

Su Li (LKK Auto)

From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Tuesday, 13 October 2020 5:38 PM
To: Su Li (LKK Auto); Motor Claims
Cc: Admin A; Jia Le (LKK Auto); Karen Tan; Lim Gan Koon (Chris); Aini Binte
Subject: OUR REF: D20004093MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 6956K (OI : FCI - TBA) and SLU 397C (TP : LKK REF - CC6/FCI20010842/Uds3) on 06/10/2020
Attachments: IV SH6956K.pdf

Dear Su Li

Please refer as per attached as our IV GIA – SH6956H & our claim ref no. D20/4093/KT/CHRIS

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, October 13, 2020 11:31 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 6956K (OI : FCI - TBA) and SLU 397C (TP : LKK REF - CC6/FCI20010842/Uds3) on 06/10/2020

YOUR REF: TBA

LKK REF: CC6/FCI20010842/Uds3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLU 397C at M/s T K LEE AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

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