

Khanchna (LKK Auto)


From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, October 30, 2020 8:57 AM
To: Khanchna (LKK Auto)
Cc: Karen Tan; Admin A
Subject: RE: Our Ref : D20004123MFSH / Accident Involving SHD4947B & YM706H along Tuas South Street to Tuas South Avenue 5 on 08/10/2020.

Dear Khanchna,

Since no survey was done yet, kindly close the file at your end as we had deny liability on the 22nd Oct 2020.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  **Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 29 October 2020 5:26 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : D20004123MFSH / Accident Involving SHD4947B & YM706H along Tuas South Street to Tuas South Avenue 5 on 08/10/2020.

Dear Chris,

We refer to the above matter and your e-mail below.

Based on our records, no survey done yet.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd


DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: 29 October 2020 5:00 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: FW: Our Ref : D20004123MFSH / Accident Involving SHD4947B & YM706H along Tuas South Street to Tuas South Avenue 5 on 08/10/2020.

Dear Khanchna,

Kindly revert. Tks.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Lim Gan Koon (Chris)
Sent: Wednesday, 28 October 2020 3:19 pm
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: FW: Our Ref : D20004123MFSH / Accident Involving SHD4947B & YM706H along Tuas South Street to Tuas South Avenue 5 on 08/10/2020.

Dear Khanchna,

Is there any prelim or survey report for this matter?

Regards

Chris Lim
Motor Claims Dept.

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From: Lim Gan Koon (Chris)
Sent: Thursday, 22 October 2020 4:26 pm
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: FW: Our Ref : D20004123MFSH / Accident Involving SHD4947B & YM706H along Tuas South Street to Tuas South Avenue 5 on 08/10/2020.

Dear Khanchna,

Pls take note of the email below.

Regards

Chris Lim
Motor Claims Dept.

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From: Lim Gan Koon (Chris)
Sent: Thursday, 22 October 2020 4:17 pm
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: Our Ref : D20004123MFSH / Accident Involving SHD4947B & YM706H along Tuas South Street to Tuas South Avenue 5 on 08/10/2020.

Dear Catherine,

We refer to the above captioned matter.

Attached herewith the video footage of our insured.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

The video clearly show that our insured was travelling straight on the most left lane when your client came out of the slip rd without stopping to check for incoming vehicles on the main road hence causing the accident.

Base on the video footage, we cannot accept any liability on behalf of our insured.

Regards

Chris Lim
Motor Claims Dept.

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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Thursday, 22 October 2020 3:53 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: Accident Involving YM706H and SHD4947B along Tuas South Street to Tuas South Avenue 5 on 08/10/2020 (TP Claim)

Dear Chris,

Kindly update liability for this case.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Sent: Monday, October 12, 2020 3:56 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: Accident Involving YM706H and SHD4947B along Tuas South Street to Tuas South Avenue 5 on 08/10/2020 (TP Claim)

Dear Catherine,

We are still waiting for the video footage from CDGE, which may take up from 1 to 3 weeks.

Regards

Chris Lim
Motor Claims Dept.

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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Monday, 12 October 2020 3:42 pm
To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: Accident Involving YM706H and SHD4947B along Tuas South Street to Tuas South Avenue 5 on 08/10/2020 (TP Claim)

Dear Chris,

Thank you for your email.

Kindly provide the In car video footage for the SHD4947B which showing him is on the left lane as my customer mention SHD4947B is from middle lane change to left lane.

Your kind assistance is much appreciated.

Thank you.

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Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Sent: Monday, October 12, 2020 3:18 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: FW: Accident Involving YM706H and SHD4947B along Tuas South Street to Tuas South Avenue 5 on 08/10/2020 (TP Claim)

Dear Catherine,

We refer to the above cited matter.

Attached herewith the GIA report of our insured.

Liability is unclear as of now.

Pls provide evidence to proof otherwise if have.

Thank you.

Chris Lim
Motor Claims Dept.

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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Monday, October 12, 2020 2:53 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>
Subject: RE: Accident Involving YM706H and SHD4947B along Tuas South Street to Tuas South Avenue 5 on 08/10/2020 (TP Claim)

Dear Officer-in-Charge,

Any update for this claim?

Thank you.

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Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |

From: Catherine Chong Kai Ling
Sent: Friday, October 9, 2020 5:16 PM
To: 'MotorClaims@msfirstcapital.com.sg' <MotorClaims@msfirstcapital.com.sg>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>
Subject: RE: Accident Involving YM706H and SHD4947B along Tuas South Street to Tuas South Avenue 5 on 08/10/2020 (TP Claim)

Dear Officer-in-Charge,

Our customer **LOCHERS TRADING**, had made an accident reporting with us and would like us to handle his 3rd party claim against SHD4947B.

Attached above is our customer' s SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at GOLDBELL TUAS for PRS and direct settlement.

Kindly contact our Motor Claims Officer Ms. Catherine for survey arrangement because vehicle is still with customer.

Thank you.

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Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

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