

Our Ref : T 1020 / SHB4387C /KS(st)
Your Ref: _____
Date : 21-Oct-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

WITHOUT PREJUDICE

**ACCIDENT INVOLVING OUR TAXI SHB4387C YOUR INSURED SME6474X
AND OTHER _____ ON 12-Oct-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHB4387C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SME6474X we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,885.04
2	<u>3</u> days Loss of Rental @ \$ 126.47 per day	\$	379.41
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	<u>2,266.45</u>

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
	Total Claims :	\$	<u>2,506.45</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SME6474X
- c) GIA / Police report/s of : SHB4387C
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHB4387C , SME6474X ON 12-Oct-20 19:20
ALONG PIE EXIT 31 TOWARDS BUKIT BATOK RD

I / We **PNG TAI THONG** (Hirer) NRIC No.: **SXXXX925B**

and/or (Relief) NRIC No.: **SXXXX925B**

Taxi Number **SHB4387C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **13-Oct-2020**

Name of Hirer **PNG TAI THONG**

Hirer NRIC **SXXXX925B**

Signature :



Address **811A CHOA CHU KANG AVENUE 7 #...**
681811

Contact No. **86688859**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **COMFORTDELGRO ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,230.00** (Global Sum) for vehicle no. **SHB 4387C** that was damaged pursuant to the accident which occurred on **12/10/2020** (date) along **PIE TOWARDS CHANGI EXIT JURONG TOWNHALL ROAD SIDE** (location) involving vehicle no/s **SME 6474X**.

This is pursuant to the inspection conducted on **13/10/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (“the third party claimant”) of vehicle no **SHB 4387C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 4387C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9th (day) of March (month) **2021** (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by “the workshop” (with chop)

“The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document”

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHB4387C

INV. NO/DATE
91528774 19.10.2020

MAKE
TOYOTA

JOB NO.
305427841

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
06.12.2018

DATE/TIME IN
13.10.2020 12:15

CHASSIS CODE
JTDKB3FU403077631

Description : 3P 12.10.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287	REAR BUMPER CENTER-Black	1	552.60	25.00	414.45
0003	04-01-0302-2286	REAR BUMPER TOW COVER	1	82.70	25.00	62.02
0004	04-01-0302-2267	REAR BUMPER CLIPS	10	2.20	25.00	16.50
0005	09-01-0302-2005	REVERSE SENSOR	1	135.70	0.00	135.70
0006	04-01-0302-2288	REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10
SUB-TOTAL						1,211.72

JOB NATURE

0001	PB	PANEL BEATING		320.00		320.00
0002	SP	SPRAYPAINT CHARGE		200.00		200.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91528774	1,885.04	

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004
AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHB4387C

INV. NO/DATE
91528774 19.10.2020

MAKE
TOYOTA

JOB NO.
305427841

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
06.12.2018

DATE/TIME IN
13.10.2020 12:15

CHASSIS CODE
JTDKB3FU403077631

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	L R/I REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:		550.00

Items total 1,761.72
Add GST @ 7.000 % 123.32
Invoice amount 1,885.04

Issued by : KATHERINETAN 19.10.2020 10:33:06
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91528774	1,885.04	

Our Ref: CT20100205

Date: 19 October 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/10/2020 @ 19:15 hrs
ALONG PIE EXIT 31 TOWARDS BUKIT BATOK RD
INVOLVING SME6474X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4387C** (the "Taxi"). The Taxi was hired to **PNG TAI THONG IC NO SXXXX925B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

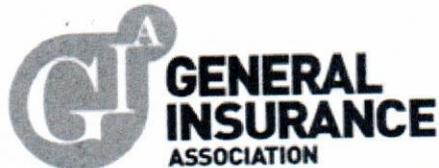
Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	DATE	NAME OF DRIVER
17/10	Prj	1705	1625	06:00 - 18:00	17/10	Prj
18/10		2229	1892	06:00 - 20:09	18/10	
19/10		1322	28.4	06:00 - 21:28	19/10	
20/10		2296	203	06:00 - 19:48	20/10	
21/10		212.5	171	06:00 - 20:29	21/10	
22/10		213.8	187.4	06:00 - 20:21	22/10	
23/10		192.3	157.8	06:00 - 19:45	23/10	
24/10		445	98	06:00 -	24/10	
25/10		SUB	438/199	12:15 -	25/10	
26/10		Weekend	Repair	-	26/10	
27/10				17:00 -	27/10	

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	DATE	NAME OF DRIVER
6/10	Prj	9143209	1705	06:00 - 18:00	17/10	Prj
7/10		7143384	2229	06:00 - 20:09	18/10	
8/10		4143607	1322	06:00 - 21:28	19/10	
9/10	Prj	9143739	2296	06:00 - 19:48	20/10	
10/10		7143979	212.5	06:00 - 20:29	21/10	
11/10		8144192	213.8	06:00 - 20:21	22/10	
12/10	Prj	3144406	192.3	06:00 - 19:45	23/10	
13/10		1444598	445	06:00 -	24/10	
14/10	18/10/2020	9	SUB	438/199	25/10	
15/10	15/10/2020	5	Weekend	Repair	26/10	
16/10	Prj			17:00 -	27/10	



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-124003

Date of Request: 13/10/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road
 Singapore 579701

Dear Sir/Madam,

Enquiry Date 13/10/2020
 Enquiry By Janet Lim Siang Gek
 TP Vehicle No. SME6474X
 Accident Date 12/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SME6474X	AIG Asia Pacific Insurance Pte. Ltd.	10/10/2020-09/10/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-124003
Date of Request: 13/10/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 13/10/2020
Enquiry By Janet Lim Siang Gek
TP Vehicle No. SME6474X
Accident Date 12/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
 GIRO Cash Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20011052/Ebs3

27 October 2020

**KOH EN RUI, AARON
BLK 450B BUKIT BATOK WEST AVENUE 6
#12-603
SINGAPORE 652450**

Dear Sir/Madam,

ACCIDENT INVOLVING SME 6474X AND SHB 4387C ON 12/10/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: jasperchua@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

View Received Message

This mail is associated with :

***SHB4387C (2539134668SG)**
[SME6474X]
TP
COMFORT TRANSPORTATION PTE LTD
Oct 12 2020 7:00PM
[KOH EN RUI, AARON]
ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 30/12/2020 10:12 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2239.98) - SHB4387C - Claim Handler: Goh, Jeremy-CX

Approved:2239.98:Mandate approved. LOR and LOI at 2 days. COR per recommended. GIA per receipts. Subjected to all documents in order.

DOCUMENTS SUMMARY

There are no documents.