

admin

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 15 October 2020 10:57 AM
To: Christina; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Cc: Choo, Thelma
Subject: LKK(MC) \ CMTD2002974/THE - SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13

Without Prejudice

Our Reference: CMTD2002974/THE

Your Reference: 1AP-2020OCT-13

Hi Christina,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO/ Nivitha**,

Thank you for prompt reply.

Please arrange **Mr. Marcus** to conduct the survey for **SLL537M** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Christina <christina@lap.com.sg>

Sent: Thursday, October 15, 2020 10:33 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: PRI \ CMTD2002974/THE - SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We'll go with Mr Marcus then. Kindly proceed with the assignment.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, October 15, 2020 8:02 AM

To: Christina <christina@lap.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: PRI \ CMTD2002974/THE - SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13

Without Prejudice

Our Reference: CMTD2002974/THE

Your Reference: 1AP-2020OCT-13 (SLL537M)

Hi Christina,

We refer to your email of 14.10.2020.

We regret to advise that Surveyor Adrian Ling is not in our list.

If you are agreeable, we will appoint Mr. Kenneth or Mr. Marcus of LKK to survey the vehicle.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Christina <christina@lap.com.sg>

Sent: Wednesday, October 14, 2020 4:34 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: PRI \ CMTD2002974/THE - SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We agreed to use your proposed list of surveyors for SJE PRI.

Our choice of surveyor is as follow:

LKK – MR ADRIAN LING

Please proceed with the assignment. Kindly get the surveyor to contact me at 91883197 for necessary arrangement.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, October 14, 2020 8:17 AM
To: Christina <christina@lap.com.sg>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: PRI \ CMTD2002974/THE - SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13

Our Reference: CMTD2002974/THE
Your Reference: 1AP-2020OCT-13

Without Prejudice
EMAIL ONLY

Date: 14/10/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S 1ST AUTO PRO PTE LTD

Dear Christina,

ACCIDENT INVOLVING GBJ306S & SLL537M ON 09.10.2020

We refer to your email of 13/10/2020.

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Christina <christina@lap.com.sg>

Sent: Tuesday, October 13, 2020 4:05 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: CMTD2002974/THE - SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13

Importance: High

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Dear Grace,

Yes, they've withdrawn from the previous workshop.

The previous workshop should had sent in their cancellation.

Please confirm.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, October 13, 2020 3:16 PM
To: Christina <christina@lap.com.sg>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: CMTD2002974/THE - SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13

Without Prejudice

Our Reference: CMTD2002974/THE
Your Reference: 1AP-2020OCT-13 (SLL537M)

Hi Christina,

We refer to the email of today.

We have received the PRI notice of SLL537M from another repairer.

Please confirm whether your office still acting for the owner of SLL537M.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, October 13, 2020 2:44 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: FW: PRI SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13 | YOUR REFERENCE : GBJ306S; Claim No. : CMTD2002974/THE

Importance: High

Hi Colleagues,

PRI survey for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



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From: Christina <christina@lap.com.sg>

Sent: Tuesday, October 13, 2020 2:33 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: PRI SURVEY FOR SLL537M | DOA : 09 OCT 2020 | OUR REFERENCE : 1AP-2020OCT-13 | YOUR REFERENCE : GBJ306S

Importance: High

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Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

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