

From: Jen Lim [mailto:jen.lim@eurokars.com.sg]
Sent: Wednesday, 23 December 2020 1:51 PM
To: Admin A
Cc: Tommy Woon Wui Tew; Jessica Harry Shastri; Jess Francis Carlos
Subject: RE: III - SMT1284G Your ref: SH7660G LOD (DOA: 30/09/2020) MAZDA

Dear Claim Admin,

The repairs have been completed for **SMT1284G**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30016316	\$3,896.08
2) Loss of Use (3 days X \$60.00)	\$180.00
3) LTA/GIA Search Fees	
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$3,896.08 to Trans Eurokars Pte Ltd , \$180.00 to Lam Khee Chong	\$4,076.08

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best regards,
Jen

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles CMT 1284 G and SH 7660 G
on 30/9/2020 along Filter Lane from Potong Pasir Ave 1

I/We, Lam Khoo Chong the owner of vehicle registration number CMT 1284 G
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs
to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

I/We authorise Trans Eurokars Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Trans Eurokars
Pte Ltd) due to me/us in connection with and arising out of the above claim.

Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute
and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the 25th day of March 2020.



Owner Name and Signature
NRIC No.:



Witness Name and Signature
NRIC No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004000MFSH
ACCIDENT DATE : 30/09/2020
ACCIDENT LOCATION : FILTER LANE FROM POTONG PASIR AVE 1 ONTO UPPER SER
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : THONG SHAW KEE
INSURED VEHICLE : SH 7660G
INVOLVED PARTY : SMT 1284G
SETTLEMENT SUM : \$4,076.08

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

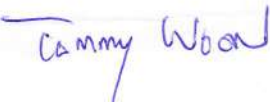
I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **LAM KHEE CHONG**


Signature and Date :


25/3/2021

WITNESS :



Signature and Date :


31/3/2021



GST Reg No:M90364005A

Trans Eurokars Mazda (TP)

```
CODE:          F0001      INS-FIRS

CUSTOMER:      MS FIRST CAPITAL INSURANCE LTD
ADDRESS:       36 ROBINSON ROAD
               #16-01
               CITY HOUSE
TEL NO:        6507 3848
MODEL:         MAZDA2 IPM3 HB HIGH GRADE BLAC
CHASSIS NO:    JM6DJ2HAA01300395
ENGINE NO:     P520597043
DESCRIPTION:    Body repair
```

PAGE NO : 2
INVOICE NO: I 30018813
DEPT/POS ID: I / 12
DATE IN 09/11/2020
DATE PRINTED: 22/03/2021
JOB NO : 20031
CSO/OP CODE: Jenny Lim
REGN NO : SMT1284G
REGN DATE : 27/03/2020
MILEAGE : 7203
REQUISITION NO: JESS

ORIGINAL COPY

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605
Sales Tel.: 6395 8888 Service Tel.: 6395 8899
Service Fax: 6744 9402

23 Leng Kee Road Singa
Sales Tel.: 6603 6118
Sales Fax: 6476 702

Eurokars Aftersales Centre :



B05

MAZDA

Trans Eurokars Mazda (TP)

TAX INVOICE

GST Reg No: M90364005A

CODE: F0001 INS-FIRS

CUSTOMER: MS FIRST CAPITAL INSURANCE LTD

ADDRESS: 36 ROBINSON ROAD
#16-01
CITY HOUSE

TEL NO: 6507 3848

MODEL: MAZDA2 IPM3 HB HIGH GRADE BLAC

CHASSIS NO: JM6DJ2HAA01300395

ENGINE NO: P520597043

DESCRIPTION: Body repair

PAGE NO : 1

INVOICE NO: I 30018813

DEPT/POS ID: I / 12

DATE IN: 09/11/2020

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JOB NO : 20031

CSO/OP CODE: Jenny Lim

REGN NO : SMT1284G

REGN DATE : 27/03/2020

MILEAGE : 7203

REQUISITION NO: JESS

CODE	DESCRIPTION	AMOUNT
NOTES	INSURANCE CLAIMS: THIRD PARTY ACCIDENT DATE: 30/09/2020	0.00
MZ-BR-RE	REPLACE REAR BUMPER. REPAIR AREAS AFFECTED BY TH ACCIDENT.	660.00
MZ-SP-SR	TO RESPRAY REAR BUMPER.	630.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.	330.00
MZ-BR-CA	TO TRANSFER REVERSE CAMERA.	330.00
MZ-BR-PL	TO SUPPLY NUMBER PLATE.	70.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN	150.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180.00
MZ-BR-SU	SUNDRIES	20.00
DH4T-50-221 BB	REAR BUMPER DJ W/SEN	1.0 893.40
BHN1-50-021A	GROMMET, SCREW	4.0 2.70
B45A-56-146A	FASTENER	7.0 3.00
C274-50-133	NUT, CLIP	4.0 3.70
BCKA-50-EM1	TAPE, PROTECTOR	5.0 4.70
KD47-67-UC5A64	RETAINER GL	1.0 18.20
GMK6-67-UC1 64	SENSOR, ULTRASONIC	1.0 180.90
ORIGINAL COPY		

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorized Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 60904

Service Tel.: 6331 0606

Service Fax: 6331 0620

zoom-zoom

Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Sent: Friday, 12 March 2021 5:58 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT via LKK] Re: SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT LKK REF: CC4/FCI20010856/T1es3

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

We refer to your below email.

You have our mandate to offer from **\$4,046.08 - \$4,076.08 (all in)**.

Cost of Repair (w/gst)	\$ 3,896.08	\$ 3,896.08
LOU (\$50 - \$60 x 3 Days)	\$ 150.00	\$ 180.00
TOTAL	\$ 4,046.08	\$4,076.08

Please start to offer LOU @ \$50 X 3 Days.

Thank you.

Kind Regards,

Vic Sanghilaan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilaan@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of **MS&AD** **Insurance Group**

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 26 February 2021 2:48 pm
To: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] Re: SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT LKK REF: CC4/FCI20010856/T1es3

Your ref : **D20004000MFSH**

Our ref : CC4/FCI20010856/T1es3q2

Dear Sirs,

ACCIDENT INVOLVING SH 7660G (OI) AND SMT 1284G (TP) ON 30/09/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TRANS EUROKARS PTE LTD** " at **\$ 4,076.08 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 13,266.30	\$ 3,896.08
2. Loss of Use (3days x \$60)	\$ 180.00	\$ 180.00 (3days x \$60)
Total	\$ 13,446.30	<u>\$ 4,076.08</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Thursday, 7 January 2021 1:39 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [EXPRESS SETTLEMENT via LKK] Re: SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT LKK
REF: CC4/FCI20010856/T1es3

Dear Asher,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, 7 January 2021 12:36 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [PROPOSED LIABILITY] Re: SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT

Hi Vic,

-

We refer to the above matter.

Liability: 100%

Remark: B:27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, October 13, 2020 10:13 AM

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20004000MFSH

LKK REF: CC4/FCI20010856/T1es3

Dear Vic,

We refer to the above matter.

We have inspected third party vehicle SMT 1284G at M/s TRANS EUROKARS PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Vic Alpeh S. Sanghilan [<mailto:vicsanghilan@msfirstcapital.com.sg>]

Sent: Thursday, 8 October 2020 5:50 PM

To: Su Li (LKK Auto); Asher Sng (LKKAuto)

Cc: Admin A; Jason Tea

Subject: RE: SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li,

Please find attached IV GIA Report as requested.

Kindly verify damage consistency to TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 8 October 2020 5:32 pm

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004000MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20004000MFSH

LKK REF: CC4/FCI20010856/es3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMT 1284G at M/s TRANS EUROKARS PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 8 October 2020 2:20 PM

To: 'Claim Workflow System'; assignments; Admin A

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20004000MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 8 October, 2020 2:13 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004000MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.