

Our Ref : T 1020 / SHD3314J /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 1-Nov-2020

## COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3314J YOUR INSURED SMF6504M  
AND OTHER \_\_\_\_\_ ON 10-Oct-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD3314J** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SMF6504M** we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 6,393.59
2	5 days Loss of Rental @ \$ 128.40 per day	\$ 642.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		<b>\$ 7,037.59</b>

### HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
	<b>Total Claims :</b>	<b>\$ 7,437.59</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMF6504M
- c) GIA / Police report/s of : SHD3314J
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

**ComfortDelGro Engineering Pte Ltd**  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHD3314J , SMF6504M **ON 10-Oct-20 09:25**  
**ALONG** **ALONG BUKIT TIMAH RD AT T-JUNCTION OF RACE COURSE RD**

I / We **ANG WHEE WAH** (Hirer) NRIC No.: **SXXXX032Z**

and/or (Relief) NRIC No.: **SXXXX032Z**

Taxi Number **SHD3314J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

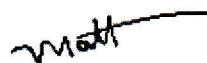
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-Oct-2020**

Name of Hirer **ANG WHEE WAH**

Hirer NRIC **SXXXX032Z**

Signature :



Address **642 HOUGANG AVENUE 8 #09-201**  
**530642**

Contact No. **96794880**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **COMFORTDELGRO ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 7,150.00** (Global Sum) for vehicle no. **SHD 3314J** that was damaged pursuant to the accident which occurred on **10/10/2020** (date) along **BUKIT TIMAH RD AT T-JUNCTION OF RACE COURSE** (location) involving vehicle no/s **SMF 6504M**.

This is pursuant to the inspection conducted on **12/10/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (“the third party claimant”) of vehicle no. **SHD 3314J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3314J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4TH (day) of MARCH (month) 2021 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

*“The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document”*

**Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD**



## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3314J

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
24.10.2018

CHASSIS CODE  
KMHC851CVKU114995

INV. NO/DATE  
91530051 27.10.2020

JOB NO.  
305427345

ODOMETER READING

DATE/TIME IN  
10.10.2020 10:05

Description : 3P 10.10.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2534	IONIQV2&3 COVER-FR BUMPER#	1	430.90	20.00	344.72
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-3918	IONIQVC BRACKET-FR BUMPER SIDE RH	1	28.00	20.00	22.40
0004	04-01-0104-2971	IONIQVC BRACKET-FR BUMPER SIDE SUPT RH	1	35.00	20.00	28.00
0005	04-01-0104-2417	IONIQVC MOULDING-FRT BUMPER CTR	1	85.10	20.00	68.08
0006	04-01-0104-2915	IONIQV1-3 LAMP ASSY-HEAD RH#	1	1,993.65	20.00	1,594.92
0007	04-01-0104-4991	IONIQV1-3 LAMP ASSY-DAY RUNNING LIGHT RH	1	642.50	20.00	514.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91530051	6,393.59	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3314J

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
24.10.2018

CHASSIS CODE  
KMH851CVKU114995

INV. NO/DATE  
91530051 27.10.2020

JOB NO.  
305427345

ODOMETER READING

DATE/TIME IN  
10.10.2020 10:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
0008	04-01-0104-0633	IONIQV1-3 MOULDING-FRONT BUMPER RH	1	93.60	20.00	74.88
0009	04-01-0104-0634	IONIQVC GRILLE-FRONT BUMPER	1	186.90	20.00	149.52
0010	04-01-0104-3913	IONIQVC EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0011	04-01-0104-0641	IONIQVC CARRIER ASSY-FRONT END MODULE#	1	949.30	20.00	759.44
0012	04-01-0104-2419	IONIQVC BEAM COMPLETE-FR BUMPER	1	1,075.10	20.00	860.08
0013	04-01-0104-2361	IONIQV1-3 MOULDING-FRONT BUMPER CTR UPR	1	188.00	20.00	150.40
SUB-TOTAL			:			4,605.32

### JOB NATURE

0001 20-05 FRT FENDER ADVERTISEMENT 100.00 100.00

LOGO RH

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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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8010004	91530051	6,393.59	



GST REG. NO. M2-8921817-3

## TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3314J

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
24.10.2018

CHASSIS CODE  
KMH851CVKU114995

INV. NO/DATE  
91530051 27.10.2020

JOB NO.  
305427345

ODOMETER READING

DATE/TIME IN  
10.10.2020 10:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	L	PANEL BEATING(repair Bonnet)		640.00		640.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA		600.00		600.00
0004	17-01	CHECK ALL LIGHTING		30.00		30.00
SUB-TOTAL			:			1,370.00

Items total 5,975.32

Add GST @ 7.000 % 418.27

Invoice amount 6,393.59

Issued by : CHEWBEELENG 27.10.2020 10:59:34  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91530051	6,393.59	



Our Ref: CT20100158

Date: 16 October 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	10/10/2020 @ 09:25 hrs
ALONG	ALONG BUKIT TIMAH RD AT T-JUNCTION OF RACE
	COURSE RD
INVOLVING	SMF6504M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3314J** (the "Taxi"). The Taxi was hired to **ANG WHEE WAH IC NO SXXXX032Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$128.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







### Third Party Insurer Enquiry

Our Ref No: GR-20-122918  
Date of Request: 10/10/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 10/10/2020  
Enquiry By Huang XiaoYan  
TP Vehicle No. SMF6504M  
Accident Date 10/10/2020

SHD 3314 J

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMF6504M	AIG Asia Pacific Insurance Pte. Ltd.	20/11/2018-19/11/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



## TAX INVOICE

Our Ref No: GR-20-122918  
Date of Request: 10/10/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 10/10/2020  
Enquiry By Huang XiaoYan  
TP Vehicle No. SMF6504M  
Accident Date 10/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20010966/Egs3

21 OCTOBER 2020

**CHAI CHEE CHOY**

BLK 607 CHOA CHU KANG STREET 62

#07-127

Singapore 680607

Dear Sir/Madam,

**ACCIDENT INVOLVING SMF 6504M & SHD 3314J ON 10/10/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 3314J**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## Print Received Message

This mail is associated with :

**\*SHD3314J (4637045130SG)**  
**[SMF6504M]**

TP

COMFORT TRANSPORTATION PTE LTD

Oct 10 2020 9:00AM

[CHAI CHEE CHOY]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 02/02/2021 17:55 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$7150.00) - SHD3314J - Claim Handler: Loh, Chee-Heng

Approved:7150.00:for amicable settlement