

**Re: PRE-REPAIR INSPECTION REQUEST – SGX6309L vs SGG6235E (OI) on D.O.A.:  
02/10/2020 \*\*\* LKK REF: CC4/AIG20011027/Dpa3**

JWG CLAIMS <jwg.claims@yahoo.com>

Sat 11/7/2020 2:26 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Sir/Madam,

Our client only have the video provided previously.

The video showed very clearly that our client's vehicle was stationery before your insured hit onto our car.

Do your insured have any proof like video footage to his / her statement as per written on the sketch plan? So that we can advise our client accordingly.

Thank you, awaiting for your reply.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

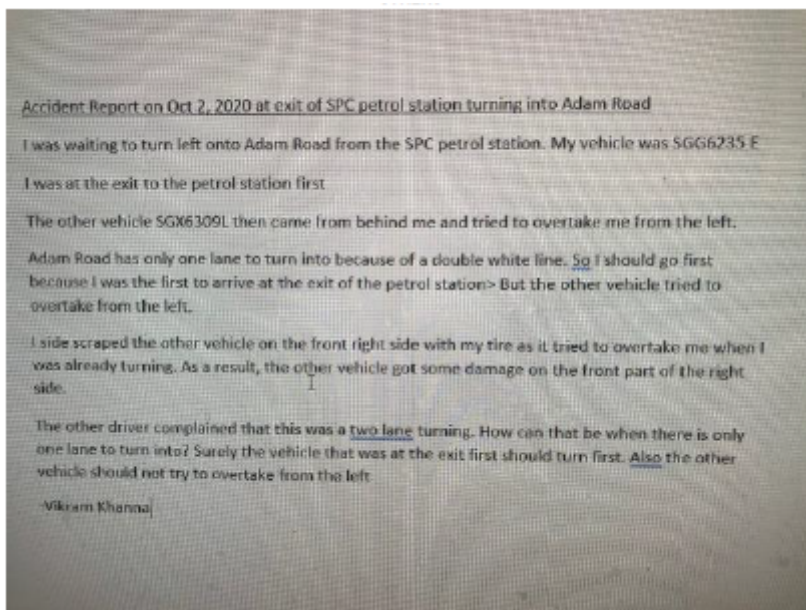
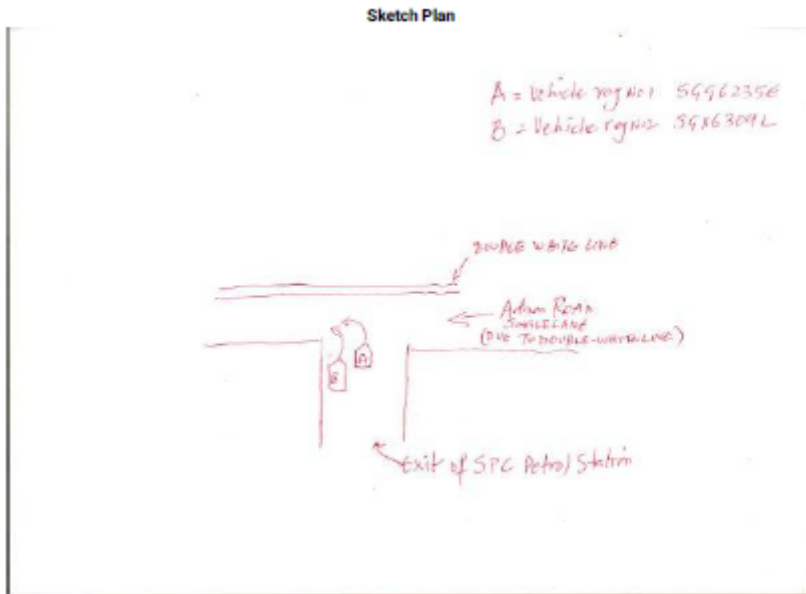
**TEL: 9698 8882 | FAX: 6909 9592**

On Friday, 6 November 2020, 02:11:37 pm SGT, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



*Please provide us a copy of a longer version accident video (before collision) for our viewing.*

- Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

Our respective case handler will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** JWG CLAIMS <jwg.claims@yahoo.com>

**Sent:** Monday, 26 October 2020 6:15 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: PRE-REPAIR INSPECTION REQUEST – SGX6309L vs SGG6235E (OI) on D.O.A.: 02/10/2020 \*\*\*  
LKK REF: CC4/AIG20011027/Dpa3

Dear Sir/Madam,

Video footage and GIA as attached for your pursuant.

***Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

**TEL: 9698 8882 | FAX: 6909 9592**

On Wednesday, 21 October 2020, 05:06:24 pm SGT, Mei Kwan (LKKAuto) <[meikwan@lkkauto.com](mailto:meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

We refer to the above matter.

OI has yet to report the accident.

***Please provide us the following.***

- o *evidence i.e. video and scene photo*
- o *PIR result (if any)*

- o *Estimated cost of repair*
- o *GIA / police report*

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***