

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 12 October 2020 5:29 PM
To: Claims; Admin-D (LKKAuto); Admin A; SUR
Subject: RE: OD CLAIM FOR SLN 3551 R ON 3/10/2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLN 3551R (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 12 October 2020 3:36 PM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLN 3551 R ON 3/10/2020

Dear Sir,

Not yet approve

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 12 October 2020 3:29 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLN 3551 R ON 3/10/2020

Dear LKK,

Any update on repair approval for this case ?

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 9 October 2020 10:55 AM

To: 'Summer Lee (LKK Auto)'; 'Admin A'; 'SUR'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SLN 3551 R ON 3/10/2020

Dear LKK,

Kindly find attached marked estimate by Adrian, Kindly assist on OD approval.

**Best Regards,
Kee Siang
Claims Advisor**

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 6 October 2020 6:54 PM

To: 'Summer Lee (LKK Auto)'; 'Admin A'; 'SUR'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SLN 3551 R ON 3/10/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 5 October 2020 5:01 PM

To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLN 3551 R ON 3/10/2020

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 9/10/2020, 10AM. Owner waiting.

Best Regards,

Syafiq

Claims Admin Assistant

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