

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 16 October 2020 12:40 PM
To: GTGUAN@SINGNET.COM.SG
Subject: <STANDARD LETTER> OUR REF: CC4/AIG20011026/Dga3 *** ACCIDENT INVOLVING GBK 784P & GBJ 5602D ON 04/10/2020 ***

Our Ref: CC4/AIG20011026/Dga3

16 OCTOBER 2020

GUAN TECK IMP & EXP PTE LTD
DRIVER: GUI YEW TECK

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 784P & GBJ 5602D ON 04/10/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from GBJ 5602D.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have **evidence/information(VIDEO FOOTAGE)** to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 26/10/2020, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 19 October 2020 11:39 AM
To: Norsiah.MdNoor@aig.com
Subject: YOUR REF: 4278830857SG - GBJ 5602D
Attachments: EMAIL FROM TP DD 17102020.pdf

Hi Norsiah,

TP workshop inform that TP withdrawing of claim.

Attached is a email copy submitted by TP.

Thus, we will proceed to submit WP and close off the case as survey has been done.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Cecilia Chong (LKK Auto)

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Saturday, 17 October 2020 1:36 PM
To: Cecilia Chong (LKK Auto)
Subject: Re: YOUR REF: GBJ 5602D (OUR REF: CC4/AIG20011026/Dga3) *** ACCIDENT INVOLVING GBK 784P & GBJ 5602D ON 04/10/2020 ***
Attachments: OI REPORT.pdf

Dear Cecilia,

Our client will be withdrawing the claim.

Thank you for your kind advise.

Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 9698 8882 | FAX: 6909 9592

On Friday, 16 October 2020, 12:43:27 pm SGT, Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

The liability is unclear.

Kindly let us have a copy of video footage to review the matter.