

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 11 February 2021 8:50 AM
To: 'Irene Tay'
Cc: Admin A; 'Claims Dept of CTI'
Subject: [SEEK MANDATE]- SNM20D203847/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; LETTER TO OI.pdf

Your ref: **SNM20D203847/SMD8346A/TAYHP**
LKK ref : CC3/CTI20011099/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMD8346A(CHINA TAIPING) AND SHD9945Z(TP) ON 11/10/2020

We refer to the above matter.

The accident occurred when our driver turned out from minor road and collided with third party who was on main road. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$8,561.15(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,620.55	\$ 8,078.50 (\$7,550.00 + 7%GST)
2. Loss of Rental (6days x \$95.04)	\$ 570.24	\$ 475.20 (5days x \$95.04)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 24,198.28	<u>\$ 8,561.15</u>

Surveyor recommended 3 days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: 6 November 2020 6:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: FW: SNM20D203847/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kka3) on 11/10/2020

Dear Sir/Mdm,

We refer to the above matter.

Enclosed herewith our insured GIA report for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, October 14, 2020 2:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203847/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kka3) on 11/10/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D203847/SMD8346A/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 14 October 2020 12:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kka3) on 11/10/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9945Z at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted