

**Shiau Chan (LKKAuto)**

---

**From:** WANG Peter <peter.wang@axa.com.sg>  
**Sent:** Monday, 9 November 2020 4:36 PM  
**To:** Yvonne Wong (LKK Auto)  
**Cc:** SUR; filenet-ctom-p-sg  
**Subject:** S9M01G23\_OD SURVEY\_REPAIR MARGIN CHECK\_RE: New message for service request 183940, \_vehicle number SJQ5827R

Dear Yvonne

Thank you for the update.

We have already arranged insured to self-scrap the vehicle to avoid additional penalty (loss of rebate) by LTA.

Meanwhile, please assist to finalise your IA and upload documents into Smartclaim. Please also clarify on the following two matters:

1. If there was any abnormality / mechanical issues detected; 2. If the MV & rebate below was based on the date of loss on 5 Mar 2019; 3. If your surveyor recommended a TL or CTL settlement (vehicle was already deregistered last year).

Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: peter.wang@axa.com.sg  
www.axa.com.sg

We remain available to serve you during the circuit breaker period. For AXA's COVID—19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.

Please consider the environment before printing this message This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

-----Original Message-----

From: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>  
Sent: Monday, November 9, 2020 12:40 PM  
To: WANG Peter <peter.wang@axa.com.sg>  
Cc: SUR <sur@lkkauto.com>  
Subject: [EXTERNAL] RE: New message for service request 183940, vehicle number SJQ5827R

Hi Peter

The valuation of SJQ5827R are as below:

Market Value : \$5,500.00 (estimated)  
LTA : \$5,394.00 (estimated)  
Nett : \$106.00

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Celine Fong (LKKAuto)

Sent: Thursday, October 29, 2020 2:40 PM

To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Subject: FW: New message for service request 183940, vehicle number SJQ5827R

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>

Sent: Thursday, 29 October 2020 8:36 AM

To: assignments <assignments@lkkauto.com>

Subject: New message for service request 183940, vehicle number SJQ5827R

AXA Insurance has sent you a message for claim number S9M01G23.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.