

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG20010988/GS3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0761/2020/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

7-Apr-2021
1

Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMF 9994 L - Audi Q5 SPORT 2.0 TFSI QU S-TRONIC

With reference to the above-mentioned vehicle, no. **SMF 9994 L**, claimant, **Mr. Lee Kin Hong Thomas**, please find the related document per attached.

1. A copy of the Original invoice no. 85016149 – S\$ 10,717.80.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 600.00 (S\$ 150.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMF 9994 L

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LEE KIN HONG THOMAS (the third party claimant) of 49 Hume Avenue,
#03-03, Singapore 598749 (address), owner of SMF9994L (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMF9994L that was damaged pursuant to the accident which occurred on 11/10/2020
(date) along BLK 212 TOA PAYOH LORONG 8 & CARPARK (location) involving vehicle no/s
GBG3880X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 7th (day) of Apr (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **Premium Automobiles Pte Ltd** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$10,717.80** (Repair Cost), **S\$600.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SMF 9994L** that was damaged pursuant to the accident which occurred on **11/10/2020** (date) along **LORONG 8 TOA PAYOH HAWKER CENTRE** (location) involving vehicle no/s **GBG 3880X**.

This is pursuant to the inspection conducted on **13/10/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LEE KIN HONG THOMAS** ("the third party claimant") of vehicle no. **SMF 9994L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMF 9994L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21st (day) of Apr (month) 2021 (year)



LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**WITHOUT PREJUDICE
TO INJURY CLAIM**

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:35

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016149 Date : 01/04/2021 Order : SMF9994L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMF9994L (V 37394) Regn Date: 30/11/2018 Mileage: 38270 WIP No.: 52787
Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZF2J2125132 Engine: DAX 030893 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW BONNET. TO REPAIR FRONT BUMPER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY BONNET AND BOTH FRONT WHEEL ARCH TRIMS.	950.00	1.00	950.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A853651J RP5	GRILLE(LAST) Less 020%	1.00	3490.00	2,792.00
X	A80A853736 2ZZ	INSCRIPTION 'QUATTRO Less 020%	1.00	94.20	75.36
X	A80A853692	PLATE AP Less 020%	1.00	241.00	192.80
X	A80A823029 STL	HOOD Less 020%	1.00	4012.00	3,209.60
X	A80A823125	PROTECTION Less 020%	1.00	27.30	21.84
X	A80A823126	PROTECTION Less 020%	1.00	26.90	21.52
X	A80A823124	PROTECTION Less 020%	1.00	26.90	21.52
X	A80A853717E GRU	COVER(LAST) Less 020%	1.00	625.00	500.00
X	A80A853718E GRU	COVER(LAST) Less 020%	1.00	625.00	500.00

Parts 7,334.64
Labour 0.00
Sublet 2,682.00
Menus 0.00
Lubricant 0.00



Sub-Total 10,016.64
7% GST 701.16
Grand Total 10,717.80

Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202011-0119

Hirer's Name MR. LEE KIN HONG THOMAS		Date of Birth 16.07.65	Passport/ Nric No. S1700439E	Nationality S'pore
Address 49 HUME AVE #03-03		Occupation	Driving Licence No.	Date of Expiry
Postal Code 5918749		Contact No.	Mobile Phone No. 97303690	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT	Date 24.11.2020	Time 0840	Mileage KM	E	1/4	1/2	3/4	F
CHECK IN	Date 27.11.20	Time 5.11pm	Mileage KM	Remarks				

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4	@ \$150	600
DISCOUNT			
GST @ 7%			
TOTAL			600
EXTENSION			¥103695
JONY Audi - Clean TP 202011-0164			
SMR9994L			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set out hereafter.
I/We declare that all information given on this form is true and accurate.

[Signature]
Hirer's Signature

[Signature]
Joint Hirer's / Guarantor's Signature

[Signature]
for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMR 84586	MODEL
FROM 24.11.2020	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**LEE KIN HONG THOMAS**

NO. 49 #03-03
HUME AVENUE
SINGAPORE 598749

ATTN : LEE KIN HONG THOMAS

INVOICE : AR2011-0253
DATE : 28/11/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202011-0119

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SMS8458G 560.75
Make / Model :
Rental Dates : Rental Billing From 24/11/2020 To 27/11/2020 (Inclusive)
Period : 4 days
Rental Rate : S\$ 150.00 Per Day (Including GST)
Reference No : SMF9994L

AMOUNT : S\$
SIX HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 560.75
GST 7% : 39.25

TOTAL S\$: 600.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official USE Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

Hirer:

LEE KIN HONG THOMAS

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : 202011-0164
Account of : LEE KIN HONG THOMAS
Date Issued : 28/11/2020
Vehicle Reg No. : SMS8458G
Rental Dates : 24/11/2020
Amount Received : S\$ 600.00
Payment Type: : VISA V103695
Payment for Invoice : AR2011-0253
Comments :

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 28/11/20 TIME: 09:03:32
BTM NUM: 000693 INV NUM: 003695
MID : 000702053084422 TID : 72205400

SALE

Card Num: **** * 9957 Manual

REF NUM: 090332006175 Card TYPE: VISA
APPR CODE: 007637 TRC NUM: 006175
EXP DATE: **/**

TOTAL: SGD 600.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FORMS 1.5.5.AG

TOTAL AMOUNT RECEIVED

S\$

600.00

* This is a computer generated document. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-123044

Date of Request: 12/10/2020

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 12/10/2020
Enquiry By Tony Foong Chin Fong
TP Vehicle No. GBG3880X
Accident Date 11/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG3880X	AIG Asia Pacific Insurance Pte. Ltd.	02/08/2020-01/08/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-123044

Date of Request: 12/10/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 12/10/2020
Enquiry By Tony Foong Chin Fong
TP Vehicle No. GBG3880X
Accident Date 11/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20010988/Ags3

16 OCTOBER 2020

SATOYU TRADING PTE LTD

DRIVER: LIN NYAN HTAY

24 Wholesale Centre

#01-188 Pasir Panjang Wholesale Centre

Singapore 110024

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 3880X & SMF 9994L ON 11/10/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMF 9994L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SMF9994L (5804691824SG)**

[GBG3880X]

TP

LEE KIN HONG THOMAS

Oct 11 2020 11:45AM

[SATOYU TRADING PTE LTD]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 21/04/2021 07:31 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11319.80) - SMF9994L - Claim Handler: MdNoor, Norsiah

Approved:11319.80.