admin

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 12 October 2020 6:02 PM

To: Ivy Yong; 'Admin A'; Admin-D (LKKAuto (admin-d@lkkauto.com); Mei Kwan (LKKAuto

(Meikwan@lkkauto.com); banchoon@singnet.com.sq

Cc: Phoebe Xie

Subject: FW: Request for 3rd party survey - SMT 419 S

Attachments: 07102020105238.pdf; SMT 419 S.PDF; SMT 419 S - VIDEO.mp4

Hi Ivy

Kindly register, upload this email and inform LKK our claims ref no. Thank you.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. <ergoinsurance@ergo.com.sg>

Sent: Monday, 12 October 2020 3:42 pm

To: banchoon@singnet.com.sg

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: FW: Request for 3rd party survey - SMT 419 S

Dear Perlin,

Thank you for writing to us at ERGO Insurance.

Our Claims Team (copied here) will help you with your queries.

Dear Claims Team,

Kindly assist to expedite.

Thank you.

Data Classification: Confidential (C3)

Best regards,

ERGO Insurance Team

ERGO Insurance Pte. Ltd.5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985
Tel: +65 6829 9199

ergoinsurance@ergo.com.sg



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From: perlin < banchoon@singnet.com.sg>
Sent: Monday, 12 October 2020 2:01 pm

To: ERGO Insurance Pte. Ltd. < ergoinsurance@ergo.com.sg Subject: Fwd: Request for 3rd party survey - SMT 419 S

Re-send

----- Forwarded Message ------

Subject: Request for 3rd party survey - SMT 419 S

Date:Wed, 7 Oct 2020 10:57:18 +0800 From:perlin <banchoon@singnet.com.sg>

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Hi

Attached herewith are vehicle no. SMT 419 S GIA Report, Quotation and

video for your reference.

Please arrange to survey this vehicle asap.

Kindly do let us know who is the OIC and liability too.

Thanks & Regards.

Perlin

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