

admin

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 14 October 2020 12:32 PM
To: Southern Motor; 'assignments'; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM20D203618/C02/GBJ4807L/TOHHS & YOUR REF: FBK5709A -TO CONDUCT PRS
Attachments: REPORT OF FBK5709A.pdf

Without Prejudice

YOUR REF: FBK509A
OUR REF: SNM20D203618/C02/GBJ4807L/TOHHS

M/s Southern Motor

Dear Sirs

We are in receipt of your email of even date and contents duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for survey on FBK5709A.

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Southern Motor <soumotor@hotmail.com>
Sent: Wednesday, October 14, 2020 12:22 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D203618/C02/GBJ4807L/TOHHS & YOUR REF: FBK5709A -TO CONDUCT PRS

Hi Sir,

We choose Steve Chen (LKK)

Kindly arrange survey for the motorcycle FBK5709A.

Thank You
Southern Motor

From: Southern Motor <soumotor@hotmail.com>
Sent: Wednesday, October 14, 2020 12:19 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D203618/C02/GBJ4807L/TOHHS & YOUR REF: FBK5709A -TO CONDUCT PRS

Hi Sir,

We choose Steve Chen (LKK).

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, October 1, 2020 10:55 AM
To: soumotor@hotmail.com <soumotor@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Rena' <rena@layauto.com>; Bokhari Makrob <bokhari@aaplpro.com>; Information aapl <info@aaplpro.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: OUR REF: SNM20D203618/C02/GBJ4807L/TOHHS & YOUR REF: FBK5709A -TO CONDUCT PRS

Without Prejudice

YOUR REF: FBK509A

OUR REF: SNM20D203618/C02/GBJ4807L/TOHHS

M/s Southern Motor

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Please let us have a copy of your client's SAS report for registration as our client **has not and/has yet to file accident.**

Meanwhile, kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Thursday, October 1, 2020 9:39 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; soumotor@hotmail.com
Subject: OUR REF: SNM20D203618/C02/GBJ4807L/TOHHS & YOUR REF: FBK5709A -TO CONDUCT PRS

Dear Alfred,

Please conduct PRS for **FBK5709A** soonest possible.(Our Insured has not filed SAS Report)

Note: officer in charge – Alfred Toh

*** **Kindly quote our reference number when replying.**

NOTICE :

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Southern Motor <soumotor@hotmail.com>

Sent: Wednesday, September 30, 2020 2:54 PM

To: Feedback of China Taiping Insurance <feedback@sg.cntaiping.com>

Subject: FBK5709A

Hi,

Kindly arrange survey for the motorcycle FBK5709A.

Thank you.