Asher Sng (LKKAuto)

From: Merina Chia < Merina Chia@msfirstcapital.com.sg>

Sent: Tuesday, 26 January 2021 3:38 PM

To: Admin A; Asher Sng (LKKAuto); Mei Kwan (LKKAuto); assignments

Subject: FW: REQUEST OF SURVEY REPORT-OUR REF:D20004074MFSH;ACCIDENT

INVOLVING SHA9475D AND SMG5414R ON 06-10-2020

Importance: High

Dear all,

We refer to our email dated 13.12.2020.

Please let us have the survey report & survey invoice upload to CWS for the above mentioned case on urgent basis.

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Sunday, 13 December 2020 9:17 PM **To:** ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims cws.motorclaims@msfirstcapital.com.sg Subject: REQUEST OF SURVEY REPORT-OUR REF:D20004074MFSH;ACCIDENT INVOLVING SHA9475D AND SMG5414R

ON 06-10-2020

Dear Sir,

We received LOD from workshop/solicitor.

Please let us have the Survey Report including Vehicle Inspection Photos & Survey Fees Invoice asap.

Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards, Motor Claims Department MS First Capital Insurance Ltd cwsmotorclaims@msfirstcapital.com.sg