

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 13 October 2020 11:17 AM
To: Don Bong Kiong Hua
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; SUR
Subject: RE: SLB6106L OD AIG (VEHICLE IN WORKSHOP) URGENT FOR SURVEY
Attachments: SLB6106L EST.pdf

Dear Don,

As instructed by our client, please proceed to repair the insured vehicle **SLB 6106L (Excess \$600/-)**.

Please take note that the labour cost change to \$1,800.00 instead of \$2,250.00 and 7 repair days instead of 9 days.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Sent: Tuesday, 13 October 2020 11:14 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SLB6106L OD AIG (VEHICLE IN WORKSHOP) URGENT FOR SURVEY

Importance: High

Hi Officer in Charge,

Please revert as we waiting for authorise repair.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys



From: Don Bong Kiong Hua
Sent: Monday, 12 October 2020 11:08 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SLB6106L OD AIG (VEHICLE IN WORKSHOP) URGENT FOR SURVEY
Importance: High

Hi Officer in Charge,

Please assist is the car authorize for repair. Please confirm the Excess.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys



From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Friday, 9 October 2020 1:47 PM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SLB6106L OD AIG (VEHICLE IN WORKSHOP) URGENT FOR SURVEY

This email was sent from outside of your organisation

Hi Don,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Sent: Friday, October 09, 2020 1:28 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: [EXTERNAL] FW: SLB6106L OD AIG (VEHICLE IN WORKSHOP) URGENT FOR SURVEY

Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the GIA report and estimate.

Kindly arrange for survey.

Vehicle already in workshop.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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 A member of The Associated Cycle & Carriage Associations

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