

Jia Le (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Tuesday, 20 October 2020 2:39 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Karen Tan
Subject: RE: SURVEY ASSESSMENT - D20004119MFSH/1 // EXPRESS SETTLEMENT

Dear Jia Le,

Noted with thanks.

Chris Lim
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 20 October 2020 2:34 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20004119MFSH/1 // EXPRESS SETTLEMENT

Dear Chris,

Workshop decided to hand over to lawyer. As such, we will submit our survey report for closure.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) [<mailto:ChrisLim@msfirstcapital.com.sg>]
Sent: Tuesday, 13 October 2020 5:08 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Karen Tan
Subject: RE: SURVEY ASSESSMENT - D20004119MFSH/1 // EXPRESS SETTLEMENT

Dear Jia Le,

Attached herewith our insured GIA report.

Regards

Chris Lim
Motor Claims Dept.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 13 October 2020 5:05 pm

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004119MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20004119MFSH

LKK REF: CC4/FCI20011001/Ads3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLZ 1527L at M/s AUTOMOBILE HUB ENTERPRISE on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 **Email:** SuLi@lkkauto.com **Fax :** 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)
Sent: Monday, 12 October 2020 5:23 PM
To: 'Claim Workflow System'; assignments
Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG; Admin A
Subject: RE: SURVEY ASSESSMENT - D20004119MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Monday, 12 October 2020 5:13 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20004119MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

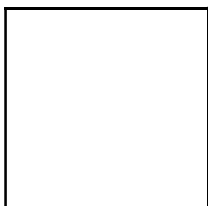
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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