



# 1st Auto Pro Pte Ltd

We Believe In Service

8 Kaki Bukit Avenue 4 Premier @ KB Office @ #01-49 | WS @ #01-51/52 Singapore 415875

Tel: 9188 3197 | Email: christina@1ap.com.sg

UEN No: 201702200K

14<sup>th</sup> Dec 2020

Our reference: 1AP-202010-13

Your reference: DMTD2002974/THE

**Sompo Insurance Singapore Private Limited**

**BY MAIL**

50 Raffles Place #05-01/06

Singapore Land Tower

Singapore 048623

**Attn: Motor Claims Department**

Dear Sir/ Madam,

Claimant : NG BAN CHUAN

Address : BLOCK 3 PETAIN ROAD #04-02 SINGAPORE 208108

We are instructed by the above named to claim damages against your company/company's worker in connection with an accident between **09 OCT 2020** along **BENDEMEER ROAD** involving our client's vehicle registration number **SLL537M** and vehicle registrations number **GBJ306S** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$5,400.00
Loss of Rental	:	\$1,800.00
LTA Search Fee	:	\$7.45
Total	:	<u>\$7,207.45</u>

A copy of each of the following supporting documents are enclosed:-

- |   |  |
|---|--|
| a) Our client's Accident Report/Police Report           | b) COE/PARF Certificates               |
| c) <del>Owner / Driver's IC &amp; Driving License</del> | d) <del>Certificate Of Insurance</del> |
| e) LTA Search Result                                    | f) Satisfaction                        |
| g) Letter Of Authorisation                              | h) Rental Agreement / Invoice          |
| i) Invoice  |  |

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,

1ST AUTO PRO PTE LTD  
201702200K  
8 KAKI BUKIT AVE 4  
#01-49 SPORE (A15075)  
**Christina Tan**

**1st Auto Pro Pte Ltd**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/10/2020 15:10
Date Of Accident	09/10/2020 10:30
Exact Location Of Accident	BENDEMEER ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL537M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG BAN CHUAN
NRIC No	SXXXX537F
Email Address	NGBANCHUAN72@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94308802
Alternative Phone No	OTHERS-94308802

### Vehicle Particulars

Manufacturer	HONDA
Model	HONDA / VEZEL 1.5X HYBRID A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5087938015-03
Cover Note Number	

### Driver

Name of Driver	NG BAN CHUAN
NRIC No	SXXXX537F
Date Of Birth	01/12/1972
Occupation	OUTDOOR
Date Of Driving Pass	04/03/2002
Driving Experience	18 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94308802
Fax Number	
Contact Number	OTHERS-94308802
Email Address	NGBANCHUAN72@GMAIL.COM



Address	3 PETAIN ROAD #04-02 RESIDENCES @ SOMME
Postcode	208108
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED;

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBJ306S
Vehicle Make/Model/Colour	TOYOTA / DYNA 150 5MT
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

- 1) Please report correctly the details of the accident to speed up the claims process.
- 2) This Form must be completed by the Policyholder and/ or the Authorised Driver.
- 3) Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material fact may allow insurance companies to repudiate policy liability.
- 4) The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the Insurance companies.
- 5) Any false reporting may be referred to the Police as investigation.
- 6) The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7) By the lodgment of this report to insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8) Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/ are permitted to collect, use, disclose and/ or process my personal data/ personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) in this accident shall be collectively referred to as the "Insurers"). The Insurers' lawyer/ law firms, the Monetary Authority of Singapore and any relevant government agency/ authority (such as the police) for the purpose(s) of:
  - i. Processing, handling and/ or dealing with my claims including settlement of the claims and any necessary investigations relating to the claims;
  - ii. Investigating the accident and/ or my claims;
  - iii. Carrying out and/ or dealing with my instructions or responding to any enquiries by me;
  - iv. Administering my claims (including the mailing or corresponding, statement, invoices, reports, or notices to me, which could involve disclosure of certain personal data about me to bring delivery of the same as well as on the external cover of envelopes/ mail packages; and/ or
  - v. Complying with applicable law in administering, processing, handling and/ or dealing with my claims. (Collectively the "Purposes")
- b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurer's lawyers/ law firms, may/ are permitted to collect, use or disclose and/ or process my Personal Information for one or more of the above Purposes; and
- c) my Personal Information may/ can be disclosed by any of the Insurers and/ or GIA to their third party service providers or agents (including their lawyer/ law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- d) My Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- e) The information so collected under (d) above may be shared/ disclosed:
  - i. To all Insurers and/ or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or;
  - ii. For complying with the requirements under any regulations, law or court orders;

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/ FIN No:

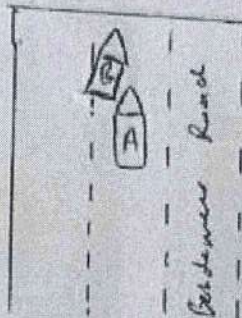
AC KAKI BUKIT (VAC)  
23 Kaki Bukit Ave 4 #02-02  
Singapore 415833  
Tel: 67418697 Fax: 67492305  
Email: vac@vackb.com contact

09 OCT 2020



# Accident Sketch Plan

## SKETCH PLAN



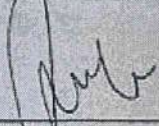
Veh A : SLL 537M

Veh B : GBT 306S

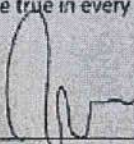
On the above mentioned date and time, I was driving along Bendemeer Road on the 2nd lane. Suddenly Veh B abruptly cut into my lane and collided onto the front left portion of my vehicle.

## DECLARATION

I/ We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:



Driver's Signature  
(if driver is not policyholder)  
Date & Time:

IDAC KAKI BUKIT (VAC)  
23 Kaki Bukit Ave 4 #02-02  
Singapore 415933  
Tel: 67416697 Fax: 67492305  
Email: vac@pvcim.com.sg

Reporting Centre Personnel's Signature  
Name:  
NRIC/ FIN No: 9 OCT 2020

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	537F
<b>Vehicle Details</b>	
Vehicle No.:	SLL537M
Vehicle to be Exported:	Yes
Intended Deregistration Date:	12 Oct 2020
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X HYBRID A
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	LEB5913276
Chassis No.:	RU31213267
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$25,603.00
Original Registration Date:	10 Feb 2017
First Registration Date:	10 Feb 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Feb 2027
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	09 Feb 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$33,538.00
<b>Total Rebate Amount:</b>	<b>\$37,288.00</b>

The information contained herein is correct as at 12 Oct 2020

OK





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Oct 2020 / 17:33:48

Receipt Date/Time : 12 Oct 2020 / 17:33:48

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201012-003180

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ306S				
As at 09 Oct 2020/10:30:00				
Insurance Co: SOMPO INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - GBJ306S Enquiry Fee 20201012173304900416	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
527351XXXXXX2591		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**SATISFACTION AND DISCHARGE OF VEHICLE (AFTER REPAIR)**

I/We, M/9 Ban Chuan  
hereby confirm that the repair to my/our vehicle number 8LL537M has been completed to my/our satisfaction and I/We had collected my/our vehicle on the under mentioned date.

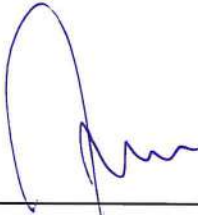
As such, I/We had return any replacement vehicle that has been given to me/us for the repair period. I/We also declare that the replacement vehicle has been driven in a law abiding manner and return in the condition when it was being handed over to me/us.

I/We shall remain liable for any parking offense ticket during the period of time when the replacement vehicle was in my/our possession and will promptly pay it off to the respective agency when being notified.

Dated this 20 day of Oct (month) 20 20 (year)

Vehicle's owner / driver name: M/9 Ban Chuan

Vehicle's owner / driver NRIC: 537P

  
\_\_\_\_\_  
Signature of vehicle's owner / driver

**LETTER OF AUTHORISATION**

\_\_\_\_\_

\_\_\_\_\_ *coupo* \_\_\_\_\_

\_\_\_\_\_

Attention to Motor Claims Department

Dear Sirs,

Accident involving \_\_\_\_\_ *8LL537M 2 GBJ3068* \_\_\_\_\_  
on *09 Oct 2020* @ *Bendemeer Road* \_\_\_\_\_.

I/We am/are the registered owner/driver of vehicle number *8LL537M* which was involved in the above mentioned accident together with vehicle number *GBJ3068* which was insured by you.

I/We have/has irrevocably appoint and authorize **1<sup>st</sup> Auto Pro Pte Ltd** to demand claim (settle/receive) on behalf of us from the 3<sup>rd</sup> party/parties involved in the accident above.

As such, we hereby agree that any payment due to me/us from the aforesaid claim is to be paid to **1<sup>st</sup> Auto Pro Pte Ltd** directly. All payment cheques should be issued in favour of **1<sup>st</sup> Auto Pro Pte Ltd** and any inter-bank transfer payment shall be credited directly to their account number; **OCBC Current 712-058379-001**.

I/We hereby indemnify **1<sup>st</sup> Auto Pro Pte Ltd** against all claims and/or damages which may arise from all action taken for and/or my/our behalf.

I/We affirmed that the above mentioned statement are true and correct. This document was signed by me/us in a clear state of mind.

Dated this *09* day of *Oct* (month) 20 *20* (year)

Vehicle's owner name: \_\_\_\_\_ *Ng Ben Chuan* \_\_\_\_\_

Vehicle's owner NRIC: \_\_\_\_\_ *537R* \_\_\_\_\_

\_\_\_\_\_

*(Signature)*

Signature of vehicle's owner (claimant)  
(Company chop if applicable)





**1st Auto Pro Pte Ltd**  
We Believe In Service

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit  
Office @ #01-49 | WS @ #01-51/52  
Singapore 415875

Veh. No <i>SLL537M</i>	Rental Veh. No <i>SLP9927R</i>
Veh. M / M <i>Honda Vezel</i>	Rental Veh. M / M <i>Honda Vezel</i>

### VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		DRIVER'S PARTICULAR	
Name: <i>Ng Ban Chuan</i>	<input checked="" type="checkbox"/> SAME AS HIRER	Name:	
Address: <i>3 Petain Road #04-02 Singapore 208108</i>		Address:	
I/C: <i>537F</i>	D.O.B: <i>01 Dec 1972</i>	I/C:	D.O.B:
Contact: <i>9430 8802</i>	Pass Date: <i>04 May 2002</i>	Contact:	Pass Date:

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	

RENTAL DETAILS			
Mileage Out		Mileage In	
Date Out	<i>10 Oct 2020</i>	Date In	<i>20 Oct 2020</i>
Time Out	<i>1000</i>	Time In	<i>2000</i>
ASSIGNED BY	REMARKS	CHECKED BY	REMARKS

RENTAL CHARGES						PETROL / DIESEL LEVEL					
Daily	@ \$	<i>180</i>	<i>10</i>	Days @	\$ <i>1800</i>	OUT	E	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{3}{4}$	F
Weekly	@ \$			Wks @	\$	IN	E	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{3}{4}$	F
Monthly	@ \$			Mth @	\$						
Hours	@ \$			Hrs @	\$						
*Inclusive of additional charges (if any)						Petrol Charges: YES NO AMT: _____ CDW: YES NO AMT: _____ Security Deposit: YES NO AMT: _____ Advance Payment: YES NO AMT: _____					
Payment	CASH	NETS	CHQ	VISA	MAST						
Bank / Cheque No											

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tendered accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to 1<sup>st</sup> Auto Pro Pte Ltd in connection with this agreement are true and accurate.

**IMPORTANT INFORMATION (To be go through by the personal of 1<sup>st</sup> Auto Pro Pte Ltd to the hirer and/or driver upon leasing of vehicle)**

- ❖ Only persons above 26 and below 65 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- ❖ Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company 1<sup>st</sup> Auto Pro Pte Ltd.
- ❖ Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- ❖ Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- ❖ The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- ❖ In case of any accident, the hirer MUST report to 1<sup>st</sup> Auto Pro Pte Ltd immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- ❖ In view of all accident, the hirer will bear the full responsibility for the SGD\$3000/- excess payable to 1<sup>st</sup> Auto Pro Pte Ltd and also the first SGD\$3000/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
	<b>1ST AUTO PRO PTE LTD</b> <b>201702200K</b> <b>8 KAKI BUKIT AVE 4</b> <b>#01-49 SPORE (415875)</b>
Signature of hirer / driver (company stamp if any)	For and on behalf of 1AP (authorised signature only)



# 1st Auto Pro Pte Ltd

We Believe In Service

8 KAKI BUKIT AVENUE 4  
PREMIER @ KAKI BUKIT  
OFFICE @ #01-49 | WS @ #01-51&52  
SINGAPORE 415875

Contact:  
86146767 (Sean Lian)  
91883197 (Christina Tan)

Email:  
CLAIMS@1AP.COM.SG  
UEN:  
201702200K

## Bill To:

SOMPO INSURANCE SINGAPORE PTE LTD  
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWER  
SINGAPORE 048623

## Invoice

Inv No :	IC100069
Date :	14-12-20

Attn:	Contact	Veh Number	Make Model	Terms
		SLL537M	HONDA VEZEL	C.O.D.

Description	Amount (\$\$)
ACCIDENT INVOLVING SLL537M / GBJ306S ON 09 OCT 2020 @ BENDEMEER ROAD INCLUSIVE OF SUPPLYING PARTS, LABOUR, PANEL BEATING AND SPRAY PAINTING LUMP SUM REPAIR	\$5,400.00
LTA SEARCH FEE	\$7.45

Reference: 1AP-202010-13	Total	\$5,407.45
	Less: Deposit / Payment	\$0.00
	Balance Due	\$5,407.45

E. & O. E

Payment method: Please make all cheque payable to 1st Auto Pro Pte Ltd  
OCBC Current 712-058379-001  
Paynow UEN 201702200K  
Paylah number 91883197

THANK YOU FOR YOUR BUSINESS!