

## Su Li (LKK Auto)

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**From:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Thursday, 15 October 2020 4:20 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Su Li (LKK Auto); Admin A; Karen Tan  
**Subject:** FW: SURVEY ASSESSMENT - D20004123MFSH/1 // EXPRESS SETTLEMENT  
**Attachments:** TP GIA REPORT.PDF; IV SHD4947B.pdf

Dear Khanchna,

Attached herewith our insured GIA report.

Regards

Chris Lim  
Motor Claims Dept.

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Thursday, 15 October 2020 4:14 pm  
**To:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>  
**Subject:** RE: SURVEY ASSESSMENT - D20004123MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20004123MFSH**  
**LKK REF: CC4/FCI20010993/ks3**

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s GOLDBELL ENGINEERING PTE LTD and TP repairer proposed for EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**  
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 12 October 2020 4:14 PM

**To:** 'Claim Workflow System'; assignments

**Cc:** CHRISLIM@MSFIRSTCAPITAL.COM.SG; Admin A

**Subject:** RE: SURVEY ASSESSMENT - D20004123MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Monday, 12 October 2020 4:09 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [CHRISLIM@MSFIRSTCAPITAL.COM.SG](mailto:CHRISLIM@MSFIRSTCAPITAL.COM.SG)

**Subject:** PRI: SURVEY ASSESSMENT - D20004123MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

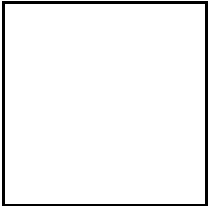
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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