

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Thursday, 15 October 2020 4:03 PM
To: Eric Woo
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D20004053MFSH/1 // EXPRESS SETTLEMENT
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

YOUR REF: D20004053MFSH
LKK REF: CC4/FCI20010852/Ges3

Dear Eric,

We refer to the above matter.

We have inspected third party vehicle SJV 7534X at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]
Sent: Friday, 9 October 2020 11:40 AM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D20004053MFSH/1 // EXPRESS SETTLEMENT

Without Prejudice

Dear Su Li,

Please note that we are agreeable to express settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, October 8, 2020 5:28 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004053MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20004053MFSH

LKK REF: CC4/FCI20010852/es3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SJV 7534X at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 8 October 2020 1:44 PM

To: 'Claim Workflow System'; assignments; Admin A

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20004053MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 8 October, 2020 1:37 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004053MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.