Summer Lee (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sq>

Sent: Thursday, 8 October, 2020 2:24 PM

To: SUR; assignments

Cc: claims@chengauto.com; LEE KATIE

Subject: FW: SLW8374E - YEO LEE HOO | DOA : 06/10/2020 | REF. NO. : NEW

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>

Sent: Thursday, October 8, 2020 2:13 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: SLW8374E - YEO LEE HOO | DOA: 06/10/2020 | REF. NO.: NEW

Dear Ms Josephine,

Thank you for the prompt reply.

We agree to go with LKK Auto Consultants.

Thanks & Best Regards, Claims Department

CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Thursday, 8 October 2020 1:45 PM

To: claims@chengauto.com

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: RE: SLW8374E - YEO LEE HOO | DOA : 06/10/2020 | REF. NO. : NEW

Without Prejudice

Dear Murugesan

We propose Autoprobe Consultants, if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: claims@chengauto.com

Sent: Thursday, October 8, 2020 11:56 AM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Subject: SLW8374E - YEO LEE HOO | DOA: 06/10/2020 | REF. NO.: NEW

Dear Ms Josephine Wong,

We are representing our client, SLW8374E in submitting a Third Party claim against your insured vehicle, SMF2311D.

Please confirm if the said vehicle is indeed your insured and let us have your reference number for future correspondence.

Attached is our estimates.

Thanks & Best Regards, Claims Department

CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607 Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com