

## Mei Kwan (LKKAUTO)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 13 October, 2020 3:08 PM  
**To:** Claims Dept of CTI; Mei Kwan (LKKAUTO); Jia Le (LKK Auto); Admin A  
**Subject:** RE: SNM20D203798/SMF5992T/CHNGPW / FW: Direct Settlement - Accident Involving SMF5992T (OI : CTI - TBA) and SHC6231A (TP : LKK REF - CC3/CTI2001xxxx/Eda3) on 08/10/2020  
**Attachments:** MRM54576158.PDF  
**Categories:** HMK

Dear Jia Le

Attached herewith our insured's SAS report.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 13 October 2020 2:28 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D203798/SMF5992T/CHNGPW / FW: Direct Settlement - Accident Involving SMF5992T (OI : CTI - TBA) and SHC6231A (TP : LKK REF - CC3/CTI2001xxxx/Eda3) on 08/10/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D203798/SMF5992T/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**

Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 13 October 2020 11:01 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMF5992T (OI : CTI - TBA) and SHC6231A (TP : LKK REF - CC3/CTI2001xxxx/Eda3) on 08/10/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6231A at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***