



SERVICE REQUESTS

MESSAGES

CLAIMS



# Service Request Details

Claim

SOM02V44

Reference

CC4/ASM20010869/Uga3q2

Loss Date

October 7, 2020

Report Date

Oct 8, 2020 8:52:47 AM

Request Date

January 6, 2021

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

## Actions

Next Step

Wait for: Approve invoice

Add Invoice

## Vehicle Information

Incident Vehicle Registration #

SLR5302J

Make

TPVD

Model

HONDA

## Service Address

, , ,

## Primary Contact/Insured

LIN SHUDUAN

BLK 124 MCNAIR ROAD, #07-25,  
320124, Singapore

AXA.RENEWAL@GNM.COM.SG

Claim Handler

KHONG Lynn  
68804892

lynn.khong@axa.com.sg

Additional Instructions

- 1
- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

|               |                                                                                                                                   |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">ASM-LKKInvoice1 - AC2100399.pdf</a> |
| TYPE          | Invoice                                                                                                                           |
| SUB-TYPE      | Surveyor/ Assessor expense                                                                                                        |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                 |
| DATE UPLOADED | January 20, 2021                                                                                                                  |

|          |                                                                                                                        |
|----------|------------------------------------------------------------------------------------------------------------------------|
| NAME     |  <a href="#">RENTAL RECEIPT.pdf</a> |
| TYPE     | Forms / Claim Documents                                                                                                |
| SUB-TYPE | Others                                                                                                                 |

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |                  |
|---------------|------------------|
| DATE UPLOADED | January 20, 2021 |
|---------------|------------------|

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|      |                                                                                                                     |
|------|---------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">LKKInspection.pdf</a> |
|------|---------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|          |        |
|----------|--------|
| SUB-TYPE | Others |
|----------|--------|

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |                  |
|---------------|------------------|
| DATE UPLOADED | January 20, 2021 |
|---------------|------------------|

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|      |                                                                                                                       |
|------|-----------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">LKKAdjustment1a.pdf</a> |
|------|-----------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|          |        |
|----------|--------|
| SUB-TYPE | Others |
|----------|--------|

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |                  |
|---------------|------------------|
| DATE UPLOADED | January 20, 2021 |
|---------------|------------------|

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|      |                                                                                                                    |
|------|--------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">GIA SEARCH.pdf</a> |
|------|--------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|          |        |
|----------|--------|
| SUB-TYPE | Others |
|----------|--------|

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED January 20, 2021

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NAME  [PAYMENT BREAKDOWN\\_EXPRESS SETTLEMENT FORM.pdf](#)

TYPE Forms / Claim Documents

SUB-TYPE Satisfaction / Discharge Voucher

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED January 20, 2021

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NAME  [AUTHORISATION TO ACT FORM.pdf](#)

TYPE Forms / Claim Documents

SUB-TYPE POA / Authority Letter

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED January 20, 2021

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NAME  [LETTER TO OI.pdf](#)

TYPE Letters and Correspondence

SUB-TYPE

Policy Holders / Insured

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

January 20, 2021

NAME

 [OI LOA.pdf](#)

TYPE

Reports &amp; Statement

SUB-TYPE

Others

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

January 8, 2021

NAME

 [LOI.pdf](#)

TYPE

Reports &amp; Statement

SUB-TYPE

Others

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

January 8, 2021

NAME

 [TP FINAL EST LIST.pdf](#)

TYPE

Reports &amp; Statement

...

Reports &amp; Statement

SUB-TYPE

Others

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

November 9, 2020

NAME

 [PARF\\_COE Rebate Enquiry \(2\).pdf](#)

TYPE

Reports &amp; Statement

SUB-TYPE

Others

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

November 9, 2020

NAME

 [LOD AND OTHER DOCUMENTS.pdf](#)

TYPE

Reports &amp; Statement

SUB-TYPE

Others

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

November 9, 2020

NAME

 [LKK RESURVEY PHOTO 2.pdf](#)

|               |                                   |
|---------------|-----------------------------------|
| TYPE          | Reports & Statement               |
| SUB-TYPE      | Others                            |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | November 9, 2020                  |

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|      |                                                                                                                              |
|------|------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">MANDATE IA DD 09112020.pdf</a> |
|------|------------------------------------------------------------------------------------------------------------------------------|

|               |                                   |
|---------------|-----------------------------------|
| TYPE          | Reports & Statement               |
| SUB-TYPE      | Others                            |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | November 9, 2020                  |

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|      |                                                                                                                 |
|------|-----------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">TP - IA.pdf</a> |
|------|-----------------------------------------------------------------------------------------------------------------|

|               |                                   |
|---------------|-----------------------------------|
| TYPE          | Forms / Claim Documents           |
| SUB-TYPE      | Assessment                        |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | October 9, 2020                   |

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|      |                                                                                                                          |
|------|--------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">LKK SURVEY PHOTO.pdf</a> |
|------|--------------------------------------------------------------------------------------------------------------------------|

TYPE

Forms / Claim Documents

SUB-TYPE

Others

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

October 9, 2020

NAME

 [LKK RESURVEY PHOTO.pdf](#)

TYPE

Forms / Claim Documents

SUB-TYPE

Others

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

October 9, 2020

NAME

 [GA551331-Policy\\_Schedule\[1\].pdf](#)

TYPE

Forms / Claim Documents

SUB-TYPE

Policy Schedule / Covernote / Certificate of insurance

AUTHOR

KUMAR Shailendra

DATE UPLOADED

October 8, 2020



|               |                                                                                                                                            |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">GIA SME2483X INSD.PDF</a>                     |
| TYPE          | Reports & Statement                                                                                                                        |
| SUB-TYPE      | GIA Report                                                                                                                                 |
| AUTHOR        | KUMAR Shailendra                                                                                                                           |
| DATE UPLOADED | October 8, 2020                                                                                                                            |
| NAME          |  <a href="#">GA551331-Certificate_of_Insurance[1].pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                                    |
| SUB-TYPE      | Policy Schedule / Covernote / Certificate of insurance                                                                                     |
| AUTHOR        | KUMAR Shailendra                                                                                                                           |
| DATE UPLOADED | October 8, 2020                                                                                                                            |
| NAME          |  <a href="#">GIA SLR5302J TP.PDF</a>                    |
| TYPE          | Reports & Statement                                                                                                                        |
| SUB-TYPE      | GIA Report                                                                                                                                 |
| AUTHOR        | KUMAR Shailendra                                                                                                                           |
| DATE UPLOADED | October 8, 2020                                                                                                                            |

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|               |                                                                                                                        |
|---------------|------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">PRI TP EMAIL PDF.pdf</a> |
| TYPE          | Letters and Correspondence                                                                                             |
| SUB-TYPE      | Workshop                                                                                                               |
| AUTHOR        | KUMAR Shailendra                                                                                                       |
| DATE UPLOADED | October 8, 2020                                                                                                        |

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|               |                                                                                                                    |
|---------------|--------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">PRI TP EMAIL.msg</a> |
| TYPE          | Letters and Correspondence                                                                                         |
| SUB-TYPE      | Third Party                                                                                                        |
| AUTHOR        | KUMAR Shailendra                                                                                                   |
| DATE UPLOADED | October 8, 2020                                                                                                    |

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