

## Hsiao Tong (LKKAuto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 2 February 2021 9:28 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SNM20D203814/C02/GBE4809H/THAMYL / FW: Direct Settlement - Accident Involving GBE4809H (OI : CTI - TBA) AND SBA5995S (TP : LKK REF - CC6/CTI20010913/Upa3) on 08.10.2020

[Confidential]

Hi Hsiao Tong

Please proceed with your recommendation.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Thanks.

**Pauline Tham**

Head of Motor Claims Section II  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, January 12, 2021 1:52 PM  
**To:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Subject:** O/R: SNM20D203814/C02/GBE4809H/THAMYL / FW: Direct Settlement - Accident Involving GBE4809H (OI : CTI - TBA) AND SBA5995S (TP : LKK REF - CC6/CTI20010913/Upa3) on 08.10.2020

LOD.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 12 January 2021 12:55 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] - SNM20D203814/GBE4809H/THAMYL / FW: Direct Settlement - Accident Involving GBE4809H (OI : CTI - TBA) AND SBA5995S (TP : LKK REF - CC6/CTI20010913/Upa3) on 08.10.2020

Your ref : **SNM20D203814/GBE4809H/THAMYL**  
LKK ref : CC6/CTI20010913/Upa3q2

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBE4809H(CTI) AND SBA5995S ON 08/10/2020**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour. We did clarify with insured the nature of the accident and he/she is aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer "**LEE BROTHERS AUTOMOTIVE PTE LTD**" at **\$10,678.45(all-in).**

The summary is as follows: -

|  | Amount Claimed | Amount Revised |
|--|----------------|----------------|
|--|----------------|----------------|

|                                      |              |                                  |
|--------------------------------------|--------------|----------------------------------|
| 1. Cost of Repair (w/GST)            | \$ 15,970.89 | \$ 9,202.00 (\$8,600.00 + 7%GST) |
| 2. Loss of Rental (8days x \$200.00) | \$ 1,600.00  | \$ 1,440.00 (8days x\$180.00)    |
| 3. LTA/GIA Search Fee                | \$ 36.45     | \$ 36.45                         |
| Total                                | \$ 17,607.34 | <b>\$ 10,678.45</b>              |

Surveyor recommended 6days for repair + 1Sunday + 1PRS = 8days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 8 January 2021 5:20 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203814/GBE4809H/THAMYL / FW: Direct Settlement - Accident Involving GBE4809H (OI : CTI - TBA) AND SBA5995S (TP : LKK REF - CC6/CTI20010913/Upa3) on 09.10.2020

Dear Sirs/Mdm,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** 19 October 2020 10:46 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: SNM20D203814/GBE4809H/THAMYL / FW: Direct Settlement - Accident Involving GBE4809H (OI : CTI - TBA) AND SBA5995S (TP : LKK REF - CC6/CTI20010913/Uka3) on 09.10.2020

[Confidential]

Hi Mei Kwan

Oi report attached for your view.

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Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
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**From:** Chong Boon Sen  
**Sent:** Monday, October 12, 2020 5:54 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203814/GBE4809H/THAMYL / FW: Direct Settlement - Accident Involving GBE4809H (OI : CTI - TBA) AND SBA5995S (TP : LKK REF - CC6/CTI20010913/Uka3) on 09.10.2020

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM20D203814/GBE4809H/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 12 October 2020 3:14 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBE4809H (OI : CTI - TBA) AND SBA5995S (TP : LKK REF - CC6/CTI20010913/Uka3) on 09.10.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SBA 5995S at M/s T K Lee Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)