

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 17 November 2020 9:04 AM
To: Vic Alpeh S. Sanghilan
Cc: Admin A; Jason Tea
Subject: RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20004110MFSH/1 // EXPRESS SETTLEMENT

Dear Vic,

Please be informed that third party has converted to OD claim. Therefore, we will proceed to submit our survey report for closure.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [mailto:VicSanghilan@msfirstcapital.com.sg]
Sent: Monday, 26 October 2020 3:16 PM
To: Su Li (LKK Auto); Jia Le (LKK Auto)
Cc: Admin A; Jason Tea
Subject: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20004110MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li / Jia Le,

We refer to your below email.

Please be informed that liability is against our Insured and please proceed with Express Settlement.

Kindly verify damage consistency to TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 22 October 2020 2:37 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20004110MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20004110MFSH
LKK REF: CC4/FCI20010991/Uds3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SKN 8797C at M/s KAH MOTOR.CO.SDN.BHD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 **Email:** SuLi@lkkauto.com **Fax :** 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]
Sent: Wednesday, 14 October 2020 4:58 PM
To: Admin-D (LKKAuto); assignments
Cc: Admin A; Jason Tea
Subject: RE: SURVEY ASSESSMENT - D20004110MFSH/1

Dear LKK,

We refer further to your below email.

Please be informed that our Insured Driver reported “very slight scratch” onto the TP vehicle.

As such, please verify the damage consistency to the TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: admin <admin-d@lkkauto.com>

Sent: Monday, 12 October 2020 3:55 pm

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM

Cc: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; admin-a@lkkauto.com

Subject: RE: SURVEY ASSESSMENT - D20004110MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 12 October 2020 3:36 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004110MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

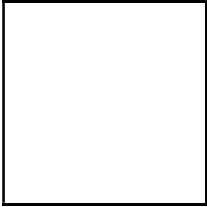
Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848
Fax : 6507 3849

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