

Our Ref : T 1020 / SHD4761U /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 21-Oct-2020

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4761U YOUR INSURED SLW1033K**  
**AND OTHER \_\_\_\_\_ ON 9-Oct-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHD4761U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLW1033K we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

- 1 Cost of Repair
- 2 6 days Loss of Rental @ \$ 128.40 per day
- 3 Survey Report Fees (*Surveyed by M/s LKK*)
- 4 GIA / LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing Fee

\$	7,947.10
\$	770.40
\$	-
\$	2.00
\$	-
\$	-
\$	8,719.50

**HIRER'S CLAIM**

- 7 6 days Loss of Income @ \$ 80.00 per days

\$ 480.00

**Total Claims : \$ 9,199.50**

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
  - b) LTA search slip/s of : SLW1033K
  - c) GIA / Police report/s of : SHD4761U
  - d) Letter of authority from owner / hirer / operator
- ( ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( ) PIR ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHD4761U , SLW1033K  
TEMPLE ST****ON 09-Oct-20 12:00**

I / We

**CHAM FOOK SIN FREDE...** (Hirer) NRIC No.: **SXXXX864H**

and/or

(Relief) NRIC No.: **SXXXX864H**

Taxi Number

**SHD4761U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**09-Oct-2020**

Name of Hirer

**CHAM FOOK SIN FREDERICK**

Hirer NRIC

**SXXXX864H**

Signature :



Address

**997A BUANGKOK CRESCENT #15-805  
531997**

Contact No.

**93633631**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,947.10** (Repair Cost), **S\$892.00** (Loss of <sup>Rental/</sup>Income), **S\$ 2.00** (Disbursement) for vehicle no. **SHD 4761U** that was damaged pursuant to the accident which occurred on **09/10/2020** (date) along **TEMPLE ST** (location) involving vehicle no/s **SLW 1033K**. This is pursuant to the inspection conducted on **09/10/2020** (date) at "the workshop".

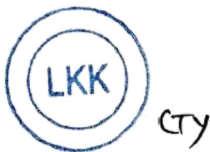
We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (the third party claimant") of vehicle no. **SHD 4761U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4761U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3rd (day) of February (month) **2021** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 09.10.2020

VEHICLE NO  
SHD4761U

INV. NO/DATE  
91528633 16.10.2020

MAKE  
HYUNDAI

JOB NO.  
305427256

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
14.05.2019

DATE/TIME IN  
09.10.2020 13:00

CHASSIS CODE  
KMH851CVKU146228

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2361	IONIQV1-3 MOULDING-FRONT BUMPER CTR UPR	1	188.00	20.00	150.40
0002	04-01-0104-2534	IONIQV2&3 COVER-FR BUMPER#	1	418.30	20.00	334.64
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	04-01-0104-0593	IONIQVC PANEL ASSY-FRONT DOOR LH#	1	1,797.20	20.00	1,437.76
0005	04-01-0104-0574	IONIQVC PANEL-FENDER LH#	1	490.70	20.00	392.56
0006	04-01-0104-2815	IONIQV1-3 LAMP ASSY-HEAD LH#	1	1,993.65	20.00	1,594.92
0007	04-01-0104-2871	IONIQVC BRACKET-FR BUMPER SIDE SUPT LH	1	28.00	20.00	22.40

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SPILL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91528633	7,947.10	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4761U

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
14.05.2019

CHASSIS CODE  
KMH851CVKU146228

INV. NO/DATE  
91528633 16.10.2020

JOB NO.  
305427256

ODOMETER READING

DATE/TIME IN  
09.10.2020 13:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
0008	04-01-0104-4891	IONIQV1-3 LAMP ASSY-DAY RUNNING LIGHT LH	1	642.50	20.00	514.00
0009	04-01-0104-3813	IONIQVC EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0010	03-01-0104-2061	IONIQV1&3 CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0011	28-01-0103-0003	(I40)FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0012	04-01-0104-0632	IONIQV1-3 MOULDING-FRONT BUMPER LH	1	186.90	20.00	149.52
0013	04-01-0104-0920	IONIQVC MOULDING ASSY-SIDE SILL LH	1	290.00	20.00	232.00
0014	19-01-0302-2022	PRIVC/IONIQ WL 195/65R15 RP26	1	108.00	0.00	108.00
SUB-TOTAL			:			5,327.20

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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8010004	91528633	7,947.10	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4761U

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
14.05.2019

CHASSIS CODE  
KMHC851CVKU146228

INV. NO/DATE  
91528633 16.10.2020

JOB NO.  
305427256

ODOMETER READING

DATE/TIME IN  
09.10.2020 13:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	L	FRONT FENDER ADVERTISEMENT LH		100.00		100.00
0002	L	FRT DOOR ADVERTISEMENT LH		100.00		100.00
0003	PB	PANEL BEATING		960.00		960.00
0004	SP	SPRAY PAINTING		800.00		800.00
0005	L	REMOVE/REFIX DOOR ASSY		50.00		50.00
0006	17-01	CHECK WIRING		30.00		30.00
0007	L	WHEEL ALIGNMENT		60.00		60.00
SUB-TOTAL			:			2,100.00

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A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 4

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4761U

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
14.05.2019

CHASSIS CODE  
KMHC851CVKU146228

INV. NO/DATE  
91528633 16.10.2020

JOB NO.  
305427256

ODOMETER READING

DATE/TIME IN  
09.10.2020 13:00

Items total		7,427.20
Add GST @	7.000 %	519.90
Invoice amount		7,947.10

Issued by : CHEWBEELENG 16.10.2020 15:00:47  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91528633	7,947.10	

Our Ref: CT20100140

Date: 15 October 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      09/10/2020    @   12:00 hrs  
ALONG                              TEMPLE ST  
INVOLVING                        SLW1033K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4761U** (the "Taxi"). The Taxi was hired to **CHAM FOOK SIN FREDERICK IC NO SXXXX864H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible][illegible]

## Third Party Insurer Enquiry

Our Ref No: GR-20-122575

Date of Request: 09/10/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 09/10/2020

Enquiry By Catherine Por Moy Juan

TP Vehicle No. SLW1033K

Accident Date 09/10/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLW1033K	AIG Asia Pacific Insurance Pte. Ltd.	29/01/2020-28/01/2021	65-6419-3000

Thank You.

52047614

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



## TAX INVOICE

Our Ref No: GR-20-122575  
Date of Request: 09/10/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 09/10/2020  
Enquiry By Catherine Por Moy Juan  
IP Vehicle No. SLW1033K  
Accident Date 09/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## **Jasper Chua (LKK Auto)**

---

**From:** Jasper Chua (LKK Auto)  
**Sent:** Tuesday, 3 November 2020 2:15 PM  
**To:** PHILMING@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLW 1033K AND SHD 4761U ON 09/10/2020

**Our Ref: CC4/AIG20010922/Eba3**

03 NOVEMBER 2020

**TAN KWANG MING**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLW 1033K AND SHD 4761U ON 09/10/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## View Received Message

This mail is associated with :

**\*SHD4761U (3778008126SG)**  
**[SLW1033K]**

TP  
COMFORT TRANSPORTATION PTE LTD  
Oct 9 2020 12:00PM  
[TAN KWANG MING]  
ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on **01/02/2021 15:26 PM.**

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$8841.10) - SHD4761U - Claim Handler: Ler, Bernard-JQ

Approved:8841.10;Cost of Repair \$7,947.10 Loss of Income \$250.00 5 days @ S\$ 50/day Loss of Rental \$642.00 5 days @ S\$ 128.40/day LTA/ GIA Search Fee \$2.00 Total \$8,841.10

### DOCUMENTS SUMMARY

There are no documents.