

admin

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 13 October 2020 2:36 PM
To: PBSP
Cc: Claims Dept of CTI; SUR; Summer Lee (LKK Auto); assignments@lkkauto.com
Subject: RE: SNM20D203825/XE4936M/THAMYL / FW: REQUEST FOR DIRECT SETTLEMENT - SGL165L & XE4936M / TRD5932T ON 05.10.2020
Attachments: SKM_558e20101214590.pdf; SGL165L.pdf

[Confidential]

Without Prejudice

Dear Caroline

We are not able to comment on liability as we are still waiting for our insured report.

However, we would like to conduct PRS for your client's vehicle.

We will be sending our surveyor – LKK Auto, to conduct the survey.

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI

Sent: Tuesday, October 13, 2020 12:01 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203825/XE4936M/THAMYL / FW: REQUEST FOR DIRECT SETTLEMENT - SGL165L & XE4936M / TRD5932T ON 05.10.2020

Dear Pauline,

Please conduct PRS for **SGL165L. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 12 October 2020 2:58 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SGL165L & XE4936M / TRD5932T ON 05.10.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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