# **Shirley Hiew (LKK Auto)**

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 October 2020 9:41 am

**To:** Koh, Victor-CK

Cc: SUR

**Subject:** RE: SLB1845U MV

Dear Victor,

According to our surveyor, Panel beating is \$650 per day and Spray Painting is \$550 per piece.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Koh, Victor-CK < Victor-CK.Koh@aig.com> Sent: Wednesday, 14 October 2020 3:35 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: SLB1845U MV

Hi,

Kindly advise what is the labour/day and spray painting/panel rate.

Thanks & Regards

#### Victor Koh AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120 Tel +65 6419 1785 | Fax +65 68357416 <u>Victor-ck.koh@aig.com</u> | <u>www.aig.com</u>

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Tuesday, October 13, 2020 4:37 PM

**To:** Koh, Victor-CK **Cc:** Lim, Kok-Chong; SUR

Subject: [EXTERNAL] RE: SLB1845U MV

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

According to our surveyor, MV should be \$ 58K and we will re-seek authorize approval from your side.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Koh, Victor-CK < <u>Victor-CK.Koh@aig.com</u>> Sent: Tuesday, 13 October 2020 3:08 pm

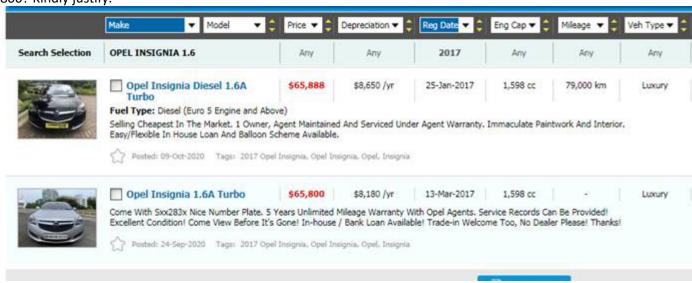
To: SUR < sur@lkkauto.com >

**Cc:** Lim, Kok-Chong < <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong < <a href="mailto:Lim@aig.com">Kok-Chong.Lim@aig.com</a>>

Subject: SLB1845U MV

Hi,

This is a march/2016 model how is it that your surveyor propose a MV of \$64,000.00 when a 2017 model selling at \$65,800? Kindly justify.



# Thanks & Regards

### Victor Koh AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120 Tel +65 6419 1785 | Fax +65 68357416 <u>Victor-ck.koh@aig.com</u> | <u>www.aig.com</u>

# IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## **IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply"

command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.