

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 15 October 2020 5:09 PM
To: Don Bong Kiong Hua; Admin-D (LKKAuto)
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; SUR
Subject: RE: SMJ 5909P-DOA:10/10/20 (AIG OD)

Dear Don,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 5909P, (Excess \$3300-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Check & Supplementary TBC. B4 Paint to update

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 15 October 2020 4:19 PM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SMJ5909P OD AIG

Dear Don,

Vehicle pending for approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Sent: Thursday, 15 October 2020 2:30 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SMJ5909P OD AIG

Importance: High

Hi Officer,

Please confirm is vehicle SMJ5909P authorise for repair.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Institute Cycle & Carriage Group

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Monday, 12 October 2020 11:56 AM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SMJ5909P OD AIG

This email was sent from outside of your organisation

Hi Don,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Monday, October 12, 2020 11:42 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] FW: SMJ5909P OD AIG
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the GIA report and estimate.

Kindly arrange for survey.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

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