

admin

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 9 October 2020 2:31 PM
To: Rico 60; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D203772/GBH3061M/LEWLC / FW: PRI for SMD 9581 E

WITHOUT PREJUDICE

Dear John,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Rico 60 <claims@rico60.com>
Sent: Friday, October 9, 2020 2:21 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203772/GBH3061M/LEWLC / FW: PRI for SMD 9581 E

Dear all,

Kindly have Steve Chen from LKK survey the said vehicle.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Jenny Lew](#)

Sent: Friday, 9 October 2020 12:35 PM

To: [Enquiry](#)

Cc: [Claims Dept of CTI](#)

Subject: RE: SNM20D203772/GBH3061M/LEWLC / FW: PRI for SMD 9581 E

Without Prejudice

Our reference: **SNM20D203772C02/ GBH3061M/lewl**

Your reference: **SMD9581E**

Dear Sirs / Madam,

ACCIDENT INVOLVING GBH3061M & SMD9581E on 08/10/2020

We refer to your email of 08/10/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, October 9, 2020 11:40 AM

To: Enquiry <claims@rico60.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203772/GBH3061M/LEWLC / FW: PRI for SMD 9581 E

Dear Jenny,

Please conduct PRS for **SMD9581E. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896172.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Enquiry <claims@rico60.com>

Sent: Thursday, 8 October 2020 5:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI for SMD 9581 E

Dear all,

Kindly arrange PRI for the said vehicle.

My client : SMD 9581 E

Your insured : GBH 3061 M

DOA : 08/10/2020 , 11:35am

Thank you.

Best Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

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