

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 14 October 2020 10:24 AM
To: 'Lionel Chua'
Cc: SUR
Subject: RE: SNM20D203820/YQ764T/CHUAKK / FW: PRI for SLM4422D

Dear Lionel,

Please be informed that we have inspected the vehicle SLM 4422D on 13/10/2020.

We are pending for estimate from repairer.

Kindly assist to create claim in Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 13 October 2020 3:04 PM
To: 'Lionel Chua' <lionel.chua@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SNM20D203820/YQ764T/CHUAKK / FW: PRI for SLM4422D

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Tuesday, 13 October 2020 11:34 AM
To: FONG MOTORS <fongmotors@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM20D203820/YQ764T/CHUAKK / FW: PRI for SLM4422D

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D203820/C02/YQ764T/CHUAKK

Dear Sir/Madam,

We shall appoint Mr Adrian Ling (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Meanwhile, kindly render your assistance to provide us with a copy of estimate quotation & the video footage (if any) in order for us to do the needful for this claim.

Dear LKK,

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: FONG MOTORS <fongmotors@gmail.com>

Sent: Tuesday, October 13, 2020 11:21 AM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>

Subject: Re: SNM20D203820/YQ764T/CHUAKK / FW: PRI for SLM4422D

Dear Lionel,

Kindly arrange Adrian Ling.

Thank you.

Regards
Siew Cheng

On Tue, Oct 13, 2020 at 11:09 AM Lionel Chua <lionel.chua@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D203820/C02/YP764T/CHUAKK

Dear Sir/Madam,

ACCIDENT INVOLVING YP764T AND SLM4422D AT T-SPACE CAR PARK NO. 1 TAMPINES NORTH DRIVE 1 ON 10.10.2020

We refer to the above accident.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
6. Meanwhile, kindly render your assistance to provide us with a copy of your client's accident reports & the estimate quotation in order for us to do the needful for this claim.

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Tuesday, October 13, 2020 10:54 AM

To: fongmotors@gmail.com; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203820/YQ764T/CHUAKK / FW: PRI for SLM4422D

Dear Lionel,

Please **conduct PRS** for **SLM4422D**.

Note: officer in charge – Lionel Chua 63896116.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Monday, 12 October 2020 3:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI for SLM4422D

Dear Sir,

Attach accident report and scene photo.

Kindly arrange to survey vehicle at Fong Motors

Please let us have your list of surveyor.

Thank you.

Regards

Siew Cheng

Fong Motors

1 Kaki Bukit Ave 6

#01-45

Singapore 417883

67485648



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