

Mei Kwan (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 12 October, 2020 10:47 AM
To: Claims Dept of CTI; Mei Kwan (LKKAUTO)
Subject: RE: SNM20D203782/PA8513P/CHNGPW / FW: Direct Settlement - Accident Involving PA8513P (OI : CTI - TBA) and SHC5601Y (TP : LKK REF - CC3/CTI20010916/Kda3) on 06/10/2020
Attachments: MRM54543099.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

[Confidential]

Dear Mei Kwan

Attached herewith our insured's sas report.

Please provide video footage for our consideration as there is conflicting version of both party report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 9 October 2020 6:31 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203782/PA8513P/CHNGPW / FW: Direct Settlement - Accident Involving PA8513P (OI : CTI - TBA) and SHC5601Y (TP : LKK REF - CC3/CTI20010916/Kda3) on 06/10/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D203782/PA8513P/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 9 October 2020 3:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: Direct Settlement - Accident Involving PA8513P (OI : CTI - TBA) and SHC5601Y (TP : LKK REF - CC3/CTI20010916/Kda3) on 06/10/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5601Y at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)