



MS First Capital Insurance Ltd  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref :

Our Ref :

Date : 17 November 2020

Subject : **ACCIDENT INVOLVING VEHICLES SLU209M & SHD8596D ON 04.10.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	6008.42
Car Rental	:	S\$	513.60
Total	:	S\$	6522.02

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No:  
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Body & Paint

Bernard Wan  
Service Manager – Body & Paint

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796674 ( )**SERVICE TAX INVOICE**

Repair Order No. : B1 1501312	Page No. : 1 of 2
Date IN : 26/10/2020	Invoice Number : 2308898 / WSB
Motor Claim Advisor: Joseph Yaguel	Invoice Date : 16/11/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

**- CUSTOMER INFORMATION -**Go Regional Trading Import & Export  
196 Pandan Loop  
#01-25  
Pantech Business Hub  
Singapore 128384**- INVOICE TO - 303**MS First Capital Insurance Limited  
6 Raffles Quay  
#21-00  
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLU209M	WBAJA52030WC07555	21/11/2017	530I	41512

**- - - - L A B O U R 1 - - - -**

To replace front bumper and attachments, air flap top including make good the bonnet and remove attachments to facilitate repair.	1,700.00
To respray front bumper and bonnet.	2,102.00
To check electrical wiring systems at the front section for proper function.	150.00
Sundries	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 04.10.2020. 3RD PARTY CAR : SHD8596D.	
YOUR REF NO : D20004048MFSH.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 21.10.2020 AT 10:40AM. AUTHORISED REPAIR BY MR ERIC WOO FROM MS FCI ON 08.10.2020 VIA EMAIL.	
PROPOSE CAR RENTAL = \$513.60. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: **4,032.00****- - - - P A R T S - - - -**

	Qty	Retail Price	NETT
IMPACT ABSORBER TOP	1	63.00	63.00
FRT BUMPER CARRIER	1	726.70	726.70
FRT LH GRILLE (LUXURY)	1	145.70	145.70
FRT RH GRILLE (LUXURY)	1	145.70	145.70
AIR FLAPS TOP	1	285.80	285.80
GRILLE AIR INLET MIDDLE (LINES)	1	99.80	99.80
COVERING CROSS MEMBER (ECE)	1	33.65	33.65

Total Parts : **1,500.35****- - - - L A B O U R 2 - - - -**

To supply front silver emboss lettering black base number plate with bracket.	83.00
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Total Labour 2: **83.00**

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796624 ( )**SERVICE TAX INVOICE**

Repair Order No. : B1 1501312	Page No. : 2 of 2
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	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

Labour Charges : 4,035.00	Total Labour & Parts Charges : S\$ 5,615.35
Parts Charges : 1,500.35	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 5,615.35
	GST @ 7% : S\$ 393.07
	Invoice Total Amount Include GST : S\$ 6,008.42

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 6,008.42
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

Survey only  
21 OCT 2020  
10.30 am



GST REG. NO : M2 - 0020081 - X

## ESTIMATE

06 OCT 2020

Estimate No. : b1 56199  
Date Estimated : 05/10/2020  
Prepared By : Joseph Yaguel

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -  
Go Regional Trading Import & Export  
196 Pandan Loop  
#01-25  
Pantech Business Hub  
Singapore 128384

- ACCOUNT - 303  
MS First Capital Insurance Limited  
6 Raffles Quay  
#21-00  
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLU209M	WBAJA52030WC07555	21/11/2017	530i	0

## DESCRIPTION

To replace front bumper panel and attachments, bonnet and  
airduct

VALUE  
850 3,400.00

To respray front bumper and bonnet

934 2,336.00

To supply front emboss number plate.

41 83.00

To check electrical wiring systems at the front section  
for proper function including adjustments of headlights.

150 177.00

Sundries

? 150.00

Total Labour 1: 6,146.00

## DESCRIPTION

DESCRIPTION	QTY	PRIC	VALUE
ALUMINIUM ENGINE HOOD	1	2,383.60	2,383.60
GRILLE AIR INLET MIDDLE (LINES)	1	99.80	99.80
IMPACT ABSORBER TOP	1	63.00	63.00
FRT IMPACT ABSORBER BOTTOM	1	63.00	63.00
FRT BUMPER CARRIER	1	726.70	726.70
FRT BUMPER BOTTOM CARRIER	1	399.70	399.70
LH GUIDE TOP	1	36.20	36.20
RH GUIDE TOP	1	36.20	36.20
LH BUMPER GUIDE	1	16.95	16.95
RH BUMPER GUIDE	1	16.95	16.95
FRT BUMPER PANEL PRIMED (PMA/PDC) repair	1	1,377.95	1,377.95
TRIM GRILLE FRT (CAM)	1	29.20	29.20
FRAME BOTTOM	1	77.70	77.70
FRT LH GRILLE (LUXURY)	1	145.70	145.70
FRT RH GRILLE (LUXURY)	1	145.70	145.70
AIR FLAPS TOP	1	285.80	285.80
PLAQUE 74MM	1	71.60	71.60
GROMMET	2	0.80	1.60
AIR DUCT RADIATOR BOTTOM	1	77.70	77.70
DECOUPING RING PDC TORQUE CONVERTER	4	5.10	20.40

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 56199  
Date Estimated : 05/10/2020  
Prepared By : Joseph Yaguel

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLU209M	WBAJA52030WC07555	21/11/2017	530i	0

Total Parts : 6,075.45

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date & Time 21/10/2020 @ 1040 Excess S\$ \_\_\_\_\_

Surveyor's Name Rahul Sign \_\_\_\_\_

Surveyor's Tel 96010068 Authorised Yes / No \_\_\_\_\_

Authorised Date \_\_\_\_\_ Time \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No \_\_\_\_\_ PML Yes / No \_\_\_\_\_

Surveyor's E-mail \_\_\_\_\_

No. of Working Days Recommend 3 days



Labour 1	:	6,146.00
Parts	:	6,075.45
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	855.50
Grand Total	:	13,076.95

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*



## TAX INVOICE

Invoice No. 61 - 29257  
Page 1 of 1

MADAM SANTIA MILAGROS ESCARILLA

BLK 97 BUKIT DRIVE #07-36  
587842 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee  
305 Alexandra Road, #03-01  
Vantage Automotive Centre, Singapore 159942  
☎ (65) 6447 3388 ☎ (65) 6345 7247  
✉ reservation.hertz@sime-darby.com.sg  
Co. Reg. No. 197501065W  
GST Reg. No. M2-0021986-4

INVOICE DATE : 31-OCT 2020

R.A. No. 61014278 / Liyana Binte Sutar

TITLE	: MADAM	KILOMETER OUT/IN	: 104415 / 104597
AUTHORIZED DRIVER	: SANTIA MILAGROS ESCARILLA	KILOMETER DRIVEN	: 182
NRIC/PASSPORT NO.	:	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520(I)	DATE & TIME OUT	: 26-OCT 2020 10:45
CAR REGISTRATION NO.	: SMA2188U / UNIT #: 0003191	DATE & TIME IN	: 31-OCT 2020 10:00
CAR GROUP GIVEN	: K	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: I	NO. OF DAY(S) CHARGED	: 5 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
4 DAY(S) @ \$120.00 / DAY			480.00	33.60	513.60
<b>SUB-TOTAL</b>			<b>480.00</b>	<b>33.60</b>	<b>513.60</b>
REMARKS: BMW OWNER: SLU209M PML MCA: JOSEPH GO REGIONAL TRADING IMPORT & EXPORT		<b>TOTAL (SGD) :</b>	<b>480.00</b>	<b>33.60</b>	<b>513.60</b>
* ITEMS NOT SUBJECT TO GST					
		<b>MC XXXXXXXXXXXXX5794</b>			<b>-513.60</b>
		<b>BALANCE DUE</b>			<b>0.00</b>

## NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SEI FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO THE VEHICLE BY A COMPANY REPRESENTATIVE.

VANTAGE  
AUTOMOTIVE LTD-FORD  
305 ALEXANDRA RD  
#B1-02  
SINGAPORE 159942

SALE

TID: 64103675  
INVOICE: 002433 BATCH: 001884  
DATE: 31/10/20 TIME: 11:23:59  
\*\*\*\* \* 5794 M  
APPR: 306593

AMT: SGD 642.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO CARB ISSUER AGREEMENT

App Ver: 01.66x

This is a system generated invoice hence no signature is required.

A Sime Darby Motors Company

Printed on

Entered by

\*\*\*\*\* CUSTOMER COPY \*\*\*\*\*

**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #05-05

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Email: reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : MC - XXXXXXXXXXXX5794

**HIRER'S DETAILS**

TITLE : MADAM  
NAME : SANTIA MILAGROS ESCARILLA  
ADDRESS : BLK 97 BUKIT DRIVE  
#07-36  
587842  
SINGAPORE

NRIC/PASSPORT NO. : ISSUE: 16/08/2005

ISSUED BY : SINGAPORE  
LICENSE : S2734765G EXPIRY: 30/12/2999

ISSUED BY : SINGAPORE

NATIONALITY : D.O.B.: 20/11/1960

FREQUENT FLYER NO.:

LOCAL CONTACT : 97301079

HOTEL :  
COMPANY'S DETAILSNAME :  
ADDRESS :**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61014278  
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**CHECKOUT**

UNIT # / REGN NO. : 00003191 / SMA2188U  
MAKE & MODEL : BMW 520(I)  
CAR GROUP GIVEN : K CHARGE: I  
KILOMETER OUT : 104,415  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 26/10/2020 10:45  
DUE DATE & TIME IN : 31/10/2020 10:45  
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**RENTAL RATES**

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 120.00

EXTRA DAY @ S\$ 120.00

EXTRA HOUR @ S\$ 24.00

**TOTAL: S\$ 642.00****FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE

**OTHER CHARGES**

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH &amp; CHEQUE DEPOSIT

**REMARKS**

BMW OWNER: SLU209M

PML MCA: JOSEPH

GO REGIONAL TRADING IMPORT &amp; EXPORT

**HI RESERVATION**

RES. ID# SD000007951

Liyana Binte Sutar

TACO#:

REF SRC: PHONE

Printed on 26-Oct-2020 10:36  
Entered by: Liyana Binte Sutar

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189); Motor Vehicles (Third-Party Risks And Compensation) Rules, 1960; Road Transport Act, 1987; Road Transport (Amendment) Act 2019; The Motor Vehicles (Third Party Risks) Rules, 1959

<b>Name of Policyholder:</b> GO REGIONAL TRADING IMPORT & EXPORT PTE LTD		<b>Certificate No.:</b> SI19V13728/ VPC / R02
<b>Date of Issue:</b> 11 Nov 2019	<b>Effective Date of Commencement:</b> 21 Nov 2019 00:00	<b>Date of Expiry:</b> 20 Nov 2020 23:59
<b>Registration No.:</b> SLU209M	<b>Chassis No.:</b> WBAJA52030WC07555	<b>Type of Certificate:</b> MX4

**Persons or Classes of Persons entitled to drive\*:**

Any person who is driving on the Policyholder's order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

**Limitations as to use:**

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

**The Policy does not cover:**

- A) Use for hire or reward.
- B) Use for racing, pace-making, reliability trials or speed-testing.
- C) Use for the carriage of goods (other than samples) in connection with any trade or business.
- D) Use for any purpose in connection with the Motor Trade.

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 are not to be included under these headings.

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987.



For and on behalf of  
**LIBERTY INSURANCE PTE LTD**  
Approved Insurers

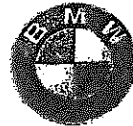
**For Information Only:**

Coverage(s):	Comprehensive, Unlimited Windscreen, NCD Protection
Sum Insured:	MARKET VALUE AT THE TIME OF LOSS
Excess:	Section I S\$400, Additional Excess for Young & Inexperienced Drivers S\$2500, Windscreen Excess S\$0
Name of Finance Company:	DBS BANK LTD
Name of Producer:	SD CONTEGO SERVICES (A1429-5)



# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLU 209M & SHD 8596D ON 04-10-20.

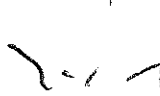
I, GO REGIONAL TRADING IMPORT & EXPORT PTE LTD owner of Vehicle Registration No. SLU 209M hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

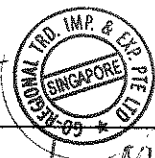
I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

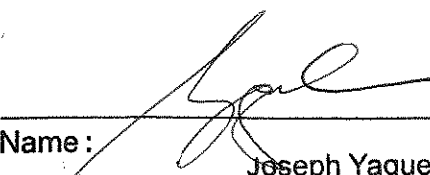
I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

  
Name: Santa Milgrom Escarilla (Date) 5/10/20  
NRIC No.: -



In the presence of:

  
Name: Joseph Yaguel (Date) \_\_\_\_\_  
NRIC No.: Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941