

!		Fr...	Subject	Re...	Size	Ca...	Mention	
Today								
		keit...	OUR REF: 1907-22 // YOUR REF:SLA3671XACCIDENTINVOLVINGSLA3671XAND ...	Tue...	106...			
		WITHOUT PREJUDICE Dear sir , We would like to remind you that we have yet to receive any DV from you guys. Please let us have						
		Clai...	OD CLAIM FOR SMT 9026H ON 13/10/2020	Tue...	2 MB			
		Dear All, Kindly register OD claim for this vehicle. Attached is the GIA report for your reference. We will forward you the estimate						
		WA...	Assistance required: To effect MV for SKA 2463Z	Tue...	547...			
		Dear Valued Partners Please assist on MV. Thank you! Regards Peter Wang   Specialist, Motor Claims Department AXA Insurance						
		Ad...	PRE-REPAIR INSPECTION REQUEST – FBC8087H vs SMJ1720S (OI) on D.O.A.: 20...	Tue...	4 MB			
		Talked to : BERLIN						
		Kha...	Mandate request: AIG REF: TP / 6028721232SG (OI: SLA9581H )	Tue...	56 KB			
		Dear Bennie, We refer to the above matter. Based on the accident report and Insured's accident video, we are of the view that						
		Ass...	PRS FOR our client's vehicle SHA 7859 T and your insured's vehicle XD 8780 Z o...	Tue...	2 MB			
		Without Prejudice Dear Sir/ Mdm, We refer to the above matter. We represent our client, Tan Hiong Thong, to notify you of the						
		Su ...	SURVEYOR APPOINTED; OUR REF : D20004102MFSH ; YOUR REF: SGQ390B LK...	Tue...	3 MB			
		YOUR REF: D20004102MFSH						
		Ad...	Accident involving SHB4387C and your insured SME6474X dated 12.10.2020	Tue...	8 MB			
		Talked to : Jumani						
		Ade...	SNM20D203798/SMF5992T/CHNGPW / FW: Direct Settlement - Accident Involvi...	Tue...	3 MB			
		Dear Jia Le Attached herewith our insured's SAS report.						
		Ash...	Reminder x 2 : LOD - SMK5203L / Your Ref : SBW8288P	Tue...	487...			
		'WITHOUT PREJUDICE'						
		Ash...	SMC3973C CLAIMING AGAINST SFD86K DOA:04.05.2020 *** LKK REF: CC4/ASM...	Tue...	920...			
		'WITHOUT PREJUDICE'						
		Lim...	FW: Our Ref : D20003924MFSH / FW: TP Claim for SBQ 8942 R & SHB 4057 E - ...	Tue...	583...			
		Dear Cassandra, We maintain our stand base on our email dated 8th Oct 2020 to you. Pls advise your client to withdraw the claim.						
		Ad...	[EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKP6913...	Tue...	2 MB			
		Dear Charmaine, Noted with thanks. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd						
		Jas...	LOD - SLR 2282C, your ref. no. SKR4845C, DOA : 14.03.2020 TP - AIG *** LKK RE...	Tue...	640...			
		Without Prejudice Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)						
		Clai...	Finalisation offer / Final marking	Tue...	58 KB			
		Without Prejudice Dear Bryan,						
		Kha...	Accident between SMB 1325S & PA 7272R (CTI) on 27/04/2019	Tue...	62 KB			
		WITHOUT PREJUDICE Dear Sir/Madam, We refer to the above matter. We are yet to receive LOD from you. Kindly let us know						
		Mei...	REMINDER (1) - LOD- our Ref: SJG 7181J - ACCIDENT INVOLVING VEHICLES SM...	Tue...	2 MB			
		Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due						
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF...	Tue...	13 ...			
		Dear Sir/Mdm, Thank you for the assignment. Please be informed that we are unable to retrieve the attachments. BEST REGARDS						
!		Ceci...	Reminder - RE: CTPIS ref: SNM20D202707/C02. FW: Arrange for " Pre-repair sur...	Tue...	367...			
		[Strictly Confidential] We refer to our emails dated 22 & 28 September 2020. Please reply.						
		Leo...	**SPAM** RE: AUTHORISATION FOR CAR RENTAL - TP -SLV 4243G REPAIRER : P...	Tue...	95 KB			
		Dear Su Li Well noted Regards Leo BKW RENT A CAR PTE LTD						
		Mer...	SURVEYOR APPOINTED; OUR REF : D20004102MFSH ; YOUR REF: SGQ390B	Tue...	146...			
		WITHOUT PREJUDICE SAVE AS TO COST Dear Nitha, We refer to the above matter and your email below. We are agreeable for						
		Su ...	**SPAM** AUTHORISATION FOR CAR RENTAL - TP -SLV 4243G REPAIRER : PERF...	Tue...	157...			
		Without Prejudice Dear Leo, Sorry for the late reply. Is given 5-6 days.						
		Ver...	Assistance required: To effect MV for SLZ 5109J	Tue...	533...			
		Dear Peter, The market value of SLZ 5109J is \$143K-\$145K (Estimated) as at Oct 2020. Best Regards, Veron Chen   Case Handler						
		Hsi...	FILE CLOSED ON 13/10/2020	Tue...	7 MB			
		Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks						
		Dha...	MCT20070057; accd invl SHC8154B & SBS8929U on 5/07/2020	Tue...	2 MB			
		Ok noted. So, we will send offer to them. Regards Dhanya						
		Kha...	Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019	Tue...	111...			
		Our ref: CC3/QBE19003976/Jkb3q2 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=295096> Without Prejudice						
!		Jun...	REMINDER (1) - ENQUIRY OF LIABILITY - SKZ2997T (DOA: 13/09/2020) (INDIA I...	Tue...	341...			
		RE-SEND Thank you. Rgds June Cheng Hoe Motor Pte Ltd						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Mei...	FASTECH REF : GBG 1166M DOA : 20.12.2019 YOUR REF : SLP 2696C (QBE)...	Tue...	947...			
		Jen...	SNM20D203827/GBA6482Z/LEWLC / FW: Direct Settlement - Accident Involving...	Tue...	3 MB			
		Jia ...	SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003141MFSH // ...	Tue...	7 MB			
		Kha...	OUR REF:BUS/01/20/1034 - ACCIDENT ON 21/01/20 INVOLVING SMB1590S A...	Tue...	228...			
		sm ...	YOUR REF: SKL 3313J (OUR REF: CC4/ASM20008111/Ags3) *** ACCIDENT INVOL...	Tue...	361...			
		Clai...	ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALA...	Tue...	4 MB			
		Loh...	AIG REF: TP / 1545658872SG ( Accident between SDP 9896R & SFR 338K (AIG) o...	Tue...	470...			
		ray...	SURVEYOR APPOINTED; OUR REF : D20003141MFSH ; YOUR REF: FBP9607H	Tue...	5 MB			
		Vic ...	[PENDING PRELIM REPORT FOR EXPRESS SETTLEMENT] RE: SURVEY ASSESSME...	Tue...	156...			
		Wo...	REMINDER (2): LOD / Accident involving SHB8487X & YP201G on 31.03.19 (Chin...	Tue...	333...			
		Teo...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX...	Tue...	2 MB			
		sm ...	YOUR REF: GBC 6714U (OUR REF: CC4/ASM20009258/Ags3) *** ACCIDENT INV...	Tue...	3 MB			
		Kha...	REMINDER 8 - YOUR REF : CC4/AIG200016666/Uks3 OUR REF : SMN 2365 G ...	Tue...	259...			
		Ash...	LOD / Accident involving SHD1542E and SKE3486E on 12.08.2020 *** LKK REF: C...	Tue...	876...			
		Lina...	FASTECH REF : GBG 1166M DOA : 20.12.2019 YOUR REF : SLP 2696C (QBE)	Tue...	939...			
		Ceci...	Letter of Claim for SJK 8420 S *** LKK REF: CC4/III20004199/Uga3	Tue...	12 ...			
		Mei...	REQUEST FOR GIA REPORT - SMN 9538D ; DOA : 06/09/2020 *** LKK REF : CC6/...	Tue...	96 KB			
		Ang...	REQUEST FOR GIA REPORT - SMN 9538D ; DOA : 06/09/2020	Tue...	4 MB			
		Ang...	PRE-REPAIR INSPECTION REQUEST – SML7610B vs SGN7317J (OI) on D.O.A.: 13...	Tue...	3 MB			
		Clai...	OD CLAIMS FOR SMU 8190 S	Tue...	2 MB			
		Jas...	LOD - Accident involving SDM6011M and SKK6858P Along Upper Paya Lebar (...	Tue...	1 MB			
		Ad...	OD CLAIMS FOR SMR 8970 Z	Tue...	2 MB			
		Mei...	Our Ref : D20003244MFSH / RE: TP FIRST CAPITAL CLAIM SML5075J AGAINTS S...	Tue...	154...			
		Mei...	SURVEY ASSESSMENT - D20000836MFSH/1 *** LKK REF: CC4/FCI20002143/ea3	Tue...	110...			
		Kha...	OUR REF: SNM20D200066/C02/GBA2332A/TKL - Accident Involving GBA2332A ...	Tue...	6 MB			
		Chri...	Our Ref : D20003244MFSH / RE: TP FIRST CAPITAL CLAIM SML5075J AGAINTS S...	Tue...	183...			
		Sha...	Reminder (3): LOD / Accident involving SHB8835A & SLK7611R on 04.08.19 (C...	Tue...	115...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Wai...	35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT - ...	Tue...	2 MB			
		Without prejudice	Dear Khanchna Are there any updates for this case? Thank You Best Regards, Ng Wai Yin Finance					
		Mei...	[EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl	Tue...	277...			
		Dear Yen Leng,	We will check with our surveyor and get back to you. Meantime, please provide us a copy of estimate cor. Thank					
		Ad...	PRE-REPAIR INSPECTION REQUEST – GBH464D vs SJF9980L (OI) on D.O.A.: 10/1...	Tue...	3 MB			
		Talked to : Jessie						
		Jasli...	SURVEY ASSESSMENT - D20004041MFSH/1 // ACCIDENT INVOLVING SHA3260...	Tue...	8 MB			
		Dear Vic	We refer to the above matter. Please be informed that estimated cost of repair and preliminary advice is not ready yet.					
		mei...	- RE: PRE-REPAIR INSPECTION REQUEST – GBJ5602D vs GBK784P (OI) on D.O....	Tue...	5 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...					
		Jia ...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX1...	Tue...	477...			
		WITHOUT PREJUDICE	Dear Eryx, We have email liability clearance on 30/09/2020. Thank you.					
		Mei...	2930376831SG003 - LKK REF CC4/AIG18006394/Gha3	Tue...	371...			
		Dear Bernard,	Case submitted in Merimen. No LOD found. We request the same from TP solicitor. Thank you. Best Regards, Mei					
		Su ...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 6956K (OI : FCI - TBA) an...	Tue...	2 MB			
		YOUR REF: TBA						
		Loh...	Need advice - AIG REF: TP / 8218763329SG ( OI: SMF4056C )	Tue...	382...			
		Hi Khanchna,	I have spoken to insured, Mr Tan, and explain liability is not in our favour. Insured acknowledged. Thus, kindly					
!		Chi...	SMM3851T OD AIG URGENT	Tue...	5 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...					
		ivy.l...	ACCIDENT INVOLVING OUR INSURED VEHICLE SMR3852P AND SMS3716U ON ...	Tue...	384...			
		Dear Khanchna,	We hereby accept your offer . Kindly forward the Discharge Voucher soonest possible. Thank you. Best Regards,					
!		Kha...	TP CLAIM_GBD8959L & SHD4979J (MS FIRST CAPITAL)_DOA: 23/09/2020 *** LK...	Tue...	14 ...			
		Without Prejudice	Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements					
		Chi...	SML3246X	Tue...	5 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...					
		Wai...	Your Ref : SHC5950P [AAD1502-008] * Our Ref : CC3/AIG15002074/Kka3s2-1...	Tue...	3 MB			
		Without prejudice	Dear Khanchna Are there any offer making to us? Thank You Best Regards, Ng Wai Yin Finance Department					
		Mei...	SJH682X DOA 10.10.20	Tue...	1 MB			
		Dear Chris,	Thank you for your email. Please provide us GIA / police report. Thank you. Best Regards, Mei Kwan   Admin LKK					
		Mei...	PRE-REPAIR INSPECTION REQUEST – GBJ5602D vs GBK784P (OI) on D.O.A.: 04/...	Tue...	394...			
		Dear Eric,	We refer to the above matter. Kindly assist to upload both TP GIA and OI GIA report in Merimen for our necessary					
		Sith...	EXPRESS SETTLEMENT WORKFLOW	Tue...	539...			
		Dear Hsiao Tong,	Please let us have the duly stamped and signed copy by 14.10.2020. Thanks and regards, Sithara G S Motor					
		kenj...	PA6346T VS FBJ6871L DOA 08/01/2020 //LKK REF: CC4/EQI20000758/Epa3 (D...	Tue...	2 MB			
		Account Name						
		Su ...	ACCIDENT INVOLVING OUR INSURED VEHICLE SLW4028G AND GZ1097U ON 0...	Tue...	112...			
		Without Prejudice	Dear Yin Siew, We refer to the above matter. Please be informed that we are currently pending for our					
		Ad...	ACCIDENT INVOLVING OUR INSURED VEHICLE SLW4028G AND GZ1097U ON 0...	Tue...	3 MB			
		Dear Sir/Mdm,	Noted with thanks. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		Chi...	NEW SURVEY ASSISGNMENT Our ref: D20004041MFSH // ACCIDENT INVOLVIN...	Tue...	4 MB			
		Dear Jaslin,	Refer to the above subject. Attached video footage for your reference. Regards, Melody Chin N-51 Automotive Pte					
		Hsi...	[INTERVIEW ID FIRST] RE: SURVEY ASSESSMENT - D20004073MFSH/1 // ACCID...	Tue...	147...			
		Hi Jaslin,	Pls assist to print out TP GIA, OI GIA , TP marked est, then pass to me. For the video, pls save video in V-Drive. Thanks.					
		Mei...	Direct Settlement - Accident Involving SMF5992T (OI : CTI - TBA) and SHC6231A...	Tue...	2 MB			
		Dear Sir/ Madam,	We refer to the above matter. We have inspected TP vehicle SHC 6231A at M/s Premier Automotive Services Pte					
		City...	Your Ref: GBE3835M *Our Ref: CC4/III20003003/Gps3 [ACCIDENT INVOLVING G...	Tue...	3 MB			
		Dear Hsiao Tong,	Please refer to attachment. Thank you. Best Regards, Vronica Law City Auto Pte Ltd Blk 8 Sin Ming Industrial					
		Asia...	(Twenty-Second Reminder) ACCIDENT INVOLVING SLF 1927 X & SMM 6 L ON 9...	Tue...	367...			
		PROPERTY CLAIM						
		Jia ...	D20003604MFSH LOD for SKF 2008 D ; DOA : 06/09/2020 *** LKKREF: CC4/FCI...	Tue...	404...			
		WITHOUT PREJUDICE	Dear Yvonne, We are preparing to seek mandate. Thank you.					
		Ash...	Request for counter claim status - ACCIDENT BETWEEN SHA 3550J & SLA 9581...	Tue...	560...			
		Hi,	Customer not repair with us. Regards, Ashlyn Chng					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Wai...	TCS REF: AAD1912-141--Accident involving CB8204E (CTI) & SHB9855K on 18.1...	Tue...	258...			
		Without prejudice	Dear Khanchna Please proceed to send us the DV. Thank You Best Regards, Ng Wai Yin Finance Department					
		ON...	<Seek Mandate> Direct Settlement - Accident Involving XD7622D (OI : LPC - 19...	Tue...	3 MB			
		Lonpac External - General	Dear Hsiao Tong Pls proceed. Regards, Ong Li Li Senior Claims Executive   Lonpac Insurance Bhd					
		Iren...	SNM20D203811/GBH5964U/TAYHP / FW: ACCIDENT INVOLVING SLE801L AND ...	Tue...	280...			
		Dear Irene,	We refer to your email below. Kindly let us have a list of your ten surveyors as your nominated SJE for our					
		Su ...	SURVEY ASSESSMENT - D20004074MFSH/1 // EXPRESS SETTLEMENT	Tue...	3 MB			
		YOUR REF:	D20004074MFSH					
		Wai...	Accident between SHD 346L & SHA 9181B on 18/09/2018 -- AAD1809-163	Tue...	172...			
		Without prejudice	Dear Khanchna Please proceed to send us the DV. Thank You Best Regards, Ng Wai Yin Finance Department					
		Pau...	Direct Settlement - Accident Involving YM 706H (OI : CTI - TBA) and SHD 4947B ...	Tue...	1 MB			
		[Confidential]	Hi Su Li Attached Oi report for your view. Please request for video footage from third party. Thanks.					
		Vic ...	[INTERVIEW ID FIRST] RE: SURVEY ASSESSMENT - D20004073MFSH/1 // ACCID...	Tue...	167...			
		Dear Jaslin,	We refer to your below email. There is no Express Settlement at this point as our Insured Driver had insisted he is not					
		Chi...	Your ref: SFS 2829S / DOA : 01/10/2019 / LKK ref : CC6/AIG19017949/AHB3Q2	Tue...	130...			
		Hi Jasper,						
		KEN...	<Seek Mandate> - Accident involving SCM886G & GBE9884G (OI) along AYE T...	Tue...	5 MB			
		Lonpac External - Confidential	Dear Hsiao Tong Please proceed as per your recommendations. Thank you. Best Regards Kenny					
		Su ...	SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT	Tue...	5 MB			
		YOUR REF:	D20004000MFSH					
		Clai...	ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06...	Tue...	3 MB			
		Dear Asher,	Noted. We accept your offer on direct settlement with 100% liability in our client's favour. We propose LOU \$60/day					
		Loi ...	SJB9910K, finalisation (Kia WIP: 21361)	Tue...	3 MB			
		Hi, Steve,	Apologise. Don't understand what do you mean by "final estimate for finalise". We have already attached the breakdown					
		Tan...	Direct Settlement - Accident Involving SBN8298H (OI : CTI - SNM19D202908/C0...	Tue...	129...			
		Dear Khanchna,	We refer to your email below. Please proceed to offer at \$3,624.00(all-in) for third party property claim. Please					
		Acc...	SURVEY PAYMENT FOR 3 CASES ON 09.10.20 : 2) SURVEY REPORT FOR SHD 39...	Tue...	3 MB			
		Hi Wai Yin,	Attached survey reports for above. Best Regards, Mary Low   Account Dept LKK Auto Consultants Pte Ltd National					
		Eric ...	REQUEST OF SURVEY REPORT-OUR REF:D20003120MFSH;ACCIDENT INVOLVIN...	Tue...	162...			
		Dear All,	Please ignore below email. Thank you. Eric Woo Motor Claim Department					
		Acc...	SURVEY PAYMENT FOR 3 CASES ON 09.10.20 : 1) SURVEY REPORT FOR SHC 58...	Tue...	3 MB			
		Hi Wai Yin,	FYI, Chew Lian is no longer with us. Attached survey reports for above. Best Regards, Mary Low   Account Dept LKK					
		Jasli...	SURVEY INVITATION for accident on 07/10/2020 along BELILIOS ROAD TOWAR...	Tue...	331...			
		Your Ref:	GBG 9735T Without Prejudice					
		Den...	FINALISE - SMQ8280L (MIT) / OD AIG /DOA: 23/09/2020	Tue...	1 MB			
		Dear Jo Jo,	Confirm final figure at \$9,229.44, 6 working days (before GST and excess \$600) Please provide discharge voucher and					
		Mei...	5191370418SG-003 *** LKK REF: CC4/AIG20010372/Uga3	Tue...	90 KB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Ad...	Incoming New Document for SJP6500G	Tue...	50 KB			
		BEST REGARDS	G.NIVITHA LKK Auto Consultants Pte Ltd					
		Kha...	<file review> AIG Ref: #4170498398SG003#027#    Accident between SLK 6629 ...	Tue...	152...			
		Dear Mr. Jeremy,	The above matter and our telephone conversation refers. Third party workshop informed that third party need to					
		Mei...	OUR REF:BUS/08/20/1030 - ACCIDENT ON 18/08/20 INVOLVING SMB3591B A...	Tue...	597...			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Mei...	Accident involving SJM7143M and GBJ4356X on 10.09.2020 (Your Ref: TBA) *** ...	Tue...	3 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Mei...	Accident involving GW4924D and SMC5034A on 03.09.2020 (Your Ref: TBA) *** ...	Tue...	2 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Mei...	LOD Re: Accident on 23/8/2020 involving SHB 1432A & SMM 2245A (China Tai...	Tue...	588...			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Ivy ...	Request for 3rd party survey - SMT 419 S - CDMCG20001461	Tue...	5 MB			
		Dear Pauline,	Please send NR. Thank you					
		Hsi...	LOD - Our Ref: SMD90P and Your Ref: GBE 4638J (AXA) / DOA: 14-08-2020	Tue...	125...			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. We propose settlement at a global sum of \$12,590.00(all-in).					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Clai...	ACCIDENT BETWEEN SMQ 7771 T AND YOUR INSURED SCM 9995 R ON 19062...	Tue...	2 MB			
			Dear Jasper, Have your insured file the report? Thank you. Best Regards, Tony Foong Claims Advisor (Reg No 199902271W)					
		Clai...	ACCIDENT INVOLVING SLR 4765 M AND YOUR INSURED SKP 5546 U DATED 15...	Tue...	24 ...			
			Dear Hsiao Tong, Any update on liability clearance status? Thank you. Best Regards, Tony Foong Claims Advisor (Reg No Yesterday					
		Ste...	FINAL REPORT - SDZ2211K - DS CLAIM	Mo...	85 KB			
			Dear Wendy, We confirm the finalize \$2,077.85 (P/P, before GST). 1 days. Thanks. Best Regards, Steve Chen  Assistant Automotive					
		Teo...	RE: PRE-REPAIR INSPECTION REQUEST – SML159J vs SGU2987X (OI) on D.O.A.:...	Mo...	115...			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดอก...					
		Clai...	OD CLAIM FOR SLT 3704 K ON 10/10/2020	Mo...	3 MB			
			Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Clai...	ACCIDENT BETWEEN SMF 9994 L AND YOUR INSURED GBG 3880 X ON 11/10/2...	Mo...	434...			
			Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Sha...	LOD - SLQ3172K CLAIMING AGAINST SML1343L, DOA: 06/04/2020 (AIG) REF: C...	Mo...	2 MB			
			Without Prejudice Dear Jasper, Enclosed the signed DV for your process payment. Thank you. Best Regards, Sharon Ten (Ms.)					
		Mei...	OUR REF:BUS/08/20/7018 - ACCIDENT ON 29/08/20 INVOLVING SG5585J AND...	Mo...	632...			
			Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Tan...	LOD Re: Accident on 23/8/2020 involving SHB 1432A & SMM 2245A (China Tai...	Mo...	588...			
			Dear All,					
		ERG...	Request for 3rd party survey - SMT 419 S	Mo...	5 MB			
			Hi Ivy Kindly register, upload this email and inform LKK our claims ref no. Thank you. Hi LKK, Please conduct this survey request.					
		Visi...	Accident involving GW4924D and SMC5034A on 03.09.2020 (Your Ref: TBA)	Mo...	2 MB			
			Dear Sir/ Madam, Please refer to the attached LOD. Thank You Yours faithfully, Michelle					
		Visi...	Accident involving SJM7143M and GBJ4356X on 10.09.2020 (Your Ref: TBA)	Mo...	3 MB			
			Dear Sir/ Madam, Please refer to the attached LOD. Thank You Yours faithfully, Michelle					
		pro...	Proofpoint Encryption Registration	Mo...	42 KB			
			Please use this validation code to complete your registration: 857596					
		Su ...	Direct Settlement - Accident Involving GBA 6482Z (OI : CTI - TBA) and SHC 5794...	Mo...	2 MB			
			Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SHC 5794Z at M/s TRANS-CAB AUTO					
		Mei...	PRE-REPAIR INSPECTION REQUEST – SML159J vs SGU2987X (OI) on D.O.A.: 30/...	Mo...	86 KB			
			Dear Sir / Madam, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of					
		On...	OUR REF:BUS/08/20/7018 - ACCIDENT ON 29/08/20 INVOLVING SG5585J AND...	Mo...	629...			
			Dear Sirs, We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5585J. Your client's negligent					
		Cho...	SNM20D203814/GBE4809H/THAMYL / FW: Direct Settlement - Accident Involvi...	Mo...	2 MB			
			Dear all, Please note that officer in charge for this case is Pauline Tham. Claim no. SNM20D203814/GBE4809H/THAMYL. Dear					
		On...	OUR REF:BUS/08/20/1030 - ACCIDENT ON 18/08/20 INVOLVING SMB3591B A...	Mo...	593...			
			Dear Sirs, We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB3591B. Your client's negligent					
		ON...	Assistance required: To effect MV for FBK 2523M	Mo...	269...			
			Dear Partners, Please assist to provide Ms Vale with the Market Value for this case.					
		Mei...	SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving ...	Mo...	410...			
			Dear Irene, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's					
		Mei...	LOD Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taipi...	Mo...	741...			
			Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Su ...	LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/...	Mo...	565...			
			Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
		shuj...	SKF5413Y - TP Claim GZ6160L	Mo...	733...			
			Hi Asher, Please find enclosed the supporting documents for above vehicle claim. Await your offer / DV if applicable. Thank you.					
		Jen...	FASTECH AUTO REF : SJW 797U DOA : 11.09.2020 YOUR REF : SMA 473J ...	Mo...	2 MB			
			Without Prejudice Dear Sir/Madam, Enclosed with the LOD documents to support the claim. Kindly look into the matter and let					
		Su ...	LOD Re: Accident on 21/8/2020 involving SHD 6273Z, SLV 2018D (AIG's insure...	Mo...	1 MB			
			Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
		Jen...	FASTECH AUTO REF : SJX 4009E DOA : 18.09.2020 YOUR REF : SKS 1074...	Mo...	3 MB			
			Without Prejudice Dear Sir/Madam, Enclosed with the LOD documents to support the claim. Kindly look into the matter and let					
		Kha...	ACCIDENT INVOLVING SMB1415R AND SLQ5907U ON 08/09/2020 *** LKK REF:...	Mo...	1 MB			
			WITHOUT PREJUDICE					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Den...	OD CLAIM FOR SLN 3551 R ON 3/10/2020	Mo...	4 MB			
		Dear Sir, As instructed by our client, please proceed to repair the insured vehicle SLN 3551R (Excess \$800/-).						
		Ad...	SURVEY ASSESSMENT - D20004119MFSH/1	Mo...	251...			
		Talked to : Lim						
		Chri...	SURVEY ASSESSMENT - D20004046MFSH/1 // ACC INV SHC8367D AND SLK599...	Mo...	957...			
		Dear Khanchna, Attached herewith the GIA report of our insured. Chris Lim Motor Claims Dept.						
		PBS...	REQUEST FOR DIRECT SETTLEMENT - SDV50S & SMU8190S ON 10.10.2020 LKK...	Mo...	1 MB			
		Dear Hsiao Tong, Kindly see email below. Thank you. Regards, Caroline C/o Performance Motors Limited - Body and Paint						
		Celi...	New message for service request 177798, vehicle number SLR7329U	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Kon...	REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKP6913L & SKD3...	Mo...	1 MB			
		Hi LKK, Please check on liability. Will arrange for survey after customer confirm tomorrow. Thanks. Best regards, Charmaine Kong						
		Goh...	<file review> AIG Ref: #4170498398SG003#027#    Accident between SLK 6629 ...	Mo...	97 KB			
		Dear LKK team, I make reference to the case above. Can I get an update on this matter. Our office has received a lawyer letter						
		Tan...	LOD Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taipei...	Mo...	743...			
		Dear All,						
		Tan...	LOD Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taipei...	Mo...	1 MB			
		Dear All,						
		Tan...	LOD Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taipei...	Mo...	72 KB			
		Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) would like to recall the message, "LOD Re: Accident on 29/8/2020						
		Ceci...	FILE CLOSED ON 12102020	Mo...	75 KB			
		12/10/2020 TPV NO TP WRKSHIP DOA FINAL SETTLEMENT AMT INSURER REF REMARK						
		Jai...	SMP2661R - TP Claim against SBN6888T (EQ) DOA 22/09/2020 *** LKK REF: C0...	Mo...	423...			
		WITHOUT PREJUDICE Dear Sirs, Liability is down on our insured. Please let us have your letter of claim once available.						
		Ad...	SURVEY ASSESSMENT - D20004102MFSH/1	Mo...	251...			
		Talked to : Nitha						
		Mot...	Your Ref: SHA 3292 D Our Ref: TKS/B501-ACC-SGQ1260L20/cc	Mo...	150...			
		Dear Sir / Mdm This Pre-Repair Survey is on Without Prejudice Basis.						
		Yao...	Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no...	Mo...	301...			
		Dear Linda, Pls see email below for your kind assistance pls Thanks and Regards, Tianhao Bus Safety (Investigation) SBS Transit						
		Kavi	Your Ref: SLT1156E // Our Ref: CC4/III20008290/ps3 [ACCIDENT INVOLVING S...	Mo...	2 MB			
		Dear Hsiao Tong, Please find attached documents for your reference. I will mail out the originals to your office. Thank you.						
		Loi ...	SLT9102H, finalisation (Cit WIP: 15670)	Mo...	559...			
		Hi, Rasul, Kindly confirm finalised amount at \$8,906.04. Thanks. Best Regards, Loi Ai Ting Cycle & Carriage Singapore • 209						
		Ad...	SURVEY ASSESSMENT - D20004123MFSH/1	Mo...	252...			
		Talked to ; Catherine						
		Clai...	D20003120MFSH LOD for SFX 9996 U ; DOA : 07/08/2020 *** LKKREF:CC4/FCI2...	Mo...	388...			
		Dear Khanchna, Any updates on the settlement offer ? Thank you. Best Regards, Yvonne Teoh RICO 60 AUTO SERVICES PTE.						
		Clai...	Accident between SDN 6616M & SHD 8532M (FCI) on 21/08/2020	Mo...	4 MB			
		Dear Khanchna, Any updates on the settlement offer ? Thank you. Best Regards, Yvonne Teoh RICO 60 AUTO SERVICES PTE.						
		Ad...	SURVEY ASSESSMENT - D20004110MFSH/1	Mo...	252...			
		Talked to : Ary						
		Jen ...	SKU 8512X and SMF 1259D on 11.10.2020 (AIG)	Mo...	1 MB			
		Hi, We are the authorise workshop for SKU 8512X . We are assisting our client to make a third party claims against your insured						
		Mei...	SMP2661R - TP Claim against SBN6888T (EQ) DOA 22/09/2020 *** LKK REF: C0...	Mo...	1 MB			
		Dear Mr. Tan, Thank you for your email. EQI will follow up this matter. Thank you. Best Regards, Mei Kwan   Admin LKK Auto						
		Lee,...	SID 14331426 & clm no 3527017160SG - pls assist to ctc insd *** LKK REF: CC6...	Mo...	619...			
		Hi Cecilia, Thanks for clarifying. This is noted. Lee Ming Yao, George AIG Complex Claims Examiner Claims   AIG Asia Pacific						
		Kha...	ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE...	Mo...	8 MB			
		Dear Ms. Oh, We refer to the above matter and our telephone conversation today. We noted from your accident video that you						
		Tea...	Fw: LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-20...	Mo...	158...			
		Dear Khanchna, Without Prejudice We confirmed that there is no further evidence our end. Nevertheless, based on your insured's						
		Loi ...	SME9496M, finalisation (Kia WIP: 21629)	Mo...	581...			
		Hi, Rasul, Please confirm finalised amount at \$7,650.50. Thanks. Best Regards, Loi Ai Ting Cycle & Carriage Singapore • 209						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	ACCIDENT INVOLVING SJP6500G & SHC1661A ON 11/10/2020 ALONG WOOD...	Mo...	3 MB			
		Talked to : Sally						
		Kha...	Direct Settlement - Accident Involving SDK8363U (SNM20D202657C02/3(at) an...	Mo...	14 ...			
		Dear Mr. Patrick, We refer to the above matter and your e-mail below. Please be informed that negotiation on claims are based on						
		Celi...	New message for service request 179399, vehicle number GBC6714U	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 183219, vehicle number SML37C	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Vin...	MVA BETWEEN SHD 1076J & SDK 8363U ON 28/07/2020	Mo...	2 MB			
		Without Prejudice Dear Khanchna, Thank you for your offer. On a without prejudice basis and without admission of liability						
		Chi...	OD CLAIM : SKV4088A DOA : 10.10.2020	Mo...	3 MB			
		This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดอก...						
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN...	Mo...	195...			
		Dear Sir/Mdm, Noted with thanks. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd						
		Hsi...	*IMPORTANT* TP: SHD 208C // DOA: 25/08/2019 // OI: ES 8183T	Mo...	15 ...			
		Hi Investigation Team, We refer to our below email. Pls advise. Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK						
		Kon...	[EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMG256...	Mo...	29 ...			
		Dear Khanchna, Another photo showing the vehicle number after my client moved the car away as both cars were sticking						
		Kha...	ACCIDENT BETWEEN SLV 500 R AND YOUR INSURED GW 7288 L ON 5/10/2020...	Mo...	958...			
		WITHOUT PREJUDICE Dear Kee, We had checked and our principal said no GIA report yet. We are following up. Thank you.						
		Mei...	Direct Settlement - Accident Involving GBE4809H (OI: CTI - TBA) AND SBA5995...	Mo...	2 MB			
		Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SBA 5995S at M/s T K Lee Automotive Pte Ltd -						
		Tea...	LOD - Our Ref: SJR 8043K and Your Ref: SHC 5503Y (AXA Ref#S9M01OMXMC/S...	Mo...	6 MB			
		Dear Jasper, Without Prejudice We need to know AXA's basis of offering below the agreed COR at \$3550, kindly advise so we can						
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN...	Mo...	7 MB			
		Dear Sir/Mdm, Thank you for the assignment. Please be informed that I am unable to open any of the attachments in this email.						
		Ad...	PRE-REPAIR INSPECTION REQUEST – SGX6309L vs SGG6235E (OI) on D.O.A.: 02...	Mo...	310...			
		Talked to : Cynthia						
		Hsi...	REQUEST FOR DIRECT SETTLEMENT - SDV50S & SMU8190S ON 10.10.2020	Mo...	1 MB			
		Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		Clai...	ACCIDENT BETWEEN SMF 9994 L AND YOUR INSURED GBG 3880 X ON 11/10/2...	Mo...	1 MB			
		Dear all, Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's						
		Hor...	Fw: Request for OI GIA REPORT - SMK 614S	Mo...	105...			
		This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดอก...						
		Hsi...	[EQ] E-Payment Mode: Pls Request TP wksp's Bank Details for EQ to process pay...	Mo...	65 KB			
		Hi DS Handler, Please be informed that EQ is moving into E-payment modes. Please request third party workshop's bank details						
		Ad...	SHC6231A AGAINST CHINA TAIPING- DOA: 08.10.20	Mo...	503...			
		Talked to : Mr. Liew						
		Loi ...	SME1566Y, finalisation (Mit WIP: 57753)	Mo...	477...			
		Hi, Rasul, Please confirm finalised amount at \$8,173.14. Thanks. Best Regards, Loi Ai Ting Cycle & Carriage Singapore • 209						
		Hsi...	**SPAM** RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/...	Mo...	164...			
		Without Prejudice Hi Lydia, As per our tele-conversation earlier, EQ is moving into E-payment modes and would appreciate if you						
		CHL...	SJE4208Y CLAIMING AGAINST SGU6155D (MSIG) DOA: 11.10.2020	Mo...	640...			
		Without Prejudice Hi Summer, As mentioned above, we have selected your good surveyor firm to survey our client vehicle						
		Do...	Request for OI GIA REPORT - SMK 614S	Mo...	63 KB			
		This mail is associated with :						
		Kar...	LOD SLC4489P CHINA GBC25P accident on 01.01.2020 at 0925hrs	Mo...	857...			
		Hi Jia Le, Please refer to the attached for Signed DV. Thank you Best Regards, Sebastian						
		Ad...	SURVEY ASSESSMENT - D20004046MFSH/1	Mo...	252...			
		Talked to : Chris						
		Su ...	TP Claim - Accident Involving GZ1097U and SLW4028G on 07/10/2020 along Ka...	Mo...	105...			
		Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back						
		Ad...	3rd party direct settlement SLZ6073X & your insured SLX7237U/DOA:11/10/202...	Mo...	173...			
		Talked to : Sin Hai						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Lee...	TP Claim - Accident Involving GZ1097U and SLW4028G on 07/10/2020 along Ka...	Mo...	3 MB			
		Hi,	For your kind assistance on TP's request on liability clearance. Regards, Lee Ming Yao, George	AIG	Complex Claims Examiner			
		Chi...	Re: TP Claim SMK2655K & SLS3993Y (CHINA) *** LKK REF: CC6/CTI20010772/ka3	Mo...	227...			
		Dear Khanchna	Please expedite it as our client is chasing after us. Thank you	Regards,	Grace Chin	Modern Automotive Pte Ltd		
!		ivy.l...	Accident involving SKN4949H and SGW5865J along ECP on 10.09.2014 - LKK R...	Mo...	477...			
		Dear Asher,	Kindly scan us the discharge voucher to void any delay. Thank you. Best Regards,	Ivy Lwi   Claims Department	T 6262			
		Chri...	SURVEY ASSESSMENT - D20004091MFSH/1 // ACCIDENT INVOLVING SH8896L ...	Mo...	3 MB			
		Dear Jaslin,	Liability is clear. Pls proceed with Express Settlement. Regards	Chris Lim	Motor Claims Dept.			
		Lio...	SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involvi...	Mo...	2 MB			
		Your Ref:	Please advised.					
		Suh...	Accident involving SLL541A against your insured SLD5020X(AIG) on 06/03/2020	Mo...	3 MB			
		Hi Jasper,	Attached is the signed DV. Thanks & Regards	Suhaimi Ong	Service Executive			
		Ash...	[MANDATE REQUEST] RE: OUR REF: SNM19D205118-PC7990R-THP-Accident In...	Mo...	990...			
		Hi Irene,	We refer to the email below. We have offer and settled the case with third party with DV return. We are in the midst of					
		Kha...	Letter Reference: CC4/AIG20007800/Gka3	Mo...	62 KB			
		Dear Mr. Richard,	ACCIDENT INVOLVING SMF4056C & SMA4079M ON 27/07/2020 ALONG/AT BIDEFORD ROAD TO PARAGON					
		Lee ...	ACCIDENT INVOLVING SLQ3347Z & GBG467B ALONG/AT LOYANG WAY TOWA...	Mo...	3 MB			
		FYI						
		Lee ...	ACCIDENT INVOLVING SLQ3347Z & GBG467B ALONG/AT LOYANG WAY TOWA...	Mo...	14 ...			
		FYI						
		Teo...	PRE-REPAIR INSPECTION REQUEST – SML159J vs SGU2987X (OI) on D.O.A.: 30/...	Mo...	2 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。	นี่คือ...				
!		Hor...	Re: No OI GIA Report	Mo...	102...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。	นี่คือ...				
		Loi ...	SKS1039C, finalisation (Mit WIP: 57305)	Mo...	554...			
		Hi, Rasul,	Kindly confirm finalised amount at \$13,174.10. Thanks. Best Regards,	Loi Ai Ting	Cycle & Carriage Singapore • 209			
		Mei...	LOD Re: Accident on 8/9/2020 involving SHC 4655Z & SKF 2715B (AIG's insure...	Mo...	5 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Tan...	LOD Re: Accident on 8/9/2020 involving SHC 4655Z & SKF 2715B (AIG's insure...	Mo...	5 MB			
		Dear All,						
		Teo...	RE: PRE-REPAIR INSPECTION REQUEST – SKV2225J vs GBH3464J (OI) on D.O.A.:...	Mo...	123...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。	นี่คือ...				
		Ceci...	SGY7358H & GBH4274J ON 24/2/20 *** LKK REF: CC4/EQI20005921/R1ga3	Mo...	572...			
		WITHOUT PREJUDICE	Dear Suann, Our principal revert reply that they have another payment for Mova Automotive and have sent					
		Hsi...	LOD - SLN664T *LKK REF: CC4/AXA18016438/Kpa3	Mo...	2 MB			
		Without Prejudice	Dear Sirs/Mdm, Thank you for your email. We confirm settlement at \$4,200.27(all-in). Please duly sign the					
		Loi ...	SDQ1191M, finalisation (Mit WIP: 57049)	Mo...	667...			
		Hi, Rasul,	Kindly confirm finalised amount at \$14,281.33. Thanks. Best Regards,	Loi Ai Ting	Cycle & Carriage Singapore • 209			
		ray...	Accident involving FBN5529L and SHC1422Z on 29/09/2020 // LKK Ref: CC4/III2...	Mo...	523...			
		Dear Hsiao Tong,	Noted with thanks. Best Regards,	Raymond	Ban Hock Hin Co., Pte Ltd			
!		Kha...	ACCIDENT BETWEEN SLV9912B & SJN6555J ON 06/06/2020 ALONG/AT BISHA...	Mo...	10 ...			
		Dear Mr. Gerard Gomez,	We refer to the above matter. We were informed by your workshop (Tan Chong) that your counter claim					
		Hsi...	LOD INVOLVING - SGM7765D & SHC3184Y (INDIA) ON 03.07.2020 *** LKK REF:...	Mo...	8 MB			
		Without Prejudice	Dear Sirs/Mdm, According to our principal payment had been processed. "Kindly note that this negotiation					
		Jia ...	RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE S...	Mo...	69 KB			
		WITHOUT PREJUDICE	Dear Sirs/Mdm, Kindly let us have a copy of Police Investigation Result for our viewing. Thank you.					
		Chi...	SMJ5909P OD AIG	Mo...	4 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。	นี่คือ...				
		Ler, ...	AIG REF: TP / 1383940754SG - (OI - SLV9912B ) MANDATE REQUEST	Mo...	153...			
		Hi Khanchna,	Please proceed as proposed. Mandate approved in Merimen. Thanks. Best Regards,	Bernard Ler	AIG Complex			
		Tea...	LOD - Our Ref: SMD90P and Your Ref: GBE 4638J (AXA) / DOA: 14-08-2020	Mo...	9 MB			
		BY EMAIL	WITHOUT PREJUDICE					
		Ad...	Accident involving SBS Transit bus SBS6670C and vehicle no: S1382R had taken ...	Mo...	5 MB			
		Talked to : Li Ming						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hsi...	Accident involving SGR686T & SLG619L on 10/07/2020 - Your ref: CC4/LPC2000...	Mo...	2 MB			
		Without Prejudice	Hi Amanda, Thank you for your email. Kindly send back the original copy of DV to us (LKK) for our further					
		Sye...	- SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC...	Mo...	2 MB			
		Dear Jasper,	Usually we will not give the entire set.. just some extraction from the report especially the height portion Kind					
		Chi...	SMA7829X OD CLAIM DOA:10.10.2020	Mo...	15 ...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 ฝึกฝน...					
		Clai...	SNM20D203794/YM706H/THAMYL / FW: Direct Settlement - Accident Involving...	Mo...	2 MB			
		Dear Pauline,	Please note that officer in charge for this case is Pauline Tham. Claim no. SNM20D203794/YM706H/THAMYL. Dear					
		Hsi...	LIABILITY - SLF3259C CLAIMING AGAINST SKZ1238H (EQ), DOA: 20/09/2020 ***...	Mo...	601...			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. Please be informed that basing on the accident statements					
		Ad...	Incoming New Document for FBN5529L	Mo...	50 KB			
		BEST REGARDS	G.NIVITHA LKK Auto Consultants Pte Ltd					
		Ad...	Incoming New Document for SGZ5454X	Mo...	50 KB			
		BEST REGARDS	G.NIVITHA LKK Auto Consultants Pte Ltd					
		Tew...	GBD2836Y GIA doa: 26.02.2020	Mo...	85 KB			
		Dear All,	Any news for offer. Thanks & Regards Ainee					
		Ad...	Incoming New Document for SJB1515X	Mo...	50 KB			
		BEST REGARDS	G.NIVITHA LKK Auto Consultants Pte Ltd					
		Hsi...	<Payment Status> III Ref: MCT17051011 // LKK Ref: CC4/III17010371/KPB3Q2	Mo...	55 KB			
		Hi Priya,	We refer to the above matter. We have submitted all the relevant documents in Merimen on 15/11/2019. Kindly advise					
!		Hui ...	(URGENT) LOD for Vehicle Number SJW5706A DOA: 07/01/2020 *** LKK REF : C...	Mo...	728...			
		Dear Khanchna,	Please refer to attached signed DV. Thank you & Regards, Bel					
		kan...	LOD : ACCDT INVLG SLU7535A & SGP3580E(AIG) ON 11.01.2020	Mo...	304...			
		WITHOUT PREJUDICE	Dear Sir/Madam, We refer to your email below.					
!		Hui ...	LOD for vehicle SLK2460S / DOA: 03/04/2020	Mo...	5 MB			
		Dear Khanchna,	We accept settlement at global sum \$1400.00 (all-in). Please forward u the DV. Thank you & Regards, Bel					
		Jia ...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFM...	Mo...	15 ...			
		WITHOUT PREJUDICE	Dear Sirs/Mdm, Kindly let us have a copy of rental agreement. Thank you.					
		Tan...	SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Invol...	Mo...	136...			
		Dear Mei Kwan,	We refer to your email below. We regret that our insured has yet to report the accident. We will write to insured					
		Jojo...	FINALISE - SLN8886S (MIT) / TP CHINA TAIPING /DOA: 06/05/2020	Mo...	1 MB			
		Hi Rasul,	Attached file for your kind reference. Kindly confirm finalize amount at \$ 2,649.32 after GST Best Regards, JoJo Cheng					
		Ad...	3rd party claim (DOA : 07/10/2020)	Mo...	2 MB			
		Talked to :	Calvin					
		Pau...	SNM20D203543/GBH8597B/THAMYL / FW: Direct Settlement - Accident Involvi...	Mo...	2 MB			
		[Confidential]	Hi Su Li Insured report attached for your view.					
		Hsi...	Submission of Docs in Merimen to Effect Payment (12/10/2020)	Mo...	65 KB			
		Hi Sundari,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (12/10/2020)	Mo...	62 KB			
		Hi Sherini,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Clai...	LOD for SHC1996J - DOA 09/06/2020 - FCI	Mo...	4 MB			
		Dear Khancha,	please find video footage as per your request, looking forward to the closure for this case as soonest. Thanks &					
		Aun...	S0M02P34_[TP REF:SMJ631Y] _Accident Involving <FBF8475E & SMJ631Y>_alo...	Mo...	315...			
		Dear Jasper	Refer to the above matter. We have been sending you reminders regards to this case but however, there is no					
		Jasli...	ACCIDENT INVOLVING ES555G & SBY8900U ALONG/AT U-TURN OF BUKIT TIM...	Mo...	82 KB			
		Our Ref:	CC6/AIG20010722/Ups3 LOW KA CHOON KEVIN – BY EMAIL ONLY					
		Vic ...	[EXPRESS SETTLEMENT via LKK] RE: PROPOSAL ON LIABILITY [Express Settleme...	Mo...	145...			
		Dear Jia Le,	We refer to your below email. We agree to your recommendations on liability and please proceed with Express					
		Jas...	FINAL REVISION - SMD6042P - TP AIG - SURVEYED 15 AUG 19	Mo...	60 KB			
		WITHOUT PREJUDICE	Dear JB, Confirm repair cost of \$9346.40 @5 days of repairs. Kindly submit LOD for our necessary action.					
		Den...	OD CLAIM FOR SMS 8841 H ON 7/10/2020	Mo...	3 MB			
		Dear Sir,	As instructed by our client, please proceed to repair the insured vehicle SMS 8841H (Excess \$300/-).					
		Vic ...	[EXPRESS SETTLEMENT via LKK] RE: VERY URGENT SURVEY/PRI D20003694MFS...	Mo...	391...			
		Dear Jia Le,	We refer to your below email. We agree to your recommendations on liability and please proceed with Express					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		QA ...	Reports closed on 9-11 Oct 2020 (for submission / e-mail) (DS)	Mo...	184...			
			Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Celi...	New message for service request 177920, vehicle number SMR6754U	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 183685, vehicle number SMG8645X	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 177798, vehicle number SLR7329U	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	Service appointment in Vendor Portal: claim S0M02V7U for vehicle SGZ3748L	Mo...	49 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Ad...	Incoming New Document for SLK7534E	Mo...	50 KB			
			BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		Ma...	#9586861129SG004#023# Escalating of third party bodily injury - AIG REF: 95...	Mo...	121...			
			Hi Su Li, Thanks for the referral. Hi Kat, Please be informed that 9586861129SG-004 was already assigned to you in the system.					
		Ad...	REMINDER - 3: REQUEST OF SURVEY REPORT-OUR REF:D20003162MFSH;ACCI...	Mo...	59 KB			
			Dear Sir/Mdm, Thank you for the email. Dear Jia Le, Kindly Assist					
		Ma...	#1493506740SG004#023# Escalating of third party bodily injury - AIG REF: 14...	Mo...	120...			
			Dear Jaslin, Thanks for the referral. The OIC for this matter is Wilson and he has acted on it. Best Regards, Ms. Mavis Chew AIG					
		sm ...	SJP8156D CLAIMING AGAINST SMA7090J DOA 25.09.20	Mo...	9 MB			
			Without Prejudice Hi Su Li Contents noted with thanks. We look forward to hearing from you soon of the offer for a close case,					
		Ad...	OD CLAIM FOR SLU 5949 C ON 8/10/2020	Mo...	2 MB			
			Dear Tony, Noted with thanks. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		Ad...	SHD3314J claims against your insured SMF6504M	Mo...	1 MB			
			Talked to : Mr.Lim					
		Su ...	LOD SLG5786D / Your Ref : SH6929P (FC)	Mo...	2 MB			
			Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
Sunday								
		Hsi...	Your Ref: SML159J //LKK Ref: Our Ref: CC4/AIG20010763/Gpa3 [ACCIDENT INV...	Sun...	56 KB			
			Your Ref: SML159J Without Prejudice					
		Hsi...	Submission of Docs in Merimen to Effect Payment (24/09/2020)	Sun...	138...			
			Hi Dhanya, We refe to our below email. Kindly advise the payment status for this both cases. Thanks. S/N TP vehicle No. D.O.A					
		Hsi...	Your Ref: SJK1125R // LKK Ref: CC4/III20008873/Upa3 [ACCIDENT INVOLVING S...	Sun...	4 MB			
			Without Prejudice Dear Sirs/Mdm, Thank you for your acceptance. Please duly sign the DV enclosed and return together with the					
		Hsi...	GBD4537Y //LKK Ref: CC4/III20010354/Eba3	Sun...	3 MB			
			Hi Mr Meka, We will check and get back to you. Hi Jasper, FYNA, CC4/III20010354/Eba3 Best Regards, Hsiao Tong, Chew   Case					
		Bry...	OI GIA Report when assign to AIG IA	Sun...	85 KB			
			Dear Survey / CS Handlers and Admin Below email is for your reference. TAT for liability assessment and DS email to TP repairers					
Last Week								
		Pau...	SNM20D203210/GBK796E/THAMYL / FW: Direct Settlement - Accident Involvin...	Sat ...	1 MB			
			[Confidential] Hi Mei Kwan Insured report attached for your view					
		ray...	Accident involving FBP4375J & GW8893H on 31/03/2020 - Oref: 19/20/20/VC05...	Sat ...	2 MB			
			Dear Khanchna, We refer to our Letter of Demand dated 03/09/2020. Appreciate for you to revert with the DV to us by email as					
		Kon...	LKK REF: CC6/CTI20002592/Kka3 *** RE: LOD - Accident Involving GBF2595G an...	Sat ...	273...			
			REMINDER Hi Khanchna, We regret to say that to-date we have yet receive any offer and reply from your side. May we know what					
		Alfr...	OUR REF: SNM19D200994C02/SJX7073Z/adeline- Direct Settlement - Accident I...	Sat ...	2 MB			
			LKK REF - CC6/CTI19003343/Kea3 CTI REF - SNM19D200994C02/SJX7073Z/chgnpw Dear Sirs It is noted that Insured has					
		Ng ...	DS Claim for SMK156Y / SKQ3002E doa 11/7/2019 [External Confidential]	Sat ...	622...			
			Hi Attached signed DV. Please let us have the payment soonest possible. Thank you. Best Regards Ng Li Ting Customer Service					
		Hsi...	MCT20060224 //LKK Ref: CC4/III20007175/R1bs3	Sat ...	125...			
			Hi Mr Meka, We will check and get back to you. Hi Jasper, FYNA, Thanks. Best Regards, Hsiao Tong, Chew   Case Handler LKK					
		Hsi...	<Vic Case>Report Send Back Alerts - SHB7566H (TP) //LKK Ref: CC3/AIG170061...	Sat ...	79 KB			
			Hi, Case reopen for further handling. Best Regards, Hsiao Tong, Chew   Case Handler LKK Auto Consultants Pte Ltd					
		Hsi...	<Thin Thin Case> Report Send Back Alerts - SHB9702T (TP)// LKK Ref: CC3/AIG1...	Sat ...	79 KB			
			Hi, case reopened for further handling. Best Regards, Hsiao Tong, Chew   Case Handler LKK Auto Consultants Pte Ltd					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Ceci... Direct Settlement - Accident Involving GBE 742S (OI : LPC - TBA) AND SHD 9624... Lonpac Ref: TBA	Sat ...	3 MB			
			Lkk... Ap-22058924 hxbazIP plxxax	Sat ...	96 KB			
			Iren... SNM20D203784/SME5612X/TAYHP / FW: 50112871 / SHB4822M / TP SME5612... Dear Sir/Mdm (LKK), We refer to the above captioned matter. Please assist to get your surveyors to liaise with DING AUTOMOTIVE	Sat ...	1 MB			
			Cat... SMM4765C - FINALIZATION OF COR Hi Ronald Please assist Thanks n Regards Catherine Chua Insurance Claims Executive	Sat ...	182...			
			KH... S0M02TKK_OD_MV_SLR1946C _DOL: 09.09.2020 Dear all Can help me check MV for this vehicle. Thanks. Regards Khor Saw Theng (Ms) Manager, Motor Claims AXA Insurance	Fri ...	270...			
			Mei... LOI TO BE MAIL ON 09102020 DONE Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Fri ...	1 MB			
			Kha... CLOSE ON 9/10/2020 Dear all,	Fri ...	47 KB			
			Su ... SKL3313J CLAIMING AGAINST SHD9475M DOA:05.08.2020 Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back	Fri ...	5 MB			
			Su ... Direct Settlement - Accident Involving YM 706H (OI : CTI - TBA) and SHD 4947B ... Dear Sir / Madam, We refer to the above matter. We have received a new assignment from M/s BIFROST AUTO PTE LTD on a WP	Fri ...	2 MB			
			Su ... PRS FOR our client's vehicle SHD 4947 B and your insured's vehicle YM 706 H o... Without Prejudice Dear Sir/Madam, We refer to the above matter. Please be informed that we are currently pending for our	Fri ...	116...			
			Poo... Submission of Docs in Merimen to Effect Payment (28/07/2020) Dear Aida, Claim was processed on 2/10/2020. Still awaiting DBS transmission. Daniel Pooi Motor & Work Injury Claims	Fri ...	359...			
			Lim... MS FIRST CAPITAL - Submission of Third Party Direct Settlement, Y/R: D2000337... Dear Khanchna, Ok noted thanks. Warmest Regards, Cslim	Fri ...	1 MB			
			jia... FINAL REVISION - EU702M - TP AIG - SURVEYED 18 AUG 20 Hi Adrian and all, Revised estimate, photographs is attached. Please confirm repair cost of \$5561.36 @ 5 days of repairs. Your	Fri ...	445...			
			dar... SPAM-MED: FW: SPAM-LOW: RE: OUR REF: 202003-049-9 // SLL1992A *** LKK... Dear Jasper, We regret that we are unable to accept settlement offer of \$8123.30 Our client is driving a Landrover 1,999cc and we	Fri ...	201...			
			Ash... FILE CLOSED ON 09/10/2020 Hi, Enclosed the list of cases need to close.	Fri ...	47 KB			
			Jas... MANDATE REPORT ON 09/10/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	Fri ...	87 KB			
			Su ... SGD3820B   GBF8128H LTA SEARCH Without Prejudice Dear Apple, Thank you for your email. We are checking with AIG, will get back tou you again.	Fri ...	2 MB			
			Jen... SNM20D202849/SJK6370R/LEWLC / FW: Direct Settlement - Accident Involving ... Dear Mei Kwan, We attached herewith insured accident report for your reference. Thank you.	Fri ...	7 MB			
			sm ... SJQ8249P CLAIMING AGAINST SKV6079M DOA 25.08.2020 *** LKK REF: CC6/Al... Without Prejudice Hi Mei Kwan Contents noted with thanks. We look forward to hearing from you soon of the offer for a close	Fri ...	8 MB			
			Wai... SURVEY PAYMENT FOR 3 CASES ON 09.10.20 Without prejudice Dear Chew Lian Please refer to the attachment for survey payment via GIRO (3 cases) done on 09.10.20. Hope	Fri ...	1 MB			
			Chri... Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937... Dear Asher, Attached herewith the LOD from TP for your reference. Pls note that this is under Express Settlement. Regards Chris	Fri ...	1 MB			
			Clai... COUNTER OFFER - ACCIDENT INVOLVING SKW 6568 M & SLA 4695 X ON 27/2/... Dear Bennie, We refer our conversation last week, any update on settlement ? Best Regards, Kee Siang Claims Advisor Premium	Fri ...	4 MB			
			Ceci... TP Claim GBJ1594U & GBG8835U (EQ) LKK REF : CC6/EQ120009006/g3 WITHOUT PREJUDICE Dear Grace, Thanks for your acceptance. Kindly note that NO DV is required for this matter. Kindly email us	Fri ...	4 MB			
			Jia ... ACCIDENT INVOLVING SKV 7011B AND SHA 351L ALONG ALEXANDRA RD (GA... Without Prejudice Dear Nicole, We refer to the above matter. For loss value, our surveyor recommended amount at \$10,000.00.	Fri ...	1 MB			
			Ad... SURVEY ASSESSMENT - D20004089MFSH/1 Kindly ignore below email. Wksp say not doing direct so this is SUR case. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte	Fri ...	308...			
			Ad... PRE-REPAIR INSPECTION REQUEST – GZ1097U vs SLW4028G (OI) on D.O.A.: 07/... Talked to ; Kon Yin Siew	Fri ...	7 MB			
			Ad... SURVEY ASSESSMENT - D20004091MFSH/1 Talked to : Jessie	Fri ...	252...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	SHD4761U VS SLW1033K THIRD PARTY CLAIM Talked to : Ms. Loke	Fri ...	2 MB			
		darl...	RE: SLN 4036E FINALIZED CALCULATE ADJUSTMENT AMOUNT UPDATED 27.12.... Dear Khancha, I have sent you the signed Authorization letter last July 2020 after you replied in our many follow ups I have	Fri ...	363...			
		Ceci...	FILE CLOSED ON 09102020 9/10/2020 TPV NO TP WRKSHIP DOA FINAL SETTLEMENT AMT INSURER REF	Fri ...	73 KB			
		Vin...	LOD / Accident involving SHD1547S & GBH8597B on 23.09.20 (China Taiping ca... Without Prejudice Dear Jia Le, Hereby attached accident footage and scene photos. Your insured failed to stop in time, colliding	Fri ...	10 ...			
		Ass...	PRS FOR our client's vehicle SHD 4947 B and your insured's vehicle YM 706 H o... Without Prejudice Dear Sir/ Mdm, We refer to the above matter. We represent our client, Siah Ah Lay, to notify you of the	Fri ...	2 MB			
		Kha...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 8567L (OI : FCI - TBA) an... Dear Sir / Madam, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of	Fri ...	5 MB			
		Zuh...	Submission of Docs in Merimen to Effect Payment (09/10/2020) Noted HT Best Regards Aida Samsuri Motor & Work Injury Claims Dept India International Insurance Pte Ltd	Fri ...	149...			
		Jas...	SGH 1788D (OI) & SKH 7519C (TP) ON 20/01/2020 *** LKK REF: CC6/AIG200016... Without Prejudice Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)	Fri ...	875...			
		jiaj...	FINAL REVISION -SMF103B - OD AIG - SURVEYED 21 JUL 20 Hi Shirley and all, Revised estimate and photographs is attached. Please confirm repair cost of \$15,181.84 @ 5 days. Your early	Fri ...	3 MB			
		Ad...	SNM20D203546/SMU2922L/TAYHP / FW: Aston Martin DBS - OD Claim Under ... Dear Irene, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Fri ...	4 MB			
		Jia ...	FILE CLOSED ON 09/10/2020 Hi,	Fri ...	56 KB			
		Mei...	Direct Settlement - Accident Involving PA8513P (OI : CTI - TBA) and SHC5601Y (... Dear Sirs/ Madam, We refer to the above matter. We have inspected TP vehicle SHC 5601Y at M/s Trans-cab Auto Services Pte Ltd	Fri ...	3 MB			
		Su ...	New Case Hi FYNA. LKK REF TP VEH REMARKS	Fri ...	62 KB			
		Su ...	Escalating of third party bodily injury - AIG REF: 9586861129SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle FJ 300K on 07/10/2020. Third party bodily injury	Fri ...	70 KB			
		Ver...	OD CLAIM FOR SKB 1508 E ON 18/9/2020 Dear Kee Siang, Any updates from your client. Best Regards, Veron Chen   Case Handler LKK Auto Consultants Pte Ltd	Fri ...	4 MB			
		jiaj...	FINAL REVISION - SKE290Y - OD AIG - SURVEYED 24 JUL 20 Hi Dennis and all, Revised estimate is attached. Please confirm repair cost of \$10,004.48 @ 8 days exclude 1 sunday Your early	Fri ...	180...			
		Jia ...	VERY URGENT SURVEY/PRI D20003694MFSH PRI-SMT7358M and SHD4369U al... Claim No: D20003694MFSH	Fri ...	2 MB			
		Jun...	URGENT- Accident between SDP 9896R & SFR 338K on 07/02/2019 Hi Khancha, Attached our estimate, report and PIR. Pls update us asap. Thank you. Rgds June Cheng Hoe Motor Pte Ltd	Fri ...	6 MB			
		CHL...	GBK6386R CLAIMING AGAINST SJT5473L (Budget Direct) DOA: 08.10.2020 Without Prejudice Hi Summer, As mentioned above, we have selected your good surveyor firm to survey our client vehicle	Fri ...	897...			
!		Ab...	REMINDER 2: LOD - Accident Involving SJR3536M & SH7618E on 09/07/2020 WITHOUT PREJUDICE Dear Sir/Mdm We refer to our LOD dated 21/07/20 below. Please let us have your offer soonest. Thank	Fri ...	3 MB			
		Kha...	Damage consistency - CC4/FCI20009709/Kks3 ( SLG 5786D ) Hi Kenneth, FCI officer is asking for comments on damage consistency. The attached video is from TP. Insured taxi dispute no	Fri ...	5 MB			
		Hsi...	Submission of Docs in Merimen to Effect Payment (09/10/2020) Hi Sundari, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Fri ...	61 KB			
		Hsi...	Submission of Docs in Merimen to Effect Payment (09/10/2020) Hi Dhanya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Fri ...	62 KB			
		Mei...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2136D (OI-MS FCI) AN... Dear Chris, We enclosed herewith TP LOD for your perusal. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants	Fri ...	4 MB			
		Jas...	LIABILITY / SH6533Y / OUR REF: SLA8808L *** LKK REF: CC4/III20009760/Uba3 WITHOUT PREJUDICE Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident	Fri ...	246...			
		Mei...	LOD SLC2565R F/C SHA2136D accident on 08/08/2020 at 2230hrs *** LKK REF: ... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Fri ...	4 MB			
		Seb...	LOD SLC2565R F/C SHA2136D accident on 08/08/2020 at 2230hrs Dear Sir / Ma'am, The following file attachment is LOD for SLC2565R for your settlement. Do have your reply soon to settle the	Fri ...	4 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	Service appointment in Vendor Portal: claim S0M02V7U for vehicle SGZ3748L	Fri ...	41 KB			
		Hi, Kindly assist.						
		Hor...	PRE-REPAIR INSPECTION REQUEST – SJN8545A vs SML5983M (OI) on D.O.A.: 0...	Fri ...	130...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。					
		Wo...	PAYMENT STATUS FOR ACCDT INVOLVING SLG6292E & SCG5522E ON 21.3.20...	Fri ...	1 MB			
		Dear Jasper, Please advise payment status for this claims ,Thank you. Thanks and Best Regards, Meiy Insurance Service Advisor						
		Wo...	OFFER + DV REQUEST- FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7....	Fri ...	1,00...			
		Dear Jasper, Any update on mandate approval ? Could I have an offer or DV for this claims. Appreciated your kind action on this						
		Jia ...	SID & clm nO 1156408723SG - insd asking if he can view tp vdeo	Fri ...	319...			
		Hi Varsha, We have spoken to insured that the TP video shows his vehicle encroached into TP's lane. The liability is down against						
		Mot...	LIABILITY / SH6533Y / OUR REF: SLA8808L	Fri ...	4 MB			
		Dear Sirs, Please assist. Best Regards, Gabriel Wee						
		Jasli...	SURVEY ASSESSMENT - D20004073MFSH/1 // ACCIDENT INVOLVING SHD3039...	Fri ...	124...			
		Dear Vic We refer to the above matter.						
		Jas...	Your Ref: SKL5020R *Our Ref: CC4/LPC19006093/Eha3 [ACCIDENT INVOLVING S...	Fri ...	426...			
		Without Prejudice Dear Sir/ Madam, We refer to your below email. Please be informed that we are currently generating report to						
		Ceci... [EXTERNAL] Re: Fwd: Request for 3rd party claims survey YP2812E Claims again...	Fri ...	327...				
		Without Prejudice Dear Susan, We are pleased to offer G/S \$4400.00 (all-in). Kindly confirm acceptance. Thanks "Please note						
		Ad...	TP survey for vehicle no: SMU6499R	Fri ...	5 MB			
		Talked to : Karen						
		Ad...	SLB6106L OD AIG (VEHICLE IN WORKSHOP) URGENT FOR SURVEY	Fri ...	5 MB			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		sm ...	SJQ8249P CLAIMING AGAINST SKV6079M DOA 25.08.2020	Fri ...	8 MB			
		Without Prejudice Hi all Enclosed LOD and supporting documents for your reference. We look forward to hearing from you soon						
		Jia ...	OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident I...	Fri ...	113...			
		Dear Sirs/Madam, We refer to the below email dated on 11/03/2020. Kindly let us have your approval/instruction as third party is						
		Su ...	ENQUIRY OF LIABILITY - GBE8790A LKK REF : CC4/AIG20010839/Kps3	Fri ...	87 KB			
		Without Prejudice Dear Sir/Madam, We refer to the above matter. Please be informed that we are currently pending for our						
		Ceci... SID 14350198 & clm no 8829853018SG - pls ctc insd on the TP claim	Fri ...	644...				
		Hi Varsha, Has call OI and inform him to head straight down to AWS. He say he will do so after lunch. Thanks						
		Ceci... Accdt involving GBK1682T & SMH552C on 8 October 2020 @ 06:50hrs At/Along...	Fri ...	1 MB				
		Dear Meka, AS per our surveyor, COR around \$15K. Thanks						
		Par... sid 14351690 & 1679314127SG - insd dispute on the lob	Fri ...	100...				
		Hi LKK, Pls assist to ctc insd by today as she dispute on the LOB. Pls ctc her @ 96385893. Tq Varsha						
		Lydi... **SPAM** RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/20...	Fri ...	288...				
		Dear Khanchna, Our hirer have signed the mutual agreement form with SMRT. Kindly note that SMRT have agreed on settlement						
		City... OUR REF : SNM20D200936/YP7347Z/CBS - RE: LOD for SMR3794Z Your ref: YP...	Fri ...	301...				
		Dear Sir/Mdm, We accepted the offer. Kindly send us the DV. Thank you. Best Regards, Vronica Law City Auto Pte Ltd Blk 8 Sin						
		Cat... Finalisation - SMB54E (BUS/09/20/5024) - NTUC	Fri ...	426...				
		Hi Sun Pin, Attached herewith our copy of the bus repair estimate for the case. Our finalised amount is \$1,750/- @ 2 working days						
		Celi... New message for service request 149859, vehicle number YP2812E	Fri ...	50 KB				
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi... New message for service request 176037, vehicle number SCR1J	Fri ...	50 KB				
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Kha... SID 14348025 & clm noz 2301727086SG - insd dispute tp claim	Fri ...	235...				
		Hi Varsha, We have spoken to Insured -Mr. Alvin and will update him accordingly. Thank you. Best Regards, Khanchna  Case						
		Car... Final Reminder (14 days notice) : LOD SLJ2624S / Your Ref : SJM36K (TP-EQ) //L...	Fri ...	467...				
		Dear Hsiao Tong, We rejected your offer. In order to wrap up the case amicably, we propose to settle at \$5500/- (All-in) to settle						
		Clai... LOD - FINAL REVISION - SKG3673X - OD AIG - SURVEYED 30 OCT 19	Fri ...	1 MB				
		Dear Shirley, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out						
		Do-... No OI GIA Report	Fri ...	58 KB				
		This mail is associated with :						
		Eric ... SURVEY ASSESSMENT - D20004053MFSH/1 // EXPRESS SETTLEMENT	Fri ...	2 MB				
		Without Prejudice Dear Su Li, Please note that we are agreeable to express settlement. Thank you. Eric Woo Motor Claim						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Clai...	LOD - FINAL REVISION - SLG3233X - OD AIG - SURVEYED 05MAR2020 RE-SUR...	Fri ...	1 MB			
			Dear Shirley, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out					
		Clai...	OD CLAIM FOR SME 3816 M ON 7/10/2020	Fri ...	3 MB			
			Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Vic ...	SURVEY ASSESSMENT - D20004073MFSH/1 // ACCIDENT INVOLVING SHD3039...	Fri ...	3 MB			
			Dear Jaslin, Please find attached IV GIA report as requested. Thank you. Kind Regards, Vic Sanghila Motor Claim Department					
		Wo...	[EXT] RE: LONG OVERDUE..... PAYMENT STATUS FOR ACCIDENT INVOLVING...	Fri ...	2 MB			
			Dear Khanchna, Noted and please help to expedite ,Thank you. Thanks and Best Regards, Mei Insurance Service Advisor					
		Ash...	SPAM-LOW: RE: OUR REF: SMN7614E YOUR REF: GBH9211H PRE REPAIR INSP...	Fri ...	2 MB			
			Hi Andrew, We acknowledge your email below. We will process to prepare our report to seek for approval. Thank You. Best					
		sm ...	SJH1464C CLAIMING AGAINST GBG1206G DOA 20.08.2020	Fri ...	1 MB			
			Without Prejudice Hi Asher Contents noted with thanks. We look forward to hearing from you soon for a close case, thanks.					
		Vic ...	PRI: SURVEY ASSESSMENT - D20002385MFSH/1 // EXPRESS SETTLEMENT	Fri ...	217...			
			Dear Khanchna, Please refer to below link for the video footage.					
		Su ...	Finalisation - SMB3616P (BUS/09/20/5013) - India Int Ins	Fri ...	633...			
			Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
		WA...	SKC1147H Check MV; AXA Ref: S0M02UDS /PWX	Fri ...	144...			
			Dear All Please assist on the MV request below. Thank you! Regards Peter Wang   Specialist, Motor Claims Department AXA					
		sm ...	GBC1329G CLAIMING AGAINST GBB5751Z DOA:04.08.2020 *** LKK REF: CC6/Q...	Fri ...	1 MB			
			Without Prejudice Hi Admin Please kindly advise your offer and revert for a close case, thanks. Regards, Sukyi Chong SM					
		Jas...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D2000...	Fri ...	6 MB			
			Dear Sir/Mdm, We refer to the subject matter. It was reported that Insured driver (with stop line) turn into main road.					
		Cat...	Finalisation - SMB3616P (BUS/09/20/5013) - India Int Ins	Fri ...	638...			
			Hi Sun Pin, Attached herewith our copy of the bus repair estimate for the case. Our finalised amount is \$803.00 @ 2 working days					
		Kha...	Offer - MVA BETWEEN SLH 650P & SHB 3040J (FCI) ON 20/03/2020	Fri ...	790...			
			WITHOUT PREJUDICE Dear Lily, Please e-mail the DV back to us. Thank you. "Kindly note that this negotiation between parties					
		sm ...	SCR21J CLAIMING AGAINST GBD3173U DOA:01.08.2020 *** LKK REF:CC4/ASM2...	Fri ...	445...			
			Without Prejudice - gentle reminder Hi Jasper Please kindly advise your offer and revert once is available for a close case, thanks.					
		sm ...	SGR2476U CLAIMING AGAINST SLB5116P DOA:11.08.2020	Fri ...	638...			
			Without Prejudice Hi Khanchna Please kindly advise your offer and revert for a close case, thanks. Regards, Sukyi Chong SM					
		Jia ...	ACCIDENT INVOLVING SLN17L AND SMK9802G ON 08/03/2020 //LKK Ref: CC4...	Fri ...	163...			
			WITHOUT PREJUDICE Dear Lily, We are pending mandate approval from our principal, will send reminder to them on this matter.					
		Kha...	AIG REF : TP / 0555746296SG [MVA BETWEEN SMJ 5096J (TP) & SKT 7908A (OI) ...	Fri ...	6 MB			
			Dear Saliha, We refer to the above matter. As instructed, we have informed the TP repairer but they told us that the legal fee					
		Jasli...	PRE-REPAIR INSPECTION REQUEST – SKV2225J vs GBH3464J (OI) on D.O.A.: 07/...	Fri ...	10 ...			
			Dear Eric, We unable to read the attachment in your email. Kindly assist to upload these files in Merimen.					
		Hsi...	ARRANGE FOR SURVEY / YOUR REF: SLM815E / OUR REF: SLD299S - EQ's REF...	Fri ...	158...			
			Without Prejudice Dear Sirs/Mdm, We refer to the above matter. Please be informed that basing on the accident statements					
		Vic ...	[REQUEST FOR TP VIDEO] RE: SURVEY ASSESSMENT - D20003593MFSH/1 // EX...	Fri ...	1 MB			
			Dear MK, We refer to your below email and the contents were noted. Kindly also assist to obtain copy of the TP video footage for					
		Clai...	OD CLAIM FOR SLW 3344 A ON 6/10/2020	Fri ...	2 MB			
			Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Jia ...	Document from Goh Siew Cheng *** LKK REF: CC4/FCI20008768/Ada3	Fri ...	155...			
			WITHOUT PREJUDICE Dear Siew Cheng, Please be informed that we could not proceed with Direct Settlement as our principal					
		ray...	Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20...	Fri ...	2 MB			
			Dear Hsiao Tong, We are still pending for the parts from supplier. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd					
		Jas...	Your Ref: SJK 522J - ACCIDENT INVOLVING VEHICLES SHD 8596D AND SJK 522J...	Fri ...	4 MB			
			WITHOUT PREJUDICE Dear Sir/Mdm, As spoken , we agree to your counter offer of \$5,380.00(all in) Please duly sign the DV					
		Ash...	OUR REF: SNM19D200994/SJX7073Z/adeline- Direct Settlement - Accident Invo...	Fri ...	2 MB			
			Hi Adeline, We refer to the email below. Third party have purchased our insured report as per enclosed. Kindly check if we can					
		Celi...	New message for service request 183711, vehicle number SLK3315Y	Fri ...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 149859, vehicle number YP2812E	Fri ...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Celi...	New message for service request 168829, vehicle number SMC3973C Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Jia ...	TP Claim GBJ2568P & GBF3558H (QBE) *** LKK REF: CC6/QBE20010774/da3 WITHOUT PREJUDICE Dear Grace, We have just received our insured's accident report and will revert the liability as soon as	Fri ...	226...			
		Celi...	New message for service request 169237, vehicle number SLW9710L Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Celi...	New message for service request 144169, vehicle number GBJ6467X Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Celi...	New message for service request 183599, vehicle number SLR5302J Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Mei...	GBG5789P & SGF1983T on 20/12/19 *** LKK REF : CC4/EQI20000063/R1ga3 Hi Suann, Received with thanks. We will email to EQI. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Fri ...	2 MB			
		Ad...	SURVEY ASSESSMENT - D20004074MFSH/1 Hi, Kindly assist.	Fri ...	241...			
		Jas...	Your ref : SKA 4882J / DOA: 06/02/2019 / LKK ref : CC4/AIG19002567/Gba3 WITHOUT PREJUDICE Dear HQ, Kindly send us the LOD for our necessary action. Best Regards, Jasper Chua  Case Handler LKK	Fri ...	54 KB			
		Jas...	Pending LOD 09/10/2020 Dear Sir/Mdm,	Fri ...	52 KB			
		Jas...	LOD 09/09/2020 Dear Melody,	Fri ...	150...			
		Shir...	First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J Dear Cai Ling, Thanks for the email. Dear Khanchna,	Fri ...	5 MB			
		clai...	OFFER - ACCIDENT BETWEEN SJY 1600L & GBA 9387X (LONPAC ) ON 29/11/2019 Dear Khanchna Reference to your email today. Please revise the loss of use to \$780 (\$130 x 6 days) in view of our client's vehicle is	Fri ...	137...			
		Ad...	FW: SV80C CLAIMING AGAINST SKD7868R DOA:12.09.2020 Without Prejudice Hi Su Li Contents noted with thanks. We look forward to receiving your offer soon for a close case, thanks.	Fri ...	6 MB			
		Hsi...	Your Ref: SLJ6935T // Our Ref: CC4/III20006374/Kpa3 [ACCIDENT INVOLVING S... 3rd REMINDER Without Prejudice Dear Sirs/Mdm, For COR, recommended amount at P/P \$690.00(before GST) with 3 repair days.	Fri ...	206...			
		Hsi...	Your Ref: SKR8659Y // LKK Ref: CC4/III20008279/Kpa3 [ACCIDENT INVOLVING S... REMINDER Without Prejudice Dear Sirs/Mdm, We refer to the above matter. We understand that surveyor had finalised the	Fri ...	171...			
		Mei...	Direct Settlement - Accident Involving SJK6370R (OI : CTI - TBA) AND SLH4602C... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SLH 4602C at M/s Fastech Auto Pte Ltd - Kaki	Fri ...	6 MB			
		Ad...	FW: SMN263E CLAIMING AGAINST SLS1885P DOA:02.09.2020 Without Prejudice Hi Su Li Contents noted with thanks. We look forward to receiving your offer soon for a close case, thanks.	Fri ...	6 MB			
		Ad...	FW: SMN4047L CLAIMING AGAINST SHB4113B DOA:13.09.2020 Without Prejudice Hi Su Li Contents noted with thanks. We look forward to receiving your offer soon for a close case, thanks.	Fri ...	5 MB			
		Ad...	Incoming New Document for FBN5529L BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Ad...	Incoming New Document for FX1181G BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Hsi...	Submission Pre-Invoice for vehicle SMK1699R // LKK Ref: CC4/LPC20007558/R1... Without Prejudice Dear Sirs/Mdm, Further to our below email.	Fri ...	210...			
		Ad...	PRE-REPAIR INSPECTION REQUEST – SJA189R vs SKP8868X (OI) on D.O.A.: 08/1... Talked to : Shirley	Fri ...	3 MB			
		Hsi...	Our ref: SML 2659U DOA: 21.06.2020 Your ref: SHD 4594K ( Indian Intern... Without Prejudice Dear Sirs/Mdm, We refer to our email dated 31/08/2020. Please duly sign the DV enclosed and return to us	Fri ...	701...			
		QA ...	Reports closed on 08 Oct 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	Fri ...	153...			
		Hor...	RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE S... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๕๑๓...	Fri ...	785...			
		Chi...	SLB1845U - OEPL INSIGNIA - AIG INSURANCE - DOA 7-10-2020 This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๕๑๓...	Fri ...	7 MB			
		Chri...	Our Ref : D20004090MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Invol... Dear Mei Kwan, Attached herewith the GIA report of our insured. Regards Chris Lim Motor Claims Dept.	Fri ...	923...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hsi...	FILE CLOSED ON 09/09/2020	Fri ...	77 KB			
		Hi,	Pls check item 2, still open in VIEWS, any issue? No. LKK Ref TP veh DOA Remarks					
		Hsi...	FILE CLOSED ON 18/09/2020	Fri ...	135...			
		Hi,	Pls check item 2 & 3. No. LKK Ref TP veh DOA Remarks					
		Hsi...	New message for service request 121512, vehicle number SMJ4816E	Fri ...	66 KB			
		Hi,	Pls check. Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Ste...	SHA9439J - Finalize	Thu...	185...			
		Dear Lim,	We confirm the finalize \$3250 (L/S, before GST). 4 repair days. Thanks. Best Regards, Steve Chen  Assistant Automotive					
		Ash...	[PROPOSED LIABILITY] Re: SURVEY ASSESSMENT - D20003982MFSH/1 // EXPRE...	Thu...	4 MB			
		Hi Merina,	We refer to the above matter.					
		Kha...	Accident between SHA 3550J & SLA 9581H (AIG) on 24/01/2020 - follow up - RE...	Thu...	148...			
		Without Prejudice	Dear Mr. Lee, Sorry for the late reply. We were checking on our Insured's counter claim status against your					
		Kha...	CLOSE ON 8/10/2020	Thu...	47 KB			
		Dear All,						
		Mei...	DM19HO03360-JG: TP Direct Settlement - Accident Involving SGF 1893T (OI) an...	Thu...	6 MB			
		Dear Joel,	We enclosed herewith Mova – bank details for your perusal. Thank you. Best Regards, Mei Kwan   Admin LKK Auto					
		Jasli...	SURVEY ASSESSMENT - D20004073MFSH/1 // ACCIDENT INVOLVING SHD3039...	Thu...	2 MB			
		YOUR REF:	D20004073MFSH					
		Mei...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC1456B (OI : FCI - TBA) a...	Thu...	3 MB			
		Dear Chris,	We refer to the above matter. We have inspected third party vehicle SML 992U at M/s MG Solution Pte Ltd - Kaki Bukit					
		Jen...	Direct Settlement - Accident Involving GBF3558H (OI : QBE - TBA) AND GBJ2568...	Thu...	10 ...			
		Hi Mei Kwan	Attached the report as per request. Thank you. Jenny Toh Senior Assistant Claims   Asia					
		Rac...	SURVEY ASSESSMENT - D20004020MFSH/1 // EXPRESS SETTLEMENT	Thu...	3 MB			
		Dear Su Li,	Please proceed with express settlement. Thank you Best Regards Rachel Wu Motor Claim Department					
		Jasli...	MANDATE REPORT ON 08/10/2020	Thu...	63 KB			
		Hi Report Team,	Please find below cases to type report for mandate approval. No. LKK Ref TP veh DOA Remarks					
		Jas...	MANDATE REPORT ON 08/10/2020	Thu...	83 KB			
		Hi Report Team,	Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
		Jas...	FILE CLOSED ON 08/10/2020	Thu...	92 KB			
		Dear Admin,	Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
		Jasli...	SURVEY ASSESSMENT - D20003924MFSH/1 // EXPRESS SETTLEMENT - Accident...	Thu...	2 MB			
		Dear Sir / Madam,	We refer to the above matter. Please find attached amended Preliminary advice					
		Ash...	FILE CLOSED ON 08/10/2020	Thu...	56 KB			
		Hi,	Enclosed the list of cases need to close.					
		Kait...	PRI - SLF3259C CLAIMING AGAINST SKZ1238H (EQ), DOA: 20/09/2020 *** LKK R...	Thu...	9 MB			
		Dear Hsiao Tong,	Would like to check any updates regarding on the liability for this case ? Thank you. Best Regards, Kaitlyn Chio					
		Teo...	RE: RE: RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURE...	Thu...	119...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 - นีลล...					
		jiay...	FINAL REVISION - SKQ33K - OD AIG - SURVEYED 6 AUG 20	Thu...	2 MB			
		Hi Shirley and all,	Revised estimate photographs is attached. Please confirm repair cost of \$12,530.32 @ 5 days. Your early closure					
		Jasli...	ACCIDENT INVOLVING GV8319E & SKD2226B ALONG/AT CLEMENTI AVENUE 2 ...	Thu...	76 KB			
		Our Ref:	CC4/AIG20010566/Aks3 GERMAFLUX PTE LTD– BY EMAIL ONLY					
		Jia ...	<Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737...	Thu...	196...			
		WITHOUT PREJUDICE	Dear Cecilia, Please be informed that our principal have settled your driver's injury claim at 50% liability with					
		Ash...	URGENT Reminder to AXA - Accident Involving SMB1343P and SBA3897E on 1...	Thu...	2 MB			
		'WITHOUT PREJUDICE'						
		Ver...	Our Ref : 9192345710SG-003   Request of TPV SJF949M Market Value & Rebate...	Thu...	195...			
		Dear Ming Yao,	Market Value (Est) \$42,000.00 LTA Rebate \$30,418.00 Nett Value \$11,582.00 Best Regards, Veron					
		Jasli...	SKC4349Y // LKK REF : CC4/AIG20010530/Gpa3	Thu...	79 KB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. For COR, recommended amount at L/SUM \$2,950.00(before					
		PBSP	ACK NEW LOD - D20002242MFSH (LOD INVOLVING - SMA2335L & SHD3169L ...	Thu...	685...			
		Dear Sirs,	PAYMENT REMINDER. Thank you. Regards, Caroline C/o Performance Motors Limited - Body and Paint					
		PBS...	LOD INVOLVING - SKL551H & SHB6202P (INDIA) ON 30.07.2020	Thu...	2 MB			
		Dear Sirs,	PAYMENT REMINDER. Thank you. Regards, Caroline C/o Performance Motors Limited - Body and Paint					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			PBS... LOD INVOLVING - SLQ1611Z & GBA195S (INDIA) ON 24.07.2020 Dear Sirs, PAYMENT REMINDER. Thank you. Regards, Caroline C/o Performance Motors Limited - Body and Paint	Thu...	2 MB			
			Ad... Accident involving FBN5529L and SHC1422Z on 29/09/2020 Surveyor dun put yet as they change to tomorrow. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Thu...	11 ...			
			Clai... ACCIDENT INVOLVING SFL 3328 B AND YOUR INSURED SMP 9347 C DATED 26... Dear Jia Le, Thank you for the liability clearance and direct settlement. We propose for LOU/LOR to be at \$60/\$100 according to	Thu...	2 MB			
			Lee,... Our Ref : 9192345710SG-003   Request of TPV SJF949M Market Value & Rebate... Hi, Referring above mentioned case, appreciate to let us have TPV's market value as well as rebates value to establish repair limit.	Thu...	85 KB			
			Jas... ACCIDENT INVOLVING GBH3401R AND AIG INSURED SMH3907T DATED 30/9... WITHOUT PREJUDICE Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident	Thu...	2 MB			
			ray... Accident involving FBN1635P and SKW8012L on 09/09/2019 Dear Khanchna, Noted, please revert to us as soon as possible. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd	Thu...	6 MB			
			ray... Accident involving FBN1159Y & SJU450E on 04/02/2020 Dear Khanchna, Noted, please revert to us as soon as possible. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd	Thu...	7 MB			
			Jia ... O/R : SNM20D202340/GBG3779G/LOWCT - Accident Involving GBG3779G (OI ... Your ref : SNM20D202340	Thu...	14 ...			
			Hsi... FILE CLOSED ON 08/10/2020 Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks	Thu...	57 KB			
			Su ... SURVEY ASSESSMENT - D20004036MFSH/1 // EXPRESS SETTLEMENT YOUR REF: D20004036MFSH	Thu...	2 MB			
			Su ... LOD SLR2280H / Your Ref : SH6083D Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back	Thu...	1 MB			
			jas... TCS REF: AAD2001-011--Accident involving GBA2332A (CTI) & SHB9946G on 31... Without Prejudice Dear Khanchna Please ignore my previous email. According to the driver, the loss of rental that he claim from	Thu...	457...			
			ray... Accident Involving FBK2286Y & SJR2865U on 24/05/2020 *** LKK REF: CC6/AIG2... Dear Khanchna, We refer to our email dated 11/09/2020. We have yet to receive any respond from your end. Appreciate for you	Thu...	3 MB			
			Clai... SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involvi... Dear all, Please note that officer in charge for this case is Pauline Tham. Claim no. SNM20D203728/GBK2826P/THAMYL. Dear	Thu...	1 MB			
			Chi... SLH5065X OD CLAIM DOA:07.10.2020 This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 நீக்க...	Thu...	2 MB			
			Ver... FINAL REVISION - SMF9994L - OD AIG - SURVEYED 12 AUG 20 Dear Jia Yee, Confirm repair cost of \$6696.80 before excess \$500 and GST @ 4 days instead of 5 days of repairs Kindly forward us	Thu...	507...			
			CH... Assistance required: To effect MV for SLU2724D Dear Partners, Please assist to provide Ms Cynthia Loh with the Market Value for this case.	Thu...	2 MB			
			Su ... Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 360... Without Prejudice Dear Sir / Madam, Resend with attached.	Thu...	1 MB			
			Celi... New message for service request 177798, vehicle number SLR7329U Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... Service appointment in Vendor Portal: claim S0M02UT1 for vehicle SJH2897E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	49 KB			
			Hsi... SCM886G & GBE9884G ON 22/6/20 // LKK Ref: CC4/LPC20006583/R1ps3q2 Without Prejudice Hi Suann, We acknowledge receipt of your email dated 07/10/2020. We will look into the matter and get back	Thu...	84 KB			
			Ler, ... Seeking revised mandate - ACCIDENT INVOLVING SFV90C & SKM6725D ON 04... Hi Khanchna, Mandate approved. Thanks. Best Regards, Bernard Ler AIG Complex Claims Examiner Claims   AIG Asia Pacific	Thu...	4 MB			
			Kha... lod *** LKK REF: CC4/AIG20006923/Kka3 Without Prejudice Dear Albert, We are seeking mandate and will revert asap. Thank you. "Kindly note that this negotiation	Thu...	129...			
			Mei... Accident Between SMC8645S and SLG9299S (AIG) on 17 July 2020 along Serang... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Thu...	4 MB			
			Ad... REQUEST OF SURVEY REPORT-OUR REF:D20003061MFSH;ACCIDENT INVOLVIN... Dear Sir/Madam, Thank you for the email. Dear Khanchna, Kindly assist.	Thu...	55 KB			
			ray... SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H Dear Asher, We attached our Letter of Demand for your perusal. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd	Thu...	3 MB			
			Jas... FW: SPAM-LOW: RE: Your ref : SLQ 2732B / DOA : 15/04/2020 / LKK ref : CC4/... Dear Hui Qin, Thank you for the signed DV. We are regret to inform that we need to withdraw the offer of \$6,600.00 on	Thu...	658...			



















!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Che... Accident Between SMC8645S and SLG9299S (AIG) on 17 July 2020 along Serang... Dear Sir / Madam, Kindly refer to the attached LOD. Thanks & Regards, Kelly Chew Goon Motor Blk 10, Ang Mo Kio Ind Park 2A,	Thu...	4 MB			
			Xin ... SLM 8287 B CHEVROLET ORLANDO DOA 26.10.2019 AGAINST AIG ASIA INS Dear Jia Le, attach is signed DV. thanks. from, kelvin chew	Thu...	1 MB			
			Clai... OD CLAIM FOR SLJ 7961 K ON 24/9/2020 Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd	Thu...	2 MB			
			Ad... RE: RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VE... Dear Yinrul, Thank you for the email. We are still unable to open the attachments. BEST REGARDS G.NIVITHA LKK Auto	Thu...	8 MB			
			Mei... [EXTERNAL] 2 DAYS NOTICE: SMG 8645 X (Our Ref) and SCK 91 T (Your Ref) Dat... Dear Sirs / Madam, We refer to the above matter. Please be informed that OI has yet to report the accident and we are currently	Thu...	106...			
			Mei... ACCIDENT INVOLVING SCK 91T & SMG 8645X ALONG/AT KJE TOWARDS PIE BE... Dear Sir,	Thu...	1,02...			
			clai... RE: RE: RE: RE: RE: RE: DV for SMK 5675 H ; DOA : 26/03/2020 Dear Khanchna, Attached file as per your pursuant. Kindly release Cheque. Thank you Best Regards, Yvonne Teoh RICO 60	Thu...	352...			
			Ad... SURVEY ASSESSMENT - D20004073MFSH/1 Talked to : Mr. Liew	Thu...	251...			
			Jas... MCT20090042- payment approval // LKK Ref:CC4/III20009924/bs3 Dear Mr Meka, Third party chasing for liability before arranging for survey. We are currently pending for CTPL video for liability	Thu...	162...			
			Ad... SURVEY ASSESSMENT - D20004000MFSH/1 Hi, Kindly assist.	Thu...	242...			
			Kaz... ACCIDENT INVOLVING SHD 3016U & SFJ 6922B ON 31/08/2020 Dear Khanchna, Kindly extend a copy of your principal insured's report for our consideration of your request below. Thank you.	Thu...	162...			
			Vic ... [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRES... Dear Khanchna, We refer to your below email. We agree to your recommendations on liability and please proceed with Express	Thu...	4 MB			
			Hsi... Direct Settlement - Accident Involving SKP5546U (OI : EQI - DM20HO01366/JT) ... Hi Jaime, We refer to the above matter. We have spoken to our insured Mdm Tay again. She adamant that "No Collision", she was	Thu...	5 MB			
			Jia ... [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMM484... Without Prejudice Dear Sirs/Madam, ACCIDENT INVOLVING SKV 5551Y(AIG) AND SMM 4847A ON 29/09/2020 We refer to the	Thu...	2 MB			
			Clai... SNM20D203758/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving ... Dear all, Please note that officer in charge for this case is Tan Kah Leong. Claim no. SNM20D203758/GBJ3832U/TANKL. Dear Kah	Thu...	10 ...			
			Kha... Seeking approval to reject TP claim - AIG REF: TP / 9529847708SG (ACCIDENT I... Dear Bernard, We refer to the above matter. Based on the Insured's accident video, we noted that Insured driver was turning to	Thu...	206...			
			Ad... SURVEY ASSESSMENT - D20004053MFSH/1 Hi, Kindly assist.	Thu...	240...			
			Jasli... NEW SURVEY ASSISGNMENT Our ref: D20004041MFSH // ACCIDENT INVOLVI... Dear Sir / Madam, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch	Thu...	192...			
			Jia ... FILE CLOSED ON 08/10/2020 Hi,	Thu...	57 KB			
			Mei... Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SHF 362D at M/s SMRT Automotive Services Pte	Thu...	10 ...			
			Iren... SNM20D203640/SJH2897E/TAYHP / FW: Direct Settlement - Accident Involving ... Dear Sir/Mdm, We refer to the above captioned matter and your email below. Enclosed herewith Insured's GIA REPORT for your	Thu...	7 MB			
			Yan... SCG623E Third Party Claim Against SMR6248P Hi Asher, Pls refer to attached. Thanks! Best regards, Yanxin   Admin Executive Convergence Automotive Pte Ltd	Thu...	2 MB			
			Jia ... Accident involving FBP3078Z and SHC8386Z on 16/09/2020 *** LKK REF: CC4/F... WITHOUT PREJUDICE Dear Sirs/Mdm, Based on our insured's video footage, he was going straight as where your client was	Thu...	5 MB			
			Ad... PRE-REPAIR INSPECTION REQUEST – GBB9079E vs SMU5873A (OI) on D.O.A.: 01... Talked to ; orson	Thu...	1 MB			
			Celi... Service appointment in Vendor Portal: claim S0M02V44 for vehicle SLR5302J Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	49 KB			
			Celi... Service appointment in Vendor Portal: claim S0M02V4E for vehicle SJU1243E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	49 KB			
			Celi... Service appointment in Vendor Portal: claim S0M02QXR for vehicle SLK3315Y Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	49 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Celi... New message for service request 183685, vehicle number SMG8645X Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			KEN... Direct Settlement - Accident Involving GBH6466J (OI : LPC - TBA) AND SMK2101... Lonpac External - Confidential Dear Mei Kwan Thnak you for your updates. Please see attachment for a copy of our insured's GIA	Thu...	913...			
			Celi... New message for service request 180653, vehicle number SMQ9957L Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			sm ... SJH2897E CLAIMING AGAINST PC8721U DOA:29.09.2020 LKK REF : CC6/ASM20... Without Prejudice Hi Su Li Contents noted with thanks. Regards, Sukyi Chong SM AUTOMOTIVE	Thu...	164...			
			Car... LOD SLT8224X / Your Ref : SMH199P *** LKK REF: CC4/AIG20005259/Kea3 Dear Asher, Pls refer to the attached signed DV. Kindly close the case and payment prepare to Esteem Performance Pte Ltd.	Thu...	753...			
			Eric ... SURVEY ASSESSMENT - D20003428MFSH/1 / ACC INV SHA356Z AND SKC5712... Without Prejudice Dear Asher, Please note that we are in the midst of retrieving ID video footage. At this point in time, we are	Thu...	137...			
			Gab... III ref - GBK1682T ; DOA : 07.10.2020 Dear Mei Kwan, Please proceed to conduct the survey. Best Regards, Gabriel Wee	Thu...	137...			
			Mei... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE S... Dear Lily, As spoken, we unable to view the pdf file from Eric and able to view the pdf file you sent. Please see the screenshot	Thu...	2 MB			
			Shi... Re: Fwd: SCL1952Y Finalization Dear Asher, FYI. CC4/AIG20008167/Gea3 Best Regards, Shiao Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd	Thu...	488...			
			Jia ... OFFER + DV REQUEST FOR ACCDT INVOLVING SDL3131A & SHC1490B ON 9.8.... WITHOUT PREJUDICE Dear Mei, We are pending mandate approval from our principal. Thank you.	Thu...	164...			
			Rac... SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // ... Dear Jaslin, Please be advise that LOU range is between \$80-\$100 per day and LOR range is between \$120-\$150 (Subject to rental	Thu...	7 MB			
			On... FASTECH REF : SGV 1969A (NTUC) DOA : 12.09.2020 YOUR REF : SHA 8770H (... Without Prejudice Dear Sir / Madam, Enclosed with the LOD documents to support the claim. Kindly look into the matter and let	Thu...	2 MB			
			Cari... SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A //... Thanks Jaslin Carine Yeo Motor Claims Assessor DIRECT LINE +65 6631 1505   MOBILE +65 9699 6192   FAX +65 6476 6247	Thu...	292...			
			Jia ... PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003684MFSH/1 //O... Claim No: D20003684MFSH/1	Thu...	10 ...			
			Ad... PRE-REPAIR INSPECTION REQUEST – SMH852L vs SMR7423T (OI) on D.O.A.: 07/... Hi, Kindly assist.	Thu...	279...			
			Ash... SURVEY ASSESSMENT - D20003428MFSH/1 // EXPRESS SETTLEMENT - ACC INV... Hi Eric, We refer to the above matter. We would like to request a copy of the insured video footage to review the liability. Thank	Thu...	78 KB			
			Ad... PRE-REPAIR INSPECTION REQUEST – GBE8790A vs SMJ2534G (OI) on D.O.A.: 06... Hi, Kindly assist.	Thu...	264...			
			Ver... FINAL REVISION - SLD2854B - OD AIG - SURVEYED 27 JUL 20 Dear Jia Yee, Confirm repair cost of \$7904.64 before excess \$600 and GST @ 5 days of repairs. Kindly forward us invoice and	Thu...	1 MB			
			Su ... SURVEY ASSESSMENT - D20004041MFSH/1 Hi, FYNA, our ref CC4/FCI20010726/Aps3	Thu...	308...			
			Su ... New Case Hi FYNA. LKK REF TP VEH REMARKS	Thu...	62 KB			
			Kha... PROPOSAL ON LIABILITY - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETT... YOUR REF:D 20003879MFSH/1	Thu...	13 ...			
			Ad... Service appointment in Vendor Portal: claim S0M02UT1 for vehicle SJH2897E Hi, Kindly assist.	Thu...	45 KB			
			Hsi... Submission of Docs in Merimen to Effect Payment (08/10/2020) Hi Priya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	65 KB			
			Hsi... Submission of Docs in Merimen to Effect Payment (08/10/2020) Hi Meena, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	60 KB			
			Mei... Direct Settlement - Accident Involving SMA5868X (OI : QBE - TBA) AND AV7297... Dear Sir/Madam, We refer to the above matter. We have inspected TP vehicle AV 7297L at M/s Fastech Auto Pte Ltd - Kaki Bukit	Thu...	3 MB			
			Mei... Direct Settlement - Accident Involving SJH2897E (OI : CTI - TBA) AND PC8721U (... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle PC 8721U at M/s Fastech Auto Pte Ltd - Kaki Bukit	Thu...	3 MB			
			Kha... ACCIDENT INVOLVING SH 8026G & GBH 2412R ON 19/09/2020 ALONG/AT MI... GENTLE REMINDER	Thu...	298...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
!			Tan,... AIG REF: 8537308014SG-003 - PRE-REPAIR INSPECTION - ACCIDENT INVOLVIN... Dear Shirley Acknowledge receipt of your documents. Thank you. Best Regards Bennie Tan AIG Senior Complex Claims	Thu...	2 MB			
			Ad... SURVEY ASSESSMENT - D20003964MFSH/1 Dear Mei Kwan, I will replace you ref. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	525...			
			Iren... SNM20D203725/GBD3023U/TAYHP / FW: Urgent Accident involving SMM583L ... Dear Sir/Mdm, We refer to the above captioned matter. Please get your surveyors to liaise with LEE LUEW SING MOTORS to	Thu...	230...			
			Jasli... ACCIDENT INVOLVING GBG467B & SLQ3347Z ALONG/AT LOYANG WAY ON 29... Our Ref: CC6/AIG20010564/Ads3 REYTEC PTE LTD- BY EMAIL ONLY	Thu...	79 KB			
			Mei... Letter of Demand - TLM Ref: TP011082020; Lonpac Ref: TBA; LKK Ref: CC6/LPC2... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Thu...	3 MB			
			Ash... LOD INVOLVING - SLE3620Y & SMA8107P ON 22.08.2020 'WITHOUT PREJUDICE'	Thu...	2 MB			
			Ad... Service appointment in Vendor Portal: claim S0M02V44 for vehicle SLR5302J Hi, Kindly assist.	Thu...	41 KB			
			Eric ... MANDATE REQUEST - SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS ... Without Prejudice Dear Khanchna,	Thu...	5 MB			
			Ad... SJH2897E CLAIMING AGAINST PC8721U DOA:29.09.2020 Dear Sukyi, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	838...			
			Kha... ACCIDENT INVOLVING SHC 8775J & YN 7127C (QBE) ON 13/07/2020 ALONG/A... Our Ref: CC3/QBE20007352/T1ka3 MONZONE AIR-CONDITIONING PTE LTD	Thu...	72 KB			
			Jas... TP CLAIM_SLU6561E & GBK3079Y (III)_DOA: 03/10/2020 *** LKK REF: CC6/III200... WITHOUT PREJUDICE Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident	Thu...	815...			
			Jia ... Accd Invlg: SGX 9111 U & SHA 3209 X on 09.09.2020 *** LKK REF: CC4/FCI20009... WITHOUT PREJUDICE Hi Sharon, We did not have the link. You may separate the video in two parts to send. Thank you.	Thu...	646...			
!			Foc... REMINDER 4 - YOUR REF : XD 4626 M OUR REF : SKD 5849 J ACCIDENT INVO... Dear Asher We refer to the above mentioned. Kindly advise on the status. Appreciate your assistance and prompt reply. Thank	Thu...	111...			
			Wai... Your ref : AAD2007-021 / Accident involving SHD 18J and SKR 8431L on 06/07/... Without prejudice Dear Jasper For a quick amicable settlement, we are prepared to settle our claims as \$3,200.00 (all-in). Please	Thu...	487...			
			Sub... ( EXTERNAL) RE: ACCIDENT INVOLVING SJD277D & SHD1379K ON 25/07/2020 ... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠죕...	Thu...	121...			
			Hsi... <Seek Mandate> AIG Ref: 8911495960SG[ PRE-REPAIR INSPECTION REQUEST - ... Hi Ming Yao, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd	Thu...	3 MB			
			Hsi... Claim No: 0118535216SG - To Request For TP Video Footage // LKK Ref: CC4/AI... Hi Mr Ng, Contents noted. Hi Khanchna, Kindly assist. CC4/AIG20010760/Eka3 Best Regards, Hsiao Tong, Chew (Ms)   Case	Thu...	82 KB			
			Sha... Reminder: YOUR REF: SHC 6099R (OUR REF: CC3/III19020083/Fgb3) *** ACCIDE... WITHOUT PREJUDICE Dear Cecilia, We refer to the above mentioned. We attached the duly signed Dv, LOA, Final Tax invoice and	Thu...	2 MB			
			Chri... PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003676MFSH // Our... Dear Jia Le, We refer to the above cited matter. Liability is clear. Pls proceed with Express Settlement. Chris Lim Motor Claims	Thu...	8 MB			
			ZHE... ACCIDENT INVOLVING SKD2226B & GV8319E ALONG/AT CLEMENTI AVE 2 ON ... Please refer the attachment, as you request. Thanks Regards, Elma	Thu...	3 MB			
			Ash... LOD - FINAL REVISION - SGY7740L - TP AIG - SURVEYED 24 MAR 20 'WITHOUT PREJUDICE'	Thu...	230...			
			Shir... LOD - OD CLAIM FOR SDV 3533 X ON 15/12/2019 Dear Nadia, Reported submitted	Thu...	3 MB			
			Ad... PRE-REPAIR INSPECTION REQUEST – SLM2062Y vs SMC9320Y (OI) on D.O.A.: 05... Hi, Kindly assist.	Thu...	289...			
			Den... LOD - FINAL REVISION - SMF1690R - OD AIG - SURVEYED 30 MAR 20 Dear Nadia, Reported submitted	Thu...	1 MB			
			Ash... PRI FOR SMP1904Y *** LKK REF: CC6/AIG20006529/Aea3 'WITHOUT PREJUDICE'	Thu...	87 KB			
			Clai... LOD - AMENDED FINAL REVISION - SLJ927G - OD AIG - SURVEYED 25 MAR 20 Dear Yvonne, We would like to follow up on above case. Kindly advise whether payment is in process. Thank you. Best Regards,	Thu...	2 MB			
			Jas... LOD / FINA REVISION - SML8929B - TP AIG -SURVEYED 20 APR 20 WITHOUT PREJUDICE, Dear Nadia, Yes, we received the LOD. We will get back to you for an update/offer in due course. Thank	Thu...	194...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Clai... LOD - ACCIDENT BETWEEN SMR 1201 G AND YOUR INSURED SLE 7318 U ON 1...	Thu...	3 MB			
			Dear Jasper, We would like to follow up on above case, kindly advise on settlement. Thank you. Best Regards, Nadia Claims					
			Jas... Accident Involving SDH9211J & SJD5848Z ON 25 AUG 2020	Thu...	271...			
			Without Prejudice Dear Sirs/Mdm, We refer to the matter above We are offering based on your LOD, settlement amount at					
			Clai... LOD - FINAL REVISION - SMS8841H - OD AIG - SURVEYED 14 MAY 20	Thu...	199...			
			Hi Denise, My apologies. Kindly disregard previous email. Thank you. Best Regards, Nadia Claims Administrator Premium					
			Clai... LOD - FINAL REVISION - SMM4905R - TP AIG - SURVEYED 26 MAR 20	Thu...	2 MB			
			Hi Khanchna, As requested. Thank you. Best Regards, Nadia Claims Administrator Premium Automobiles Pte Ltd (Reg No					
			Ad... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE S...	Thu...	3 MB			
			Dear Eric, Unable to open the attach, the status same like last time. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte					
			QA ... Reports closed on 07 Oct 2020 (for submission / e-mail) (DS)	Thu...	152...			
			Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
!			Jas... Liability for SLZ8251K Your ref: SMM6305J Our ref: SLZ8251K D.O.A: 01/05/2020...	Thu...	198...			
			WITHOUT PREJUDICE Dear Sir/Mdm, Please be informed that we are still pending for our insured 's GIA report. We will revert					
			Kha... D20002800MFSH - ACCIDENT INVOLVING SMM2385D AND YOUR INSURED VE...	Thu...	490...			
			Dear Chris, We are preparing our report to seek mandate. We will revert asap. Thank you. Best Regards, Khanchna  Case Handler					
			Ad... Pre-Repair Inspection for SMU 986 R // Accident on 06/10/2020 @ 16:54HR at a...	Thu...	4 MB			
			Hi, Kindly assist.					
			Ann... ACCIDENT INVOLVING SLH3715S & SMA2047T ALONG/AT PIE TWDS CHANGI ...	Thu...	157...			
			Hi Jaslin, Noted with thanks. Regards, Annie Loh Assistant Manager Popular Rent A Car Pte Ltd					
			Hsi... FINALISATION SML5209R //LKK Ref: CC4/III20010043/Epa3	Thu...	120...			
			Without Prejudice Dear Sirs/Mdm, Further to our below email.					
			Hsi... SKS225M - FINALIZATION OF COR //LKK REF: CC4/III20008712/Epa3	Thu...	93 KB			
			Without Prejudice Dear Sirs/Mdm, Further to our below email.					
			Clai... ACCIDENT BETWEEN SLV 500 R AND YOUR INSURED GW 7288 L ON 5/10/2020...	Thu...	1 MB			
			Dear all, Kindly assist on liability clearance urgently. Best Regards, Kee Siang Claims Advisor Premium Automobiles Pte Ltd					
			Cha... PD5858Z AFTER REPAIR PHOTOS	Thu...	295...			
			Hi Mr Steve Chen, Confirmed \$700.00 and 2 days. Thank you. Best Regards Chan Soo Lye Service Executive WTS Engineering					
			Ste... SHD4728S FINALISE	We...	321...			
			Dear Loke, We confirm the finalize \$8953.60 (P/P, before GST). 4 repair days. Thanks. Best Regards, Steve Chen  Assistant					
			Sub... ( EXTERNAL) Re: No OI GIA Report	We...	103...			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๕๓๓...					
			Mei... [EXPRESS SETTLEMENT via LKK] FW: SURVEYOR APPOINTED; MSFCIL REF : D200...	We...	2 MB			
			YOUR REF: D20003937MFSH					
			Mei... SURVEY ASSESSMENT - D20003593MFSH/1 // EXPRESS SETTLEMENT - ACC INV...	We...	1 MB			
			Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle GBJ 1255Z on a WP basis and TP repairer					
			Mei... AIG Ref: 4494607972SG-003 - Ho Kwai Yuen / 1900206949 / Sep 2020 *** LKK R...	We...	2 MB			
			Dear Bennie, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course. Hi					
			Mei... SURVEY ASSESSMENT - D20003964MFSH/1 // ACC INV SHC7264Z AND SKN82...	We...	116...			
			Dear Merina, We refer to the above matter. Please note that TP claimant has changed workshop to Revol Carz Garage Pte Ltd -					
			Tan,... AIG Ref: 4494607972SG-003 - Ho Kwai Yuen / 1900206949 / Sep 2020	We...	2 MB			
			Hi LKK Team FYI on below email from Insured's agent. OI disputing on TP claim. Please assist to review and address insured's					
			Mei... 8664663774SG *** LKK REF: CC4/AIG19019949/Kbb3	We...	173...			
			Your Ref: 8664663774SG					
			Kha... MANDATE REQUEST - AIG REF: TP / 8777310919SG [Accident between	SLA 96...	4 MB			
			Dear Ms. Saliha, We have submitted our report and mandate request via Merimen. Your approval please. Thank you. Best					
			Kha... ref:7769972015SG	We...	60 KB			
			Dear Ms. Saliha, We refer to the above matter and your e-mail below. Sorry for the late reply. Our Insured had called us on					
			Jia ... SURVEY ASSESSMENT - D20003817MFSH/1 // EXPRESS SETTLEMENT - Accident...	We...	10 ...			
			Dear Chris, Noted. We will inform workshop on this matter and submit our survey report to close. Thank you.					
			PBSP LOD INVOLVING - SKG2010R & SJM5159G ON 12.07.2020	We...	185...			
			2nd Payment reminder					
			Jia ... FILE CLOSED ON 07/10/2020	We...	56 KB			
			Hi,					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Lydi...	**SPAM** RE: RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/201...	We...	216...			
		Dear Mei Kwan,	Will revert asap. Have a nice day. Thanks & Regards Lydia Tiong (Ms)					
		Chi...	Your ref : SFR 7242G/ CMM062/20/TP // LKK ref : CC6/AIG19001694/Aba3	We...	473...			
		Hi Jasper,	Pls see attached photocopy. Original had been submitted together with LOD Thank you. Best Regards, Quek Kim					
		Kha...	CLOSE ON 7/10/2020	We...	47 KB			
		Dear All,						
		Jas...	MANDATE REPORT ON 07/10/2020	We...	89 KB			
		Hi Report Team,	Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
		Clai...	OD CLAIM FOR SMU 1088 B ON 28/9/2020	We...	5 MB			
		Dear Veron,	The policyholder had changed her name to "Guo Ya-Wen". The driving license belongs to policy holder which she					
		Ash...	FILE CLOSED ON 07/10/2020	We...	56 KB			
		Hi,	Enclosed the list of cases need to close.					
		Kha...	SURVEYOR APPOINTED; OUR REF : D20003593MFSH ; YOUR REF: GBJ1255Z ***...	We...	1 MB			
		WITHOUT PREJUDICE	Dear Calvin, Has the vehicle been surveyed ? Please send us the marked estimate/initial estimate. We need					
		Kha...	RE: RE: RE: RE: RE: RE: LOD for SMK 5675 H ; DOA : 26/03/2020	We...	3 MB			
		Without Prejudice	(save as to costs) Dear Yvonne, We refer to the above matter. Thank you for the acceptance. We attach					
		Loh...	8664663774SG	We...	95 KB			
		Dear Sir/Mdm,	Kindly let us have an update on the case. Thank you. Best regards, Loh Chee Heng AIG Senior Complex Claims					
		Hsi...	FILE CLOSED ON 07/10/2020	We...	57 KB			
		Hi, FYNA,	Thanks. No. LKK Ref TP veh DOA Remarks					
		Ad...	Incoming New Document for SKT6949M	We...	50 KB			
		BEST REGARDS	G.NIVITHA LKK Auto Consultants Pte Ltd					
		Ad...	ACCIDENT INVOLVING SJF7884U AND SKG1132D ALONG CTE TOWARDS CITY (...)	We...	315...			
		Dear Sir/Madam,	Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Jia ...	SURVEY ASSESSMENT - D20003813MFSH/1 // EXPRESS SETTLEMENT - Accident...	We...	2 MB			
		Dear Chris,	We enclosed herewith the TP LOD for your reference. Thank you.					
		Ash...	SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involv...	We...	6 MB			
		Dear Sir/Madam,	We refer to the email below. Enclose herewith final report & relevant documents for your necessary action					
		Kha...	D20003120MFSH LOD for SFX 9996 U ; DOA : 07/08/2020 *** LKKREF: CC4/FCI...	We...	226...			
		WITHOUT PREJUDICE	Dear Sir/Madam, Please send us the rental agreement. Thank you. "Kindly note that this negotiation					
		Cari...	SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A //...	We...	6 MB			
		Carine Yeo	Motor Claims Assessor DIRECT LINE +65 6631 1505   MOBILE +65 9699 6192   FAX +65 6476 6247					
		Celi...	Service appointment in Vendor Portal: claim S0M02V2K for vehicle SMG8645X	We...	49 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Jas...	Your ref: SLR 2481U / LKK ref : CC4/AIG20002536/Qbs3 / DOA :07/02/2020	We...	67 KB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. For COR, recommended amount at P/P \$2,241.75(before GST)					
		Shi...	SBQ 8942 R - Accident Scene	We...	75 KB			
		Dear Asher,	FYI. CC4/FCI20010485/ea3 Best Regards, Shiao Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Alfr...	Accident Involving GW5387Y and SHC7774T ALONG HOUGANG CENTRAL ON ...	We...	169...			
		POLICY NO:	DMCVSNA00049062000					
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMA...	We...	3 MB			
		Dear Sir/Mdm,	Please be informed that I am unable to retrieve both attachment. Kindly assist. BEST REGARDS G.NIVITHA LKK					
		Jia ...	SURVEY ASSESSMENT - D20003256MFSH/1 // EXPRESS SETTLEMENT - ACC INV...	We...	88 KB			
		Dear Vic,	Kindly let us have a copy of video footage for our viewing. Thank you.					
		Kha...	MANDATE REQUEST - AIG REF: TP / 7018957341SG (OI: SMR3852P )	We...	48 KB			
		Dear Mr. George,	We refer to the above matter. Please be informed that TP is chasing for offer. Your approval please. Thank you.					
		Ceci...	FILE CLOSED ON 07102020	We...	65 KB			
		7/10/2020	TPV NO TP WRKSHIP DOA FINAL SETTLEMENT AMT INSURER REF REMARK					
		Kha...	ACCIDENT INVOLVING SMN 7339A AND SLV 1555B ON 28/04/2020 ALONG /A...	We...	169...			
		Dear Mr. Mahajan,	We refer to the above matter and our e-mail below. Since we didn't hear from you since our last e-mail dated					
		Jas...	SMC6582C	We...	421...			
		Without Prejudice	Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)					
		Jasli...	ACCIDENT INVOLVING SLQ3347Z & GBG467B ALONG/AT LOYANG WAY TOWA...	We...	228...			
		Dear Sir / Madam,	We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch					

!     <b>Fr...</b>	<b>Subject</b>	<b>Re...</b>	<b>Size</b>	<b>Ca...</b>	<b>Mention</b>	
	ERG... Claims ref no. CDMPG20001417 SFJ8666C OD claim Hi LKK, Please conduct this survey request. Kindly inform us if you are not able to attend it. Thank you Warmest Regards, Pauline	We...	1 MB			
	Tea... LOD - Our Ref: SMQ 9741S and Your Ref: SKM 6116L (AXA Ref#S0M02QSD) / D... Dear Jasper, Without Prejudice Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of	We...	6 MB			
	Jia ... Our Ref : D20003881MFSH / FW: THIRD PARTY CLAIM FOR ACCIDENT BETWEE... WITHOUT PREJUDICE Dear Sirs/Mdm, Kindly let us have a copy of video footage for our viewing. Thank you.	We...	348...			
	Su ... New Case Hi FYNA. LKK REF TP VEH REMARKS	We...	70 KB			
	Su ... New Case Hi FYNA. LKK REF TP VEH REMARKS	We...	67 KB			
	Kha... ACCD INLVG SMN5892G AND SKV9336B ON 01/12/19 WITHOUT PREJUDICE Dear Peggy, I've already e-mailed you on 1/10/2020. Our offer is already within the benchmark and	We...	916...			
	Kha... QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & S... Dear Jenny, We refer to the above matter.	We...	6 MB			
	Jia ... PRI PD5858Z VS SHA1107U DOA 18/09/20 *** LKK REF : CC4/FCI20010344/da3 Without Prejudice Dear Sirs/Mdm, We refer to the above matter. For COR, surveyor recommended amount at P/P \$700.00(before	We...	336...			
	Cas... TP Claim for SBQ 8942 R & SHB 4057 E - DOA 25/09/2020 (First Capital) *** LKK ... Dear All, Kindly advise the appointed surveyor for the said matter. Vehicle is in already. Appreciated and thank you. Warmest	We...	468...			
	Jia ... SMK 1558 P and SHD 3379 Y on 29 Aug 2020 *** LKK REF: CC4/FCI20010198/Kd... WITHOUT PREJUDICE Dear Sirs/Mdm, Kindly let us have a copy of video footage for our viewing. Thank you.	We...	504...			
	ivy.l... ACCIDENT INVOLVING OUR INSURED VEHICLE SMR3852P AND SMS3716U ON ... 7th REMINDER Dear Sir/Madam, We refer to the above mention accident case. Please expedite the offer progress. Thank you for	We...	205...			
	Do-... Request for OI GIA REPORT - SMK 614S This mail is associated with :	We...	60 KB			
	Jia ... PRI REQUEST : EXPRESS SETTLEMENT - FC REF: SH8296T. (D20003697MFSH) & ... Dear Chris, We notice that you have deny the liability on 24/09/2020. Therefore, we will submit our survey report. Thank you.	We...	2 MB			
	Su ... Request for retrieve data *** LKK REF: CC3/CTI15020014/Khg3q2 Hi Kwang Eng, Noted with thanks.	We...	25 ...			
	Ad... Service appointment in Vendor Portal: claim S0M02V2K for vehicle SMG8645X Hi, Kindly assist.	We...	41 KB			
	Gab... Ill ref - GBJ1110H ; DOA : 05.10.2020 Dear Mei Kwan, You many proceed to handle the matter. Best Regards, Gabriel Wee	We...	137...			
!	Rac... SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A WITHOUT PREJUDICE Dear Carine, Our surveyor will liaise with you soon. Thank you Best Regards Rachel Wu Motor Claim	We...	220...			
	Jas... Insured vehicle : GBJ 1110H / third party : SMU 9068G / DOA : 05/10/2020 Dear Gabriel, Kindly assist to upload third party vehicle video footage in merimen Thanks Best Regards, Jasper Chua  Case	We...	34 ...			
	ivy.l... LOD - Accident involving SMS3899A and SJK2564A Along Ang Mo Kio Ave 5 To... 2nd REMINDER Dear Khanchna, Kindly update us the offer. Please reply the email. Thank you. Best Regards, Ivy Lwi   Claims	We...	102...			
	Ma... India ref: MCT19100710-01 Unattended Incoming Claim Alerts - SKB1012T (TP) ... Dear Jasper, Thank you for the below email, please assist to clarify the below comments.	We...	945...			
	Su ... ACCIDENT INVOLVING SMC 4484R & GBF 8362Y ALONG/ AT PANDAN AVE TO... Without Prejudice Dear Peach, We refer to the above matter. Please be informed that we are currently pending for our principal	We...	107...			
	Ad... Service appointment in Vendor Portal: claim S0M02UZH for vehicle SMP4555B Hi, Kindly Ignore this AXA case, Repairer reject us for survey. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	We...	88 KB			
	Kha... Seeking approval to reject TP claim - AIG REF: TP / 8189083989SG [ ACCIDENT ... Dear Ms. Joanne, We refer to the above matter.	We...	546...			
	Tan... URGENT / FINAL REMINDER Re: Accident on 2/4/2020 involving SHB 132Y & S... Dear Jasper, The video footage is not available as the memory card is corrupted. Please let us have your offer soon. Thanks.	We...	398...			
!	AS... THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LK... Dear Jasper, We have yet to hear from you since we submitted our LOD on 27.08.2020, kindly revert with update soonest as	We...	3 MB			
	kha... ( EXTERNAL) RE: ACCIDENT INVOLVING SJD277D & SHD1379K ON 25/07/2020 ... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 நீதிப...	We...	69 KB			
	Kha... ACCIDENT INVOLVING SLH6897E & SMJ2529Y ALONG/AT PARALLEL PARKING ... Our Ref: CC4/AIG20007376/Kka3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322239> YEO XIAO WEI	We...	70 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	Incoming New Document for SLH5925P BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	We...	51 KB			
		Clai...	LOD - ACCIDENT BETWEEN SKD 4476 H AND YOUR INSURED SFG 59Z ON 6/10... Dear Khanchna, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out	We...	2 MB			
		Chri...	Our Ref : D20003676MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Invol... Dear Jia Le, Attached herewith the GIA report of our insured. Regards Chris Lim Motor Claims Dept.	We...	2 MB			
		Chi...	SMA3429T OD CLAIM DOA:05.10.2020 This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดล็อก...	We...	9 MB			
		Ash...	LOD for GBH1604K Your ref: SJL1283L Our ref: GBH1604K D.O.A: 06/07/2020 ***... 'WITHOUT PREJUDICE'	We...	93 KB			
		Jia ...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA1406G (OI : FCI - TBA) a... Dear Sirs/Madam, We refer to the above matter. Kindly advice whether insured has reported. If so, kindly let us have a copy of	We...	6 MB			
		Celi...	Service appointment in Vendor Portal: claim S0M02UZH for vehicle SMP4555B Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	49 KB			
		Celi...	New message for Service Request 183331 / Vendor Ref: CC4/ASM20010676/ps3 Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	51 KB			
		Celi...	New message for service request 78196, vehicle number SHC6042D Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
		Sith...	Express Settlements - Monthly Report [04 Sept 2020 - 04 Oct 2020] Dear Hsiao Tong, Thank you for the report. Please provide the report "as at" and "for the month" for better understanding. Going	We...	666...			
		Vic ...	[EXPRESS SETTLEMENT via LKK] RE: LOD INVOLVING - SJW3138C & SHA3260X ... Without Prejudice Dear Caroline, We refer to your below email and the contents were noted. Please be informed that this matter	We...	272...			
		Clai...	OD CLAIM FOR SMC 9320 Y ON 5/10/2020 Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd	We...	3 MB			
		Ash...	AIG Ref: 2180257121SG-003    TP: SJD9930S - 1st reminder Hi Account, Please kindly follow up on the above matter. Thank You. Best Regards, Asher Sng   Case Handler LKK Auto	We...	1 MB			
		Kha...	( TP SEEKING GIA DELIBERATION ) - YOUR REF: SNM19D205736/XE1978L/BEN - ... Dear Ms. Pauline, We refer to the above matter. Please be informed that TP (SMRT Taxi) informed us that GIA had deliberated and	We...	134...			
		Jas...	0788510181SG Dear Bernard, Kindly expedite as wksp chasing. Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd	We...	54 KB			
		Mei...	RE: ACCIDENT INVOLVING SGZ5480U & SJR8431Z ON 06/08/2016   YOUR ... Dear Lydia, As spoken, we are pleased to offer G/S \$2000 (all-in). Kindly confirm acceptance. Thanks Thank you. Best Regards,	We...	152...			
		Jas...	Your ref : SGY 8017K / DOA : 29/08/2020 Without Prejudice Dear Sirs/Mdm, We refer to the matter above. We propose a settlement at a global sum of \$4,700.00(all-in).	We...	62 KB			
		Chi...	LOD - SKZ 176J, your ref. no. SLM6578A, DOA : 26.09.2019 TP - AIG *** LKK REF:... WITHOUT PREJUDICE Dear Khanchna, Please advise the status. Thanks & Best Regards, Karen, on behalf of, Chia Sin Muk (Mr)	We...	94 KB			
		Car...	Final Reminder : LOD SLN5714A *** LKK REF: CC4/ASM18011817/Kha3 Dear Asher, As spoken , attached herewith mark estimate and finalised confirmation for your attention. Thank you	We...	1 MB			
		Ad...	PRE-REPAIR INSPECTION REQUEST – SMC4484R vs GBF8362Y (OI) on D.O.A.: 06... Hi, Kindly assist.	We...	4 MB			
		Mei...	SID 14348025 & clm noz 2301727086SG - insd dispute tp claim *** LKK REF: C... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	We...	94 KB			
		City...	LOD for SLC5184L Your ref: SLZ6794Z Our ref: SLC5184L D.O.A: 29/06/2020 *** ... Dear Jia Le, Please refer to attachment below. Thank you. Best Regards, Vronica Law City Auto Pte Ltd Blk 8 Sin Ming Industrial	We...	1 MB			
		Elm...	Your Ref: SLK9090E // LKK Ref: CC4/III20009458/ps3 [ACCIDENT INVOLVING SH... Dear Hsiao Tong, Please advise liability? Best Regards, Elmer Alfonso	We...	2 MB			
		clai...	[EXTERNAL] Request for Single Jointed Expert Inspection for SMH 7281 M in an ... Dear Cecilia, We are unable to accept your offer. Kindly re offer favourably, else we will proceed with legal advise. Thank you. Best	We...	3 MB			
		Rac...	SURVEY ASSESSMENT - D20003721MFSH/1 // EXPRESS SETTLEMENT - Accident... Dear Jaslin, Please proceed with express settlement. Thank you Best Regards Rachel Wu Motor Claim Department	We...	2 MB			
		Jia ...	SNM20D202306/SLZ6794Z/THAMYL - Accident Involving SLZ6794Z (OI : CTI - T... Your ref : SNM20D202306	We...	4 MB			
		Mei...	SGG239J T.P claim against your insured vehicle number SJQ6863D / DOA@25.0... Dear Mr. Wong, Based on our record, your client has engaged agent workshop with the repair and 3rd party claim. Please check	We...	1 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			LIM... Effect MV for SKP3248T Dear Valued Partners, Kindly check MV and update Ms Stacey Ng.	We...	161...			
		Ad...	YOUR REF: SKM 909E (OUR REF: CC4/ASM20002046/Aga3) *** ACCIDENT INVO... Without Prejudice Hi Cecilia Please kindly advise your offer and revert for a close case, thanks. Best Regards, Sukyi Chong	We...	2 MB			
		Ad...	SJT7342T CLAIMING AGAINST SDQ1191M DOA:04.09.2020 *** LKK REF: CC6/AI... Without Prejudice Hi Cecilia Contents noted with thanks. We look forward to hearing from you soon for a close case, thanks. Best	We...	5 MB			
		Mei...	PRI - SMU 9068G AND GBJ 1110H (INDIA) ALONG SUMMER GARDEN CONDO ... Dear Nicole, OI yet to report the accident. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	We...	667...			
		Sua...	SCM886G & GBE9884G ON 22/6/20 Dear sir / mdm Enclosed is our letter of demand for your attention & action. Thank you Best Regards Suanne Chiu Claims	We...	1 MB			
		Hsi...	FINALIZATION: SLD6835E - TP/INDIA - TOYOTA COROLLA ALTIS 1.6 (DOA 17.09... Without Prejudice Dear Sirs/Mdm, Further to our below email.	We...	111...			
		Rac...	SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT Dear Su Li, Please proceed with express settlement. Thank you Best Regards Rachel Wu Motor Claim Department	We...	2 MB			
		Zuh...	Submission of Docs in Merimen to Effect Payment (25/09/2020) Hi HT, Please upload coloured copy of invoice, thanks. Best Regards Aida Samsuri Motor & Work Injury Claims Dept India	We...	546...			
		Ma...	#0760548750SG004#023# Escalating of third party bodily injury - AIG REF: 07... Dear Su Li, Thanks for the referral. The OIC for this matter is Maricel and she has acted on it. Best Regards, Ms. Mavis Chew AIG	We...	121...			
		Ad...	SMJ2534G-OD CLAIM DOA:06.10.2020 Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	We...	9 MB			
		Ma...	#1853391529SG004#023# Escalating of third party bodily injury - AIG REF: 18... Dear Su Li, Thank you for the referral. Dear Joane,	We...	123...			
		Mer...	SURVEY ASSESSMENT - D20003964MFSH/1 // EXPRESS SETTLEMENT - ACC INV... Dear Jaslin, Please refer to the attached GIA report for your perusal. Thank you. Best Regards, Merina Chia (Ms) Motor Claims	We...	1 MB			
		Ad...	Incoming New Document for SLW3577U BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	We...	50 KB			
		Mei...	Direct Settlement - Accident Involving SBN6888T (OI : EQI - DM20HO01428/JT) ... Dear Jaime, The contents of the email are noted. We will submit our survey report once finalised.	We...	2 MB			
		Do...	Alert - Adj Mandate Approved (S\$5000.00) - XB9737D - Claim Handler: Khor Sa... This mail is associated with :	We...	60 KB			
		Ven...	SMM3868X & SLZ2372J - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSP... Hi Hsiao Tong, OI has yet to report. Thank you. Best Regards, Venessa Chan Administrative Assistant, Operations FWD	We...	2 MB			
		Rac...	SURVEY ASSESSMENT - D20004014MFSH/1 // ACC INV SHD4728S AND SLQ52... Dear Jaslin, Attached OI SAS report as per request. Thank you Best Regards Rachel Wu Motor Claim Department	We...	2 MB			
		Nic...	PRI - SMU 9068G AND GBJ 1110H (INDIA) ALONG SUMMER GARDEN CONDO ... On Tue, 6 Oct 2020 at 12:40, Motor Claim - III <motorclaim@iii.com.sg <mailto:motorclaim@iii.com.sg> > wrote:	We...	905...			
		Tan...	Returned of DV Your ref: SHF280G [ACCIDENT INVOLVING VEHICLES SJE7979K... Dear Jia Le, We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$1,099.48 payable	We...	283...			
		Su ...	Escalating of third party bodily injury - AIG REF: 0760548750SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SKD 2226B on 02/10/2020. Third party bodily	We...	68 KB			
		Car...	FW: LOD SLK3541K / Your Ref : SMG1340X Dear Jasper, Pls refer as attached video footage. Kindly let us have your offer asap. Thank you	We...	3 MB			
		Clai...	MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Set... Dear Sir, Kindly note Lionel Chua is assisting. Dear Lionel, Fya.	We...	692...			
		Su ...	Check Liability - TLM Ref: TP003102020; AIG Ref:TBA; Accident involving FJ300K(... Without Prejudice Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our	We...	104...			
		Mei...	Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U ... Dear Pauline, We enclosed herewith TP video footage for your perusal. Thank you. Best Regards, Mei Kwan   Admin LKK Auto	We...	9 MB			
		cay...	Check Liability - TLM Ref: TP003102020; AIG Ref:TBA; Accident involving FJ300K(... Dear Motor claim, Refer to above matter. We enclosed a copy of Accident Report for your attention. Please let us have your	We...	2 MB			
		Jasli...	SURVEY ASSESSMENT - D20003721MFSH/1 // EXPRESS SETTLEMENT - Accident... YOUR REF: D20003721MFSH	We...	2 MB			
		Chin	Re: Settlement SGS982H (AIG) Dear Jasper Please advise how is the case going now? Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1	We...	197...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	FW: SLM3984E CLAIMING AGAINST SBQ3348P DOA:14.08.2020	We...	493...			
		Without Prejudice	Hi Asher Contents noted with thanks. We look forward to hearing from you soon for a close case, thanks. Best					
		Chi...	Re: TP Settlement SLK2825Z & GBH5946Y CHINA	We...	326...			
		Dear Khanchna	Please advise how is the case going on now? Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi					
		Ad...	OD CLAIM : SGD1208H DOA : 05.10.2020	We...	3 MB			
		Dear Sir/Madam,	Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will					
		My ...	SPAM-LOW: ACCIDENT BETWEEN SLC 586T & SH 9287M (FCI) ON 09/05/2020	We...	2 MB			
		Dear Khanchna,	We confirm the same for your proposal. Please prepare DV. Please also see attachment Best Regards, Huiqin					
		Jas...	URGENT / FINAL REMINDER Re: Accident on 4/2/2020 involving SHD 6031E & ...	We...	99 KB			
		WITHOUT PREJUDICE	Dear Sir, Our insured just reported the accident recently. We will follow up on this matter. Thanks Best					
		Clai...	SNM20D203731/SLS3993Y/THAMYL / FW: Direct Settlement - Accident Involvin...	We...	3 MB			
		Dear all,	Please note that officer in charge for this case is Pauline Tham. Claim no. SNM20D203731/SLS3993Y/THAMYL. Dear					
		Su ...	Escalating of third party bodily injury - AIG REF: 1853391529SG *** LKK REF: CC...	We...	69 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SMD 5390R on 28/09/2020. Third party bodily					
		Ad...	SHC4130X - Survey (III)	We...	2 MB			
		Hi,	Kindly assist.					
		Teo...	RE: PRE-REPAIR INSPECTION REQUEST – SML159J vs SGU2987X (OI) on D.O.A.: ...	We...	2 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 ฝึกฝน...					
		Su ...	QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & S...	We...	324...			
		Hi Khanchna,	FYNA, our ref CC3/QBE15020014/Kks3q2-1					
		Jai...	Direct Settlement - Accident Involving SBN6888T (OI : EQI - DM20HO01428/JT) ...	We...	5 MB			
		Dear Mei Kwan,	Kindly assist for assignment for survey of vehicle and advise workshop to send in their Letter of Claim directly to					
		Celi...	New message for service request 183607, vehicle number SMK9996E	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	Service appointment in Vendor Portal: claim S0M02UZH for vehicle SMK9996E	We...	49 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		QA ...	Reports closed on 06 Oct 2020 (for submission / e-mail) (DS)	We...	151...			
		Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Ad...	DOA.06.10.2020 SH6451A with your insured SMG8340A-AIG	We...	1 MB			
		Talked to : Mr.Lim						
		Joel...	Direct Settlement - Accident Involving SKZ1238H (OI : EQI - DM20HO01417-JG) ...	We...	2 MB			
		Dear Hsiao Tong	Please proceed with direct settlement for this case. Announcement In line with the Safe Re-opening measures,					
		Wo...	SGG239J T.P claim against your insured vehicle number SJQ6863D / DOA@25.0...	We...	3 MB			
		Hi LKK Team ,	With refer to e mail dated 10.09.2020 Reminder, We still pending your advice on liability. Hope to hear soonest					
		Clai...	OD CLAIM FOR SMR 296 P ON 2/10/2020	We...	7 MB			
		Dear all,	Our client is chasing for approval so she can have a replacement vehicle soonest possible. Kindly assist urgently. Best					
		Clai...	OD CLAIM FOR SMJ 3626 T ON 30/9/2020	We...	3 MB			
		Dear Shiao Chan,	Attached above as per your request. Kindly assist on approval Best Regards, Kee Siang Claims Advisor					
		Clai...	SNM20D203714/GW5387Y/TOHHS / FW: Direct Settlement - Accident Involving...	We...	4 MB			
		Dear all,	Please note that officer in charge for this case is Alfred Toh. Claim no. SNM20D203714/GW5387Y/TOHHS. Dear Alfred,					
		Ste...	DIRECT SETTLEMENT FINAL REPORT-SLZ1301X	Tue...	95 KB			
		Dear Mohamad,	We confirm the finalize \$3,696.35 (P/P, before GST). 3 repair days. Thanks. Best Regards, Steve Chen  Assistant					
		Clai...	ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06...	Tue...	2 MB			
		Dear all,	Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's					
		Mei...	SMP2661R - TP Claim against SBN6888T (EQ) DOA 22/09/2020 *** LKK REF: C...	Tue...	107...			
		Dear Sir / Madam,	Thank you for your email. We are currently pending for our principal to release OI GIA report. Please provide					
		Mei...	Direct Settlement - Accident Involving SBN6888T (OI : EQI - TBA) AND SMP2661...	Tue...	4 MB			
		Dear Sir/ Madam,	We refer to the above matter. We have received a new assignment from M/s Indeco Engineers Pte Ltd and TP					
		Mei...	PRI - SMU 9068G AND GBJ 1110H (INDIA) ALONG SUMMER GARDEN CONDO ...	Tue...	89 KB			
		Dear Nicole,	Thank you for your email. Please provide us the following and arrange for TP survey. · evidence i.e. video and					
		Mei...	Direct Settlement - Accident Involving SLS3993Y (OI : CTI - TBA) AND SMK2655...	Tue...	15 ...			
		Dear Sir / Madam,	We enclosed herewith TP video footage for your perusal. Thank you. Best Regards, Mei Kwan   Admin LKK					
		Celi...	New message for Service Request 183331 / Vendor Ref: CC4/ASM20010676/ps3	Tue...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					

!				Fr...	Subject	Re...	Size	Ca...	Mention	
				Jasli...	[EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03....	Tue...	169...			
				Dear Sir / Madam,	We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch					
				Kha...	ACCIDENT BETWEEN SLC 586T & SH 9287M (FCI) ON 09/05/2020	Tue...	91 KB			
				WITHOUT PREJUDICE	Dear Hui qin, We propose settlement for global \$6,007.00(all in). Please confirm acceptance. Please					
				Jia ...	[EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SDK8531...	Tue...	2 MB			
				Without Prejudice	Dear Sirs/Madam, ACCIDENT INVOLVING SLP 7862G(AIG) AND SDK 8531B ON 28/09/2020 We refer to the					
				Eric ...	SURVEY ASSESSMENT - D20003886MFSH/1 // ACC INV SHA8767T AND SMA41...	Tue...	1 MB			
				Without Prejudice	Dear Mei Kwan, We are agreeable to Express Settlement. Thank you. Eric Woo Motor Claim Department					
				Jia ...	Acceptance of offer Your ref: SHF280G [ACCIDENT INVOLVING VEHICLES SJE7...	Tue...	466...			
				WITHOUT PREJUDICE	Dear Lee Gek, Please duly sign the DV and ATA enclosed and return to us for our necessary action. Thank					
				Mei...	3rd Party Claim for Accident involving Vehicle SMD9375J & GBD4574P on 05/07...	Tue...	3 MB			
				Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
				Jas...	FILE CLOSED ON 06/10/2020	Tue...	86 KB			
				Dear Admin,	Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
				Su ...	SID & clm nO 1156408723SG - insd asking if he can view tp vdeo LKK REF : CC4...	Tue...	93 KB			
				Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
				Ad...	FW: OUR REF: SMR3784C YOUR REF: GX2498A PRE REPAIR INSPECTION FOR S...	Tue...	2 MB			
				Hi,	Kindly assist.					
				Su ...	SURVEY ASSESSMENT - D20003826MFSH/1 // EXPRESS SETTLEMENT	Tue...	776...			
				YOUR REF:	D20003826MFSH					
				Mei...	PRE-REPAIR INSPECTION REQUEST – SML159J vs SGU2987X (OI) on D.O.A.: 30/...	Tue...	6 MB			
				Dear Eric,	We unable to read the attachment in your email. Kindly assist to upload these files in Merimen. Thank you. Best					
				Celi...	New message for service request 183331, vehicle number GBG8600E	Tue...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				jiay...	FINAL REVISION - SLW9687X - OD AIG - SURVEYED 7 JUL 20	Tue...	1 MB			
				Hi Adrian and all,	Revised estimate and photo is attached. Please confirm repair cost of \$5141.20 @ 4 days of repairs. Your early					
				Jas...	MANDATE REPORT ON 06/10/2020	Tue...	91 KB			
				Hi Report Team,	Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
				Sha...	3rd Party Claim for Accident involving Vehicle SMD9375J & GBD4574P on 05/07...	Tue...	3 MB			
				Your Ref:	GBD4574P					
				SK ...	Accident involving SFW7729T & SKF9620P on 11/02/2018 *** LKK REF: CC4/AS...	Tue...	94 KB			
				Dear Mei Kwan,	Refer to your mail dated 21/07/2020, any update ? Greatly appreciate it if you could expedite the matter. Thanks					
				Sha...	3rd Party Claim for Accident involving Vehicle SJW7894B & PC6279T on 15/10/2...	Tue...	588...			
				Your Ref:	PC6279T					
				Sha...	3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2...	Tue...	332...			
				Dear Jia Le,	We refer to below email, can we have a status of the payment for this claim? We have not receive any payment now					
				Ash...	FILE CLOSED ON 06/10/2020	Tue...	57 KB			
				Hi,	Enclosed the list of cases need to close.					
				Jas...	Your Ref: SKQ 9919X - ACCIDENT INVOLVING VEHICLES SHC 1007P AND SKQ 9...	Tue...	970...			
				Without Prejudice	Dear Sirs/Mdm, We refer to the matter above We accept your counter offer , settlement amount at \$1,750.00					
				Kha...	MANDATE REQUEST ON QUANTUM AND LIABILITY - SURVEY ASSESSMENT - D...	Tue...	6 MB			
				OUR REF:	D20003418MFSH/1					
				Kaz...	[EXTERNAL] SHD4728S VS SGG4004T THIRD PARTY CLAIM - SURVEY *** LKK RE...	Tue...	883...			
				Dear Jia Le,	This is a Head to Rear collision thus we do not see the need for the VF. Kindly let us have your proposal towards our					
				Jia ...	FILE CLOSED ON 06/10/2020	Tue...	57 KB			
				Hi,						
				Sha...	3rd Party Claim for Accident involving Vehicle SMJ5096J & SKJ211A on 22/09/2...	Tue...	5 MB			
				Your Ref:	SKJ211A					
				Vin...	LOD / Accident involving SHC6988A and SMP8774J on 04.07.2020	Tue...	327...			
				Without Prejudice	Dear Jia Le, Thank you for your offer. We regret to inform you that we are unable to accept your offer at					
				Des...	SLA8539M - TP CLAIM AGAINST SHB4452Y DOA: 17.07.2020 // LKK Ref: CC4/IL...	Tue...	191...			
				Dear All,	Thanks for the quick respond. Best Regards, Desmond Toh					
				Mei...	Direct Settlement - Accident Involving GBH6466J (OI : LPC - TBA) AND SMK2101...	Tue...	3 MB			
				Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SMK 2101S at M/s R C Auto on a WP basis and TP					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Kha...	AIG REF: TP / 6537053026SG - MANDATE REQUEST (OI: GN5321J ) WITHOUT PREJUDICE Dear Mr. Bernard, Please be informed that we have seeked mandate via Merimen because third party is	Tue...	58 KB			
		Kha...	AIG REF: TP / 6537053026SG - MANDATE REQUEST (OI: GN5321J ) Dear Mr. George, Please ignore my e-mail below. Sorry for the inconvenience. Thank you. Best Regards, Khanchna  Case Handler	Tue...	150...			
		SK ...	LOD - ACCIDENT INVOLVING PA 5510S & YOUR REF: SMG 8241C on 10.06.202... Dear Jia Le, Kindly assist to update the claim status / offer of the above mentioned case. Pls check & revert to us the soonest.	Tue...	101...			
		Sha...	3rd Party Claim for Accident involving Vehicle GBF189J & GBE8904P on 29/11/2... Dear Jia Le, We refer to your reply on 28/07/2020. We have not received any cheque from China Taiping since Dec 2019. Please	Tue...	129...			
		Ad...	OUR REF: SNM20D203608/C02. YOUR REF: SJM2424K -TO CONDUCT PRS & RE... Dear Alan, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	882...			
		Des...	SLA8539M - TP CLAIM AGAINST SHB4452Y DOA: 17.07.2020 Your Ref: SHB4452Y	Tue...	557...			
		Mei...	CC4/AIG20010538/Eda3 - NEW CASE Hi Kindly assist. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Tue...	65 KB			
		Celi...	New message for service request 71765, vehicle number SJT3909K Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN... Dear Celine, Already inform AIG Eric PDF file cannot open. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	10 ...			
		Chin	TP Claim GBJ2568P & GBF3558H (QBE) Dear Sir We refer to the above matter.	Tue...	9 MB			
		Ad...	Incoming New Document for SLC9761U BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Ceci...	FILE CLOSED ON 06102020 6/10/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Tue...	78 KB			
		Kha...	Your ref: SHC6856Y [ACCIDENT INVOLVING VEHICLES SH7706J AND SHC6856Y ... WITHOUT PREJUDICE Dear Shafawati, We propose settlement for global \$5,930.00(all in). Please amend your repair invoice to be	Tue...	81 KB			
		Car...	LOD SLX7346M (TP - AIG) Your Ref : SLR9217X Dear Khanchna, We accept your offer at \$4692/- to settle the property claim only. Kindly let us have your DV asap. Thank you	Tue...	264...			
		Shi...	QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & S... Dear Wai Yin, Thank you for the email. Dear CS Team, Kindly assist. CC3/CTI15020014/Khg3q2 Best Regards, Shiau Chan (Ms)	Tue...	2 MB			
		Jas...	ACCIDENT INVLG: SKQ 9919 X AND SHC 1007 P ON 20.1.2020 WITHOUT PREJUDICE Dear Rina, I sent an offer to you on the 29 September 2020. (as attached) Kindly confirm acceptance	Tue...	141...			
		Ad...	SMD1960Y OD AIG DOA 05.10.2020 Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Tue...	4 MB			
		Ad...	Accident involving SBS Transit bus SBS2000M and vehicle no: GBE9106U had tak... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Tue...	164...			
		Kha...	ACK LOD ES-LKK MSFCIL Ref: D20001311MFSH LKK Ref: CC4/FCI20003644/ka3 ... WITHOUT PREJUDICE Dear Eveyln, Kindly send us a copy of the rental agreement. Thank you. "Kindly note that this negotiation	Tue...	2 MB			
		Kha...	Y/insured: D20000318MFSH/CTPL/SHC8238T O/ref: SMQ36D/7017951 DOA 10.... WITHOUT PREJUDICE	Tue...	344...			
		Hsi...	GBE3835M Finalise //LKK Ref: CC4/III20003003/Gps3 Without Prejudice Dear Sirs/Mdm, We refer to the above matter. For COR, recommended amount at P/P \$720.35(before GST)	Tue...	84 KB			
		Car...	Final Reminder : LOD SLK2376C Your Ref : SJW9285X Dear Khanchna, Accident involving SLK2376C & SJW9285X on 27.10.2019. We refer to our email dated 11.08.2020. We believe by	Tue...	103...			
		Vic ...	ES-LKK MSFCIL ref: D20002170MFSH TP : SLC3770H / SHA7549M ES LKK ref: TBA Without Prejudice Dear Christine, We refer to your below email and the contents were noted. We will expedite and will get back	Tue...	142...			
		Lee,...	MANDATE REQUEST (URGENT) AIG REF: TP / 4577313703SG (OI : SLR9217X) Hi Khanchna, Mandate given. Lee Ming Yao, George AIG Complex Claims Examiner Claims   AIG Asia Pacific Insurance Pte. Ltd.	Tue...	236...			
		Kha...	FCI REF: D20000159MFSH [EXPRESS SETTLEMENT VIA LKK] ACCIDENT BETWEE... FCI REF: D20000159MFSH Dear Vic, Please be informed that the liability is unclear and we also noted Insured driver is making	Tue...	478...			
		Teo...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ1... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๖๖๖...	Tue...	111...			
		cay...	Check Liability - TLM Ref: TP021092020; AIG Ref: TBA; Accident involving SGU59... Dear Khanchna, Please let us have your update. Thank you. Regards, Caymen	Tue...	14 ...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Leo...	**SPAM** AUTHORISATION FOR CAR RENTAL - TP -SLN 40T REPAIRER : PERFO...	Tue...	87 KB			
		Dear Su li	Well noted Regards, Leonard Wee BKW RENT A CAR PTE LTD					
		Su ...	AUTHORISATION FOR CAR RENTAL - TP -SLN 40T ; REPAIRER : PERFORMANCE ...	Tue...	98 KB			
		Without Prejudice	Dear Leo, We refer to above matter, Attached here with a copy of authorisation of car rental for your perusal.					
		Vic ...	[REQUEST SURVEY REPORT] RE: [MANDATE GIVEN] RE: Liability Clear Express Se...	Tue...	771...			
		Dear Jia Le,	We received TP DV (as attached). Kindly forward to us your Survey Report and documents for our further action.					
		Kon...	TP Claim - Accident Involving SJF7884U and SKG1132D on 23/09/2020 along CT...	Tue...	892...			
		Hi Sir / Mdm,	Please be informed that the owner vehicle number SJF7884U would like to withdraw the TP claim from Goldbell					
		Kha...	ACCIDENT BETWEEN SKV 9333J & SH 8816T ON 23/12/2019	Tue...	59 KB			
		WITHOUT PREJUDICE	Dear Sir/Madam, We propose settlement for global \$1,377.00(all in). Please confirm acceptance. Thank					
		Dav...	RE : ACCIDENT ON : 07/08/2020, INVOLVING CLIENT'S ( SLN 7811 P) & AIG INS...	Tue...	478...			
		Dear Sirs,	Thanks, we had receipt the above claims settlement on today,					
		Jia ...	Your ref: SHF280G [ACCIDENT INVOLVING VEHICLES SJE7979K (AIG's insured) A...	Tue...	5 MB			
		WITHOUT PREJUDICE	Dear Sirs/Mdm,					
!		Jia ...	<Immediate Attention>(Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVI...	Tue...	15 ...			
		WITHOUT PREJUDICE	Dear Poh Kin, Enclosed herewith our insured's report for your perusal. Thank you.					
		Ceci...	TCS REF: AAD1901-033--Accident involving GBH8456A (EQ) & SHB9741E on 29....	Tue...	455...			
		WITHOUT PREJUDICE	Dear Wai Yin, Thanks for your acceptance. Kindly note that NO DV is required for this matter. We will					
!		Sela...	Finalization for SLU6453J	Tue...	2 MB			
		Hi Rasul,	Please assist to confirm final amount at \$12,561.32 12 days Warmest regards, Selamatshahh Zainal Senior Executive					
		Jasli...	[EXTERNAL] TP survey for vehicle no: SKC4349Y *** LKK REF : CC4/AIG20010530...	Tue...	64 KB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. We would like to request for a copy of scene photos as stated					
		Mei...	CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SE...	Tue...	88 KB			
		Hi Caroline,	Noted. We will arrange. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		Ad...	SHD7295D claims against your insured SJM1907R	Tue...	2 MB			
		Talked to : Mr.Lim						
		Jasli...	ACCIDENT INVOLVING SKU6065H & SKC4349Y ALONG/AT ANG MO KIO AVEN...	Tue...	86 KB			
		Our Ref: CC4/AIG20010530/Gpa3	TAY CHIT NEO – BY EMAIL ONLY					
		Wai...	ACCIDENT BETWEEN SHD 9875S & SHA 7950L ON 05/01/2020 -- AAD2001-03.	Tue...	88 KB			
		Without prejudice	Dear Khanchna For a quick amicable settlement, we are prepared to settle our claims as \$6,000.00(all-in) –					
		Do-...	No Policy Found - GBH195E	Tue...	62 KB			
		This mail is associated with :						
		Ad...	SURVEY ASSESSMENT - D20004020MFSH/1	Tue...	241...			
		Hi,	Kindly assist.					
!		City...	GBE3835M Finalise	Tue...	3 MB			
		REMINDER...	Hi Guo Qiang, Kindly finalise with us. Thank you. Best Regards, Vronica Law City Auto Pte Ltd Blk 8 Sin Ming					
		Wai...	TCS REF: AAD1905-278--Accident involving SLN4394X (QBE) & SHD382G on 30....	Tue...	1 MB			
		Without prejudice	Dear Jasper Attach duly signed DV for your action. Hope to receive your payment soon.					
		Mei...	AIG VW DS - SME7751P & SJH8157T - P 3417 *** LKK REF: CC3/AIG20009809/R...	Tue...	328...			
		Dear Bowie,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due course. Hi					
		Clar...	Standard Excess Waiver for "Preferred Workshop" Add-on Policies	Tue...	1 MB			
		Dear Panel Surveyors,	Email below FYI - the communication to our panel workshops on the Standard Excess Waiver for "Preferred					
		Eric ...	Our Ref: D20001638MFSH MANDATE REQUEST ON QUANTUM AND LIABILIT...	Tue...	136...			
		Without Prejudice	Dear Khanchna,					
		Celi...	New message for service request 75682, vehicle number SJW7991D	Tue...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 183185, vehicle number SMS9677J	Tue...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Kha...	ACCIDENT BETWEEN SHD 9875S & SHA 7950L ON 05/01/2020	Tue...	60 KB			
		OUR REF: CC3/FCI20000538/Kka3s2	WITHOUT PREJUDICE Dear Wai Yin, We propose settlement on a global sum for					
		Kha...	Accident between SHD 346L & SHA 9181B on 18/09/2018	Tue...	62 KB			
		OUR REF: CC3/FCI18017241/Kka3q2	< <a href="http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=284720">http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=284720</a> > WITHOUT					
		Kha...	SMD 6366 E AND GBJ 2821 H //LKK REF: CC4/AIG20005962/Kka3	Tue...	64 KB			
		WITHOUT PREJUDICE	Dear Mr. Tan, Kindly hold hands. We are seeking mandate and will revert ASAP. Thank you. "Kindly note					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Sg ... REQUEST FOR GIA REPORT - FBJ 3577G	Tue...	499...			
			Dear Jasper May I know the liability for this case. Thank You Regards Linda S9 Motor Trading Pte Ltd Blk 4001 #01-21 Ang Mo					
			Eric ... MANDATE REQUEST ON QUANTUM AND LIABILITY - EXPRESS SETTLEMENT VI...	Tue...	5 MB			
			Without Prejudice Dear Khanchna, Please advise why the recommendation was done 2mths after we received the LOD. Also,					
			Ad... SURVEY ASSESSMENT - D20003965MFSH/1	Tue...	307...			
			Kindly ignore below email This is sur case Thanks. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
			Ad... SURVEY ASSESSMENT - D20004036MFSH/1	Tue...	259...			
			Talked to : Charmaine					
			Tan... SMP2661R - TP Claim against SBN6888T (EQ) DOA 22/09/2020	Tue...	4 MB			
			Warmest Regards Tan Cheng Huat Technical Officer INDECO ENGINEERS PTE LTD (A member of the CWT Group) DID +65					
			Su ... Direct Settlement - Accident Involving GW 5387Y (OI : CTI - TBA) and SHC 7774...	Tue...	4 MB			
			Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SHC 7774T at M/s COMFORTDELGRO					
			Kha... OFFER - OUR REF: SKD9284L , YR REF:SKG9775X DOA:21/01/2018	Tue...	847...			
			WITHOUT PREJUDICE Dear Shiyang, Thank you for the acceptance. We attach herewith a copy of the DV for your further action.					
			Bo... AIG VW DS - SME7751P & SJH8157T - P 3417	Tue...	323...			
			Dear Mei Kwan/Shu Pei, Attached rental invoice and agreement for your kind perusal. Thank you and stay safe always ;) Cheers					
			Kha... LOD for YN8179X Your ref: GBG7995Y Our ref: YN8179X D.O.A: 29/03/2020 *** L...	Tue...	1 MB			
			WITHOUT PREJUDICE Dear Sir/Madam, We propose settlement on a global sum for \$1,605.00(all in). Please confirm acceptance.					
			Asia... (Twenty-First Reminder) ACCIDENT INVOLVING SLF 1927 X & SMM 6 L ON 9 DE...	Tue...	332...			
			PROPERTY CLAIM					
			Jas... <OI NON -REPORTING> Your Ref: 7107528828SG - LKK REF CC4/AIG19000377/...	Tue...	708...			
			Dear Joanne, Please refer to the latest correspondence There is no OI GIA report available yet. Kindly advise further instruction.					
			Kha... Reject TP claim - SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/0...	Tue...	177...			
			WITHOUT PREJUDICE Dear Ms. Quak, We refer to the above matter. Kindly be informed that our principal maintain rejection and					
			Kavi Survey Vehicle SLZ1986U LKK REF : CC4/AIG20008235/ks3	Tue...	2 MB			
			Dear Khanchna, Any update on this case? Thank you. Regards, Ms. Kavi Motor Claims Officer					
			kan... OFFER : LOD : YOUR REF : D20001463MFSH / ACCDT INVLG SJZ2123K & SHA37...	Tue...	779...			
			WITHOUT PREJUDICE Dear Sir/Madam, Attached herewith the duly signed DV & Letter of Authority for your processing. Kindly					
			Nic... PRI - SMU 9068G AND GBJ 1110H (INDIA) ALONG SUMMER GARDEN CONDO ...	Tue...	62 KB			
			WITHOUT PREJUDICE Dear Sir/Madam, Kindly arrange to survey our client's vehicle.					
			Lina... Your ref : SLD 1707A , LKK ref : CC6/III20003620/Ubs3	Tue...	238...			
			Without Prejudice Dear Jasper, We are unable to accept your global sum, therefore we are counter proposing global sum of					
			Kha... ACCIDENT BETWEEN SHD 5986G & PC 8306K ON 16/06/2020	Tue...	62 KB			
			Our Ref: CC3/CTI20006416/Kks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=321248> JOSEPH COACH PTE					
			Ad... Incoming New Document for SLU6561E	Tue...	50 KB			
			BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
			Ad... Incoming New Document for SMN4047L	Tue...	50 KB			
			BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
			Su ... TCS REF: AAD2008-003--Accident involving PA9791X (III) & SHD9410A on 02.08...	Tue...	709...			
			Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
			Kha... MANDATE REQUEST - YOUR REF: SNM20D200093/YQ342C/ - Accident Involvin...	Tue...	5 MB			
			CTI ref: SNM20D200093					
			Su ... ACCIDENT INVOLVING SKK 2363B (TP) & SHD 9840S (OI) ALONG/ AT UPPER B...	Tue...	92 KB			
			Without Prejudice Dear Ray, Thank you for your email. Our respective case handler will look into the matter and get back to you					
			Ad... PRS FOR our client's vehicle SHB 2173 R and your insured's vehicle YP 9126 G o...	Tue...	2 MB			
			Dear Sir/Mdm, Thank you for the assignment. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
			Wai... TCS REF: AAD2008-003--Accident involving PA9791X (III) & SHD9410A on 02.08...	Tue...	696...			
			Without prejudice Dear Sir We are making a claim against your client PA 9791X. Enclosed is our LOD and PIR for your easy					
			Chin Re: TP Claim SMK2655K & SLS3993Y (CHINA)	Tue...	12 ...			
			Dear Sir We enclosed herewith our client video footage for your perusal. Regards, Grace Chin Modern Automotive Pte Ltd Blk					
			Hsi... Direct Settlement - Accident Involving SKS 6803E (OI : EQI - DM20HO01288/JT) ...	Tue...	6 MB			
			Hi Jaime, Yes. We will resolve third party claim based on BOLA 28(g). Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler					
			Jasli... PRI FOR SKT9987H LKK REF : CC6/AIG20010370/Ads3 [ACCIDENT INVOLVING S...	Tue...	124...			
			Your Ref: SKT 9987H Without Prejudice					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
!		Ad...	SGC5802X OD AIG DOA 06.10.2020 Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	4 MB			
		Alfr...	SNM20D203636C02/4(tohhs)/ Direct Settlement - Accident Involving SMH8484... LKK REF - CC6/CTI20010648/Uea3 CTI REF - SNM20D203636C02/4(tohhs) SMH8484M Dear Sirs We refer to the above matter.	Tue...	2 MB			
		Ad...	SURVEY ASSESSMENT - D20004014MFSH/1 Hi, Kindly assist. Workshop need check the liability thanks.	Tue...	243...			
		Ad...	SURVEY ASSESSMENT - D20003985MFSH/1 Hi, Kindly assist.	Tue...	241...			
		Chin	TP Claim SMK2655K & SLS3993Y (CHINA) Dear Sir We refer to the above matter.	Tue...	3 MB			
		Mei...	Damaged of Little India MRT Station property by Peapes Footwear Pte Ltd *** L... Dear Alex, Invoice bill to AIG ASIA PACIFIC INSURANCE PTE LTD. All docs email to us will do. Thank you. Best Regards, Mei Kwan	Tue...	1 MB			
		Jasli...	ACCIDENT INVOLVING SME9496M & GBK1536H ALONG/AT JALAN MASJID/UP... Our Ref: CC6/AIG20010353/Aks3 EZREIN SHAH BIN SALEMAT – BY EMAIL ONLY	Tue...	81 KB			
		Jas...	SPAM-LOW: RE: Your ref : SMR 3768A / LKK ref : CC4/III20008327/Eba3 / DOA ... Dear HQ , I mean there's no video in the link provided. Kindly send us the video through reply from this email or you can forward	Tue...	1 MB			
		Ceci...	REJECT / CANCEL CASE ON 06102020 6/10/2020 OI NO TPV NO TP WKSHP DOA REMARKS	Tue...	3 MB			
!		ERG...	Claims ref no. CDMCG20001386 Emailing: skw5607r.pdf Hi LKK, Please conduct this survey request.	Tue...	106...			
		Kevi...	TP CLAIM : SKT2951G AGAINST YOUR INSURED : SHA1914G DOA : 13.08.2020 *... Dear All, Any update on the liability status ?	Tue...	247...			
		Kha...	OUR REF: SNM20D200066/GBA2332A/TKL - Accident Involving GBA2332A (OI : ... Dear Kah Leong, We refer to the above matter. Please let us know whether the TP had made a loss of income under the injury	Tue...	101...			
		Ad...	GBK1536H CLAIMING AGAINST SME9496M (AIG) DOA:24.09.2020 LKK REF : CC6... Without Prejudice Hi Jaslin	Tue...	14 ...			
		Jas...	Your ref : MCT20080503 / SEEK QUANTUM MANDATE / Insured veh number : S... Dear Priya, Market value (estimate) \$15K less LTA Rebate (estimate) \$8,947 = Net value \$6,053 (estimate).	Tue...	63 KB			
!		Jia ...	ADVISE LIABILITY -Re: ARRANGE SURVEY - YOUR INSURED SME5272T DOA: 24/... Without Prejudice Dear Sirs/Madam, ACCIDENT INVOLVING SME 5272T(AIG) AND SMJ 6838D ON 24/09/2020 We refer to the	Tue...	2 MB			
		Kha...	MY REF : GBC 2715T (TOKIO MARINE) DOA : 19.11.2019 YOUR REF : SJQ 8981... WITHOUT PREJUDICE Dear Shiyang, Thank you for the acceptance. We attach herewith a copy of the DV for your further action.	Tue...	468...			
		Do-...	No OI GIA Report This mail is associated with :	Tue...	61 KB			
		Lily ...	PRI - SJG8883K Claiming Against SKW5362X DOA 14/09/2020 (AIG) LKK REF : C... Dear Asher, Refer to our email dated 26/09/2020, we are pending on your reply.	Tue...	4 MB			
		Celi...	New message for service request 183331, vehicle number GBG8600E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Ad...	PRE-REPAIR INSPECTION REQUEST – SMQ7788X vs SLL4893H (OI) on D.O.A.: 03... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Tue...	214...			
		Teo...	PRE-REPAIR INSPECTION REQUEST – SDW755L vs SMS3376S (OI) on D.O.A.: 03... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 락...	Tue...	130...			
		Hsi...	ACCIDENT BETWEEN SLN 7699 Y AND YOUR INSURED SLX 365 D ON 14/9/202... Without Prejudice Dear Sirs/Mdm, We refer to your below email. You may proceed LOU at \$60/day or LOR \$100/day as per	Tue...	440...			
		Jas...	Your ref : SMR 3768A / LKK ref : CC4/III20008327/Eba3 / DOA : 09/08/2020 Dear HQ, There is no attachment in the link provided by you. Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte	Tue...	68 KB			
		Jia ...	SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003170MFSH/1 /... Claim No: D20003170MFSH/1	Tue...	4 MB			
		Kha...	MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P03494... Dear Mr. Peter, We refer to the above matter and our mandate request dated 23 June 2020. Your approval please. Thank you.	Tue...	168...			
		Kha...	CLOSE - URGENT ( AIG DASH 1 CASES ) Dear All,	Tue...	53 KB			
!		Foc...	REMINDER 7 - YOUR REF : CC4/AIG200016666/Uks3 OUR REF : SMN 2365 G ... Dear Khanchna We refer to the above mentioned. Kindly advise on the status. Appreciate your assistance and prompt reply.	Tue...	131...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			serv... Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020 LKK REF : CC4/...	Tue...	455...			
			Dear Officer Good day to you. It has been nearly 2 weeks since the accident and my client is surprised your insured has not					
			QA ... Reports closed on 05 Oct 2020 (for submission / e-mail) (DS)	Tue...	144...			
			Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
			Jam... MSFCIL REF: D20003815MFSH - RE: SLN543J / SHD6969A DOA: 19/9/2020 - ...	Tue...	890...			
			Dear Vic, Noted. Aside to Su Li / Asher, Appreciate your prompt response. Thank you & regards, Jamilah Auto Servicing Total					
			Jas... FILE CLOSED ON 05/10/2020	Tue...	89 KB			
			Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
			Jas... Your ref : MCT20090194	Tue...	2 MB			
			Dear Sir, Kindly assist to upload video attached from third party vehicle to merimen. Thanks Best Regards, Jasper Chua  Case					
			Su ... (EXTERNAL) RE : Fw: Request for OI GIA REPORT - GBE 3625C	Tue...	199...			
			Dear Divya, Thank you for your email. OI GIA not uploaded in Merimen.					
			Jia ... LOD - Your ref: SJA1989S [ACCIDENT INVOLVING VEHICLES SCW8166X AND SJ...	Tue...	3 MB			
			WITHOUT PREJUDICE Dear Nadia, AIG officer is Bennie Tan. Thank you.					
			Jas... Your ref : GBB 1219X / LKK ref : CC4/FCI20004553/Uba3q2 / DOA : 19/03/2020	Tue...	861...			
			WITHOUT PREJUDICE Dear Susan, We refer to the matter above. We accept your counter offer , for a settlement sum at					
			Car... Your ref : SLR 2280H / DOA : 14/09/2020	Tue...	2 MB			
			Dear Jasper, Pls refer to the attached video footage. Thank you					
			Mei... CC4/AIG20010530/Gpa3 - NEW CASE	Tue...	58 KB			
			Hi Kindly assist. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
			Iren... SNM20D203690/YN9390U/TAYHP / FW: PRS for SLT 4535 K accident involving v...	Tue...	95 KB			
			Dear Sir/Mdm (LKK), We refer to the above matter. Please get your surveyor to liaise with CAR PRO AUTO to conduct survey.					
			Sub... (EXTERNAL) RE: Request for OI GIA report - SKU6065H	Tue...	102...			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึกอก...					
			Sub... (EXTERNAL) RE: REQUEST FOR INSURED VIDEO - SME5272T	Tue...	106...			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึกอก...					
			Hsi... <Seek Mandate> REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING ...	Tue...	2 MB			
			Hi Lili, We refer to the above matter.					
			Ad... ACCIDENT BETWEEN SLV 500 R AND YOUR INSURED GW 7288 L ON 5/10/2020	Tue...	2 MB			
			Daer Syafiq, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
			Ad... SH6334E claims against your insured EB81X	Tue...	670...			
			Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
			Hsi... FILE CLOSED ON 06/10/2020	Tue...	65 KB			
			Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks					
			Sub... (EXTERNAL) RE: Request for OI GIA report - SLP7862G	Tue...	102...			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึกอก...					
			Celi... New message for Service Request 183331 / Vendor Ref:	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
			Celi... Service appointment in Vendor Portal: claim S0M02UKX for vehicle GBG8600E	Mo...	49 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
			Jas... MANDATE REPORT ON 05/10/2020	Mo...	82 KB			
			Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
			PBSP LOD INVOLVING - SDQ3396B & PC2765H ON 17.08.2020	Mo...	399...			
			Dear Motor Claims Please see attached for LOD 02 October 2020. Please let us have your offer of settlement. Thank you.					
			Kha... CLOSE ON 5/10/2020	Mo...	47 KB			
			Dear Mei Kwan,					
			Kaz... Your Ref: CC19120068/SHC929K/KS(st) - ACCIDENT INVOLVING VEHICLES SLV ...	Mo...	188...			
			URGENT REMINDER Dear Jasper, We have yet to hear from your good office. Matter long outstanding. Please let us have your					
			jyay... FINAL REVISION - SMN3284A - OD AIG - SURVEYED 15 JUL 20	Mo...	1 MB			
			Hi Yvonne and all, Revised estimate is attached. Please confirm repair cost of \$10,253.28 @ 4 days of repairs. Your early closure is					
			SK ... LOD - ACCIDENT INVOLVING SGY 3682G & YOUR REF: CC4/AIG20000316/Aha3...	Mo...	110...			
			Dear Sir / Mdm, As indicated in previous mail, we have yet to rec your reply Please kindly update us the claim status ASAP Greatly					
			Mot... PIR - Accident Involving SMJ 6554 Y & SHA 7272 K (III) On 25 September 2020	Mo...	200...			
			Dear Sir / Mdm, Please conduct a survey on TP vehicle SMJ6554Y and let us have your report urgently. This claim will be handled					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Jas...	Your ref : MCT20090187 / insured veh: SHB4113B Dear Sundari, Kindly assist to upload third party video to merimen. Thanks Best Regards, Jasper Chua	Mo...	5 MB		Case Handler LKK Auto	
		Kha...	MANDATE REQUEST - OUR REF: SNM19D203671-SLK7611R-OCK & YR REF: (TP ... Your ref : SNM19D203671-SLK7611R-OCK	Mo...	5 MB			
		Ash...	CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SE... 'WITHOUT PREJUDICE'	Mo...	2 MB			
		LIM...	Effect MV for SBB5162Z ear Valued Partners, Kindly check MV and update Ms Cynthia Loh.	Mo...	160...			
		Jen...	FASTECHAUTO REF : GBB 2049M D.O.A : 28.08.2020 YOUR REF : SML 1300... Without Prejudice Dear Sir/Madam, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the	Mo...	975...			
		Sha...	Reminder: Your ref CC3/CTI19016918/K1db3 LOD / Accident involving SHC... WITHOUT PREJUDICE Dear Sirs, Please revert soonest. Thank you Regards Shafawati Md Rabu Claims Settlement Officer	Mo...	174...			
		Ash...	FILE CLOSED ON 05/10/2020 Hi, Enclosed the list of cases need to close.	Mo...	57 KB			
		Kha...	CLOSE ON 5/10/2020 Dear all,	Mo...	47 KB			
		Iren...	Survey for vehicle No : SKQ6497R TP Claim Dear Sir/Mdm, We refer to the above captioned matter. Please get your surveyors to liaise with ETHOZ to conduct survey. Please	Mo...	3 MB			
		Mei...	6283777602SG *** LKK REF: CC4/AIG20010113/T1da3 Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Mo...	90 KB			
		Loh...	6283777602SG Dear Sir/Mdm, Fyi, PD LOD received from Permier and uploaded into Merimen for your necessary action. Thank you. Best	Mo...	97 KB			
		Kha...	MANDATE REQUEST - Direct Settlement - Accident Involving GBD4768Y (OI : CT... Your ref : SNM18D04995C02	Mo...	2 MB			
		kee ...	Re:FBM9980U and SHD3521C ON 23 SEPTEMBER 2020 LKK REF : CC4/III200104... Good day Jasper Chua,	Mo...	375...			
		Clai...	SNM20D203636/SMH8484M/TOHHS / FW: Direct Settlement - Accident Involvi... Dear all, Please note that officer in charge for this case is Alfred Toh. Claim no. SNM20D203636/SMH8484M/TOHHS. Dear Alfred,	Mo...	1 MB			
		Hoc...	TP CLAIM_SLU6561E & GBK3079Y (III)_DOA: 03/10/2020 Dear sir/madam Attached herewith our client's GIA report with estimate bill that claim against Ill's insured GBK3079Y. Please	Mo...	464...			
		Kha...	MANDATE REQUEST - Accident Involving GBE8001U (OI : CTI - SNM18D02711C... Dear Sirs/Mdm, We refer to mandate request dated 06/08/2020. Third party is chasing us for offer. Please let us have your	Mo...	4 MB			
		Jas...	[EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON ... WITHOUT PREJUDICE Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident	Mo...	1 MB			
		Mei...	Direct Settlement - Accident Involving SMH8484M (OI : CTI - TBA) AND FBB611... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle FBB 6112L at M/s Fastech Auto Pte Ltd - Kaki Bukit	Mo...	1 MB			
		Ceci...	FILE CLOSED ON 05102020 5/10/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Mo...	74 KB			
		Ad...	Service appointment in Vendor Portal: claim S0M02UKX for vehicle GBG8600E Hi, Kindly assist.	Mo...	45 KB			
		Kha...	ACCIDENT INVOLVING SJD 5760S & SMH 887L ON 15/04/2020 Our Ref: CC6/CTI20005243/Qka3 LIM MING HUI	Mo...	63 KB			
		ray...	Accident involving FBL0633L and SMC3248M on 31/08/2020 LKK REF : CC6/AIG... Dear Su Li, Please advise your insured liability for direct settlement. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd	Mo...	511...			
		Kha...	ACCIDENT BETWEEN SLP 5550U & GBH 9518Z ON 04/04/2020 Our Ref: CC6/CTI20004944/Uka3 OTTO AIR-CON & ELECTRICAL PTE LTD	Mo...	60 KB			
		Su ...	SURVEY ASSESSMENT - D20003946MFSH/1 // EXPRESS SETTLEMENT YOUR REF: D20003946MFSH	Mo...	1 MB			
		AIM...	LOD- SKZ7685K Hi, We have yet to receive the payment, kindly advise. Regards, Jacyne	Mo...	78 KB			
		Teo...	PRE-REPAIR INSPECTION REQUEST – SMR7523M vs GBG70L (OI) on D.O.A.: 03/... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๓๓๓๓...	Mo...	381...			
		Ad...	OD CLAIM : SL3000S DOA : 04.10.2020 Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Mo...	3 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hsi...	Submission of Docs in Merimen to Effect Payment (05/10/2020)	Mo...	62 KB			
		Hi Meena,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Ash...	Claim Submission - Our Client : GBC 1840 X Your Insured : GBT 6039 P D.O.A : 0...	Mo...	185...			
		'WITHOUT PREJUDICE'						
		Hsi...	Submission of Docs in Merimen to Effect Payment (05/10/2020)	Mo...	61 KB			
		Hi Dhanya,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (05/10/2020)	Mo...	62 KB			
		Hi Sherini,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Jasli...	SJP8156D CLAIMING AGAINST SMA7090J (AIG) DOA:25.09.2020 LKK REF : CC6/...	Mo...	244...			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. We would like to request for a copy of scene photos as stated					
		Mei...	CC4/AIG20010586/Upa3 - NEW CASE	Mo...	58 KB			
		Hi	Kindly assist. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		Do...	Request for OI GIA REPORT - SLZ 899U	Mo...	63 KB			
		This mail is associated with :						
		Do...	Request for OI GIA REPORT - GBE 3625C	Mo...	63 KB			
		This mail is associated with :						
		Kha...	ACCIDENT INVOLVING GBF 2595G & GBE 1849L ON 12/02/2020	Mo...	65 KB			
		Our Ref: CC6/CTI20002592/Kka3n2	< <a href="http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=317258">http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=317258</a> > SH FOODS LLP					
		Clai...	SNM20D203668/SLF8364Z/THAMYL / FW: Direct Settlement - Accident Involvin...	Mo...	5 MB			
		Dear all,	Please note that officer in charge for this case is Pauline Tham. Claim no. SNM20D203668/SLF8364Z/THAMYL. Dear					
		Wai...	TCS REF: AAD1605-310--Accident involving EX999H (AXA) & SHC5956Z on 24.0...	Mo...	3 MB			
		Without prejudice	Dear Khanchna Attach duly signed DV for your action. Hope to receive your payment soon.					
		Ole...	#8443247015SG004#023# RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVIN...	Mo...	160...			
		Dear Shirley,	Thank you for the referral. I am the assigned examiner and have acted on this case. Best Regards, Maricel Olea AIG					
		Jasli...	PRI FOR SKT9987H LKK REF : CC6/AIG20010370/Ads3	Mo...	83 KB			
		Dear Sirs/Mdm,	We refer to the above matter. We would like to request for a copy of scene photos as stated in your client					
		Su ...	CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SE...	Mo...	90 KB			
		Without Prejudice	Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our					
		Wai...	Third Party Claim against AIG - 50% [ TCS REF: AAD1511-099--Accident involi...	Mo...	2 MB			
		Without prejudice	Dear Khanchna Attach duly signed DV for your action. Hope to receive your payment soon.					
		Shi...	LAD2009-001 SMS552U DOA: 04.09.20	Mo...	9 MB			
		Dear Kenneth,	FYNA. CC3/CTI20009654/Kea3 Best Regards, Shiau Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Ad...	PRI - SMT 97L AND SKU 1027B (AIG) ALONG BEDOK NTH RD JUNCTION BEDOK...	Mo...	165...			
		Dear Nicole,	Noted with thanks. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		Mei...	Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U ...	Mo...	5 MB			
		Dear Sir/ Madam,	We refer to the above matter. We have inspected TP vehicle SHD 5375U at M/s Trans-cab Auto Services Pte Ltd					
		Jasli...	[EXTERNAL] DOA.29.09.2020 SHC307E with your insured SKP7280Y - AIG	Mo...	120...			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. We would like to request for a copy of video footage & scene					
		Shir...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU...	Mo...	3 MB			
		Dear Mavis/Maricel,	We have conducted the PRS GBH 9825L. Please be informed that there is BI involved. Thank you. Best					
		Tan...	ACC INV SJV8535L AND SHF121H ON 04/09/2020 *** LKK REF: CC3/CTI200096...	Mo...	2 MB			
		Dear Mei Kwan,						
!		Tan...	AIG Ref: 8979837638SG-003    Accident Involving SLK8045T / SG5574R on 28/10...	Mo...	4 MB			
		Hi	First and forthmost, have you looked into OI's point of contention and managed to address OI's concern and expectation. My					
		Son...	Your Ref: SJM36K (EQ) Our Ref: SMA2261R DOA: 09/06/2020	Mo...	2 MB			
		Dear Sir/Madam,	It's already over 2 months since we submitted our LOD. Appreciate if you can give to us your offer the soonest					
		Car...	Reminder x 2: LOD SKU2175A / Your Ref : GBD7826T	Mo...	138...			
		Dear Khanchna,	Accident involving SKU2175A & GBD7826T on 01.02.2020. We refer to your email dated 27.07.2020. We believe					
		Kha...	MANDATE REQUEST - OUR REF: SNM20D200935/CB7174P/ADELINE - Accident ...	Mo...	9 MB			
		Your ref :	SNM20D200935/CB7174P/ADELINE					
		Xin ...	SLR 6160 U OPEL ASTRA DOA 23.9.2019 AGAINST CHINA TAIPING INS	Mo...	1 MB			
		Dear Khanchna,	attach as per request. there is no video capture. thanks. from, kelvin					
		Kha...	Letter of Demand (LOD) for SH 7350 B - DOA 25/01/2020, follow up 2ND REMI...	Mo...	71 KB			
		WITHOUT PREJUDICE	Dear Sir/Madam, Please send us the mileage record and traffic police investigation result. Thank you.					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Mei...	LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 *** LKK REF: C...	Mo...	3 MB			
			Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Ash...	LOD - ACCIDENT INVOLVING SKZ399H & SFD62D ON 18/01/2020 (AIG)	Mo...	139...			
			'WITHOUT PREJUDICE'					
		Su ...	New Case	Mo...	72 KB			
		Hi FYNA.	LKK REF TP VEH REMARKS					
		Su ...	New Case	Mo...	75 KB			
		Hi FYNA.	LKK REF TP VEH REMARKS					
		Ole...	#596822282SG004#023# RE: Escalating of third party bodily injury - AIG REF: 5...	Mo...	139...			
			Thanks for the referral Su Li. Dear Jeff, Noted that 596822282SG-004 was already assigned to you in OC. For your review and					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLG6078H vs SCU819J (OI) on D.O.A.: 19/0...	Mo...	182...			
		Dear Eric,	Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Ole...	#8754109677SG004#023# RE: Escalating of third party bodily injury - AIG REF: 8...	Mo...	139...			
		Hi Su Li,	Thank you for the referral. Kath is the OIC and she has acted on this matter. Best Regards, Maricel Olea AIG Senior					
		Tan...	ACC INV SHD 6260K AND SMD 7975R ON 04/08/2020 *** LKK REF: CC3/AIG20...	Mo...	1 MB			
		Dear Mei Kwan,						
		Ash...	Second Reminder: Our Ref: GBE 4304 Y ; LKK REF: CC4/AIG20005274/Eea3	Mo...	958...			
			'WITHOUT PREJUDICE'					
		Su ...	Escalating of third party bodily injury - AIG REF: 596822282SG *** LKK REF: CC...	Mo...	69 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SH 6200H on 28/09/2020. Third party bodily injury					
		Celi...	New message for service request 170023, vehicle number SMT3229D	Mo...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 182979, vehicle number GBJ4198K	Mo...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	Service appointment in Vendor Portal: claim S0M02UVY for vehicle SMS9677J	Mo...	49 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	Service appointment in Vendor Portal: claim S0M02SP9 for vehicle SML37C	Mo...	49 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 179556, vehicle number SJP3590R	Mo...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Su ...	Escalating of third party bodily injury - AIG REF: 8754109677SG *** LKK REF: CC...	Mo...	68 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SKT 9987H on 29/09/2020. Third party bodily					
		Kha...	SJK6106M & PC2128Y DOA 1.10.19 *** LKK REF: CC6/CTI19017446/Aka3	Mo...	94 KB			
		Without Prejudice	Dear Sir/Madam, We refer to the above matter.					
		Vin...	LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20	Mo...	3 MB			
		Without Prejudice	Dear all,					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLG6078H vs SCU819J (OI) on D.O.A.: 19/0...	Mo...	181...			
		Dear Eric,	Survey done on 25-08-2020. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Ad...	SME4812S CLAIMING AGAINST YP1860Y DOA:12.08.2020 *** LKK REF: CC6/LPC...	Mo...	11 ...			
		Without Prejudice	Hi Cecilia Please kindly check, thanks. Best Regards, Sukyi Chong Assistant Manager New Hock Teck Motor					
		Ceci...	FILE CLOSED ON 28052020 - CC4/EQI20000063/R1ga3q2	Mo...	1 MB			
		Hi MK,	No, not that I know of for this case. Therefore did not make any amendment previously as thought has been closed.					
		Jasli...	ACCIDENT INVOLVING SME5272T & SMJ6838D ALONG/AT SLE TOWARDS CTE ...	Mo...	81 KB			
		Our Ref:	CC4/AIG20010321/Gda3 ONG KA TAT (WANG JIADA)					
		Do...	REQUEST FOR INSURED VIDEO - SME5272T	Mo...	58 KB			
		This mail is associated with :						
		Car...	LOD GBH3225H / Your Ref : GBH7326Z *** LKK REF: CC4/EQI20005707/Kka3	Mo...	102...			
		Dear Khanchna,	Accident involving GBH3225H & GBH7326Z on 08.05.2020 We refer to our LOD dated 05.09.2020. We believe					
		Ceci...	FILE CLOSED ON 28052020	Mo...	257...			
		Hi,						
		Teo...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV...	Mo...	593...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 ๕๕๑๓...					
		My ...	SPAM-LOW: FW: Your ref : SMT 3229D/ DOA : 20/05/2020	Mo...	173...			
		Dear Jasper,	Amount correct? Finalised at \$3600 COR Best Regards, Huiqin Claims   My Car Consultant Pte Ltd					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Clai... Second Reminder: Our Ref: SMD 7645 T ; LKK REF: CC4/AIG20006597/Gka3 Without Prejudice, Dear Sir/Ma'am, This serves as a second reminder. Please get back to me with an offer soon. Attached is the	Mo...	787...			
			Zuh... Re:FBM9980U and SHD3521C ON 23 SEPTEMBER 2020 Dear LKK, Please assist. Best Regards Aida Samsuri Motor & Work Injury Claims Dept India International Insurance Pte Ltd	Mo...	246...			
			Kha... Direct Settlement - Accident Involving SBN8298H (OI : CTI - TBA) AND SKS6895... Your ref : Please advice	Mo...	5 MB			
			Do... Request for OI GIA report - SLP7862G This mail is associated with :	Mo...	51 KB			
			Ole... #8934438842SG004#023# RE: Escalating of third party bodily injury - AIG REF: 8... Hi Su Li, Thanks for the referral, our OIC is Wilson and he has acted on this matter. Best Regards, Maricel Olea AIG Senior	Mo...	139...			
!			Cha... Your Ref: SKL5020R *Our Ref: CC4/LPC19006093/Eha3 [ACCIDENT INVOLVING S... Dear Officer-In-Charge (For Lonpac Insurance)	Mo...	275...			
!			Kha... Liability for GBF3866T Your ref: SLF7505R Our ref: GBF3866T D.O.A: 28/08/2020 Without Prejudice Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements	Mo...	312...			
			Do... Request to upload TP GIA Report - SBE228K This mail is associated with :	Mo...	60 KB			
!			Tan,... Your ref: 1438616663SG-003 [ACCIDENT INVOLVING VEHICLES SMP1754M AN... Hi Jia Le Yes, please reject this TP claim. Thank you. Best Regards Bennie Tan AIG Senior Complex Claims Examiner Claims   AIG	Mo...	106...			
			Su ... Escalating of third party bodily injury - AIG REF: 8934438842SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SJP 8156D on 28/09/2020. Third party bodily	Mo...	68 KB			
			Jas... Your ref : SH 8121P DOA : 09/12/2019 Without Prejudice Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)	Mo...	5 MB			
			Nic... PRI - SMT 97L AND SKU 1027B (AIG) ALONG BEDOK NTH RD JUNCTION BEDOK... WITHOUT PREJUDICE Dear Sir/Madam, Kindly arrange to survey our client's vehicle.	Mo...	61 KB			
			Kha... AIG REF: TP / 0997354825SG ( OI: GV6263U )) Dear Sir/Madam, We refer to the above matter. Please be informed that this claim was temporarily closed as TP did not submit	Mo...	58 KB			
			shuj... [Spam-pop3] RE: SGF6975H - TP Claim against ER3868P (China Taiping Insurance) Dear Khanchna / Team of LKK, Duly signed copy of amended DV as submitted to your good office on 06.03.2020. For our	Mo...	401...			
			Ad... Service appointment in Vendor Portal: claim S0M02SP9 for vehicle SML37C Hi, Kindly assist.	Mo...	45 KB			
			Ad... Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 Talked to : Jumani	Mo...	1 MB			
!			Ad... TP AIG CLAIM SLM9616D AGAINTS SMK614S DOA 01.10.2020 part 2 Hi, Kindly assist.	Mo...	36 ...			
			Ad... OD CLAIM : SLB4678R DOA : 20.12.2019 Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Mo...	12 ...			
			Kha... ACCIDENT INVOLVING SDU444U & SKG4086J ON 10/04/2020 ALONG/AT UPP ... Dear Ms. Angeline, The above matter and our telephone conversation today refers. We will revert accordingly. Thank you. Best	Mo...	615...			
			Ad... Incoming New Document for SHC5703L BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Mo...	51 KB			
			Teo... PRE-REPAIR INSPECTION REQUEST – GBH8917L vs YQ351B (OI) on D.O.A.: 02/1... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๕๕๑๓...	Mo...	120...			
			Tan,... Ref: 0209068927SG-003    TP claim: SJB9910K DOA: 20/09/2020 LKK REF : CC4/A... Hi Jasper Appreciate your reply on matter. Our underwriting colleagues asking on case as insured is in midst of renewing vehicle	Mo...	186...			
			Sub... ( EXTERNAL) Re: No OI GIA Report This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๕๕๑๓...	Mo...	104...			
			QA ... Reports closed on 02-04 Oct 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	Mo...	152...			
			Su ... SNM20D202964/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Mo...	127...			
			Kha... Reject TP claim - ACCIDENT BETWEEN SJD 5226T & SJD1819J (AIG) ON 05/08/2... Our Ref: CC4/AIG20008312/Kks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=323208> WITHOUT PREJUDICE	Mo...	106...			
			Mei... PROPOSAL ON LIABILITY - D20000835MFSH/1 // EXPRESS SETTLEMENT VIA LK... Hi Merina, TP video attached for your perusal please. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Mo...	3 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Tan,... Ref: 0209068927SG-003    TP claim: SJB9910K DOA: 20/09/2020 Hi LKK Team Reference to the above matter. Kindly let us have an update on this claim if LOD received i.e. estimate claims amount	Mo...	95 KB			
			Mei... SURVEY ASSESSMENT - D20003170MFSH/1 - ACC INV SHC1490B AND SDL313... Hi Vic, TP LOD attached for your perusal please. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Mo...	601...			
			Mot... Pre-Repair Survey for ACCIDENT INVOLVING SKT 7561 R & SHA 1853 Z ON 02 ... Dear Sir / Mdm, Please conduct a survey on TP vehicle SKT7561R and let us have your report urgently. This claim will be handled	Mo...	131...			
			Clai... FINAL REVISION - SMR3522S - TPAIG - SURVEYED 1 APR 20 Hi Jasper, Appreciate your update on the settlement offer. Thank you. Best Regards, Nadia Claims Administrator Premium	Mo...	2 MB			
			Jas... LOD- our ref : SLU 7498Z/ DOA : 10/06/2020 WITHOUT PREJUDICE Dear June, Kindly provide supporting documents to claim for LOI for tuition car. Best Regards, Jasper	Mo...	970...			
			Kha... [AIG] Request for Update - Outstanding PD Numbers Dear all, Done. Thank you. Best Regards, Khanchna   Case Handler LKK Auto Consultants Pte Ltd	Mo...	4 MB			
!			Chi... TP AIG CLAIM SLM9616D AGAINTS SMK614S DOA 01.10.2020 part 1 This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 <b>แจ้งเตือน...</b> Two Weeks Ago	Mo...	3 MB			
			pt... Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) o... Hi Khanchna, We proposed settled at \$2250.00. Best regards, Patricia Tan	Sat ...	214...			
			Chi... LOD of SKW2905A (N51) - Accident Involving SKW2905A & SHB2382D on 04/0... Dear Mei Kwan, Refer to the above subject. Attached video footage for your reference. Kindly offer to us. Regards, Melody Chin	Sat ...	5 MB			
			Ste... REQUEST FOR GIA REPORT - GBH 977R Hi Jasper, Please follow up closely of the liability. Thanks. Best Regards, Steve Chen   Assistant Automotive Assessor LKK Auto	Fri ...	104...			
			Ste... SMM4765C - FINALIZATION OF COR Dear Catherine, Kindly request before spray photo. Thanks. Best Regards, Steve Chen   Assistant Automotive Assessor LKK Auto	Fri ...	77 KB			
			Clai... ACCIDENT BETWEEN SKQ 2722 S AND YOUR INSURED SLG 1136 G ON 26/9/20... Dear Cecilia, Noted. We accept your offer on direct settlement with 100% liability in our client's favour. Thank you. Best Regards,	Fri ...	13 ...			
			Clai... OD CLAIM FOR SMU 1307 U Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd	Fri ...	2 MB			
!			Mei... Our Ref: DM16HO01267, Your Ref: CC3/EQ116011222/H1wb3 - Alleged Acciden... Dear Desmond, Video footage for YP1955H – not found. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte	Fri ...	4 MB			
			Celi... Service appointment in Vendor Portal: claim S0M02USG for vehicle SKT7388A Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	49 KB			
			Celi... New message for service request 56857, vehicle number GBH2091H Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
			Oi S... SHC 4655Z Hi Khanchna, Already confirm with workshop. Finalize amount \$4,200. Repair day 4 days. (L/S, before gst) Please refer attachment.	Fri ...	1 MB			
			She... Add new workshop in views system - SKN 8200H Hi Jaslin, Done... Best Regards, Shelia   IT LKK Auto Consultants	Fri ...	85 KB			
			Mei... OUR REF: SNM20D200936/YP7347Z /CBS - Accident Involving YP7347Z (OI : CTI... Dear Boon Sen, Yes. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Fri ...	1 MB			
			Wai... TCS REF: AAD1601-266--Accident involving SJM4309Y (AIG) & SHB7998U on 24... Without prejudice Dear Cecilia Attach duly signed DV for your action. Hope to receive your payment soon.	Fri ...	3 MB			
			Ole... #9342561306SG004#023# RE: Escalating of third party bodily injury - AIG REF: 9... Thanks for the referral Mei Kwan. Dear Angie,	Fri ...	131...			
			Wai... LKK REF: CC3/AIG15007261/K1ka3s2 -1RE: Our Ref:-AAD1504-286-- Accident In... Without prejudice Dear Khanchna Attach duly signed DV for your action. Hope to receive your payment soon.	Fri ...	1 MB			
			Kha... LOD / Accident involving SHD1379K and SJD277D on 24.07.2020 *** LKK REF: C... WITHOUT PREJUDICE Dear Vincent, Our Insured is making a counter claim and we are checking the status. Please send us the	Fri ...	3 MB			
			Jas... FILE CLOSED ON 02/10/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Fri ...	89 KB			
			Jas... MANDATE REPORT ON 02/10/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	Fri ...	82 KB			
			Mei... PRI REQUEST : FC REF: SHA8215U. (D20003982MFSH) & TP REF: SMA1232G. (S... Dear Sir / Madam, Thank you for your email. Please arrange for survey. Our respective case handler will look into the matter and	Fri ...	3 MB			
			Kha... CLOSE ON 2/10/2020 Dear All,	Fri ...	52 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Kha...	ACCIDENT INVOLVING GBC 1329G & GBB 5751Z (QBE) ON 04/08/2020 Our Ref: CC6/QBE20008118/Aka3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=323004>	Fri ...	72 KB			
		Ver...	Effect MV for SJJ199P Dear Vale, The market value of SJJ 199P is \$21K-\$22K (Estimated) as at Sept 2020. Best Regards, Veron Chen   Case Handler LKK	Fri ...	269...			
		Ad...	200910SK - ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Fri ...	3 MB			
		Kha...	ACCIDENT INVOLVING GBC 1329G & GBB 5751Z (QBE) ON 04/08/2020 Our Ref: CC6/QBE20008118/Aka3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=323004> KONG GUAN	Fri ...	71 KB			
		Ma...	SURVEYOR APPOINTED; OUR REF : D2000489MFSH ; YOUR REF: SJM75Y *** L... Hi Khanchna, Please find signed DV attached. Looking forward for the settlement. Thank you Best regards Mavis Chng Snr	Fri ...	2 MB			
		Clai...	LOD for SHB 4140 Y *** LKK REF: CC4/FCI20005741/Dea3 , DV and amended Fin... Dear Asher, please discard the previous final invoice and find the amended final invoice for your kind attention. Thanks & Regards	Fri ...	208...			
		Ash...	FILE CLOSED ON 02/10/2020 Hi, Enclosed the list of cases need to close.	Fri ...	58 KB			
		Jam...	PRI REQUEST : FC REF: SHA8215U. (D20003982MFSH) & TP REF: SMA1232G. (S... Dear Admin, Kindly assist to advice liability on the above mentioned case. Thanks. Regards James Tan Claims Department HUA	Fri ...	73 KB			
		Kha...	Accident Involving SCW 7837A (CTI) and SKA 2456U on 07/08/2020 Without Prejudice Dear Sir/Madam, The liability is unclear and our Insured is making a counter claim. Please send us a copy of	Fri ...	122...			
		Clai...	AXA Ref: S9M02BNX Accident involving GY7663B & SLS5747D on 28.12.2019_S... Hi Hsiao Tong, Attached with DV for you to proceed payment. Thank You. Regards, Pei Wen NG Claims Advisory Progressive	Fri ...	2 MB			
		Jen...	OUR REF: SNM20D200711/SDV9595C/CBS & YOUR REF: (TP : LKK REF - CC3/C... Dear Mei Kwan, Please refer to attached accident report. Thank you.	Fri ...	1 MB			
		Kha...	Accident - CW7837A and SKA2456U 7 August 2020 Dear Mr. Chng, The above matter and our conversation today refers. Please let us know the name of the workshop that is assisting	Fri ...	713...			
		Jojo...	FINALISE - SLZ663H (MIT) / OD AIG / DOA: 15/08/2020 - REPAIR LIMIT \$25K Hi Shirley / Rasul, Attached Invoice & DV for your reference and submit to Merimen. Best Regards, JoJo Cheng Cycle & Carriage	Fri ...	8 MB			
		Ceci...	FILE CLOSED ON 02102020 2/10/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Fri ...	74 KB			
		Ad...	SURVEY ASSESSMENT - D20003982MFSH/1 Hi, Kindly assist.	Fri ...	240...			
		Ad...	Service appointment in Vendor Portal: claim S0M02USG for vehicle SKT7388A Hi, Kindly assist.	Fri ...	39 KB			
		Kha...	ACCIDENT INVOLVING SJD277D & SHD1379K ON 25/07/2020 ALONG/AT 218 ... Our Ref: CC6/AIG19019684/Aka3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=311263> ROSALIE S ITIS MRS	Fri ...	81 KB			
		Tan...	O/R : SNM20D203654/C02/GBF3639H/TANKL / FW: Direct Settlement - Accide... CTI's ref: SNM20D203654/C02/tkl	Fri ...	142...			
		Che...	ENQUIRY OF LIABILITY - SKZ2997T (DOA: 13/09/2020) (INDIA INSD : SHC8735A ... Hi Jasper, Would appreciate your assistance to check & advise on liability soonest please. Thank you. Rgds Dorlyn Li Cheng Hoe	Fri ...	193...			
		Cho...	SNM20D202964/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG... Dear Sir, Kindly assist to forward LKK DS mandate for claim handler handling. Thank you.	Fri ...	120...			
		Wai...	RE: TCS REF: AAD2007-116 -- Accident involving GBG675S & SHC5808T on 29/0... Without prejudice Dear Jia Le Enclose is video footage for your investigation. Our taxi was travelling straight on his lane, your	Fri ...	10 ...			
		Den...	OD CLAIM FOR SMK 2170 S ON 26/9/2020 Dear All, Add on, please do not order the rim till further notice. Adrian will advise again. Best Regards, Denise Tay   Case Handler	Fri ...	3 MB			
		Ad...	PRS FOR our client's vehicle SHA 4778 M and your insured's vehicle SHD 3404 H... Hi, Kindly assist.	Fri ...	3 MB			
		Mei...	Escalating of third party bodily injury - AIG REF: 9342561306SG *** LKK REF:CC... Dear Sir / Madam, We refer to the above matter. Third party bodily injury ("BI") sighted in TP GIA report.	Fri ...	64 KB			
		Clai...	O/R : SNM20D203654/GBF3639H/TANKL / FW: Direct Settlement - Accident Inv... Dear all, Please note that officer in charge for this case is Tan Kah Leong. Claim no. SNM20D203654/GBF3639H/TANKL. Dear Kah	Fri ...	2 MB			
		Ad...	FW: SKJ3705Y CLAIMING GBE6002E DOA 20.07.18 Without Prejudice Hi Asher Contents noted and thanks for your update. We look forward to hearing from you soon for a close	Fri ...	1 MB			
		Ad...	PRS FOR our client's vehicle SHA 1353 A and your insured's vehicle SGK 2176 Y ... Dear Sir/Mdm, Thank you for the assignment. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Fri ...	2 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	PRS FOR our client's vehicle SHC 3379 C and your insured's vehicle GBF 3639 H ...	Fri ...	2 MB			
			Dear Sir/Mdm, Thank you for the assignment. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		Ad...	REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SDK8531B & SLP7...	Fri ...	2 MB			
			Dear Charmaine, Appointment confirmed. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		Kha...	SNM20D202407/C02. Accident Involving SGX4780X (OI : CTI - TBA) AND PC173...	Fri ...	1 MB			
			Dear Ms. Cecilia, We refer to the above matter and attachment. Please be informed that the third party is passing the claim to					
		Kha...	ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/1...	Fri ...	5 MB			
			Dear Mr. Gerald, We refer to the above matter. Please ignore the previous attachment. We attach herewith the correct					
		PBS...	ES-LKK ACK NEW LOD - D20002717MFSH (LOD INVOLVING - SGJ929K & SHA1...	Fri ...	2 MB			
			Dear Sirs Please see attached duly signed DV and please arrange for payment soon. Thank you. Regards, Caroline C/o					
		Celi...	CHECKING ON LIABILITY STATUS INVOLVING SMU3219C & SJU8009U AT 5B T...	Fri ...	57 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Jia ...	OUR REF:BUS/06/20/5005 - ACCIDENT ON 03/06/20 INVOLVING SMB37E AND ...	Fri ...	83 KB			
			WITHOUT PREJUDICE Dear Sirs/Mdm, Kindly let us have a copy of video footage for our viewing. Thank you.					
!		Ad...	SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G	Fri ...	728...			
			Dear Merina, You're most welcome. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		On...	REQUEST FOR GIA REPORT - GBD 3195G - DOA:29092020	Fri ...	2 MB			
			Without Prejudice Dear Jaslin, Please refer to the GIA Report for your attention. Thank You Best Regards, Shiyong Fastech Auto					
		Suh...	SPAM-LOW: Accident vehicle between our insured SLL4432E and your insured ...	Fri ...	2 MB			
			Hi Cecilia, Attached is the signed DV. Thanks & Regards Suhaimi Ong Service Executive					
!		Ver...	CTPIS ref: SNM18D02371/C02. TP ASSIGNMENT - SHD3089J.	Fri ...	358...			
			Dear Cecilia,					
		Ver...	SKL4829G check MV	Fri ...	256...			
			Dear Cynthia, The market value of SKL 4829G is \$152K-\$155K (Estimated) as at Oct 2020. Best Regards, Veron Chen   Case					
		Kha...	<urgent note> AIG Ref: 0589665270SG003	Fri ...	386...			
			Dear Jeremy, Noted your e-mail below. Thank you. Best Regards, Khanchna  Case Handler LKK Auto Consultants Pte Ltd					
		Ad...	[Arrange for Survey]: Your Ref: SMM4850P // Our Ref: CC4/III20007536/ps3 [AC...	Fri ...	236...			
			Dear Janice, Appointment confirm. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Clai...	SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involvi...	Fri ...	2 MB			
			Dear all, Please note that officer in charge for this case is Lionel Chua. Claim no. SNM20D203646/SGK2176Y/CHUAKK. Dear					
		Mei...	YP6793A & SMK1830C ON 28/08/2020 - CHINA TAIPING *** LKK REF:CC6/CTI20...	Fri ...	129...			
			Dear Sir / Madam, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch					
		Mei...	D20003120MFSH LOD for SFX 9996 U ; DOA : 07/08/2020 *** LKK REF: CC4/FCI...	Fri ...	118...			
			Dear Yvonne, We refer to our tele-conversation a while ago. As spoken, we will check and get back to you as soonest possible. Hi					
		Mei...	D20003604MFSH LOD for SKF 2008 D ; DOA : 06/09/2020 *** LKK REF: CC4/FC...	Fri ...	103...			
			Dear Yvonne, We refer to our tele-conversation a while ago. As spoken, we will check and get back to you as soonest possible. Hi					
		Mei...	D20003604MFSH LOD for SKF 2008 D ; DOA : 06/09/2020	Fri ...	194...			
			Please advise any work done. Eric call and asking for status. Memo nth. Please reply ERIC. Thank you. Best Regards, Mei Kwan					
		Hsi...	Submission of Docs in Merimen to Effect Payment (02/10/2020)	Fri ...	61 KB			
			Hi Sundari, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Siak...	LOD/Invoice for SLQ5752Z	Fri ...	518...			
			Dear sir Attached signed DV for your further action Thanks & Best Regards S.T.Sim Manager Accident Reporting Center					
		Oliv...	[AIG]: TCS REF: AAD1206-099 -- Accident involving SHD5978E & SJH4803M on ...	Fri ...	286...			
			Hello Both, Do you all know what is going on? Why is this case still open? Best Regards, Olivia Lau   Admin Manager LKK Auto					
		Kha...	ACCIDENT INVOLVING SFQ1878S & SGU5996A ALONG/AT OPEN AIR CARPARK...	Fri ...	153...			
			Dear Mr. Mui Whye Kee, We refer to the above matter and your e-mail below. Based on documents at hand, the collision occurred					
		bet...	Accident Involving Vehicle No : SJA9195M & SHB4829U On : 18-09-2020 *** LK...	Fri ...	5 MB			
			Dear Sirs/Madam, Enclosed herewith attached of LOD for your attention. Kindly let us have your payment soonest possible.					
		Mei...	LOD Re: Accident on 14/8/2020 involving SHB 1097J & GBH 4630P (AIG's insur...	Fri ...	669...			
			Dear Lee Gek, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course.					
		Mei...	Yref: CC3/LPC20008753/Kgs3 - Oref: 19/20/20/VC00/023546 - TCS REF: AAD200...	Fri ...	1 MB			
			Dear Kenny, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course. Hi					
		Clai...	LOD - FINAL REVISION - SKC8777T - OD AIG - SURVEYED 13 MAR 20	Fri ...	354...			
			Dear Yvonne, Kindly assist forward this lawyer letter to AIG. Thank you. Best Regards, Tony Foong Claims Advisor (Reg No					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	PRE-REPAIR INSPECTION REQUEST – SFH9119U vs GBB3258U (OI) on D.O.A.: 01...	Fri ...	3 MB			
		Talked to: Eileen						
		Ad...	PRE-REPAIR INSPECTION REQUEST – GBH8917L vs YQ351B (OI) on D.O.A.: 02/1...	Fri ...	2 MB			
		Talked to : Orson						
		Ole...	#3743602895SG004#023# RE: Escalating of third party bodily injury - AIG REF: 3...	Fri ...	136...			
		Hi Jaslin, Thanks for the referral, our OIC is Hai Chuan and he has acted on this matter. Best Regards, Maricel Olea AIG Senior						
		Do...	No OI GIA Report	Fri ...	61 KB			
		This mail is associated with :						
		Jia ...	SLE1708S T.P Claim against your insured vehicle number SLA6824C DOA@25.09...	Fri ...	3 MB			
		Without Prejudice Dear Sirs/Madam, ACCIDENT INVOLVING SLA 6824C(AIG) AND SLE 1708S ON 25/09/2020 We refer to the						
		Jasli...	Escalating of third party bodily injury - AIG REF: 3743602895SG *** LKK REF: CC4...	Fri ...	69 KB			
		Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle FBC 7818Y on 01/10/2020 Third party bodily						
		Hsi...	Report Send Back Alerts - FX6299T (TP)	Fri ...	86 KB			
		Hi, Reopened for further handling. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		Kha...	ACCIDENT BETWEEN PC 1739R & SGX 4780X (CTI) ON 07/07/2020	Fri ...	364...			
		Without Prejudice Dear Kenny, Please be informed our principal is not agreeable to do direct settlement based on Insured's						
		Kha...	REQUEST FOR DIRECT SETTLEMENT - SDM8889J & SGQ4387K ON 02/08/2020 *...	Fri ...	15 ...			
		Without prejudice Dear Caroline, According to our principal, they have already received subrogation claim from your client's						
		Jasli...	Direct Settlement - Accident Involving GBF3639H (OI : CTI - TBA) AND SHC3379...	Fri ...	2 MB			
		Dear Sir / Madam, We refer to the above matter.						
		Jasli...	Direct Settlement - Accident Involving SGK2176Y (OI : CTI - TBA) AND SHA1353...	Fri ...	2 MB			
		Dear Sir / Madam, We refer to the above matter.						
		Tea...	LOD - Our Ref: SGV 7160B and Your Ref: SKZ 6501P (AIG) / DOA: 03-04-2019	Fri ...	418...			
		Dear Khanchna, Without Prejudice Pls see below the breakdown table based on your lump sum offer of \$5000.00. Our client has						
		Kha...	CLOSE ON 1/10/2020	Fri ...	103...			
		Dear Mei Kwan, Please ignore e-mail sent yesterday.						
		LCR...	LOD/Invoice for SLB4299B/SKP4818S/29/06/2020	Fri ...	211...			
		Hi Attached for your reference. Thanks & Regards. LCR ACCIDENT REPORTING CENTRE						
		Tan...	LOD Re: Accident on 14/8/2020 involving SHB 1097J & GBH 4630P (AIG's insur...	Fri ...	667...			
		Dear All,						
		Hsi...	<Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square L...	Fri ...	1 MB			
		Hi Kenny, We refer to the above matter. Please be informed that we have settled the matter at a global sum of \$3,070.00(all-in)						
		HO ...	[EXTERNAL] RE: SKL4829G Log Card	Fri ...	234...			
		Morning Veron, Sorry, will send again. Tks.						
		Val...	PRE-REPAIR INSPECTION REQUEST - SMP99C vs SFD3A (OI) on D.O.A.: 06/09/2...	Fri ...	792...			
		Hi Hsiao Tong, The customer is demanding for the highest LOU per day based on NIMA benchmark. This car is just 7 months old						
		Sub...	(EXTERNAL) RE: Request for AIG officer - AIG REF: TP / 1545658872SG	Fri ...	184...			
		This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...						
		Kha...	4602728844SG   Accident Involving SGQ4387K & SDM8889J on 02/08/2020 *** ...	Fri ...	249...			
		Dear Mr. George/ Ms. Norsiah, Noted your e-mail below. We did send e-mail to Insured that liability and informed them that						
		Sub...	(EXTERNAL) Re: No OI GIA Report - SCG1199G	Fri ...	102...			
		This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...						
		Ad...	Direct Settlement (JT) - Accident involving SLG4320X (GRAB) & XE1274J DOA 01...	Fri ...	156...			
		Hi, Kindly assist. Workshop need check liability before survey.						
		Clai...	ACCIDENT BETWEEN SKK 8029 C AND YOUR INSURED SMP 1284 C ON 21/9/20...	Fri ...	10 ...			
		Dear Hsiao Tong, Noted. We accept your offer on direct settlement with 100% liability in our client's favour. We propose LOU						
		Ad...	Incoming New Document for SLR5071A	Fri ...	51 KB			
		BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd						
		Ad...	Incoming New Document for SDU41Z	Fri ...	51 KB			
		BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd						
		QA ...	Reports closed on 01 Oct 2020 (for submission / e-mail) (DS)	Fri ...	174...			
		Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,						
		Nor...	COUNTER OFFER - LOD - FINAL REVISION - SLZ1847M - TP AIG - SURVEYED 19...	Fri ...	2 MB			
		Hi Jiale, BTW your email reply is contradicting . Please see your email to us dated below and explain.						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Cat... SMM4765C - FINALIZATION OF COR Dear Steve Our COR computation is attached for your agreement.	Fri ...	702...			
			Ash... AIG Ref: 2180257121SG-003    TP: SJD9930S Hi Bennie, We refer to the email below. Repairer did not arrange claimant vehicle for survey due to liability unclear. Therefore we	Fri ...	346...			
			Ad... Incoming New Document for SGY8017K BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Fri ...	51 KB			
			Hsi... URGENT - SOP file ref: 19.27437 A   MC 6700 / 20   Claim by Eric Mark Loh   SGB... Hi Chee Kiong, Attached is a copy of LKK invoice & paper survey report for your necessary action. Thanks. Best Regards, Hsiao	Fri ...	499...			
			Celi... New message for service request 27825, vehicle number SHC4679E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
			Celi... Service appointment in Vendor Portal: claim S0M02UI7 for vehicle GBJ4198K Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	49 KB			
			Celi... New message for service request 183026, vehicle number SKE3268T Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
			Celi... New message for service request 52164, vehicle number SG1031S Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
			Celi... New message for service request 56857, vehicle number GBH2091H Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
			Jas... LOD INVOLVING - SLV2207A & XD6571Z ON 22.08.2020 Dear Caroline, Attached document for your necessary action. Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte	Thu...	1 MB			
			Tea... LOD - Our Ref: SJU 4706S and Your Ref: SDN 973X (NTUC) / DOA: 17-01-2019 Dear Khanchna, Attached fyr.	Thu...	7 MB			
			Tan... ACC INV SHF 125Y AND SCG 1199G ON 03.09.2020 *** LKK REF: CC3/AIG20009... Dear Mei Kwan, We attach the rear video footage for your perusal. Regards	Thu...	5 MB			
			Tan... ACC INV SHC 4655Z AND SKF 2517B ON 08.09.2020 *** LKK REF: CC3/AIG20009... Dear Mei Kwan, We attach the scene photo and the video footages (1st clip ends and continued on the 2nd clip). Thanks. Regards	Thu...	5 MB			
			Ash... FILE CLOSED ON 01/10/2020 Hi, Enclosed the list of cases need to close.	Thu...	48 KB			
			Ad... PRE-REPAIR INSPECTION REQUEST – SKD2226B vs GV8319E (OI) on D.O.A.: 30/... Hi, Kindly assist.	Thu...	1 MB			
			Su ... AAD2006-077 Accident involving SHD5596Z (AIG) and SBT26Y on 26/06/2020 Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back	Thu...	2 MB			
			Kha... Request for AIG officer - AIG REF: TP / 1545658872SG Dear All, Please let us know the current AIG PIC officer for this claim. Thank you. Best Regards, Khanchna  Case Handler LKK	Thu...	221...			
			Do... No OI GIA Report - SCG1199G This mail is associated with :	Thu...	56 KB			
			Mei... ACC INV SHF 125Y AND SCG 1199G ON 03.09.2020 *** LKK REF: CC3/AIG20009... Dear Lee Gek, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch plan	Thu...	310...			
			Jas... FILE CLOSED ON 01/10/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Thu...	89 KB			
			Jas... MANDATE REPORT ON 01/10/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	Thu...	82 KB			
			Mei... ACC INV SHC 4655Z AND SKF 2517B ON 08.09.2020 *** LKK REF: CC3/AIG20009... Dear Lee Gek, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch plan	Thu...	289...			
			Ad... Service appointment in Vendor Portal: claim S0M02UI7 for vehicle GBJ4198K Hi, Kindly assist.	Thu...	41 KB			
			On... REQUEST FOR PRE-REPAIR INSPECTION FOR SKE 3268T DOA: 30.09.2020 *** L... Without Prejudice Dear Mei Kwan, We don't have any accident video footage. Please refer to the GIA Report for your attention.	Thu...	1 MB			
			Den... TP survey : CLMOMVP000001085 - SMS2820H claim against SMS5155A _ DO... Dear Kelvyna, Enclosed survey report. Best Regards, Denise Tay   Case Handler LKK Auto Consultants Pte Ltd	Thu...	3 MB			
			Jas... LOD - SKQ 6591B DOA 17.10.2019 - TP AIG *** LKK REF: CC6/AIG19019335/Abb3 WITHOUT PREJUDICE Dear Nicole, Liability unclear. Please submit evidence / video footage for our necessary action. Best	Thu...	5 MB			
			Ric... LOD for SJT 6218 B //LKK REF: CC4/III18016493/Upa3 Dear Hsiao Tong, We do not posses any video footage. Due to conflicting statement, Let us close at 50% Thank you. Best	Thu...	99 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Su ...	REQUEST OI GIA REPORT - SHA 4014J	Thu...	66 KB			
		This mail is associated with :						
		Ole...	#2359722560SG004#023# RE: Escalating of third party bodily injury - AIG REF: 2...	Thu...	136...			
		Dear Jaslin, Thanks for the referral. Upon checking this claim number 2359722560SG, it appears that Policy has lapsed. I will seek						
		Ceci...	FILE CLOSED ON 01102020	Thu...	68 KB			
		1/10/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK						
		Nic...	CHECKING ON LIABILITY STATUS INVOLVING SMU3219C & SJU8009U AT 5B T...	Thu...	2 MB			
		On Thu, 1 Oct 2020 at 14:51, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com <mailto:Meikwan@lkkauto.com> > wrote:						
		Lily ...	LOD - SLW5547T Claiming Against SCN3388C DOA: 19/03/2020 (AIG)	Thu...	904...			
		Hi Jia Le, We are viewing of our video footage repeatedly and we are in view of the nose panel damage was consistent with this						
		Den...	OD CLAIM FOR SMU 4060 K ON 25/9/2020	Thu...	3 MB			
		Dear Sir, As instructed by our client, please proceed to repair the insured vehicle SMU 4060K (Excess \$3,600/-).						
		Sha...	LOD / Accident involving SHD1095D and SCE8991A on 26.06.2020	Thu...	78 KB			
		WITHOUT PREJUDICE Dear Sirs, We refer to the above mentioned. Please let us have your offer soonest. Thank you Regards						
		Ad...	Accident involving SKN4886E & SHD3854S on 29/09/2020	Thu...	4 MB			
		Hi, Kindly assist.						
		Hsi...	FILE CLOSED ON 01/10/2020	Thu...	57 KB			
		Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks						
		MT...	Oref : GBC7483D on 19/08/2019	Thu...	1 MB			
		Dear Cecilia, We wish to request a cheque payment. Thank you Sarah Chan Mega Auto Pte Ltd						
		Jam...	Accident SLB7882Y DOA: 1/02/2020 - MS First Capital TP - LOD *** LKK REF: ...	Thu...	2 MB			
		Dear Jasper, Attached fyn, please. Settlement @ \$9,090.72 accepted for Property Claim only and without prejudice to						
		Su ...	AIG Ref: 7108453368SG003 // LKK Ref: CC4/LCR19011312/Ups3q2-1	Thu...	96 KB			
		Dear Hsiao Tong, Done. FYNA, our ref CC4/LCR19011312/Ups3q2-1						
		Hsi...	AIG Ref: 7108453368SG003 // LKK Ref: CC4/LCR19011312/UHS3Q2	Thu...	178...			
		Hi Wilson, Noted with thanks. Case had been reopened in Merimen. We will proceed to settle the matter with third party repairer.						
		Hsi...	[Repudiated Claim] Your Ref: SLZ660R // LKK Ref: CC4/EQI20006317/Gps3 [ACCI...	Thu...	61 KB			
		Your Ref: SLZ660R Without Prejudice						
		Jas...	Police investigation report GW9031Y - LKK REF CC6/CTI20003288/Kha3	Thu...	355...			
		Without Prejudice Dear Sirs/Mdm, Thank you for the acceptance.						
		Ad...	Date of accident 30/09/2020 along PAYA LEBAR RD towards TANJONG KATON...	Thu...	35 ...			
		Talked to : Hwee Boon						
		Vin...	(REMINDER) LOD / Accident involving SHD1112M & SKH4852J on 25.10.2019 (A...	Thu...	1 MB			
		Without Prejudice Dear all, We understand that Vic is no longer with LKK Auto Consultants. Based on the attached email						
		Seb...	LOD SJF6335U FC SHA528U accident on 23.03.2020 at 0935hrs *** LKK REF: CC...	Thu...	68 KB			
		Dear Khanchna, We refer to several email to you. Please let us have the offer asap. Thank you Best Regards, Sebastian						
		Kha...	Accident involving SML6925A (MSIG) claiming against SHC7180G (MS First Capi...	Thu...	92 KB			
		Without Prejudice Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements						
		Jia ...	ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/202...	Thu...	6 MB			
		WITHOUT PREJUDICE Dear Kee Siang, Your video is unable confirm the exact root cause of the accident. As such, we have our						
		Kha...	MANDATE REQUEST - AIG REF: TP / 2475385494SG [OI : SJC21E ]	Thu...	48 KB			
		Dear Jeremy, We refer to the above matter. Please be informed that TP is chasing for offer. Your approval please. Thank you.						
		Jasli...	Escalating of third party bodily injury - AIG REF: 2359722560SG *** LKK REF: CC4...	Thu...	68 KB			
		Dear Sir / Madam, We refer to the above matter. Third party bodily injury ("BI") sighted in TP GIA report.						
		Kha...	YOUR REF : SHC 7188 K OUR REF : SLP 1945 R ACCIDENT INVOLVING SLP 1...	Thu...	108...			
		WITHOUT PREJUDICE Dear Jenny,						
		Ceci...	ACCIDENT BETWEEN SLA 8988 A AND YOUR INSURED SLV 4283 RON 27/2/2020	Thu...	161...			
		WITHOUT PREJUDICE Dear Terence, For cost of repair, the recommended repair cost as calculated is P/P \$13,674.60 (bef GST) with						
		Clai...	ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21...	Thu...	2 MB			
		Dear Asher, We agree to accept your offer for 100% direct settlement on our client's favour. To avoid dispute during finalization.						
		Eric ...	EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020 ...	Thu...	14 ...			
		Without Prejudice Dear Mei Kwan, Please note that we are agreeable with express settlement in view that TPV VF showed that TP						
		Ad...	DOA.01.10.2020 SHD3495U with your insured SJA5748U - AIG	Thu...	2 MB			
		Talked to : jumani						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
!			Ceci... LIABILITY - Accident Involving GBE5120D & SHC2741X on 18/09/2020 WITHOUT PREJUDICE Dear Sharifah, We refer to the above matter The liability is clear. Thanks	Thu...	3 MB		"Kindly note that this negotiation	
			Ad... Pre-Repair Inspection for SLG 9411 J // Accident on 30/09/2020 @ 21:00HR at al... KINDLY IGNORE BELOW EMAIL BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	Thu...	3 MB			
			ON... REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our... Lonpac External - General Dear Jasper Please proceed. Regards, Ong Li Li Senior Claims Executive   Lonpac Insurance Bhd	Thu...	2 MB			
		Su ...	SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involvi... Dear Irene, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's	Thu...	207...			
		Su ...	SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving P... Dear Irene, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's	Thu...	215...			
		Ceci...	OUR REF: SNM20D203512/C02. YOUR REF: SMU3219C (TP : LKK REF - CC6/CTI2... [Strictly Confidential] Hi Mei Kwan Please refer to attached SAS. Thank you.	Thu...	3 MB			
		Su ...	SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving ... Dear Irene, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's	Thu...	94 KB			
		Shi...	FINAL REVISION - SGR6336P - OD AIG - SURVEYED 24 JUL 2020 Dear Carrine, WITHOUT PREJUDICE Confirm final fig \$4,727.04 before excess \$300.00 & GST and 5 repair days. Kindly expedite	Thu...	1 MB			
		Su ...	Direct Settlement - Accident Involving GBG 8664X (OI : CTI - TBA) and SH 8426K... Dear Irene, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's	Thu...	194...			
		Su ...	SNM20D202569/SKP6914J/TAYHP / FW: Direct Settlement - Accident Involving... Dear Irene, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's	Thu...	197...			
		Rac...	SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K WITHOUT PREJUDICE Dear Zila, We can agree to direct settlement with quantum to be agreed with our surveyor. Dear Lkk,	Thu...	107...			
		Ad...	SHD4728S VS SGG4004T THIRD PARTY CLAIM - SURVEY Hi, Kindly assist.	Thu...	2 MB			
		Tan...	Accident on 30/11/2019 involving SHF 475L & XE 1978L (China Taiping's insure... Dear Khanchna, We attach the duly signed DV and ATA for your necessary action. Please let us have China Taiping's cheque for	Thu...	971...			
		Ad...	REQUEST OF SURVEY REPORT-OUR REF:D20003120MFSH;ACCIDENT INVOLVIN... Dear Sir/Madam, Thank you for the email. Dear Khanchna, Kindly assist.	Thu...	55 KB			
		Jia ...	FILE CLOSED ON 01/10/2020 Hi,	Thu...	57 KB			
		Kha...	Accident between SKC 2355S & SMF 7318C on 08/03/2020 Without Prejudice Dear June, Please send us the accident photos and the complete TP GIA with photos. We will revert promptly	Thu...	57 KB			
		Chi...	OWN DAMAGE CLAIM - FBM9517A This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึกฝน...	Thu...	2 MB			
		Hsi...	Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/... Without Prejudice Hi Suraidah, Thank you for your email. We will check and get back to you. "Kindly note that this negotiation	Thu...	394...			
		Ash...	TP claim against AIG - Accident Involving GBG1420D and SGA3983E on 30/07/2... 'WITHOUT PREJUDICE'	Thu...	864...			
		Ad...	CHECKING ON LIABILITY STATUS INVOLVING SMU3219C & SJU8009U AT 5B T... Hi, Kindly assist. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	48 KB			
		City...	LOD for SKN4667X Your ref : D20001829MFSH Our ref: SKN4667X D.O.A: 07/04/... Dear Cecilia, We print out the DV in black and white colour. so when scan just can see the name and signature in colour. Thank	Thu...	2 MB			
!		Ash...	SURVEY ASSESSMENT - D20001634MFSH/1 // EXPRESS SETTLEMENT *** LKK RE... Hi Merina, We refer to the email below. We reply to third party workshop and meanwhile we will generate our report to seek	Thu...	3 MB			
		Ceci...	Reminder - Peg Ref: VSR19-16171 ; AXA Ref: CC4/ASM19006142/T1ga3 ; Accide... WITHOUT PREJUDICE Dear Chin, We will check and revert back to you in due course. Many thanks "Please note that our	Thu...	786...			
		Shi...	Accident involving SH 7012C and your insured SCR1881L dated 25.09.2020 / ** ... Dear Cecilia, FYI. CC4/AIG20010359/T1ga3	Thu...	752...			
		Ad...	SLR5071A & SHA1353A - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSP... Talked to : Melody	Thu...	1 MB			
		Car...	LOD SMC916M / Your Ref : SJX8367U (TP-AIG) Dear Khanchna, Attached herewith signed DV for your attention. Kindly close the case and payment prepare to Esteem	Thu...	1 MB			
!		poh...	LOD - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC535C AND SLA8423M... WITHOUT PREJUDICE	Thu...	154...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ceci...	YOUR REF: WGK 5389 (OUR REF: CC4/EQI20000657/Uga3) *** ACCIDENT INVOL...	Thu...	279...			
		2ND REMINDER	WITHOUT PREJUDICE Dear Lee Lee, Thanks for your acceptance. Kindly note that NO DV is required for this					
		Hsi...	FASTECHAUTO REF : GBB 2049M D.O.A : 28.08.2020 YOUR REF : SML 1300...	Thu...	888...			
		Without Prejudice	Dear Sirs/Mdm, Thank you for your acceptance. Please duly sign the DS form enclosed and return to us for our					
		Visi...	PRE-REPAIR INSPECTION REQUEST - SLZ8359J vs SMS1369B (OI) on D.O.A.: 22/...	Thu...	989...			
		Dear Hsiao Tong,	We refer to the below emails. Kindly advise liability after you studied the case. Thank You Yours faithfully,					
		Sha...	3rd Party Claim for Accident involving Vehicle SKX5332C & SKG7311P on 13/04/...	Thu...	5 MB			
		Your Ref:	CC4/ASM20005205/Aha3 (SKG7311P)					
		ON...	ACCIDENT INVOLVING SKX1988L AND YN3717B ON 21/9/2020 *** LKK REF: CC...	Thu...	128...			
		Lonpac External - General	Dear Mei Kwan Our Insured has not reported the accident to us. Regards, Ong Li Li Senior Claims					
		Oliv...	TTS Eurocars Pte Ltd: Accident between SLT1156E & SH6232R on 07.08.2020 (M...	Thu...	2 MB			
		Ad...	Service appointment in Vendor Portal: claim S0M02UIL for vehicle SKE3268T	Thu...	42 KB			
		Hi,	Kindly assist.					
		Celi...	Service appointment in Vendor Portal: claim S0M02UIL for vehicle SKE3268T	Thu...	51 KB			
		Dha...	GIRO PAYMENT DETAILS	Thu...	116...			
		Dear Sir/Mdm,	We furnish here with the Giro payment details. DATE BENEFICIARY Payment Details Customer REFERENCE					
		Celi...	New message for service request 52164, vehicle number SG1031S	Thu...	48 KB			
		Cat...	TP claim - Accident case between YQ 758 L & GBC3994Y (your insured) on 22/1...	Thu...	4 MB			
		Dear Ms. Hsiao Tong,	Enclosed herewith the Signed DV for YQ758L. Thank you.					
		Vic ...	[EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20002652MFSH/1...	Thu...	19 ...			
		Dear Su Li / Asher,	Please find amended TP LOD for your necessary action. Thank you. Kind Regards, Vic Sanghila Motor Claim					
		Leo...	**SPAM** AUTHORISATION FOR CAR RENTAL - TP -SLV 4243G REPAIRER : PERF...	Thu...	87 KB			
		Dear Su li	Well Noted Regards, Leonard Wee BkW RENT A CAR PTE LTD					
		Eile...	Request for Market Value – SMT5860S Our Ref: 1202000020545 DOA: 16/9/...	Thu...	401...			
		Dear Sirs,	Please let us hear from you at the soonest. Thank you. Kind regards, Eileen Bay Executive, Claims FWD Singapore Pte.					
		Sab...	AIG's OS 31 CASES FOR THE YEAR OF 2019 AS AT 1 OCTOBER 2020	Thu...	179...			
		WITHOUT PREJUDICE	Dear Sirs M/s AIG ASIA PACIFIC INSURANCE PTE LTD M/s LKK AUTO CONSULTANTS PTE LTD					
		Rac...	MANDATE REQUEST ON QUANTUM & LIABILITY - MSFCIL: D20001931MFSH/C...	Thu...	6 MB			
		Dear Khanchna,						
		Mei...	Our Ref : 7613704010SG-003   Accident Involving SLU7729H & FBA7368P on 22...	Thu...	163...			
		3 emails received...	u didn't even reply / acknowledge. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		Ad...	SURVEY ASSESSMENT - D20003931MFSH/1	Thu...	240...			
		Hi,	Kindly assist.					
		Mei...	Our Ref : 6110821602SG   Accident Involving SGQ3368Y & SMG1812B on 09/03...	Thu...	82 KB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Mei...	LOD for SKF 2008 D ; DOA : 06/09/2020 D20003604MFSH *** LKK REF:CC4/FCI...	Thu...	101...			
		Dear Eric,	Please email us TP LOD. Our respective case handler will look into the matter and get back to you in due course. Hi Jia					
		Mei...	MCV2020D0001885 *** LKK REF: CC4/III20010354/Eba3	Thu...	1 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Ad...	SURVEYOR APPOINTED; OUR REF : D20003937MFSH ; YOUR REF: SLD5158H // ...	Thu...	493...			
		Dear Sally,	Appointment confirmed. BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd					
		Kha...	ACCIDENT BETWEEN SKX9089D & SMR5429R/OTHERS ON 17/08/2020 ALONG...	Thu...	67 KB			
		Our Ref:	< <a href="http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968">http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968</a> > CC6/AIG20008760/Aka3 KIRK GHUAT LIN					
		Vic ...	[EXPRESS SETTLEMENT via LKK] RE: PROPOSAL ON LIABILITY [Express Settleme...	Thu...	146...			
		Dear Jia Le,	We refer to your below email. We agree to your recommendations on liability and please proceed with Express					
		Jas...	APPEAL (1) - SJB2891C, doa 31.7.2020 (TP -India SHC3521H) *** LKK REF: CC4...	Thu...	1 MB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the matter above We are offering based on your LOD, settlement amount at					
		ON...	Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 LKK REF : CC4/LPC20009...	Thu...	1 MB			
		Lonpac External - General	Dear Su Li Please see attached for our Insured's GIA report. Regards, Ong Li Li Senior Claims Executive					
		Jia ...	ACCT INVLG SGR6118C & SLD72D (CHINA TAIPING) ON 16.09.2020	Thu...	137...			
		Without Prejudice	Dear Sirs/Madam, ACCIDENT INVOLVING SLD 72D AND SGR 6118C ON 16/09/2020 We refer to the above					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	YN9120H CLAIMING AGAINST SLL8980M (MSIG) DOA:29.09.2020	Thu...	731...			
		Dear Reena, Received assignment for this vehicle YN9120H. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Hsi...	AIG Ref: 7108453368SG // LKK Ref: CC4/LCR19011312/UHS3Q2	Thu...	56 KB			
		Hi Wilson, We refer to the above matter. Please be informed that third party repairer is still handling PD claim and willing to do DS						
		Jas...	ACCIDENT INVOLVING SBB541X & SJH487T ON 18/07/2020 *** LKK REF: CC4/F...	Thu...	203...			
		WITHOUT PREJUDICE Dear Sir/Mdm, We refer to the above matter. Kindly send us the after repair photos for our necessary						
		Ad...	TP survey for vehicle no: SKC4349Y	Thu...	6 MB			
		Talked to : Karen						
		Kha...	ACCIDENT BETWEEN SLB5116P & SGR2476U/OTHERS ON 11/08/2020 ALONG/...	Thu...	69 KB			
		Our Ref: <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968> CC6/AIG20008395/Aks3						
		Shi...	Accident involving SH 9732U and your insured SGU6936S dated 27.09.2020 / ** ...	Thu...	762...			
		Dear Cecilia, FYI. CC4/AIG20010368/T1ga3						
		Clai...	ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19...	Thu...	4 MB			
		Dear Kenny, Kindly ignore previous email. Our client vehicle is 2.0cc. We purpose for LOU \$100/day and LOR \$150/day. Thank						
		Par...	SID 14331426 & clm no 3527017160SG - pls assist to ctc insd	Thu...	108...			
		Hi LKK, Insd wants to know how much TP is claiming as if the amount is not high, he wants to undertake the claims. Pls assist to						
		Aun...	New Case - Accident involving SKN9244A & GBH4247M on 14/08/2020 LKK REF...	Thu...	3 MB			
		Hi Asher Attached LOD for your necessary action. Regards Aun Teng Premium Carz Services Pte Ltd						
		Vic ...	[EXPRESS SETTLEMENT via LKK] FW: SURVEYOR APPOINTED; MSFCIL REF : D200...	Thu...	2 MB			
		Dear Sir/Madam, Please refer further to the below email. Liability is against our Insured and please proceed with Express						
		Ash...	LOD - Re: 回复: FINAL REVISION - SJL1424Y - TP AIG - SURVEYED 3 MAR 20	Thu...	1 MB			
		'WITHOUT PREJUDICE'						
		Kha...	FASTECH REF : SMJ 7569Z DOA : 03.08.2020 YOUR REF : SKU 4952K (AIG)	Thu...	138...			
		WITHOUT PREJUDICE Dear Shi ying, We refer to the above matter and e-mail as trailed. We would like to request a copy of						
		Ad...	PRE-REPAIR INSPECTION REQUEST – SBX136S vs SGR1688G (OI) on D.O.A.: 21/...	Thu...	5 MB			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Aun...	Your ref: FBF8475E Our ref: 0418/SMJ631Y/TP/PC/0620 (DOA: 24/02/2020)	Thu...	3 MB			
		Dear Jasper Refer to the above reference. Attached LOD for your necessary action. Regards Aun Teng Premium Carz Services						
		Hsi...	Re: TP Claim GBH5319H & SLJ8170U (EQ) // LKK Ref: CC6/EQI20010395/pa3	Thu...	4 MB			
		Without Prejudice Dear Sirs/Mdm, We refer above matter. Attached is a copy of our insured video footage and report for your						
		Ceci...	SNM20D202502/SKV9973L/LOWCT / FW: Direct Settlement - Accident Involving...	Thu...	923...			
		[Strictly Confidential] Dear Su Li Please refer to attached SAS. Thank you.						
		Ad...	Claims ref no. CDMPG20001380 SKU2688L CLAIMING AGAINST SKG8402D DO...	Thu...	232...			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Kha...	ACCD INLVG SMN5892G AND SKV9336B ON 01/12/19	Thu...	360...			
		WITHOUT PREJUDICE Dear Peggy, Our offer is already within the benchmark and reasonable. We propose settlement on a global						
		Ceci...	CTPIS ref: SNM20D202392/C02. Accident Involving SLQ 3705Z (OI : CTI - TBA) a...	Thu...	117...			
		Dear Asher Please negotiate on DS. Thank you.						
		Vic ...	[REQUEST EVIDENCE & VERIFY TP DAMAGE CONSISTENCY] RE: SURVEY ASSESS...	Thu...	2 MB			
		Dear Su Li, Further to our below email, kindly also request for any evidence e.g. video footage and verify damage consistency to TP						
		Ad...	SKU2688L CLAIMING AGAINST SKG8402D (ERGO) DOA:30.09.2020	Thu...	602...			
		Dear Yun Li, Received the assignment from Ergo. est Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Ash...	LOD - Accident involving SKZ1323U and SKU7453P Along Clementi Ave 6 Turni...	Thu...	84 KB			
		'WITHOUT PREJUDICE'						
		Clai...	COUNTER - FINAL REVISION - SDL3212A - TP AIG - SURVEYED 15 NOV 19 *** L...	Thu...	2 MB			
		Hi Jasper, Hope to hear your kind update soon. Thank you. Best Regards, Nadia Claims Administrator Premium Automobiles Pte						
		Clai...	LOD - FINAL REVISION - SMS4285P - TP AIG - SURVEYED 25 MAR 20	Thu...	329...			
		Dear Khanchna, Any updates? Best Regards, Nadia Claims Administrator Premium Automobiles Pte Ltd (Reg No 199902271W)						
		Kha...	LOD - FINAL REVISION - SJT9126M - TP AIG - SURVEYED 29 NOV 19	Thu...	578...			
		WITHOUT PREJUDICE Dear Nadia, We have seeked mandate and waiting for approval. We will follow up and revert promptly.						
		Kha...	MANDATE REQUEST - AIG REF: TP / 8313675359SG (OI: SFP1200C )	Thu...	48 KB			
		Dear Mr. George, We refer to the above matter. Please be informed that TP is chasing for offer. Your approval please. Thank you.						
		Clai...	LOD - FINAL CLOSURE - SFQ9212K - TP AIG - SURVEYED 30 JUL 2019 RE-SURV...	Thu...	808...			
		Hi Jasper, Any updates? Best Regards, Nadia Claims Administrator Premium Automobiles Pte Ltd (Reg No 199902271W)						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Oliv...	MCV2020D0001885	Thu...	1 MB			
		Ste...	FCI query - CC4/FCI20009107/Eks3 (MVA BETWEEN SDN 6616M (TP) & SHDTHu... 8 MB					
		Hi Khanchna,	Based on the video of the accident, it is noted that the impact is in front RH portion thus we recommend the same					
		QA ...	Reports closed on 30 Sept 2020 (for submission / e-mail) (DS)	Thu...	179...			
		Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SMA2047T vs SLH3715S (OI) on D.O.A.: 19...	Thu...	313...			
		Talked to : Xin Yue						
		Ad...	REMINDER - 2: REQUEST OF SURVEY REPORT-OUR REF:D20003162MFSH;ACCI...	Thu...	60 KB			
		Dear Sir/Mdm,	Thank you for the email. Dear Jia Le, Kindly Assist					
		Ad...	SURVEY ASSESSMENT - D20003910MFSH/1	Thu...	238...			
		Hi,	Kindly assist.					
		Joel...	Direct Settlement - Accident Involving SJJ 1344E (OI : EQI - DM20HO00881-JG) ...	Thu...	1 MB			
		Dear Su Li	Our insured has not reported this accident and we have repudiated this claim. Announcement In line with the Safe					
		Ash...	FILE CLOSED ON 30/09/2020	Thu...	58 KB			
		Hi,	Enclosed the list of cases need to close.					
		Ceci...	Your Ref: SNM20D200686 // TP DIRECT SETTLEMENT // ACCIDENT INVOLVING ...	Thu...	165...			
		[Confidential]	Hi Khanchna Please be advised that we have processed payments as follow;					
		Ceci...	CTPIS ref: SNM20D203404/C02. RE: Direct Settlement - Accident Involving GBF ...	We...	919...			
		[Strictly Confidential]	Hi Su Li Please refer to attached SAS. Thank you.					
		Ste...	SKS225M - FINALIZATION OF COR	We...	1 MB			
		Dear Catherine,	We confirm the finalize \$6000 (before GST). 9 repair days. Thanks. Best Regards, Steve Chen  Assistant					
		Eile...	Request for Market Value – SDM8686C Our Ref: 1202000020735 DOA: 28/09...	We...	182...			
		Dear Sirs,	Please advise the market value of the above vehicle as at date of accident 28/09/2020. Attached a copy of LTA rebate					
		Eric ...	EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020 ...	We...	121...			
		Without Prejudice	Dear Mei Kwan, We will need sometime to retrieve OI video footage and then comment on the liability as OI					
		Eric ...	EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020	We...	846...			
		Without Prejudice	Dear Mei Kwan, We will need sometime to retrieve OI video footage and then comment on the liability as OI					
		Eric ...	LOD for SKF 2008 D ; DOA : 06/09/2020 D20003604MFSH	We...	110...			
		Without Prejudice						
		Clai...	OD CLAIM FOR SMS 9563 D ON 30/9/2020	We...	2 MB			
		Dear all,	Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Lee,...	Our Ref : 6110821602SG   Accident Involving SGQ3368Y & SMG1812B on 09/03...	We...	81 KB			
		Hello,	Any update on this matter? Lee Ming Yao, George AIG Complex Claims Examiner Claims   AIG Asia Pacific Insurance Pte.					
		Eric ...	D20003120MFSH LOD for SFX 9996 U ; DOA : 07/08/2020	We...	117...			
		Your Ref: SFX9996U						
		And...	PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our ...	We...	2 MB			
		Dear Su Li,	Our insured has made the accident report as attached. Thank you. Andrew Lim Executive Claims   Asia					
		Kha...	CLOSE ON 30/9/2020	We...	46 KB			
		Dear All,						
		Eric ...	[MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20002492MFSH/1 // EXPRE...	We...	748...			
		Without Prejudice	Dear Asher, Please note that we received the signed DV. Please let us have your survey fee. Thank you. Eric					
		Vic ...	MSFCIL REF: D19000751MFSH/1 - LKK REF: TBA - ACCIDENT INVOLVING VEHIC...	We...	435...			
		Dear MK,	Noted with thanks. Kind Regards, Vic Sanghlan Motor Claim Department MS First Capital Insurance Ltd   36 Robinson					
		Hsi...	FILE CLOSED ON 30/09/2020	We...	61 KB			
		Hi, FYNA,	Thanks. No. LKK Ref TP veh DOA Remarks					
		Mei...	ACCIDENT INVOLVING SKX1988L AND YN3717B ON 21/9/2020 *** LKK REF: CC...	We...	94 KB			
		LPC REF: 20/20/20/VC00/023698						
		Wo...	Reminder: LOD / Accident involving SHB8933A & GBF8307H on 04.10.19 (Chi...	We...	2 MB			
		WITHOUT PREJUDICE	Dear Asher, Please do let us have your decision by 1st October 2020. Thank you. Wong Zhi Xiang (Mr)					
		Su ...	Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General] LKK RE...	We...	2 MB			
		Dear Sir / Madam,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of					
		Jen...	Direct Settlement - Accident Involving YN8053A (OI : CTI - SNM19D204249/C02...	We...	2 MB			
		Dear Mei Kwan,	We attached herewith the accident report for your reference. Thank you.					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Jay ...	MOTOR CLAIM-HUI WANG ENTERPRISE PTE LTD-DMCVSNA00001402000-VEH ...	We...	2 MB			
		Dear Ben & Alfred,	With regards to this claim, kindly advise why was this matter not notified to us. Please note that Insured is					
		ON...	Assistance required: To effect MV for	We...	543...			
		Dear Partners,	Please assist to provide Ms Cynthia with the Market Value for this case.					
		Jia ...	FILE CLOSED ON 30/09/2020	We...	56 KB			
		Hi,						
		Su ...	AUTHORISATION FOR CAR RENTAL - TP -SLV 4243G ; REPAIRER : PERFORMAN...	We...	96 KB			
		Without Prejudice	Dear Leo, We refer to above matter, Attached here with a copy of authorisation of car rental for your perusal.					
		Kha...	ACCIDENT INVOLVING SMM4107C & SME7086B ALONG/AT LOR 1 TOA PAYOH...	We...	74 KB			
		Our Ref:	<http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322138> CC4/AIG19016367/Bkb3					
		Jas...	FILE CLOSED ON 30/09/2020	We...	88 KB			
		Dear Admin,	Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
		Jas...	MANDATE REPORT ON 30/09/2020	We...	84 KB			
		Hi Report Team,	Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
		Sub... (EXTERNAL) :	Request for OI GIA report - SMP1284C	We...	102...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นีคือ...					
		darl...	SPAM-LOW: RE: ACCIDENT INVOLVING OUR INSURED VEHICLE SMD9523Z AN...	We...	147...			
		Dear Jasper,	I have attached herewith signed DV and Authorization to act for payment processing Thank you!					
		Sub... (EXTERNAL)RE:	Request for AIG officer - AIG REF: TP / 0952991303SG	We...	188...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นีคือ...					
		Iren...	OUR REF: SNM20D203611/C02/GBF3792Y/TAYHP & YOUR REF: SLT751T -TO C...	We...	1 MB			
		Dear Sir/Mdm (LKK),	We refer to the above matter. Please get your surveyor to liaise with N-51 to conduct survey. Regards, Irene					
		Hsi...	Report Send Back Alerts - BICYCLERACK (TP PD)	We...	72 KB			
		Hi,	Reopen for further handling. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Sye...	AIG REF: TP / 2561015949SG [Accident between SLA 5935Y & SLZ 8727E (OI- Al...	We...	155...			
		Dear Khanchna,	Please proceed with settlement in view of PIR against OI. Kind Regards, Saliha Saliha Syed Yusoff AIG Senior					
		Ole...	#9894165469SG004#023# RE: Escalating of third party bodily injury - AIG REF: 9...	We...	138...			
		Hi Jaslin,	Thanks for the referral, our OIC is Wilson and he has acted on this matter. Best Regards, Maricel Olea AIG Senior					
		Sub... (EXTERNAL) RE:	Request for OI GIA report - SMP1284C	We...	102...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นีคือ...					
		Mei...	Our Ref: D18007599MFSH IV: SHA8238D DOA: 18-10-2018	We...	251...			
		Dear Eric,	No survey done. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		Kaz...	Request for accident video - Accident between SHA 469G & GBF 4448K (AIG) on...	We...	2 MB			
		Dear Khanchna,	We attach the endorsed DV for the release of your principal firm's cheque. Please let us have your principal's					
		Jasli...	Escalating of third party bodily injury - AIG REF: 9894165469SG *** LKK REF: CC3...	We...	68 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SHD 519E on 29/09/2020. Third party bodily injury					
		Kha...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA3410E (OI-MS FCI) AND...	We...	346...			
		Dear Jaclyn,	Noted your e-mail below, we will revert asap. Thank you. Best Regards, Khanchna   Case Handler LKK Auto					
		She...	Add new workshop in views system - YQ 1638T	We...	87 KB			
		Dear Jaslin,	Done... Best Regards, Shelia   IT LKK Auto Consultants					
		Kaz...	ACCIDENT INVOLVING SJG1505Z [AIG] & SHA2306E [TP] / OTHERS ON 2/12/2...	We...	453...			
		Dear Khanchna,	Our taxi was laid off road for more than 2 days. We counter propose settlement at \$1,590.00 instead. Kindly let us					
		Ad...	NOA- SGZ5454X // TP Claim 29.09.2020 III REF: SHA7924M	We...	1 MB			
		Hi,	Kindly assist.					
		Ver...	FINAL REVISION - SMM1249X - OD AIG - SURVEYED 21 JUL 2020	We...	5 MB			
		Dear Carrine,	Confirm repair cost of \$11,894.00 before excess \$600 and GST @ 5 days. Kindly forward us invoice and discharge					
		Tan...	Seeking advice on liability - AIG REF: TP / 7474287123SG - Accident between SJ...	We...	100...			
		Dear Khanchna	Any developments / updates from TP on this matter. Appreciate your response soonest possible. Best Regards					
		clai...	SURVEYOR APPOINTED; OUR REF : D20003937MFSH ; YOUR REF: SLD5158H	We...	63 KB			
		Dear Sir/Madam,	Please kindly revert on liability if your client has reported. Thanks & Best Rgds, Sally Ang Toh Ah Swee Spray					
		Kon...	[EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMM484...	We...	2 MB			
		Hi Nivitha,	Noted with thanks. Thanks. Best regards, Charmaine Kong Insurance Service Advisor Aftersales Volkswagen Group					
		Ad...	SURVEY ASSESSMENT - D20003946MFSH/1	We...	248...			
		Talked to :	Mr.Liew					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	SURVEY ASSESSMENT - D20003937MFSH/1 Hi, Kindly assist. Workshop need liability.	We...	240...			
		Jun...	Accident between SDP 9896R & SFR 338K on 07/02/2019 Hi Chna, Pls advise on liability as claimant wish to pursue the case. Thank you. Rgds June Cheng Hoe Motor Pte Ltd	We...	71 KB			
		On...	ASTECH REF : SJS 1530L (BUDGET DIRECT) DOA : 08.02.2020 YOUR REF : SH 8... Without Prejudice Dear Asher, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the payment.	We...	3 MB			
		Lily...	Acc on 06.12.2019 invlg SLL 8136 J & SHA 1666 Y *** LKK REF: CC4/FCI1902182... Hi Please find attached the DV for you to process payment for amount of \$9050.00 for our COR/LOR The amount settled are	We...	1 MB			
		Ad...	O/R :SNM20D203588/CB6543P/TAYHP - PC4234K (Pre-inspection) / Your Vehicl... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	We...	192...			
		Celi...	New message for service request 159255, vehicle number SKM909E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
		Nic...	PRI - SJJ 1775U AND SKV 4273G ALONG UPP BT.TIMAH RD ON 11.07.2020 *** L... Dear Sir/Madam, Attached as per requested.	We...	13 ...			
		Wo...	PAYMENT STATUS FOR ACCDT SMJ9939B & SKZ8066R ON 3.7.2020 *** LKK REF... Dear Khanchna, Please advise payment status for this claims, Thank you. Thanks and Best Regards, Meiy Insurance Service	We...	809...			
		Celi...	New message for service request 171324, vehicle number SMJ631Y Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
		Kha...	ACCIDENT INVOLVING SKV4273G & SJJ1775U ALONG/AT UPP BT TIMAH RD T... Our Ref: CC6/AIG20007277/Aka3 < <a href="http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322138">http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322138</a> > LOW YEE LING	We...	75 KB			
		Celi...	New message for service request 174386, vehicle number SMQ9741S Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
!		Jacl...	SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000643MFSH... Dear Jia Le, Thank you for your email below. We will await for your further updates. Regards, Jaclyn K. Motor Claims MS First	We...	528...			
		Ad...	ACCIDENT INVOLVING SKX1988L AND YN3717B ON 21/9/2020. Hi, Kindly assist. Workshop change to do DS.	We...	56 KB			
		Ad...	Aigencypt DOA.29.09.2020 SHC307E with your insured SKP7280Y - AIG Talked to : Jumani	We...	1 MB			
		Nic...	LOD - SKQ 6591B DOA 17.10.2019 - TP AIG WITHOUT PREJUDICE Dear Sir/Madam, Please find the attached LOD. Kindly arrange for settlement. Regards, Nicole Chong	We...	5 MB			
		Su ...	Direct Settlement - Accident Involving GBH 8597B (OI : CTI - TBA) and SHD 1547... Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SHD 1547S at M/s PREMIER AUTOMOTIVE	We...	1 MB			
		Vic ...	MSFCIL REF: D18007598MFSH/1 - LKK REF: TBA - ACCIDENT INVOLVING VEHIC... Dear Shiau Chan, Noted with thanks. Kind Regards, Vic Sanghila Motor Claim Department MS First Capital Insurance Ltd   36	We...	407...			
		Ad...	SURVEY ASSESSMENT - D20003881MFSH/1 Hi, Kindly assist.	We...	239...			
		Kha...	ACCIDENT BETWEEN SKX128J & SLM6315S /OTHERS ON 18/08/2020 ALONG/... Our Ref: < <a href="http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968">http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968</a> > CC4/AIG20008700/Qka3	We...	68 KB			
!		Rac...	MANDATE REQUEST ON QUANTUM - YOUR REF: D20000318MFSH // [ EXPRE... Dear Khanchna,	We...	10 ...			
		Mei...	Acknowledgement of LOD's - TP claiming against AIG Dear Kazali, We acknowledge receipt of your LOD's for the following cases. NO TAXI NO. OI's NO. Our reference DOA Case	We...	83 KB			
		Ad...	SURVEY ASSESSMENT - D20003924MFSH/1 Hi, Kindly assist.	We...	239...			
		LCR...	ACCIDENT BETWEEN SLM 6315S & SKX 128J (AIG) ON 18/08/2020 Hi Attached as requested. Thanks & Regards. LCR ACCIDENT REPORTING CENTRE	We...	2 MB			
		Gab...	III ref - SKT 5209Y ; DOA : 29.09.2020 Dear Mei Kwan, Please proceed to survey TP vehicle. Best Regards, Gabriel Wee	We...	137...			
		Mei...	ACKNOWLEDGEMENT OF LODs - TP CLAIMING AGAINST CHINA Dear Mr. William / Ms. Catherine,	We...	4 MB			
		Jas...	Our Ref : SDZ 8U DOA : 21.06.2020 Your Ref : SLU 8823L (EQ) WITHOUT PREJUDICE Dear Shiying, Thank you for the acceptance. We will proceed to close with settlement of \$18,200.00(all in).	We...	348...			
		Ad...	Incoming New Document for SJB1515X BEST REGARDS G.NIVITHA LKK Auto Consultants Pte Ltd	We...	50 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	Our Ref: RT/383/2020/sn - Accident involving FBM9980U and SHD3521C ON 23...	We...	6 MB			
		Hi,	Kindly assist. Workshop need check liability.					
		Kha...	ACCIDENT INVOLVING SLQ454S & SHA3206D ALONG/AT 46-2 COMMONWEA...	We...	74 KB			
		Our Ref:	CC4/AIG20008750/T1ks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=323656>				CHUA HAN TIONG	
		Ash...	MY REF : SMQ 2213X DOA : 25.06.2020 YOUR REF : GBD 287P	We...	268...			
		'WITHOUT PREJUDICE'						
		Ash...	MY REF : SGD 6072Z DOA : 25.07.2018 YOUR REF : SGG 3975Y *** LKK REF: C...	We...	190...			
		'WITHOUT PREJUDICE'						
		Kha...	ACCIDENT INVOLVING SLQ2509E & SHC3879B ALONG/AT TAMPINES ST 41 (T...	We...	71 KB			
		Our Ref:	C4/AIG20009028/T1ka3 CHEN XIN YOU					
		Sha...	3rd Party Claim for Accident involving Vehicle SMS2835R & GBD288S on 30/06/...	We...	3 MB			
		Your Ref:	GBD288S					
		On...	MY REF : GBF 9935M DOA : 03.08.2019 YOUR REF : SKJ 2664M //LKK Ref: CC6...	We...	98 KB			
		Without Prejudice	Dear Khanchna, Kindly refer to our Letter of Demand dated 24.08.2019 We await your offer Thank you Best					
		On...	MY REF : GBH 8699R DOA : 07.02.2020 YOUR REF : GBJ 2060L *** LKK REF: C...	We...	98 KB			
		Without Prejudice	Dear Khanchna, Kindly refer to our Letter of Demand dated 23.03.2020. We await your offer Thank you Best					
		On...	MY REF : SLA 7270T (SMS 268K) DOA : 09.01.2020 YOUR REF : SV 8288T *** L...	We...	98 KB			
		Without Prejudice	Dear Jia Le, Kindly refer to our Letter of Demand dated 27.02.2020. We await your offer Thank you Best					
		On...	FASTECH REF : GBE 6488L DOA : 03.07.2020 YOUR REF : GBG 3779G	We...	81 KB			
		Without Prejudice	Dear Jia Le, We await your offer Thank you Best Regards, Shiyng Fastech Auto Pte Ltd					
		C Yi...	ACCIDENT INVOLVING SKA3005G & SMR7415S ALONG/AT 201 HENDERSON ...	We...	228...			
		Dear Khanchna	Your email is noted. Please be advised that I received a letter from the Singapore Police Dated Sept 17 2020 that					
		On...	FASTECH REF : SLP 5550U DOA : 04.04.2020 YOUR REF : GBH 9518Z (CHINA T...	We...	75 KB			
		Without Prejudice	Dear Khanchna, Kindly refer to our Letter of Demand dated 25/08/2020. We await your offer Thank you. Best					
		On...	FASTECH REF : SJM 3062P DOA : 05.08.2020 YOUR REF : SMJ 199D (CHINA TA...	We...	76 KB			
		Without Prejudice	Dear Asher, Kindly refer to our Letter of Demand dated 25/08/2020. We await your offer Thank you Best					
		Clai...	ACCIDENT BETWEEN SLN 7699 Y AND YOUR INSURED SLX 365 D ON 14/9/2020	We...	2 MB			
		Dear all,	Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Do...	Request for OI GIA report - SMP1284C	We...	56 KB			
		This mail is associated with :						
		City...	Liability for SCW2009C Your ref: SLJ6832G Our ref: SCW2009C D.O.A: 21/05/202...	We...	71 KB			
		Re-send,	Dear Jasper, Please let us know what is the status for this case. Thank you. Best Regards, Vronica Law City Auto Pte Ltd					
		Mei...	LOD Re: Accident on 9/8/2020 involving SHB 5322H & GBE 7857Z (AIG's insure...	We...	3 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Kha...	ACCIDENT INVOLVING SKR534B & SKG2990L ALONG/AT TELOK AYER ST AND...	We...	72 KB			
		Our Ref:	CC4/AIG20009002/Uks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=323914>				KOH BEE HONG	
		Yon...	Our Ref: 5699842948SG accident involving SMC4461G & SLW2091K on 9.5.2020	We...	13 ...			
		Dear All,	Is there anyone could kindly look into the matter and revert me. Kindly refer to my email below. Thank you in advance.					
		Kha...	ACCIDENT BETWEEN SLM 6315S & SKX 128J (AIG) ON 18/08/2020	We...	55 KB			
		WITHOUT PREJUDICE	Dear Mr. Sim, Please send us a copy of your client's GIA report. Thank you. "Kindly note that this					
		Ver...	OWN DAMAGE CLAIM FOR SMN 3284 A ON 14/7/2020	We...	798...			
		Dear Terrence,	Please forward us vehicle finalize. Best Regards, Veron Chen   Case Handler LKK Auto Consultants Pte Ltd					
		My ...	RE: RE: SPAM-LOW: RE: Your ref : SJE 7312J / DOA : 15/04/2020 / LKK ref : C...	We...	410...			
		Dear Jasper,	As attached Best Regards, Huiqin Claims   My Car Consultant Pte Ltd					
		Tan...	LOD Re: Accident on 9/8/2020 involving SHB 5322H & GBE 7857Z (AIG's insure...	We...	3 MB			
		Dear All,						
		Tan...	Seeking approval to reject TP claim - AIG REF: TP / 1048884222SG [Accident be...	We...	320...			
		Dear Khanchna	Please proceed per your recommendation. Thanks. Best Regards Bennie Tan AIG Senior Complex Claims					
		Vic ...	SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT	We...	3 MB			
		Dear Su Li,	Please find attached Insured GIA Report as requested. Our Insured Driver reported that he was about to turn when the					
		Vic ...	SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT	We...	67 KB			
		Vic Alpeh S. Sanghila	n would like to recall the message, "SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT".					
		Vic ...	SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT	We...	1 MB			
		Dear Su Li,	Please find attached Insured GIA Report as requested. Our Insured Driver reported that he was about to turn when the					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Jas...	REF: SJW5481Y   ACCIDENT INVOLVING SBB668P & SJW5481Y ON 12/07/2020  ...	We...	216...			
		WITHOUT PREJUDICE	Dear Sir/Mdm, Police Investigation report. Best Regards, Jasper Chua   Case Handler LKK Auto Consultants					
		Clai...	OD CLAIM FOR SKL 3323 E ON 29/9/2020	We...	2 MB			
		Dear all,	Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Mei...	OUR REF:BUS/08/19/1041 - ACCIDENT ON 20/08/19 INVOLVING SMB142J AN...	We...	1 MB			
		Dear Patrick,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due course. Hi					
		Mei...	Insured SMB142J TP - SMB142J - DOA 20/08/2019 - claim no : 8507445659SG - ...	We...	142...			
		Dear Norsiah,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due course.					
		Hsi...	PAYMENT, Re: SIGNED DV AND AUTHORIZED LETTER, Re: LOD AND REPAIR BIL...	We...	350...			
		Without Prejudice	Dear Sirs/Mdm, Lompac is processing payment. You may receive the payment within the next 7-10 days.					
		Kha...	ACCIDENT BETWEEN SMU1144Y & SHA3399E /OTHERS ON 16/08/2020 ALON...	We...	66 KB			
		Our Ref:	<http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968> CC4/AIG20008576/T1ka3 TAN GUO WEI					
		Hsi...	AFTER REPAIR/ AFTER PAINT PHOTOS FOR SHC5087G (DOA: 22/05/2018) - AA...	We...	1,01...			
		Without Prejudice	Hi Wai Yin, Ili is processing payment. Thanks. "Kindly note that this negotiation between parties on this matter					
		Hsi...	Submission of Docs in Merimen to Effect Payment (30/09/2020)	We...	65 KB			
		Hi Aida,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (30/09/2020)	We...	62 KB			
		Hi Sundari,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (30/09/2020)	We...	60 KB			
		Hi Priya,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Gua...	SLK216U	We...	613...			
		Dear Mei Kwan	Attach the receipt GUAN HIN MOTOR WORKSHOP. No 10 Ang Mo Kio Industrial Park 2A					
		Ad...	O/R : SNM20D203587/SLN8846H/TANKL - FW: OD CLAIM - Your Insured : SLN ...	We...	2 MB			
		Dear Sir/Madam,	Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		On...	MY REF : SJQ 161K DOA : 24.03.2019 YOUR REF : CC6/CTI19005298/Ubb3	We...	98 KB			
		Without Prejudice	Dear Jasper, Kindly refer to our Letter of Demand dated 25.04.2019. We await your offer Thank you. Best					
		Kha...	ACCIDENT BETWEEN SKP4818S & SLB4299B /OTHERS ON 29/06/2020 ALONG/...	We...	67 KB			
		Our Ref:	<http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968> CC4/AIG20008331/Qka3					
		Hsi...	SLN820J - FINALIZATION OF COR	We...	2 MB			
		Hi Denise,	CS/SPF19019242/R1tf3e2 Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Mei...	Our Ref: DM17HO02373/JT, Your Ref: CC3/EQI17019418/Swa3 - Alleged Accide...	We...	2 MB			
		Dear Desmond,	Enclosed survey photos. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		eryx...	Accident involved SME8707L & SMD4340S ( BD ) on 18/08/20    C10007055 - Su...	We...	143...			
		Hi Taufikh	FOURTH REMINDER L/S REPAIR S\$14,990.00 / 07 DAYS Any news on the Finalise? Thank you & Best regards Eryx Tan					
		Wai...	TCS REF: AAD1604-005--Accident involving SJW3633P (AIG) SKE1343Y & SHB78...	We...	2 MB			
		Without prejudice	Dear Khanchna Attach duly signed DV for your action. Hope to receive your payment soon.					
		On...	MY REF : SJF 9626K (NTUC) DOA : 08.04.2020 YOUR REF : SMS 184Z (AIG)	We...	87 KB			
		Without Prejudice	Dear Khanchna, We await your offer Thank you. Best Regards, Shiyong Fastech Auto Pte Ltd					
		On...	MY REF : SLT 8536X (AXA) YOUR REF : GBJ 9064E (AIG) DOA : 29.11.2019 *** LK...	We...	107...			
		Without Prejudice	Dear Khanchna, Kindly refer to our Letter of Demand dated 20/01/2020. We await your offer Thank you. Best					
		Jas...	Your ref : SGV 9898T / DOA : 22/06/2020	We...	863...			
		Without Prejudice	Dear Sirs/Mdm, Thank you for acceptance.					
		On...	Our Ref : SGV 7511Y DOA : 08.07.2017 Your Ref : SCU 9181E *** LKK REF: CC6...	We...	136...			
		Without Prejudice	Dear Khanchna, We await your offer. Thank You Best Regards, Shiyong Kim Chwee Auto Pte Ltd					
		Che...	ENQUIRY OF LIABILITY - SKZ2997T (DOA: 13/09/2020) (INDIA INSD : SHC8735A ...	We...	192...			
		Hi Jasper,	As per our previous email on the video provided,do let us know once there is any update on your side pertaining to the					
		On...	FASTECH REF : SME 7086B DOA : 23.07.2020 YOUR REF : SMM 4107C (AIG)	We...	76 KB			
		Without Prejudice	Dear Khanchna, Kindly refer to our Letter of Demand dated 25/08/2020. We await your offer. Thank you. Best					
		On...	Our Ref : GBB 6825M DOA : 30.10.2019 Your Ref : SFW 2943Z *** LKK REF: CC...	We...	136...			
		Without Prejudice	Dear Khanchna, We await your update. Thank You Best Regards, Shiyong Fastech Auto Pte Ltd					
		On...	FASTECH REF : SJP 6478M (EQ) DOA : 21.07.2020 YOUR REF : SLC 7307L (AIG)	We...	82 KB			
		Without Prejudice	Dear Jia Le, We await your offer. Thank you. Best Regards, Shiyong Fastech Auto Pte Ltd					
		ON...	Direct Settlement - Accident Involving SMA 473J (OI : LPC - 20/20/20/VP05/023...	We...	1 MB			
		Lompac External - General	Dear Jasper The reporting centre, NAC did not upload in Merimen. Can you check with Insured?					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMS...	We...	187...			
		Dear Sir/Madam,	Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will					
		On...	Our Ref : SJD 345R (QBE) DOA : 01.02.2020 Your Ref : SMK 3757T (AIG) *** LK...	We...	103...			
		Without Prejudice	Dear Khanchna, Kindly refer to our Letter of Demand dated 27/02/2020. We await your offer. Thank you. Best					
		Kha...	ACCIDENT BETWEEN SLL6818M & SLQ6986J /OTHERS ON 04/08/2020 ALONG...	We...	65 KB			
		Our Ref:	CC4/AIG20008083/Kks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322968> TOH BOON SAN					
		On...	MY REF : HJA 3132 DOA : 19.02.2020 YOUR REF : SLW 5497D	We...	99 KB			
		Without Prejudice	Dear Jasper, We await your offer. Thank you Best Regards, Shiyng Fastech Auto Pte Ltd					
		On...	REQUEST FOR TP GIA FOR VEH NO: SDT 19U DOA: 07/07/2020	We...	99 KB			
		Without Prejudice	Dear Khanchna, We await your offer. Thank you. Best Regards, Shiyng Fastech Auto Pte Ltd					
		Jia ...	Direct Settlement - Accident Involving SKD 7868R (OI : QBE - TBA) AND SV 80C ...	We...	766...			
		Dear Sirs/Madam,	Kindly let us have a copy of GIA report if insured reported. Thank you.					
		Kha...	ACCIDENT INVOLVING SJY241X & SLD9765D ALONG/AT D'LEEDON CAR PAR...	We...	72 KB			
		Our Ref:	CC4/AIG20007985/Kka3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322868> TOH MINGYANG,					
		Jani...	Direct Settlement - Accident Involving SLJ8170U (OI : EQI - DM20HO01410/SG) ...	We...	144...			
		Hi Hsiao Tong	Please proceed to reject TP claim. Thank you. Announcement In line with the Safe Re-opening measures, our					
		Ash...	MY REF : SLJ 5849R DOA : 12.12.2019 YOUR REF : GY 3652J *** LKK REF: CC6/...	We...	1 MB			
		'WITHOUT PREJUDICE'						
		Jas...	FASTECH AUTO REF : GBH 5870G DOA : 01.08.2020 YOUR REF : YM 8542K...	We...	306...			
		REMINDER	Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd					
		Hsi...	Direct Settlement - Accident Involving SLJ8170U (OI : EQI - TBA) AND GBH5319...	We...	15 ...			
		Hi Janice,	Thank you for your video. In view of our insured video had showed that third party encroached into our insured's lane					
		Kha...	7536171139SG-003 *** LKK REF: CC6/AIG19000898/Aka3	We...	62 KB			
		Dear Bernard,	We are preparing our report to seek mandate. Will do the needful promptly. Thank you. Best Regards, Khanchna					
		She...	Add new workshop in views system - SLG 2366 C	We...	95 KB			
		Hi Jaslin,	Done, Thank You Best Regards, Shelia   IT LKK Auto Consultants					
		Kha...	1781912897SG-003	We...	152...			
		Dear Bernard,	We are checking with our Insured on the counter claim status. The last correspondence was this month and we will					
		Hsi...	Submission of Docs in Merimen to Effect Payment (21/08/2020)	We...	235...			
		Hi Aida,	Contents noted. Thank you. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Kha...	<file review> AIG Ref: #0524238982SG003#027#    Accident between SLM616...	We...	64 KB			
		Dear Jeremy,	We refer to the above matter and your e-mail below. Matter is pending for offer acceptance. We are following up					
		QA ...	Reports closed on 29 Sept 2020 (for submission / e-mail) (DS)	We...	175...			
		Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Kha...	ACCIDENT BETWEEN SLM6166E (OI) & SHC5216B (TP) ON 18/01/2019 -- AAD1...	We...	379...			
		Our Ref:	CC3/AIG19001522/KHA3 Without Prejudice (save as to costs) Dear Sirs/Mdm, Kindly let us have the status of our offer.					
		Jas...	SKU 9402Z - Finalize	We...	87 KB			
		WITHOUT PREJUDICE	Dear Jennie, We have our principal's instructions to maintain our offer of \$1,850.00 Kindly confirm					
		Jia ...	LOD- SLG8428T *** LKK REF: CC4/FCI20007825/da3 (Tp FC)	We...	503...			
		WITHOUT PREJUDICE	Dear Sirs/Mdm,					
		Kha...	5045864843SG-005	We...	60 KB			
		Dear Mr. Loh,	Yes, please be informed that we are pending for offer acceptance. We will follow up and do the needful. Thank you.					
		Ole...	#6245243306SG004#023# RE: Escalating of third party bodily injury *** LKK RE...	We...	135...			
		Hi Suli,	Thanks for the referral, this case is under my care and I have acted on it. Best Regards, Maricel Olea AIG Senior Complex					
		Kha...	5082784518SG-003	We...	198...			
		Dear Mr. Loh,	Please be informed that we are pending for offer acceptance. We will follow up and do the needful. Thank you.					
		Jas...	Our ref: SJJ1121G /III insured: SHC2823T (DOA: 20-3-2020)	We...	818...			
		Without Prejudice	Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)					
		Kha...	OUR REF : KK1908-46 // YOUR REF : SLA6118H ACCIDENT INVOLVINGSLA6118...	We...	65 KB			
		WITHOUT PREJUDICE	Dear Darren, We propose settlement on a global sum for \$1,640.00(all in). Please confirm acceptance.					
		Kha...	1095141663SG-003	We...	59 KB			
		Dear Mr. Loh,	We are preparing to seek mandate. Will do the necessary promptly. Thank you. Best Regards, Khanchna  Case					
		Kha...	2043533607SG-003	We...	195...			
		Dear Mr. Loh,	We refer to your e-mail below. The third party workshop informed us that they are still keen on direct settlement.					



!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Kha...	Request for AIG officer - AIG REF: TP / 0952991303SG	Tue...	221...			
			Dear All, Please let us know the current AIG PIC officer for this claim. Thank you. Best Regards, Khanchna   Case Handler LKK					
		Hsi...	5820387104SG [ACCIDENT INVOLVING SKU8231G(AIG) -> SGR866R(AXA) -> W...	Tue...	8 MB			
			Hi Chee Heng, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Hsi...	Your Ref: SMA2856A // DOA: 04/09/2020	Tue...	830...			
			Hi Gabriel, We refer to your below email. We are currently pending for marked estimate from our surveyor as we had just received					
		Teo...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMS...	Tue...	3 MB			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ផ្គត់ផ្គង់...					
		Mei...	SURVEY ASSESSMENT - D20003920MFSH/1 // EXPRESS SETTLEMENT - ACC INV...	Tue...	2 MB			
			YOUR REF: D20003920MFSH					
		Ash...	Yr Ref : CC3/AIG19004939/Jeb3 Our Ref : BUS/11/18/5016	Tue...	629...			
			'WITHOUT PREJUDICE'					
		Clai...	ACCIDENT INVOLVING SFL 3328 B AND YOUR INSURED SMP 9347 C DATED 26...	Tue...	3 MB			
			Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
		Jas...	RE: RE: SPAM-LOW: RE: Your ref : SJE 7312J / DOA : 15/04/2020 / LKK ref : CC...	Tue...	199...			
			WITHOUT PREJUDCE Dear HuiQin, Please submit ATA by owner "ROBINSON CAR RENTAL PTE LTD". Best Regards, Jasper Chua					
		Su ...	GBF8128H - Non-AIG Insured	Tue...	145...			
			Dear Yinrul, We refer to the above matter. Kindly find the attached. TP done LTA search, the result is under AIG.					
		Ad...	Aigencypt SLM9650D OD CLAIM DOA:27.09.2020	Tue...	4 MB			
			Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		serv...	Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020	Tue...	72 KB			
			Dear Officer/ LKK Can you advise the liability of this case on an urgent basis? Thank you. Best Regards Sandra					
		Den...	SMQ8280L DOA 23.09.2020 VEHICLE IN OUR WORKSHOP (URGENT)	Tue...	323...			
			Dear Don, excess amount is \$600.00 Best Regards, Denise Tay   Case Handler LKK Auto Consultants Pte Ltd					
		Jani...	<SEEK MANDATE>: Direct Settlement - Accident Involving YN8401D (OI : EQI - ...	Tue...	1 MB			
			Hi Hsiao Tong As spoken, the issued / effective date must be the same as passing date. Please verify on this. Furthermore, the					
		Chi...	TP Claim SLA3527E & GBH7916X (AIG) LKK REF : CC6/AIG20009266/ds3	Tue...	525...			
			Dear Jia Le Please be informed that our client has withdrawn from third party claim and repair his vehicle at his own cost.					
		Kha...	MANDATE REQUEST - O/REF: 190721/11 - ACC INVLG SJY1600L & GBA9387X O...	Tue...	3 MB			
			LPC ref: 19/19/19/VC00/022723					
		Iren...	SNM20D202817/YP8794J/TAYHP / FW: ACCIDENT INVOLVING SLR 8664 U AND...	Tue...	1 MB			
			From: Irene Tay					
		Vic ...	[EXPRESS SETTLEMENT via LKK] RE: PROPOSAL ON LIABILITY - SURVEY ASSESS...	Tue...	2 MB			
			Dear Khanchna, We refer to your below email. We agree to your recommendations on liability and please proceed with Express					
		Jasli...	Escalating of third party bodily injury - AIG REF: 3527017160SG *** LKK REF: CC6...	Tue...	68 KB			
			Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SMG 1792A on 28/09/2020. Third party bodily					
		Cat...	Our Ref: XE 471M - ACCIDENT INVOLVING VEHICLES SGV 7399E AND XE 471M ...	Tue...	2 MB			
			Dear Asher, Enclosed herewith the signed Discharge Voucher for XE471M. Kindly proceed with the payment. Thank you.					
		Ad...	SURVEY ASSESSMENT - D20003886MFSH/1	Tue...	251...			
			Talked to : Kenny					
		Kha...	ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ A...	Tue...	1 MB			
			Dear Lydia, The above matter and our telephone conversation today refers. This is to confirm that your hirer will proceed to					
		Ace...	SKA2155M LOD - LKK REF CC4/ASM19012233/Abb3	Tue...	2 MB			
			Dear Sir / Madam , Please take note of the attached file ( discharge voucher ) for your reference . Thank you . Regards , Anna					
		Do...	Request for OI GIA report - SMP1284C	Tue...	54 KB			
			This mail is associated with :					
		Kha...	Letter of Demand - TLM Ref: TP039032020; MSFCIL Ref: D20001725MFSH; Accid...	Tue...	2 MB			
			Without Prejudice Dear Sir/Madam, Your client's signature in the DV is not the same with the GIA report. Please ask your client to					
		Vic ...	SURVEY ASSESSMENT - D20003808MFSH/1 // EXPRESS SETTLEMENT	Tue...	5 MB			
			Dear Su Li, Noted with thanks. Please find attached Insured GIA report for your reference. Our Insured Driver reported no visible					
		mar...	2015 LONG OUTSTANDING - O/REF: 150155/03 // Y/REF:CC6/AXA15004834/Kp...	Tue...	3 MB			
			Dear Hsiao Tong Enclosed is the duly chop and signed Direct Settlement Form for you to process payment. Rgds Margaret K.					
		Car...	Final Reminder(14days NOTICE) : LOD SLG6755L / Your Ref : SKA5998C (AXA) //...	Tue...	2 MB			
			Dear Jasper, Attached herewith signed DV for your attention. Kindly close the case and prepare payment to Esteem Performance					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Chin Re: TP Claim GBH5319H & SLJ8170U (EQ)	Tue...	4 MB			
			Dear Sir Please reply to our email yesterday. Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61					
			Iren... MANDATE REQUEST - YOUR REF: SNM19D205545-SJQ8981H-IRENE - FW: Direc...	Tue...	3 MB			
			Dear Sir/Mdm, We refer to the above captioned matter and your email below. Please proceed as per your recommendation;					
			Jia ... FW: SKC7098B DOA 11/02/2020 LOD & INV Our Ref: 19/20/20/VC00/023038 [E...	Tue...	1 MB			
			WITHOUT PREJUDICE Hi Jenny, Please duly sign the DV enclosed and return to us for our necessary action. Thank you.					
			Sha... 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/...	Tue...	11 ...			
			Your Ref: SLZ6350X					
			Jun... DV- SJR432Z	Tue...	457...			
			Hi Jasper, Attached the DV. Pls process payment to be made payable to CHENG HOE MOTOR PTE LTD .					
			Sha... 3rd Party Claim for Accident involving Vehicle SLV1508M & SJP5974D on 02/11/...	Tue...	5 MB			
			Your Ref: SJP5974D					
!			Ad... ADVISE LIABILITY -Re: ARRANGE SURVEY - YOUR INSURED SME5272T DOA: 24/...	Tue...	57 KB			
			Hi, Kindly assist. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
			Sha... 3rd Party Claim for Accident involving Vehicle SMN1876E & SH7749K on 18/12/...	Tue...	7 MB			
			Your Ref: D20000159MFSH (SH7749K)					
			Kha... Check liability - Accident involving SLP1185S (TLM) and SBW1788J (AIG) on 07.0...	Tue...	6 MB			
			Without Prejudice Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements					
			KEN... New Assignment (PRS) - Accident vehicle between our insured SLL4432E and y...	Tue...	2 MB			
			Lonpac External - Confidential Dear Cecilia Please proceed as per your recommendations Thank you. Best Regards Kenny Lim					
			Ceci... SPAM-LOW: Accident vehicle between our insured SLL4432E and your insured ...	Tue...	6 MB			
			Dear Kenny, Can you email the mandate approved at the other email that previously I seek mandate from you for record purpose.					
			Kha... PROPOSAL ON LIABILITY - SURVEY ASSESSMENT - D20003847MFSH/1 // EXPR...	Tue...	2 MB			
			YOUR REF: D20003847MFSH					
			Jasli... ACCIDENT INVOLVING SKV 7011B AND SHA 351L ALONG ALEXANDRA RD (GA...	Tue...	161...			
			Dear Nicole, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch plan and					
			Nic... SKV 7011B ESTIMATE	Tue...	1 MB			
			WITHOUT PREJUDICE Dear Mei Kwan, Attached estimate without your surveyor marking Regards, Nicole Chong Admin and					
			Oliv... Our Ref : MC20182443	Tue...	1 MB			
			Jesli... Submission of Finalised repair estimates for File 478 SKR5302X	Tue...	5 MB			
			Dear Asher, Please find attached signed DV for your fast payment. With warmest regards, Jeslyn					
			Oliv... MCT19060154	Tue...	310...			
			Jas... Your Ref: SLD910K_ACCIDENT INVOLVING VEHICLES SME 6039U AND SLD 910...	Tue...	125...			
			Without Prejudice Dear Sir/ Madam, Please be informed that our principal had further reviewed the matter and based on the					
			Oliv... MCT20080018 SMG3410P and Sh 6991H DOA 2.8. 2020 Paper Survey	Tue...	1 MB			
			Kait... LOD - ACCIDENT INVOLVING SME5820L & SHA7870J ON 11/07/2020 (MS FIRS...	Tue...	197...			
			Dear Asher, Refer to the above matter. Kindly let us have your proposed offer without further delay. Thank you. Best Regards,					
			Kha... LOD - Our Ref: SMM 69E and Your Ref: SMD 3085K (AIG) / DOA: 28-04-2020 ***...	Tue...	9 MB			
			Without Prejudice Dear Adel, We refer to the above matter. We have reviewed the video footage and the video shows that your					
			Kait... LOD - SJB9179E CLAIMING AGAINST SHC403K, DOA: 10/08/2020 (MS FIRST CA...	Tue...	947...			
			2nd Reminder Dear Khanchna, Refer to the above matter. Kindly let us have your proposed offer without further delay. Thank					
			Jia ... PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003683MFSH/1 // O...	Tue...	94 KB			
			Dear Vic, We refer to the above matter.					
			ON... PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SKC7098B & YOUR INSURED...	Tue...	26 ...			
			Lonpac External - General Dear Jia Le Please proceed. Regards, Ong Li Li Senior Claims Executive   Lonpac Insurance Bhd					
			Su ... Escalating of third party bodily injury - AIG REF: 6245243306SG *** LKK REF: CC...	Tue...	68 KB			
			Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SJY 8454X on 24/09/2020. Third party bodily					
			Kha... Letter of Demand - TLM Ref: TP012042020; AIG Ref: TBA; Accident involving SGF...	Tue...	2 MB			
			WITHOUT PREJUDICE Dear Caymen, Please amend the repair tax invoice as it should be addressed to "AIG Asia Pacific Insurance					
			Lee,... Our Ref : 1173696860SG-003   Accident Involving SJV5707C & SME2911C on 23...	Tue...	87 KB			
			Hi Team, Please assist to check the latest correspondence with TP for above mentioned matter. If idle over 12 months, may close					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Kha... Letter of Demand- TLM Ref: TP005062020; AIG Ref: TBA; Accident Involving of S... WITHOUT PREJUDICE Dear William, Please amend the repair tax invoice as it should be addressed to "AIG Insurance" and e-mail	Tue...	4 MB			
			Wai... Your ref: AAD2004-093/ SHC 5411D / LKK ref: CC3/FCI20005467/Kba3q2 / DOA ... Without prejudice Dear Jasper Attach duly signed DV for your action. Hope to receive your payment soon.	Tue...	1 MB			
			She... Submission of Docs in Merimen to Effect Payment (07/09/2020) Hi Hsiao Tong, I did not receive this email. I have just sent file for payment. Best Regards, Sherini Pillai Motor & Work Injury	Tue...	209...			
			Clai... ACCIDENT BETWEEN SKQ 2722 S AND YOUR INSURED SLG 1136 G ON 26/9/20... Dear all, Kindly advise OIC of this case and liability clearance. Thank you. Best Regards, Tony Foong Claims Advisor (Reg No	Tue...	14 ...			
			Vic ... [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT VIA LKK] SEEK MANDATE QUAN... Dear Jia Le, We refer to your below email. Please start to offer LOU @ \$90 x 2 days. You have our mandate to settle the matter	Tue...	186...			
			Ole... #6875949220SG004#023# RE: Escalating of third party bodily injury - AIG REF: 6... Hi Su Li, Thanks for the referral. Best Regards, Maricel Olea AIG Senior Complex Claims Examiner Claims Department AIG Asia	Tue...	134...			
			Mei... PROPOSAL ON LIABILITY - MSFCIL REF:D20003804MFSH - RE: EXPRESS SETTLE... YOUR REF: D20003804MFSH	Tue...	2 MB			
			ERG... Claims ref no. CDMPG20001368 ARRANGE FOR SURVEY SHD296Y Hi LKK, Please conduct this survey request.	Tue...	359...			
			Kha... Finalization on COR : SJU 4706 S / DOA: 17-01-2019 Without Prejudice Dear Mr. John,	Tue...	172...			
			Celi... URGENT - SOP file ref: 19.27437 A   MC 6700 / 20   Claim by Eric Mark Loh   SGB... Dear Chee Kiong, Thank you for the email. Dear Hsiao Tong,	Tue...	214...			
			Vic ... SEEK MANDATE QUANTUM [EXPRESS SETTLEMENT VIA LKK] - Accident Involvin... Dear Jia Le, We refer to your below email. We agree to your recommendation to settle the matter @ \$2,720.00 (all in). Thank you.	Tue...	3 MB			
			Su ... Escalating of third party bodily injury - AIG REF: 6875949220SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SGV 3916P on 23/09/2020. Third party bodily	Tue...	68 KB			
			Ad... PRI Notification: Accident involving SGP8758C & SLJ7639S (Yr Insured) on 25/09... Hi, Kindly assist.	Tue...	2 MB			
			Kha... Request for accident video and PIR - MVA BETWEEN SJU 4706S & SDN 973X O... WITHOUT PREJUDICE Dear Mr. John/Adel, We refer to the above matter and e-mails as trailed. We attach herewith a copy of the	Tue...	625...			
			Ad... GX3788G CLAIMING AGAINST GBJ1911M (AIG) DOA:14.09.2020 Dear Yun Li, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	542...			
			Der... Your ref : MPC2020D0001003/DT - Veh: SJK 1418X / DOA : 28/05/2020 Dear Jasper, As per my email to Mei Kwan, Please note that I will effect payment on 1st October 2020. Thank you. Best Regards,	Tue...	123...			
			Hsi... FILE CLOSED ON 29/09/2020 Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks	Tue...	64 KB			
			Eric ... MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20003376MFS... Without Prejudice Dear Khanchna,	Tue...	12 ...			
			clai... O/REF: 190723/12 // 8136576916SG - ACC INVLG SMN3599S & SBV9933J ON 0... Dear Khanchna We refer to our earlier tele-conversation, appreciate if you could reply with your offer soon. Thank you. Best	Tue...	101...			
			Ade... O/R : SNM20D203553/SGQ9740R/CHNGPW - Accident Involving SGQ9740R (OI... Without Prejudice Dear Khanchna Attached herewith our insured's SAS report for your perusal.	Tue...	3 MB			
			Jas... Your ref : MPC2020D0001003/ Veh: SJK 1418X / DOA : 28/05/2020 Dear Derrick, Kindly advise payment status . Thanks Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd	Tue...	54 KB			
			Mei... First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J *** LKK REF: CC4/FCI2... Dear Sir / Madam, Thank you for your email. Please provide us evidence i.e. video and scene photo. Our respective case handler	Tue...	3 MB			
			Jojo... FINALISE - SJU447R (MIT) / OD AIG (R) /DOA: 06/09/2020 Hi Rasul, Attached file for your kind reference. Kindly confirm finalize amount at \$ 9,776.92 after GST. Best Regards, JoJo Cheng	Tue...	5 MB			
			Ole... #9801100772SG004#023# RE: Escalating of third party bodily injury - AIG REF: 9... Dear Su Li, Thanks for the notification. Dear Joane, Please note that 9801100772SG-004 has been assigned to you based on the	Tue...	139...			
			AIG... Aigencypt OD SMD8103J Hi LKK, Kindly assist to survey. Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte. Ltd.	Tue...	4 MB			
			Lily ... SMN5843Z OD (CTI) DOA - 04/10/2019 (REF: OD#356) Hi Shirley, Noted with thanks	Tue...	477...			
			Su ... Escalating of third party bodily injury - AIG REF: 9801100772SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SFN 4887L on 25/09/2020. Third party bodily	Tue...	68 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Sub... (EXTERNAL) RE: Request for OI GIA report - SMS1369B This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดอก...	Tue...	101...			
			Do... No OI GIA Report This mail is associated with :	Tue...	62 KB			
			Kha... Seeking revised mandate - ACCIDENT INVOLVING SCY7808Z & SLZ1385D ON 2... Your Ref : 5712091233SG	Tue...	3 MB			
			Hsi... Direct Settlement - Accident Involving SDS8323T (OI : EQI - DM20HO00840) AN... Hi Janice, We refer to the above matter. Please be informed that third party had closed their file and not claiming. Kindly refer to	Tue...	1 MB			
			Jas... Re-sent : LOD SLU481S / Your Ref : SHA4550C (FC) *** LKK REF: CC4/FCI200006... Without Prejudice Dear Sirs/Mdm, Thank you for your email. We propose a settlement at a global sum of \$6,900.00(all-in). Please	Tue...	557...			
			Mei... LOD for SHC8761Z DOA31/05/2020 - India *** LKK REF: CC4/III20006283/Db3 Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Tue...	319...			
			Mei... LOD for SHA7964Y DOA 08/06/2020 - FCI *** LKK REF: CC4/FCI20006267/Des3 Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Tue...	346...			
			Mei... LOD for SHC2905R DOA19/06/2020 - FCI *** LKK REF: CC4/FCI20006687/Dda3 Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Tue...	409...			
			Ler, ... 0194060181SG-003 *** LKK REF: CC6/AIG19013948/Aba3 Dear Mei Kwan, Please proceed to reject claim under BOLA 15. Thanks. Best Regards, Bernard Ler AIG Complex Claims Examiner	Tue...	4 MB			
			Ad... SURVEY ASSESSMENT - D20003920MFSH/1 Talked to : Allan Vehicle ; in	Tue...	249...			
			Sub... (EXTERNAL) RE: Request for OI GIA report - SLX1792Y This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดอก...	Tue...	107...			
			Celi... New message for service request 126269, vehicle number SLG6755L Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
			TEO... Assistance required: To effect MV for SKC7811J Dear Partners,	Tue...	183...			
			Su ... Escalating of third party bodily injury - AIG REF: 4149391076SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SLT 1387E on 25/09/2020. Third party bodily	Tue...	138...			
			Jas... APPEAL (1) - our Ref: SKE 2911B_ACCIDENT INVOLVING VEHICLES SKT 2920X A... Without Prejudice Dear June, We are ready to improve our offer for a settlement sum at \$2,700.00(all in). Kindly confirm	Tue...	164...			
			Ole... #8174466241SG006#023# RE: Escalating of third party bodily injury - AIG REF: T... Hi Mei Kwan, Thank you for the notification. Tee is the assigned examiner for this matter and he has acted on it. Best Regards,	Tue...	133...			
			Clai... LOD for SHC2905R DOA19/06/2020 - FCI WITHOUT PREJUDICE Dear Sir/Mdm, Enclosed herewith our client's letter of demand with supporting documents. Kindly let us	Tue...	390...			
			Jas... APPEAL (1) - SJR432Z Without Prejudice Dear Sirs/Mdm, We refer to the matter above We are offering based on your LOD, settlement amount at	Tue...	350...			
			Clai... LOD for SHA7964Y DOA 08/06/2020 - FCI WITHOUT PREJUDICE Dear Sir/Mdm, Enclosed herewith our client's letter of demand with supporting documents. Kindly let us	Tue...	327...			
			Clai... LOD for SHC8761Z DOA31/05/2020 - India WITHOUT PREJUDICE Dear Sir/Mdm, Enclosed herewith our client's letter of demand with supporting documents. Kindly let us	Tue...	301...			
			Ole... #5191370418SG004#023# RE: Escalating of third party bodily injury - AIG REF: 5... Dear Mei Kwan, Thanks for the notification. Dear Hai Chuan, Please note that 5191370418SG-004 has been assigned to you	Tue...	134...			
			Rac... SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002546MFSH/1 /... Dear Jia Le,	Tue...	8 MB			
			Kha... Our Ref: 5088417976SG(003) - STATUS Dear Ms. Norsiah, We refer to the above matter. We are pending for offer acceptance. Thank you. Best Regards, Khanchna  Case	Tue...	298...			
			Hsi... <Request For Video>Your Ref: SMS8036R // LKK Ref: CC4/III20010196/Qps3 [A... Without Prejudice Dear Sirs/Mdm, Thanks you for your video. Please be informed that basing on the accident statements	Tue...	91 KB			
			Mei... LOD OUR REF: SNM19D201061/TAYHP - Direct Settlement - Accident Involving... Dear Irene, Noted. We will submit survey report ASAP. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte	Tue...	151...			
			Hsi... Submission of Docs in Merimen to Effect Payment (29/09/2020) Hi Priya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Tue...	65 KB			
			Hsi... Submission of Docs in Merimen to Effect Payment (29/09/2020) Hi Sundari, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Tue...	65 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	Pre-repair Inspection For SMQ 4732B. (Your Insured Vehicle No: SHC8721P )	Tue...	639...			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Mei...	Direct Settlement - Accident Involving SMC9936X (OI : EQI - DM20HO01261-JG)...	Tue...	248...			
		Dear Joel, Settlement reached. We will submit SR ASAP. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte						
		QA ...	Reports closed on 28 Sept 2020 (for submission / e-mail) (DS)	Tue...	176...			
		Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,						
		Der...	TCS REF: AAD2005-062 -- Accident involving SJK1418X & SHF620J on 28/05/20...	Tue...	174...			
		Dear Mei Kwan, Thank you for your email. I will proceed to effect payment on 1st October 2020. My apologies for the delay. Best						
		Ade...	OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9...	Tue...	11 ...			
		Without Prejudice Dear Khanchna We refer to our telephone conversation. Understand that our insured not suppose to change						
		Mot...	REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLW 971J [OUR REF. TCL.ro...	Tue...	106...			
		Dear Sir / Mdm, Please conduct a survey on TP vehicle SLW971J and let us have your report urgently. This claim will be handled by						
		Do-...	Re: No Policy Found- SJN4516K	Tue...	66 KB			
		This mail is associated with :						
		Ceci...	<SEEK MANDATE> O/R : SNM20D201728/C02 - Accident Involving SFT 2320L (... Mo...	224...				
		Hi Hisao Tong Please proceed to negotiate as advised; Amount Revised						
		Do-...	Request for OI GIA report - SMS1369B	Mo...	51 KB			
		This mail is associated with :						
		Mei...	Escalating of third party bodily injury - AIG REF: TBA *** LKK REF: CC4/AIG20010...	Mo...	64 KB			
		Dear Sir / Madam, We refer to the above matter. Third party bodily injury ("BI") sighted in TP GIA report.						
		Mei...	Escalating of third party bodily injury - AIG REF: 5191370418SG *** LKK REF: CC4...	Mo...	65 KB			
		Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle FBE 892S on 28.09.2020. Third party bodily injury						
		HO ...	SMQ4936E Check MV	Mo...	140...			
		Dear partners, As per attached, pls assist to check MV and forward your finding to Ms. Winnie Ho. Tks.						
		Jasli...	Direct Settlement - Accident Involving SGQ9740R (OI : CTI - TBA) AND GBE1235...	Mo...	1 MB			
		Dear Sir / Madam, We refer to the above matter. We have received a new assignment from M/s Fastech Auto Pte Ltd and TP						
		Jasli...	SURVEY ASSESSMENT - D20003843MFSH/1 // EXPRESS SETTLEMENT - Accident...	Mo...	2 MB			
		YOUR REF: D20003843MFSH						
		Visi...	Accident involving SLL1500L and SMD8876L on 06.01.20 (Your Ref:CC4/AIG2000...	Mo...	110...			
		Dear Khanchna, We refer to the above matter. Till date, we have yet to receive any offer from your side. Please update the status						
!		AIG...	Aigencypt SMM3996J OD AIG DOA 19.09.2020	Mo...	140...			
		Hi LKK, Fyna, thanks. Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte. Ltd.						
		Ad...	PRE-REPAIR INSPECTION REQUEST – SMG4114M vs YN3397R (OI) on D.O.A.: 27...	Mo...	7 MB			
		Hi, Kindly assist.						
		Mei...	6119391149SG-003 *** LKK REF: CC4/AIG19013862/bb3	Mo...	78 KB			
		Dear Bernard, No survey done till date. We will close this file herein without billing to your good office. Thank you. Best Regards,						
!		Ad...	SMQ8280L DOA 23.09.2020 VEHICLE IN OUR WORKSHOP (URGENT) *	Mo...	81 KB			
		Dear Jia Le, Kindly assist. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Ler, ...	6119391149SG-003	Mo...	89 KB			
		Hi LKK, The subject matter refers. Kindly assist to provide update/ last correspondence with TP's repairer on the claim. There is no						
		Ler, ...	0194060181SG-003	Mo...	88 KB			
		Hi LKK, The subject matter refers. Kindly assist to provide update/ last correspondence with TP's repairer on the claim. There is no						
		Kha...	CLOSE ON 28/9/2020	Mo...	101...			
		Hi,						
		Wai...	LKK REF: CC3/AXA16011913/Khb3 ; TCS REF: AAD1606-293--Accident involving ... Mo...	3 MB				
		Without prejudice Dear Jasper Are there any offer making to us? Thank You Best Regards, Ng Wai Yin Finance Department						
		Jia ...	FILE CLOSED ON 28/09/2020	Mo...	56 KB			
		Hi,						
!		Wai...	TCS REF: AAD2005-062 -- Accident involving SJK1418X & SHF620J on 28/05/20...	Mo...	527...			
		URGENT! Without prejudice Dear Jasper Till to date, we still yet to receive the above payment. Hope can receive the payment as						
		Mei...	5076093187SG-003 *** LKK REF: CC4/AIG19014547/Kda3	Mo...	78 KB			
		Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due						
		Ler, ...	5076093187SG-003	Mo...	89 KB			
		Hi LKK, The subject matter refers. Kindly assist to provide update/ last correspondence with TP's repairer on the claim. There is no						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
!		Kaz...	ACCIDENT INVOLVING SKL1776U & SHD4585L ON 28/08/2019 ALONG/AT CTE	Mo...	649...			
		Dear Khanchna,	Your proposed offer is rejected. Best Regards Kazali Hj Selahudin Claims Department / ComfortDelGro					
		Ad...	Survey SMB3616P	Mo...	1 MB			
		Hi,	Kindly assist.					
		Kha...	ACCIDENT INVOLVING SLN1854E & SBT899U ALONG/AT SIM'S AVENUE OUTSI...	Mo...	140...			
		Our Ref:	CC6/AIG20009037/AKA3 ISA RAFIQ MOHAMED S/O ABDUL KHADER					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLP932J vs SML6403P (OI) on D.O.A.: 23/0...	Mo...	290...			
		Hi,	Kindly assist.					
		Lina...	FASTECH REF : CB 6099E (NTUC) DOA: 26.05.2020 YOUR REF : SHF 591J (AXA)	Mo...	2 MB			
		Without Prejudice	Dear Khanchna, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the					
		Kha...	Accident between SDN 6616M & SHD 8523M (FCI) on 21/08/2020	Mo...	93 KB			
		Without Prejudice	Dear Sir/Madam, We would like to request a copy of accident video footage/witness statement/scene					
		Foc...	YOUR REF : 6470330903SG003 OUR REF : SMQ 368 X ACCIDENT INVOLVING...	Mo...	3 MB			
		Dear Jia Le	As per requested, kindly refer to the attached for your reference and necessary action. Thank you Best Regards Jenny					
		Mer...	SURVEY ASSESSMENT - D20003418MFSH/1 // EXPRESS SETTLEMENT *** LKK RE...	Mo...	1 MB			
		Dear Khanchna,	We are yet receive video footage from our insured. I will revert to you again once our insured get back to us. At					
		Cat...	SLS2202D - FINALIZATION OF COR	Mo...	661...			
		Dear Adrian	Our COR computation is attached for your agreement.					
		Vic ...	[DENIED LIABILITY] RE: TP disagree 50% - D20000695MFSH/1 // EXPRESS SETT...	Mo...	15 ...			
		Dear Jia Le,	We refer to your below email. We had highlighted the matter to our Insured and we were informed that their					
		On...	REQUEST FOR GIA REPORT - GBE 1235H - DOA:26092020	Mo...	5 MB			
		Without Prejudice	Dear Sir / Madam, Please refer to the GIA Report for your attention. Thank You Best Regards, Shiyong					
		Wai...	ACCIDENT INVOLVING SHB 9905A & SKL 1528U (OI) ON 21/05/2019 -- AAD190...	Mo...	504...			
		Without prejudice	Dear Khanchna Till to-date, we still pending payment for this case. Please proceed to send us the payment as					
		Loh...	2817214800SG - LKK REF CC6/AIG19001694/Aha3	Mo...	123...			
		Hi Jasper,	Kindly assist to upload rental invoice/receipt for us to process payment. Thank you. Best regards, Loh Chee Heng AIG					
		Mei...	FILE CLOSED ON 28092020	Mo...	145...			
			SUBMITTED ON MAY 8 FOR CLOSURE. (URGENT) PAST RECORDS DELETE					
		Ad...	Incoming New Document for SHC4845S	Mo...	50 KB			
		BEST REGARDS	G.NIVITHA LKK Auto Consultants Pte Ltd					
		On...	REQUEST FOR GIA REPORT - SMG 1792A - DOA:26092020	Mo...	2 MB			
		Without Prejudice	Dear Sir/Madam, Please refer to the GIA Report for your attention. Thank You Best Regards, Shiyong Fastech					
		Kha...	Accident between SKW 2905A & SHB 2382D (FCI) on 04/02/2020	Mo...	62 KB			
		WITHOUT PREJUDICE	Dear Hui Xin, We would like to request a copy of accident video. Thank you. "Kindly note that this					
!		Wai...	Your Ref: AAD1809-155_ACCIDENT INVOLVING VEHICLES GBH 3481J AND SHB ...	Mo...	454...			
		Without prejudice	Dear Jasper Till to-date, we still pending payment for this case. Hope can receive the payment as soon as					
!		Wai...	TCS REF: AAD1808-062--Accident involving GY8995L (CTI) & SHB9522X on 10.0...	Mo...	694...			
		URGENT!	Without prejudice Dear Sir Till to-date, we still pending payment for this case almost a year. Hope can receive the					
!		Wai...	TCS REF: AAD1806-006--Accident involving YP52U(AXA) & SHC5673P on 01.06....	Mo...	534...			
		Without prejudice	Dear Asher Till to-date, we still pending payment for this case. Hope can receive the payment as soon as					
		Jia ...	SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002814MFSH/1 ...	Mo...	2 MB			
		Claim No:	D20002814MFSH/1					
		Hoc...	TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019	Mo...	342...			
		Dear Khanchna	Please find attach as per request. Thank you. Best Regards Anyisia Foo Senior Claims Advisor Hock Wah Motor					
		Mer...	PROPOSAL ON LIABILITY - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC I...	Mo...	5 MB			
		Dear Jia Le,	We are agreeable with your proposal on liability. Thank you. Best Regards, Merina Chia (Ms) Motor Claims					
!		Ad...	PRE-REPAIR INSPECTION REQUEST – SLB6618B vs SGQ1777M (OI) on D.O.A.: 25...	Mo...	191...			
		Dear Sir/Madam,	Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
!		Wai...	Your Ref: SHD897M -- AAD1803-092 *Our Ref: CC3/CTI18004864/Kdb3 [ACCIDE...	Mo...	544...			
		URGENT!	Without prejudice Dear Jia Le Till to-date, we still pending payment for this case. Can help to chase for the above					
!		Say...	SLL7336E-AIG-TP(GBE4264D)LONPAC-REF:CC4/LPC20003078/KA3-BREAKDOW...	Mo...	677...			
		Hi Claims Team,	attached for your reference and closure. Thank you very much. Regards Sayedinah Ali Service					
		Mer...	PROPOSAL ON LIABILITY - D20003449MFSH/1 // EXPRESS SETTLEMENT - ACC I...	Mo...	216...			
		Dear Jia Le,	We are agreeable with your proposal on liability. Thank you. Best Regards, Merina Chia (Ms) Motor Claims					
















!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Lee...	RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ...	Mo...	113...			
		This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดอ่าน...						
		Ad...	PRE-REPAIR INSPECTION REQUEST – SHA7241A vs SJP1486Y (OI) on D.O.A.: 26/...	Mo...	4 MB			
		Talked to : Regina						
		Su ...	PRI FOR SKT9987H LKK REF : CC6/AIG20010370/ds3	Mo...	77 KB			
		Without Prejudice Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our						
		Tan...	OUR REF: SNM20D200349/SJT5064J/TKL - Accident Involving SJT5064J (OI : CTI...	Mo...	204...			
		Without Prejudice Dear Jasper, We refer to your email below. Please proceed to offer at \$6,396.49(all-in). Please keep us posted						
		Wai...	[LKK REF: CC3/CTI17017698/Khb3 ; TCS REF: AAD1709-100] - MVA BETWEEN SH...	Mo...	339...			
		Without prejudice Dear Khanchna We still pending your payment to close our account. Hope can receive your payment as soon						
		Ton...	Your ref : SLV 6421X / DOA : 08/05/2020 / Lkk ref : CC4/FCI20005678/Uba3q2	Mo...	2 MB			
		Dear Jasper Please find attached the signed DV for your kind action. Thank you.						
		Su ...	Accident involved SME8707L & SMD4340S ( BD ) on 18/08/20    C10007055 - Su...	Mo...	697...			
		Hi, FYNA, our ref CS/AGI20008673/T1tf3						
		Ad...	PRE-REPAIR INSPECTION REQUEST – FBE892S vs SGL322A (OI) on D.O.A.: 19/09...	Mo...	2 MB			
		Hi, Kindly assist.						
		Wai...	ACCIDENT INVOLVING SLF 812A(AIG) & SHD 403E ON 02/02/2017 & Our Ref:...	Mo...	2 MB			
		Without prejudice Dear Hsiao Tong Are there any updates on this case? Thank You Best Regards, Ng Wai Yin Finance						
		Su ...	PRI FOR SKT9987H	Mo...	3 MB			
		Hi all, Kindly assist.						
		Mei...	TCS REF: AAD1206-099 -- Accident involving SHD5978E & SJH4803M on 10.06....	Mo...	263...			
		Dear Wai Yin, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course.						
		ray...	Accident Involving FBG4998J & SJX5767T on 08/08/2019 *** LKK REF: CC6/AIG1...	Mo...	6 MB			
		Dear Jia Le, We attached the signed DV for your perusal. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd						
		Ad...	Aigencypt Accident involving SH 9732U and your insured SGU6936S dated 27.0...	Mo...	1 MB			
		Hi, Kindly assist.						
		Wai...	TCS REF: AAD1206-099 -- Accident involving SHD5978E & SJH4803M on 10.06....	Mo...	229...			
		URGENT! Without Prejudice Dear Sir Are there any updates on this case? Our system record still pending for payment \$820.00.						
		Ad...	GBB5096G & SHC1771R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSP...	Mo...	1 MB			
		Hi, Kindly assist.						
		Ad...	SMJ2404Z & SHD4482A - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSP...	Mo...	2 MB			
		Hi, Kindly assist.						
		Mei...	5647083116SG	Mo...	170...			
		Dear Chee Heng, No survey done till date. We will close this file herein without billing to your good office. Thank you. Best						
		Chin	TP Claim GBH5319H & SLJ8170U (EQ)	Mo...	4 MB			
		Dear Sir We refer to the above matter.						
		Kait...	PRI - SMP4931Z CLAIMING AGAINST SMD1426B (AIG), DOA: 03/09/2020 *** LK...	Mo...	2 MB			
		Our Ref: SMP4931Z / TP#1155						
		Ceci...	LOD - Our Ref: SFF 38P and Your Ref: SHA 7265G (India) / DOA: 14-09-2020	Mo...	5 MB			
		WITHOUT PREJUDICE Dear Adel, Our respective handler, Jasper will look into this matter and revert back to you in due course.						
		Ras...	ACCIDENT INVOLVING SMA 874 K AND YOUR INSURED SLU 9850 B DATED 30/...	Mo...	3 MB			
		Hi George, Kindly amend on your side that rear lid lock supposed to be rear lid is to be put repair						
		Celi...	New message for service request 67716, vehicle number SHD9134Y	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 119517, vehicle number SJR8043K	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 175764, vehicle number SGU4436G	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 177308, vehicle number SMD90P	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Kha...	MANDATE REQUEST - Direct Settlement - Accident Involving SKJ6052C (OI : QB...	Mo...	11 ...			
		QBE REF: VC013594						
		Eric ...	SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT	Mo...	6 MB			
		Without Prejudice Dear Khanchna, We are agreeable to Express Settlement. We attached copy of LOD for your necessary action.						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			AIG... Aigencypt OD SMU4707D Hi LKK, Fyna, thanks. Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte. Ltd.	Mo...	9 MB			
			Kha... ACCIDENT BETWEEN SDM 8889J & SGQ 4387K ON 02/08/2020 ALONG/AT BUK... Dear Sir/Madam, We refer to the above matter. As requested, we attach herewith the third party's accident video. We are of the	Mo...	5 MB			
			Ceci... SLN3063H & SH8781J on 12/7/20 WITHOUT PREJUDICE Dear Suann, We are in the process of generating report to seek quantum. Will revert back to you soon.	Mo...	2 MB			
			Ad... Aigencypt Accident involving SH 6200H and your insured SLP7895L dated 25.09.... Hi, Kindly assist.	Mo...	1 MB			
			Jia ... YOUR REF : 6470330903SG003 OUR REF : SMQ 368 X ACCIDENT INVOLVING... WITHOUT PREJUDICE Dear Jenny, Kindly let us have a copy of rental invoice for our necessary action. Thank you.	Mo...	14 ...			
			Mei... LOD - Our Ref: SFF 38P and Your Ref: SHA 7265G (India) / DOA: 14-09-2020 *** ... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Mo...	4 MB			
			Vic ... [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SH... Dear Jasper, We refer to your below email. We agree to your recommendation to settle the matter @ \$3,390.00 (all in). Kindly	Mo...	176...			
			Mei... ACCT INVLG SGR6118C & SLD72D (CHINA TAIPING) ON 16.09.2020 *** LKK REF... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Mo...	78 KB			
			Vic ... [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20003815MFSH/1... Dear Su Li /Asher, We refer to your below email. Based on TP video footage, liability is not in our Insured's favour and please	Mo...	10 ...			
			Mei... 8583155902SG-003 *** LKK REF: CC3/AIG19014045/Aba3 Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Mo...	78 KB			
			Ole... #5104337368SG004#023# RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOL... Dear Shiau, Thanks for the referral. Our OIC is Mavis and she has reviewed this matter. Best Regards, Maricel Olea AIG Senior	Mo...	166...			
			Vic ... [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D2000... Dear Jasper, We refer to your below email. We agree to your recommendation to settle the matter @ \$7,021.82 (all in). Thank	Mo...	160...			
			Ad... PRE-REPAIR INSPECTION REQUEST – SMK3505D vs SDK6968M (OI) on D.O.A.: 0... Talked to : Yvette	Mo...	168...			
			Loi ... LKK Ref: CC4/III20006543/ga3, C&C Ref: SDX9128H, claim TP India SHA4645M, ... Dear Cecilia, We checked no statement summary from India insurance. However, check our A/Cs payment already received.	Mo...	331...			
			Nic... FW: OFFER - CC4/AIG19010702/T1ka3 [ACCIDENT BETWEEN SMK 6459J & SLZ ... Dear Khanchna, Sorry for the late reply. Please find the attached signed DV. Kindly arrange payment in favor CAS GARAGE PTE	Mo...	705...			
			Alfr... [MANDATE REQUEST] Re: SNM20D202531/SKB7675R/TOHHS / FW: Direct Sett... LKK REF - CC6/CTI20007454/Ues3 CTI REF - SNM20D202531/SKB7675R/TOHHS Dear Sirs We refer to your email pertaining to	Mo...	150...			
			Ceci... SFS131J & SHD3035P ON 21/7/18 *** LKK REF: CC4/III18013684/Ggb3 WITHOUT PREJUDICE Dear Suann, We are still in the process of some clarification and investigation. We will revert back to you	Mo...	375...			
			Ler, ... 8583155902SG-003 Hi LKK, The subject matter refers. Kindly assist to provide update/ last correspondence with TP's repairer on the claim. There is no	Mo...	88 KB			
			Chri... SURVEY ASSESSMENT - D20003774MFSH/1 *** LKK REF: CC4/FCI20010296/ea3 ... Dear Mei Kwan, Pls proceed to close on your end since PRI was not done. Thank you. Chris Lim Motor Claims Dept.	Mo...	5 MB			
			Mer... EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7844A (OI : FCI -D2000... Dear Jasper. Your approval to negotiate from \$2,015.22-\$2,078.13.	Mo...	2 MB			
			Visi... PRE-REPAIR INSPECTION REQUEST - SLZ8359J vs SMS1369B (OI) on D.O.A.: 22/... Dear Sir / Madam, We refer to the above matter. Kindly let us know who is the case handler and advise liability. We are looking	Mo...	1 MB			
			Mo... Re- open claim - AIG REF: TP / 3638194274SG (OI : SJW3633P ) Hi Khanchna, Kindly assist on the inquiry below for our next course of action. Thank You. Regards, Mariah Huibrechts AIG Senior	Mo...	158...			
			Ad... PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV4... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Mo...	758...			
			Ad... GBK1536H CLAIMING AGAINST SME9496M (AIG) DOA:24.09.2020 Dear Sukyi, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Mo...	10 ...			
			Do... Request for OI GIA report - SLX1792Y This mail is associated with :	Mo...	51 KB			
!			Ad... O/R : SNM20D203445/SJM4941X/CHNGPW -THIRD PARTY CLAIM FOR SDV109... Dear Adeline, Thank you for the email. Kindly refer to the attached email, thank you. BEST REGARDS G.NIVITHA LKK Auto	Mo...	5 MB			
			Ole... #0589665270SG004#023# RE: Escalating of third party bodily injury - AIG REF: 0... Dear Jaslin, Thank you for the referral. Our Mr Tee is the OIC and he has acted on this matter. Best Regards, Maricel Olea AIG	Mo...	137...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
!			Oliv... [AXA]: amend invoice   SOP file ref: 19.26928 PD-O   GBA 5106S   DOA 22/09/20... Hi All, FYIP.	Mo...	88 KB			
			Ole... #9265420689SG003#023# RE: Escalating of third party bodily injury - AIG REF: 9... Dear Jaslin, Thank you for the referral. Ms Joane Boyogan is the OIC and she has acted on this matter. Best Regards, Maricel	Mo...	137...			
			Tea... LOD - Our Ref: SJR 8952L and Your Ref: SMG 1118Y (AXA REF#S0M02T60) / DO... BY EMAIL WITHOUT PREJUDICE	Mo...	4 MB			
			Shi... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE Y... Dear Mavis/Maricel, We have conducted the PRS SLP 4566G. Please be informed that there is BI involved. Best Regards, Shiao	Mo...	4 MB			
			Pre... OD CLAIM FOR SKA 8208 E ON 23/9/2020 Dear all, Kindly advice on who is the officer shall we liaise with for this case? Attached marked estimate by Adrian, kindly assist on	Mo...	4 MB			
			Ad... SJP8156D CLAIMING AGAINST SMA7090J (AIG) DOA:25.09.2020 Dear Yun Li, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Mo...	1 MB			
			Iren... OUR REF: SNM20D203515/C03/GP9690G/TAYHP & YOUR REF: FBJ5783P - TO C... Dear Sir/Mdm, We refer to the above matter. Please get your surveyor to liaise with EROFIA to conduct survey. Regards, Irene	Mo...	1 MB			
			Su ... SHD1547S AGAINST CHINA TAIPING- DOA: 23.09.20 LKK REF : CC6/CTI2001033... Without Prejudice Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our	Mo...	98 KB			
			Alfr... OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP : LKK REF - CC3/CT... POLICY NO: DMCVSNA00001402000	Mo...	4 MB			
!			Mer... SURVEY ASSESSMENT - D20003418MFSH/1 // EXPRESS SETTLEMENT Dear all, Any update? Thank you. Best Regards, Merina Chia (Ms) Motor Claims Department	Mo...	388...			
			Su ... REQUEST FOR DIRECT SETTLEMENT - SLV4243G & SLQ2947Z ON 25.09.2020 Without Prejudice Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our	Mo...	2 MB			
			Jia ... Your ref: SGH9488S [ACCIDENT INVOLVING VEHICLES GBH6495A AND SGH948... WITHOUT PREJUDICE Dear Shiyang, Please duly sign the DV enclosed and return to us for our necessary action. Thank you.	Mo...	331...			
			Lalit... Submission of Docs in Merimen to Effect Payment (23/09/2020) Dear Hsiao Tong Have you done a DS on this as there is no DV uploaded in Merimen. Best Regards LalithaKrishnan Motor &	Mo...	147...			
			Mot... LOD SLP402Y / Your Ref : SKV2620B - FWD Dear Sirs, SKV2620B is not insured under us. We will ignore this email. Best Regards, Gabriel Wee	Mo...	294...			
			Shi... SH8026G - finalize Dear Khanchna, FYI. CC3/AIG20010164/T1ks3 Best Regards, Shiao Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd	Mo...	1 MB			
			Wo... SLE1708S T.P Claim against your insured vehicle number SLA6824C DOA@25.09... Dear LKK Team, With refer to above matter, AIG appointed you to handle this case, We would like request you to advise on	Mo...	84 KB			
			QA ... Reports closed on 25-27 Sept 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	Mo...	173...			
			Ad... SHD1547S AGAINST CHINA TAIPING- DOA: 23.09.20 Talked to : Mr.liew	Mo...	193...			
			Jas... Damage consistency and SR SURVEY ASSESSMENT - D20003473MFSH/2 // EXP... Dear Su Li, This case no Express Settlement, Insured reported no Accident. Please submit to us the TP Damage consistency report	Mo...	4 MB			
			Su ... YOUR REF: SML4123K (OUR REF: CC4/III20006710/gS3) *** ACCIDENT INVOLVI... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Mo...	5 MB			
			Ad... Aigencypt Accident involving SH 7012C and your insured SCR1881L dated 25.09... Hi, Kindly assist.	Mo...	1,02...			
			Mei... MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD497... Hi Vic, TP video footage enclosed. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Mo...	17 ...			
			AIG... Aigencypt SLE1708S T.P Claim against your insured vehicle number SLA6824C D... Hi LKK, Kindly assist to survey. Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte. Ltd.	Mo...	2 MB			
			Clai... OD CLAIMS FOR SMP 5675 G Dear All, Kindly register OD claim for this vehicle. Attached is the GIA report for your reference. We will forward you the estimate	Mo...	4 MB			
			Jack... Motor Claim - GZ2239X v SLG2366C DOA 10.03.20 [External General] Dear Khanchna, Thank you for your help, please find attached signed DV for your processing. Thank you. Warmest regards, Jack	Sun...	828...			
Three Weeks Ago								
			Lily ... PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG) Dear Jia Le, Refer to email dated 03/09/2020, we are still pending on your reply. Thank you.	Sat ...	467...			
			Ceci... LOD - SMM 7227U DOA 04.01.2020 - D20001194MFSH *** LKK REF: CC4/FCI20... WITHOUT PREJUDICE Dear Nicole, Our principal would like to request for video footage for their future record purpose. Kindly	Sat ...	84 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Clai... OD CLAIM FOR SKP 8396 R ON 24/9/2020	Sat ...	2 MB			
			Dear all, Kindly assist to register OD claim for above mentioned vehicle. Above attachment is the GIA report and estimate for					
			Hsi... SLN3063H & SH8781J on 12/7/20 //LKK Ref: CC4/III20007368/Ggs3	Sat ...	79 KB			
			Without Prejudice Hi Suann, Thank you for your email. The case is handled by Cecilia, she will check and get back to you. Hi					
			Tan,... <SEEK MANDATE> Your Ref: 3564361281SG-003 - ACCIDENT INVOLVING VEHI...	Sat ...	129...			
			Dear Jasper Further to email dated 26th July 2020. I am following up on this matter. Kindly urgently provide us an latest update /					
			Tan,... AIG Ref: 9591822258SG-003    Accident Involving SJS3641L / SMG2016B on 23/...	Sat ...	101...			
			Dear Khanchna Reference to above matter. I am following up on this aging case. Please provide the latest updates / last					
			Ste... REQUEST FOR GIA REPORT - GBH 977R	Fri ...	2 MB			
			Dear Jasper, Attached OI report. Best Regards, Steve Chen  Assistant Automotive Assessor LKK Auto Consultants					
			Mei... REQUEST FOR GIA REPORT - SMN 9538D ; DOA : 06/09/2020 *** LKK REF: CC6/...	Fri ...	2 MB			
			Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
			Jasli... LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC0...	Fri ...	1 MB			
			Dear Sirs / Madam, We refer to the above matter. We have inspected TP vehicle SKW 3099U at M/s Trans Eurokars Pte Ltd.					
			Mei... Accident involving SML4991X and SGV3690P on 26.08.2020 (LKK REF: CC4/AIG2...	Fri ...	3 MB			
			Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
			Visi... Accident involving SML4991X and SGV3690P on 26.08.2020 (Your Ref:TBA)	Fri ...	3 MB			
			Dear Sir/ Madam, Please refer to the attached LOD. Thank You Yours faithfully, Michelle					
			Hsi... III Insured Vehicle: GBH195E // DOA: 24/09/2020	Fri ...	207...			
			Hi Gabriel, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
			Jasli... Escalating of third party bodily injury - AIG REF: 0589665270SG *** LKK REF: CC4...	Fri ...	68 KB			
			Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SLJ 2595S on 05/06/2020. Third party bodily injury					
			Wai... TCS REF: AAD1606-056--Accident involving SKR2918P (AXA) & SHC5071B on 06...	Fri ...	670...			
			WITHOUT PREJUDICE Dear Jasper Are there any offer making to us? Our taxi's was travelling straight on his lane, your client					
			Sele... Accident involving SHF206Y & SKJ6052C ON 19.3.2020 along Choa Chu Kang Dr...	Fri ...	188...			
			Dear Khanchan We reject your offer. Your global sum is not even our repair cost. Please note your insured has admitted she was					
			Celi... New message for service request 114209, vehicle number SKN8165B	Fri ...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
			Celi... New message for service request 92744, vehicle number SJL32B	Fri ...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
			Celi... New message for service request 149859, vehicle number YP2812E	Fri ...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
			Jasli... Escalating of third party bodily injury - AIG REF: 9265420689SG *** LKK REF: CC4...	Fri ...	67 KB			
			Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SMC 8315U on 22/09/2020. Third party bodily					
			Kha... ACCIDENT BETWEEN GBG 1166M & SLP 2696C ON 20/12/2019	Fri ...	260...			
			WITHOUT PREJUDICE Dear Jason/Shiying, We confirm settlement as per your LOD for \$3,665.50(all in). We attach herewith a					
			Hsi... Submission of Docs in Merimen to Effect Payment (24/09/2020)	Fri ...	137...			
			Hi Meena, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
			Wai... TCS REF 1605-071 - Accident involving SKP 4291K (AXA) and SHF 710H on 04.0...	Fri ...	273...			
			Without prejudice Dear Jasper Are there any offer making to us? Enclosed is the witness statement for your investigation. Our					
			Ma... #2967488649SG004#023# PRE-REPAIR INSPECTION - ACCIDENT INVOLVING ...	Fri ...	107...			
			Dear Shirley, Thank you for the referral. The BI examiner in charge for this matter is Kathlyn Cheok and she has acted on it. Best					
			Jas... FILE CLOSED ON 25/09/2020	Fri ...	91 KB			
			Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
			Hsi... Direct Settlement - Accident Involving SKZ1238H (OI : EQI - TBA ) and SLF3259C...	Fri ...	8 MB			
			Hi Joel, Kindly assist. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
			Ash... FILE CLOSED ON 25/09/2020	Fri ...	47 KB			
			Hi, Enclosed the list of cases need to close.					
			ON... Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [Exter...	Fri ...	6 MB			
			Lonpac External - General Dear Jaslin Please see attached for our Insured's GIA report. Regards, Ong Li Li Senior Claims					
			Wai... TCS REF: AAD1602-090--Accident involving SGV611M (AXA) & SHD9209R on 04...	Fri ...	2 MB			
			Without prejudice Dear Jasper Are there any offer making to us? Thank You Best Regards, Ng Wai Yin Finance Department					
			Wai... TCS REF: AAD1602-037--Accident involving GBA1965E & SHC5777Z on 01.02.16...	Fri ...	1 MB			
			Without Prejudice Dear Hsiao Tong Are there any offer making to us? Thank You Best Regards, Ng Wai Yin Finance Department					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Wai... Your Ref: SHC5113P *Our Ref: CC3/III16016052/Kpa3 [ACCIDENT INVOLVING S... Without Prejudice Dear Hsiao Tong Are there any updates for this case? From the photo clearly show that vehicle SKM 687U had	Fri ...	594...			
			Ceci... FILE CLOSED ON 25092020 25/9/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Fri ...	86 KB			
			Shir... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ... Dear Mavis/Maricel, We have conducted the PRS SMT 685P. Please be informed that there is BI involved. Thank you. Best	Fri ...	215...			
			Jas... MANDATE REPORT ON 25/09/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	Fri ...	85 KB			
			Gua... [EXTERNAL] Fw: SOM02KP9_HW_SURVEYOR LISTING_ACCIDENT INVOLVING W... GUAN HIN MOTOR WORKSHOP. No 10 Ang Mo Kio Industrial Park 2A	Fri ...	3 MB			
!			Ad... Aigencypt ARRANGE SURVEY - YOUR INSURED SME5272T DOA: 24/09/20 & O... Talked to : Eileen	Fri ...	4 MB			
			Shir... OD CLAIM FOR SKF 6655 J ON 2/9/2020 Dear Kee Siang, As instructed by our client , please proceed to repair the insured vehicle SKF 6655J Not Exceeding Repair Limit \$	Fri ...	4 MB			
			Ash... #6505648840SG003#023# ,Your Ref: CC3/LCR17018831/Kha3,Accident involvin... Hi Kathlyn, We refer to the email below. We are still pending acceptance from third party on our 50% offer. Thank You. Best	Fri ...	403...			
			Kha... MANDATE REQUEST - SMK 5675 H ; DOA : 26/03/2020 Your Ref: TP / 1202000015024 Dear Lionel, We refer to the above matter. Please be informed that TP has rejected our offer on	Fri ...	331...			
			Jas... LOD OUR REF: SNM19D201061/C02/SFP4407D/ TAYHP - Direct Settlement - A... Dear OIC, We will close file at our end and submit survey report. Thanks Best Regards, Jasper Chua  Case Handler LKK Auto	Fri ...	11 ...			
!			AIG... Aigencypt SMF5857B OD AIG DOA 24.09.2020 Hi LKK, Kindly assist to survey today. Thanks, Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte.	Fri ...	4 MB			
			Kha... MVA BETWEEN PA 4355E & SHA 8067E ON 14/02/2020 WITHOUT PREJUDICE Dear Calvin, Thank you for the acceptance. We attach herewith the DV for your further action. Please	Fri ...	883...			
			Su ... ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALA... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Fri ...	3 MB			
			Hsi... FILE CLOSED ON 25/09/2020 Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks	Fri ...	63 KB			
			Jas... Your ref : SGW 2384A/ LKK REF: CC4/ASM18017454/Gwa3 / ACCIDENT INVOLV... WITHOUT PREJUDICE Dear Sir/Mdm, We have our principal's instructions to propose on 50% liability. Please confirm acceptance	Fri ...	73 KB			
			Ma... #2695934832SG004#023# Escalating of third party bodily injury - AIG REF: 26... Hi Su Ling, Thanks for the referral. Hi Wilson, Please be informed that 2695934832SG-004 has been assigned to you based on the	Fri ...	120...			
			Wo... Accident Involving SKW1219D & SFC1860R On 26/07/2020 Along Toh Guan Ro... Dear Khanchna, We refer to the matter below for your kind attention. Kindly assist to provide offer for this case. Thank you &	Fri ...	319...			
			Ad... SURVEY ASSESSMENT - D20003813MFSH/1 Talked to : Mr.Chan	Fri ...	249...			
			Vic ... [MANDATE GIVEN] RE: PRI REQUEST : FC REF: SH6800B. (D20002099MFSH/1) & ... Dear Jasper, We refer to your below email. We agree to your recommendation to settle the matter @ \$6,885.45 (all in). Thank	Fri ...	236...			
			Wai... TCS REF: AAD1605-069--Accident involving SJH6185A & SHB9986R on 04.05.16... Without prejudice Dear Khanchna Attach duly signed DV for your action. Hope to receive your payment soon.	Fri ...	1 MB			
			Kha... QBE REF: SMD1572J OUR REF: SJF7076K D.O.A: 13.11.2019 WITHOUT PREJUDICE Dear Jing Yee, Thank you for the acceptance. We attach herewith the DV for your further action. Please	Fri ...	512...			
			Tan... OUR REF: SNM20D201075/C02/GBH6495A /TKL - Accident Involving GBH6495A... Without Prejudice Dear Jia Le, We refer to your email below. Please proceed to offer at \$2,870.00(all-in). Please keep us posted	Fri ...	178...			
			Ad... Mandate request completed - C0385417/GA053527 G.NIVITHA LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
			Mei... TP claim for vehicle number SKA 8422 C & SLW 417 *** LKK REF: CC4/AIG20009... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Fri ...	6 MB			
			Asia... (Completed Discharge Voucher) ACCIDENT INVOLVING SMQ 6926 X & SKK 369... PROPERTY CLAIM (WITHOUT PREJUDICE	Fri ...	1 MB			
			Shir... SMC 8315U DOA - 18/09/2020 Dear All, Kindly inform this case is proceed direct settlement. Thank you. Best Regards, Shirley Hiew   Case Handler LKK Auto	Fri ...	61 KB			
			eryx... PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX1... Hi Kindly advise on the liability status. Thank you & Best regards Eryx Tan   Claim Advisor T 6262 8888   F 6452 5333   M 8138	Fri ...	62 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			<p>   <b>Fr...</b> <b>Subject</b> </p> <p>           PBSP LOD INVOLVING - SFZ821P &amp; SHD3212U ON 28.06.2020            Dear Sirs, PAYMENT REMINDER. Thank you. Regards, Caroline C/o Performance Motors Limited - Body and Paint         </p>	Fri ...	91 KB			
			<p>  <b>Mei...</b> RE-SEND OF LOI ON 25092020            DONE Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd         </p>	Fri ...	442...			
			<p> <b>Zuh...</b> REQUEST OI GIA REPORT - SHC 2741X            OID GIA report uploaded in Merimen. Best Regards Aida Samsuri Motor &amp; Work Injury Claims Dept India International Insurance         </p>	Fri ...	149...			
			<p> <b>Ad...</b> SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA ...            Talked to : Jessie         </p>	Fri ...	196...			
			<p> <b>Su ...</b> Escalating of third party bodily injury - AIG REF: 2695934832SG *** LKK REF: CC...            Dear Sir / Madam, We refer to the above matter. Third party bodily injury ("BI") sighted in TP GIA report.         </p>	Fri ...	65 KB			
			<p>  <b>Ad...</b> SURVEY ASSESSMENT - D20003826MFSH/1            Talked to : Jerleen         </p>	Fri ...	250...			
			<p> <b>Ma...</b> #5409748709SG004#023# Escalating of third party bodily injury - AIG REF: 54...            Dear Su Li, Thanks for the referral. Dear Angie, Noted that 5409748709SG-004 has been assigned to you in the system. For your         </p>	Fri ...	122...			
			<p>  <b>Sin...</b> *URGENT* Request for retrieve data &amp; photos for SH6177S (DOA: 09/03/2017) i...            Hi Hsiao Tong, The files are already archived Please see attached files and also download photos from the below URL         </p>	Fri ...	8 MB			
			<p>  <b>Vic ...</b> [EXPRESS SETTLEMENT VIA LKK] LOD - SMM 7227U DOA 04.01.2020 - D20001...            Dear Cecilia, We refer to your below email and we will get back to you for an update/mandate approval. Meanwhile, please         </p>	Fri ...	15 ...			
			<p>  <b>Ad...</b> PRE-REPAIR INSPECTION REQUEST – SLZ8359J vs SMS1369B (OI) on D.O.A.: 22/...            Talked to : Michelle         </p>	Fri ...	885...			
			<p> <b>Kha...</b> Request for advice - AIG REF: TP / 4295997488SG (OI : SJH6185A ) Re-open cas...            Dear Mariah, We refer to the above matter. Please be informed that we are pending for offer acceptance. Thank you. Best         </p>	Fri ...	342...			
			<p> <b>Pre...</b> ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 1...            Dear Asher, We will proceed with direct settlement with Liability 100% in our client's favour.         </p>	Fri ...	403...			
			<p> <b>Nic...</b> LOD - SJV 1502C AND SKE 5605R ALONG UPP. CHANGI RD ON 17.12.2019 - LK...            Dear Jasper, Please update us the status?         </p>	Fri ...	107...			
			<p>  <b>On...</b> MY REF : SJG 6612P (NTUC) DOA : 10.05.2020 YOUR REF : GBE 7936D (LONPA...            Without Prejudice Dear Jasper, Please refer to the attachment file for your attention. Thank You Best Regards, Shiyong Fastech         </p>	Fri ...	2 MB			
			<p>  <b>weg...</b> TP claim for vehicle number SKA 8422 C &amp; SLW 417            Dear sir/mdm, Enclosed are the supporting document for your reference with many thanks. Chee Kwong Thanks &amp; Regards,         </p>	Fri ...	6 MB			
			<p>  <b>Jasli...</b> EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 ***...            Dear Sir / Madam, We refer to the above matter. We have received a new assignment from M/s Hock Wah Motor Workshop Pte         </p>	Fri ...	2 MB			
			<p>  <b>Jasli...</b> Direct Settlement - Accident Involving SKZ1238H (OI : EQI - TBA ) and SLF3259C...            EQI REF: TBA         </p>	Fri ...	8 MB			
			<p> <b>Jas...</b> LKK REF: CC4/ASM20005568/Eba3 LOD- SML1452E            REMINDER Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd         </p>	Fri ...	841...			
			<p> <b>Ad...</b> Incoming New Document for GBE5120D            G.NIVITHA LKK Auto Consultants Pte Ltd         </p>	Fri ...	50 KB			
			<p> <b>Hsi...</b> Submission of Docs in Merimen to Effect Payment (28/07/2020)            Hi Natalia, Noted with thanks. We will inform third party repairer accordingly. Best Regards, Hsiao Tong, Chew (Ms)   Case         </p>	Fri ...	335...			
			<p>  <b>Ad...</b> FW: JRA195 CLAIMING AGAINST SMR5281Z DOA:21.02.2020            Without Prejudice Hi Khanchna Enclosed signed discharge voucher with company stamp for your reference. Please kindly         </p>	Fri ...	2 MB			
			<p> <b>Jia ...</b> FILE CLOSED ON 25/09/2020            Hi,         </p>	Fri ...	58 KB			
			<p>  <b>CH...</b> Assistance required: To effect MV for SFN4887L            Hi All, Please let us have your advise for MV. Thank you.         </p>	Fri ...	720...			
			<p>  <b>Ad...</b> SLB490R CLAIMING AGAINST SMD8861D DOA:30.08.2020 // LKK REF: CC6/AIG2...            Without Prejudice Hi Hsiao Tong Enclosed photo after repair for your reference. We look forward to hearing from you soon,         </p>	Fri ...	729...			
			<p>  <b>Wai...</b> Your Ref: SHB 7829A [AAD1504-293] ,Our Ref: CC3/III15007251/K1wa3,Accident...            Without prejudice Dear Hsiao Tong Attach duly signed DV for your action. Hope to receive your payment soon.         </p>	Fri ...	2 MB			
			<p> <b>Do-...</b> Request for OI GIA REPORT - GBE 3625C            This mail is associated with :         </p>	Fri ...	61 KB			
			<p> <b>mar...</b> Your Ref: GBD8436D *Our Ref: CC4/III19002016/Kpa3 [ACCIDENT INVOLVING S...            Hi Hsiao Tong Have forwarded your email to Survey Dept, kindly hold for their response. Rgds Margaret K. Kim Hin Auto Pte Ltd         </p>	Fri ...	212...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Kha... Accident Involving SMD5390R & SJE1496B on 17/09/2020 LKK REF : CC4/AIG20... Without Prejudice Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements	Fri ...	9 MB			
			Hsi... After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/... REMINDER Without Prejudice Dear sirs/Mdm, We refer to our email dated 18/06/2020. Please confirm acceptance.	Fri ...	122...			
			Jas... RE: RE: SPAM-LOW: RE: Your ref : SJE 7312J / DOA : 15/04/2020 / LKK ref : CC... WITHOUT PREJUDICE Dear Hui Qing, We have our principal's instructions to offer 7,500.00(all in) Kindly confirm acceptance by	Fri ...	659...			
			City... LOD for SLW5362J Your ref: 18/19/19/VC05/021600 ( GBC7592Y) Our ref: SLW... Dear Jasper, Any update for this case? Best Regards, Vronica Law City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate,	Fri ...	100...			
			Do... Request for OI GIA REPORT - SLZ 899U This mail is associated with :	Fri ...	61 KB			
			Kha... ACCIDENT INVOLVING SJE1496B & SMD5390R ALONG/AT HILLCREST ROAD ... Our Ref: CC4/AIG20010135/ks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=325078>	Fri ...	71 KB			
			Ceci... SOP file ref: 20.27635   Claim by WAN OI MEI (OWNER & DRIVER)   SKR 5419T *... Dear Samson, Attached is the revised report. Thanks	Fri ...	5 MB			
			Jas... 0737187149SG-003 *** LKK REF: CC6/AIG19015124/Aba3 Dear Chee Heng, We just called TP wksp. They will forward LOD to us soon. Best Regards, Jasper Chua  Case Handler LKK Auto	Fri ...	153...			
			Hsi... Submission of Docs in Merimen to Effect Payment (25/09/2020) Hi Gabriel, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Fri ...	63 KB			
			KEN... New Assignment (PRS) - Accident involving YM6866P (OI) & YN5192B on 04/09... Lonpac External - Confidential Dear Mei Kwan Noted with thanks. Best Regards Kenny Lim Asst. Claims Manager   Lonpac	Fri ...	5 MB			
			Hsi... Submission of Docs in Merimen to Effect Payment (25/09/2020) Hi Priya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Fri ...	60 KB			
			Lee ... Your Ref: JU 242P - ACCIDENT INVOLVING VEHICLES GBG 7536P AND SJU242P ... Sent from Mail <https://go.microsoft.com/fwlink/?LinkId=550986> for Windows 10	Fri ...	490...			
			Jas... [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL... Dear Sir/Mdm, We refer to the subject matter. It was reported that Insured vehicle change lane and hit third party.	Fri ...	2 MB			
			Clai... LOD Submission: Our Ref: SMD 7645 T ; LKK REF: CC4/AIG20006597/Gka3 Without Prejudice, Dear Sir/Ma'am, Attached is the LOD. Please get back to me with an offer soon. Thank you. The contents of	Fri ...	784...			
			Jen... FASTECH AUTO REF : SKH 5885H DOA : 03.04.2020 YOUR REF: WC 7550U ( ... Without Prejudice Dear Sir/Madam, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the	Fri ...	302...			
			Jen... FASTECH AUTO REF : SMR 3622L DOA : 23.06.2020 YOUR REF: SMQ 9646J ( ... Without Prejudice Dear Sir/Madam, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the	Fri ...	296...			
			Loh... 0737187149SG-003 Dear Sir/Mdm, Kindly let us have an update on the case. If there is no activity, kindly proceed to close case. Thank you. Best	Fri ...	96 KB			
			Ton... PRS for SLB6361R *** LKK REF: CC4/FCI20008565/Ada3 Dear Jia Le Please find attached signed DV for your kind action. Thank you.	Fri ...	7 MB			
			Hsi... OUR REF: MCT20080502/01 TP Veh No. : SLJ8322Z // LKK Ref: CS3/III20009333/... Hi Priya, Contents noted. Appreciate if you upload a copy of video in Merimen once you receive from CTPL. Thanks. Hi Shiau	Fri ...	1 MB			
			Mei... Emailing: 1 Cancel cases - to seek refund from Merimen Hi Swee Peng, FYI. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Fri ...	2 MB			
			Jen... CHOO MOTOR REF : SJZ 9144D D.O.A : 11.02.2020 YOUR REF : SH 8531P ( ... Without Prejudice Dear Sir/Madam, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the	Fri ...	288...			
			Ma... OUR REF: MCT20080502/01 TP Veh No. : SLJ8322Z Dear Tong, We have not received the video yet from CTPL. Thank You Best Regards, Priya Manivel Motor & Work Injury Claims	Fri ...	1 MB			
			Jani... DM19HO00944/JT: Direct Settlement - Accident Involving SKB8346J (OI : EQI - ... Hi Mei Kwan Please be informed that we have repudiated liability due to non-reporting for this case. Kindly inform TP's workshop	Fri ...	485...			
			Jeff... ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALA... Hi Alfred, Attached SAS report for your reference.	Fri ...	2 MB			
			She... Add new workshop in views system - SJA 9195M Hi Mei Kwan, Done... Best Regards, Shelia   IT LKK Auto Consultants	Fri ...	170...			
			Jen... FASTECHAUTO REF : GBB 2049M D.O.A : 28.08.2020 YOUR REF : SML 1300... Without Prejudice Dear Sir/Madam, Enclosed with the LOD documents to support the claim. Kindly look into the matter and let	Fri ...	3 MB			
			Su ... Escalating of third party bodily injury - AIG REF: 5409748709SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SH 8026G on 21/09/2020. Third party bodily injury	Fri ...	68 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Oliv...	Accident involving SBS Transit bus SMB3140U and vehicle no: SFX8682G For your reference – if you come across their cases.	Fri ...	99 KB			
		Hoc...	TP CLAIM_GBD8959L & SHD4979J (MS FIRST CAPITAL)_DOA: 23/09/2020 Dear sir/madam Attached herewith our client's GIA report that claim against MS First Capital's insured SHD4979J. Please revert on	Fri ...	730...			
		PBS...	LOD INVOLVING - SLZ3780H & SLV2359U ON 22.07.2019 Dear Sirs, Kindly see attached as requested. Thank you. Regards, Caroline C/o Performance Motors Limited - Body and Paint	Fri ...	2 MB			
		Celi...	New message for service request 92744, vehicle number SJL32B Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Celi...	New message for service request 71409, vehicle number SGW2384A Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Celi...	New message for service request 168649, vehicle number SKU9402Z Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Celi...	New message for service request 149859, vehicle number YP2812E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Celi...	New message for service request 179592, vehicle number SBS6320M Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Celi...	New message for service request 172405, vehicle number SGV9898T Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Shir...	AIG Ref: 0589665270SG003 Dear Jeremy, As spoken, thanks for re-open the case. Thank you. Best Regards, Shirley Hiew   Case Handler LKK Auto	Fri ...	312...			
		Kha...	MVA BETWEEN SME 2876X & SLH 9249G (LONPAC) ON 06/01/2019 YOUR REF: 18/19/19/VP05/021349	Fri ...	53 KB			
		Mei...	FURGENT ATTENTION: ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MA... Hi FYNA. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Fri ...	4 MB			
		Sub...	(EXTERNAL) RE: This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵂...	Fri ...	101...			
		QA ...	Reports closed on 24 Sep 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	Fri ...	151...			
		Kha...	Seeking approval to reject TP claim - MVA BETWEEN SME 2876X & SLH 9249G (... YOUR REF: 18/19/19/VP05/021349	Fri ...	54 KB			
		Shir...	Market Value Dear Joanne, The MV of SKD 8883P is \$ 15K - \$ 16K(est) as at August 2020. Thank you. Best Regards, Shirley Hiew   Case Handler	Fri ...	487...			
		Jas...	Your ref : SLZ 671J / LKK ref : CC4/III20007474/Kba3 / ACCIDENT DATE 17 JULY ... REMINDER Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd	Fri ...	59 KB			
		Hsi...	SML9100T LOI (Return Letter dur to Wrong Address) // LKK Ref: CC4/AIG200095... Hi Cecilia, Pls resend letter to insured. Reason as above. Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto	Fri ...	983...			
		Kha...	REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020 WITHOUT PREJUDICE Dear Caroline, We refer to the above matter.	Fri ...	699...			
		Jen...	OUR REF: SNM20D203426/C02/SLD72D/ LEWLC & YOUR REF: SGR6118C (TP : L... Dear Mei Kwan / Jia Le, Please refer to attached GIA Report. Thank You.	Fri ...	3 MB			
		Sub...	(EXTERNAL) Re: Request for OI GIA Report This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵂...	Fri ...	101...			
		Ad...	Incoming New Document for SMS8036R G.NIVITHA LKK Auto Consultants Pte Ltd	Fri ...	50 KB			
		Mei...	Second Reminder : Our Ref: SMD 7645 T ; Your Insured: SMD 5585 X - 7730469... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Thu...	93 KB			
		Lee...	Second Reminder : Our Ref: SMD 7645 T ; Your Insured: SMD 5585 X - 7730469... Without Prejudice Hi Nur'Ikhwan, Matter is under care of LKK Auto Consultants Pte Ltd. Hi LKK Team, Please assist to handle. Do	Thu...	85 KB			
		Mei...	Accident involving SMA2122J and GBH5758Z on 20.08.2020 *** LKK REF:CC4/AI... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Thu...	2 MB			
		Wo...	OFFER + DV REQUEST- FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.... Dear Jasper, Any update on mandate approval ? Could I have an offer or DV for this claims. Appreciated your kind action on this	Thu...	1 MB			
		Ceci...	OUR REF: SNM20D203439/C02. YOUR SJS 5373Y (TP : LKK REF - CC6/CTI20010... [Strictly Confidential] Dear Sirs We are agreeable to negotiate on Direct Settlement basis. Please refer to attached SAS. Thank	Thu...	897...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Iren...	OUR REF: SNM20D203515/C02/GP9690G/TAYHP & YOUR REF: SMK4497L -TO ...	Thu...	121...			
		Dear Sir (RICO),	Please forward us a copy of your client's GIA REPORT. Aside to LKK, Please get your surveyor to liaise with RICO					
		Dyn...	Accident involving SMA2122J and GBH5758Z on 20.08.2020	Thu...	2 MB			
		Dear Sir/ Madam,	Please refer to the attached LOD. Thank You. Yours Sincerely, Michelle					
		Clai...	OUR REF: SNM20D203439/C02/SGL3755P/LOWCT & YOUR SJS 5373Y (TP : LKK...	Thu...	2 MB			
		Dear Cecilia,	Please assist on LKK Auto on D/S					
		Kha...	CLOSE ON 24/9/2020	Thu...	47 KB			
		Dear All,						
		Hsi...	Your Ref: SLV7928U // DOA: 31/07/2019 //LKK REF: CC4/FWD19013844/Kpa3 (S...	Thu...	954...			
		Without Prejudice	Hi, We refer to our below email.					
		Carr...	FINAL REVISION - SDS7388M - TP AIG - SURVEYED 08 JUL 2020	Thu...	649...			
		Hi Adrian,	Revised estimate and photographs is attached. Please confirm repair cost of \$3620.40 @ 3 days. Your early closure is					
		Jas...	FILE CLOSED ON 24/09/2020	Thu...	93 KB			
		Dear Admin,	Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
		Hsi...	Your Ref: SJG1617J_ACCIDENT INVOLVING VEHICLES SHB 6643A AND SJG1617J...	Thu...	114...			
		URGENT	Without Prejudice Dear Sir/Madam, We refer to our several reminders. Please furnish us a copy of					
!		Hor...	PRE-REPAIR INSPECTION REQUEST – GBF1151K vs SMG545D (OI) on D.O.A.: 21...	Thu...	147...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...					
		Hsi...	III Ref: MCT19010893 // LKK Ref: CC4/III19002016/Kpa3 [ACCIDENT INVOLVING...	Thu...	1 MB			
		III Ref: MCT19010893						
		Shir...	SLJ2595S EST	Thu...	95 KB			
		Dear Moe,	Noted your email. Dear CS/Admin A, FYI. Thank you. Best Regards, Shirley Hiew   Case Handler LKK Auto					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLT1387E vs SMT8966B (OI) on D.O.A.: 24/...	Thu...	2 MB			
		Talked to : Michelle						
		AIG...	Aigencypt OD SME1566Y	Thu...	4 MB			
		Hi LKK,	Kindly assist to survey. Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte. Ltd.					
		Ad...	New Assignment (PRS) - Accident involving YM 6777M & SLW 9160 Z on 20/9/2...	Thu...	4 MB			
		G.NIVITHA	LKK Auto Consultants Pte Ltd					
!		AIG...	Aigencypt SMR3113P OD AIG DOA 24.09.2020	Thu...	4 MB			
		Hi LKK,	Kindly assist to survey. Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte. Ltd.					
		Ad...	Aigencypt OD SME9496M	Thu...	10 ...			
		Kindly ignore below email thanks.	G.NIVITHA LKK Auto Consultants Pte Ltd					
		Jia ...	FILE CLOSED ON 24/09/2020	Thu...	59 KB			
		Hi,						
		Kha...	ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ A...	Thu...	584...			
		Our Ref: CC3/AIG20009885/Qka3	<http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=324819> Dear Lydia, We refer					
		Ser...	ES-LKK Request for evidence ; OUR REF : D20002883MFSH ; YOUR REF: SJP9668...	Thu...	3 MB			
		Hi Jia Le	Resent as requested. Thks Serene LIM Lim Yew Boo Spray Paint Co					
		Hor...	RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ...	Thu...	137...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...					
		Chi...	LOD - GBH 8783E, your ref. no. GBJ7283C, DOA : 22.05.2020 TP - AIG	Thu...	3 MB			
		WITHOUT PREJUDICE	Dear Jia Le, Attach Tow Receipt and revised LOD for your reference. Thanks & Best Regards, Karen, on					
		Ad...	Aigencypt Accident involving SHD7091A and your insured SKR2958Z dated 24.0...	Thu...	1 MB			
		Talked to ; Juman	Vehicle ; in					
		Ad...	FW: SLB490R CLAIMING AGAINST SMD8861D DOA:30.08.2020	Thu...	6 MB			
		Without Prejudice	Hi Su Li Contents noted with thanks. We look forward to hearing from you soon of the offer for a close case ,					
		Ad...	Aigencypt Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020	Thu...	3 MB			
		Talked to : Joey						
		Iren...	O/R: SNM20D203385/ES9120T/TAYHP / FW: Notice to inspect our client's moto...	Thu...	196...			
		Dear Sir/Mdm,	We refer to the above matter. Liability is down on our insured. We are prepared to do a direct settlement with you.					
		AIG...	Aigencypt Accident involving SBS Transit bus SMB3140U and vehicle no: SFX868...	Thu...	120...			
		Hi LKK,	Kindly assist to survey. Thanks. Winnie Fan AIG Claims Service Associate Claims   AIG Asia Pacific Insurance Pte. Ltd.					
		Su ...	Accident Involving XE2086D & SMN6170A On 12.9.2020	Thu...	1 MB			
		Without Prejudice	Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Rac... PRI: SURVEY ASSESSMENT - D20003397MFSH/1 // EXPRESS SETTLEMENT - Acc... Thu... 5 MB Dear Jaslin, Liability is unclear, we had informed third party as per attached email for your reference. We are unable to proceed					
			Acc... [BANK TRANSFER FOR CTI] Fw: SNM20D202464: TP Direct Settlement - Acciden... Thu... 184... Dear Pauline					
			Clai... OUR REF: SNM20D203512/C02/SJU8009U/LOWCT & YOUR REF: SMU3219C (TP... Thu... 2 MB Dear Cecilia, Please assist on LKK Auto on D/S					
			Hsi... Submission of Docs in Merimen to Effect Payment (24/09/2020) Thu... 225... Hi Priya, Yes. A copy of email to 3rd party had been uploaded in Merimen. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler					
			Hsi... [AIG]: Your ref: 2840763111SG [ACCIDENT INVOLVING VEHICLES SLV2359U AN... Thu... 1 MB Hi Jia Le, Refer to your below email. I am not able to see the below info/update in Views Memo.					
			Jeff... ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALA... Thu... 120... Hi Alferd, Can you hold back the repudiation? Insured will file the report today.					
			Hsi... GZ 3141L ON 05/07/18 Thu... 2 MB REMINDER Dear Ms Jessy,					
			Hsi... <Request For Video>Your Ref: SMS8036R // LKK Ref: CC4/III20010196/ps3 [ACC... Thu... 2 MB Without Prejudice Hi Mei, Received with thanks. "Kindly note that this negotiation between parties on this matter is purely on a					
			Hsi... III Ref: TBA // LKK Ref: CC4/III20010196/ps3 [ACCIDENT INVOLVING SHC 1193J(... Thu... 2 MB III Ref: TBA					
			Celi... Invoice status in Vendor Portal: claim S0M02FA3 for vehicle SKE548E Thu... 49 KB Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
			Rac... SURVEY ASSESSMENT - D20003844MFSH/1 // EXPRESS SETTLEMENT Thu... 2 MB Dear Su Li, Liability unclear. We are unable to proceed with express settlement. Kindly submit your survey report and invoice to					
			Clai... Claim : SNM17D07190/C02/5/LKKDS <Payment Status>TP Direct Settlement - A... Thu... 188... Irene, Please check and revert LKK. Thanks, Shumin					
			Hor... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ... Thu... 268... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...					
			Ad... PRE-REPAIR INSPECTION REQUEST – SDP1948C vs SBU1838J (OI) on D.O.A.: 23/... Thu... 1 MB Talked to : Michelle					
			Vin... MVA BETWEEN SHD 1076J & SDK 8363U ON 28/07/2020 Thu... 302... Without Prejudice Dear Khanchna, We refer to the email dated, 16.09.2020. Traffic police result have been provided. Any offer for					
			Vin... (REMINDER) LOD / Accident involving SHB8686M & YQ342C on 06.01.2020 (CHI... Thu... 106... Without Prejudice Dear Khanchna, We refer to the email dated, 12.08.2020. Scene video and traffic police result have been					
			Gua... REJECT TP CLAIM - [EXTERNAL] Fw: S0M02KP9_HW_SURVEYOR LISTING_ACCID... Thu... 1 MB GUAN HIN MOTOR WORKSHOP. No 10 Ang Mo Kio Industrial Park 2A					
			Su ... SURVEY ASSESSMENT - D20003780MFSH/1 // EXPRESS SETTLEMENT Thu... 2 MB YOUR REF: D20003780MFSH					
			Vic ... SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT - Accident... Thu... 4 MB Dear Jaslin / Khanchna, Noted with thanks. Kindly request TP video footage for our record. Kind Regards, Vic Sanghila Motor					
			Kha... OUR REF: BUS/05/17/1012; YOUR REF: CC3/AIG17009579/K1YG3Q2; ACCIDENT ... Thu... 299... WITHOUT PREJUDICE Dear Jimmy, We refer to the above matter.					
			Hor... PRE-REPAIR INSPECTION REQUEST – SLA728L vs SLX1792 (OI) on D.O.A.: 19/9/... Thu... 7 MB This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...					
			Hsi... <Request For Video>Your Ref: SMS8036R // LKK Ref: CC4/III20010196/ps3 [AC... Thu... 65 KB Your Ref: SMS8036R Without Prejudice					
			Chin RE: TP Settlement SKP8379R & SJJ600Y (CHINA) Thu... 62 KB Dear Jia Le We refer to your email. We are waiting for your settlement. Please do come back to us asap. Thank you Regards,					
			Ash... First Reminder: Our Ref: GBE 4304 Y ; LKK REF: CC4/AIG20005274/Eea3 Thu... 955... 'WITHOUT PREJUDICE'					
			Hsi... PRI - SLF3259C CLAIMING AGAINST SKZ1238H (EQ), DOA: 20/09/2020 Thu... 249... Without Prejudice Dear Sirs/Mdm, We refer to your below email. We will check and get back to you. Hi Admin Team, Kindly					
			Do-... Request for OI GIA Report Thu... 55 KB This mail is associated with :					
			Hsi... Submission of Docs in Merimen to Effect Payment (24/09/2020) Thu... 60 KB Hi Sherini, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hsi...	Submission of Docs in Merimen to Effect Payment (24/09/2020)	Thu...	63 KB			
		Hi Meena,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Tini...	( URGENT ) To Advise Liability for TP claim FBL1477P ( SMP6619M AIG )	Thu...	2 MB			
		Hi Jia Le,	Any updates? Thanks & Best Regards, Tinie Ng Cust Care Specialist (Accident Repair) ComfortDelGro Engineering Pte					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SFS898E vs SGM1457H (OI) on D.O.A.: 22/...	Thu...	6 MB			
		Talked to :	Darren					
		TEA...	FINALISED SJW9217T NISSAN LATIO	Thu...	3 MB			
		WITHOUT PREJUDICE	Kindly refer to the signed DV. Please let us have your favourable payment soonest. Thank you and have a					
		Ad...	SMQ8280L DOA 23.09.2020 VEHICLE IN OUR WORKSHOP	Thu...	7 MB			
		Talked to :	Don bong					
		Jas...	GZ1200M Claim	Thu...	74 KB			
		Without Prejudice	Dear Sir/ Madam, We refer to your below email. Please be informed that we are currently seeking for mandate					
		Chi...	SMM3996J OD AIG DOA 19.09.2020	Thu...	4 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นีคือ...					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLR4582Z vs SLG5124P (OI) on D.O.A.: 19/...	Thu...	310...			
		Talked to :	Mr.Sim					
		Asia...	(Completed Discharge Voucher) ACCIDENT INVOLVING SML 4966 U & SHB 446...	Thu...	951...			
		PROPERTY CLAIM	(WITHOUT PREJUDICE)					
		Su ...	Rename of email account from 'Suwanna@lkkauto.com' to 'SuLing@lkkaut...	Thu...	292...			
		Received						
		Jam...	Finalize Case for SLX 9594 A - DOA: 04/09/2020	Thu...	296...			
		Dear Sun Pin,	Please find attached for After Paint Photo. Kindly assist to finalize the above mentioned case. Thanks. Regards					
		Jasli...		Thu...	66 KB			
		To check availability of the case handler, you may contact the undersigned.						
		Kha...	ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST...	Thu...	4 MB			
		G & W READY-MIX PTE LTD						
		Celi...	New message for service request 72150, vehicle number SHD305E	Thu...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 167122, vehicle number SLK216U	Thu...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Chi...	OD CLAIM : SMT8966B DOA : 24.09.2020	Thu...	3 MB			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นีคือ...					
		Ma...	#3873658406SG004#023# Escalating of third party bodily injury - AIG REF: 387...	Thu...	124...			
		Dear Su Li,	Thank you for the notification. Dear Hai Chuan, Please be informed that 3873658406SG-004/005 have been assigned					
		AIG...	OD SMD9942Y	Thu...	8 MB			
		This is a secure, encrypted message. To read it, open the attachment.	Este es un mensaje cifrado y seguro. Para leerlo, abra el					
		Hor...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX1...	Thu...	131...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 นีคือ...					
		Alic...	[1st Reminder] Re: Your Ref: CC3/EQ18008089/K1pb3; CDGE Ref: CC18050022/...	Thu...	152...			
		Without Prejudice	Dear Madam, Our email of 19/09/2020 refers. Kindly let us have the document soonest as possible. Best					
		Sha...	REMINDER: PENDING PAYMENT (China Taiping Case) LOD / Accident Involving ...	Thu...	154...			
		WITHOUT PREJUDICE	Dear Sirs, We refer to the above mentioned. Please advise the payment status soonest. Thank you					
		Car...	Final Reminder : LOD SME9172Y (TP-AIG) - LKK REF CC4/AIG19016239/Kbb3	Thu...	2 MB			
		Dear Jasper,	Pls refer to the attached signed DV. Kindly close the case and payment prepare to Esteem Performance Pte Ltd.					
		Su ...	SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT	Thu...	8 MB			
		YOUR REF: D20003815MFSH						
		Jas...	Direct Settlement - Accident Involving GBE7936D (OI : LPC - TBA) AND SJG6612...	Thu...	4 MB			
		Dear Sir/Mdm,	We refer to the subject matter. It was reported that Insured driver reverse into parking lot and hit parked TP.					
		Jas...	EXPRESS SETTLEMENT - MSFC ref : D20000957MFSH / LKK ref : CC4/FCI200025...	Thu...	4 MB			
		Dear Sir/Mdm,	We refer to the subject matter. It was reported that Insured driver rear-ended TP.					
		Ceci...	SNM20D202868/C02. FW: Direct Settlement - Accident Involving SJR 2116Z (OI ...	Thu...	235...			
		Hi Su Li	Please be informed that our insured/insured driver had not reported the accident. Thank you.					
		Su ...	Escalating of third party bodily injury - AIG REF: 3873658406SG *** LKK REF: CC...	Thu...	68 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SKA 783M on 22/09/2020. Third party bodily					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hsi...	#9667803568SG003#023# SKZ3384E vs SKV6053L (OI) on D.O.A.: 25/06/2020	Thu...	258...			
		Hi Ms Maricel,	Thank you for your email. We will check and get back to you. Hi Sur Team, Kindly assist. CS/AIG20006732/Kyf3					
		kan...	OFFER : LOD :FW: Notice to inspect our clients' vehicle GBD3035K- Accident inv...	Thu...	1,00...			
		WITHOUT PREJUDICE	Dear Sir/Madam, We refer to your email below. Attached herewith the duly signed DV & Letter of					
		Jas...	<EXPRESS SETTLEMENT) Your Ref: D20001013MFSH - LKK REF CC4/FCI2000282...	Thu...	4 MB			
		Dear Sir/Mdm,	We refer to the subject matter. It was reported that Insured vehicle from taxi stand entering main road.					
		Hsi...	Submission of Docs in Merimen to Effect Payment (23/09/2020)	Thu...	279...			
		Hi Dhanya,	Thank you for your info. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Cat...	Finalisation - SG5812D (BUS/08/20/7005) - LONPAC	Thu...	1 MB			
		Hi Sun Pin,	Attached herewith our copy of the bus repair estimate for the case. Our finalise amount is \$4,300/- @ 5 working days					
		Iren...	OUR REF: SNM20D203495/C02/YN2200G/TAYHP & YOUR REF: YN7947C-TO C...	Thu...	1 MB			
		Dear Sir/Mdm,	We refer to the above matter. Please get your surveyors to liaise with LIU'S BROTHER to conduct survey. Regards,					
		Jas...	SURVEY ASSESSMENT - D20000529MFSH // EXPRESS SETTLEMENT - LKK REF C...	Thu...	3 MB			
		Dear Sir/Mdm,	We refer to the subject matter. It was reported that Insured driver coming out from minor road.					
		Ad...	Incoming New Document for SMS8036R	Thu...	51 KB			
		G.NIVITHA	LKK Auto Consultants Pte Ltd					
		AN...	Assistance required: To effect MV for SKK3502K	Thu...	755...			
		Hi	Please assist for the MV urgently DOA 11/9/2020 Regards					
		Vic ...	SURVEY ASSESSMENT - D20003479MFSH/1 // EXPRESS SETTLEMENT - Accident...	Thu...	3 MB			
		Dear Jaslin,	Please find attached OI GIA Report as requested. Thank you. Kind Regards, Vic Sanghilan Motor Claim Department					
		QA ...	Reports closed on 23 Sep 2020 (for submission / e-mail) (DS)	Thu...	143...			
		Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Celi...	PROPERTY & INJURY CLAIMS - NOTICE OF ACCIDENT & PRE-REPAIR SURVEY -...	Thu...	403...			
		DONE	Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Ad...	SHA3884X claims against your insured SFT796K	Thu...	1 MB			
		Talked to :	Jumani					
		Hsi...	Your Ref: AAD1506-064 (SHC5328L) // Our Ref: CC3/EQ15009394/Kpa3q2-1 [A...	Thu...	193...			
		Without Prejudice	Hi Wai Yin, We are checking with our principal. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto					
		Hsi...	DM15HO00989: TP Direct Settlement - Accident Involving SJA 5796E (OI) and S...	Thu...	1 MB			
		Hi Jaime,	We refer to our email dated 30/07/2020. Kindly advise payment status as third party is chasing. Thanks. Best Regards,					
		Hsi...	<Pending Payment> TCS REF: AAD1712-177--Accident involving SDW4445E (CT...	Thu...	285...			
		Without Prejudice	Hi Wai Yin, We are checking with our principal. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto					
		Hsi...	<Payment Status>TP Direct Settlement - Accident Involving SDW 4445E (OI) an...	Thu...	132...			
		URGENT	Dear Sirs/Mdm, We refer to your below email. Please be informed that third party had yet received payment. Kindly					
		Hsi...	TCS REF:AAD1704-263--Accident Involving SHC5630M & SJY8524C on 21/4/201...	Thu...	430...			
		Without Prejudice	Hi Wai Yin, We are checking with our principal. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto					
		Hsi...	ACCIDENT ON 15/02/2017 INVOLVING VEHICLES SJY 9504D AND SHD 412D -- ...	Thu...	427...			
		Without Prejudice	Hi Wai Yin, We are checking with our principal. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto					
		Hsi...	[PAYMENT STATUS] Your Ref: SNM17D01038C02/4 ; Our Ref: CC3/CTI17003338...	Thu...	233...			
		Hi Mr Alfred,	We refer to your below email. Please be informed that third party had yet received payment. Kindly advise. Thanks.					
		Jas...	TP AIG CLAIM SJB9910K AGAINTS SDB2556S DOA 20.09.2020 (URGENT) ** VEH...	Thu...	403...			
		WITHOUT PREJUDICE	Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident					
		Eric ...	SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV...	Thu...	114...			
		Dear Sirs,	We refer to our email below. Please let us have your recommendation soonest possible. Thank you. Eric Woo Motor					
		Su ...	LOD of SML4833U (N51) - Accident Involving SML4833U & SHD3744B on 15/07...	Thu...	4 MB			
		Without Prejudice	Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
		Ad...	LOD of SKW2905A (N51) - Accident Involving SKW2905A & SHB2382D on 04/0...	Thu...	4 MB			
		G.NIVITHA	LKK Auto Consultants Pte Ltd					
		Hsi...	OUR REF: 2002-47 // YOUR REF: SKS9030Zaccidentinvolvsjr5212j and sks903...	Thu...	119...			
		Without Prejudice	Dear Keith, Thank you for your email. The case is handled by Mr Jasper. He will check and get back to you. Hi					
		Hsi...	Accident Claim Inquiry -- EQ's REF: DM18HO03317/SG //LKK Ref: CC4/EQ18021...	Thu...	322...			
		Hi Janice,	We refer to the above matter. Third party had accepted our offer for coating at \$280.00. Kindly refer to the attached					
		Hsi...	LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External ...	Thu...	20 ...			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. Please be informed that basing on the accident statements					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Tea...	LOD - Our Ref: SKM 6725D and Your Ref: SFV 90C (AIG) / DOA: 04-11-2019	We...	198...			
			Dear Khanchna, Without Prejudice Ref your \$5,060.00 (all-in) PD offer of even date, we deducted \$4700 COR agreed and are only					
		Tea...	LOD - Our Ref: SLA 9669P and Your Ref: SMJ 9419K (AIG) / DOA: 15-09-2019	We...	202...			
			Dear Khanchna, Without Prejudice Ref your \$6,460.00 (all-in) PD offer of even date, we deducted \$6100 COR agreed and are only					
		Tea...	LOD - Our Ref: SLZ 1385D and Your Ref: SCY 7808Z (AIG) / DOA: 23-09-2019	We...	3 MB			
			Dear Khanchna, Without Prejudice Ref your \$5870.00 (all-in) PD offer of even date, we deducted \$5450 COR agreed and are only					
		keit...	OUR REF: 2002-47 // YOUR REF: SKS9030Zaccidentinvolvsjr5212j and sks903...	We...	119...			
			WITHOUT PREJUDICE Dear sir , We refer to the matter above , we would like to remind you guys that we have yet to receive any					
		keit...	OUR REF : 2003-21 SLB3795S // YOUR REF : SJA548M	We...	87 KB			
			WITHOUT PREJUDICE Dear sir , We refer to the matter above , we would like to remind you guys that we have yet to receive any					
		Do-...		We...	57 KB			
			This mail is associated with :					
		Mei...	ACCIDENT INVOLVING SMU3219C & SJU8009U AT 5B TOH GUAN RD EAST *** ...	We...	81 KB			
			Dear Allan, We refer to the above matter. Please be informed that we are currently pending for our principal to release OI GIA					
		Mei...	Direct Settlement - Accident Involving SJU8009U (OI : CTI - TBA) and SMU3219C...	We...	2 MB			
			Dear Sir/ Madam, We refer to the above matter. We have received a new assignment from M/s Cas Garage Pte Ltd - Kaki Bukit					
		Eric ...	SURVEY ASSESSMENT - D20001854MFSH/1 // EXPRESS SETTLEMENT	We...	2 MB			
			Without Prejudice Dear Sirs, Attached LOD for your reference. Please note that we are agreeable with Express Settlement. Kindly					
		Jasli...	SURVEY ASSESSMENT - D20003754MFSH/1 // EXPRESS SETTLEMENT - Accident...	We...	3 MB			
			YOUR REF: D20003754MFSH					
		Jia ...	<immediate attention>Letter of Demand; ACCIDENT INVOLVING OUR INSURE...	We...	844...			
			WITHOUT PREJUDICE Dear Poh Kin, Please duly sign the DV enclosed and return to us for our necessary action. Thank you.					
		Kha...	ACCIDENT BETWEEN SBR 90X & SLS 1946Y (AIG) ON 28/08/2019	We...	109...			
			WITHOUT PREJUDICE Dear Peach, Kindly let us have a copy of the accident video as we noted that your client has a copy of the					
		Ad...	SURVEY ASSESSMENT - D20003808MFSH/1	We...	250...			
			Talked to : Ben					
		Su ...	LOD INVOLVING - SKR5300B & SLH9535E ON 10.08.2020	We...	2 MB			
			Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
		Ad...	OD AIG SLT9102H	We...	4 MB			
			Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will					
		Jas...	SJR3651M / LKK ref : CC4/ASM20005745/Aba3 / Request for LOD	We...	2 MB			
			Without Prejudice Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the document enclosed and return document to us					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SKN3936B vs SMK6869J (OI) on D.O.A.: 20...	We...	5 MB			
			Hi, Kindly assist.					
		Ver...	PRE-REPAIR INSPECTION REQUEST – SLZ5928L vs SDN8410B (OI) on D.O.A.: 17/...	We...	294...			
			Dear Mavis/Maricel, We have conducted SLZ 5928L Please be informed that there is BI involved. Best Regards, Veron Chen					
		Hsi...	LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC0...	We...	133...			
			Hi Lili, Received with thanks. We will proceed DS with third party repairer as liability is not in our driver's favour (Insured driver					
		Ash...	FILE CLOSED ON 23/09/2020	We...	59 KB			
			Hi, Enclosed the list of cases need to close.					
		Ceci...	FILE CLOSED ON 23092020	We...	78 KB			
			23/9/2020 TPV NO TP WRKSH DOA FINAL SETTLEMENT AMT INSURER REF REMARK					
		Do-...	Request for OI GIA Report	We...	55 KB			
			This mail is associated with :					
		Jas...	FILE CLOSED ON 23/09/2020	We...	89 KB			
			Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
		Alla...	ACCIDENT INVOLVING SMU3219C & SJU8009U AT 5B TOH GUAN RD EAST	We...	2 MB			
			To the officer in charge: We are the appointed workshop of our client bearing the car plate SMU3219C .					
		Jas...	MANDATE REPORT ON 23/09/2020	We...	82 KB			
			Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
		Jia ...	FILE CLOSED ON 23/09/2020	We...	56 KB			
			Hi,					
		Alfr...	ACCIDENT INVOLVING YP201G & SHB8487X ON 31 MARCH 2019 ALONG JALA...	We...	595...			
			Dear Ben Please put up proposal to repudiate liability as Insured has failed and/or refused to file accident report till date. p.s no					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Mei...	Outstanding Credit Payment List due from MS FCI Insurance as at 23 Sep 2020	We...	128...			
		Dear Jason,	We will expedite for D20002717MFSH and D200002242MFSH. Thank you. Best Regards, Mei Kwan   Admin LKK					
		Ver...	OD CLAIM FOR SKS 8628 G ON 18/9/2020	We...	4 MB			
		Dear Syafiq,	As instructed by our client , please proceed to repair the insured vehicle SKS 8628G, (Excess \$800/-).					
		Eric ...	MANDATE REQUEST ON QUANTUM AND LIABILITY - PRI: SURVEY ASSESSMEN...	We...	140...			
		Without Prejudice	Dear Khanchna,					
		Ash...	[MANDATE REQUEST] Re: EXPRESS SETTLEMENT : SURVEY ASSESSMENT - D200...	We...	2 MB			
		Hi Chris,	We refer to the email below. Please note that we have not yet recieved third party discharged voucher. Thank You. Best					
		Den...	OD CLAIM FOR SKK 7751 G ON 17/9/2020	We...	3 MB			
		Dear Sir,	As instructed by our client, please proceed to repair the insured vehicle SKK7751G (Excess \$0/-).					
		Jas...	[EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHA4749Y (OI : FCI - TBA) ...	We...	3 MB			
		Dear Sir/Mdm,	We refer to the subject matter. It was reported that Insured vehicle change lane and hit third party..					
		Ver...	OD CLAIM FOR SDH 9199 L ON 20/9/2020	We...	2 MB			
		Dear Syafiq,	As instructed by our client , please proceed to repair the insured vehicle SDH 9199L, (Excess \$550/-).					
		Ad...	SURVEY ASSESSMENT - D20003774MFSH/1	We...	1 MB			
		Dear Sir/Madam,	Thank you for the assignment. Kindly assist to see the attach,according to the repairer already start to repaire					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SJY8454X vs SKK8806B (OI) on D.O.A.: 22/...	We...	2 MB			
		Hi,	Kindly assist.					
		Hsi...	<Vic Case> Report Send Back Alerts - SGN8073E (TP) //LKK Ref: CC6/AIG150175...	We...	82 KB			
		Hi,	Case reopened for further handling. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Siak...	LOD/Invoice for SLP8819B	We...	829...			
		Dear sir	Attached signed DV for your further action Thanks & Best Regards S.T.Sim Manager Accident Reporting Center					
		Jas...	FWD REF: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020	We...	1,00...			
		Without Prejudice	Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)					
		Ad...	SURVEY ASSESSMENT - D20003844MFSH/1	We...	238...			
		Hi,	Kindly assist.					
		Ma...	Escalating of third party bodily injury - AIG REF:3487544863SG *** LKK REF: CC...	We...	168...			
		Dear Mei Kwan,	Thank you and we acknowledge your BI referral. Best Regards, Ms. Mavis Chew AIG Complex Claims Examiner					
		PBS...	SURVEYOR APPOINTED; OUR REF : D20003843MFSH ; YOUR REF: SLZ1301X	We...	240...			
		Without Prejudice	Dear ALL As requested, please see video link below.					
		Su ...	Accident involving FBK1740J and SMV818M on 30/08/2020 LKK REF : CC6/AIG2...	We...	261...			
		Without Prejudice	Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our					
		Ad...	LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: 19/20/20/VC0...	We...	1 MB			
		Dear Li Li,	Received with thanks. G.NIVITHA LKK Auto Consultants Pte Ltd					
		Kha...	REJECT TP CLAIM - ACCIDENT BETWEEN YP 7989X & SHA 1746A(FCI) ON 30/0...	We...	135...			
		OUR REF: CC4/FCI20007219/Qks3s2	WITHOUT PREJUDICE Dear Sir/Madam, We refer to the above matter. Please refer below to					
		Hsi...	FILE CLOSED ON 23/09/2020	We...	59 KB			
		Hi, FYNA,	Thanks. No. LKK Ref TP veh DOA Remarks					
		Celi...	New message for service request 172405, vehicle number SGV9898T	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 126269, vehicle number SLG6755L	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 174386, vehicle number SMQ9741S	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Chu...	SURVEYOR APPOINTED; OUR REF : D20003843MFSH ; YOUR REF: SLZ1301X ***...	We...	413...			
		Dear Jing Xuan,	Kindly burn cd for the car plate no SLZ1301X to send over to LKK officer. Thank you Best regards Chua Kee Sin					
		She...	Add new WKSP in views system - SMS 8036R	We...	192...			
		Hi Su Li,	Done.... Best Regards, Shelia   IT LKK Auto Consultants					
		Ad...	D20003013MFSH - SJD3381R CLAIMING AGAINST SHB2343S DOA:29.07.2020	We...	2 MB			
		Without Prejudice	Hi Carlor Enclosed marked estimate as per your request, thanks. Best Regards, Sukyi Chong Assistant					
		Jen...	VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515...	We...	2 MB			
		Dear Mei Kwan	Please find attached as per request. regards Jenny Toh Senior Assistant Claims   Asia					
		Ser...	DENY LIABILITY - D20002699MFSH/1 // EXPRESS SETTLEMENT	We...	237...			
		Dear Su Li,	We refer to the above captioned matter. Reference to email below from Ding Chao dated 27/7/20, kindly advise any					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Ceci... [NEW LOD] -D20001808MFSH ( PRI: SURVEY ASSESSMENT - D20001808MFSH/... Dear Chris, Sorry missed out the attachment. Attached for your reference. Many thanks	We...	6 MB			
			Su ... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ... Hi Nivitha, Kindly assist to replace my ref. FYNA, our ref CC4/AIG20010124/ds3	We...	259...			
			Shi... SHD3072G FINALISE Dear Cecilia, FYI. CC4/AIG20010112/T1ga3 Best Regards, Shiao Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd	We...	795...			
			Eric ... SURVEY ASSESSMENT - D20003604MFSH/1 *** EXPRESS SETTLEMENT - ACC IN... Without Prejudice Dear Jia Le, We are agreeable with Express Settlement. Attached LOD for your action, please let us have your	We...	3 MB			
			ray... FBN 1758T FINALIZED CLOSE CASE *** LKK REF: CC4/III20004067/Hps3 Dear Hsiao Tong, Any update on this payment? Please advise. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd	We...	2 MB			
			Ad... SURVEY ASSESSMENT - D20003847MFSH/1 Talked to : Jessie	We...	249...			
			Ceci... PRI: SURVEY ASSESSMENT - D20001851MFSH/1 // EXPRESS SETTLEMENT Dear Chris, We have already submitted WP report to your end and close the case at our end. As TP pass the case to lawyer for	We...	265...			
			Clai... Accident Involving SDW5055R (OI : CTI - SNM18D04799C02) and SJM5750Z (TP... Dear All, Please be informed officer in charge is Irene Tay. Dear Irene, Please follow up.	We...	1 MB			
			Ad... SHC4845S - Survey (III) Talked to : Shanti	We...	2 MB			
			Hsi... Your Ref: SKT6949M // LKK Ref:CC4/III20009668/pa3 [ACCIDENT INVOLVING S... Without Prejudice Dear Sirs/Mdm, Thank you for your email. We are still pending for a copy of our insured video for review. We	We...	16 ...			
			Celi... New message for service request 177455, vehicle number SFN280M Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
			Zuh... Submission of Docs in Merimen to Effect Payment (23/09/2020) Noted HT, thanks. Best Regards Aida Samsuri Motor & Work Injury Claims Dept India International Insurance Pte Ltd	We...	151...			
			cay... Check Liability - TLM Ref: TP021092020; AIG Ref: TBA; Accident involving SGU59... Dear MTCL, Refer to above matter. We enclosed a copy of Accident Report for your attention. Please let us have your reply on	We...	909...			
			Ash... REMINDER 3 - YOUR REF : XD 4626 M OUR REF : SKD 5849 J ACCIDENT INVO... 'WITHOUT PREJUDICE'	We...	203...			
			Kha... Finalization on COR : SLZ 1385 D / DOA : 23/09/2019 AIG WITHOUT PREJUDICE Dear Mr. John, I am the PIC. We will do the necessary upon receipt of the LOD. Thank you. "Kindly note	We...	81 KB			
			Ash... LOD SLH463M / Your Ref : SKT4792K *** LKK REF: CC4/AIG20004451/Kea3 'WITHOUT PREJUDICE'	We...	211...			
			Leo... **SPAM** RE: SME7751P - Passat 1.8 *** LKK REF: CC3/AIG20009809/R1ba3 Dear Mei Kwan Well noted Regards Leo BKW RENT A CAR PTE LTD	We...	279...			
			Hor... Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๕๕๓...	We...	152...			
			Tea... LOD - Our Ref: SGS 822L and Your Ref: SML 8401G (AIG) / DOA: 10-07-2019 *** ... Dear Sirs, Without Prejudice Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of only	We...	2 MB			
			sm ... SFN280M CLAIMING AGAINST YP2189X DOA17.08.2020 Without Prejudice Hi Jasper Enclosed signed discharge voucher with company stamp for your reference, thanks. Please kindly	We...	2 MB			
			Kha... Accident between SLZ 1385D & SCY 7808Z on 23/09/2019 WITHOUT PREJUDICE Dear Mr. John, We refer to the above matter and e-mails as trailed. We attach herewith a copy of the	We...	769...			
			Ad... PRE-REPAIR INSPECTION REQUEST – SGV3916P vs SFK32D (OI) on D.O.A.: 22/0... Hi, Kindly assist.	We...	833...			
			Ad... SURVEY ASSESSMENT - D20003817MFSH/1 Hi, Kindly assist.	We...	239...			
			Mei... Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [Exter... Dear Li Li, We refer to the above matter. Kindly let us have a copy of insured's accident report for our necessary action. Please	We...	123...			
			Mei... REMINDER: LOD / Accident involving SJR6326H & PC2468R on 11.06.18 (QBE ca... Dear Shafawati, Still pending for QBE's reply/ update. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	We...	289...			
			Hsi... Requesting for TP survey / Ill ref - SHC3403R / Our ref - SME4019R / Doa Sep 1... Without Prejudice Dear Sirs/Mdm, Thank you for your video. Please be informed that basing on the accident statements	We...	2 MB			
			Mei... TP CLAIMS - SLR7432D AGAINST SHA7004T DOA 10/09/2020 *** LKK REF: CC4/... Dear Sir / Madam, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch	We...	172...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
!		Ash...	SURVEYOR APPOINTED; OUR REF : D20003721MFSH ; YOUR REF: SMH4372D *... We... 22 ... Hi Rachel, We refer to the email below. We have revert to third party on the mention matter. Thank You. Best Regards, Asher					
		Hsi...	Submission of Docs in Merimen to Effect Payment (23/09/2020) We... 64 KB Hi Sundari, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (23/09/2020) We... 60 KB Hi Priya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		kan...	ACCIDENT INVLG GBC7700C & SJN4516K(AIG) ON 14.09.2020 We... 273... WITHOUT PREJUDICE Dear Sir/Madam, We refer to the above matter. Our client's vehicle was surveyed by Adrian Ling on					
		Ad...	Incoming New Document for SKZ2997T We... 51 KB G.NIVITHA LKK Auto Consultants Pte Ltd					
		Ma...	#5578343787SG004#023# Escalating of third party bodily injury - AIG REF: 55... We... 119... Dear Jaslin, Thank you for the referral. I am the assigned BI examiner for this matter and will review accordingly. Best Regards,					
		Su ...	Accident involved SME8707L & SMD4340S ( BD ) on 18/08/20    C10007055 - Su... We... 266... Hi Denise, FYNA, our ref CS/AGI20008673/T1tf3					
		Su ...	ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 T DATED 21/... We... 3 MB Without Prejudice Dear Raymond, Thank you for your email. We refer to your below request. To avoid any confusion, kindly					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SKW913P vs SKJ3667Z (OI) on D.O.A.: 28/0... We... 285... Talked to : Kelly					
		Jasli...	Escalating of third party bodily injury - AIG REF: 5578343787SG *** LKK REF: CC6... We... 68 KB Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SJX 4009E on 18/09/2020. Third party bodily					
		Jas...	MARKED ESTIMATE- SJR432Z We... 65 KB Without Prejudice Dear Sirs/Mdm, Thank you for your email. We propose a settlement at a global sum of \$2,400.00(all-in). Please					
		Ad...	Incoming New Document for SME4019R We... 51 KB G.NIVITHA LKK Auto Consultants Pte Ltd					
		Ad...	RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ... We... 731... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Kha...	ACCIDENT BETWEEN SMF9412A & GBG9165M ON 05/04/2020 We... 52 KB WITHOUT PREJUDICE Dear Sir/Madam, We are acting on behalf of our mutual client (ANGELA YEO/ SMF9412A ). We were					
		Nitha	TP CLAIMS - SLR7432D AGAINST SHA7004T DOA 10/09/2020 We... 76 KB Dear All, Kindly assist to revert us on the liability. Thank you, Best Regards, Nitha Claims Officer Mova Automotive Pte Ltd					
		Mer...	SEEK MANDATE : SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLL... We... 571... Dear Jasper, Attached signed DV for your perusal. Thank you. Best Regards, Merina Chia (Ms) Motor Claims Department					
		Ad...	Request PRI for vehicle SMS8036R We... 351... Hi, Kindly assist.					
		Kha...	Request to upload OI video - AIG REF: TP / 8806301427SG (OI: GBJ6778Z ) We... 211... Dear All, Was the Insured video wrongly uploaded on Merimen? The accident video seems to show a different date and time and					
		Sha...	CC3/QBE19016029/K1ha3q2 LOD / Accident involving SHC6202J & GBA2757... We... 182... WITHOUT PREJUDICE Dear Sirs, We refer to your email below. Any updates on this. Please let us have your reply urgently. Thank					
		Sha...	Your Ref: CC3/QBE20007093/T1es3 LOD / Accident involving SHC6994G and S... We... 91 KB WITHOUT PREJUDICE Dear Asher, We refer to the above mentioned. Any offer for this case? Appreciate your early reply. Thank					
		Che...	ENQUIRY OF LIABILITY - SKZ2997T (DOA: 13/09/2020) (INDIA INSD : SHC8735A ... We... 144... Hi Jasper,					
		Wo...	Accident Involving GBH5028Y & GBH7169K (AIG) & SMG4816X On 21/09/2020 ... We... 642... Dear Mei Kwan, We refer to the matter below for your kind attention. Kindly assist to arrange survey and advise officer for this					
		Hor...	PRE-REPAIR INSPECTION REQUEST – SMG8091T vs SMU4399J (OI) on D.O.A.: 1... We... 131... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๕๑๓...					
		Ash...	( GIA ) OUR REF: D20/3773/CTPL/KT/CHRIS YR REF: SKX4822L DOA... We... 13 ... 'WITHOUT PREJUDICE'					
		Jasli...	REQUEST FOR DIRECT SETTLEMENT - SLZ1301X & SH7749K ON 21/09/2020 *** ... We... 170... Dear Sir / Madam, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch					
		Alfr...	OUR REF: SNM20D203435/C02/GBB315H & YOUR REF: SHC5389K (TP : LKK REF... We... 4 MB LKK REF: CC3/CTI20010096/Kka3					
		Tan,...	Your ref : 9924869986SG-003 We... 591... Dear Jasper Reference to your email below. There is no doubt that the taxi company will not collect the full rental from their hirers					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [Exter...	We...	648...			
		Talked to : Belle						
		Chri...	[PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK Re: SURVEY ASSIGNMEN...	We...	11 ...			
		Dear Asher,	Liability is clear. Pls proceed with express settlement. Regards Chris Lim Motor Claims Dept.					
		Kha...	Accident between SLZ 1385D & SCY 7808Z on 23/09/2019	We...	58 KB			
		WITHOUT PREJUDICE	Dear Adel, Please send us your LOD and the supporting docs. Thank you. "Kindly note that this					
		Kha...	MANDATE REQUEST (URGENT) AIG REF: TP / 9402262612SG (OI : SMN5892G )	We...	48 KB			
		Dear Ms. Norsiah,	We refer to the above matter. Please be informed that TP is chasing for offer urgently. Your approval please.					
		Kha...	MANDATE REQUEST - AIG REF: TP / 8911841979SG (Accident between SGG 660...	We...	49 KB			
		Dear Ms. Norsiah,	We refer to the above matter. Please be informed that TP is chasing for offer. Your approval please. Thank you.					
		Celi...	New message for service request 72150, vehicle number SHD305E	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 52164, vehicle number SG1031S	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		QA ...	Reports closed on 22 Sep 2020 (for submission / e-mail) (DS)	We...	152...			
		Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Wai...	Your ref : AAD2001-002 / Accident involving SHD 212P and SGZ 6496T on the 0...	We...	651...			
		Without prejudice	Dear Jasper Attach duly signed DV for your action. Hope to receive your payment soon.					
		Ad...	SURVEY ASSESSMENT - D20003479MFSH/1	We...	239...			
		Hi,	Kindly assist.					
		Jas...	Your ref : 9924869986SG	We...	535...			
		Dear Bennie,	TP rejected our offer of 1,300.00(all in). According to TP wksp, the government rebate is given to all drivers thru the					
		Iren...	OUR REF: SNM20D203396/C02/SLH1671Y/TAYHP & YOUR REF: SHD 9567G (TP ...	We...	3 MB			
		Dear Su Li,	Enclosed herewith our insured GIA REPORT as requested by you. Regards, Irene Tay Executive Claims Department					
		Ad...	SURVEY ASSESSMENT - D20003815MFSH/1	We...	250...			
		Talked to : Vonn						
		Ma...	#0328444513SG004#023# PRE-REPAIR INSPECTION - ACCIDENT INVOLVING ...	We...	149...			
		Dear Shirley,	Thanks for the referral. Dear Jeffrey, Noted that 0328444513SG-004 was already assigned to you. For your review					
		Ad...	SURVEY ASSESSMENT - D20003843MFSH/1	We...	256...			
		Talked to : Caroline						
		Ad...	Incoming New Document for SFV1111U	We...	51 KB			
		G.NIVITHA	LKK Auto Consultants Pte Ltd					
		Hsi...	No Survey Done - Cancel Case // LKK Ref: CC4/ASM20009328/Apa3	We...	83 KB			
		Hi Mei Kwan,	Adrian confirmed no survey done. Pls assist to cancel /close case. Thanks. Best Regards, Hsiao Tong, Chew (Ms)					
		Ash...	FW: Accident involving GBJ2524R and SMS631A on 24.06.20 (Your Ref: CC4/AIG...	Tue...	156...			
		'WITHOUT PREJUDICE'						
		Ceci...	CTPIS ref: SNM20D202707/C02. FW: Arrange for " Pre-repair survey "for SGW67...	Tue...	144...			
		Dear Sirs	Please let us have a copy of the survey report. Thank you.					
		Ceci...	OUR REF:BUS/08/20/1004 - ACCIDENT ON 04/08/20 INVOLVING SG1184J AND...	Tue...	2 MB			
		Without Prejudice	Dear Hua Yen, Kindly let us have a copy of Video Footage as per our principal's request. Thanks "Kindly note					
		Do-...	Please submit your final report in Merimen *** LKK REF: CC4/AXA16016456/M1...	Tue...	58 KB			
		This mail is associated with :						
		Mei...	Your ref CC3/CTI17004323/K1fb3 ; Our ref BUS/01/16/7025 *** LKK REF : CC3/C...	Tue...	161...			
		reminder	Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		Vin...	(REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.202... Tue...	8 MB				
		Without Prejudice	Dear Jia Le, We refer to our email below, dated 21.09.2020. Re-attached video footage. Your insured failed to					
		Kha...	ACCIDENT BETWEEN SDM 8889J & SGQ 4387K ON 02/08/2020 ALONG/AT BU... Tue...	284...				
		Our Ref: CC3/AIG20007989/ka3	<http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322872> YEE LEASING PTE LTD					
		Ad...	ACCIDENT BETWEEN SKK 8029 C AND YOUR INSURED SMP 1284 C ON 21/9/20... Tue...	4 MB				
		Dear Tony,	Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Oi S...	SMB 1415R	Tue...	851...			
		Hi Khanchna,	Already confirm with workshop, Finalize amount \$2,250. Repair day 3 days. (L/S, before gst). Please refer					
		Jia ...	FILE CLOSED ON 22/09/2020	Tue...	57 KB			
		Hi,						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Jia ... *RE: COUNTER OFFER - LOD - FINAL REVISION - SLZ1847M - TP AIG - SURVEYE... WITHOUT PREJUDICE Dear Nadia,	Tue...	435...			
			Ceci... OUR REF: SNM20D203231/C02. YOUR REF: SHF121H (TP : LKK REF - CC3/CTI200... [Strictly Confidential] Dear Sirs Please refer to the requested SAS. Thank you.	Tue...	985...			
			Jas... FILE CLOSED ON 22/09/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Tue...	86 KB			
			Hua... CHINA TAIPING INSURED: XE6066K OUR REF: SMA8052M D.O.A: 04.10.201... Dear Jasper We didn't have any video footage. We just have the witness report attached together with LOD. Thank You. Regards,	Tue...	210...			
			Ron... LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External ... Dear Mei Kwan, The file is too big, but it is uploaded on the Merimen. Are you able to access it? Thank You, Ronald Yap	Tue...	395...			
			Ree... S0M02T5B_GBA4115Y CLAIMING AGAINST YN697U DOA:01.09.2020 Without Prejudice Hi Motor Claim Dept We would like to inform you that our client withdraw the claim from our	Tue...	60 KB			
			Car... Final Reminder : LOD SLK7407P (TP-AIG) Dear Jia Le, We rejected your offer . We maintain to accept \$2458.21 to settle the property claim. Kindly let us have your revert	Tue...	469...			
			Kha... CLOSE ON 22/9/2020 Dear All,	Tue...	48 KB			
			Hsi... SHC 8425 U - LOD *** LKK REF: CC4/ASM20003237/Dpa3, follow up 03 Without Prejudice (save as to costs) Dear Sirs/Mdm, We refer to our email dated 04 Aug 2020. Please confirm acceptance.	Tue...	120...			
			Bo... AIG VW DS - SLD6856U & SLD3620C - P 3402 Dear Su Li/Mei Kwan/Shu Pei, Attached rental invoice and agreement for your kind perusal. Thank you and stay safe always ;)	Tue...	338...			
			Ceci... SNM20D203165/C02. FW: Direct Settlement - Accident Involving SJH8992Z (OI ... [Strictly Confidential] Dear Sirs Please refer to the requested SAS. Thank you.	Tue...	2 MB			
			Ad... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Tue...	325...			
			Ash... FILE CLOSED ON 22/09/2020 Hi, Enclosed the list of cases need to close.	Tue...	57 KB			
			Wai... TCS REF: AAD2005-069 -- Accident involving SLF3101Z & SHD9922P on 28/05/2... Without prejudice Dear Jasper The government rebate is given to all drivers thru the company and had nothing to do with the	Tue...	916...			
			Ad... [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5209... Dear Charmaine, Appointment confirmed. G.NIVITHA LKK Auto Consultants Pte Ltd	Tue...	4 MB			
			Mei... REJECT CASE ON 22092020 Done. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Tue...	996...			
			poh... <Immediate Attention>(Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVI... WITHOUT PREJUDICE	Tue...	83 KB			
			Shir... PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP... Dear Mavis/Maricel, We have conducted the PRS SLU 2213L. Please be informed that there is BI involved. Thank you. Best	Tue...	1 MB			
			Jam... Accident involving YN 6945 P & YK 8230 X on 27/8/2019 along Jln Papan //LKK ... Dear Hsiao Tong, I've email in to Sun Pin for finalize on 18/08/2020. Regards James Tan Claims Department HUA HONG	Tue...	986...			
			Ad... SJT7342T CLAIMING AGAINST SDQ1191M DOA:04.09.2020 Without Prejudice Hi all Enclosed LOD and supporting documents for your reference. We look forward to hearing from you soon	Tue...	5 MB			
			Ceci... FILE CLOSED ON 22092020 22/9/2020 TPV NO TP WRKSHIP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Tue...	72 KB			
			Tea... FW: ACCIDENT BETWEEN PC 1739R & SGX 4780X ON 07/07/2020 Dear Khanchna, Good day. Attached is the GIA report and scene photos for reference. Vehicle yet to proceed for third party	Tue...	4 MB			
			Hsi... (Offer Acceptance) ACCIDENT INVOLVING SMQ 6926 X & SKK 3693 S ON 3 FEB... REMINDER Without Prejudice Dear Sirs/Mdm, Further to our below email.	Tue...	773...			
			Kha... ACCIDENT BETWEEN SJM 5750Z & SDW 5055R (CTI) ON 04/10/2018 WITHOUT PREJUDICE Dear Karen, The above matter refers. Is your client still pursuing the claim? Please be informed that liability	Tue...	60 KB			
			Celi... New message for service request 176950, vehicle number GBH8242A Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
			Chri... NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TB... Dear Jasper, Liability is clear. Pls proceed with express settlement. Regards Chris Lim Motor Claims Dept.	Tue...	259...			
			Celi... New message for service request 178989, vehicle number SMD4099P Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Celi... New message for service request 127209, vehicle number SJH900S Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
			Mei... CANCEL CASE DONE. Please update principal and upload supp doc in view/ merimen. Thank you. Best Regards, Mei Kwan   Admin LKK Auto	Tue...	470...			
!			Ad... <Immediate Attention>(Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVI... Hi, Kindly assist. Correct Vehicle is SKQ4570A,workshop need liability before survey thanks.	Tue...	2 MB			
			Hsi... Report Send Back Alerts - SGY2061X (TP) LKK Ref: CC4/AIG16023731/Kea3q2-1 Hi, Case reopened for further handling. Thanks. Best Regards, Hsiao Tong, Chew (Ms)	Tue...	71 KB			
			Hsi... ULA Ref: AWE/FDK/EQI/0141/sr   LKK Auto Ref: CC4/EQI16007503/M1eb3q2   A... Dear Ms Siti Raudah, We refer to your letter dated 15/09/2020. Enclosed here with a copy of LKK Survey Report & police report	Tue...	3 MB			
			Ad... RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE S... Dear Yin Rul, Kindly assist to provide the workshop details. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	7 MB			
			Mei... Our Ref: 8356544655SG - Status *** LKK REF: CC4/AIG19014109/T1bb3 Dear Norsiah, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course.	Tue...	132...			
			Jas... OUR REF: SNM19D201061/TAYHP - Direct Settlement - Accident Involving SFP4... Dear Sir/Mdm, We refer to the subject matter. It was reported that Insured driver rear-ended third party. A letter was sent out to	Tue...	5 MB			
			Ad... PRE-REPAIR INSPECTION REQUEST – SJY1236E vs SBL1230J (OI) on D.O.A.: 18/0... Hi, Kindly assist.	Tue...	2 MB			
!			Hua... ERGO INSURED: SCL 6628 B OUR REF: SGP 9706 X D.O.A: 14.05.2019 Dear Khanchna Kindly let us have your offer soonest. Thank You. Regards, Jing Yee Hua Meng Spray Painting Workshop	Tue...	120...			
			Hua... China Taiping Ref: SJD3794H Our Ref: SKA7360D D.O.A: 31.12.2019 Dear Khanchna We refer to our email dated 26.05.2020. We had yet to get your reply. Kindly let us have your offer. Thank You.	Tue...	85 KB			
			Ad... RE: RE: PRE-REPAIR INSPECTION REQUEST – SLU2116J vs YN1106C (OI) on D.O.... Dear Yin Rul, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	65 KB			
			Hua... LKK REF: CC6/LPC19020862/Aka3 - RE: Accident involving SLK750T (Toyota Alp... Dear Khanchna We refer to our email dated 30.03.2020. We had yet to get your reply. Kindly let us have your offer soonest.	Tue...	120...			
			Hor... RE: RE: RE: PRE-REPAIR INSPECTION REQUEST – SLU2116J vs YN1106C (OI) on ... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	116...			
			Jas... SPAM-LOW: RE: Your ref: SLQ 2732B / DOA : 15/04/2020 / LKK ref : CC4/ASM... Without Prejudice Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the document enclosed and return document to us	Tue...	932...			
			Eric ... SURVEY ASSESSMENT - D20000783MFSH/1 - ACCIDENT INVOLVING SLR1067... Dear Sir, Thank you for your advise on this case. Eric Woo Motor Claim Department	Tue...	1 MB			
			Su ... Direct Settlement - Accident Involving SGL 3755P (OI : CTI - TBA) and SJS 5373Y... Dear Sir / Madam, Re-send a copy of TP GIA report for your perusal. Sorry for your inconvenience caused.	Tue...	2 MB			
			Hsi... [Payment Status] P1502748 : TP Direct Settlement - Accident Involving XD 8968... Hi Stacey, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd	Tue...	2 MB			
			Jas... SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT Dear Chris, We refer to the matter above.	Tue...	90 KB			
			Mei... Accident involving SHC5349B & SJB9206K on 28/08/2020 *** CC3/TP20009264/... Dear Wai Yin, As requested. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Tue...	278...			
!			Ad... RE: PRE-REPAIR INSPECTION REQUEST – SLU2116J vs YN1106C (OI) on D.O.A.: 1... Hi, Kindly assist. Change surveyor form. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	91 KB			
			Ad... RE: PRE-REPAIR INSPECTION REQUEST – SLU2116J vs YN1106C (OI) on D.O.A.: 1... Dear Yin Rul, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	65 KB			
!			Hor... RE: RE: PRE-REPAIR INSPECTION REQUEST – SLU2116J vs YN1106C (OI) on D.O... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	116...			
			assi... FW: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHI... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	9 MB			
			Kha... ACCIDENT BETWEEN SLV9912B & SJN6555J ON 06/06/2020 ALONG/AT BISHA... WITHOUT PREJUDICE	Tue...	52 KB			
			Hsi... FILE CLOSED ON 22/09/2020 Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks	Tue...	133...			
			PBSP LOD INVOLVING - SDW74T & SHA1695M (INDIA) ON 15.04.2020 Dear Motor Claims Please let us have your offer of settlement. Thank you. Regards, Caroline C/o Performance Motors Limited -	Tue...	81 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Jia ...	LOD- SKT5041M, doa 13.7.2020 (AIG insured- SMP7904H) *** LKK REF: CC4/AI... WITHOUT PREJUDICE Dear Sirs/Mdm, ACCIDENT INVOLVING SMP 7904H & SKT 5041M ON 13/07/2020	Tue...	67 KB			
		Tea...	LOD - Our Ref: PA 7448B and Your Ref: SML 1459L (AIG) / DOA: 31-07-2019 Dear Jia Le, Without Prejudice Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of	Tue...	2 MB			
		Ad...	Request of Survey report:-our Ref: D20000694MFSH;accident involving SHD486... Dear Sir/Madam, Thank you for the email. Dear Jasper, Kindly assist.	Tue...	127...			
		MG...	3rd Party Claim for Accident involving Vehicle SLJ5339X & SHA83565U on 04/04... Your Ref: CC6/FCI20004982/Aea3 (SHA8365U)	Tue...	570...			
		Ver...	TKQP: RN. 0642 20.AIG // Vision AM-atv-INS-T140-111116-19    AIG REF: 6097... Dear Joeann, Attach photographs taken for SKD 8899U Best Regards, Veron Chen   Case Handler LKK Auto Consultants Pte Ltd	Tue...	4 MB			
		PBSP	LOD INVOLVING - SLS566S & GBB7417B ON 05/03/2020 *** LKK REF: - CC4/LP... Dear Sirs, PAYMENT REMINDER. Thank you. Regards, Caroline C/o Performance Motors Limited - Body and Paint	Tue...	92 KB			
		Shi ...	Accident of SGP86K and GBJ6146Y along Braddell Road (Lor6 TPY) on 06-12-20... Hi Khanchna, Any update on the offer from your principal? Thank you. Regards, Shi Jie Alan's United Auto Pte. Ltd.	Tue...	79 KB			
		Chi...	OD SMU4707D This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นีคือ...	Tue...	11 ...			
		Dyn...	FW: Accident involving SMH5883P and SJJ4699L on 18.06.20 (Your Ref: CC4/AIG... Dear Asher, Please find enclosed the signed DV. Kindly proceed payment accordingly.	Tue...	713...			
		Ad...	REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMG256M & SF10... Dear Charmaine, Appointment confirm. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	1 MB			
!		AIG...	TP AIG CLAIM SJB9910K AGAINTS SDB2556S DOA 20.09.2020 (URGENT) ** VEH... Hi LKK, Please assist. Thanks.	Tue...	108...			
		Ceci...	TP CLAIMS - SLU5120B AGAINST SHC8182U DOA 29/08/2020 WITHOUT PREJUDICE Dear Avril, Attached is a copy of Our Insured report and video footage (longer version). We have review the	Tue...	13 ...			
!		Dan...	Accident Involving SMD5390R & SJE1496B on 17/09/2020 Hi Su Li	Tue...	383...			
		Hsi...	[EXT] Your Ref: SML5209R // LKK Ref: LKK Ref: CC4/III20010043/pa3 [ACCIDENT ... Without Prejudice Dear Sirs/Mdm, We refer to the above matter. Please be informed that basing on the accident statements	Tue...	3 MB			
		Hsi...	Direct Settlement - Accident Involving GBD 4145U (OI : EQI - DM20HO01109/JT... Hi Jaime, We refer to your below email. Please be informed that third party had no video/scene photos for this matter. In view of	Tue...	112...			
		Azla...	SID 14321959 & CLM No;24809545765G - w/shop waiting fro AIG approval for a... Hi all, Coverage has been confirmed for this claim. Thank you. Thanks and regards, Syaza Irdina Azlan AIG Express Claims	Tue...	190...			
		Tea...	LOD - Our Ref: SMC 8312C and Your Ref: SMQ 5617U (AIG) / DOA: 26-07-2020 Dear Asher, Without Prejudice Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of	Tue...	1 MB			
		Foc...	YOUR REF : D20003599MFSH OUR REF : SMN 4073 K ACCIDENT INVOLVING ... Dear Asher Kindly refer to the attached for your reference and necessary action. Thank you Best Regards Jenny Koh Focus Auto	Tue...	10 ...			
		Ceci...	O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and S... Dear Su Li Please refer to attached report. Thank you.	Tue...	1 MB			
		Su ...	O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - ... Dear Cecilia, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's	Tue...	130...			
!		Mei...	TCS REF: AAD1905-205--Accident involving SMG5419C (CTI) & SHB9872K on 22... Dear Wai Yin, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course.	Tue...	14 ...			
		Ad...	Incoming New Document for SML5209R G.NIVITHA LKK Auto Consultants Pte Ltd	Tue...	51 KB			
		Mei...	LOD AGAINST AIG - FZ656A / SLF1936U DOA 11/2/2019 *** LKK REF: CC4/AIG1... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Tue...	870...			
		TEO...	Assistance required: To effect MV for SKE8394D Dear Partners,	Tue...	396...			
		keit...	OUR REF: 1812-27 // YOUR REF: SJM5064X ACCIDENTINVOLVING SKT... WITHOUT PREJUDICE Dear sir , We refer to the matter above , we would like to remind you guys that we have yet to receive any	Tue...	62 KB			
		Mei...	8205626668SG Dear Chee Heng, Noted with thanks. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Tue...	68 KB			
		Ha...	Accident involving SLE 5616Y[TP] & SHC 3819A [FCI] on 18/01/2020 Dear Khanchna, We have yet to receive settlement. Kindly assist and keep me update on settlement status. Regards. Hamzah	Tue...	161...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		keit...	OUR REF: 1902-11 // YOUR REF: SJZ2642D ACCIDENT INVOLVINGPC9396T ...	Tue...	65 KB			
		WITHOUT PREJUDICE	Dear sir , We refer to the matter above , we would like to remind you guys that we have yet to receive any					
		Ver...	PRE-REPAIR INSPECTION REQUEST – FBH4328M vs SKL9349S (OI) on D.O.A.: 14...	Tue...	8 MB			
		Dear Lee Ying/Eric,	Kindly forward us copy of TP GIA report/police report. Best Regards, Veron Chen   Case Handler LKK Auto					
		Mui...	Claim Documents for OUR CLIENT SLP5429M DOA: 11/07/2020witn AIG INSURE...	Tue...	2 MB			
		Dear claims,						
		Mei...	Direct Settlement - Accident Involving SKP5546U (OI : EQI - TBA ) and SLR4765...	Tue...	4 MB			
		YOUR REF: TBA						
!		Ceci...	LOD AGAINST AIG - FZ656A / SLF1936U DOA 11/2/2019	Tue...	890...			
		Without Prejudice	Dear Sir/Madam Please advise if LKK is handling the claim? Attached our LOD dated 12/06/2020 for your early					
		Jen...	FASTECH AUTO REF : SMG 1446A DOA : 19.08.2020 YOUR REF : SLJ 292D (...)	Tue...	176...			
		Without Prejudice	Dear Hsiao Tong , We are unable to accept your offer , therefore we are counter proposing global sum of \$					
!		Hui ...	LOD for Vehicle Number SLX852P DOA:01-08-2020 *** LKK REF: CC4/AIG20007...	Tue...	2 MB			
		Dear Asher,	May I have the settlement for this case? Thank you & Regards, Bel					
		Mo...	Re - open claim - AIG REF: TP / 2134505039SG / INSURED SJZ 2709X ON 23.04...	Tue...	152...			
		Hi Khanchna,	Kindly assist to update us on the claim inquiry below. Thank You. Regards, Mariah Huibrechts AIG Senior Claims					
		Mo...	RE: REQUEST FOR CURRENT AIG OFFICER PIC AND TO SEND BACK REPORT ON...	Tue...	182...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 ฝึก...					
		Celi...	New message for service request 172477, vehicle number SMR3622L	Tue...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 177455, vehicle number SFN280M	Tue...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 92744, vehicle number SJL32B	Tue...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Ad...	Incoming New Document for SLU5120B	Tue...	51 KB			
		G.NIVITHA	LKK Auto Consultants Pte Ltd					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SMD5390R vs SJE1496B (OI) on D.O.A.: 17/...	Tue...	382...			
		Hi,	Kindly assist.					
		Mei...	Direct Settlement - Accident Involving SLD72DU (OI : CTI - TBA) AND SGR6118C...	Tue...	2 MB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SGR 6118C at M/s Kang Car Repairers Pte Ltd -					
		Sub...	( EXTERNAL) RE: ACCIDENT INVOLVING SMH3063C & SLR5702M ON 28 AUGU...	Tue...	120...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 ฝึก...					
		Elm...	ACCIDENT INVOLVING MY CLIENT VEHICLE SFH1269Y AND YOUR INSURED VE...	Tue...	138...			
		Dear Khanchna,	Any update regarding the payment. Best Regards, Elmer Alfonso					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLV67A vs SLM7321S (OI) on D.O.A.: 11/0...	Tue...	3 MB			
		Talked to : Shirley						
		On...	YOUR REF: SKL738L MY REF:GBG4687G DOA18/05/2019	Tue...	401...			
		Without Prejudice	Dear Jia Le, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the payment.					
		Sub...	( EXTERNAL) RE: Request for OI GIA REPORT - SLZ 899U	Tue...	104...			
		This is a secure, encrypted message. To read it, open the attachment.	这是安全加密信息。如要阅读此信息，请开启附件。 ฝึก...					
		Kha...	OFFER - Re: Accident on 28/11/2018 involving SHB 6000E & GR 9873K (AIG's i...	Tue...	118...			
		Without Prejudice	Dear Lee Gek, We refer to the above matter and your e-mail below. We propose settlement on a global sum of					
		Jas...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA4749Y (OI : FCI - TBA) a...	Tue...	2 MB			
		Dear OIC,	Attached LOD for your necessary action. Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd					
		Do...	Request for OI GIA REPORT - SLZ 899U	Tue...	61 KB			
		This mail is associated with :						
		Jai...	PRS FOR our client's vehicle SH 6002 M and your insured's vehicle YN5536T on ...	Tue...	1 MB			
		Dear Mei Kwan,	Please obtain video footage from TP workshop. Announcement In line with the Safe Re-opening measures, our					
		Mei...	SURVEY ASSESSMENT - D20003684MFSH/1 // EXPRESS SETTLEMENT - ACC INV...	Tue...	1 MB			
		YOUR REF: D20003684MFSH						
		Su ...	MSFCIL REF: D20003272MFSH - RE: EXPRESS SETTLEMENT - Accident Involving ...	Tue...	1 MB			
		YOUR REF: D20003272MFSH						
		Jas...	<EXPRESS SETTLEMENT> YOUR REF: D20001138MFSH - LKK REF CC4/FCI20003...	Tue...	5 MB			
		Dear Sir/Mdm,	We refer to the subject matter. It was reported that Insured vehicle making a turn from main road to minor road,					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hor...	PRE-REPAIR INSPECTION REQUEST – SMC8315U vs SMN2059R (OI) on D.O.A.: ...	Tue...	402...			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นี่คือ...					
		QA ...	Reports closed on 21 Sep 2020 (for submission / e-mail) (DS)	Tue...	140...			
			Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Tan...	OUR REF:BUS/11/19/1041 - ACCIDENT ON 17/11/19 INVOLVING SMB140P AN...	Tue...	288...			
			WITHOUT PREJUDICE Morning Cecilia Thank you for your understanding and agreed that your client is liable for this accident.					
		Chi...	OD SDK6168E	Tue...	4 MB			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นี่คือ...					
		Ade...	OUR REF: SNM20D201163/GBH5693B /ADELINE - Accident Involving GBH5693...	Mo...	288...			
			Dear LKK Regret to advice that our insured has yet to file accident report. Will update you again.					
		Ade...	SNM20D203417/PA2385G/CHNGPW / FW: Direct Settlement - Accident Involvi...	Mo...	3 MB			
			Without Prejudice Dear LKK Attached herewith our insured's SAS report for your perusal.					
		Celi...	New message for service request 180705, vehicle number SGZ5985E	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 171742, vehicle number FBF1504B	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 161828, vehicle number SLC1331E	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 170892, vehicle number FX8629L	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		KEN...	Authorization for remittance of payment via bank transfer [External Confidential]	Mo...	312...			
			Lonpac External - Confidential Dear Sir/Madam As part of our company's initiatives to automate processes and go digital, we are					
		Tea...	LOD - Our Ref: SMM 575K and Your Ref: FBK 4699B (QBE) / DOA: 24-12-2019	Mo...	227...			
			Dear Khanchna, Without Prejudice We have further confirmed with client who confirmed that none of your requested is available.					
		Kha...	Don't close - SLK 216U - CC4/ASM20004911/Kka3	Mo...	58 KB			
			Dear All, Please don't close this case first. I want to seek further instruction. SLK 216U - CC4/ASM20004911/Kka3 Thank you. Best					
		Wai...	TCS REF: AAD1603-038--Accident involving YN4957T & SHD5151Z on 03.03.16 ...	Mo...	1 MB			
			Without prejudice Dear Jasper Attach duly signed DV for your action. Hope to receive your payment soon. Thank You Best					
		Wai...	TCS REF: AAD2001-200--Accident involving SHD3893D (III) & SFW929D (AIG) & ...	Mo...	926...			
			Without prejudice Dear Jasper Attach duly signed DV for your action. Hope to receive your payment soon. Thank You Best					
		Jas...	MANDATE REPORT ON 21/09/2020	Mo...	82 KB			
			Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
		Jas...	FILE CLOSED ON 21/09/2020	Mo...	88 KB			
			Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
		Kha...	CLOSE ON 21/9/2020	Mo...	49 KB			
			Dear All,					
		Ver...	Effect Market Value For SGZ7569K	Mo...	243...			
			Dear Kitty, The market value of SGZ 7569K is \$43K-\$45K (Estimated) as at Sept 2020. Best Regards, Veron Chen   Case Handler					
		Hsi...	Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCID...	Mo...	151...			
			Without Prejudice (save as to costs) Dear Sirs/Mdm, We refer to the above matter. We have our principal instruction to offer at a					
		Ceci...	SNM20D203348/C02. Notice of Accident Btw GBE9246Z & SJW5873A on 14.09.20	Mo...	118...			
			Dear Sirs Please attend to the PRI. Thank you.					
		Vin...	LOD / Accident involving SHC6299E & GBC6714U on 27.05.2020 (CHINA TAIPI...	Mo...	2 MB			
			Without Prejudice Dear Hsiao Tong, Hereby attached final repair invoice for SHC6299E. We look forward to your payment					
		Ash...	FILE CLOSED ON 21/09/2020	Mo...	58 KB			
			Hi, Enclosed the list of cases need to close.					
		Clai...	LOD - OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019	Mo...	1 MB			
			Dear Veron, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out					
		ven...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGB...	Mo...	912...			
			WITHOUT PREJUDICE (SAVE AS TO COSTS) Dear Khanchna, This vehicle surveyed on 16.09.2020. Please let us have the clearance					
		Iren...	PRI Arrangement for Vehicle Number: PC8161K	Mo...	96 KB			
			Dear Sir/Mdm (LKK), Please get your surveyor to liaise with JWG to conduct survey. Regards, Irene Tay Executive Claims					
		Mei...	TP PRI - SLF 2099D / SHA 9730S / DoA 17.09.2020 *** LKK REF: CC4/FCI2001010...	Mo...	212...			
			Dear Sir / Madam, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Su ... SURVEY ASSESSMENT - D20003615MFSH/1 // EXPRESS SETTLEMENT YOUR REF: D20003615MFSH	Mo...	1 MB			
			Mei... Direct Settlement - Accident Involving GBB315H (OI : CTI - TBA) and SHC5389K (... Dear Sirs/ Madam, We refer to the above matter. We have inspected TP vehicle SHC 5389K at M/s Trans-cab Auto Services Pte Ltd	Mo...	2 MB			
			Ceci... FILE CLOSED ON 21092020 21/9/2020 TPV NO TP WRKSHIP DOA FINAL SETTLEMENT AMT INSURER REF	Mo...	70 KB			
			Hsi... FILE CLOSED ON 21/09/2020 Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks	Mo...	136...			
			Tea... LOD - Our Ref: SJL 7135S and 3rd Party Ref: SJK 3075M (AXA) / DOA: 12-08-2020 Dear Hsiao Tong, Without Prejudice We are not agreeable to your all-in offer of \$4200.00. Your offered deducting \$3300 COR	Mo...	4 MB			
			Shi... SKT6686X - SUPPLEMENTARY Dear Khanchna, FYNA. CC3/AIG20008796/R1ks3 Best Regards, Shiao Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd	Mo...	4 MB			
!			Kha... New LOD; OUR REF : D20000833MFSH/CTPL/TPD1 ; YOUR REF: PC5765M Dear Rachel, As requested, we attach herewith a clear copy of the Letter of Authorization from TP. Thank you. Best Regards,	Mo...	896...			
			Su ... Direct Settlement - Accident Involving SLH 1671Y (OI : CTI - TBA) and SHD 9567... Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SHD 9567G at M/s TRANS-CAB AUTO	Mo...	2 MB			
			Mei... SURVEY ASSESSMENT - D20003750MFSH/1 // EXPRESS SETTLEMENT - ACC INV... YOUR REF: D20003750MFSH	Mo...	2 MB			
			Ad... SH8080Z claims against your insured SJR2038R Hi, Kindly assist.	Mo...	1 MB			
			Mei... SURVEY ASSESSMENT - D20003641MFSH/1 // EXPRESS SETTLEMENT - ACC INV... YOUR REF: D20003641MFSH	Mo...	5 MB			
			Jia ... SID 14319298 & CLM NO: 2182512857SG - insd dispute tp claim Dear Joanne, We had uploaded the TP video footage in Merimen for your viewing. Thank you.	Mo...	651...			
			Oliv... CS - cases by insurer and aging Hello Team, I have enclosed the cases under your care. AIG and FCI are primary accounts. Some of the FCI cases are aging almost a	Mo...	1 MB			
			TEA... ACCIDENT INVOLVING SHA3376X AND SMG2860E ON 21.12.2019 *** LKK REF:... Dear Mei Kwan, We will arrange our client to leave his vehicle down to conduct a third party claim against your insured. We will let	Mo...	168...			
			Ad... SURVEY ASSESSMENT - D20003804MFSH/1 Hi, Kindly assist.	Mo...	241...			
			Ceci... ACCIDENT INVOLVING SHA 8152 S & SHC 8244 A ON 05-11-2019 - LKK REF CC... Without Prejudice Dear William, We have submit and close the case at our end on 10/09/2020. Kindly wait for 1-2 weeks for the	Mo...	1 MB			
			Hsi... LOD - Our Ref: SJT 9816E and 3rd Party Ref: SML 5139J (AXA Ref#S0M02RKP) / ... Without Prejudice Dear Sirs/Mdm, We refer to the above matter.	Mo...	4 MB			
			Kha... MVA BETWEEN PC 5765M & SHC 2408J (FCI) ON 04/02/2020 Without Prejudice Dear Chris, We refer to the above matter. Thank you for the acceptance.	Mo...	1 MB			
			Ven... ACCIDENT INVOLVING SBB541X & SJH487T ON 18/07/2020 Hi LKK Team, Refer email below for your necessary actions. LOD uploaded in Merimen. Thank you. Best Regards, Venessa Chan	Mo...	170...			
			Win... FILE CANCEL REF ON 21/09/2020 Dear Hsiao Tong, Done. Thank you. Best Regards, Winnie Foo  QA	Mo...	125...			
			Jia ... Accident involving SDW5168Z and SJH1238P At Blk 156 Bukit Batok Street 11 C... WITHOUT PREJUDICE Dear Sirs/Mdm, ACCIDENT INVOLVING SJH 1238P & SDW 5168ZH ON 12/07/2020	Mo...	82 KB			
			Tea... LOD - Our Ref: SMF 539C and Your Ref: SGH 8080R (AIG) / DOA: 03-03-2020 BY EMAIL WITHOUT PREJUDICE	Mo...	4 MB			
			Ash... [PAYMENT STATUS] Re: [MANDATE REQUEST] RE: OUR REF: SNM19D203533-G... Dear Sirs, We refer to the above matter. We had submitted the payment package on 15/01/2020 to your good office. Kindly	Mo...	753...			
			Des... SLE590U - TP CLAIM AGAINST GBG7408B DOA: 29.02.2020 *** LKK REF: CC4/LP... Dear Khanchna, Kindly help to check whether the above payment have been process. Best Regards, Desmond Toh	Mo...	266...			
			Car... Final Reminder(14 DAYS NOTICE) : LOD SMQ2442B / Your Ref : SDJ2133L Dear Jasper, Attached herewith signed DV for your attention. Kindly close the case asap and payment prepare to Esteem	Mo...	1 MB			
			On... FASTECH REF : SGW 4192Z DOA : 27.08.2020 YOUR REF : SMC 9936X (EQ) Without Prejudice Dear Cecilia, We are pleased to accept your offer of \$4,661.00 (all-in) for my client's vehicle property claim.	Mo...	3 MB			
			Jas... Your ref : SLQ 2732B / DOA : 15/04/2020 / LKK ref : CC4/ASM20005279/Eba3 WITHOUT PREJUDICE Dear Sir/Mdm, Kindly advise claiming LOR or LOU. Please submit Rental receipt and agreement if claim for	Mo...	74 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Tea... LOD - Our Ref: SJU 6724B and Your Ref: SJJ 7117E (AIG) / DOA: 19-05-2020 BY EMAIL WITHOUT PREJUDICE	Mo...	3 MB			
!			Kha... MSFCIL: D20001931MFSH/CTPL/TPD1/SHA7908K DOA 03-04-2020 TP: SLK24... Dear Rachel, Noted, we will revert asap. Thank you. Best Regards, Khanchna  Case Handler LKK Auto Consultants Pte Ltd	Mo...	149...			
			Ad... SHD3072G VS SKQ1317K THIRD PARTY CLAIM Hi, Kindly assist.	Mo...	2 MB			
			Mei... New message for service request 103548, vehicle number SMH5351H 9/18/20 8:48 AM *** Pls upload the latest email correspondence - WANG Peter	Mo...	98 KB			
			Shir... FINAL REVISION - SKG3673X - OD AIG - SURVEYED 30 OCT 19 Hi Carrine, Confirmed final fig \$ \$ 15,108.24 @ 5 days before excess \$ 400/- & GST. Kindly expedite the discharge voucher and tax	Mo...	112...			
			Kha... ACCIDENT INVOLVING SGN 43U AND SMB 1590S ON 21/01/2020 Dear Mr. Yau Kar, We refer to the above matter and our telephone conversation a moment ago. We have reviewed the claim and	Mo...	224...			
			Ma... #9589656604SG004#023# Escalating of third party bodily injury - AIG REF: 95... Dear Su Li, Thank you for the referral and I have acted on this matter. Best Regards, Ms. Mavis Chew AIG Complex Claims	Mo...	121...			
			Den... Assistance required: To effect MV for GBF3721C Dear Lynn, The market value for GBF 3721C is \$80K - \$81K(est) as at August 2020 Best Regards, Denise Tay   Case Handler LKK	Mo...	344...			
			Vin... LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK ... Without Prejudice Dear Jia Le, Hereby attached accident footage and scene photos. Your insured (SLW8989G) was not able to	Mo...	12 ...			
			Vin... LOD / Accident involving SHD1139L and SMH6047B (CHINA TAIPING) on 25.08.... Without Prejudice Dear Khanchna, Hereby attached accident footage. Your insured filtered left abruptly at the last minute to	Mo...	5 MB			
			Rac... SURVEY ASSESSMENT - D20003733MFSH/1 // EXPRESS SETTLEMENT Dear Su Li, Please proceed with express settlement. Thank you Best Regards Rachel Wu Motor Claim Department	Mo...	3 MB			
			Celi... New message for service request 161828, vehicle number SLC1331E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 167972, vehicle number SLQ2732B Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 165879, vehicle number SMP3165A Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 158793, vehicle number SMH7281M Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 144169, vehicle number GBJ6467X Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 168303, vehicle number GBA7618T Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 99931, vehicle number SHD487M Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 177663, vehicle number SMG1446A Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 170892, vehicle number FX8629L Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Rac... SURVEY ASSESSMENT - D20000937MFSH/1 Dear Mei Kwan, Noted on your email below. Thank you Best Regards Rachel Wu Motor Claim Department	Mo...	793...			
			keit... OUR REF : 2002-22 SLT7916P // YOUR REF :SMQ7053H***LKKREF:CC4/AIG2000... WITHOUT PREJUDICE Dear sir , We have attached the signed DV along with the tax invoice. Please let us have the payment	Mo...	236...			
!			Ad... TP AIG CLAIM SJB9910K AGAINTS SDB2556S DOA 20.09.2020 (URGENT) ** VEH... Hi, Kindly assist.	Mo...	10 ...			
			Jas... [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - You... Dear Sir/Madam, We refer to the above matter.	Mo...	203...			
!			Rac... [MANDATE REQUEST] EXPRESS SETTLEMENT VIA LKK // Your ref :D20000532MF... Dear Asher,	Mo...	2 MB			
			Kha... FW: OFFER - ACCIDENT INVOLVING SJK 6685H & GBE 4947S (LONPAC) on 06.0... WITHOUT PREJUDICE Dear Huey, We will do the necessary. Thank you. "Kindly note that this negotiation between parties on this	Mo...	2 MB			
			Chi... SH8026G claims against your insured GBH2412R This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฟิลล์...	Mo...	967...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Kha... OUR REF : 2002-22 SLT7916P // YOUR REF : SMQ7053H***LKKREF:CC4/AIG2000... Without Prejudice Dear Keith, We refer to the above matter. Thank you for the acceptance.	Mo...	383...			
			Ceci... RE: RE: OUR REF: K1611-05 //YOURREF:SLG8100MACCIDENTINVOLVINGSLG810... WITHOUT PREJUDICE Dear Shu Shan, We are still pending for our principal's approval for the mandate. We will revert back to	Mo...	344...			
			Su ... Escalating of third party bodily injury - AIG REF: 9589656604SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle XE 2086D on 16/09/2020. Third party bodily injury	Mo...	67 KB			
			Ad... SURVEY ASSESSMENT - D20003794MFSH/1 Hi, Kindly assist.	Mo...	241...			
			Kha... AIG REF: TP / 3649812045SG [Accident between SKU 8456A & SLV 8607P (AIG) ... Dear Mr. George, We refer to the above matter. Kindly be informed that the third party workshop confirmed that the third party is	Mo...	53 KB			
			Mot... ACCIDENT INVOLVING SKV2830L AND SHB6235U ALONG TAMPINES AVE 5 ON... Dear Sir / Mdm This Pre-Repair Survey is on Without Prejudice Basis.	Mo...	278...			
			Ceci... TOP URGENT: SOM02EPE_TP_CL_ ACCIDENT_ INVOLVING SMP4140P AND SJT8... WITHOUT PREJUDICE Dear Irene, For cost of repair, the recommended repair cost as calculated based on our surveyor marking is	Mo...	30 ...			
			Jia ... SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003378MFSH/1 /... Claim No: D20003378MFSH/1	Mo...	3 MB			
			Kha... MANDATE REQUEST - ACCIDENT INVOLVING SJK 6685H & YOUR REF: GBE 494... Dear Mr. Gerald, The third party is the one that signed the DV. We will proceed to do the necessary. Thank you. Best Regards,	Mo...	734...			
			TEA... ACCIDENT INVOLVING SHA5318B AND SJC7884K ON 08/02/2020 *** LKK REF:... Dear Mei Kwan, Please close this case from your side as we will not be proceeding with any third party claims against your insured	Mo...	158...			
			Jia ... [EXPRESS SETTLEMENT VIA LKK] SEEK MANDATE QUANTUM - D20003507MFS... Claim No: D20003507MFSH/1	Mo...	2 MB			
			QA ... Reports closed on 18-20 Sep 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	Mo...	150...			
			Clai... OD CLAIM FOR SMQ 885 U ON 18/9/2020 Dear all, Attached is the correct estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles	Mo...	3 MB			
			Mei... ACCIDENT INVOLVING SHD8564X AND SMP4064B ON 03/02/2020 *** LKK REF... Dear Calvin, We refer to the above matter. Kindly advise whether your client still would like to pursue with TP claim. Attached	Mo...	161...			
			Che... ENQUIRY OF LIABILITY FOR SKU8456A (DOA: 11/02/2020) - TP/AIG *** LKK REF:... Hi All, sorry for the inconvenience caused. Owner has sold off her car after learning that the liability was not clear. Thank you.	Mo...	185...			
			Ad... Pre-inspection SHB8938L & SLP671L on 19.09.20 Hi, Kindly assist.	Mo...	712...			
			Lydi... **SPAM** RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/20... Dear Mei Kwan, Kindly let us know the claim amount for this case as well. Appreciate for your soonest advise Have a nice day.	Mo...	395...			
			Rac... EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 **... Dear Sir/Mdm, Attached OI GIA report for your attention. Kindly send us your preliminary advice for express settlement approval.	Mo...	1 MB			
			Ad... REQUEST OF SURVEY REPORT-OUR REF:D20003162MFSH;ACCIDENT INVOLVIN... Dear Sir/Madam, Thank you for the email. Dear Jia Le, Kindly assist.	Mo...	55 KB			
			Mei... SURVEYOR APPOINTED; OUR REF : D20000939MFSH ; YOUR REF: GBJ4620H ***... Dear Jouis, We refer to the above matter. Kindly advise whether your client still would like to pursue with TP claim. Attached here	Mo...	184...			
			Hsi... ENQUIRY OF LIABILITY - -SKN9645B , doa 14/1/20202 (TP india) //LKK REF: CC... Without Prejudice Hi June, Noted with thanks. We will proceed to close file at our end. "Kindly note that this negotiation	Mo...	277...			
			Mei... ACCIDENT INVOLVING SHA5318B AND SJC7884K ON 08/02/2020 *** LKK REF: ... Dear Shu Shan, We refer to the above matter. Kindly advise whether your client still would like to pursue with TP claim. Attached	Mo...	145...			
			Mei... ACCIDENT INVOLVING SHA3376X AND SMG2860E ON 21.12.2019 *** LKK REF: ... Dear Shu Shan, We refer to the above matter. Kindly advise whether your client still would like to pursue with TP claim. Attached	Mo...	154...			
			Jia ... SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002973MFSH/1 /... Claim No: D20002973MFSH/1	Mo...	3 MB			
			Clai... SHC 2980 Y, DV & Final Invoice Dear Sir / Madam, Please find attached DV and final invoice for your perusal. Looking forward to receiving the payment as	Mo...	355...			
			Hsi... Incoming New Document for SML5209R Hi, FYNA. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd	Mo...	56 KB			
			Rac... SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003036MFSH/TP... Dear Jia Le,	Mo...	142...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ma...	#1008577455SG004#023# << AIG REF Escalating of third party bodily injury ...	Mo...	2 MB			
		Hi Asher,	We acknowledge receipt with thanks. Best Regards, Ms. Mavis Chew AIG Complex Claims Examiner Claims   AIG Asia					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLU2116J vs YN1106C (OI) on D.O.A.: 18/0...	Mo...	293...			
		Hi,	Kindly assist.					
		Ad...	TP survey for vehicle no: SKA783M	Mo...	12 ...			
		Hi,	Kindly assist.					
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SJC3132Z AND SHB4452Y O...	Mo...	6 MB			
		Hi,	Kindly assist.					
		Ad...	PRI - Accident Involving GBE5120D & SHC2741X on 18/09/2020	Mo...	2 MB			
		Hi,	Kindly assist.					
		Mei...	Direct Settlement - Accident Involving SGD2008L (OI : QBE - TBA) and SHA7272...	Mo...	2 MB			
		Dear Sir / Madam,	We refer to the above matter. Kindly let us have a copy of your insured's GIA report for our necessary action.					
		Kha...	TP CLAIM_SKX8326B & SH9370E(MS First Capital)_DOA:15/08/2020	Mo...	3 MB			
		Without Prejudice	Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements					
		Kha...	Request for amended GIA - ACCIDENT INVOLVING SLN1854E & SBT899U ON ...	Mo...	68 KB			
		WITHOUT PREJUDICE	Dear Sir/Madam, We are acting on behalf of our mutual client (ISA RAFIQ MOHAMED S/O ABDUL KHADER-					
		Kha...	D20003631MFSH ACCIDENT BETWEEN SKT 8765 M AND YOUR INSURED SH...	Mo...	2 MB			
		WITHOUT PREJUDICE	Dear Terrence, Please note that all finalisation including LOU/LOR is subject to insurer's approval. "Kindly					
		Jas...	Your Ref: SKE 2911B_ACCIDENT INVOLVING VEHICLES SKT 2920X AND SKE 291...	Mo...	72 KB			
		Without Prejudice	Dear Sirs/Mdm, Thank you for your email. We propose a settlement at a global sum of \$2,600.00(all-in). Please					
		Mei...	OUR REF: SNM19D204767-SFD168H-CML & YOUR REF: (TP : LKK REF - CC6/CT...	Mo...	266...			
		Dear Ben,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's					
		Mei...	OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP : LKK REF - CC3/CT...	Mo...	104...			
		Dear Ben,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's					
		Ben...	Accident Involving GBJ5408Z (OI : SNM20D201857C02/8(ben) and SMB114R (TP...	Mo...	402...			
		Dear Mei Kwan	Our insured to date have not report the accident and we will update you again.					
		Kha...	Re: Accident involving SBT899U against your insured SLN1854E on 20/08/2020 ...	Mo...	301...			
		Without Prejudice	Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements					
		Mei...	SNM20D201078/SGQ4532H /IRENE - Accident Involving SGQ4532H (OI : CTI - ...	Mo...	97 KB			
		Dear Irene,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's					
		Mei...	o/r : SNM19D201721/CB7498E /irene - Accident Involving CB7498E (OI : CTI - T...	Mo...	89 KB			
		Dear Irene,	We refer to the above matter. Kindly let us have a copy of your insured's GIA report for our necessary action. Thank					
		Mei...	OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident I...	Mo...	134...			
		Dear Ben,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's					
		Jani...	Direct Settlement - Accident Involving SGU2846U (OI : EQI - DM20HO00026/SG...	Mo...	797...			
		Hi Mei Kwan	As requested, please refer to the attachment. Please hold for TP claim as investigation still on going. Thank you.					
		Mei...	Direct Settlement - Accident Involving GBD1512M (OI : CTI - TBA) and SHA8271...	Mo...	193...			
		Dear Irene,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's					
		Mei...	OUR REF: SNM19D205761/SMG8701S/IRENE - Accident Involving SMG8701S (O...	Mo...	194...			
		Dear Irene,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's					
		Shir...	LOD - FINAL REVISION - SJT9963M - OD AIG - SURVEYED 1 NOV 19	Mo...	723...			
		Dear Nadia,	Report submitted.					
		Kha...	MSFCIL REF: D20003272MFSH - RE: EXPRESS SETTLEMENT - Accident Involving ...	Mo...	1,01...			
		WITHOUT PREJUDICE	Dear Vic, TP informed us that there is no accident video and only provided the attached PIR and accident					
		Ver...	LOD - FINAL REVISION - SLE1188S - OD AIG - SURVEYED 17 MAR 20	Mo...	664...			
		Dear Nadia,	Report submitted.					
		Mei...	SURVEY ASSESSMENT - D20000266MFSH/1 // EXPRESS SETTLEMENT	Mo...	341...			
		Dear Vic,	We refer to the above matter. LOD attached for your perusal. Thank you. Best Regards, Mei Kwan   Admin LKK Auto					
		Mei...	LOD SLQ4335B / Your Ref : GBF4508X (AIG) *** LKK REF: CC4/AIG20006195/Kka3	Mo...	350...			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Ash...	S0M02MF5 - [EXTERNAL] Pre-Repair Survey *** LKK REF : CC4/ASM20005276/Ee...	Mo...	202...			
		'WITHOUT PREJUDICE'						
		Hsi...	III Ref: MCT20010324 // LKK Ref: CC4/III20001348/ps3 [ACCIDENT INVOLVING ...	Mo...	1,00...			
		III Ref: MCT20010324						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			AN... Assistance required: To effect MV for SJE8996D Hi all, Kindly assist to update the Market Value for this case. Thank you. Regards	Mo...	885...			
			Hsi... GIRO PAYMENT DETAILS // Your Ref: SJW3093Y // DOA: 02/07/2018 // LKK Ref: ... Your Ref: SJW3093Y Without Prejudice Last Month	Mo...	81 KB			
			Car... Re-sent : LOD SLU481S / Your Ref : SHA4550C (FC) Dear Sir / Madam, Accident involving SLU481S & SHA4550C on 09.01.2020. We refer to the above matter. Attached herewith our	Sat ...	460...			
			Car... Final Reminder (14 DAYS NOTICE) : LOD SLX7346M (TP - AIG) Your Ref : SLR921... Dear Sir / Madam, FINAL REMINDER 14 DAYS NOTICE Accident involving SLX7346M & SLR9217X on 08.10.2019 We refer to our	Sat ...	118...			
			Car... Final Reminder : LOD SMC916M / Your Ref : SJX8367U (TP-AIG) Dear Khanchna, Accident involving SMC916M & SJX8367U on 13.09.2019. We refer to our LOD dated 02.03.2020 , reminder	Sat ...	105...			
			Car... Final Reminder : LOD SLW4386Y / Your Ref : GBC5698P (TP-AIG) *** LKK REF: CC... Dear Khanchna, Accident involving SLW4386Y & GBC5698P on 22.01.2020 We refer to our LOD dated 05.03.2020 , reminder	Sat ...	134...			
			Car... Final Reminder : LOD SMA6532H Your Ref : SKF8128B (AIG) *** LKK REF: CC4/AI... Dear Sir / Madam, Accident involving SMA6532H & SKF8128B on 10.09.2019. We refer to our LOD dated 24.02.2020 , reminder	Sat ...	127...			
			Ceci... Request Pre-repair inspection for accident involving GBB5211R and W GK5389 o... Dear Jaime, TP repairer just email in, and they wish to withdraw pass the case to lawyer for handling. Thus, we will proceed DS as	Sat ...	3 MB			
			Car... LOD SLQ4335B / Your Ref : GBF4508X (AIG) Dear Sir / Madam, Accident involving SLQ4335B & GBF4508X on 13.01.2020 We refer to the above matter. Attached herewith our	Sat ...	327...			
			Iren... Notice to inspect our client's motor vehicle SMP4249K - Accident involving C an... Dear Sir/Mdm (LKK), Please get your surveyors to liaise with LKK to conduct survey. Regards, Irene Tay Executive Claims	Sat ...	394...			
			Vin... LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 WITHOUT PREJUDICE Dear Sirs,	Sat ...	1 MB			
			Vin... LOD / Accident involving SHD1139L and SMH6047B (CHINA TAIPING) on 25.08.... WITHOUT PREJUDICE Dear Sirs,	Sat ...	835...			
			Hsi... Your Ref: SMM4850P // Our Ref: CC4/III20007536/ps3 [ACCIDENT INVOLVING S... Without Prejudice Dear Sirs/Mdm, We refer to our below email. Kindly advise if your client is still pursuing third party claim	Sat ...	108...			
			Hsi... DIRECT SETTLEMENT OF VEHICLE NO. SJZ890S AGAINST SH9102M (III) LKK REF ... REMINDER Without Prejudice Dear Sirs/Mdm, We refer to the above matter. For COR, recommended	Sat ...	200...			
			Hsi... Your Ref: SLN279Y // Our Ref: CC6/LPC20008371/Upa3 [ACCIDENT INVOLVING... 2nd REMINDER Without Prejudice Dear Sirs/Mdm, We refer to the above matter. For COR,	Sat ...	171...			
			Hsi... SLA 8539M DOA : 17/07/2020 Without Prejudice Dear Sirs/Mdm, Further to our below email.	Sat ...	107...			
			Hsi... Request for LOD & Docs [N-51/ Twincar] Without Prejudice Hi Hui Xin, We refer to our below email. Kindly let us have your LOD & docs asap. Thanks. "Kindly note that	Sat ...	146...			
!			Foc... REMINDER 2 - YOUR REF : SHC 7188 K OUR REF : SLP 1945 R ACCIDENT IN... Dear Khanchna We refer to the above mentioned. Kindly advise the status. Appreciate your assistance and prompt reply. Thank	Sat ...	94 KB			
			Foc... REMINDER 6 - YOUR REF : CC4/AIG200016666/Uks3 OUR REF : SMN 2365 G ... Dear Khanchna We refer to the above mentioned. Kindly advise on the status. Appreciate your assistance and prompt reply.	Sat ...	124...			
			Hoc... TP CLAIM_SLR5914T&GBH169G (pan pac)_DOA:03/04/2020 *** LKK REF: CC4/III... Dear Asher Please find attached as signed DV for above mention claim. Thank you. Best Regards Anyisia Foo Senior Claims	Sat ...	5 MB			
			Clai... LOD for SHB 4140 Y *** LKK REF: CC4/FCI20005741/Dea3 , DV and Final Invoice Dear Asher, please find my attached DV & final invoice for your perusal. Looking forward to receiving the payment as soonest,	Sat ...	221...			
			Clai... LOD - FINAL REVISION - SMH2956H - OD AIG - SURVEYED 13 MAR 20 Dear Shiau Chan, Attached LOD for your perusal. We will mail the original documents to your office shortly. Kindly keep a look out	Sat ...	1 MB			
			Dyn... Accident involving SLU9666S and SKQ5708P on 26.06.2020 (Your Ref: TBA) Dear Sir/ Madam, Please refer to the attached LOD. Thank You. Yours Sincerely, Michelle	Fri ...	2 MB			
			Dyn... Accident involving SKZ919H and SLV1753X on 16.08.2020 (Your Ref: TBA) Dear Khanchna, Please refer to the attached LOD. Thank You. Yours Sincerely, Michelle	Fri ...	2 MB			
			Su ... SURVEY ASSESSMENT - D20003675MFSH/1 // EXPRESS SETTLEMENT YOUR REF: D20003675MFSH	Fri ...	1 MB			
			Jas... FILE CLOSED ON 18/09/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Fri ...	84 KB			
!			Mei... SURVEY ASSESSMENT - D20001634MFSH/1 // EXPRESS SETTLEMENT Dear Merina, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course.	Fri ...	220...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Jas...	MANDATE REPORT ON 18/09/2020	Fri ...	82 KB			
		Hi Report Team,	Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS					
		City...	LOD for SMQ6285L Your ref: SLB2356H Our ref: SMQ6285L D.O.A: 18/06/2020	Fri ...	3 MB			
		Dear Khanchna,	Please find attached LOD for above-mentioned claim. Kindly check and revert to us. Thank you. Best Regards,					
		Ceci...	FILE CLOSED ON 18092020	Fri ...	68 KB			
		18/9/2020	TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK					
		Ash...	FILE CLOSED ON 18/09/2020	Fri ...	49 KB			
		Hi,	Enclosed the list of cases need to close.					
		Jas...	ENQUIRY OF LIABILITY - SLV2410D, doa 12.9.2020 (AIG insured - SFE6157U) LK...	Fri ...	621...			
		WITHOUT PREJUDICE	Dear Sir/ Madam , We refer to the above matter. We are of the opinion that this is a case of conflicting					
		TEA...	OUR REF: 2007-16 // YOUR REF: SH6244GACCIDENTINVOLVINGGBJ1405H AND...	Fri ...	666...			
		WITHOUT PREJUDICE	Dear Hsiao Tong, We enclosed herewith signed DV for your kind attention. Please let us have your					
		clai...	SMP 3165 A DOA 22/03/20 //LKK Ref: CC4/ASM20004518/Kpa3	Fri ...	597...			
		Dear Hsiao Tong,	Attached estimate for your necessary action. Thank you. Best regards, Jake Wee Autoworx House No.176 Sin					
		Cho...	OUR REF: SNM18D04346C02 / TP VEH: SDA83H / DATE OF ACCIDENT: 7.9.2018	Fri ...	5 MB			
		Dear Xiaochan/LKK,	Pls find the surveyor report photos. Thank you.					
		Su ...	Direct Settlement - Accident Involving PA 2385G (OI : CTI - TBA) and GBH 6684X...	Fri ...	2 MB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected third party vehicle GBH 6684X at M/s T K LEE AUTOMOTIVE					
		Wa...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SKA6972U & YOUR INSURED...	Fri ...	371...			
		Hi Jasper	Attached is the signed DV for your perusal. Please let me know if you need the original hard copy to be mailed to you.					
		Ver...	Assistance required: To effect MV for SGB5008C	Fri ...	554...			
		Dear Kitty,	The market value of SGB 5008C is \$52K-\$55K (Estimated) as at Sept 2020. Best Regards, Veron Chen   Case Handler					
		keit...	OUR REF : 2008-01 // YOUR REF : SHC7157A ACCIDENTINVOLVINGSHC7157A ...	Fri ...	1 MB			
		WITHOUT PREJUDICE	Dear sir , Sorry there was an error in attaching the LOD. Here it is. Thank you. Keith Lian Teamwork					
		keit...	OUR REF : 2008-01 // YOUR REF : SHC7157A ACCIDENT INVOLVINGSHC7157A ...	Fri ...	343...			
		WITHOUT PREJUDICE	Dear sir , We have attached the LOD. Also , we have called our client and our client does not have any					
		Jia ...	FILE CLOSED ON 18/09/2020	Fri ...	57 KB			
		Hi,						
		Ad...	GBH9742S CLAIMING AGAINST GBG1395T DOA:26.07.2020 *** LKK REF: CC6/CT...	Fri ...	262...			
		Without Prejudice	Hi Asher We will pass over the solicitor handle, thanks. Best Regards, Sukyi Chong Assistant Manager New					
		Ver...	Assistance required: To effect MV for SJZ4508X	Fri ...	250...			
		Dear Kian Chuan,	The market value of SJZ 4508X is \$12K-\$13K (Estimated) as at Sept 2020. Best Regards, Veron Chen   Case					
		Aut...	Accident involving Vehicle FBF 3126X & GY 7797Z on 04/10/2018- resend	Fri ...	161...			
		Hi Khanchna,	I have yet to receive payment for this case. Please advise. Regards Anna					
		Hsi...	SGN 8073 E DOA 13/10/2015 //LKK Ref: CC6/AIG15017555/M1ha3s2	Fri ...	11 ...			
		Hi Asher,	Pls assist to expedite as third party workshop is asking. Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler					
		Mei...	LOD INVOLVING - SKL551H & SHB6202P (INDIA) ON 30.07.2020 *** LKK REF: C...	Fri ...	450...			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Mei...	LOD INVOLVING - SLQ1611Z & GBA195S (INDIA) ON 24.07.2020 *** LKK REF: C...	Fri ...	512...			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
!		Jia ...	liability for SLC5184L Your ref: SLZ6794Z Our ref: SLC5184L D.O.A: 29/06/2020 *...	Fri ...	199...			
		Without Prejudice	Dear Sirs/Madam, ACCIDENT INVOLVING SLZ 6794Z AND SLC 5184L ON 29/06/2020 We refer to the above					
		Jasli...	EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 **...	Fri ...	4 MB			
		Dear Sir / Madam,	We refer to the above matter.					
		TEO...	Assistance required: To effect MV for SJZ4508X	Fri ...	264...			
		Dear Partners,						
		Ad...	SURVEY ASSESSMENT - D20003780MFSH/1	Fri ...	242...			
		Hi,	Kindly assists.					
		Jia ...	Accident involving FBJ1788C (NTUC) claiming against SHA7828H (MS First Capit...	Fri ...	903...			
		WITHOUT PREJUDICE	Hi Yee Meng, Kindly let us have a copy of Police Investigation Result. Thank you.					
!		Hua...	EQ INSURED: GBB8123S OUR REF: SLN4026J D.O.A: 30.03.2020	Fri ...	2 MB			
		Dear Khanchna	Kindly refer to the ATA attached for payment. Thank You. Regards, Jing Yee Hua Meng Spray Painting Workshop					
		Chri...	EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA4457P (OI : FCI - TBA) a...	Fri ...	8 MB			
		Dear Cecilia,	Attached herewith the VF of our insured. The video footage is confidential information. In possessing, using or					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Alic...	Your Ref: CC3/EQ118003312/K1pa3; CDGE Ref: T0218/ SHD4573X - Acct on 15/...	Fri ...	1 MB			
		Without Prejudice	Dear Sir, Good day to you. Please find attached our email of 03 April 2020 for the above matter. We have yet					
		Ver...	OD CLAIM FOR SMM 1688 L ON 12/9/2020	Fri ...	3 MB			
		Dear Tony,	As instructed by our client , please proceed to repair the insured vehicle SMM 1688L Not Exceeding Repair Cost					
		Mei...	ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ A...	Fri ...	95 KB			
		Dear Lydia,						
		Sua...	MCT200090246 /sn; : TP CLAIMS - SLD6835E AGAINST SHD3803P DOA 17/09/2...	Fri ...	4 MB			
		Dear Sundari	Noted. Thank you. Best Regards Suanne Chiu Claims Asst.Manager MOVA Automotive Pte Ltd					
		Mei...	**SPAM** ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ...	Fri ...	313...			
		Dear Lydia,						
		Win...	FILE CANCEL REF ON 18/09/2020	Fri ...	125...			
		Dear Hsiao Tong,	Done. Thank you. Best Regards, Winnie Foo  QA					
		Eric ...	SURVEY ASSESSMENT - D20003378MFSH/1 // EXPRESS SETTLEMENT	Fri ...	3 MB			
		Without Prejudice	Dear Jia Le, We acknowledge copy of the LOD. We await your recommendation. Thank you. Eric Woo Motor					
		Jas...	[EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SME7751...	Fri ...	13 ...			
		WITHOUT PREJUDICE	Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident					
		Celi...	Our Ref : 7018957341SG-003   Request to Conduct Paper Survey of SJM3829U ...	Fri ...	17 ...			
		Dear Mr Lee,	Thank you for the assignment. Content of the email noted. Best Regards, Celine Fong LKK Auto Consultants Pte					
		Vin...	LOD / Accident involving SHB8437R & GBH8329J on 25.11.2019 (CHINA TAIPING)	Fri ...	135...			
		Without Prejudice	Dear Jia Le, We refer to the email below, dated 25.03.2020. Supporting documents (tax invoice, signed DV and					
		Ceci...	FW: LOD for SHC 2980 Y, follow up - 08	Fri ...	2 MB			
		2ND REMINDER	WITHOUT PREJUDICE Dear Mr Lee, Thanks for your acceptance. Kindly sign on DV as attached and email back					
		Ceci...	SKJ8411L ACCIDENT DATE 14/08/2019 *** LKK REF: CC4/FWD19014254/T1gb3	Fri ...	191...			
		2ND REMINDER	WITHOUT PREJUDICE Dear Alvin, We are pleased to offer G/S \$5000.00 (all-in). Kindly confirm acceptance.					
		On...	REQUEST FOR GIA REPORT -SKS 1502G - DOA:13092020	Fri ...	1 MB			
		Without Prejudice	Dear Jaslin, Please refer to the GIA Report for your attention. Thank You Best Regards, Shiyong Fastech Auto					
		Ceci...	URGENT : S8M00Z00/FBC 4370R / AXA SHC 5451M /DOA : 08/10/2018	Fri ...	93 KB			
		WITHOUT PREJUDICE	Dear Sir/Mdm, For cost of repair, the recommended repair cost as calculated is L/S \$3050.00 (bef GST) with					
		Sua...	TP CLAIMS - SLD6835E AGAINST SHD3803P DOA 17/09/2020	Fri ...	1 MB			
		Dear Sundari	Your insured – SHD3803P Please advice the liability for direct settlement. Thank you Best Regards Suanne Chiu					
		Mei...	Direct Settlement - Accident Involving GBF8614X (OI : QBE - TBA) AND SJA5611...	Fri ...	1 MB			
		Dear Sir/Madam,	We refer to the above matter. We had inspected TP vehicle SJA 5611E at M/s Fastech Auto Pte Ltd - Kaki Bukit					
		Hsi...	Your Ref: GBF4634P *Our Ref: CC4/III19019215/Upa3 [ACCIDENT INVOLVING ...	Fri ...	308...			
		Without Prejudice	Dear Sirs/Mdm, We have submitted all the relevant docs to Ill for payment processing on 08/09/2020. Kindly					
		Mei...	ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ A...	Fri ...	1 MB			
		Our Ref: CC3/AIG20009885/Qka3	Dear Sir / Madam,					
		Ad...	PRI: SURVEY ASSESSMENT - D20003397MFSH/1	Fri ...	261...			
		Hi,	Kindly assist.					
		Mei...	Fwd: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 *** LKK REF...	Fri ...	2 MB			
		YOUR REF: 19/20/20/VC06/023201						
		Chu...	ACCIDENT INVOLVING SHB 6335 P, YE 2888 U & OTHER ON 29-08-2016	Fri ...	220...			
		FINAL REMINDER						
		Hsi...	[Payment Status] AIG Ref: 6257515569SG // LKK Ref: CC4/AIG20004631/R1ps3q2	Fri ...	530...			
		Hi Jeremy,						
		Jasli...	Direct Settlement - Accident Involving SJV8535L (OI : CTI - TBA) and SHF121H (T...	Fri ...	8 MB			
		Dear Sirs/ Madam,	We refer to the above matter. Kindly let us have a copy of your insured's GIA report for our necessary action.					
		Hsi...	REQUEST FOR DIRECT SETTLEMENT - SLV3486D & SHC8955G (INDIA) ON 12/0...	Fri ...	2 MB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. Please be informed that basing on the accident statements					
		Ad...	REQUEST FOR SURVEY - ACCIDENT ON 14/08/2020 INVOLVING FBP2708X & S...	Fri ...	2 MB			
		Hi,	Kindly assist.					
		Mei...	Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our ...	Fri ...	7 MB			
		YOUR REF: DM20HO01242/JT						
!		Ceci...	PAYMENT REMINDER 2 - Accident Involving SLX2799Y & SGJ1383C on 19/04/2...	Fri ...	4 MB			
		WITHOUT PREJUDICE	Dear Sharifah, Kindly wait for 1-2 weeks. Thanks "Please note that our proposal and correspondence with					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Su ...	ENQUIRY OF LIABILITY - SLN1834M LKK REF : CC4/AIG20009874/es3	Fri ...	340...			
		Without Prejudice	Dear Sirs / Madam, We refer to the above matter. Please be informed that OI has reported. Please refer to the					
		Hsi...	Please advise status - C0364305	Fri ...	288...			
		Hi Peter,	Contents noted. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Hsi...	(Update) ACCIDENT INVOLVING SLF 1927 X & SMM 6 L ON 9 DECEMBER 2019 ...	Fri ...	284...			
		Without Prejudice	Dear Sirs/Mdm, We refer to your below email. Please be informed that our insured driver is still strongly					
		Hsi...	Report Send Back Alerts - SHD5151Z (TP) // LKK Ref: CC3/AXA16004337/Kba3s2...	Fri ...	85 KB			
		Hi,	Case reopen for further handling. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
!		ivy.l...	ACCIDENT INVOLVING OUR INSURED VEHICLE SMR3852P AND SMS3716U ON ...	Fri ...	199...			
		6th REMINDER	Dear Sir/Madam, We refer to the above mention accident case . LOD have been sent out on 03.06.2020 but until					
!		Ash...	Urgent request #1008577455SG004#023# << AIG REF Escalating of third pa...	Fri ...	635...			
		Hi Mavis,	We refer to the email below, CDGE mention that due to PDPA they are not allow to release the video. Thank You. Best					
		Ash...	Y/REF: SNM20D200150/PA5005J/TANKL & O/REF: 020013/01 - ACC INVLG SKS...	Fri ...	2 MB			
		'WITHOUT PREJUDICE'						
		Jas...	REQUEST FOR DIRECT SETTLEMENT - SLQ1611Z & GBA195S (INDIA) ON 24/07/...	Fri ...	98 KB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. For COR, recommended amount at P/P \$4,561.70(before GST)					
!		Che...	ENQUIRY OF LIABILITY FOR SLB2628Z doa 09/07/20 (Yr insured SGR6336P) *** L...	Fri ...	130...			
		Hi Jia Le,	Good morning to you. Would like to check if there is any update from AIG? Thank you. Rgds Dorlyn Li Cheng HOe					
		Hsi...	Submission of Docs in Merimen to Effect Payment (18/09/2020)	Fri ...	64 KB			
		Hi Dhanya,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Ad...	SURVEY ASSESSMENT - D20003733MFSH/1	Fri ...	241...			
		Hi,	Kindly assist.					
		Mei...	(EXTERNAL) RE: ACCIDENT INVOLVING SMH3063C & SLR5702M ON 28 AUGUS...	Fri ...	113...			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Su ...	TCS REF: AAD2008-103 -- Accident involving SGA1466U & SHC5624G on 22/08/...	Fri ...	1 MB			
		Without Prejudice	Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
		clai...	Y/REF: SNM20D200150/PA5005J/TANKL & O/REF: 020013/01 - ACC INVLG SKS...	Fri ...	2 MB			
		Dear Officer (LKK)	We were informed by Mr Kah Leong of ChinaTaiping Insurance that LKK is handling the case and they have					
		Su ...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EL20...	Fri ...	135...			
		Without Prejudice	Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our					
		Hsi...	#00525661655SG003#027#AIG veh: SJL5878U   DOA: 28 Aug 2019 //LKK Ref: CC...	Fri ...	169...			
		Hi Joane,	We have submitted survey report in Merimen. Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto					
		Lee,...	4602728844SG   Accident Involving SGQ4387K & SDM8889J on 02/08/2020	Fri ...	90 KB			
		Hi Team,	Believe TP has converted claim to OD as we have received subrogation claim from their insurer. Please assist to submit					
		Dyn...	Accident involving GBF3617X and SKC6757P on 30.06.20 (Your Ref:TBA)	Fri ...	791...			
		Dear Jia Le,	Please refer to attach Release Voucher. Please let me know if you need the original copy.					
		Ad...	SURVEY ASSESSMENT - D20003740MFSH/1	Fri ...	242...			
		Hi,	Kindly assist.					
		Ash...	3rd Party Claim for Accident involving Vehicle SLA1900Z & GBG9360R on 26/06...	Fri ...	445...			
		'WITHOUT PREJUDICE'						
		Clai...	FINAL DV - FINAL REVISION - SMD5529J - TP AIG - SURVEYED 28 FEB 20	Fri ...	724...			
		Dear Jasper,	Attached signed DV for your perusal. We will mail the original documents to your office shortly. Kindly keep a look					
		Lee,...	Request for approval on liability - AIG REF: TP / 4987771761SG [Accident on 28...	Fri ...	5 MB			
		Hi Khanchna,	In view of Scenario 24, please proceed to settle at best. Regards, Lee Ming Yao, George AIG Complex Claims					
		QA ...	Reports closed on 17 Sept 2020 (for submission / e-mail) (DS)	Fri ...	171...			
		Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Shir...	Effect Market Value For SLZ9895X	Fri ...	778...			
		Dear Vale,	The MV of SLZ 9895X is \$ 70K (est) as at September 2020. Thank you. Best Regards, Shirley Hiew   Case Handler LKK					
		Hsi...	OUR REF: 2007-16 // YOUR REF: SH6244G ACCIDENTINVOLVINGGBJ1405...	Fri ...	768...			
		Without Prejudice	Dear Sirs/Mdm, Thank you for your acceptance. Please duly sign the DV enclosed and return it in colour via					
		clai...	Traffic Accident involving PZ955T and SLA1874R on 14/01/2019 at 1405 along V...	Fri ...	215...			
		Dear Mei Kwan,	Well noted with thanks. The vehicle PZ955T currently involve in another accident. Please advise the procedure to					
		Mei...	AIG REF: 7228040086SG *** LKK REF: CC6/AIG20009875/Aba3	Fri ...	232...			
		Hi Jasper	Please check with my car consultant. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Mer... Accident involving motor vehicle nos. SLG1001L & SHC284L ( ALONG QUEENS... WITHOUT PREJUDICE SAVE AS TO COST Dear Chee Han, You may directly liaise with LKK on direct settlement for this case.	Fri ...	1 MB			
			Win... FILE CLOSED ON 17092020 Dear Mei Kwan, Noted with thanks. Best Regards, Winnie Foo  QA	Fri ...	408...			
			Sub... ( EXTERNAL) RE: ACCIDENT INVOLVING SMH3063C & SLR5702M ON 28 AUGUS... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึก...	Fri ...	101...			
			TEO... Assistance required: To effect MV for SMN2006T Dear Partners, Please assist to provide Mr Richard with the Market Value for this case.	Thu...	324...			
!			To... Your ref: SLR9251X Our ref: SMP7477Z DOA: 28/11/2019 (Mazda) *** LKK REF: C... Dear Jia Le, Please refer email with signed DV attached & let us have payment update. Thank you. Best regards, Tommy Woon	Thu...	1 MB			
			Ole... #9071917727SG004#023# RE: Escalating of third party bodily injury - AIG REF: 9... Thanks for the referral Jaslin. Dear Hai Chuan, TP driver reported injury, we have reassigned this case to your name based on	Thu...	8 MB			
			Jia ... FILE CLOSED ON 17/09/2020 Hi,	Thu...	56 KB			
			Ad... PRE-REPAIR INSPECTION REQUEST – SMB3043S vs EL202L (OI) on D.O.A.: 15/09... Hi, Kindly assist.	Thu...	5 MB			
			Celi... New message for service request 113651, vehicle number null Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 126269, vehicle number SLG6755L Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 174386, vehicle number SMQ9741S Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Loh... SID 14316277 - 3135928235SG This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึก...	Thu...	198...			
			Hsi... Submission of Docs in Merimen to Effect Payment (17/09/2020) Hi Sundari, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	64 KB			
			Hsi... Submission of Docs in Merimen to Effect Payment (17/09/2020) Hi Priya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	60 KB			
			Ole... #3104756396SG004#023# RE: Escalating of third party bodily injury - AIG REF: 3... Hi Su Li, Thanks for the referral, our OIC is Tee and he has acted on this matter. Best Regards, Maricel Olea AIG Senior Complex	Thu...	139...			
			Hsi... Submission of Docs in Merimen to Effect Payment (17/09/2020) Hi Dhanya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	64 KB			
			keit... OUR REF: 2007-16 // YOUR REF: SH6244GACCIDENTINVOLVINGGBJ1405H AND... WITHOUT PREJUDICE Dear Hsiao Tong , We have yet to receive any DV from you guys. Could you please let us have the DV	Thu...	92 KB			
			Ad... New Survey/PRI D20003731MFSH Ignore, Survey by Vicom. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	921...			
			NG ... AXA ref : C0374771 / LKK Ref: CC3/AXA16004337/Kba3s2-1 [ACCIDENT INVOL... Hi Jasper Done, mandate given as well. thanks Regards	Thu...	326...			
			Bazl... PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EL20... Dear Officers Kindly arrange Rasul from LKK Auto Consultants to conduct the survey. Please arrange for morning slot between	Thu...	926...			
			Kha... CLOSE ON 17/9/2020 Dear All,	Thu...	47 KB			
			Jasli... Escalating of third party bodily injury - AIG REF: 9071917727SG *** LKK REF: CC4... Dear Sir / Madam, We refer to the above matter. Third party bodily injury ("BI") sighted in TP GIA report.	Thu...	66 KB			
			Mei... RE : PRS FOR our client's vehicle SH 6002 M and your insured's vehicle YN5536T... EQI REF: DM20HO01305/JT	Thu...	4 MB			
			Mei... RE: PRE-REPAIR INSPECTION REQUEST – SMS4488X vs SML9193A (OI) Dear Sir / Madam, We refer to the above matter. Please provide us the following. · evidence i.e. video and scene photo ·	Thu...	88 KB			
!			Su ... PRI Accident Involving SHC 8828R (OI : FCI - D20003733MFSH) and SLT 7464B (... Dear Rachel, As spoken, please refer to the workshop detail as below.	Thu...	1 MB			
			Jas... FILE CLOSED ON 17/09/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Thu...	95 KB			
			Su ... REJECT CASE ON 17092020 DONE	Thu...	1 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			CH... Assistance required: To effect MV for SGK1831X Dear Partners, Please assist to provide Mr Peter Wang with the Market Value for this case.	Thu...	324...			
			PBSP LOD INVOLVING - SLS5181K & SHC1365E (INDIA) ON 23.08.2019 Dear Motor Claims Please let us have your offer of settlement. Thank you. Regards, Caroline C/o Performance Motors Limited -	Thu...	73 KB			
			Ad... PRE-REPAIR INSPECTION REQUEST – SMS4488X vs SML9193A (OI) on D.O.A.: 1... Hi, Kindly assist.	Thu...	290...			
			Eric ... Our Ref: D18006936MFSH IV: SHC0880R DOA: 18-09-2018 Without Prejudice Dear Celine, Noted on your comment below. We will close case on our end. Thank you. Eric Woo Motor	Thu...	346...			
			Jas... REQUEST FOR GIA REPORT - SMN 9538D ; DOA : 06/09/2020 *** LKK REF: CC6/... WITHOUT PREJUDICE Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident	Thu...	697...			
			Su ... Liability for GBJ3080Y Your ref: SKW4503M Our ref: GBJ3080Y D.O.A: 05/09/2020 Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back	Thu...	118...			
			MG... 3rd Party Claim for Accident involving Vehicle SJQ79R & GBF3783Z on 24/03/20... Your Ref: GBF3783Z	Thu...	1 MB			
			Pre... Request Third Party (SLH 3505G)'s GIA report. Our Ref no : SLH 3505G. *** LKK R... Dear Khanchna We enclose herewith the LOD for your attention. Please revert asap. Thank you Best Regards Yan Hong	Thu...	1 MB			
			Jani... Direct Settlement - Accident Involving SLU8823L (OI : EQI - DM20HO01216/SG )... Hi Jasper Please proceed. Thank you. Announcement In line with the Safe Re-opening measures, our operation remains "Business	Thu...	6 MB			
			Kha... ACCIDENT BETWEEN SMN 1869B & SGH 2063E ON 02/12/2019 HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD POLICY HOLDER Dear Mr. Jason, We refer to the above matter. We write	Thu...	53 KB			
			Jas... LOD - FINAL REVISION - SMD5529J - TP AIG - SURVEYED 28 FEB 20 Without Prejudice Dear Sirs/Mdm, We refer to the matter above We are offering based on your LOD, settlement amount at	Thu...	4 MB			
			Cat... Finalisation - SMB1415R (BUS/09/20/1007) - AIG Hi Sun Pin, Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalise amount is	Thu...	967...			
			Ad... PRE-REPAIR INSPECTION REQUEST – SML6394G vs SMK2774A (OI) on D.O.A.: 1... Hi, Kindly assist.	Thu...	2 MB			
			Cat... Finalisation - SMB3C (BUS/09/20/1002) - NTUC Hi Sun Pin, Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalise amount is	Thu...	1 MB			
			ON... 2 DAYS NOTICE: GBD 676 E (Our Ref) and GBE 1107 U (Your Ref) Dated 15 SEPT ... Lonpac External - Confidential Dear Su Li Fyi, our Gerald Poh will be handling this case. Regards, Ong Li Li Senior Claims	Thu...	167...			
			Clai... RE: SMR 6727 Z - OD CLAIM - DOA: 16/9/2020 Dear Andy, Noted and we update owner husband accordingly. Thank you. Best Regards, Tony Foong Claims Advisor Premium	Thu...	350...			
			Su ... 2 DAYS NOTICE: GBD 676 E (Our Ref) and GBE 1107 U (Your Ref) Dated 15 SEPT ... YOUR REF: 20/20/20/VC00/023675	Thu...	158...			
			Car... Reminder x 1: LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG2000... Dear Khanchna, Accident involving SMQ5590L & SMD2676L on 07.05.2020. We refer to your email dated 12.08.2020. We believe	Thu...	128...			
			Su ... EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC 8828R (OI : FCI - TBA) a... YOUR REF: TBA	Thu...	1 MB			
			Car... Final Reminder : Our Ref - SMA6196U / Your Ref : D20000707MFSH/SHB4138E/ ... Dear Khanchna, Attached herewith signed DV for your attention. Kindly close the case asap. Thank you	Thu...	516...			
			Kha... Accident involving SGP 9706X (TP) & SCL 6628B (ERGO - please advice) on 14/0... ERGO REF: Please advice	Thu...	5 MB			
			Su ... Escalating of third party bodily injury - AIG REF: 3104756396SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SLT 6737X on 16/09/2020. Third party bodily	Thu...	69 KB			
			Celi... D16005162MFSH Acc on 22.05.16 invl SKR 831 T & SHC 647 Z Dear Eric, No survey conducted. According to repairer, due to liability unclear they had closed the case without survey	Thu...	695...			
			Car... Final Reminder : LOD SLF5277L / Your Ref : EK8631J (TP-AXA) // LKK REF: CC4/A... Dear Hsiao Tong, Attached herewith signed DV . Kindly prepare payment to Esteem Performance Pte Ltd. Thank you	Thu...	575...			
			Kha... Direct Settlement - Accident Involving GBB8123S (OI : EQI - DM20HO00708/SG)... Dear Ms. Janice, We refer to the above matter. Please be informed that we have already spoken to our Insured and informed him	Thu...	150...			
			Ash... LOD - Accident involving SLG9524S & SMK7171G on 11/07/2020 (AIG) // *** LK... 'WITHOUT PREJUDICE'	Thu...	124...			
			Ole... #0224365963SG004#023# RE: Escalating of third party bodily injury - AIG REF: 0... Hi Suli, Thanks for the referral, our OIC is Ms Joane Boyogan and she has acted on this matter. Best Regards, Maricel Olea AIG	Thu...	140...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Tan...	OUR REF:BUS/11/19/1056 - ACCIDENT ON 22/11/19 INVOLVING SG6019X AN... WITHOUT PREJUDICE Dear Jasper Kindly assist to conclude the matter at global sum \$5,100.00. Thanks. Regards, Patrick Tan	Thu...	282...			
		Su ...	Escalating of third party bodily injury - AIG REF: 0224365963SG *** LKK REF: CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle FBH 454H on 14/09/2020. Third party bodily injury	Thu...	68 KB			
		Effic...	ACCIDENT INVOLVING GBJ2546C & SLM9558M ON 13/07/2019 *** LKK REF: C... Dear Khanchna, Kindly note we will drop this 3rd party claim. Please close case on your end. Thanks Regards, Jessie Ong	Thu...	82 KB			
		Ad...	2 DAYS NOTICE: GBD 676 E (Our Ref) and GBE 1107 U (Your Ref) Dated 15 SEPT ... Hi, Kindly assist. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	349...			
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDP... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Thu...	5 MB			
		Ad...	REQUEST OF SURVEY REPORT-OUR REF:D20001463MFSH;ACCIDENT INVOLVIN... Dear Sir/Madam, Thank you for the email. Dear Asher, Kindly assist.	Thu...	55 KB			
		Hsi...	DM18HO03252/JT: TP Direct Settlement - Accident Involving SLZ 8269K (OI) an... Hi Report Team, EQ case handler is Janice. Not Jaime. Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto	Thu...	155...			
		Hsi...	EQ's payment - SHB4167X and SLZ8269K (Y ref. CC3/EQ18021311/K1pb3) on 2... Without Prejudice Hi Sabrina, We will check and get back to you. Kindly bear with us for time being. "Kindly note that this	Thu...	254...			
!		Hua...	CHINA TAIPING REF: GBD9767S OUR REF: GBE1765U D.O.A: 02.12.2019 Dear Khanchna We refer to our email dated 08/05/2020. We had yet to get your reply. Kindly let us have your offer soonest.	Thu...	856...			
		Rac...	SURVEYOR APPOINTED; OUR REF : D20003721MFSH ; YOUR REF: SMH4372D Dear LKK, Liability is clear. Please revert to TP on the liability. Thank you Best Regards Rachel Wu Motor Claim Department MS	Thu...	11 ...			
		Mei...	AIG ref: 8261482026SG-003 LOD Submission: Our Ref: GBE 4304 Y ; Your Insure... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Thu...	109...			
		Ver...	Assistance required: To effect MV for SMD5149Y Dear Lynn, The market value of SMD 5149Y is \$58K-\$60K (Estimated) as at Sept 2020. Best Regards, Veron Chen   Case Handler	Thu...	798...			
		Loh...	AIG ref: 8261482026SG-003 LOD Submission: Our Ref: GBE 4304 Y ; Your Insure... Dear LKK, Kindly assist to follow up with Bifrost Auto on the matter. LOD uploaded into Merimen. Dear Nur'lkhwon, We did not	Thu...	119...			
		Jess...	Requesting for TP survey / Ill ref - SHC3403R / Our ref - SME4019R / Doa Sep 1... To whom it may concern, May we know the liability for this case please. Regards. Jess Francis Carlos Insurance Claims Executive	Thu...	3 MB			
		Ad...	SURVEY ASSESSMENT - D20003761MFSH/1 Hi, Kindly assist.	Thu...	242...			
		On...	YOUR REF: SJT5353A MY REF:SKW7216Y DOA:28/03/2019 LKK REF CC6/EGI1900... Without Prejudice Dear Khanchna, We are pleased to accept your global sum of \$7,999.00 (all-in) for my client's vehicle property	Thu...	151...			
		Jasli...	SGD905K-AIG-TP(SHC323H)1ST CAP-LIABILITY STATUS *** LKK REF: CC4/FCI200... Dear Sirs, We refer to the above matter. Please be informed that OI has reported. Please refer to the below OI's sketch plan and	Thu...	150...			
		Jen...	SNM20D203399/SKE2060G/LEWLC / FW: Direct Settlement - Accident Involving... Dear Suli, Insured yet to lodge the accident report. Thank you.	Thu...	2 MB			
		MG...	FW: 3rd Party Claim for Accident involving Vehicle SJW8875A & SHC8059T on 2... Your Ref: CC6/FCI20001716/Aka3 (SHC8059T)	Thu...	1 MB			
		MG...	FW: 3rd Party Claim for Accident involving Vehicle GZ2918U & SKG3427R on 20... Your Ref: SKG3427R	Thu...	619...			
		Celi...	New message for service request 78196, vehicle number SHC6042D Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	56 KB			
		Mei...	PRE-REPAIR INSPECTION REQUEST – SMP99C vs SFD3A (OI) on D.O.A.: 06/09/2... Dear Eric, Thank you for your email. Our respective case handler will look into the matter and get back to repairer in due course.	Thu...	142...			
		Hsi...	SIGNED DV & TAX INVOICE FOR ACCIDENT INVOLVING SG5037A AND GBF378... Without Prejudice Hi Amira, We will check and get back to you. Thanks. "Kindly note that this negotiation between parties on this	Thu...	1 MB			
		Ad...	accident involving SBS Transit bus SG1773J and vehicle no: SMP2518Y had take... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	169...			
		Ad...	Accident involving SBS Transit bus SBS8507D and vehicle no: SKB3653E had tak... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	164...			
		Hsi...	FILE CLOSED ON 17/09/2020 Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks	Thu...	60 KB			
		Teo...	PRE-REPAIR INSPECTION REQUEST – SMP99C vs SFD3A (OI) on D.O.A.: 06/09/2... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฟิลล์...	Thu...	111...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Shi...	SHA1516Y FINALIZE	Thu...	610...			
		Dear Khanchna, FYI. CC4/AIG20009802/T1ks3 Best Regards, Shiau Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		Jas...	TP CLAIM_SGP1282D &SKC7538Z_DOA: 20/03/2020 *** LKK REF: CC4/III200051...	Thu...	501...			
		WITHOUT PREJUDICE Dear Anysia, Refer to the attachment by LTA, the transfer of ownership for vehicle SKC 7538Z effective						
		Ceci...	Reject Case - Pls upload supp docs in Merimen // LKK REF: CC4/III19016507/Gg...	Thu...	211...			
		HI HT, DONE THANKS						
		Zila ...	TP / OUR CLIENT SLG2939A DOA: 13/09/2020 POLICY NO. MT/00437885 YOUR ...	Thu...	807...			
		Hi Khanchna, Pls advise liability for this case. Thanks. Regards Zila Ah Lim Motor (AMK)						
		Kha...	MY REF : SKH 5885H (NTUC) DOA: 03.04.2020 Your ref: WC 7550U (AXA)	Thu...	811...			
		WITHOUT PREJUDICE Dear Sir/Madam, Thank you for the acceptance. We attach herewith a copy of the DV for your further						
		Ad...	2 DAYS NOTICE: GBD 676 E (Our Ref) and GBE 1107 U (Your Ref) Dated 06TH M...	Thu...	2 MB			
		Hi, Kindly assist.						
		Hsi...	Repudiate Claim - Pls upload supp docs in Merimen // LKK Ref: CC6/AIG200027...	Thu...	77 KB			
		Hi Jia Le, FYNA. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		Ad...	SHA5318B VS SFL658T THIRD PARTY CLAIM,	Thu...	2 MB			
		Hi, Kindly assist.						
		Hsi...	Incoming New Document for SFN99X	Thu...	56 KB			
		CC6/III20009949/Apa3 Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		Hsi...	Incoming New Document for SME4019R	Thu...	56 KB			
		CC4/III20009920/pa3 Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		Hsi...	Incoming New Document for SLV3486D	Thu...	55 KB			
		CC3/III20009940/ps3 Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		QA ...	Reports closed on 16 Sept 2020 (for submission / e-mail) (DS)	Thu...	197...			
		Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,						
		Pho...	MANDATE REQUEST - Accident Involving SJT5353A (OI : ERGO - CDMPG19000...	Thu...	129...			
		Data Classification: Confidential, C3 Dear Khanchna, Please proceed as recommended. Thank you Warmest Regards, Phoebe Jay						
		Kha...	MANDATE REQUEST - Accident Involving SJT5353A (OI : ERGO - TBA) AND SK...	Thu...	6 MB			
		ERGO REF: Please advice						
		Jas...	Your ref : SJZ 9074Y / DOA : 10/05/2019 / LKK ref : CC4/ASM19009279/Kba3	Thu...	57 KB			
		WITHOUT PREJUDICE Dear Sir/Mdm, Kindly assist to send us the finalised estimate marking and LOD for our necessary action.						
		Hsi...	CC4/AIG20009762/R1pa3 - NEW CASE	Thu...	157...			
		Hi, Pl advise if you are able to download and open 3rd party video. If so, pls upload in Merimen. Thanks. "Kindly note that this						
		Su ...	Direct Settlement - Accident Involving SKE 2060G (OI : CTI - TBA) and SKU 9223...	Thu...	2 MB			
		Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SKU 9223Z at M/s FASTECH AUTO PTE						
		Ad...	SURVEY ASSESSMENT - D20003754MFSH/1	Thu...	243...			
		Hi, Kindly assist.						
		Ash...	YOUR REF: 19/20/20/VC05/023244 (YP4716L) OUR REF: BMS2020/07/PD0543/D...	Thu...	3 MB			
		Hi Jasper, Kindly refer to attached amended GIA. Regards, Ashlyn Chng						
		Ad...	PRE-REPAIR INSPECTION REQUEST – SGA6643S vs SLL9430C (OI) on D.O.A.: 15/...	Thu...	729...			
		Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will						
		Ad...	OD CLAIM FOR SMR 6727 Z ON 16/9/2020	Thu...	2 MB			
		Dear Syafiq, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Hsi...	Your Ref: SHB4274U *Our Ref: CC4/III19018815/Dpa3 [ACCIDENT INVOLVING S...	Thu...	823...			
		Without Prejudice Dear Sirs/Mdm, We refer to the above matter. The video footage clearly shows PC4553P(NTUC) beat the traffic						
		TEO...	Assistance required: To effect MV for YP1177L	We...	265...			
		Dear Partners, Please assist to provide Ms Stacey with the Market Value for this case.						
		TEO...	Assistance required: To effect MV for SMD5149Y	We...	91 KB			
		TEO Rick would like to recall the message, "Assistance required: To effect MV for SMD5149Y ".						
		Ste...	FINAL REVISION - SA8988A - TP AIG - SURVEYED 09 MAR 2020	We...	450...			
		Dear Carine, We confirm the finalize \$13,524.80 (P/P, before GST). 6 repair days. Thanks. Best Regards, Steve Chen  Assistant						
		Carr...	FINAL REVISION - SFZ2796R - TP CHINA TAIPING - SURVEYED 23 MAR 2020	We...	203...			
		Hi Rasul, Revised estimate is attached. Please confirm repair cost of \$6,002.00 @ 4 days of repairs. Your early closure is well						
		Ceci...	[EXTERNAL] Fwd: S0M02SX1_[TP REF: SJY9352A]_Accident Involving XE2740Z & ...	We...	318...			
		2ND REMINDER WITHOUT PREJUDICE Dear Sir/Mdm, For cost of repair, the recommended repair cost as calculated is L/s						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Carr... FIFNAL REVISION SLX7254U - TP CHINA - SURVEYED 21 JAN 20 Hi Adrian, Reminder We have yet receive your confirmation of repair cost and days of repair for above vehicle. Revised estimate	We...	1,01...			
			Celi... New message for service request 118003, vehicle number SJZ9074Y Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
			Celi... New message for service request 107611, vehicle number PC7674D Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
			Celi... New message for service request 170291, vehicle number CB6099E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	50 KB			
			keit... OUR REF: 1907-22 // YOUR REF: SLA3671XACCIDENTINVOLVINGSLA3671XAND... WITHOUT PREJUDICE Dear sir, We refer to your offer below, it is acceptable. Please let us have your DV soonest. Thank you and	We...	104...			
			Celi... Service appointment in Vendor Portal: claim S0M02TM7 for vehicle SKN6203M Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	We...	49 KB			
			Mei... LOD - PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDEN... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	We...	1 MB			
			Mei... <file review> AIG Ref: #5024218959SG003#027#    Accident between SMD 2051... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	We...	85 KB			
			Wai... TCS REF: AAD1911-207--Accident involving SJP4983J (AIG) & SHD0511B on 25.... Without prejudice Dear Jasper Attach duly signed DV for your action. Original hard copy will pass to Kenneth bring back your	We...	923...			
			Kha... OUR REF: 1907-22 // YOUR REF: SLA3671XACCIDENTINVOLVINGSLA3671X AN... WITHOUT PREJUDICE Dear Sir/Madam, We propose settlement on a global sum for \$7,100.00(all in). Please confirm acceptance.	We...	79 KB			
			Mei... <file review> AIG Ref: #6401890892SG003#027#    Accident between SLA 3671 ... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	We...	83 KB			
			Jia ... <File Review> AIG Ref: #0392438680SG003#027#    Accident between SMA122... Dear Jeremy, We noticed that insured has concluded the counter claim status at 50%. Kindly let us have a copy of the email for the	We...	81 KB			
			Ole... #4246760783SG004#023# RE: Escalating of third party bodily injury - AIG REF: 4... Hi Su Li, Thank you for the referral. Kath is the OIC and she has acted on this matter. Best Regards, Maricel Olea AIG Senior	We...	138...			
			Ace... SLZ9401M LOD *** LKK REF: CC4/AIG19012539/Abb3 Dear Sir / Madam, May I call you for this case? Thank you. Regards, Anna ACE AUTOLUTION PTE LTD	We...	377...			
			Jas... MANDATE REPORT ON 16/09/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	We...	94 KB			
			Kha... CLOSE ON 16/9/2020 Dear All,	We...	48 KB			
			Ash... FILE CLOSED ON 16/09/2020 Hi, Enclosed the list of cases need to close.	We...	57 KB			
			Ceci... LOD / Accident involving SHC6042D & SKV5124Y on 28.10.18 (AXA case) Without Prejudice Dear Shafawati, We are still pending for mandate approval from our principal. We will revert back to you once	We...	251...			
			Kha... SID : 14259159 1800118790 claims status ( CTC INSD @ 9690 5522) 14306134 Dear Varsha, Insured called me yesterday and we have cleared Insured. Insured also confirmed that he had received my e-mail as	We...	342...			
			Ivy... LOD - Accident involving SMN1822K and SHD4343T Along 57 Geylang Bahru - ... Dear Jasper, Attached duly signed DV for your kind attention. Original copy will be mail out to you. Thank you. Best Regards, Ivy	We...	1 MB			
			Lina... FASTECH AUTO REF : SMH 7217A DOA : 03.11.2019 YOUR REF : SLP 5755X **... Without Prejudice Dear Jia Le, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the payment.	We...	852...			
			Su ... PRE-REPAIR INSPECTION REQUEST – SLZ7337D vs SMT6575J (OI) on D.O.A.: 29... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	We...	219...			
			Lina... OUR REF : SJD 10G DOA : 28.08.2019 YOUR REF : SKU 6292T Without Prejudice Dear Jasper, Enclosed with a copy of Discharge Voucher for your perusal. Please proceed on with the payment.	We...	975...			
			Su ... OUR REF:BUS/07/20/5016 - ACCIDENT ON 14/07/20 INVOLVING SG5930X AN... Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back	We...	1 MB			
			Tea... LOD - Our Ref: SMG 5843K and Your Ref: SKL 2433C (AIG) / DOA: 27-02-2020 Dear Asher, Without Prejudice Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of	We...	1 MB			
			Rac... Accident Involving YP1555D with SHA4368M on 31/01/2020. MSFCIL: D2000078... Dear LKK, Below email for your necessary action. Third party had sent in LOD. Thank you Best Regards Rachel Wu Motor Claim	We...	1 MB			
			Sha... LOD - Accident involving SMN5934U & SJR1202P on 13/01/2020 (AIG) // Our R... Without Prejudice Dear Asher, Enclosed the signed DV for your process payment. Thank you. Best Regards, Sharon Ten (Ms.)	We...	1 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Su ... FINAL REMINDER NR LETTER TO MAIL OUT ON 16092020	We...	407...			
			DONE					
			Goh... <file review> AIG Ref: #6401890892SG003#027#    Accident between SLA 3671 ...	We...	89 KB			
			Dear LKK team, I make reference to the case above. Understand that mandate has been given. Can I get a status update. Hope					
			Celi... New message for service request 127728, vehicle number SHC5569H	We...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
			Ng, ... Claim No: 2426850139SG - Accident between SHA 469G & GBF 4448K on 16/09/2020	We...	1...2 MB			
			Attached TP video footage received from TP law firm for your perusal.					
			Ad... Accident Between SKA8422C & SLW417T On 15/09/2020 ( TP CLAIM )	We...	3 MB			
			Hi, Kindly assist.					
			Ceci... FILE CLOSED ON 16092020	We...	75 KB			
			16/9/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK					
			Ceci... FINAL REMINDER NR LETTER TO MAIL OUT ON 16092020	We...	523...			
			HI CHT, Thanks a lot. Appreciate it.					
			Jen... VC013351 Direct Settlement - Accident Involving GBD4374A (OI : QBE - VC0133...	We...	667...			
			Dear Jia Le Thank you. Kindly inform workshop we have processed the payment by direct credit and they will receive it within the					
			pt... TLM Ref: TP008072020; MSFCIL Ref: D20002754MFSH; LKK Ref: CC4/FCI2000727...	We...	359...			
			Dear Asher, Enclosed the duly signed DV (colour) for your process of payment. Best regards, Patricia Tan					
			Goh... <file review> AIG Ref: #5024218959SG003#027#    Accident between SMD 2051...	We...	93 KB			
			Dear LKK team, I make reference to the above case. Can I get an update. Hope to hear from you soon. Thanks and Regards					
			Su ... Direct Settlement - Accident Involving SMA 473J (OI : LPC - TBA) AND SJW 797...	We...	3 MB			
			Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SJW 797U at M/s FASTECH AUTO PTE LTD					
			Ler, ... LOD - PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDEN...	We...	1 MB			
			Dear LKK, LOD for your handling please. Thanks. Best Regards, Bernard Ler AIG Complex Claims Examiner Claims   AIG Asia					
			Jia ... FILE CLOSED ON 16/09/2020	We...	56 KB			
			Hi,					
			Ad... SURVEY ASSESSMENT - D20003750MFSH/1	We...	242...			
			Hi, Kindly assist.					
			Goh... <file review> AIG Ref: #0324461905SG003#027#    Accident between GBG 7536 ...	We...	245...			
			Thanks for the update. Please upload the correspondence of acceptance of offer by the TPWS into Merimen. It is important for					
			Ad... PRE-REPAIR INSPECTION REQUEST – SHC8931A vs SGM3333T (OI) on D.O.A.: 1...	We...	4 MB			
			Hi, Kindly assist.					
			PBSP REQUEST FOR DIRECT SETTLEMENT - SLV3486D & SHC8955G (INDIA) ON 12/0...	We...	3 MB			
			Dear Sirs, We refer to the above matter. We have instructions from our client to seek repair cost and loss of use/car rental from					
			Su ... Escalating of third party bodily injury - AIG REF: 4246760783SG *** LKK REF: CC...	We...	70 KB			
			Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SJM 7143M on 14/09/2020. Third party bodily					
			Clai... ACCIDENT BETWEEN SMQ 7771 T AND YOUR INSURED SCM 9995 R ON 19062...	We...	4 MB			
			Dear all, Attached is the estimate for your reference. Best Regards, Syafiq Claims Admin Assistant Premium Automobiles Pte Ltd					
			Goh... <file review> AIG Ref: #0324461905SG003#027#    Accident between GBG 7536 ...	We...	92 KB			
			Dear LKK team, I make reference to the case above. May I get an update on the case. Is it close to completion. Hope to hear					
			Hsi... MCT19100537 //LKK Ref: CC4/III19018815/Dpa3	We...	404...			
			Hi Priya, Contents noted. We will inform Chunni Motor Work Pte Ltd to direct the claim to NTUC(insurer of PC4553P). Best					
			Kon... LOD - Accident Involving SLC5074X and SMG4179B on 5/8/2020 along Lentor A...	We...	2 MB			
			Hi Asher, Enclosed herewith the scan copy of our letter of demand and supporting document for your perusal. Kindly look into the					
			Vic ... [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20002945MFSH/1...	We...	1 MB			
			Dear Su Li / Asher, We refer to your below email. Based on both GIA reports, liability is down on our Insured. Please verify TP					
			Zhe... Claims ref no. CDMPG20001067 TP CLAIMS- SMF217G & SKL9311A DOA 8/8/2...	We...	1 MB			
			Dear Eva, We have no video					
!			Ceci... 1st REMINDER CHECK LIABILITY - OUR INSURED SMQ812E DOA: 05/09/2020 Y...	We...	670...			
			WITHOUT PREJUDICE Dear Zila, We have check and have received OI report. We refer to the above matter. The liability is clear.					
			Ora... OLC REF: SB/PO/Acc/2019-9174 // LKK REF: CC4/AIG19021159/Fha3	We...	195...			
			IMMEDIATE ATTENTION Dear Jasper ACCIDENT INVOLVING SKH 4825J & SHD 1112M ON 25.10.2019 We have reached an out of					
			Hsi... Your Ref: T 0520/ SHA2398P/ WT/CK(st) // LKK Ref: CC3/CTI20005990/Fps3 [AC...	We...	63 KB			
			Your Ref: T 0520/ SHA2398P/ WT/CK(st) Without Prejudice					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW...	We...	195...			
		Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will						
		Jia ...	OUR REF : 2008-01 // YOUR REF : SHC7157A ACCIDENT INVOLVING SHC7157A...	We...	318...			
		WITHOUT PREJUDICE Dear Sirs/Mdm, Kindly let us have a copy of video footage for our viewing. Thank you.						
		Tea...	LOD - Our Ref: SJX 8901C and Your Ref: SKT 1272P (AIG) / DOA: 10-11-2019	We...	5 MB			
		BY EMAIL WITHOUT PREJUDICE						
		Win...	FILE CANCEL REF ON 16/09/2020	We...	125...			
		Dear Hsiao Tong, Done. Thank you. Best Regards, Winnie Foo  QA						
		Ad...	SURVEY ASSESSMENT - D20003684MFSH/1	We...	243...			
		Hi, Kindly assist.						
		Lalit...	Submission of Docs in Merimen to Effect Payment (16/09/2020)	We...	152...			
		Dear Hsiao Tong We refer to your email below of today's date. Please note that we are processing payment. Best Regards						
		Jen...	OUR REF: SNM19D205974/YN4541J/LEWLC - Accident Involving YN4541J (OI : ...	We...	2 MB			
		Dear Mei Kwan, As requested, please refer to attached. Thank you.						
		Kha...	ACCIDENT BETWEEN SLH 3505G & SLP 1999K [AIG] ON 23/10/2019	We...	2 MB			
		Hi Ms. Lee, We will be proceeding to settle the claim soonest possible. Thank you. Best Regards, Khanchna  Case Handler LKK						
		Kha...	ACCIDENT BETWEEN SHC 5850U & SCW 222U ON 14/10/2019	We...	59 KB			
		CHUA XIUCHIN						
		Clai...	SHC 3757 U *** LKK REF: CC4/FCI20001681/Dda3 - follow up 004	We...	516...			
		Dear Jie Le, let me request it from the taxi company, and shall reply to you as soonest. Thanks & Regards Mr Lee, PBM Bifrost						
		Celi...	New message for service request 71765, vehicle number SJT3909K	We...	51 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Ceci...	EQI REF: DM19HO00868/JT // GBA4910T & SME5452R ON 26/03/2019	We...	14 ...			
		Hi MK, Done						
		Su ...	SURVEY ASSESSMENT - D20002945MFSH/1 // EXPRESS SETTLEMENT	We...	1 MB			
		YOUR REF: D20002945MFSH						
		Kha...	<file Review> AIG REF: TP / #2275464041SG003#027#    Accident between SH...	We...	1 MB			
		Dear Mr. Jeremy, We refer to the above matter. Please be informed that our offer on LOR/LOI was still rejected. TP wants for 3						
		Jen...	SNM20D202864/SLC1346M/LEWLC / FW: Direct Settlement - Accident Involvin...	We...	1 MB			
		Dear Su Li, As requested, please refer to attached. Thank you.						
		Hsi...	ACCIDENT INVOLVING SKD 2417 S & GBH 4356 G ON 10 NOVEMBER 2019 - C...	We...	205...			
		Without Prejudice Dear Sirs/Mdm, We refer to our email dated 28/07/2020. Please confirm acceptance. "Kindly note that this						
		Jas...	Your ref : SMQ 9741S/ DOA : 16/07/2020	We...	66 KB			
		Without Prejudice Dear Sirs/Mdm, We refer to the above matter. For COR, recommended amount at L/S \$4,700.00(before GST)						
		Mei...	SURVEY ASSESSMENT - D20003489MFSH/1 //EXPRESS SETTLEMENT - ACC INV ...	We...	610...			
		YOUR REF: D20003489MFSH						
		KEN...	New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Pl...	We...	2 MB			
		Lonpac External - Confidential Dear Asher Please see attachment for the LOD from My Car Consultan Pte Ltd for your action.						
		OOI...	Your Ref: SLV 7970X - ACCIDENT INVOLVING SLV 7970X AND SMF 3201G ON 3...	We...	240...			
		Hi Jasper, We are yet to know what NTUC gonna do .?? .. It seems like 50/50 case or we are liable for the accident.. Thanks Truly						
		Chri...	III TP : SKZ99Z / SHA2124M	We...	1 MB			
		Dear OIC, Kindly let us have the payment soon. Thank you. Best Regards, Christine Yow Administrator Bodyshop & Paint						
		Ash...	Final Settlement Amount more than AIG Mandate // LKK Ref: CC4/AIG19020135...	We...	892...			
		Hi, Already amend accordingly and have submit the report in merimen. Thank You. Best Regards, Asher Sng   Case Handler LKK						
		Kaz...	Your Ref: T1119/SHD4582U/KS(st) - ACCIDENT INVOLVING VEHICLES SJP 8328...	We...	318...			
		Dear Jasper, Your improved offer of \$20.00 is rejected. We are seeking 4.5 days which includes the weekends. We are prepared to						
		Clai...	OD CLAIM FOR SGB 9029 R ON 13/9/2020	We...	7 MB			
		Dear Veron, Attached is the video footage of the accident. Kindly assist to revise the excess amount. Thank you. Best Regards,						
		Jas...	OUR REF: SNM20D200349/SJT5064J /TKL - Accident Involving SJT5064J (OI : CT...	We...	3 MB			
		Dear Sir/Mdm, We refer to the subject matter. It was reported that Insured driver rear-ended TP. A letter was sent out to the						
!		Sela...	Finalization for SLS5009B	We...	1 MB			
		Hi Rasul, Please assist to confirm final amount at \$7,381.56 7 days Warmest regards, Selamatshahh Zainal Senior Executive						
		Kha...	AIG Ref: #4676150298SG003#027#    Accident between SJX 8367 U and SMC 91...	We...	144...			
		Dear Mr. Jeremy, We refer to the above matter. Please be informed that we have seeked mandate via Merimen. Your approval						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hsi...	OUR REF: 2007-16 // YOUR REF: SH6244G ACCIDENT INVOLVINGGBJ1405...	We...	75 KB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. We propose settlement at a global sum of \$2,100.00(all-in).					
		City...	LOD for SLP7284A Your ref: SLH6250X Our ref: SLP7284A D.O.A: 30/05/2020	We...	682...			
		Dear Sir/Mdm,	Please find attached LOD for above-mentioned claim. Kindly check and revert to us. Thank you. Best Regards,					
		Hsi...	FILE CLOSED ON 16/09/2020	We...	57 KB			
		Hi, FYNA,	Thanks. No. LKK Ref TP veh DOA Remarks					
		Ash...	[EXT] RE: Request for direct settlement for accident involving SMH6683T & SLH...	We...	14 ...			
		'WITHOUT PREJUDICE'						
		Mei...	3rd Party Claim for Accident involving Vehicle SKZ4422Y & GBF1742E on 25/07/...	We...	4 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Mei...	3rd Party Claim for Accident involving Vehicle SMS2109D & SMH8480Z on 27/0...	We...	2 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Mei...	3rd Party Claim for Accident involving Vehicle SJT5965J & ES9120T on 29/07/20...	We...	3 MB			
		Dear Sir / Madam,	Thank you for your email. Our respective case handler will look into the matter and get back to you in due					
		Jasli...	SURVEY ASSESSMENT - D20003683MFSH/1 // EXPRESS SETTLEMENT - ACC INV...	We...	2 MB			
		YOUR REF: D20003683MFSH						
		Ash...	Letter of Demand - TLM Ref: TP008072020; MSFCIL Ref: D20002754MFSH; LKK ...	We...	239...			
		'WITHOUT PREJUDICE'						
		Ad...	FW: SLU6576M CLAIMING AGAINST GBH3696G DOA:12.09.2020	We...	468...			
		Hi, Ignore down stair case thanks.	Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		ray...	Accident involving FBM9732U and SHB6232C on 22/06/2020 *** LKK REF: CC4/II...	We...	2 MB			
		Dear Cecilia,	Our Finance Dept confirmed received the payment by GIRO.					
		Lily ...	PRI - SJG8883K Claiming Against SKW5362X DOA 14/09/2020 (AIG)	We...	779...			
		Dear Summer,	Kenneth conduct a PRI today. Please register the case and advise officer in charge. Thank you.					
		Mei...	Direct Settlement - Accident Involving GBE6305G (OI : EQI - DM20HO01306/JT) ...	We...	6 MB			
		Dear Jamie,	Enclosed TP video footage for your perusal. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte					
		Su ...	3rd Party Claim for Accident involving Vehicle SLR5430Y & SBY5115P on 06/04/...	We...	9 MB			
		Without Prejudice	Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back					
		Jas...	SJJ1121G - LOD	We...	89 KB			
		Without Prejudice	Dear Sirs/Mdm, We refer to the above matter.					
		wsk...	DV - XD6901E TP FCI DOA 15/12/19	We...	2 MB			
		Dear Jasper,	Good day to you. Kindly refer the attached vehicle XD6901E discharge voucher for you to proceed payment. The					
		Leo...	**SPAM** AUTHORISATION FOR CAR RENTAL - TP - SLD 6856U REPAIRER : VOL...	We...	194...			
		Dear Su Li	Well noted Regards Leo BKW RENT A CAR PTE LTD					
		Goh...	AIG Ref: #4676150298SG003#027#    Accident between SJX 8367 U and SMC 91...	We...	93 KB			
		Dear LKK team,	I make reference to the case above. Can I get a status update on this case. It has been more then a year and I					
		Ash...	PRI FOR SMP1904Y *** LKK REF: CC6/AIG20006529/Aea3	We...	163...			
		'WITHOUT PREJUDICE'						
		MG...	3rd Party Claim for Accident involving Vehicle SJT5965J & ES9120T on 29/07/20...	We...	3 MB			
		Your Ref: ES9120T						
		MG...	3rd Party Claim for Accident involving Vehicle SMS2109D & SMH8480Z on 27/0...	We...	2 MB			
		Your Ref: SMH8480Z						
		MG...	3rd Party Claim for Accident involving Vehicle SKZ4422Y & GBF1742E on 25/07/...	We...	4 MB			
		Your Ref: GBF1742E						
		Hsi...	Submission of Docs in Merimen to Effect Payment (16/09/2020)	We...	61 KB			
		Hi Sherini,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (16/09/2020)	We...	61 KB			
		Hi Aida,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (16/09/2020)	We...	64 KB			
		Hi Priya,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Ad...	SNM20D203342/GBA6638S/TANKL / FW: ACCIDENT INVOLVING C AND GBA66...	We...	184...			
		Dear Sir/Madam,	Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Ad...	SNM20D203340/SMC3857E/TAYHP / FW: Notice of accident/notice to conduct ...	We...	4 MB			
		Dear Sir/Madam,	Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					

!				Fr...	Subject	Re...	Size	Ca...	Mention	
				Hsi...	Submission of Docs in Merimen to Effect Payment (16/09/2020)	We...	64 KB			
				Hi Gabriel,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
				Ad...	2 DAYS NOTICE: SFF 38 P (Our Ref) and SHA 7265 G (Your Ref) Dated 14TH SEP...	We...	5 MB			
				Hi,	Kindly assist.					
				Hsi...	Submission of Docs in Merimen to Effect Payment (16/09/2020)	We...	60 KB			
				Hi Meena,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
				Hsi...	Submission of Docs in Merimen to Effect Payment (16/09/2020)	We...	62 KB			
				Hi Dhanya,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
				On...	Request for accident video - ACC INV SHA8770H (FCI) AND SGV1969A ON 12/0...	We...	11 ...			
				Without Prejudice	Dear Khanchna, Please refer to the attachment file for your attention. We await your update. Thank You Best					
				Hsi...	III Insured Vehicle: SLU 4015D // DOA: 15/09/2020// 3rd Party Vehicle: SFN 99X	We...	208...			
				Hi Gabriel,	Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
				Celi...	New message for service request 177798, vehicle number SLR7329U	We...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				Celi...	New message for service request 180705, vehicle number SGZ5985E	We...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				Celi...	New message for service request 112432, vehicle number FBF9753X	We...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				Celi...	New message for service request 119517, vehicle number SJR8043K	We...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				Celi...	New message for service request 144169, vehicle number GBJ6467X	We...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				Celi...	New message for service request 179247, vehicle number GBB2049M	We...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				Celi...	New message for service request 71765, vehicle number SJT3909K	We...	50 KB			
				Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
				Kha...	ACCIDENT INVOLVING SMR5281Z & JRA195 ALONG/AT CARPARK AT DEMPSY ...	We...	153...			
				Dear Mr. Shearer,	We refer to the above matter. Kindly be informed that your motor insurance company (AIG) has reviewed the					
				Win...	CC6/AIG19020625/Aea3 - lod x oi veh number	We...	3 MB			
				Dear Mei Kwan,	Kindly take note Asher mistakes C12. Thank you. Best Regards, Winnie Foo  QA					
				Ash...	Liability for SLP7284A Your ref: SLH6250X Our ref: SLP7284A D.O.A: 30/05/2020	We...	2 MB			
				'WITHOUT PREJUDICE'						
				ray...	Accident Involving FBG3380Y & FBP312S on 30/04/2019 //LKK REF: CC4/ASM19...	We...	3 MB			
				Dear Hsiao Tong,	We attached the signed DV for your perusal. Thanks Best Regards, Raymond Ban Hock Hin Co., Pte Ltd					
				Ad...	Plse arrange PRI for bike FBJ 3577G as per attached. III REF: SHD4204L	We...	279...			
				Hi,	Kindly assist.					
				Kha...	MANDATE REQUEST ON QUANTUM - Accident involving GBD3035K and GBE63...	We...	4 MB			
				LPC ref: 19/20/20/VC05/023051						
				QA ...	Reports closed on 15 Sept 2020 (for submission / e-mail) (DS)	We...	198...			
				Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
				Su ...	AUTHORISATION FOR CAR RENTAL - TP - SLD 6856U ; REPAIRER : VOLKSWAGE...	We...	205...			
				Without Prejudice	Dear Leo, We refer to above matter, Attached here with a copy of authorisation of car rental for your perusal.					
				Ver...	Assistance required: To effect MV for SKE8179J	We...	516...			
				Dear Cynthia,	The market value of SKE 8179J is \$20K-\$21K (Estimated) as at Sept 2020. Best Regards, Veron Chen   Case Handler					
				Ver...	Assistance required: To effect MV for SMT338S	We...	580...			
				Dear Yvonne,	The market value of SMT 338S is \$9.5K-\$10.5K (Estimated) as at Sept 2020. Best Regards, Veron Chen   Case					
				Hsi...	[Rejection] REQUEST FOR DIRECT SETTLEMENT - SJN1336H & SHC3863X (INDI...	We...	4 MB			
				Without Prejudice	Dear Sirs/Mdm, We refer to the above matter. Attached is a copy of our insured video footage and report for					
				Kha...	FW: Accident vehicle between our insured SMC3286C and your insured GBJ8960...	We...	653...			
				WITHOUT PREJUDICE	Dear Suhaimi, Yes, we have seeked mandate. Will revert accordingly. Thank you. "Kindly note that this					
				Kha...	RE: ACCIDENT INVOLVING GBJ2546C & SLM9558M ON 13/07/2019 *** LKK RE...	We...	56 KB			
				WITHOUT PREJUDICE	Dear Sir/Madam, We refer to the above matter. Kindly let us know the status of this claim. Thank you.					
				Che...	#1506226964SG003#023# LKK ref : CC6/LCR18016284/UDB3 // Accident involvi...	We...	506...			
				Dear Jiale,	Reference to your email of 15 September 2020, have sent the adjuster report in Merimen for your attention. Kindly					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Mei...	<file Review> AIG Ref: #8599165553SG003#027#    Accident between SLM 9558... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Tue...	81 KB			
		Mei...	CC4/FCI20008158/Dda3q2 - no rental receipt only agreement Memo show nth. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Tue...	231...			
		Mei...	ACCIDENT BETWEEN SMQ 7771 T AND YOUR INSURED SCM 9995 R ON 19062... Hi Tony, We refer to the above matter. Please confirm time of accident. Thank you. Best Regards, Mei Kwan   Admin LKK Auto	Tue...	107...			
		Mei...	File Review: #1122954252SG003#027#    Accident between SMN8352D and SH... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Tue...	212...			
		Mei...	Request for Survey (TP) - Your Ref: YM 3267M / Our Ref: SKX 5368A (Date of Ac... LPC REF: 20/20/20/VC00/023541	Tue...	1 MB			
		Mei...	REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SGG239J & SJQ68... YOUR REF: 20/20/20/VP05/023584	Tue...	4 MB			
		Mei...	ACCIDENT INVOLVING SFV 681Y / SGZ 5985E & OTHERS ALONG/AT SEMBAWA... Dear Sir / Madam,	Tue...	485...			
		Wo...	PAYMENT PROGRESS FOR ACCDT INVOLVING SLG6292E & SCG5522E ON 21.3... Dear Jasper, Please advise payment status for this claims ,Thank you. Thanks and Best Regards, Mei Insurance Service Advisor	Tue...	723...			
		Mei...	New Assignment (PRS) - Accident involving SDT8141X & YM8518G(OI) ON 01.0... LPC REF: 20/20/20/VC05/023616	Tue...	3 MB			
		Kha...	CLOSE ON 15/9/2020 Dear All,	Tue...	47 KB			
		Enq...	RE: RE: RE: RE: RE: RE: LOD for SMK 5675 H ; DOA : 26/03/2020 Dear Khanchna, May I know any update(s) on the mention claim, since LOD sent to you on Saturday (9 May 2020). Kindly assist to	Tue...	241...			
		Ceci...	Upload Email & Survey Photos in Merimen // LKK Ref: CC4/III19006750/Gga3q2 Hi HT, Done, thanks	Tue...	628...			
		Jas...	MANDATE REPORT ON 15/09/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	Tue...	88 KB			
		Jas...	FILE CLOSED ON 15/09/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Tue...	89 KB			
		poh...	<Reminder>: Letter of Demand<ACCIDENT INVOLVING OUR INSURED VEHICLE... WITHOUT PREJUDICE	Tue...	2 MB			
		Jas...	Your ref : SLP 1482J / DOA : 08/03/2020 Dear Sir/Mdm, Gentle reminder Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd	Tue...	797...			
		Jia ...	FILE CLOSED ON 15/09/2020 Hi,	Tue...	56 KB			
		Goh...	File Review: #1122954252SG003#027#    Accident between SMN8352D and SH... Dear LKK team, We have received another reminder from the TPWS. Please engage the Workshop immediately and request for	Tue...	199...			
		Kait...	(REVISED LOD - SMN9822H CLAIMING AGAINST SGW1809Z (EQ), DOA: 21/08/... Dear Cecilia, Enclosed for your perusal. Kindly proceed the payment to us. Thank you. Best Regards, Kaitlyn Chio (Ms.) Claims	Tue...	2 MB			
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK3... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	4 MB			
		Kha...	CLOSE ON 15/9/2020 Dear All,	Tue...	48 KB			
		Oliv...	OUR REF: MCT20080502/01(SHA3335P) YOUR REF: AM-jt-Ins-R29-113894-20 (s... Dear Sir/Mdm, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Tue...	3 MB			
		Sha...	YOUR REF: SHC 6099R (OUR REF: CC3/III19020083/Fgb3) *** ACCIDENT INVOLV... WITHOUT PREJUDICE Dear Cecilia, We refer to the above mentioned. We attached the PIR for your kind attention. We counter	Tue...	528...			
		Kha...	Accident vehicle between our insured SMC3286C and your insured GBJ8960A (p... Dear Ms. Lalitha, We refer to the above matter. The third party's accident video is as attached. We have seeked mandate via	Tue...	4 MB			
		Jia ...	SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002715MFSH // ... Dear Rachel, Please be informed that we have settled with third party at global sum of \$15,400.00. We will submit the documents	Tue...	11 ...			
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP2... Dear Eric, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	178...			
		And...	MANDATE REQUEST - Direct Settlement - Accident Involving SLG9675P (OI : Q... Dear Khanchna, Please proceed as advised. Thank you. Andrew Lim Executive Claims   Asia	Tue...	5 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Jas...	CC6/CTI19015110/Aba3n2 - ata - both parties no sign	Tue...	2 MB			
		Dear MK,	Doc amended , please proceed. Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd					
		Kha...	Our Ref: D20003744MFSH ACC INV SHA8770H AND SGV1969A ON 12/09/2...	Tue...	2 MB			
		Dear Eric,	Noted your e-mail below. We will do the needful. Thank you. Best Regards, Khanchna  Case Handler LKK Auto					
		Su ...	REJECT CASE ON 15092020	Tue...	1 MB			
		DONE						
		Ceci...	FILE CLOSED ON 15092020	Tue...	67 KB			
		15/9/2020	TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF					
		Su ...	Accident involved SME8707L & SMD4340S ( BD ) on 18/08/20    C10007055 - Su...	Tue...	256...			
		Hi FYNA,	our ref CS/AGI20008673/T1tf3					
		Ad...	SURVEY ASSESSMENT - D20003697MFSH/1	Tue...	241...			
		Hi,	Kindly assist.					
		Ad...	SURVEY ASSESSMENT - D20003724MFSH/1	Tue...	436...			
		Re-send.	Hi, Kindly assist.					
		Ole...	#7228040086SG004#023# RE: Escalating of third party bodily injury - AIG REF: 7...	Tue...	137...			
		Thanks for the referral	Jaslin. Dear Hai Chuan, SKK2848M > SDN8990T (OI) > SJQ15611T					
!		Hui ...	LOD for Vehicle Number ; GBF1515U DOA ; 08/12/2019 *** LKK REF: CC4/AIG19...	Tue...	929...			
		Dear Khanchna,	Please refer to attached signed DV. Thank you & Regards, Bel					
		RET...	Assistance required: Effect MV for SLA	Tue...	289...			
		Dear Valued Partners,	Kindly check MV and update Ms Kitty Teo.					
		Ad...	PRE-REPAIR INSPECTION REQUEST – GBJ3080Y vs SKW4503M (OI) on D.O.A.: 0...	Tue...	273...			
		Hi,	Kindly assist.					
		Ad...	PRE-REPAIR INSPECTION REQUEST – XE2086D vs SMN6170A (OI) on D.O.A.: 12/...	Tue...	8 MB			
		Hi,	Kindly assist.					
		Ad...	SURVEY ASSESSMENT - D20003641MFSH/1	Tue...	242...			
		Hi,	Kindly assist.					
		Jas...	LOD - XD6901E TP FCI DOA 15/12/19	Tue...	2 MB			
		Without Prejudice	Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)					
		Jen...	SNM20D203357/SLN5477J/LEWLC / FW: Direct Settlement - Accident Involving...	Tue...	6 MB			
		Dear Suli,	We refer to your email. We attached herewith the insured accident report. Thank you.					
		Clai...	SNM18D01646/SKH2545J/TAYHP / RE: ACCIDENT INVOLVING SKH2545J(OI) & ...	Tue...	214...			
		Dear Sir,	Kindly note Irene Tay is case handler. Dear Irene, Fya. Payment package inside system to do payment.					
!		Hui ...	LOD and Police Investigation Result for SLT2445P / DOA: 15/12/2019	Tue...	776...			
		Dear Khanchna,	Please refer to attached signed DV. Regards, Bel					
		Jia ...	ACCIDENT INVOLVING SKH2545J(OI) & SDQ68T(TP) ON 24/03/2018	Tue...	532...			
		Dear Sirs/Madam,	We have submitted the documents to your good office on 18/12/2019. Kindly advise on payment status as					
		Mer...	MANDATE REQUEST ON QUANTUM - D20001066MFSH/1 // EXPRESS SETTLEM...	Tue...	3 MB			
		Dear Khanchna,	Your approval to negotiate from \$8,887.49-\$8967.49.					
		Su ...	LOI TO BE MAIL ON 15092020	Tue...	518...			
		DONE						
		Jas...	TRAFFIC ACCIDENT DATED (30/10/2019) INVOLVING SKF8710U AND YOUR INS...	Tue...	437...			
		Without Prejudice	Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)					
		Su ...	ENQUIRY OF LIABILITY - SKZ2997T (DOA: 13/09/2020) (INDIA INSD : SHC8735A ...	Tue...	159...			
		Without Prejudice	Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our					
!		Che...	ENQUIRY OF LIABILITY - SKZ2997T (DOA: 13/09/2020) (INDIA INSD : SHC8735A ...	Tue...	146...			
		Hi Admin,	Kenneth has just surveyed the above vehicle, would appreciate your kind assistance to check & advise on liability on					
		Foo...	OUR REF: BUS/04/20/5007; YOUR REF: CC3/AIG20005486/QBA3; ACCIDENT INV...	Tue...	161...			
		Without Prejudice	Dear Sir/Mdm, We refer to the above matter We claim on behalf of SMRT Buses Ltd, owner of the vehicle					
		Su ...	Direct Settlement - Accident Involving SLN 5477J (OI : CTI - TBA) and SHD 7213...	Tue...	5 MB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected third party vehicle SHD 7213R at M/s COMFORTDELGRO					
		Jasli...	Escalating of third party bodily injury - AIG REF: 7228040086SG *** LKK REF: CC6...	Tue...	68 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SJQ 1561H on 14/09/2020. Third party bodily					
		Ad...	PRS FOR our client's vehicle SHA 1369 E and your insured's vehicle GBK 44 S on ...	Tue...	4 MB			
		Hi,	Kindly assist.					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Mer...	SURVEY ASSESSMENT - D19007903MFSH/1 - LKK REF CC4/FCI19022190/T1bb3 Dear Jasper, Your approval to negotiate from \$18,285.00 to \$18,705.00.	Tue...	5 MB			
		Jen...	Direct Settlement - Accident Involving XE2772G (OI : CTI - SNM20D202998/C02... Dear Mei Kwan, As requested, pls refer to attached. Thank you.	Tue...	995...			
		Win...	CC4/EQI19006259/Kga3 - ata both wksp n claimant no company stamp Dear Mei Kwan, Kindly take note Cecilia mistakes C14. Thank you. Best Regards, Winnie Foo  QA	Tue...	612...			
		Ad...	Pre-inspection / Accident involving SKF5104P & SMC546Y (AIG) on 10.09.2020 Hi, Kindly assist.	Tue...	5 MB			
		Ad...	Repair Survey (Single Joint Expert)/ENQUIRY OF LIABILITY - SKZ2997T (DOA: 13/... Hi, Kindly assist.	Tue...	3 MB			
		Ad...	PRE-REPAIR INSPECTION REQUEST – SHB2343S vs SMS4637H (OI) on D.O.A.: 14... Hi, Kindly assist.	Tue...	4 MB			
		Sitir...	ULA Ref: AWE/FDK/EQI/0141/sr   LKK Auto Ref: CC4/EQI16007503/M1eb3q2   A... Dear Sirs, We refer to the above matter. We enclose herein a copy of our letter dated 15 September 2020 for your kind attention.	Tue...	199...			
		Jas...	Submission of Docs in Merimen to Effect Payment (09/09/2020) Dear Priya, TP repairer find it's difficult going to bank to get the required signature. However, we submitted the supporting	Tue...	315...			
		Jia ...	[REQUEST AMENDED SURVEY REPORT] RE: PRI OR SURVEY REPORT - D2000275... Dear Vic, Enclosed herewith the amended survey report for your necessary action. Thank you.	Tue...	892...			
		Celi...	New message for service request 114074, vehicle number SLJ785Z Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Celi...	New message for service request 179550, vehicle number SJR8952L Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Celi...	New message for service request 121325, vehicle number GBD3320L Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Celi...	New message for service request 177920, vehicle number SMR6754U Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Celi...	Service appointment in Vendor Portal: claim S0M02TO2 for vehicle SGZ5985E Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	49 KB			
		Celi...	New message for service request 158937, vehicle number SMP4140P Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Tue...	50 KB			
		Styt...	SKM588Y ****LKK REF:CC4/AXA17023674/Umb3 Dear Hsiao Tong, Please find the attach for SKM588Y DS signed. Thank you Best Regards Winston Teo Stytech Auto Pte Ltd	Tue...	2 MB			
		Shir...	Request for Estimates Finalisation - SLR3305P DOA 25/03/20 Surveyed on 31/3/... CC4/FWD20004629/Kka3 <https://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=319356> Thank you. Best Regards,	Tue...	67 KB			
		Ad...	SURVEY ASSESSMENT - D20003721MFSH/1 Hi, Kindly assist.	Tue...	242...			
		KEN...	New Assignment (PRS) - Accident involving GBH3631K(OI) & EZ3113S(TP) on 13... Lonpac External - Confidential Dear Summer Attached herewith a copy of our Insured's GIA report for your perusal. Best Regards	Tue...	2 MB			
		Ceci...	Upload Email & Survey Photos in Merimen // LKK Ref: CC6/III19018346/Uga3q2 Hi HT, Done.	Tue...	501...			
		Hsi...	FILE CLOSED ON 15/09/2020 Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks	Tue...	59 KB			
		Car...	Reminder x 2 : LOD-SLG5760C (TP - AIG) Dear Khanchna, Pls refer to the attached LOA. Thank you	Tue...	595...			
		Eric ...	SURVEY ASSESSMENT - D20000783MFSH/1 - ACCIDENT INVOLVING SLR1067... Without Prejudice Dear Sirs, This is a case which OI mentioned that TP did not hit into the rear portion of TP. However, TP GIA	Tue...	3 MB			
		Jasli...	Direct Settlement - Accident Involving GBE6305G (OI : EQI - TBA ) and SMN9538... EQI REF: TBA	Tue...	3 MB			
		Do-...	Request for OI Video [SLM6541E // DOA: 03/09/2020] This mail is associated with :	Tue...	54 KB			
		Alfr...	Direct Settlement - Accident Involving GBB4565B (OI : CTI -SNM19D201812C02/... LKK REF - CC6/CTI19007601/Uha3 CTI REF – SNM19D201812C02/5(lewlc) Dear Sirs Please assist to notify third party workshops	Tue...	1 MB			
		Dav...	RE : ACCIDENT ON : 14/09/2020, INVOLVING CLIENT'S (SJL 6156 M) & THIRD P... Noted with thanks. we had notice them & we have request them to assign yours to survey client's damaged vehicle, currently, we	Tue...	3 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLN1834M vs GBE9447K (OI) on D.O.A.: 13...	Tue...	275...			
			Hi, Kindly assist.					
		Hsi...	III REF: MFL2020D0000615/DT - Submission of Docs in Merimen to Effect Paym...	Tue...	351...			
			Hi Derrick, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Hsi...	Submission of Docs in Merimen to Effect Payment (15/09/2020)	Tue...	220...			
			Hi Lalitha, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd					
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ7...	Tue...	689...			
			Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Ad...	SLU6576M CLAIMING AGAINST GBH3696G (ERGO) DOA:12.09.2020	Tue...	999...			
			Dear Sukyi, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Ceci...	SNM20D203341/C02. FW: Accident involving SMT2460H & GBG1818R at Upp P...	Tue...	139...			
			[Confidential] Dear Sirs Please attend to the survey. We shall liaise directly with the workshop on settlement. Thank you.					
		Ma...	#2078952405SG003#023# (PDBI) << AIG ref   AR/sf/2019-2609 << Your ref	Tue...	841...			
			AIG reference: 2078952405SG-003/004					
		Ad...	SLU6576M CLAIMING AGAINST GBH3696G (ERGO) DOA:12.09.2020	Tue...	1 MB			
			Dear Sukyi, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Goh...	<file Review> AIG Ref: #8599165553SG003#027#    Accident between SLM 9558...	Tue...	92 KB			
			Dear LKK team, I make reference to the case above. Can I get an update on the case? Hope to hear from you soon. Thanks and					
		Kon...	[EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SME7751...	Tue...	3 MB			
			Hi, May I know who is the claim handler for this case? Thanks. Best regards, Charmaine Kong Insurance Service Advisor					
		Jas...	LOD- SJB2891C, doa 31.7.2020 (TP -India SHC3521H) *** LKK REF: CC4/III2000...	Tue...	113...			
			Without Prejudice Dear Sirs/Mdm, Thank you for your email. We propose a settlement at a global sum of \$4,350.00(all-in). Please					
		Jia ...	FASTECH AUTO REF : GBE 641A DOA : 27.07.2020 YOUR REF : SHD 8601Y ( ...	Tue...	585...			
			WITHOUT PREJUDICE Dear Jenny, Please duly sign the DV enclosed and return to us for our necessary action. Thank you.					
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ7...	Tue...	5 MB			
			Dear Eric, Kindly assist provide the workshop details. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Su ...	( EXTERNAL) RE: ACCIDENT INVOLVING SJU8811U & SLL2106K ON 01 AUGUST...	Tue...	188...			
			Dear Divya, Kindly amend the D.O.A to 01/08/2019. Due to typo error. Sorry for your inconvenience caused.					
		Hsi...	Submission of Docs in Merimen to Effect Payment (04/08/2020)	Tue...	66 KB			
			Hi Derrick, We refer to our below email. Kindly advise payment status as third party is asking. Thanks. Best Regards, Hsiao Tong,					
		Hsi...	Your Ref: SKQ3387U //DOA: 07/07/2019// LKK REF: CC4/ASM19012289/Apb3 (S...	Tue...	104...			
			Without Prejudice Hi, We are checking with AXA and will get back to you asap. Thanks. "Kindly note that this negotiation					
		Hsi...	[Payment Status]: AXA Ref: S9M01T11// Your Ref: SKQ3387U //DOA: 07/07/2019...	Tue...	58 KB			
			AXA Ref: S9M01T11 Dear Sirs/Mdm, We refer to the above matter. Please advise payment status as third party is asking. Thanks.					
		Jia ...	#1506226964SG#023# LKK ref : CC6/LCR18016284/UDB3 // Accident involving ...	Tue...	91 KB			
			Dear Kathlyn, TP just send in the LOD to us. Therefore, we seek your kind assistance to reopen the case and send back adjuster					
		Jia ...	MANDATE REPORT ON 15/09/2020	Tue...	121...			
			Sorry, send wrongly, pls ignore.					
		Ad...	SURVEY ASSESSMENT - D20003683MFSH/1	Tue...	247...			
			Hi, Kindly assist.					
		Hsi...	Submission of Docs in Merimen to Effect Payment (15/09/2020)	Tue...	70 KB			
			Hi Sherini, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (15/09/2020)	Tue...	61 KB			
			Hi Gabriel, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		QA ...	Reports closed on 14 Sept 2020 (for submission / e-mail) (DS)	Tue...	179...			
			Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Ad...	Service appointment in Vendor Portal: claim S0M02T02 for vehicle SGZ5985E	Tue...	42 KB			
			Hi, Kindly assist.					
		Kha...	Accident between SHD 9715X & SHB 6390D (FCI) on 26/07/2020	Tue...	65 KB			
			Our Ref: CC3/FCI20007817/Kka3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=322693>					
		Vic ...	[EXPRESS SETTLEMENT VIA LKK] RE: SURVEY ASSESSMENT - D20003507MFSH/...	Tue...	1 MB			
			Dear Jia Le, We refer to your below email. We are still pending for the release of our Insured Video footage. Based on both GIA					
		Kha...	CLOSE ON 14/9/2020	Mo...	48 KB			
			Dear All,					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Eric ... SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002710MFSH // ... Without Prejudice Dear Jia Le,	Mo...	2 MB			
			Kha... Accident involving SKL63A (TLM) & SBN6881L (Lonpac) on 12.09.2019 WITHOUT PREJUDICE Dear Patricia,	Mo...	349...			
			Jia ... [SUBMIT SURVEY REPORT] RE: SURVEY ASSESSMENT - D20003507MFSH/1 // EX... Dear Vic, Kindly let us have a copy of video footage for our viewing. Thank you.	Mo...	215...			
			Ad... PRI - SMK 5097B AND SDN 3328P (AIG)ALONG JLN AHMAD IBRAHIM ON 10.09... Hi, Kindly assist.	Mo...	125...			
			Ad... SLH5925P & SHD3134L - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSP... Hi, Kindly assist.	Mo...	2 MB			
			Den... OD CLAIM FOR SMK 2210 K ON 6/9/2020a Dear Terrence, Final OD excess is \$100 as in car camera excess waiver max only up to \$1000. Best Regards, Denise Tay   Case	Mo...	780...			
			Tea... LOD - Our Ref: GBG 7556G and Your Ref: GBD 3266K (AIG) / DOA: 08-05-2020 BY EMAIL WITHOUT PREJUDICE	Mo...	5 MB			
			Ad... REQUEST FOR PRI SURVEY SLR2280H III REF: SH6083D Hi, Kindly assist.	Mo...	2 MB			
			Joel... EQI Ref: DM20HO01224-JG: ARRANGE FOR SURVEY / YOUR REF: YP9456D / SK... Dear Mei Kwan Please proceed with direct settlement. Announcement In line with the Safe Re-opening measures, our operation	Mo...	209...			
			Sin... Request for retrieve data *** LKK REF: CC4/LPC16004854/M1jb3s2 Hi Jasper, Please try again with below link	Mo...	226...			
			Ash... FILE CLOSED ON 14/09/2020 Hi, Enclosed the list of cases need to close.	Mo...	59 KB			
			Do... No OI GIA Report This mail is associated with :	Mo...	63 KB			
			Jia ... PRE-REPAIR INSPECTION REQUEST – SJM2910Z vs GZ2509S (OI) on D.O.A.: 24/... Hi Eric, We have spoken to workshop on this matter, they will inform their client. Thank you.	Mo...	178...			
			Mei... PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003... YOUR REF: D20003631MFSH	Mo...	6 MB			
			Rac... MSFCIL REF: D20002546MFSH (SH8448Y) OUR REF: BMS2020/09/PD0656/DS... Dear LKK, Below email for your necessary action as third party sent in LOD. Thank you Best Regards Rachel Wu Motor Claim	Mo...	4 MB			
			Jas... MANDATE REPORT ON 14/09/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	Mo...	83 KB			
			Jas... FILE CLOSED ON 14/09/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Mo...	89 KB			
			Alfr... SNM20D203136/GBK2543E/thS / Direct Settlement - Accident Involving GBK254... LKK REF - CC6/CTI20009345/Ada3 CTI REF - SNM20D203136/GBK2543E/thS Dear Sirs Attach herewith Insured's SAS report for	Mo...	1,00...			
			Celi... New message for service request 61539, vehicle number SLU3332U Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 176712, vehicle number SFD89C Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Celi... New message for service request 151082, vehicle number SGK5473U Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Mo...	50 KB			
			Jas... Scan Data from [FX069C6D][2] / VEH : SKQ 3928J Dear Sir/Mdm,	Mo...	109...			
			Clai... OD CLAIM FOR SGH 7637 S ON 7/9/2020 Dear all, Kindly assist follow up on repair approval. Thank you. Best Regards, Tony Foong Claims Advisor Premium Automobiles	Mo...	4 MB			
			Jia ... FILE CLOSED ON 14/09/2020 Hi,	Mo...	57 KB			
			Su ... PRI REQUEST : FC REF: SHA4619P. (D20002945MFSH) & TP REF: FBP6114H. (GB... Without Prejudice Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back	Mo...	252...			
			Shi... [EXT] RE: FINALISATION SJP1976A Dear Khanchna, FYI. CC3/AIG20007370/R1ks3 Best Regards, Shiao Chan (Ms)   Case Handler LKK Auto Consultants Pte Ltd	Mo...	178...			
			Ceci... FILE CLOSED ON 14092020 14/9/2020 TPV NO TP WRKSHIP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Mo...	75 KB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Mei...	SNM20D203136/GBK2543E/TOHHS / FW: Direct Settlement - Accident Involvin...	Mo...	2 MB			
			Dear Sir / Madam, We refer to the above matter. Kindly let us have a copy of your insured's GIA report for our necessary action.					
		Jas...	SURVEY ASSESSMENT - D20001604MFSH/1 // EXPRESS SETTLEMENT/ LKK Ref : ...	Mo...	4 MB			
			Dear Sir/Mdm, We refer to the subject matter. It was reported that Insured driver rear-ended TP.					
		Mei...	PRI REQUEST : FC REF: SH6387C. (D20003647MFSH) & TP REF: SMC5879D. (LC/...	Mo...	2 MB			
			YOUR REF: D20003647MFSH					
		Sha...	Reminder (1): LOD / Accident involving SHB8835A & SLK7611R on 04.08.19 (C...	Mo...	92 KB			
			WITHOUT PREJUDICE Dear Sirs, We refer to the above matter. Please revert on our claim soonest. Thank you Regards Shafawati					
		Sha...	REMINDER (1): LOD / Accident involving SHB8487X & YP201G on 31.03.19 (Chin...	Mo...	92 KB			
			WITHOUT PREJUDICE Dear Sirs, Any updates for this case? Regards Shafawati Md Rabu Claims Settlement Officer Premier					
		Sub...	(EXTERNAL) RE: Insured GIA -SMD 1246B / DOA:03/09/2020	Mo...	99 KB			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึก...					
		Jas...	Insured GIA -SMD 1246B / DOA:03/09/2020	Mo...	58 KB			
			Dear Sir/Mdm, Kindly advise whether insured reported the accident. If yes , please upload the accident report to merimen Thanks					
		Den...	OD CLAIM FOR SFZ 8300 Z	Mo...	3 MB			
			Dear Sir, As instructed by our client, please proceed to repair the insured vehicle SFZ8300Z (Excess \$1000/-).					
		Mei...	merimen fee - fyi *** submitted in help / request / feedback in merimen	Mo...	68 KB			
			Hi FYIP. Dear Sir / Madam, The below case had been cancelled in Merimen system. Please refund the transaction fee \$22.00 to					
		Sub...	(EXTERNAL) RE: Request for OI GIA REPORT - SJU 8811U	Mo...	106...			
			This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ฝึก...					
		Kha...	SID 14288979 & cIm no 6827146979SG - pls ctc insd on her TP claims	Mo...	410...			
			Dear Ms. Joanne, Yes, we have advised OI that liability is down for head to rear collision. Best Regards, Khanchna  Case Handler					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLT6737X vs SMT5952K (OI) on D.O.A.: 13/...	Mo...	1 MB			
			Hi, Kindly assist.					
		Ad...	SURVEY ASSESSMENT - D20003694MFSH/1	Mo...	243...			
			Hi, Kindly assist.					
		Ad...	PRI REQUEST : FC REF: SH8296T. (D20003697MFSH) & TP REF: SMV2288D. (SM...	Mo...	105...			
			Hi, Kindly assist.					
		Ad...	VERY URGENT SURVEY/PRI D20003694MFSH PRI-SMT7358M and SHD4369U al...	Mo...	544...			
			Hi, Kindly assist.					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SLV2410D vs SFE6157U (OI) on D.O.A.: 12/...	Mo...	278...			
			Hi, Kindly assist.					
		Ad...	PRE-REPAIR INSPECTION REQUEST – SKA4666S vs SLT2359E (OI) on D.O.A.: 10/...	Mo...	2 MB			
			Hi, Kindly assist.					
		Mei...	EQI Ref: DM20HO01224 / SG: ARRANGE FOR SURVEY / YOUR REF: YP9456D / S...	Mo...	2 MB			
			YOUR REF: DM20HO01224/SG					
		Ad...	SKS1039C OD AIG DOA 13.09.2020	Mo...	5 MB			
			Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Goh...	<File review> AIG Ref: #8782622887SG003#027#    Accident between SLZ 1668 ...	Mo...	250...			
			Hi Jasper, I noted there was no survey conducted. Can u keep the file open for another 2-3 more months, pending any					
		Kha...	Our Ref: 2426850139SG(003) - Status	Mo...	892...			
			Dear Ms. Norsiah, The above matter refers. Our Insured company representative informed us via e-mail ( as attached) that they					
		Jasli...	EXPRESS SETTLEMENT - ACC INV SHA8770H AND SGV1969A ON 12/09/2020 **...	Mo...	65 KB			
			Dear Sir / Madam, We refer to the above matter. We have received a new assignment from M/s Fastech Auto Pte Ltd and TP					
		Celi...	New message for service request 64293, vehicle number SHC5642D	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 179247, vehicle number GBB2049M	Mo...	50 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	Service appointment in Vendor Portal: claim S0M02TBA for vehicle SMQ9957L	Mo...	49 KB			
			Best Regards, Celine Fong LKK Auto Consultants Pte Ltd					
		Ad...	SMN4047L CLAIMING AGAINST SHB4113B (INDIA) DOA:13.09.2020	Mo...	2 MB			
			Dear Sukyi, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					
		Ad...	SV80C CLAIMING AGAINST SKD7868R (QBE) DOA:12.09.2020	Mo...	735...			
			Dear Sukyi, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	SHA1516Y VS SMN670M THIRD PARTY CLAIMS	Mo...	2 MB			
		Hi, Kindly assist.						
		Kha...	ACCIDENT INVOLVING SBW1788J & SLP1185S ALONG/AT HOUGANG AVE 1 O...	Mo...	118...			
		Our Ref: <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=323798> CC6/AIG20008363/Uka3						
		Ad...	FW: 3rd Party Claim	Mo...	3 MB			
		Hi, Kindly assist. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Jas...	FW: Finalization on COR : SJR 8043 K / DOA : 26/05/19 AXA	Mo...	102...			
		Without Prejudice Dear Sirs/Mdm, We refer to the above matter. Kindly ignore my email on the 14/08/2020. For COR,						
		pt...	Letter of Demand - TLM Ref: TP004112019; AIG Ref: TBA; Accident involving SKL...	Mo...	2 MB			
		Hi Khanchna, Enclosed the duly signed DV for your process of payment. Rdgs, Patricia Tan						
		Celi...	New message for service request 177455, vehicle number SFN280M	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 126273, vehicle number SMG7912G	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 161828, vehicle number SLC1331E	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 175679, vehicle number SLX464B	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 114957, vehicle number FBG3380Y	Mo...	56 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Ceci...	Unattended Incoming Claim Alerts - SMB140P (TP)MPC2019D0001472 *** LKK R...	Mo...	13 ...			
		Dear Meka, Attached is the email on 18/04/2020 as well. Kindly let us have your instruction to settle at best. Many thanks						
		Tan...	Returned of DV Re: Accident on 2/3/2020 involving SHB 1816B & SJA 8922M (...)	Mo...	313...			
		Dear Khanchna, We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$7,100.00 in						
		Jas...	SURVEY ASSESSMENT - D20000797MFSH/1 // EXPRESS SETTLEMENT/ LKK ref : ...	Mo...	3 MB			
		Dear Sir/Mdm, We refer to the subject matter. It was reported that Insured driver turning and hit TP.						
		Jia ...	LOD INVOLVING - SLX8488E & SFU2507K ON 05/02/2020	Mo...	164...			
		WITHOUT PREJUDICE Dear Caroline, We have settled the amount as per your LOD and submitted documents to our principal on						
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS3...	Mo...	203...			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Clai...	LOD - FINAL REVISION - SML7529D - OD AIG - SURVEYED 29 JAN 20	Mo...	1 MB			
		Dear Veron, Attached LOD for your perusal. We will mail the original documents to your office shortly. Kindly keep a look out and						
		Mei...	Accident involving SHC5025K & SLF9648Z on 10/05/2018 *** CC3/AIG18009019...	Mo...	67 KB			
		Dear Wai Yin, We refer to the above matter. Please note that SLF 9648Z is insured with NTUC. We unable to proceed with direct						
		KEN...	Request for payment status - Your Ref: 18/19/VP05/022388 - Accident invol...	Mo...	140...			
		Lonpac External - Confidential Dear Khanchna Cheque was sent out on the 1st September 2020. Please see attachment. Thnak						
		Ad...	SURVEY ASSESSMENT - D20003675MFSH/1	Mo...	242...			
		Hi, Kindly assist.						
!		AV...	OD CLAIMS : SMA2856A	Mo...	396...			
		Dear Gabriel, Owner is chasing for authorization. Please kindly advice. Thank you! Best Regards, AVRIL HO Claims Asst. Mova						
		Goh...	<File review> AIG Ref: #8782622887SG003#027#    Accident between SLZ 1668 ...	Mo...	91 KB			
		Hi LKK team, I make reference to the case above. Can I get an update on the case. Hope to hear from you soon. Thanks and						
		Jo; ...	Accident Involving PA7038B & SJQ1136C DOA 06.05.20	Mo...	340...			
		Hi Sorry for the late reply. Please find attached a copy of workshop Maintenance Record. Please be advised, there was no						
		Do...	Request for OI GIA REPORT - SJU 8811U	Mo...	61 KB			
		This mail is associated with :						
		Cat...	Finalisation - SMB347K (BUS/09/20/7001) - NTUC	Mo...	962...			
		Hi Sun Pin, Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalise amount is						
		Jia ...	LOD- SLG6078H	Mo...	1 MB			
		WITHOUT PREJUDICE Dear Huiqin, Please let us have a copy of video footage(if any). Thank you.						
		Jen...	Direct Settlement - Accident Involving SMK 1830C (OI : CTI - SNM20D203254/C...	Mo...	2 MB			
		Dear Su Li, We attached herewith the insured accident report for your reference. Thank you.						
		Jia ...	SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000053MFSH...	Mo...	140...			
		Dear Merina, Please be informed that we have settled with third party at \$6,018.79. We will submit documents to you once they						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		clai...	0897648942SG-003 LOD - O/REF: 190693/11 - ACC INVLG SJZ1787B & SMN42...	Mo...	98 KB			
		Dear JiaLe	We were referred by Mr Chee Heng of AIG that you are handling the case. Please let us hear from you on the					
		Ad...	SURVEY ASSESSMENT - D20002945MFSH/1	Mo...	241...			
		Hi,	Kindly assist.					
		Jas...	AIG ref: 8248244565SG / GZ1200M & GBB9702P on 01/06/2019 - LKK REF CC6/...	Mo...	72 KB			
		Dear Norsiah,	We refer to the matter above. We believe you are currently handling this case , taking over from Kian Meng case.					
		Ad...	SURVEY ASSESSMENT - D20003674MFSH/1	Mo...	241...			
		Hi,	Kindly assist.					
		Iren...	PLEASE LET ME HAVE THE SURVEY REPORT ASAP	Mo...	211...			
		Ade...	OUR REF: SNM20D203318/C02/SKT4995S/CHNGPW & YOUR REF: SMQ6258R -...	Mo...	311...			
		Without Prejudice	Hi Suhaimi Please be advised that liability is in favor of your client.					
		Ole...	#5394852083SG004#023# RE: Escalating of third party bodily injury - AIG REF: 5...	Mo...	134...			
		Hi Jaslin,	Thank you for the referral. Our OIC is Jeff and he has acted on this matter. Best Regards, Maricel Olea AIG Senior					
		Vic ...	[MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK]...	Mo...	1 MB			
		Dear Jia Le,	We refer to your below email. We noted that the TP is claiming for LOR and not LOU. Please offer LOR @ \$100 x 9					
		Kha...	Request for payment status - Your Ref: 18/19/VP05/022388 - Accident invol...	Mo...	60 KB			
		Dear Mr. Kenny,	We refer to the above matter and our payment package sent on 16/7/2020. Kindly be informed that the third					
		QA ...	Reports closed on 11-13 Sept 2020 (for submission / e-mail) (DS)	Mo...	186...			
		Dear All,	Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,					
		Mei...	REQUEST FOR GIA REPORT - SMN 9538D ; DOA : 06/09/2020 *** LKK REF: CC6/...	Mo...	97 KB			
		Dear Angela,	We refer to the above matter. Please be informed that we are currently pending for our principal to release OI GIA					
		Ng, ...	Our Ref : 0505174563SG -003   Accident InvolvingSMD8049H & SH6993C on 05...	Mo...	107...			
		Hi Asher,	Any update on our request? Thank you. Regards, Ng Hai Chuan AIG Senior Complex Claims Examiner Claims   AIG					
		Mei...	MCT20060225 *** LKK REF:CC4/III20006644/Qba3	Mo...	133...			
		'WITHOUT PREJUDICE'						
		NG ...	Assistance required: Effect MV for XD9862P - VERY URGENT	Mo...	260...			
		Hi all,	Please let me have the market value. Thanks. Regards					
		Jasli...	Escalating of third party bodily injury - AIG REF: 5394852083SG *** LKK REF: CC4...	Mo...	68 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle FBN 5999M on 10/09/2020. Third party bodily					
		Ash...	SKP 40U - Finalize	Mo...	73 KB			
		'WITHOUT PREJUDICE'						
		Oliv...	Unattended Incoming Claim Alerts - SMB140P (TP)MPC2019D0001472	Sun...	2 MB			
		Ash...	SLN 8523 P OPEL ASTRA ST10 30042019 DIRECT SETTLEMENT *** LKK REF: CC4...	Sun...	723...			
		Hi Kenneth,	Please let us have your final marked estimate for the above mention case. Third party submitted cost repair at \$3,700.					
		Ceci...	ACCIDENT INVOLVING SMG5902Z & SHC3023D ON 17 AUGUST 2020 AT 09:00 ...	Sat ...	1,00...			
		WITHOUT PREJUDICE	Dear Sam, We refer to the above matter. The liability is unclear. Kindly let us have a copy of Video footage					
		Ceci...	EQI Ref: DM20HO01277 / SG: arrange third party claim survey for vehicle SMP3...	Sat ...	3 MB			
		WITHOUT PREJUDICE	Dear Ashlyn, We refer to the above matter. The liability is clear. Thanks "Please note that our above					
		Ceci...	3rd Party Claim for Accident involving Vehicle SLQ9078K & SHC7082G on 25/03...	Sat ...	845...			
		3RD REMINDER	WITHOUT PREJUDICE Dear Su, We are pleased to accept and settle at \$2066.45 (all-in) as per your proposal.					
		Ceci...	Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019) //LKK R...	Sat ...	111...			
		3RD REMINDER	WITHOUT PREJUDICE Dear Jenny, Kindly amend your TAX invoice and LOD and email back to us (LKK) There is					
		Ceci...	SURVEY ASSESSMENT - D20001829MFSH/1 // EXPRESS SETTLEMENT Our ref: ...	Sat ...	5 MB			
		Dear Serene,	Attached a copy of TP video for your reference. Thanks					
		KEN...	New Assignment (PRS) - Accident involving GBJ 9759J & GZ 713G along BKE on ...	Sat ...	139...			
		Lonpac External - Confidential	Dear Cecilia Please proceed as per your recommendations. Thank you. Best Regards Kenny Lim					
		KEN...	Request for Pre-Repair Inspection – Accident involving SKA5748H (TP) & SJK 49...	Sat ...	133...			
		Lonpac External - Confidential	Dear Jia Le Please proceed with the new mandate. Thanks. Best Regards Kenny Lim Asst. Claims					
		Oliv...	MCT20060225	Sat ...	101...			
		Oliv...	MCT20080218	Sat ...	553...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			TEO... Assistance required: To effect MV for SLN627B Dear Partners, Please assist to provide Ms Yvonne with the Market Value for this case.	Fri ...	284...			
			Kha... CLOSE ON 11/9/2020 Dear Mei Kwan,	Fri ...	48 KB			
			Jia ... FILE CLOSED ON 11/09/2020 Hi,	Fri ...	56 KB			
!			Tan,... MANDATE REQUEST - AIG REF: TP / 6835409046SG-003 (OI: SLV3528S) Dear Khanchna Reference to your email.	Fri ...	178...			
			Jas... FILE CLOSED ON 11/09/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Fri ...	91 KB			
			Kait... LOD - SLV1533P CLAIMING AGAINST SHA7824T, DOA: 01/08/2020 (INDIA) Dear Cecilia, Enclosed DV for your perusal. Thank you. Best Regards, Kaitlyn Chio (Ms.) Claims Executive, Motor Claims	Fri ...	2 MB			
			SK ... FW: LOD - ACCIDENT INVOLVING SLU 2877X & YOUR REF: SLW 3348P on 28.07... Dear Hsiao Tong, Attached Discharge Voucher for your reference Kindly expedite the payment asap. Thanks for your kind	Fri ...	1 MB			
			Clai... OD CLAIM FOR SMK 2210 K ON 6/9/2020 Dear Denise, Kindly find the attached driver's driving license of India and front video footage. Please revise the excess amount	Fri ...	12 ...			
			Ash... FILE CLOSED ON 11/09/2020 Hi, Enclosed the list of cases need to close.	Fri ...	50 KB			
			Mot... Our Ref: L20.0741.AT//Your ref: SHD 4051K//PRS Dear Sir / Mdm, Please conduct a survey on TP vehicle FBN9885G and let us have your report urgently. This claim will be handled	Fri ...	186...			
			Ad... Our Ref: D20000450MFSH;accident involving SHB2039X and SJW7618H on 16-0... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Fri ...	124...			
			Shi... #8111430540SG004#023# << AIG REF   PRE-REPAIR INSPECTION - ACCIDENT ... Dear Joanne, Please be informed that we are conducted the PRS inspection of SGW 4416D and we will not sending a	Fri ...	397...			
			Wo... [EXT] RE: OFFER ACCEPTED FOR ACCDT SMJ9939B & SKZ8066R ON 3.7.2020 ***... Dear Khanchna, For your kind action and please advise when we can receive the payment ,Thank you. Thanks and Best Regards,	Fri ...	775...			
			Ceci... FILE CLOSED ON 11092020 11/9/2020 TPV NO TP WRKSHIP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Fri ...	72 KB			
			ON... Direct Settlement - Accident Involving GX9348D (OI : LPC -19/19/19/VC00/0227... Lonpac External - General Dear Jia Le Please proceed. Regards, Ong Li Li Senior Claims Executive   Lonpac Insurance Bhd	Fri ...	8 MB			
			Teo... PRE-REPAIR INSPECTION REQUEST – SJM7143M vs GBJ4356X (OI) on D.O.A.: 1... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠죤...	Fri ...	431...			
			Hsi... [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SGG239J ... Without Prejudice Dear Sirs/Mdm, We refer to the above matter. Please be informed that basing on the accident statements	Fri ...	550...			
			Do... Request for OI GIA REPORT - SMR 6248P This mail is associated with :	Fri ...	65 KB			
			Ad... PRE-REPAIR INSPECTION REQUEST – SMP99C vs SFD3A (OI) on D.O.A.: 06/09/2... Talked to : Chris	Fri ...	21 ...			
			Ceci... ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VE... WITHOUT PREJUDICE Dear Elmer, We are pending for OI's reply. Kindly let us have a copy of Video footage from your end.	Fri ...	7 MB			
			Ceci... YOUR REF: SGL 8842M (OUR REF: CC4/ASM20004464/ga3) *** ACCIDENT INVO... WITHOUT PREJUDICE Dear Jake, Have you finalise the COR with our surveyor? As I have yet to receive any final estimate list	Fri ...	498...			
			Su ... Direct Settlement - Accident Involving GBF 1271Y (OI : CTI - TBA) and SHD 4190... Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SHD 4190S at M/s COMFORTDELGRO	Fri ...	5 MB			
			Hsi... OI VEH: SMD8861D // DOA: 30/08/2020 Hi Varsha, Noted. We will forward the addendum form to insured for his action. We will send it to you once we received the sign	Fri ...	2 MB			
			Sua... SJE680S & SKB4247M on 23/2/20 *** LKK REF: CC4/III20003166/Ega3 Dear Cecilia The rental agreement is equivalent to rental invoice. Thank you Best Regards Suanne Chiu Claims Asst.Manager	Fri ...	292...			
			Su ... New Assignment (PRS) - Accident involving SMT2214C and YP2606J(OI) on 13/0... Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SMT 2214C at M/s WEARNES	Fri ...	3 MB			
!			Kha... MSFCIL: D20002955MFSH/CTPL/TPD1/SHD3288B DOA 25-07-2020 TP ref: SM... Dear Ms. Rachel, Enclose herewith final report & relevant documents for your necessary action please. Thank you. Best Regards,	Fri ...	3 MB			
			Mei... Our Ref : 7730469978SG   Accident Involving SMD5585X & SMD7645T on 20/06... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Fri ...	811...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Pau... OUR REF: SNM20D203256/C02/PC5592U/THAMYL & YOUR REF: SMK8718Z (TP ... Fri ... 3 MB [Confidential] Hi Jaslin Insured report attached for your view.					
			Ade... OUR REF: SNM20D203276/C02/SKC7332A/CHNGPW & YOUR REF: SKN2519D (... Fri ... 3 MB [Strictly Confidential] Dear Khanchna Attached herewith our insured's sas report for your perusal.					
			Hsi... SKQ3258J DOA 22/01/19 / CC4/ASM19002369/Upb3 Fri ... 245... Without Prejudice Dear Sirs/Mdm, We are checking with AXA and get back to you asap. Thanks. "Kindly note that this					
			Hsi... [Payment Status] AXA Ref: S9M01CRL// SKQ3258J DOA 22/01/19 / CC4/ASM19... Fri ... 69 KB Hi Peter, We refer to the above matter. We have submitted all the relevant documents in SC since March 2020. Kindly advise					
			Aun... Accident involving SKC5820X (our client) & SKP2937U (AIG insured) on 13/07/2... Fri ... 1 MB Hi Asher Attached final bill and release voucher for your necessary action. Please forward back a copy of the release voucher after					
			Hsi... FILE CLOSED ON 11/09/2020 Fri ... 135... Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks					
			Kha... ACCIDENT BETWEEN SLQ 7450G & SMH 3339H ON 31/08/2020 Fri ... 186... Our ref: CC3/AIG20009350/ks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=324270> Hi Joycelyn, We refer to					
			Mei... Acknowledgement of LOD's - TP claiming against AIG Fri ... 182... Dear Kazali, We acknowledge receipt of your LOD's for the following cases. NO TAXI NO. OI's NO. Our reference DOA Case					
			Tha... (URGENT) : FINALIZATION : SJW 4221M - ACCIDENT INVOLVING VEHICLES SHA... Fri ... 92 KB Greetings , Kindly finalize the COR as the case is long due for closure. Kindly reply. Thank You. Best Regards , S.Thanaletchumi					
			Ade... OUR REF: SNM20D203310/C02/SJK6249J/CHNGPW & YOUR REF: TP : LKK REF ... Fri ... 6 MB Dear Jia Le Attached herewith our insured's SAS report for your perusal.					
			Su ... AIG VW DS - SKF3860C & SFD7733E - P 3384 Fri ... 637... Without Prejudice Dear Sir / Madam, Thank you for your email. Hi Khanchna, FYNA, our ref CC3/AIG20008934/R1ks3					
			Clai... OUR REF: SNM20D203231/C02/SJV8535L/LOWCT & YOUR REF: SHF121H (TP : L... Fri ... 4 MB RE-SEND Dear Cecilia, Please assist on LKK Auto on D/S					
			clai... PAYMENT - O/REF: 150056/01, Y/REF:CC6/AXA15001557/Kba3q2 - ACC INVLG ... Fri ... 580... Dear Jasper The duly signed DV was emailed to you dated 27 Jul 2020. We have yet to receive the payment, please assist to check.					
			Jojo... FINALISE - GBG6377M (DPS) / TP CHINA TAIPING /DOA: 06/08/2020 Fri ... 7 MB Hi Rasul, Attached file for your kind perusal. Kindly confirm finalise amount at \$ 2,976.06 after GST. Best Regards, JoJo Cheng					
			Ad... Our Ref: FT/smc/102643/PD (ECO) SJP6834T, Your Ref: GBH8184J (III) Fri ... 2 MB Hi, Kindly assist.					
			Jia ... Service Incident ID: 14303101 OC : 8600541961SG ) CTC Henry (Son) Fri ... 76 KB Hi Shasha, We have spoken to OI and addressed his concern. Thank you.					
			Ad... PRE-REPAIR INSPECTION REQUEST – SJM7143M vs GBJ4356X (OI) on D.O.A.: 10... Fri ... 1 MB Talk to : Michelle					
			Kha... URGENT / LAST ATTEMPT BEFORE ESCALATION Re: Accident on 2/3/2020 inv... Fri ... 519... WITHOUT PREJUDICE Dear Lee Gek, We confirm settlement for global sum of \$7,100.00(all in). We attach herewith a copy of the					
			Ad... REQUEST OF SURVEY REPORT-OUR REF:D20003162MFSH;ACCIDENT INVOLVIN... Fri ... 55 KB Dear Sir/Madam, Thank you for the email. Dear Jia Le, Kindly assist.					
			Su ... SLF 1661L Photo and Estimate, TP/China, DOA: 15.08.2020 Fri ... 20 ... Hi, FYNA, our ref CS/CTI20008609/T1tf3					
			Su ... SLF 1661L Photo and Estimate, TP/China, DOA: 15.08.2020 Fri ... 24 ... Hi, FYNA, our ref CS/CTI20008609/T1tf3					
			Su ... SLF 1661L Photo and Estimate, TP/China, DOA: 15.08.2020 Fri ... 24 ... Hi, FYNA, our ref CS/CTI20008609/T1tf3					
			Su ... SLF 1661L Photo and Estimate, TP/China, DOA: 15.08.2020 Fri ... 26 ... Hi, FYNA, our ref CS/CTI20008609/T1tf3					
			Su ... SLF 1661L Photo and Estimate, TP/China, DOA: 15.08.2020 Fri ... 24 ... Hi, FYNA, our ref CS/CTI20008609/T1tf3					
			Su ... SLF 1661L Photo and Estimate, TP/China, DOA: 15.08.2020 Fri ... 27 ... Hi, FYNA, our ref CS/CTI20008609/T1tf3					
			SIA ... Assistance required: Effect MV for SJE6746Y Fri ... 238... Hi All, Sorry forget to attached the Parf. My apologized Thanks and Sorry once again Samuel Sia Senior Specialist , SIU & SITF					
			Ad... PRE-REPAIR INSPECTION REQUEST - SJM7143M vs GBJ4356X (OI) on D.O.A.: 10... Fri ... 60 KB Dear Michelle, Is the vehicle SJM 7143M in the workshop? G.NIVITHA LKK Auto Consultants Pte Ltd					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Teo...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT...	Fri ...	1 MB			
		This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 เปิดอ่าน...						
		Shi...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDA...	Fri ...	81 KB			
		Dear Mavis/Maricel, We have conducted the PRS SGW 4416D. Please be informed that there is BI involved. Best Regards, Shiau						
		Lee,...	Our Ref : 7730469978SG   Accident Involving SMD5585X & SMD7645T on 20/06...	Fri ...	813...			
		Hi Team, Received LOD from repairer. For your handling please. If mandate required, appreciate to write to me to notify. Regards,						
		Sye...	AIG REF: 3547264254SG / ACCIDENT INVOLVING GBE 4045S [AIG] AND SKH 57...	Fri ...	232...			
		Dear Khanchna, Please maintain. Kind Regards, Saliha Saliha Syed Yusoff AIG Senior Complex Claims Examiner Claims   AIG						
		Ceci...	LOD - Accident Involving GBJ4520M and GBH7133M on 04/03/2020 along Kam...	Fri ...	428...			
		Without Prejudice Dear Yin Siew, Our principal has revert that they are currently processing the payment. Kindly wait for 1-2						
		Jasli...	Direct Settlement - Accident Involving SKV7332A (OI : CTI - TBA) AND SKN2519...	Fri ...	2 MB			
		Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SKN 2519D at M/s Fastech Auto Pte Ltd - Kaki						
		Jasli...	Direct Settlement - Accident Involving PC5592U (OI : CTI - TBA) AND SMK8718Z...	Fri ...	2 MB			
		Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SMK 8718Z at M/s Fastech Auto Pte Ltd - Kaki						
		Ma...	#4957588334SG004# Escalating of third party bodily injury - AIG REF: 49...	Fri ...	122...			
		Hi Jaslin, Thanks for the referral. Hi Kat, Noted that 4957588334SG004 was already assigned to you. For your review and						
		Asia...	(Twentieth Reminder) ACCIDENT INVOLVING SLF 1927 X & SMM 6 L ON 9 DEC...	Fri ...	518...			
		PROPERTY CLAIM						
		Ceci...	ACCIDENT INVOLVING SFA 6608 G AND SKX 6773 G ON 26/05/2020 2015HRS ...	Fri ...	267...			
		WITHOUT PREJUDICE Dear Irene, We are still pending for mandate approval from our principal. We will revert back to you in due						
		Styt...	SLP4194X DOA 16/07/17 ***LKK REF: CC6/AIG17013850/Upa3	Fri ...	123...			
		Dear Sir/Madam, Any update for this case? (SLP4194X) Please revert Best Regards Winston Teo Stytech Auto Pte Ltd						
		Hsi...	<Payment Status> MCT19030146	Fri ...	290...			
		Hi Dhanya, Noted with thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case Handler LKK Auto Consultants Pte Ltd						
		Aut...	PRS FOR SMQ5527X / YOUR REF: SMS6242A AND SLA2043R // CC2/CNB20009...	Fri ...	364...			
		Dear All, Duly noted. Thank You. Regards Alywin Yeo						
		Styt...	CB6132S *** LKK REF: CC6/AIG19019336/Uba3	Fri ...	97 KB			
		Dear Jasper, Any update status for this case. (CB6132S) Please revert Best Regards Winston Teo Stytech Auto Pte Ltd						
		Ben...	O/R : SNM20D202032/SLH6250X/tangh12 - Accident Involving SLH6250X (OI : C...	Fri ...	2 MB			
		Dear Su Li Please refer to attached insured SAS report for your perusal. Thank you.						
		City...	LOD for SMP4853R Your ref: EJ113X Our ref: SMP4853R D.O.A: 20/05/2020 *** L...	Fri ...	802...			
		Dear Sir, Please find attached DV for above-mentioned claim. Thank you Best Regards, Vronica Law City Auto Pte Ltd Blk 8 Sin						
		Kha...	SMQ9155J - THIRD PARTY CLAIMS FCI REF D20000677MFSH	Fri ...	833...			
		WITHOUT PREJUDICE Dear Tommy, Thank you for the acceptance. We attach herewith a copy of the DV for your further action.						
		Kha...	FW: 3rd Party Claim for Accident involving Vehicle SMJ5096J & SKT7908A on 31...	Fri ...	151...			
		WITHOUT PREJUDICE Dear Sharon, The above matter refers. Please be informed that we will submit our report to our principal						
		On...	REQUEST FOR GIA REPORT - SMK 8718Z - DOA:01092020	Fri ...	2 MB			
		Without Prejudice Dear Jaslin, Please refer the GIA Report for your attention. Thank You Best Regards, Shiyong Fastech Auto Pte						
		On...	REQUEST FOR GIA REPORT - SKN 2519D - DOA:05092020	Fri ...	2 MB			
		Without Prejudice Dear Jaslin, Please refer the GIA Report for your attention. Thank You Best Regards, Shiyong Fastech Auto Pte						
		Cat...	Finalisation - SG5585J (BUS/08/20/7018) - AIG	Fri ...	665...			
		Hi Sun Pin, Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalise amount is						
		Zuh...	Submission of Docs in Merimen to Effect Payment (14/07/2020) - MCT19080706	Fri ...	803...			
		Ok can thanks Best Regards Aida Samsuri Motor & Work Injury Claims Dept India International Insurance Pte Ltd						
		Su ...	Direct Settlement - Accident Involving SMK SJK 6249J (OI : CTI - TBA) and SJR 3...	Fri ...	1 MB			
		Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SJR 3857L at M/s MG SOLUTION PTE LTD						
		Ash...	LOD for SMP4853R Your ref: EJ113X Our ref: SMP4853R D.O.A: 20/05/2020 *** L...	Fri ...	121...			
		'WITHOUT PREJUDICE'						
		Su ...	SURVEY ASSESSMENT - D20003473MFSH/2 // EXPRESS SETTLEMENT	Fri ...	3 MB			
		YOUR REF: D20003473MFSH						
		Cat...	Finalisation - SMB3591B (BUS/08/20/1030) - AIG	Fri ...	1 MB			
		Hi Sun Pin, Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalise amount is						
		MG...	3rd Party Claim for Accident involving Vehicle GBD205G & SLH7057G on 13/01/...	Fri ...	5 MB			
		Your Ref: CC6/AIG20001025/Aks3 (SLH7057G)						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			ERG... Claims ref no. CDMPG20001255 ARRANGE FOR SURVEY SHD5661T Hi LKK, Please conduct this survey request.	Fri ...	113...			
			Hsi... Submission of Docs in Merimen to Effect Payment (11/09/2020) Hi Sundari, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Fri ...	61 KB			
			Hsi... Submission of Docs in Merimen to Effect Payment (11/09/2020) Hi Meena, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Fri ...	60 KB			
			Hsi... [PLS RESEEK MAMDATE IN MERIMEN] III Ref: MCT19100111 //LKK Ref: CC4/III1... Hi Cecilia, We are unable to submit this close case thru Merimen as the final mandate approved amount is \$0.00. Please reseek	Fri ...	208...			
			Clai... FINAL REVISION - SKK1215C - OD AIG - SURVEYED 20 MAR 20 Dear Shirley, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out	Fri ...	1 MB			
			Kha... Liability for SMQ6285L Your ref: SLB2356H Our ref: SMQ6285L D.O.A: 18/06/2020 WITHOUT PREJUDICE Dear Vronica, Please submit as our Insured is thinking of private settlement. Thank you. "Kindly note that	Fri ...	203...			
			Ad... SURVEY ASSESSMENT - D20003473MFSH/2 Hi, Kindly assist.	Fri ...	442...			
			QA ... Reports closed on 10 Sep 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Hi Chew Lian,	Fri ...	155...			
			Ad... EQI Ref: DL20HO00056/CL : 2ND REMINDER PRS FOR our client's vehicle SHC 8... Hi, Kindly assist.	Fri ...	8 MB			
			Ad... OD CLAIM FOR SMJ 8296 D Dear Terence, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Fri ...	2 MB			
			City... LOD for SMN8219G Your ref: SLT3625E Our ref: SMN8219G D.O.A: 22/05/2020 *... Dear Sir, Please find attached DV and rental invoice for this case. Thank you. Best Regards, Vronica Law City Auto Pte Ltd Blk 8	Fri ...	601...			
			Kha... [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMJ6060E & SK... WITHOUT PREJUDICE Dear Shu Shi, Kindly expect 4-5 weeks for our principal to effect payment. Thank you. "Kindly note that this	Fri ...	2 MB			
			Mei... CTP REF NO. SNM20D202451C02 *** LKK REF: CS/CTI20007341/R1tf3 Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Fri ...	80 KB			
			Hsi... MCT19120470 //LKK Ref: CC4/III19022584/Gpb3 Hi Mr Meka, We refer to your below email. Surveyor recommended COR at L/sum \$1,850.00with 4repair days. We are pending for	Fri ...	1 MB			
			Sub... ( EXTERNAL) Request for OI GIA [SMD8861D // DOA: 30/08/2020] This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 락...	Thu...	103...			
			Iren... CTP REF NO. SNM20D202451C02 Dear Sir/Mdm (LKK), Please let us have the survey report in merimen. Details as follows; Vehicle no. SLK4507D Date of	Thu...	65 KB			
			Oliv... MCT19120470	Thu...	1 MB			
			Mei... Accident involving SMR6079K and SCV8000X on 21.07.2020 (Your Ref: TBA) *** ... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Thu...	4 MB			
			AIG... WITHDRAWAL OF OD CLAIM, Re: Re: NEW OD CLAIM - FBM2500T Hi Denise, Do you mean cancel case in Merimen? Thanks. AIG Claims Survey	Thu...	79 KB			
			Sin... Request for retrieve data *** LKK REF: CC6/AIG15017555/M1ha3s2 Hi Mei Kwan, Please see attached files With Regards, Sing Kwang Eng	Thu...	13 ...			
			Visi... Accident involving SJY5301Z and GBK3950G on 16.08.2020 (Your Ref: CC4/AIG2... Dear Jia Le, Please refer to the attached LOD. Thank You Yours faithfully, Michelle	Thu...	3 MB			
			Visi... Accident involving SMR6079K and SCV8000X on 21.07.2020 (Your Ref: TBA) Dear Sir/ Madam, Please refer to the attached LOD. Thank You Yours faithfully, Michelle	Thu...	4 MB			
			Tea... LOD - Our Ref: SMK 3961U and Your Ref: SLM 1097D (FWD) / DOA: 31-03-2020 Dear Sirs, Without Prejudice Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of only	Thu...	2 MB			
			Clai... LOD - ACCIDENT INVOLVING SMH 4909G AND SGF 9688S ON 14/03/2020 Dear Asher, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out	Thu...	2 MB			
			Joh... Final Reminder - Peg Ref : VSR18 - 22009 ; CNB Ref : TBA ; Accident Involving SL... Dear Mr Sng, Thanks for your prompt reply. We await your payment in due course. Regards, Johnson Chua Senior Claims	Thu...	1 MB			
			Tea... LOD - Our Ref: SKJ 1441X and Your Ref: SMP 8504Y (AIG) / DOA: 24-01-2020 Dear Sirs, Without Prejudice Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of only	Thu...	1 MB			
			Lou... SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C Hi Eric, Thanks for the offer. We would like to withdrawn the claim from our side. Thanks Auto Wheels Motorworks PTE LTD	Thu...	2 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Clai... LOD - FINAL REVISION - SKE1226C - OD AIG - SURVEYED 24 JUN 20 Dear Shiau Chan, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look	Thu...	926...			
			Celi... New message for service request 167122, vehicle number SLK216U Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 171748, vehicle number SKJ6942J Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 115699, vehicle number SKT8493Y Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	56 KB			
			Celi... New message for service request 61539, vehicle number SLU3332U Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 175679, vehicle number SLX464B Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Den... OD CLAIM FOR SM 1201 J Dear Sir, As instructed by our client, please proceed to repair the insured vehicle SMH 1201J (Excess \$400/-).	Thu...	2 MB			
			Ver... OD CLAIM FOR SKF 2517 B ON 8/9/2020 Dear Syafiq,	Thu...	3 MB			
			Hsi... 9395714805SG Your Ref: CC3/AIG20008090/Qda3 Accident involving SKE8878A ... Hi Jia Le, Pls update your activity in Views Memo. Pls upload your email correspondence with OI (via email /post) in VIEWS.	Thu...	115...			
			pt... Letter of Demand - TLM Ref: TP007032020; AIG Ref: TBA; Accident involving SM... Dear Khanchna, Please process payment. Tks, Patricia Tan	Thu...	1 MB			
			Eile... Request for Market Value – SKX3924H Our Ref: 1202000020109 DOA: 30/08/... Dear Sirs, Please advise the market value of the above vehicle as at date of accident 30/08/2020. Attached a copy of LTA rebate	Thu...	177...			
			MG... 3rd Party Claim for Accident involving Vehicle SGV8422P & SKK7667S on 10/02/... Your Ref: CC6/AIG20002467/Aha3 (SKK7667S)	Thu...	8 MB			
			Ad... PRE-REPAIR INSPECTION REQUEST – SLL2106K vs SJU8811U (OI) on D.O.A.: 01/... Hi, Kindly assist.	Thu...	298...			
			Ash... LOD - O/REF: 180432/07 - ACC INVLG SJU1742G & SKW3598X ON 06 JUL 2018 'WITHOUT PREJUDICE'	Thu...	2 MB			
			Celi... New message for service request 168829, vehicle number SMC3973C Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 168037, vehicle number SJE7312J Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 53763, vehicle number YP6967R Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Celi... New message for service request 175764, vehicle number SGU4436G Best Regards, Celine Fong LKK Auto Consultants Pte Ltd	Thu...	50 KB			
			Bry... PD Direct Settlement Cases Managed by LKK Auto Consultants Dear Kay Eng I will brief my CS team on point 1 to 5 and at the same time get an update on the other feedback regarding LOU/R.	Thu...	227...			
			Jas... FILE CLOSED ON 10/09/2020 Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE	Thu...	89 KB			
			Jas... MANDATE REPORT ON 10/09/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	Thu...	87 KB			
			Tea... LOD - Our Ref: SJV 5560H and Your Ref: SMK 854R (FWD) / DOA: 28-04-2020 **... Hi Khanchna, Without Prejudice Apology for the typo error on LOD, we are demanding LOU not LOR, as such there is no rental	Thu...	318...			
			Kha... MANDATE REQUEST - AIG REF: TP / 6835409046SG (OI: SLV3528S ) Dear Mr. Bennie, We refer to the above matter and attachments herein. As instructed, we have maintained our offer of	Thu...	2 MB			
			Enq... DV for SJM 9212J ; Our Ref: D20001497MFSH ; DOA : 15/03/2020 Dear Jasper, We confirm the receipt of settlement cheque for the sum of \$4,650.00 from your good office on 10/09/2020 for the	Thu...	173...			
			Ash... FILE CLOSED ON 10/09/2020 Hi, Enclosed the list of cases need to close.	Thu...	57 KB			
			Ad... NOTICE OF ACCIDENT & PRE-REPAIR SURVEY -YOUR REF: SHA7881C & OUR RE... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	196...			
			Clai... RE:LOD - FINAL REVISION - SGY7740L - TP AIG - SURVEYED 24 MAR 20 Dear Asher, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out	Thu...	2 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Jani...	PREVAILING MARKET VALUE FOR GBF7369K (DM20HO01180-SG) DOA: 18/08/2...	Thu...	343...			
		Dear all, Please advise the prevailing market value of GBF7369K as at 18/08/2020 asap. Thank you. Best Regards, Joel Goh						
		Cat...	SW98Y - FINALIZATION OF COR	Thu...	665...			
		Dear Marcus Our COR computation is attached for your agreement.						
		Jasli...	Accident involving SMC 5879 D & SH 6387 C on 06/09/2020 (PRE-REPAIR SURV...	Thu...	114...			
		Dear Sirs / Madam, We refer to the above matter. Please be informed that OI has yet to report the accident.						
		Su ...	RE: AIG Ref : 6757328078SG   CHECKING LIABILITY FOR T. P. CLAIM SMD2861J ,...	Thu...	168...			
		Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due						
		Hsi...	Accident Involving SKD278P & SMF8464G On 24/02/2020 (Your Ref:CC4/ASM20...	Thu...	94 KB			
		Without Prejudice Dear Sirs/Mdm, Kindly provide after repair photos for SKD278P. Thanks. "Kindly note that this negotiation						
		Ash...	AAD2006-036 Accident involving SHD321H and SHA7057R (FCIL) on 15/06/202...	Thu...	463...			
		'WITHOUT PREJUDICE'						
		Mei...	2ND REMINDERS LTR TO OI (NR) ON 10092020	Thu...	361...			
		DONE. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd						
		Wai...	TCS REF: AAD2003-141 -- Accident involving SMJ9818S & SHC5549R on 25/03/...	Thu...	1,00...			
		Without prejudice Dear Asher Are there any offer making to us? Thank You Best Regards, Ng Wai Yin Finance Department						
		Ceci...	FILE CLOSED ON 10092020	Thu...	73 KB			
		10/9/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK						
		Kha...	AIG REF: TP / 5712091233SG-003 (OI: SCY7808Z)	Thu...	90 KB			
		Dear Mr. Bennie, We refer to the above matter and your e-mail below. Please be informed that our surveyor has uploaded all the						
		Ad...	SURVEY ASSESSMENT - D20003631MFSH/1	Thu...	241...			
		Hi, Kindly assist.						
		Clai...	FINAL REVISION - SKR4885L - OD AIG - SURVEYED 28 APR 20	Thu...	949...			
		Dear Shirley, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out						
		Jia ...	SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002883MFSH // ...	Thu...	2 MB			
		Claim No: D20002883MFSH						
		Ad...	PRI REQUEST : FC REF: SH6387C. (D20003647MFSH) & TP REF: SMC5879D. (LC/...	Thu...	127...			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Clai...	LOD - OD CLAIM FOR SLV 9259 D ON 20/1/2020	Thu...	1 MB			
		Dear Shirley/Veron, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look						
		Kha...	Request for marked estimate - SLB150Y *** LKK REF: CC4/AIG20007478/ks3 -...	Thu...	1 MB			
		Hi Kenneth, Please send me the marked estimate. TP already submit LOD. Thank you. Best Regards, Khanchna   Case Handler						
		Kha...	REJECT TP CLAIM - TP Claims / Arrange Survey - Accident involving SJY3925L & ...	Thu...	9 MB			
		WITHOUT PREJUDICE Dear Kaithlyn/Sharon, We refer to the above matter. As requested, we attach herewith the Insured's						
		Jasli...	Escalating of third party bodily injury - AIG REF: 4957588334SG *** LKK REF: CC6...	Thu...	70 KB			
		Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SLR 5702M on 08/09/2020. Third party bodily						
		Hsi...	S9M01MK5_Acknowledgment_Your_ref_Our_ref_S9M01MK5 S9M01MK5 // LKK ...	Thu...	562...			
		Hi Yvonne, Received with thanks. Hi Jasper, FYNA, CC4/ASM19008533/Kbs3. Thanks. Best Regards, Hsiao Tong, Chew (Ms)   Case						
		Ash...	FASTECH REF : PA 9704Z (NTUC) DOA : 07.08.2020 YOUR REF : PD 108M (CHI...	Thu...	3 MB			
		'WITHOUT PREJUDICE'						
		Ash...	FW: ES LKK - SURVEYOR APPOINTED; OUR REF : D20002640MFSH ; YOUR REF: ...	Thu...	269...			
		'WITHOUT PREJUDICE'						
		Wai...	Your ref : SHC 5411D / DOA : 26/04/2020 / involving veh : SHC 7844A -- AAD20...	Thu...	689...			
		Without prejudice Dear Jasper As your requested. Thank You Best Regards, Ng Wai Yin Finance Department						
		Swe...	20/20/20/VC00/023433 - TP Direct Settlement - Accident Involving SLA 2906B (...	Thu...	7 MB			
		Hi Amended By copied to CL, FYI - Stmt of A/c Thanks & regards, SweePeng						
		Clai...	LOD - FINAL REVISION - SMN9173Y - OD AIG - SURVEYED 5 MAR 20	Thu...	940...			
		Dear Shirley, Attached LOD for your perusal. We will submit over original documents by hand to Adrian. Kindly keep a look out						
		Ad...	PRE-REPAIR INSPECTION REQUEST – FBQ9953C vs SLZ899U (OI) on D.O.A.: 17/0...	Thu...	484...			
		Hi, Kindly assist.						
		Kait...	LOD - SMN9822H CLAIMING AGAINST SGW1809Z (EQ), DOA: 21/08/2020	Thu...	4 MB			
		Dear Cecilia, Enclosed for your perusal. Thank you. Best Regards, Kaitlyn Chio (Ms.) Claims Executive, Motor Claims Department						
		Ad...	PRE-REPAIR INSPECTION REQUEST – FBN5999M vs SMA4274R (OI) on D.O.A.: 0...	Thu...	1 MB			
		Hi, Kindly assist.						

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Ash... LOD for SHB 4140 Y *** LKK REF: CC4/FCI20005741/Dea3 , follow up 'WITHOUT PREJUDICE'	Thu...	296...			
			Jun... LOD- SLB150Y *** LKK REF: CC4/AIG20007478/ks3 - TP AIG Hi Chna, LOD + doc are attached. Pls advise on settlement soonest. Thank you. Rgds June Cheng Hoe Motor Pte Ltd	Thu...	1 MB			
			Hsi... SNM20D201390/SKL6988S/lewlc - Accident Involving SKL 6988S (OI : CTI - TBA... Hi Jenny, We refer to the above matter. For an update, we have settled the matter at a global sum of \$3,100.00(all-in) with third	Thu...	265...			
			Ad... PRE-REPAIR INSPECTION REQUEST – SMJ7529P vs SMR2377B (OI) on D.O.A.: 29... Hi, Kindly assist.	Thu...	542...			
			Zuh... Submission of Docs in Merimen to Effect Payment (08/09/2020) Noted HT thanks Best Regards Aida Samsuri Motor & Work Injury Claims Dept India International Insurance Pte Ltd	Thu...	149...			
			ray... Accident involving FBK3722z and GBD1495D on 13/03/2020 *** LKK REF: CC6/AI... Dear Jasper, We attached the signed Release Voucher, Authorisation To Act, Tax Invoice and LTA Search Invoice for your perusal.	Thu...	1 MB			
			Ad... SURVEY ASSESSMENT - D20003647MFSH/1 Hi, Kindly assist.	Thu...	241...			
			Ad... SURVEY ASSESSMENT - D20003519MFSH/1 Hi, Kindly assist.	Thu...	100...			
			Jia ... FILE CLOSED ON 10/09/2020 Hi,	Thu...	57 KB			
			Do-... Request for OI GIA [SMD8861D // DOA: 30/08/2020] This mail is associated with :	Thu...	55 KB			
			Mei... LOI TO BE MAIL ON 10092020 DONE. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Thu...	442...			
			kan... OFFER : LOD : ACCDT INVLG SLF8153R & SFD62D(AIG) ON 18.01.2020 WITHOUT PREJUDICE Dear Sir/Madam, Attached herewith the duly signed DV & Authorization to Act from our client for your	Thu...	374...			
			Ceci... AIG Ref: 9103745970SG-005    TP repairer chasing liability (S&H) - TP veh: SML3... Dear Bennie, Content noted. We are in the process of clearing OI. Will revert back to TP soon. Thanks	Thu...	167...			
			Hsi... TP CLAIMS - SLU5120B AGAINST SHC8182U DOA 29/08/2020 Without Prejudice Hi Avril, Thank you for your email. We will check and get back to you. Hi CS Admin, Pls check if there is any	Thu...	988...			
			Kha... MANDATE REQUEST (URGENT) - AIG REF: TP / 1541871044SG ( OI: SJA8922M ) Dear Mr. George, Our offer on loss of rental was rejected. Third party wants to settle at \$7,100.00(all in).	Thu...	893...			
			Jas... PRI REQUEST : FC REF: SH6800B. (D20002099MFSH/1) & TP REF: SLV6421X. (SL... Dear Vic, Kindly expertise as wksp is chasing. Best Regards, Jasper Chua  Case Handler LKK Auto Consultants Pte Ltd	Thu...	158...			
			AIG... Damaged of Little India MRT Station property by Peapes Footwear Pte Ltd This is a secure, encrypted message. To read it, open the attachment. Este es un mensaje cifrado y seguro. Para leerlo, abra el	Thu...	116...			
			Ma... #9103745970SG006#023# Escalating of third party bodily injury - AIG REF: 9... Hi Mei Kwan, Thanks for the referral. Hi Hai Chuan, Noted that 9103745970SG-006 was already assigned to you. For your review	Thu...	120...			
			Goh... AIG Ref: #7971090250SG003#027#    Accident between SKR853E and SHD9220... Dear Jasper, I make reference to the case above and the invoice submitted by LKK for this case. I noted that the invoice total is	Thu...	138...			
			ERG... Request pre-repair inspection for accident involving XE4889R and FBP8957D on ... Hi LKK, Please arrange Marcus to conduct this survey request.	Thu...	165...			
			Ad... DOA.09.09.2020 SH8961G with your insured SML6434A - AIG Hi, Kindly assist.	Thu...	1 MB			
			Su ... SURVEY ASSESSMENT - D20003279MFSH/1 // EXPRESS SETTLEMENT YOUR REF: D20003279MFSH	Thu...	909...			
			Jas... LOD For Our Insured Veh SJS8238K *** LKK REF NO: CC4/FWD20006249/Kba3 Without Prejudice Dear Sirs/Mdm, Thank you for acceptance. Please duly sign the DV enclosed and return document to us (LKK)	Thu...	619...			
			Mei... LOD FOR GBK3799C *** LKK REF: CC6/AIG20009092/Aka3 Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	Thu...	2 MB			
			Ma... #0375709463SG004#023# Escalating of third party bodily injury - AIG REF: 03... Dear Su Li, Thanks for the referral. OIC for this matter is Maricel and she has acted on it. Best Regards, Ms. Mavis Chew AIG	Thu...	122...			
			Chri... Seeking approval to reject TP claim- D20002290MFSH/1 // EXPRESS SETTLEME... Dear Khanchna, Pls proceed to forward the video footage to third party and indicate the clause below together. The video footage	Thu...	468...			
			Ash... PRS FOR SMQ5527X / YOUR REF: SMS6242A AND SLA2043R 'WITHOUT PREJUDICE'	Thu...	224...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Alfr...	OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (and ... LKK REF - CC3/CTI20000284/Kba3q2 CTI REF - SNM20D200063/SGZ6496T/BEN Dear Sirs Please proceed to resolve the property	Thu...	187...			
		Ad...	Your Ref: SLB490R // LKK Ref: CC6/AIG20009506/Aps3 [ACCIDENT INVOLVING ... Without Prejudice Hi Hsiao Tong Fyi , your insured already made the accident report, please kindly check with AIG. Enclosed	Thu...	147...			
		Shir...	LOD - OD CLAIMS FOR SLV 6685 B Dear Nadia, Please be informed that we have submitted our report to AIG insurance.	Thu...	761...			
		Mei...	Escalating of third party bodily injury - AIG REF: 9103745970SG *** LKK REF: C... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SML 3892E on 08/09/2020. Third party bodily	Thu...	66 KB			
		sp ...	ACCIDENT INVOLVING SLB150Y AND SMT825C/OTHERS ALONG CTE TOWARD... Dear Khanchna, In my case the car behind knock on to my car and result in the my knocking into the car infront. The knock on the	Thu...	143...			
		Jas...	Your ref : SHC 5411D / DOA : 26/04/2020 / involving veh : SHC 7844A Dear Wai Yin, Kindly send us the LOD for our necessary action. Best Regards, Jasper Chua  Case Handler LKK Auto Consultants	Thu...	56 KB			
		Asia...	(Completed Discharge Voucher) ACCIDENT INVOLVING SGY 2384 P & GBJ 7796... PROPERTY CLAIM (WITHOUT PREJUDICE	Thu...	1 MB			
		Hsi...	Submission of Docs in Merimen to Effect Payment (10/09/2020) Hi Sundari, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	61 KB			
		Hsi...	Submission of Docs in Merimen to Effect Payment (10/09/2020) Hi Meena, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	60 KB			
		Hsi...	Submission of Docs in Merimen to Effect Payment (10/09/2020) Hi Dhanya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Thu...	61 KB			
		Su ...	Liability for SJY5924B Your ref: SLL4264Z Our ref: SJY5924B D.O.A: 27/08/2020 L... Without Prejudice Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our	Thu...	81 KB			
		Su ...	Reject Case - Pls upload supp docs in Merimen // LKK REF: CC4/III20004035/Gds... Dear Hsiao Tong, Done amend.	Thu...	286...			
		FO...	LOD FOR GBK3799C Dear Admin, Attach LOD and invoice for your reference. Kindly acknowledge receipt of this email. Thank you. Regards Siew	Thu...	2 MB			
		Tan...	AIG Ref: 9103745970SG-005    TP repairer chasing liability (S&H) - TP veh: SML3... Hi LKK Team TP repairer chasing on liability to above matter. OI has reported said accident. FYNA pls. Best Regards Bennie Tan	Thu...	93 KB			
		Jas...	OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (OI : ... Dear Sir/Mdm, We refer to the subject matter. It was reported that Insured driver turning and caused accident under BOLA 5. An	Thu...	3 MB			
		Kha...	D20001311MFSH CTPL TPD1 JN - CT20030050 SHC2059H DOA: 03/03/2020 Ou... Dear Jason, We refer to the above matter. Kindly be informed that it has already been 7 days since our last e-mail dated 2/9/2020	Thu...	106...			
		Hsi...	MCT20090105/sn; ENQUIRY OF LIABILITY - SFP4134R (DOA: 08/09/2020) //LKK... Hi Sundari, Contents noted. We will check and get back to Third Party WS. Hi Cecilia, FYNA. CC4/III20009640/g3s Best Regards,	Thu...	142...			
		Tan...	LOD Re: Accident on 29/7/2020 involving SHB 5717C & SMP 6621E (AIG's insur... Dear Jia Le,	Thu...	3 MB			
		City...	Liability for SJY5924B Your ref: SLL4264Z Our ref: SJY5924B D.O.A: 27/08/2020 Dear Sir, Please let us know what is the liability for this case. Kindly assist. Thank you. Best Regards, Vronica Law City Auto Pte	Thu...	47 KB			
		Hsi...	PRE-REPAIR SURVEY OF SLG2918K [External Confidential] //LKK Ref: CC4/LPC17... Hi Gerald, We refer to the above matter. Our record shows that no survey done for this case. We have closed file at our end.	Thu...	104...			
		Kha...	OFFER + DV REQUEST FOR ACCDT SMJ9939B & SKZ8066R ON 3.7.2020 *** LKK ... WITHOUT PREJUDICE Dear Mei, We refer to the above matter.	Thu...	193...			
		Clai...	LOD - FINAL REVISION - SKR4845C - OD AIG - SURVEYED 20 MAR 20 Dear Shirley, Attached LOD for your perusal. We will mail the original documents to your office shortly. Kindly keep a look out	Thu...	1 MB			
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMT... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Thu...	2 MB			
		Hsi...	Reject Case - Pls upload supp docs in Merimen // LKK REF: CC4/AIG20007583/G... Hi Jia Le,	Thu...	92 KB			
		Shir...	PRE-REPAIR SURVEY OF SLG2918K [External Confidential] Dear Gerald, Thanks for the email. Dear Hsiao Tong, Kindly assist.	Thu...	87 KB			
		assi...	(EXTERNAL) RE: ACCIDENT INVOLVING UNKNOWN & BICYCLERACK ON 14 M... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๕๕๑๓...	Thu...	2 MB			
		Rac...	SURVEY ASSESSMENT - D20000780MFSH/1 *** EXPRESS SETTLEMENT - ACC IN... Dear Mei Kwan, Please proceed with express settlement. Thank you Best Regards Rachel Wu Motor Claim Department	Thu...	2 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Ade... SNM20D203227/SJF7086G/CHEESC / FW: Direct Settlement - Accident Involving... Dear Su Li Attached herewith SAS report for your perusal.	Thu...	3 MB			
			Ad... Accident involving SBS Transit bus SBS8950G and vehicle no: EZ3208C had take... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Thu...	166...			
			Ad... accident involving SBS Transit bus SBS8429X and vehicle no: SLR8803K had take... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Thu...	164...			
			QA ... Reports closed on 09 Sep 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	Thu...	158...			
			Den... SDQ1191M / SJU447R Pending Authorization Dear Edwin, Please take note SDQ1191M excess at \$300 Best Regards, Denise Tay   Case Handler LKK Auto Consultants Pte Ltd	Thu...	614...			
			Sub... Request for OI GIA [SJX4250Z// DOA: 23/02/2020] This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 นี้ออก...	Thu...	105...			
			Hsi... <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square L... Your ref : 20/20/20/VC05/023389	Thu...	1 MB			
			Ad... Accident Involving SKT6949M and SH7744Z on 08/09/2020 Hi, Kindly assist.	Thu...	9 MB			
			Hsi... ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALO... Without Prejudice Hi Alan, We acknowledge receipt of your email dated 10/09/2020. We will look into the matter and get back to	Thu...	4 MB			
			Tea... Next level of real-time augmented collaboration with TeamViewer Pilot [Watch Video] WORK SMARTER WITH OUR LATEST FEATURES	Thu...	131...			
			Ceci... (Third Reminder) ACCIDENT INVOLVING SGY 2384 P & GBJ 7796 P ON 7 JULY 2... WITHOUT PREJUDICE Dear Sir/Mdm, We are pleased to offer and settle at \$1987.45 (all-in) as per your LOD. Kindly sign on DV as	We...	948...			
!			Tan,... AIG REF:TP / 8479904275SG-003 - ACCIDENT BETWEEN SLD6856U & SLD3620C... Dear Khanchna Per our tele-conversation this afternoon. Noted you have tried your best in engaging OI on his dispute and there	We...	3 MB			
			Mei... SURVEY ASSESSMENT - D20003574MFSH/1 *** EXPRESS SETTLEMENT - ACC IN... YOUR REF: D20003574MFSH	We...	2 MB			
			Clai... SNM20D203293/SJZ5864K/TAYHP / FW: Direct Settlement - Accident Involving ... Dear all, Please note that officer in charge for this case is Irene Tay 63896192. Claim no. SNM20D203293/SJZ5864K/TAYHP. Dear	We...	6 MB			
			Kha... REJECT TP CLAIM - Check liability - Accident involving SH3189C (TLM) and SMS... WITHOUT PREJUDICE Dear William, Based on the documents at hand, we noted that the collision occurred when your client	We...	224...			
			Mei... FWD REF: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020 Our Ref: 1... Dear Clara, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course. Hi	We...	1 MB			
			Kha... MANDATE REQUEST - Accident Involving SLD3604A (OI : CTI - SNM18D02052) ... Your ref : SNM18D02052	We...	8 MB			
			Mei... REJECT CASE ON 09092020 OK.. WILL WHATSAPP TML Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	We...	1 MB			
			Tan,... SEEKING APPROVAL TO REJECT TP CLAIM - AIG REF: TP / 2854047177SG-003 [... Dear Khanchan Yes, please proceed to reject TP claim under BOLA15. Thanks. Best Regards Bennie Tan AIG Senior Complex	We...	166...			
			Su ... PRE-REPAIR INSPECTION REQUEST – SJM2910Z vs GZ2509S (OI) on D.O.A.: 24/... Dear Sir / Madam, Thank you for your email. Our respective case handler will look into the matter and get back to you in due	We...	457...			
			Ma... #3837593411SG004#023# Escalating of third party bodily injury - AIG REF: 38... Dear Su Li, Thank you for the referral. Maricel is the OIC and has acted on this matter. Best Regards, Ms. Mavis Chew AIG	We...	123...			
			TEO... Assistance required: To effect MV for SKL2760H Dear Partners, Please assist to provide Ms Vale with the Market Value for this case.	We...	278...			
			Jas... MANDATE REPORT ON 09/09/2020 Hi Report Team, Please find below cases to type report for mandate approval. LKK REF TP VEH NO. REMARKS	We...	85 KB			
			Ma... #6780683898SG004#023# Escalating of third party bodily injury - AIG REF: 67... Dear Su Li, Thank you for the referral. I am the OIC and have acted on this matter. Best Regards, Ms. Mavis Chew AIG Complex	We...	122...			
			Su ... Direct Settlement - Accident Involving SJF 7086G (OI : CTI - TBA) and SHF 754G ... Dear Sir / Madam, We refer to the above matter. We have inspected third party vehicle SHF 754G at M/s TRANS-CAB AUTO	We...	2 MB			
			Kha... CLOSE ON 9/9/2020 Dear All,	We...	50 KB			
			Ad... FW: SLF8654L CLAIMING AGAINST SCF157P DOA:31.07.2020 Without Prejudice Hi Asher Enclosed signed discharge voucher for your reference. Please kindly expedite the submission to let	We...	1 MB			

!				Fr...	Subject	Re...	Size	Ca...	Mention	
!				Hsi...	AXA REF: SJG6621M OUR REF: SLW9710L D.O.A: 08.05.2020 //LKK Ref: CC4/... We... 1 MB Without Prejudice Dear Sirs/Mdm, Thank you for your email. The case is handled by Mr Jasper. Hi Jasper, FYNA,					
				Su ...	Escalating of third party bodily injury - AIG REF: 0375709463SG *** LKK REF: CC... We... 69 KB Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SMA 874K on 03/09/2020. Third party bodily					
				Ceci...	FILE CLOSED ON 09092020 We... 76 KB 9/9/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK					
				Ash...	FILE CLOSED ON 09/09/2020 We... 58 KB Hi, Enclosed the list of cases need to close.					
				Hsi...	FILE CLOSED ON 09/09/2020 We... 135... Hi, FYNA, Thanks. No. LKK Ref TP veh DOA Remarks					
!				mot...	FWD REF: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020 Our Ref: 1... We... 1 MB Hi LKK team, FYA, thanks. Regards, Clara					
				Jas...	FILE CLOSED ON 09/09/2020 We... 98 KB Dear Admin, Please find below cases to close. All documents uploaded in VIEWS LKK REF TP VEH NO. REMARK PHYSICAL FILE					
				Ad...	Accident involving SBS Transit bus SG5420B and vehicle no: SHC1772M. had tak... We... 417... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will					
				Tan...	LOD; ACCIDENT INVOLVING SMB1586E AND SLD3604A ON 22.04.2018 ; OUR R... We... 186... WITHOUT PREJUDICE Dear Khanchna Refer to your offer dated 3/9/2020 and regret that we are unable to accept your offer on					
				Hsi...	India ref: MCT19120247/MP Claim Assignment Alerts - FBQ4148T (TP BI) *** LKK... We... 75 KB Hi Priya, We are pending for GIRO Form from third party. We will send reminder. Best Regards, Hsiao Tong, Chew (Ms)   Case					
				Mei...	Direct Settlement - Accident Involving SJZ5864K (OI : CTI - TBA) and SMS552U (... We... 6 MB Dear Sirs/ Madam, We refer to the above matter. We have inspected TP vehicle SMS 552U at M/s Trans-cab Auto Services Pte Ltd					
				Shi...	LOD- SMP2576D We... 1 MB Dear Hui Qin, Thank you for the email. This case is handler by Khanchna. Dear Khanchna, FYNA. CC4/AIG20009215/Eks3 Best					
				Shi...	LOD- SMF1796U We... 1 MB Dear Hui Qin, Thank you for the email. This case is handler by Khanchna. Dear Khanchna, FYNA. CC4/AIG20009214/Eks3 Best					
				Enq...	RE: RE: RE: RE: RE: RE: LOD for SMK 5675 H ; DOA : 26/03/2020 We... 237... Dear Khanchna, Any updates on this case ? Thank you. Best Regards, Yvonne Teoh RICO 60 AUTO SERVICES PTE. LTD.					
				Jia ...	FILE CLOSED ON 09/09/2020 We... 56 KB Hi,					
				Su ...	Accident involving GW4924D and SMC5034A on 03.09.20 (Your Ref:TBA) LKK RE... We... 83 KB Without Prejudice Dear Sirs / Madam, We refer to the above matter. Please be informed that we are currently pending for our					
				Kha...	GBD2185S LOD We... 70 KB Without Prejudice Dear Anna, Kindly be informed that we are preparing our report to seek mandate. We will revert accordingly.					
				Hsi...	Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING... We... 627... 2nd REMINDER Without Prejudice Dear Sirs/Mdm, We refer to the above matter.					
				Shi...	enquiry on case without direct settlement *** LKK REF: CS3/AIG20008057/Qqf3e2 We... 169... Dear Jeremy, Please be informed that we have conducted PRS inspection of SBS 6567T as repairer did not provide us the estimate					
				Mei...	EQI Ref: DM20HO01277 / SG: arrange third party claim survey for vehicle SMP3... We... 7 MB EQI REF: DM20HO01277/SG					
				Kha...	SEEKING APPROVAL TO REJECT TP CLAIM - AIG REF: TP / 2854047177SG [MVA ... We... 162... Dear Mr. Bennie, We refer to the above matter. Based on the Insured's accident video, we noted that the collision occurred when					
				Ad...	DAO. 08.09.2020 SH 7744Z with your insured SKT6949M - AIG We... 1 MB Hi, Kindly assist.					
				Ad...	SURVEY ASSESSMENT - D20003599MFSH/1 We... 241... Hi, Kindly assist.					
				Wei...	Check liability - Accident involving SH3189C (TLM) and SMS6253T (AIG) on 28.0... We... 98 KB Without Prejudice					
				Ash...	Our Ref: D20002875MFSH Accident Involving SHA 9329T (OI : FCI - TBA) and S... We... 4 MB Hi Eric, We refer to the email below. Enclosed a copy of the email send to third party, we are in the midst of preparing our report					
				Lie...	LOD / Accident involving SHD1542E and SKE3486E on 12.08.2020 We... 704... WITHOUT PREJUDICE Dear Sirs/Mdm,					
				Goh...	enquiry on case without direct settlement We... 94 KB Dear LKK team, Can I check if you are doing direct settlement for this cases? If not, why not?					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Su ...	Escalating of third party bodily injury - AIG REF: 3837593411SG *** LKK REF: CC...	We...	70 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SML 1974R on 03/09/2020. Third party bodily					
		Mei...	EQ HANDLER	We...	60 KB			
		Hi Fyi..	EQI - OI'S 1ST DIGIT JOEL 1,3,9 JAIME 4,5,6 JANICE 2,7,8 Thank you. Best Regards, Mei Kwan   Admin LKK Auto					
		Mei...	[REJECT CASE] Request Mr Yew Signature	We...	2 MB			
		hi Will WhatsApp u	Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		Ash...	LOD for SHB 4140 Y *** LKK REF: CC4/FCI20005741/Dea3	We...	94 KB			
		'WITHOUT PREJUDICE'						
		Hsi...	SLB 7997 A TOYOTA VELLFIRE PHV DOA 29/11/2019	We...	94 KB			
		Without Prejudice	Dear Sirs/Mdm, Understand that our surveyor Mr Kenneth had revise COR amount at L/sum \$5,000.00 with 6					
		Ash...	YOUR REF : D20002196MFSH ; YOUR REF: SMA2153U //LKK REF:CC4/FCI200059...	We...	100...			
		'WITHOUT PREJUDICE'						
		Ade...	<SEEK MANDATE>: O/R : SNM20D201774/SGA128C/ADELINE - Accident Involv...	We...	289...			
		Hi Hsiao Tong	Well noted of your email contents.					
		Den...	Assistance required: Effect MV for : SCW 6511 X	We...	653...			
		Dear Vale,	The market value for SCW 6511X is 38K – 39K(est) as at Sept 2020 Best Regards, Denise Tay   Case Handler LKK Auto					
		sm ...	SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM...	We...	2 MB			
		Without Prejudice	Hi Hsiao Tong Enclosed signed discharge voucher with company stamp for your reference, thanks. Regards,					
		Su ...	Escalating of third party bodily injury - AIG REF: 6780683898SG *** LKK REF: CC...	We...	68 KB			
		Dear Sir / Madam,	We refer to the above matter. We have inspected TP vehicle SHD 9860J on 02/09/2020. Third party bodily					
		Ceci...	TP CASE / OUR INSURED SMQ812E DOA: 05/09/2020 YOUR INSURED SME6422...	We...	13 ...			
		Without Prejudice	Dear Zila, OI yet to make a report. We will revert back to you once we receive OI report. Thanks "Kindly note					
		Ash...	Liability for SMC3533P Your ref: D20002540MFSH Our ref: SMC3533P(D.O.A:11/...	We...	101...			
		'WITHOUT PREJUDICE'						
		Jen...	MANDATE REQUEST - Direct Settlement - Accident Involving SMD1572J (OI : Q...	We...	5 MB			
		Hi Khanchna	Please proceed as per advise. Thank you. Jenny Toh Senior Assistant Claims   Asia					
		Celi...	New message for service request 175679, vehicle number SLX464B	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 175679, vehicle number SLX464B	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 175679, vehicle number SLX464B	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 179399, vehicle number GBC6714U	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 178989, vehicle number SMD4099P	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 178989, vehicle number SMD4099P	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Celi...	New message for service request 126269, vehicle number SLG6755L	We...	50 KB			
		Best Regards,	Celine Fong LKK Auto Consultants Pte Ltd					
		Foc...	YOUR REF : CC4/III20004779/Uga3 //SHA 3745 P OUR REF : SLW 2917 D ACCID...	We...	104...			
		Dear Cecilia	We are pleased to inform you that your offer is accepted. Kindly forward the Discharge Voucher to us. Thank you					
		Ceci...	Requesting for TP survey / EQ ref - SMA3675Z / Our ref - SMA7122B / Doa Aug ...	We...	1 MB			
		WITHOUT PREJUDICE	Dear Jess, We refer to the above matter The liability is clear. Thanks "Please note that our above					
		Mei...	LOD- TP CLAIMING AGAINST CHINA	We...	76 KB			
		HI ASHER	LOD UPLOADED IN VIEWS. FYNA					
		Hsi...	<SEEK MANDATE> O/R : SNM20D201728/ SFT2320L/CECILIA - Accident Involvi...	We...	3 MB			
		Dear Sirs/Mdm,	We refer to our email dated 24/07/2020. Kindly let us have your instruction. Best Regards, Hsiao Tong, Chew					
		Do-...	Request for OI GIA [SJX4250Z// DOA: 23/02/2020]	We...	58 KB			
		This mail is associated with :						
		Mei...	OUR REF: SNM19D204052-YQ875G-CML - FW: Direct Settlement - Accident Inv...	We...	141...			
		Dear Sir / Madam,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of					
		Mei...	OUR REF: SNM19D205080-GZ6160L-CML - Direct Settlement - Accident Involvi...	We...	115...			
		Dear Sir / Madam,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Kha...	[EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLD6856...	We...	1 MB			
		Without Prejudice	Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident statements					
		Kha...	RE: ACCIDENT INVOLVING SLD 6856U & SLD 3620C ON 18/08/2020	We...	2 MB			
		Our Ref:	CC3/AIG20008696/R1ks3 <http://www.init.com.sg/VIEWS/entry/LKKEntry01.aspx?jobno=323602> MASLI RAMLI					
		Mei...	OUR REF: SNM19D205974/YN4541J/CBS - Accident Involving YN4541J (OI : CTI ...	We...	114...			
		Dear Sir / Madam,	We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of					
		Ver...	Assistance required: Effect MV for SLA 8999T	We...	122...			
		Dear Lynn,	The market value of SLA 8999T is \$175K-\$176K (Estimated) as at Aug 2020. Best Regards, Veron Chen   Case Handler					
		WA...	Resend: [EXTERNAL] <Submit WP Report> C0454809	We...	113...			
		Dear Hsiao Tong	We refer to the above matter and our tele-conversation earlier. I have just checked our record, and our insured					
		Kha...	LOD - SML2665B CLAIMING AGAINST GBH7720T, DOA: 03/07/2020 (CHINA TAI...	We...	266...			
		Without Prejudice	Dear Kaitlyn, We refer to the above matter. Please be informed that our Insured is making an appeal on the					
		Sha...	LOD - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: C...	We...	1 MB			
		Without Prejudice	Dear Jasper, Enclosed the signed DV for your process payment. Thank you. Best Regards, Sharon Ten (Ms.)					
		Ceci...	TCS REF: AAD2004-067 -- Accident involving SDV5785Y & SHD5470C on 18/04/...	We...	2 MB			
		WITHOUT PREJUDICE	Dear Zhe Wei, For cost of repair, the repair cost as calculated is P/P \$4583.10 (bef GST) with 3 repair days.					
		WA...	[EXTERNAL] <Submit WP Report> C0454809	We...	98 KB			
		Dear Hsiao Tong	We refer to the above matter. I have just checked our record, and our insured driver of	Regards	Peter Wang			
		Jas...	ACC ON 27.08.2020 INVLG SKV 2571 J & SMH 3909 M *** LKK REF:CC4/III20009...	We...	746...			
		WITHOUT PREJUDICE	Dear Sirs/Madam, We refer to the above matter. Please be informed that basing on the accident					
		Ash...	RE : survey report tax invoice for payment	We...	8 MB			
		Hi Chris,	We refer to the email below Enclosed for your necessary action. Thank You. Best Regards, Asher Sng   Case Handler					
		Nab...	TP Claim - YN9679M - DOA : 04/09/2020 *** LKK REF: CC4/FCI20009618/R1ka3	We...	375...			
		Dear Jaslin,	Thank you for your email. First Capital had replied us yesterday. Thank you. Best Regards, Nabilah Senin MOVA					
		Ad...	Repair Survey (Single Joint Expert)/ENQUIRY OF LIABILITY - SFP4134R (DOA: 08/...	We...	2 MB			
		Hi,	Kindly assist.					
		Chri...	[MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20002196MFSH/1 // EXPRE...	We...	138...			
		Our Ref :	D20002196MFSH					
		Sha...	Accident involving SJU221A & SMJ209J on 29/12/2019 LKK REF: CC6/AIG2000...	We...	985...			
		Without Prejudice	Dear Jasper, Enclosed the signed DV for your process payment. Thank you. Best Regards, Sharon Ten (Ms.)					
		Jia ...	SHC 3757 U *** LKK REF: CC4/FCI20001681/Dda3 - follow up 002	We...	81 KB			
		WITHOUT PREJUDICE	Dear Mr Lee, Kindly let us have a copy of your Purchase Invoice and Delivery Order for our principal review.					
		kenj...	PA6346T VS FBJ6871L DOA 08/01/2020 //LKK REF: CC4/EQI20000758/Epa3	We...	793...			
		Dear Joel,	Thank you for your prompt reply. Yes, we did received the cheque. However, as mentioned in the trailing emails below,					
		Chri...	[MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20002128MFSH/1 // EXPRE...	We...	137...			
		Our Ref :	D20002128MFSH					
		PBSP	LOD INVOLVING - SGM7765D & SHC3184Y (INDIA) ON 03.07.2020	We...	6 MB			
		Dear Motor Claims	Please see attached for LOD 08 September 2020. Please let us have your offer of settlement. Thank you.					
		Chri...	[MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving S...	We...	127...			
		Our Ref :	D20002436MFSH					
		Hsi...	[CDGE] Independent Survey report - SHA4797H // LKK Ref: CC3/TP20008644/T1...	We...	73 KB			
		Hi All,						
		Aiza...	Approval: Company Car	We...	74 KB			
		Good Day,	Regret to inform that your application to use Company Car has been rejected. Please contact ER Section, Human					
		Hsi...	Submission of Docs in Merimen to Effect Payment (09/09/2020)	We...	64 KB			
		Hi Sundari,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Kha...	MANDATE REQUEST - VC013284 Direct Settlement - Accident Involving SLP269...	We...	3 MB			
		QBE REF:	VC013284					
		Hsi...	Submission of Docs in Merimen to Effect Payment (09/09/2020)	We...	61 KB			
		Hi Sherini,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (09/09/2020)	We...	61 KB			
		Hi Derrick,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Mei...	Our Ref: 3247658030SG LKK REF: CC4/TP20007290/Kda3	We...	2 MB			
		Dear Bryan,	Enclosed here with our invoice. Thanks for your prompt response. Thank you. Best Regards, Mei Kwan   Admin LKK					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			QA ... Reports closed on 08 Sep 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	We...	153...			
			Ad... SURVEY ASSESSMENT - D20003615MFSH/1 Hi, Kindly assist.	We...	242...			
			Visi... Accident involving GW4924D and SMC5034A on 03.09.20 (Your Ref:TBA) Dear Sir / Madam, We refer to the above matter. As your insured (SMC5034) stated video footage is available for this accident on	We...	2 MB			
			Kha... ACCIDENT INVOLVING SMF399P & SLV6355D ALONG/AT UPPER EAST COAST ... Dear Sir/Madam, We refer to the above matter and your e-mail below. Yes and the third party is the owner of vehicle no. SLV	We...	116...			
			Clai... OUR REFERENCE : SNM20D203150 - Direct Settlement - Accident Involving SKN... Dear Su Li	We...	799...			
			Kaz... TWO Cases for urgent review. / ACCIDENT INVOLVING SHA 1161L AND SMQ 71... Dear Jasper, As you are maintaining your position, kindly let us have your principal's acknowledgement to escalate matter. As	We...	652...			
			Jia ... COUNTER OFFER - LOD - FINAL REVISION - SLZ1847M - TP AIG - SURVEYED 19... WITHOUT PREJUDICE Hi Nadia, As the amount is large, please give some time for our principal to look into the matter. Thank	We...	374...			
			Ma... Escalating of third party bodily injury - AIG REF: 1495047287SG *** LKK REF: CC... Dear Mei Kwan, We do not have records of vehicle SJB9206K in our system. You may wish to check with NTUC instead as indicated	We...	167...			
			Teo... RE: PRE-REPAIR INSPECTION REQUEST – SGH1597M vs SMD2861T (OI) on D.O... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๕๑๓...	We...	120...			
			Ste... Request for counter claim status - Accident between SFW 9109U & SML 6839R (... Dear Sir Please note this case had been changed to Reporting ONLY. Please refer to the attachment that we had sent out to	We...	4 MB			
			Hsi... SIGNED DV AND AUTHORIZED LETTER, Re: LOD AND REPAIR BILL, Re: FBN 281... Without Prejudice Dear Sirs/Mdm, Yes. We have submitted all the documents including the DV to Lonpac. Lonpac would like to	We...	276...			
			Ma... #6918513210SG004#023# Escalating of third party bodily injury - AIG REF: 69... Dear Mei Kwan, Thank you for the referral. Dear Hai Chuan, Noted that 6918513210SG004/005 were already assigned to you.	We...	118...			
			Che... India Ref: MCT19010436/001/MP Our Ref: 190149 Veh No. SKM 2117K Dear Priya We checked our file. This case there are too many activities carried out as per your instructions. We charged fees	We...	2 MB			
			Ma... #6141545689SG004#023# Escalating of third party bodily injury - AIG REF: 61... Dear Mei Kwan, Thanks for the referral. Our Mr Jeffrey is the OIC and he has reviewed the matter. Best Regards, Ms. Mavis Chew	We...	118...			
			cha... SML5549J Doa 27/8/20 *** LKK REF: CC6/AIG20009099/Aka3 Dear Sir, Your insured dashed out from minor road & no turning at extreme right lane. He want direct to centre lane then caused	Tue...	3 MB			
			che... SGN 8073 E DOA 13/10/2015 //LKK Ref: CC6/AIG15017555/M1ha3s2 Dear Hsiao Tong, Attached estimate for your necessary action. Thank you. Best regards, Chew Keong Supreme Auto Service Pte	Tue...	2 MB			
			Mei... Escalating of third party bodily injury - AIG REF: 6918513210SG *** LKK REF: C... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SHC 6178X on 01/09/2020. Third party bodily	Tue...	65 KB			
			Mei... Escalating of third party bodily injury - AIG REF: 6141545689SG *** LKK REF:CC... Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SHD 5932L on 01/09/2020. Third party bodily	Tue...	65 KB			
			Ad... REQUEST OF SURVEY REPORT-OUR REF:D20002759MFSH;ACCIDENT INVOLVIN... Dear Sir/Madam, Thank you for the email. Dear Asher, Kindly assist.	Tue...	55 KB			
			Kha... CLOSE ON 8/9/2020 Dear Mei Kwan,	Tue...	103...			
			Su ... PRE-REPAIR INSPECTION REQUEST – SGH1597M vs SMD2861T (OI) on D.O.A.: 3... Dear Sir / Madam, Please assign in Merimen.	Tue...	357...			
			Hue... 19/20/20/VP05/023288 - TP Direct Settlement - Accident Involving SMF 1562C (... From: Huey Yon (LKKAuto)	Tue...	9 MB			
			Hue... 19/20/20/VP05/023288 - TP Direct Settlement - Accident Involving SMF 1562C (... From: ONG LI LI [mailto:llong@lonpac.com]	Tue...	142...			
			Jia ... FILE CLOSED ON 08/09/2020 Hi,	Tue...	56 KB			
			Hor... Re: No OI GIA Report This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๖๕๑๓...	Tue...	102...			
			Ad... SLR9326P CLAIMING AGAINST SLQ4178M DOA:06.04.2020 *** LKK REF: CC6/AI... Without Prejudice Hi Khanchna Enclosed signed discharge voucher with company stamp for your reference.	Tue...	1 MB			
			Kon... [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SGG239J ... Dear LKK, Please advise the liability of this claim or whom is the case handler for this so I can check on the liability directly.	Tue...	1 MB			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Kha... REPUDIATE CLAIM - ACCIDENT INVOLVING SLQ 4906D & SJT 6509Y ON 28/04... Your Ref: SLQ 4906D	Tue... 59 KB			Without Prejudice	
!			Jia ... REMINDER Claim Submission - Our Client : SLW 6757 Y Your Insured : SHC 759... WITHOUT PREJUDICE Dear Mandy, Please amend and let us have a copy of your Tax Invoice to bill to MS First Capital Insurance	Tue... 988...				
			Ace... SLZ9401M LOD *** LKK REF: CC4/AIG19012539/Ahb3 Dear Sir / Madam , May I have any answer from your side ? Thank you . Regards , Anna ACE AUTOLUTION PTE LTD	Tue... 145...				
			Kha... Check Liability - TLM Ref: TP012022020; AIG Ref: TBA; Accident involving SMK70... WITHOUT PREJUDICE Dear Patricia, The rightful owner for SMK7021G is BIS Motoring so there should be a rental agreement	Tue... 506...				
			Mei... Our Ref: 3247658030SG LKK REF: CC4/TP20007290/Kda3 Dear Bryan, We refer to the above matter. Please let us have your payment ASAP. Kindly call the undersigned should your need	Tue... 154...				
			Ash... FILE CLOSED ON 08/09/2020 Hi, Enclosed the list of cases need to close.	Tue... 57 KB				
			Ad... PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GT3... Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue... 540...				
			Kha... [VC012780] SMM 575 K (Our ref) CLAIMING AGAINST FBK 4699 B (Your ref) DO... QBE REF: VC012780	Tue... 5 MB				
			Do... No OI GIA Report This mail is associated with :	Tue... 63 KB				
			Ceci... FILE CLOSED ON 08092020 8/9/2020 TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK	Tue... 98 KB				
			RET... Assistance required: Effect MV for SLA8999T Dear Valued Partners, Kindly check MV and update Ms Lynn Khong.	Tue... 155...				
			Ad... Accident involving my client SMD7715A & your insured SMT2379K on 04/07/20... Dear Hsiao Tong, Noted with thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue... 513...				
			Tro... SURVEYOR APPOINTED; OUR REF : D20003593MFSH ; YOUR REF: GBJ1255Z Dear mei kuan Can help me check liability for GBJ1255Z? Regards Calvin Tropical Success Auto Care Blk 5032 Ang Mo Kio Ind	Tue... 56 KB				
			Ad... SURVEY ASSESSMENT - D20003593MFSH/1 Hi, Kindly assist.	Tue... 240...				
			Hsi... YOUR REF: SKL738L MY REF:GBG4687G DOA18/05/2019 //LKK Ref: CC6/AIG190... Without Prejudice Hi Shi Ying, Thank you for your email. We will review and get back to you. Hi Jia Le, Kindly review and get	Tue... 162...				
			Mei... SNM20D203165/SJH8992Z/LOWCT / FW: Direct Settlement - Accident Involvin... Dear Sir / Madam, We refer to the above matter. Please let us have a copy of insured's GIA report for our necessary action. Thank	Tue... 103...				
			Iren... Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/20... Dear Sir/Mdm (LKK), Please get your surveyor to liaise INCHAPE to conduct survey. Regards, Irene Tay	Tue... 293...				
			Kha... ACCIDENT INVOLVING SMB 225D & SLG 9675P ON 23/02/2019 Dear Mr. Ong, Please be informed that we have reviewed the claim. Based on the motor accident guide, both drivers have an	Tue... 99 KB				
			Vic ... [EXPRESS SETTLEMENT via LKK] RE: PROPOSAL ON LIABILITY - D20002398MFS... Dear Khanchna, We refer to your below email. We agree to your recommendations on liability and please proceed with Express	Tue... 1 MB				
			Chri... MANDATE REQUEST ON QUANTUM - EXPRESS SETTLEMENT VIA LKK - SURVE... Dear Khanchna,	Tue... 154...				
			Ad... SURVEY ASSESSMENT - D20003604MFSH/1 Hi, Kindly assists.	Tue... 239...				
			Ad... SURVEY ASSESSMENT - D20003574MFSH/1 Hi, Kindly assist.	Tue... 239...				
			Hor... Request for OI GIA report - SMD1246B This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๕๕๑๓...	Tue... 100...				
			Ceci... 3rd Party Claim for Accident involving Vehicle SJQ79R & GBF3783Z on 24/03/20... WITHOUT PREJUDICE Dear Su, We are pending for mandate approval from our principal. Will revert back to you in due course.	Tue... 4 MB				
!			Ash... REMINDER 2 - YOUR REF : XD 4626 M OUR REF : SKD 5849 J ACCIDENT INV... 'WITHOUT PREJUDICE'	Tue... 185...				
			Kha... Direct Settlement - Accident Involving SLJ9624X (OI : QBE - TBA) AND SLB9666S... Dear Sir/Madam, We refer to the above matter. Please be informed that the third party has withdrawn the claim. As such, we will	Tue... 71 KB				
			Tan... SNM20D202909/SLU3298K/TANKL - Accident Involving SLU 3298K (OI : CTI - T... Dear Su Li, We refer to your email below. Attached is our insured's accident report as requested. Thank you.	Tue... 2 MB				

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Nan...	Our client's vehicle no.GBH4608E (CA); Your insured's vehicle no. GBB5086K(CHI...	Tue...	233...			
			Your attention is drawn to the CONFIDENTIALITY NOTICE below.					
!		Ceci...	YOUR REF : CC4/III20004779/Uga3 //SHA 3745 P OUR REF : SLW 2917 D ACCI... WITHOUT PREJUDICE Dear Jenny, We are pleased to offer G/S \$1650.00 (all-in). Kindly confirm acceptance. Thanks "Kindly note	Tue...	164...			
		Tan...	URGENT / FINAL REMINDER Re: Accident on 26/4/2019 involving SHB 1046G ... Dear Khanchna, We attach the tax invoice for the purchase value of 50 units of taxi including SHB 1046G as requested and the	Tue...	816...			
		Hsi...	Submission of Docs in Merimen to Effect Payment (08/09/2020) Hi Priya, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Tue...	63 KB			
		Hsi...	Submission of Docs in Merimen to Effect Payment (08/09/2020) Hi Sherini, We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your	Tue...	61 KB			
		Bria...	Finalise for GBG 2127 U Reminder 1 Hi Rasul, Kindly refer to the attached above. Can we finalise the amount @ \$ 11260 (lump sum)? Thanks & Best	Tue...	4 MB			
		MG...	3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019 Your Ref: EC92J	Tue...	3 MB			
		Ceci...	ACC ON 25.08.2020 INVLG SDD 6333 G & SDZ 2259 Z LKK REF : CC4/LPC20009... WITHOUT PREJUDICE Dear Pei Wen We refer to the above matter The liability is clear. Thanks "Kindly note that this negotiation	Tue...	218...			
!		Kha...	REMINDER 5 - YOUR REF : CC4/AIG200016666/Uks3 OUR REF : SMN 2365 G ... WITHOUT PREJUDICE Dear Jenny, We are pending mandate. Kindly hold hands, we will revert as soon as possible. "Kindly note	Tue...	200...			
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH... Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will	Tue...	839...			
		Ad...	PRE-REPAIR INSPECTION REQUEST – SJY5924B vs SLL4264Z (OI) on D.O.A.: 27/0... Hi, Kindly assist.	Tue...	268...			
		Zila ...	TP CASE / OUR INSURED SMQ812E DOA: 05/09/2020 YOUR INSURED SME6422X Hi, Pls advise liability for this case. Thanks. Regards Zila Ah Lim Motor (AMK)	Tue...	2 MB			
		Iren...	SNM20D203251/GBB5086K/TAYHP / FW: Our client's vehicle no.GBH4608E (CA);... FYI	Tue...	1 MB			
		Mei...	SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV... Dear Eric, Thank you for your email. Our respective case handler will look into the matter and get back to you in due course. Hi	Tue...	265...			
		Teo...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH... This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 ๕๕๑๓...	Tue...	116...			
!		Foc...	REMINDER 1 - YOUR REF : SHC 7188 K OUR REF : SLP 1945 R ACCIDENT INV... Dear Khanchna We refer to the above mentioned. Kindly advise the status. Appreciate your assistance and prompt reply. Thank	Tue...	92 KB			
		Mei...	CANCEL CASE ON 08092020 Will do. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd	Tue...	3 MB			
		Lio...	3rd party survey for SLQ4906D FWD VEH NO: SJT6509L DOA: 28.04.2020 ***... Hi All, Please be informed we have repudiated liability. Kindly update Third Party and close file. Best Regards, Lionel Tan Senior	Tue...	331...			
		Ceci...	CTPIS ref: SNM20D203243/C02. RE: SLK3458T-AIG-TP(SLP7035C) CN TAIPING Dear Sirs Please attend to the PRI on WP basis. Thank you.	Tue...	123...			
		Ad...	TP CASE / OUR INSURED SMQ812E DOA: 05/09/2020 YOUR INSURED SME6422X Hi, Kindly assist.	Tue...	5 MB			
		And...	[MANDATE REQUEST] Re: Direct Settlement - Accident Involving SCF 157P (OI : ... Dear Asher, Please proceed as advised. Thank you. Andrew Lim Executive Claims   Asia	Tue...	162...			
		Rac...	SURVEY ASSESSMENT - D20003382MFSH/1 // EXPRESS SETTLEMENT Dear LKK, Please proceed with express settlement. Thank you Best Regards Rachel Wu Motor Claim Department	Tue...	3 MB			
		Jia ...	Your ref: SHC5470H [ACCIDENT INVOLVING VEHICLES GBF9014X AND SHC547... WITHOUT PREJUDICE Dear Sirs/Mdm, This is a conflicting version case and both parties did not have any evidence. As such, we	Tue...	142...			
		Kha...	MANDATE REQUEST (URGENT) - AIG REF: TP / 0808548755SG (OI : SMG5479D ) Dear Mr. George, We refer to the above matter. Please be informed that TP is chasing for offer and wants an update by today.	Tue...	48 KB			
!		Kar...	Your Ref: BUS/12/18/1005, ACCIDENT INVOLVING SMB 94P AND SJU 8018T ON... Without Prejudice REMINDER Dear Asher, We regret that we have yet to receive any payment from your good company till date.	Tue...	333...			
		Kha...	AIG Ref: #4863489195SG003#027#    Accident between SKZ 8066 R and SMJ 99... Dear Jeremy, We refer to the above matter and your e-mail below. The 2 days of labour is to facilitate the repair by dismantling	Tue...	59 KB			
		KEN...	Accident On 21/08/2020 Involving Our Insured SMD7173M And Your Insured SL... Lonpac External - Confidential Dear Su Li Please see attachment for a copy of our Insured's GIA report. Thank you. Best Regards	Tue...	778...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
			Ben... SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involvi... Dear Su Li Please find attached our insured SAS report for your reference. Thank you.	Tue...	911...			
			Jia ... Lonpac TP : SDZ1518H / SJV1436K *** LKK REF: CC4/LPC20004396/R1da3 WITHOUT PREJUDICE Dear Christine,	Tue...	289...			
			Ad... PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH9... Hi, Kindly assist. Workshop will withdraw lawyer letter,wanna do DS.	Tue...	2 MB			
			Ash... - SID 14278869 & CLM NO; 4204310038SG - insd dispute tp claim / lob *** LKK... Hi Varsha, We refer to the email below. Kindly note that we have tried to contact insured a few times with the both number,	Tue...	576...			
			Ceci... LOD - SKH 9770D DOA 08.01.2020 - TP INDIA *** LKK REF: CC6/III20000624/Aga3 WITHOUT PREJUDICE Dear Nicole, Thanks for your acceptance. Kindly sign on DV as attached and email back to us (LKK). Thanks	Tue...	999...			
			Ad... PRE-REPAIR INSPECTION REQUEST – SMJ8722R vs GBF4624T (OI) on D.O.A.: 25/... Dear Mei Kwan, Owner withdraw claim thanks. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	268...			
!			Ash... LOD to China Taiping - BUS/10/17/1023/AW - Accident involving SJB7594C an... 'WITHOUT PREJUDICE'	Tue...	346...			
			Boy... Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND ... Dear Asher, With reference to your email of 7 Sept 2020 Please proceed to offer \$3,710.45 (all-in) to third party repairer as full and	Tue...	553...			
			Ad... Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General] Hi, Kindly assist.	Tue...	170...			
			MG... 3rd Party Claim for Accident involving Vehicle SKR5235G & GBG3162K on 26/09... Your Ref: CC6/CTI19017178/Akb3 (GBG3162K)	Tue...	550...			
			Su ... Direct Settlement - Accident Involving GBE 742S (OI : LPC - TBA) AND SHD 9624... Dear Sir / Madam, We refer to the above matter. Kindly advise whether insured has reported. If so, kindly let us have a copy of	Tue...	72 KB			
			Rac... [MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20002754MFSH/CTPL/TPD1... Dear Asher, Please offer as per your recommendation at \$2,889.00. Thank you Best Regards Rachel Wu Motor Claim Department	Tue...	143...			
			Jia ... OUR REF: SNM19D202863/CHEONGML - Direct Settlement - Accident Involving... WITHOUT PREJUDICE Dear Sir / Madam, We refer to the above matter. Kindly advice whether insured has reported. If so, kindly	Tue...	147...			
!			Ad... OD AIG SMJ6492S DOA 05.09.2020 Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd	Tue...	8 MB			
			Ceci... SNM20D203246/C02. FW: 3rd party survey for SLG9402K Dear Sirs Please attend to the survey. We are agreeable to negotiate with the workshop on Direct Settlement basis, subject to	Tue...	126...			
			Ad... PRE-REPAIR INSPECTION REQUEST – SKT947H vs SMD9404J (OI) on D.O.A.: 03/... Hi, Kindly assist.	Tue...	269...			
			QA ... Reports closed on 07 Sep 2020 (for submission / e-mail) (DS) Dear All, Please be informed that the cases listed in the attachment are those closed case for your further action. Best Regards,	Tue...	151...			
			Clai... SNM20D203254/SMK1830C/LEWLC / FW: Direct Settlement - Accident Involvi... Dear all, Please note that officer in charge for this case is Jenny Lew 63896172. Claim no. SNM20D203254/SMK1830C/LEWLC.	Tue...	280...			
			Ad... Request Survey - Third Party Claim - SDU 1750 D, Your Insured : SKP 5287 S , D.... Hi, Kindly assist.	Tue...	736...			
			Ad... PRE-REPAIR INSPECTION REQUEST – GW4924D vs SMC5034A (OI) on D.O.A.: 03... Hi, Kindly assist. Workshop need check liability before survey.	Tue...	5 MB			
			Zuh... Submission of Docs in Merimen to Effect Payment (07/09/2020) Noted HT Best Regards Aida Samsuri Motor & Work Injury Claims Dept India International Insurance Pte Ltd	Tue...	138...			
			Hor... Re: Request for OI GIA Report This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	103...			
			Hor... Re: Request for OI GIA Report This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	100...			
			Hor... Re: Request for OI GIA report - SGQ4387K This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	101...			
			Hor... Request to upload OI video - AIG REF: TP / 1411096429SG ( OI VEH: SMF399P ) This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	96 KB			
			Hor... Re: No OI GIA Report This is a secure, encrypted message. To read it, open the attachment. 这是安全加密信息。如要阅读此信息，请开启附件。 띠뵡...	Tue...	100...			
			Hsi... Express Settlements - Monthly Report [06 July 2020 - 04 Aug 2020] Dear Sirs/Mdm, We have submitted the monthly report on 04 Sept 2020. Kindly refer to the attached email. Thanks. Best Regards,	Tue...	894...			

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Hsi...	Submission of Docs in Merimen to Effect Payment (07/09/2020)	Mo...	56 KB			
		Hi Sundari,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Hsi...	Submission of Docs in Merimen to Effect Payment (07/09/2020)	Mo...	53 KB			
		Hi Priya,	We refer to the above matter. For the below cases, we have uploaded all the supporting docs in Merimen for your					
		Mei...	Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our ...	Mo...	229...			
		Dear Sir / Madam,	We refer to the above matter. Please provide us the following and arrange for TP survey. · evidence i.e.					
		Mei...	PRE-REPAIR INSPECTION REQUEST – SMJ8722R vs GBF4624T (OI) on D.O.A.: 25/...	Mo...	77 KB			
		Hi,	Please check whether TP claimant change wksp. Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		Mei...	<testing> FW: Rename of email account from 'Diana@lkkauto.com' to 'Jasl...	Mo...	521...			
		Received...	Thank you. Best Regards, Mei Kwan   Admin LKK Auto Consultants Pte Ltd					
		ON...	MANDATE REQUEST - Accident Involving SLL7336E & GBE4264D On 21/02/202...	Mo...	9 MB			
		Lonpac External - General	Dear Khanchna Please proceed. Regards, Ong Li Li Senior Claims Executive   Lonpac Insurance Bhd					
		Mei...	ACCIDENT INVOLVING SHB 7917D AND SLC 2633C ON 08/07/2020	Mo...	281...			
		Dear Wai Yin,	We refer to our tele-conversation a while ago. As spoken, your taxi driver has now been charged for inconsiderate					
		Tha...	SKJ929M-TP,FCI	Mo...	3 MB			
		Greetings Mr.Jasper ,	Attached would the relevant document for your kind perusal. Kindly reply. Thank You. Best Regards ,					
		Ad...	PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLU5...	Mo...	452...			
		Dear Sir/Madam,	Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will					
		Kha...	SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/0...	Mo...	153...			
		WITHOUT PREJUDICE	Dear Daniel, We refer to the above matter. Please be informed that OI has yet to report the accident till					
		My ...	SPAM-LOW: RE: [EXTERNAL] OUR REF: SMK5796S YOUR REF: SDG71K PRE REP...	Mo...	325...			
		Dear Mei Kwan,	I'm pending direct settlement for this case. Surveyor instructions to finalise with OIC. Please assist thank you.					
		Kha...	REJECT TP CLAIM - ACCIDENT BETWEEN SMR 4525C (TP) & SKR 7567K (AIG) / o...	Mo...	101...			
		WITHOUT PREJUDICE	Dear Sir/Madam, We refer to the above matter.					
		Jia ...	FILE CLOSED ON 07/09/2020	Mo...	58 KB			
		Hi,						
		Ler, ...	SEEKING APPROVAL REJECT TP CLAIM - AIG REF:TP / 0789394729SG [ accident ...	Mo...	166...			
		Dear Khanchna,	Please proceed to reject the claim as per BOLA 28( e ). Thanks. Best Regards, Bernard Ler AIG Complex Claims					
		Ceci...	FILE CLOSED ON 07092020	Mo...	77 KB			
		7/9/2020	TPV NO TP WRKSHP DOA FINAL SETTLEMENT AMT INSURER REF REMARK					
		Kha...	CLOSE ON 7/9/2020	Mo...	47 KB			
		Dear All,						
		Chri...	D20002290MFSH/1 // EXPRESS SETTLEMENT VIA LKK	Mo...	8 MB			
		Dear Khanchna,	Attached herewith our insured VF.					
		Ad...	SURVEY ASSESSMENT - D20003385MFSH/1	Mo...	240...			
		Hi,	Kindly assist.					
		Tea...	Pending Cases with Vic & LKK	Mo...	120...			
		Dear LKK team,	We just received an auto-reply email from Vic's mailbox and understood that he is no longer with your good firm.					
		Do-...	Request for OI GIA Report	Mo...	64 KB			
		This mail is associated with :						
		Ash...	FILE CLOSED ON 07/09/2020	Mo...	52 KB			
		Hi,	Enclosed the list of cases need to close.					
		Su ...	SURVEY ASSESSMENT - D20002652MFSH/1 // EXPRESS SETTLEMENT	Mo...	1 MB			
		YOUR REF: D20002652MFSH						
		Tea...	Your Ref: SLC 2633C - ACCIDENT INVOLVING VEHICLES SHB 7917D AND SLC 26...	Mo...	425...			
		Hi again Vic,	Pls note that the same reviewed TP Outcome letter was also sent to your team dated 12-06-2020. Below in blue fyr.					
		Mei...	SURVEY ASSESSMENT - D20003311MFSH/1 // ACC INV SHA8250S AND SJK704...	Mo...	162...			
		Dear Eric,	We will submit report after finalizing. Hi Khanchan, Please follow up closely. Thank you. Best Regards, Mei Kwan					
		Ceci...	REJECT CASE ON 07092020	Mo...	1 MB			
		7/9/2020	OI NO TPV NO TP WKSHP DOA REMARKS					
		Kha...	MANDATE REQUEST - on GBF1646A Your Ref: 19/20/20/VC05/023329 (Kenny)...	Mo...	6 MB			
		YOUR REF: 19/20/20/VC05/023329						
!		SIA ...	Assistance required: Effect MV for SKM85G	Mo...	148...			
		Dear Valued Partners,	Please check MV and update Mr. Kian Chuan -Urgent DOA 29.08.2020 Thank you Samuel Sia Senior					

!		Fr...	Subject	Re...	Size	Ca...	Mention	
		Ad...	Arrange survey for our vehicle SML3892E claiming T/party SML9100T DOA: 04.0...	Mo...	2 MB			
		Hi, Kindly assist.						
		Mei...	Direct Settlement - Accident Involving GBK2543E (OI : CTI - TBA) AND SDQ3938...	Mo...	2 MB			
		Dear Sir / Madam, We refer to the above matter. We have inspected TP vehicle SDQ 3938M at M/s Lee Sheng Auto Pte Ltd - Kaki						
		Kha...	Request for counter claim status - Accident between SMP 4555B & XE 1865D on...	Mo...	56 KB			
		WITHOUT PREJUDICE						
		Ad...	SURVEY ASSESSMENT - D20000780MFSH/1	Mo...	237...			
		Hi, Kindly assist.						
		Kha...	MANDATE REQUEST - for GBD2836Y & YM6881U DOA: 26.02.2020 [External Co...	Mo...	3 MB			
		LPC ref: 19/20/20/VC06/023137						
		Celi...	New message for service request 168045, vehicle number YM9530M	Mo...	50 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Celi...	New message for service request 64293, vehicle number SHC5642D	Mo...	56 KB			
		Best Regards, Celine Fong LKK Auto Consultants Pte Ltd						
		Mei...	SURVEY ASSESSMENT - D20003507MFSH/1 // EXPRESS SETTLEMENT - ACC INV...	Mo...	1 MB			
		YOUR REF: D20003507MFSH						
		Ad...	SDQ1191M OD CLAIM DOA:04.09.2020	Mo...	13 ...			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Ad...	Accident involving SHD3317B and your insured SDE8318H dated 07.09.2020	Mo...	1 MB			
		Hi, Kindly assist.						
		Jen...	<SEEK MANDATE> Direct Settlement - Accident Involving PC6169C (OI : CTI - S...	Mo...	132...			
		WITHOUT PREJUDICE Dear Jia Le, We refer to your email dated 04.09.2020. Please proceed with the mandate up to S\$1581.57.						
		Kha...	MANDATE REQUEST - Third Party Claim - SG Car SLK4366T DOA 01.11.2019 aga...	Mo...	18 ...			
		LPC ref: Please advice						
		Eric ...	SURVEY ASSESSMENT - D20003311MFSH/1 // ACC INV SHA8250S AND SJK704...	Mo...	232...			
		Without Prejudice Dear Mei Kwan, We refer to your email below.						
		Kait...	PRI - SMP4931Z CLAIMING AGAINST SMD1426B (AIG), DOA: 03/09/2020	Mo...	125...			
		Dear Motor Claims Department, Kindly advise who is the office in-charge for this case. Thank you. Best Regards, Kaitlyn Chio						
		clai...	OUR REF: 1812-27 // YOUR REF: SJM5064X ACCIDENT INVOLVING SKT...	Mo...	56 KB			
		WITHOUT PREJUDICE Dear sir, We refer to the above matter, we would like to remind you guys that we have yet to receive any						
		Rac...	SURVEYOR APPOINTED; OUR REF : D19006354MFSH ; YOUR REF: SJB8875K // E...	Mo...	2 MB			
		Dear Khanchna, Noted on your email below. Thank you Best Regards Rachel Wu Motor Claim Department						
		mar...	SPAM-LOW: RE: [EXTERNAL] RE: RE: Re: RE: LONG OUTSTANDING - O/REF: 1...	Mo...	479...			
		Our Ref: 140110/02 Dear Hsiao Tong Enclosed is the duly chop and signed Direct Settlement Form for your processing. Rgds						
		Vic ...	MANDATE REQUEST ON QUANTUM & LIABILITY - SURVEY ASSESSMENT - D20...	Mo...	121...			
		Dear Khanchna, We refer to your below email. We agree to your recommendation to settle the matter @ \$4,160.88 (all in). Kindly						
		Shi...	OD CLAIM FOR SMG 6936 U ON 2/9/2020	Mo...	671...			
		Dear Tony, Please be informed that we are still pending for insurance's approval. Once approve, we will send you an email. Best						
		ying	Attached Image	Mo...	314...			
		hi Marcus, Please check and confirm. thanks & regards YING						
		Ma...	MPC2020D0001522/Priya Accident Involving SKJ4715L & SMQ8630K on 13.08.20	Mo...	210...			
		Dear Cecilia, Please inform our surveyor about our insured concern. Thank You Best Regards, Priya Manivel Motor & Work						
		Kha...	MANDATE REQUEST - ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07...	Mo...	7 MB			
		LPC ref: 19/19/19/VP05/022073						
		On...	Request for direct settlement for accident involving SMH6683T & SLH429M on ...	Mo...	203...			
		Dear LKK Can check if the liability clear for these case? Best Regards, Germaine Ong Body & Paint Supervisor Volkswagen Group						
		Tan,...	AIG REF: TP / 5893600150SG	Mo...	126...			
		Hi Khanchna As you can see, mandate already given to you. (See below) Pertaining to the rental since the rightful TP owner is BIS,						
		Ad...	SJU447R OD AIG 06.09.2020	Mo...	59 KB			
		Dear Sir/Madam, Thank you for the assignment. Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd						
		Pau...	SNM20D201601/GBG8888S/PAULINE - Accident Involving GBG 8888S (OI : CTI ...	Mo...	2 MB			
		Hi Suli Insured video footage for your view. Traffic light in insured favour. Please let us have your bill soon.						
		Kha...	MANDATE REQUEST - Direct Settlement - Accident Involving GZ2803S (OI : LPC ...	Mo...	4 MB			
		LPC ref: Please advice						

!				Fr...	Subject	Re...	Size	Ca...	Mention	
Ad... SKB1012T CLAIMING SHA7865A DOA 30.10.19 *** LKK REF: CC6/III19019387/Ah... Mo... 417...										
Without Prejudice - gentle reminder Hi Jasper We referred to our tele-conversation yesterday. Please kindly advise your offer										