

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 14 October 2020 10:50 AM
To: Admin-D (LKKAuto); 'Lionel Chua'; assignments
Cc: 'Claims Dept of CTI'; SUR
Subject: RE: SNM20D203793/SMT2817M/CHUAKK / FW: Arrange PRI GBC8630P & Your Ref: SMT2817M D.O.A 08/10/2020

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBC 8630P on 13/10/2020
We are pending estimate from repairer.

Kindly create merimen

Speed Auto
BLK 90, BEDOK NORTH STREET 4
#13-1537, SINGAPORE 460090

MAKE AND MODEL

Toyota Dyna

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 13 October 2020 10:04 AM
To: 'Lionel Chua' <lionel.chua@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM20D203793/SMT2817M/CHUAKK / FW: Arrange PRI GBC8630P & Your Ref: SMT2817M D.O.A 08/10/2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Lionel Chua <lionel.chua@sg.cntaiping.com>

Sent: Tuesday, 13 October 2020 9:32 AM

To: Speed auto works <speedauto90@gmail.com>; SUR <sur@lkauto.com>; assignments <assignments@lkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203793/SMT2817M/CHUAKK / FW: Arrange PRI GBC8630P & Your Ref: SMT2817M D.O.A 08/10/2020

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D203793/C02/ SMT2817M/CHUAKK

Dear Sir/Madam,

We shall appoint Mr Adrian Ling (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Meanwhile, kindly render your assistance to provide us with a copy of your client's accident reports & the estimate quotation in order for us to do the needful for this claim.

Dear LKK,

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Speed auto works <speedauto90@gmail.com>
Sent: Tuesday, October 13, 2020 9:20 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203793/SMT2817M/CHUAKK / FW: Arrange PRI GBC8630P & Your Ref: SMT2817M D.O.A 08/10/2020

Dear Lionel,

Thanks for your email,

We would like to choose 5. ADRIAN LING

Kindly assist arrange ASAP.

On Mon, Oct 12, 2020 at 6:54 PM Lionel Chua <lionel.chua@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Your Ref: Please advised.
Our Ref: SNM20D203793/C02/GBC8630P/CHUAKK

Dear Sir/Madam,

ACCIDENT INVOLVING SMT2817M, YN5887E AND GBC8630P ALONG COMMONWEALTH AVE WEST BEFORE CLEMENTI AVE 6 ON 08.10.2020

We refer to the above accident.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
6. Meanwhile, kindly render your assistance to provide us with a copy of your client's accident reports & the estimate quotation in order for us to do the needful for this claim.

NOTICE :

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, October 12, 2020 6:40 PM

To: speedauto90@gmail.com; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203793/SMT2817M/CHUAKK / FW: Arrange PRI GBC8630P & Your Ref: SMT2817M
D.O.A 08/10/2020

Dear Lionel,

Please **conduct PRS** for **GBC8630P**.

Note: officer in charge – Lionel Chua 63896116.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Speed auto works <speedauto90@gmail.com>
Sent: Monday, 12 October 2020 2:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Arrange PRI GBC8630P & Your Ref: SMT2817M D.O.A 08/10/2020

Dear Sir / Mdm,

We refer to the above mentioned case.

Attached is the SAS report for your reference.

Please **provide a list of surveyor** for further inspection.

If you have any queries thereof, please contact Daud at 9391 1482

Thank you

--

Best Regards,

Yvonne

Speed Auto Works

Phone: 6842-2035 | email: speedauto90@gmail.com | fax: 6783-5155
8 Kaki Bukit Ave 4 #08-46 Premier @ Kaki Bukit| S(415875)

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Best Regards,

Susan

Speed Auto Works

Phone: 6842-2035 | email: speedauto90@gmail.com | fax: 6783-5155
8 Kaki Bukit Ave 4 #08-46 Premier @ Kaki Bukit| S(415875)



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