

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 15 October 2020 10:05 AM  
**To:** Edwin Abcede Caina  
**Cc:** Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Kevin Leong Wai Kit; SUR  
**Subject:** RE: SML3246X-Pending Authorization to Repair

Dear Edwin,

As instructed by our client, please proceed to repair the insured vehicle **SML 3246X (Excess \$1,800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>  
**Sent:** Thursday, 15 October 2020 10:02 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>  
**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>  
**Subject:** RE: SML3246X-Pending Authorization to Repair

Motor Claims,

Any update about the authorization vehicle was in our workshop since Monday.

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, October 13, 2020 4:24 PM

**To:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** RE: SML3246X

**This email was sent from outside of your organisation**

Okay noted.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Sent:** Tuesday, 13 October 2020 4:20 PM  
**To:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: SML3246X

Yes OD Claim,

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**



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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, October 13, 2020 1:50 PM  
**To:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** RE: SML3246X

**This email was sent from outside of your organisation**

Dear Edwin,

Is this own damage claim?

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 13 October 2020 11:55 AM  
**To:** 'Edwin Abcede Caina' <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Cc:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SML3246X

Dear Edwin,

Noted with thanks.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Sent:** Tuesday, 13 October 2020 11:53 AM  
**To:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: SML3246X

Yes vehicle in.

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**



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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, October 13, 2020 11:33 AM

To: Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
Cc: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Subject: SML3246X

**This email was sent from outside of your organisation**

Dear Edwin,

Is the vehicle SML 3246X in the workshop?

**BEST REGARDS**

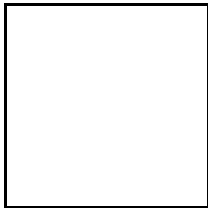
**G.NIVITHA**

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