

ACCIDENT INVOLVING SMD 8346A(AIG) AND SHD 9945Z AT/ALONG BUKIT BATOK ST 23 ON 11/10/2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 29/9/2021 3:48 PM

To: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

 1 attachments (7 MB)

SHD9945Z DOA 11.10.20.mp4;

29 Sept 2021

M/s ASIA EXPRESS CAR RENTAL PTE LTD
Driver: CHIA NAN HERNG (XIE NANHENG)

[By Email Only]

Dear Sir/Madam,

You Ref: SMD8346A

Our Ref: CC3/CTI20011099/Kpa3q2

ACCIDENT INVOLVING SMD 8346A(AIG) AND SHD 9945Z AT/ALONG BUKIT BATOK ST 23 ON 11/10/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD9945Z against your motor insurance policy.

Based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SHD9945Z. The video footage submitted by SHD9945Z shows that your driver was making a turn at the left lane and collided onto third party who was driving on the right lane. Liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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