

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 13 October 2020 11:02 AM
To: Pauline Tham
Cc: Claims Dept of CTI; SUR
Subject: RE: SNM20D203745/XB8376T/THAMYL / FW: Accident Involving: SJD3656Z, XB8376T & SMF6980X DOA: 06.10.20
Attachments: SJD3656Z IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of SJD 3656Z.

Kindly assist to create claim in Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 9 October 2020 9:59 AM
To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Cc: gilbert.ng@mycarworkshop.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM20D203745/XB8376T/THAMYL / FW: Accident Involving: SJD3656Z, XB8376T & SMF6980X DOA: 06.10.20

[Confidential]

Without Prejudice

Dear Jacqueline

Thanks for your reply

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Friday, October 9, 2020 9:28 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: gilbert.ng@mycarworkshop.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203745/XB8376T/THAMYL / FW: Accident Involving: SJD3656Z, XB8376T & SMF6980X DOA: 06.10.20

Dear Pauline,

We would like to appoint Kenneth Kong.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Fri, 9 Oct 2020 at 08:48, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Thursday, October 8, 2020 4:14 PM

To: claims@mycarworkshop.com.sg; gilbert.ng@mycarworkshop.com.sg; Pauline Tham
<pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203745/XB8376T/THAMYL / FW: Accident Involving: SJD3656Z, XB8376T & SMF6980X DOA: 06.10.20

Dear Pauline,

Please **conduct PRS** for **SJD3656Z**.

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Thursday, October 8, 2020 3:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: Accident Involving: SJD3656Z, XE8376T & SMF6980X DOA: 06.10.20

Dear officer-in-charge,

Your Insured: XE8376T

Kindly assist arrange Pre-Repair Survey.

Kindly provide us 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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