



MS First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 17 November 2020

Subject : **ACCIDENT INVOLVING VEHICLES SLU209M & SHD8596D ON 04.10.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	6008.42
Car Rental	:	S\$	513.60
Total	:	S\$	6522.02

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

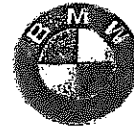
Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLU 209M & SHD 8596D ON 04-10-20

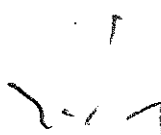
I, GO REGIONAL TRADING IMPORT & EXPORT PTE LTD owner of Vehicle Registration No. SLU 209M hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

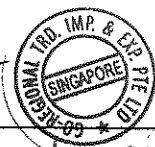
I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

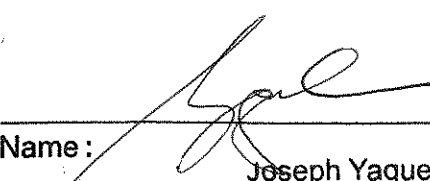
I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:


Name: Santa Milgrom Escarilla (Date) 5/10/20
NRIC No.: -



In the presence of:


Name: Joseph Yaguel (Date) 05/10/2020
NRIC No.: Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004048MFSH
ACCIDENT DATE : 04/10/2020
ACCIDENT LOCATION : ALONG BRAS BASAH RD JUNCTION BEACH RD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : SEAH TIAM KWEE
INSURED VEHICLE : SHD 8596D
INVOLVED PARTY : SLU 209M
SETTLEMENT SUM : \$6,522.02

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: *Go Regional Trade*
Import & Export Pte Ltd

WITNESS :

Joseph Yaguel
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Signature and Date :

Signature and Date :



303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()**SERVICE TAX INVOICE**

Repair Order No. : B1 1501312

Date IN : 26/10/2020

Motor Claim Advisor: Joseph Yaguel

Page No. : 1 of 2

Invoice Number : 2308898 / WSB

Invoice Date : 16/11/2020

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -Go Regional Trading Import & Export
196 Pandan Loop
#01-25
Pantech Business Hub
Singapore 128384**- INVOICE TO - 303**MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLU209M	WBAJA52030WC07555	21/11/2017	530I	41512

- - - - L A B O U R 1 - - - -To replace front bumper and attachments, air flap top
including make good the bonnet and remove attachments to
facilitate repair.**NETT****1,700.00**

To respray front bumper and bonnet.

2,102.00To check electrical wiring systems at the front section
for proper function.**150.00**

Sundries

80.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 04.10.2020. 3RD PARTY CAR : SHD8596D.

YOUR REF NO : D20004048MFSH.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON
21.10.2020 AT 10:40AM. AUTHORISED REPAIR BY MR ERIC WOO
FROM MS FCI ON 08.10.2020 VIA EMAIL.PROPOSE CAR RENTAL = \$513.60. THE AMOUNT IS SUBJECTED
TO**0.00**

INSURANCE COMPANY CONFIRMATION.

Total Labour 1 : 4,032.00**- - - - P A R T S - - - -**

IMPACT ABSORBER TOP

Qty	Retail Price
1	63.00

NETT**63.00**

FRT BUMPER CARRIER

1 726.70

726.70

FRT LH GRILLE (LUXURY)

1 145.70

145.70

FRT RH GRILLE (LUXURY)

1 145.70

145.70

AIR FLAPS TOP

1 285.80

285.80

GRILLE AIR INLET MIDDLE (LINES)

1 99.80

99.80

COVERING CROSS MEMBER (ECE)

1 33.65

33.65**Total Parts : 1,500.35****- - - - L A B O U R 2 - - - -**To supply front silver emboss lettering black base number
plate with bracket.**NETT****83.00****Total Labour 2 : 83.00**

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()**SERVICE TAX INVOICE**Repair Order No. : **B1 1501312**Date IN : **26/10/2020**Motor Claim Advisor: **Joseph Yaguel**Page No. : **2 of 2**Invoice Number : **2308898 / WSB**Invoice Date : **16/11/2020**Payment Terms : **30 Days From Invoice**Invoice By : **Toh Jing Xuan**

Labour Charges :	4,035.00	Total Labour & Parts Charges :	S\$ 5,615.35
Parts Charges :	1,500.35	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 5,615.35
		GST @ 7% :	S\$ 393.07
		Invoice Total Amount Include GST :	S\$ 6,008.42

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 6,008.42

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 61 - 29257
Page 1 of 1

MADAM SANTIA MILAGROS ESCARILLA

BLK 97 BUKIT DRIVE #07-36
587842 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee
305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
☎ (65) 6447 3388 ☎ (65) 6345 7247
✉ reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W
GST Reg. No. M2-0021986-4

INVOICE DATE : 31-OCT 2020

R.A. No. 61014278 / Liyana Binte Sutar

TITLE	: MADAM	KILOMETER OUT/IN	: 104415 / 104597
AUTHORIZED DRIVER	: SANTIA MILAGROS ESCARILLA	KILOMETER DRIVEN	: 182
NRIC/PASSPORT NO.	:	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520(I)	DATE & TIME OUT	: 26-OCT 2020 10:45
CAR REGISTRATION NO.	: SMA2188U / UNIT #: 0003191	DATE & TIME IN	: 31-OCT 2020 10:00
CAR GROUP GIVEN	: K	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: I	NO. OF DAY(S) CHARGED	: 5 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
4 DAY(S) @ \$120.00 / DAY			480.00	33.60	513.60
SUB-TOTAL			480.00	33.60	513.60
REMARKS: BMW OWNER: SLU209M PML MCA: JOSEPH GO REGIONAL TRADING IMPORT & EXPORT		TOTAL (SGD) :	480.00	33.60	513.60
* ITEMS NOT SUBJECT TO GST					
		MC XXXXXXXXXXXXX5794			-513.60
		BALANCE DUE			0.00

NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SEI FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT VEHICLE BY A COMPANY REPRESENTATIVE.

VANTAGE
AUTOMOTIVE LTD-FORD
305 ALEXANDRA RD
#B1-02
SINGAPORE 159942

SALE

TID: 64103675
INVOICE: 002433 BATCH: 001884
DATE: 31/10/20 TIME: 11:23:59
**** * 5794 M
APPR: 306593

AMT: SGD 642.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO CARB ISSUER AGREEMENT

This is a system generated invoice hence no signature is required.

A Sime Darby Motors Company

Printed on
Entered by

App Ver: 01.66x

***** CUSTOMER COPY *****

**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #05-05

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Email: reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : MC - XXXXXXXXXXXX5794

HIRER'S DETAILS

TITLE : MADAM
NAME : SANTIA MILAGROS ESCARILLA
ADDRESS : BLK 97 BUKIT DRIVE
#07-36
587842
SINGAPORE

NRIC/PASSPORT NO. : ISSUE: 16/08/2005

ISSUED BY : SINGAPORE
LICENSE : S2734765G EXPIRY: 30/12/2999
ISSUED BY : SINGAPORE
NATIONALITY : D.O.B.: 20/11/1960

FREQUENT FLYER NO. :
LOCAL CONTACT : 97301079

COMPANY'S DETAILS

NAME :
ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61014278
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003191 / SMA2188U
MAKE & MODEL : BMW 520(I)
CAR GROUP GIVEN : K CHARGE: I
KILOMETER OUT : 104,415
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 26/10/2020 10:45
DUE DATE & TIME IN : 31/10/2020 10:45
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019
DAILY @ S\$ 120.00
EXTRA DAY @ S\$ 120.00
EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 642.00**FOR RATES TO APPLY**

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER
INCLUSIVE LDW
NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT

REMARKS

BMW OWNER: SLU209M
PML MCA: JOSEPH
GO REGIONAL TRADING IMPORT & EXPORT

HI RESERVATION

RES. ID# SD000007951
Liyana Binte Sutar

TACO#:
REF SRC: PHONE

Printed on 26-Oct-2020 10:36
Entered by: Liyana Binte Sutar

Cecilia Chong (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 16 December 2020 3:25 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: RE: EXPRESS SETTLEMENT - Accident Involving SHD8596D (OI-MS FCI:D20004048MFSH) AND SLU209M (TP-LKK:CC4/FCI20011032/R1ga3q2) on 04.10.2020

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$6,008.42
LOR : \$480 - \$513.60
To offer : \$6,488.42 - \$6,522.02

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, December 16, 2020 3:09 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT - Accident Involving SHD8596D (OI-MS FCI:D20004048MFSH) AND SLU209M (TP-LKK:CC4/FCI20011032/R1ga3q2) on 04.10.2020

YOUR REF: D20004048MFSH
LKK REF: CC4/FCI20011032/R1ga3q2

Dear Eric,

Sorry for the late reply.

Please be informed that this matter is now handled by my colleague Cecilia.

We seek your approval to offer third party repairer **"Performance Motors Limited"** at **\$ 6,436.42 ~ 6,522.02 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,106.54	\$ 6,008.42
2. Loss of Rental (4 days x \$120) (w/GST)	\$ 513.60	\$ 428.00 ~ \$513.60 (4 days x \$100 ~ \$120) (w/GST)
Total	\$ 13,620.14	<u>\$ 6,436.42 ~ 6,522.02</u>

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 7 December 2020 5:02 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - Accident Involving SHD8596D (OI-MS FCI:D20004048MFSH) AND SLU209M (TP-LKK:CC4/FCI20011032/R1ga3q2) on 04.10.2020

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Please expedite.

To check availability of the case handler, you may contact the undersigned.

Thank you.