

**admin**

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 8 October 2020 3:50 PM  
**To:** Sim Teo Koon; 'S Three Automotive'; 'assignments'; SUR  
**Cc:** Claims Dept of CTI; Alfred Toh; Skylink Insurance; motor@insurehub.com.sg; Bokhari Makrob  
**Subject:** RE: SNM20D203754/GBH4178D/TOHHS / ACCIDENT INVOLVING GBH4178D & YP6815X ON 27-9-2020. O REF: JEQ/200664/1020/ S3

**YOUR REF: NEW MATTER**

**OUR REF: SNM20D203754C02/GBH4178D/tohhs – accident NOT reported**

**M/S LKK AUTO CONSULTANTS PTE LTD**

Dear Sirs

Please assist to arrange survey on YP6815X. (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Sim Teo Koon <tk\_sim@juseq.com.sg>  
**Sent:** Thursday, October 8, 2020 2:13 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'S Three Automotive' <admin@sthreeautomotive.com.sg>  
**Subject:** RE: SNM20D203754/GBH4178D/TOHHS / ACCIDENT INVOLVING YP6815X & GBH4178D ON 27-9-2020. O REF: JEQ/200664/1020/ S3

Dear Sirs,

We refer to your email.

Our client is agreeable to appoint **Kenneth Kong (LKK Auto Consultants Pte Ltd)** as a single joint expert.

Please be informed that our client's motor vehicle is available for inspection at the under-stated workshop: -

**S THREE AUTOMOTIVE RECOVERY PTE LTD**

Blk 8 Sin Ming Industrial Estate #01-64/66,

Singapore 575643

Tel: 6284 1542; Fax: 6487 5315

Regards,

Sim Teo Koon (On Behalf of Caleb Tan)

JusEquity Law Corporation.

Tel: 6506 6065, 6536 9339 Fax: 6536 5368

E-mail: [tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)

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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

**Sent:** 08 October 2020 12:23

**To:** [tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** SNM20D203754/GBH4178D/TOHHS / ACCIDENT INVOLVING YP6815X & GBH4178D ON 27-9-2020. O REF: JEQ/200664/1020/ S3

*Without Prejudice*

**YOUR REF: JEQ/200664/1020/ S3**

**OUR REF: SNM20D203754C02/GBH4178D/tohhs**

Dear Sirs

We refer to your email of 8 October 2020.

Take notice that we shall not be accepting your surveyors as SJE.

**While waiting for our Insured to file Accident Report, kindly note the following:**

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Claims Dept of CTI

**Sent:** Thursday, October 8, 2020 11:10 AM

**To:** Sim Teo Koon <[tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203754/GBH4178D/TOHHS / FW: ACCIDENT INVOLVING YP6815X & GBH4178D ON 27-9-2020. O REF: JEQ/200664/1020/ S3

Dear Alfred,

Please conduct PRS for **YP6815X. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh

**\*\*\* Kindly quote our reference number when replying.**

## NOTICE :

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Sim Teo Koon <[tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)>  
**Sent:** Thursday, October 8, 2020 10:59 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** ACCIDENT INVOLVING YP6815X & GBH4178D ON 27-9-2020. O REF: JEQ/200664/1020/ S3

Dear Sirs,

We act for the owner of vehicle no. **YP6815X**.

We hereby notify you of a road traffic accident **27 September 2020** at about **0545 hrs**, at PIE involving our client's vehicle and vehicle registration no. **GBH4178D** driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Sim Teo Koon (On Behalf of Caleb Tan)  
[JusEquity Law Corporation](http://JusEquityLawCorporation.com)  
133 New Bridge Road #10-03, Chinatown Point,  
Singapore 059413  
Tel: 6506 6065 / 6536 9339  
Fax: 6536 5368  
E-mail: [tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)

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