

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 02.11.2020

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMH 3603U / GBK 2826P ON 02.10.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SMH 3603U** , which was involved in the captioned accident with your insured vehicle no: **GBK 2826P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 4,066.00
2) Loss of Rental	\$ 720.00
	<u>\$ 4,786.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 08.10.2020

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMH 3603U / GBK 2826P

ALONG Joo chiat lane

ON 02.10.2020

I/We, Tan Wai Siong

of (NRIC No./ROC No.) S7588985 B

of Blk 108A Canberra Walk #05-09 Singapore 751108

owner of vehicle no. SMH 3603U in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMH 3603U at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Tan Wai Siong

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00057092000 Claim No : SNM20D203728/GBK2826P/THAMYL

Claimant : TAN WAI SIONG

Amount : S\$2,400.00
SINGAPORE DOLLARS TWO THOUSAND AND FOUR HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMH 3603U

Insured Vehicle No. : GBK 2826P

Date of Loss : 02/10/2020

Place of Accident : JOO CHIAT LANE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SKYLINK VEHICLE RENTAL PTE LTD

Driver Name : TAN YUE TINK (CHEN YUTING)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,400.00
=====	
TOTAL	S\$ 2,400.00
=====	

Claimant Name: TAN WAI SIONG

NRIC No : SXXXX985B

Signature : 

Date : 10/03/2023

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22029

Date : 02.11.2020

Vehicle No : SMH 3603U

Make/Model : TOYOTA ESTIMA 2.4X

Chassis/Eng# :

Accident Date : 02.10.2020

Claim No :

Reference : 1020 -22029

Policy No :

		Amount
To proceed on lump sum repair	S\$	3800.00

E. & O. E.

Total : S\$ 3800.00

GST @ 7% : S\$ 266.00

Amount Due : **S\$ 4066.00**


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TAN WAI SIONG

Invoice : DCR-2020-10-15

Date : 12.10.2020

Agreement No : 21460

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SGW 3601S</u> (1020-22029)	\$ 720.00
Rental Period from <u>08.10.2020</u> to <u>12.10.2020</u> .	
E. & O. E.	Total \$ <u>720.00</u>

LINA PANG
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21460

Name Tan Wai Siong		REG. No.	MAKE MODEL:						
ADDRESS		SGN3601S	DIESEL	PETROL	E	1/4	1/2	3/4	F
		KM IN	DATE & TIME IN 12.10.2020 @ 4.10pm						
		KM OUT	DATE & TIME OUT 08.10.2020 @ 2.30pm						
		KM DRIVEN	TIME USED						
NAMED DRIVER		(c) Keep the Vehicle in his own custody and control and not to take or allow the Vehicle to be taken out of the place of the Republic of Singapore and if the Vehicle or any parts or accessories are lost or damaged, the Hirer shall be liable to replace the same at his own expense with a similar vehicle of equal value and shall bear all costs for repairs or replacement.							
DRIVING LICENCE NO S7588985B	DATE OF EXPIRY	PLACE OF ISSUE	HOURS	@ \$					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	4 DAYS	@ \$ 180.00 # 720.00					
ADD NAMED DRIVER			WEEKS	@ \$					
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS	@ \$					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)						
IMPORTANT NOTES:			SUB-TOTAL						
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday.			TOTAL RENTAL # 720.00						
EXCESS:			DELIVERY FEE						
* Sec I - Used in S'pore Only :SGD2000 * Sec II - Used in S'pore Only :SGD2000 * Sec I - Used Outside S'pore Only :SGD4000 * Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200			COLLECTION FEE						
ADDITIONAL CONDITIONS:			PER DAY PER WEEK PER MONTH						
* Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$S1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$S2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)						
			PREPAYMENT TOTAL CHARGE						
			CHECK DEPOSIT						
			CASH						
			RECEIPT NO. NETT CHARGE						
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			AMOUNT DUE / REFUND						
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.									
SIGNED BY THE PARTIES HERETO ON THE DAY OF									
X _____ DYNAMIC CAR RENTAL									
X _____ RENTER'S/DRIVER'S SIGNATURE									

ACCIDENT INVOLVING GBK 2826P AND SMH 3603U ON 02/10/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 12/8/2020 2:46 PM

To: sales@skylinkauto.com.sg <sales@skylinkauto.com.sg>

Our Ref: CC6/CTI20010860/Ues3

08 DEC 2020

SKYLINK VEHICLE RENTAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 2826P AND SMH 3603U ON 02/10/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 13 March 2023 8:56 AM
To: 'Cecilia Lee'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020
Attachments: FW: FASTECH AUTO REF : SMH 3603U DOA : 02.10.2020 YOUR REF : GBK 2826P (CHINA TAIPING); FASTECH REF: SMH 3603U DOA: 02.10.2020 YOUR REF: GBK 2826P (CHINA TAIPING)

Dear Cecilia,

Please be informed that third party accepted our offer at 50% g/s \$2,400.00(all-in) on 09/06/2022. They have just returned signed DV to us.

We will proceed to close file and submit all the relevant documents to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, October 14, 2022 2:51 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Hi LKK

Please advise DS status.

Attached PIR against TP for careless driving.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Cecilia Lee
Sent: Wednesday, 8 June 2022 3:56 pm
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Hi Asher

Please proceed as proposed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 7 June 2022 9:58 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cecilia,

We refer to the above matter.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 29 March 2022 15:26

To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Hi Sir,

We refer to the above matter.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$2,400.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 14,510.60	\$ 4,066.00
2. Loss of Rental (4days x \$180)	\$ 720.00	\$ 720.00 (4days x \$180)
	Sub Total: \$ 15,230.60	\$ 4,786.00
Total		\$ 2,393.00 ~ \$2,400.00 (50%)

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 19 January 2021 14:23

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

[Confidential]

Hi Asher

Our insured reported that he was stationary at the time of accident as he was not able to reverse out.

Photographs showed insured encroached into the lane but not the lot.

TP was reversing into the lot.

There is no video footage.

Solely for amicable settlement purpose, propose 50/50

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, December 9, 2020 9:36 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: Re: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Hi Pauline,

We refer to the email below.

The photo on the previous attachment is the same position as both party reported.

Third party is reversing into the parallel parking lot when insured also moving into the parking lot.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, December 8, 2020 10:02 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

[Confidential]

Hi Asher

This photographs probably was taken after the vehicle had moved from their position.

Base on third party report, he was reversing.

Insured is on the main road and reported that he had stopped. onus is on the vehicle reversing.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, November 23, 2020 5:58 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Hi Pauline,

We refer to the email below.

Third party have no video footage enclosed a copy of the accident scene photo for your easy refernece.

Based on the scene photo and both party statement third party intended to reversed into the parallel parking lot and insured encroached into third party lane.

In view on the above we are of the opinion that the liability is not in our insured favour.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, October 19, 2020 11:57 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

[Confidential]

Hi Su Li

re-attached.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, October 14, 2020 9:47 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Without Prejudice

Dear Pauline,

No attachment found.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Tuesday, 13 October 2020 6:01 PM

To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)

Cc: Claims Dept of CTI

Subject: RE: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

[Confidential]

Hi Su Li

Oi report attached for your view.

Please request for video footage from third party.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Thursday, October 8, 2020 3:45 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203728/GBK2826P/THAMYL / FW: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM20D203728/GBK2826P/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, October 8, 2020 3:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Without Prejudice

Dear Sir / Madam,

Resend with attached.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Thursday, 8 October 2020 3:30 PM

To: 'Claims Dept of CTI'

Cc: Admin A; Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving GBK 2826P (OI : CTI - TBA) and SMH 3603U (TP : LKK REF - CC6/CTI20010860/Ues3) on 02/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMH 3603U at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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