

admin

From: Winnie Chua <pingping_chua@sg.msig-asia.com>
Sent: Friday, 9 October 2020 5:12 PM
To: assignments
Cc: Crystal Lee; Ong Zi Hui; Admin-D (LKKAuto); SUR
Subject: FW: Notice of Accident (Our ref: LWP/CHA/4545/20/sm) SDN1233S (MSIG) DOA: 29/09/20 GBG561L (Manual assigned to LKK, car is in)

Importance: High

Dear Sir (LKK)

Please attend to this survey/manual assignment soonest as car is in as spoken to Mr Caleb.

Choon Hock Motor Trading Co

BLK 176 SIN MING DRIVE, #05-05, SIN MING AUTOCARE, 575721 Sin Ming - Tel: 64530778.

We shall assign to you through merimen on next Monday, 12/10/20. Tks

Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | F: +65 6827 7800

| Co. Reg. No. 200412212G | msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua
Sent: Friday, 9 October 2020 5:01 PM
To: sukmei@lawrencelee.com.sg
Cc: info@lawrencelee.com.sg; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: Notice of Accident (Our ref: LWP/CHA/4545/20/sm) SDN1233S (MSIG) DOA: 29/09/20 GBG561L

Hi,

Thank you for your selection.

We will proceed to appoint/assign LKK – Mr Kenneth Kong via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Winnie Chua

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A Member of **MS&AD** INSURANCE GROUP

From: sukmei@lawrencelee.com.sg <sukmei@lawrencelee.com.sg>

Sent: Friday, 9 October 2020 4:58 PM

To: Winnie Chua <pingping_chua@sg.msig-asia.com>

Cc: info@lawrencelee.com.sg; Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: RE: Notice of Accident (Our ref: LWP/CHA/4545/20/sm) SDN1233S (MSIG) DOA: 29/09/20 GBG561L

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Winnie, Without prejudice save as to costs

We refer to your email of even date.

Please be informed that our client agrees to use Mr Kenneth Kong to conduct the joint pre-repair survey as a single joint expert.

Kindly proceed to appoint him to carry out the survey within two (2) working days.

Regards,

Lim Suk Mei (sukmei@lawrencelee.com.sg)

Paralegal

For and On Behalf of

Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

From: Winnie Chua <pingping_chua@sg.msig-asia.com>

Sent: Friday, 9 October 2020 2:55 PM

To: sukmei@lawrencelee.com.sg

Cc: info@lawrencelee.com.sg; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: Notice of Accident (Our ref: LWP/CHA/4545/20/sm) SDN1233S (MSIG) DOA: 29/09/20 GBG561L

Hi,

We refer to your email/faxed dated 09/10/20.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) William Ng
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Tay Beng Hee

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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From: sukmei@lawrencelee.com.sg <sukmei@lawrencelee.com.sg>
Sent: Friday, 9 October 2020 2:45 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Claims SG <claims@sg.msig-asia.com>; info@lawrencelee.com.sg
Subject: Notice of Accident (Our ref: LWP/CHA/4545/20/sm)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

**NOTICE OF ACCIDENT PURSUANT TO THE NIMA PROTOCOL
ACCIDENT ALONG ANG MO KIO AVE 5 ON 29.09.2020 INVOLVING GBG561L & SDN1233S**

We are instructed by SA Cars Pte. Ltd. to notify you of the abovementioned road traffic accident involving our client's vehicle registration number GBG561L and vehicle registration number SDN1233S owned by your insured and driven by his servant/agent one Andrew Ang at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

We do hereby notify you that our client's damaged vehicle may be inspected at the workshop at M/s Choon Hock Motor Trading Co. at Blk 1 Sin Ming Industrial Estate Section C #01-129 Singapore 575636 (contact person: Caleb, phone: 6453 0778).

Kindly revert within two (2) working days by fax 6533 3689 or email to sukmei@lawrencelee.com.sg.

Regards,

Lim Suk Mei (sukmei@lawrencelee.com.sg)

Paralegal

**For and On Behalf of
Lee Wee Peng Lawrence**

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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