## Su Li (LKK Auto)

From: Su Li (LKK Auto)

Sent: Thursday, 15 October 2020 1:57 PM

To: 'GERALD POH WEE BIN'; Cecilia Chong (LKK Auto)

Cc: 'MT\_Claim\_SG'; Admin A

Subject: RE: 3rd party direct settlement SLZ6073X & your insured

SLX7237U/DOA:11/10/2020/Est \$ [External General] LKK REF: CC4/LPC20010986/R1qs3

Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advic.pdf; TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLZ 6073X at M/s KAH MOTOR CO SDN BERHAD on a WP basis and TP repairer proposed for a direct settlement.

## **Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

### LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

**Sent:** Monday, 12 October 2020 2:21 PM **To:** 'GERALD POH WEE BIN'; assignments

Cc: 'MT Claim SG'; Admin A

Subject: RE: 3rd party direct settlement SLZ6073X & your insured SLX7237U/DOA:11/10/2020/Est \$ [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 13/10/2020.

#### BEST REGARDS

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

**Sent:** Monday, 12 October 2020 2:17 PM **To:** 'Ng Sin Hai' < <a href="mailto:shng@honda.com.sg">shng@honda.com.sg</a>>

Cc: MT\_Claim\_SG < <a href="mt\_claim@lonpac.com">mt\_claim@lonpac.com</a>; 'assignments@lkkauto.com' < <a href="mt\_assignments@lkkauto.com">assignments@lkkauto.com</a>>

Subject: RE: 3rd party direct settlement SLZ6073X & your insured SLX7237U/DOA:11/10/2020/Est \$ [External General]

# **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: 20/20/20/VP05/023761

Dear Sin Hai,

Our insured has not lodged the accident report and we are unable to comment on liability yet.

Nevertheless, we have appointed LKK Auto Consultants Pte Ltd to proceed with the survey.

Aside to LKK - Attn: Summer

Please liaise with the workshop for the survey.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ng Sin Hai [mailto:shng@honda.com.sg]
Sent: Monday, 12 October 2020 1:27 pm
To: MT Claim SG <mt claim@lonpac.com>

Subject: RE: 3rd party direct settlement SLZ6073X & your insured SLX7237U/DOA:11/10/2020/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SLZ6073X to file a 3rd party claim against your insured vehicle SLX7237U and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

Please arrange for a survey on 13/10/2020 morning.

Thank you and have a nice day, ©

Warmest Regards,

Ng Sin Hai

Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937

DID: 6471 5419 HP: 9072 1769

E-mail: shng@honda.com.sg



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