

Asher Sng (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 27 November 2020 3:18 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 7/10/2020 involving SHF 362D & GBJ 3832U (China Taiping's insured) Our Ref: TAX/10/20/2011/lg
Attachments: 2647_001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,223.88			
Loss of Rental	\$655.27	(5.75 days x	\$113.96)
Loss of Income	\$345.00	(5.75 day x	\$60.00)
LTA Search Fee	\$7.00			
Total	\$2,231.15			

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



Date: 7/10/2020

Our Ref. No.:

Letter of Authorisation

I, POH Swee Kheng (NRIC No.: SAF362D) registered hirer / relief driver / taxi share driver of SMRT taxi registration number GBJ3832U hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and GBJ3832U happened on 7/10/2020 07:25am along Place Woodlands Ave 2 to SLE IN BKE (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

POH Swee Kheng

Signature:



NRIC No.

Tel No.

Address

AUTHORIZATION TO ACT

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHF 362D** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHF 362D** that was damaged pursuant to the accident which occurred on **07/10/2020** (date) along **WOODLANDS AVE 2 TOWARDS SLE/BKE** (location) involving vehicle no/s **GBJ 3832U** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 2nd (day) of June (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00023662001

Claim No : SNM20D203758

Claimant : SMRT TAXIS PTE LTD

Amount : S\$2,130.00

SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF 362D

Insured Vehicle No. : GBJ 3832U

Date of Loss : 07/10/2020

Place of Accident : WOODLANDS AVE 2 TOWARDS SLE/BKE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NEW PALANIVILAS PTE LTD

Driver Name : DHARSINI D/O KAYILASAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,130.00
----------------	--------------

TOTAL	S\$ 2,130.00
-----------------	--------------

Claimant Name : SMRT TAXIS PTE LTD

NRIC No : 1XXXXX369K

Signature :



Date :

- 3 JUN 2021

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

60 Woodlands Industrial Park E4
Singapore 757705

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

RECEIVED

17 NOV 2020

SMRT AUTOMOTIVE SERVICES PTE LTD
Claims & Insurance Agency

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201100162
Date : 13.11.2020
Vehicle No. : SHF362D
Your Ref No. : TAX/10/20/2011
Our Ref No. : 24108407
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00)	\$ 79.70	\$ 239.10
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	0.00	\$ 1.50	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
FOLDER, RR BUMPER , RH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10
PAD, RR BUMPER, CTR	3.00	\$ 2.20	(25.00)	\$ 1.65	\$ 4.95
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	0.00	\$ 0.00	\$ 0.00
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 360.70	0.00	\$ 0.00	\$ 0.00
END PANEL SUBASSY, BODY LOWER BACK	0.00	\$ 629.80	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 793.88

Payment Instructions

Please issue cheque in
favour of SMRT TAXIS
PTE LTD.

Koo Yew Chung

Koo Yew Chung (Nov 13, 2020 11:04 GMT+8)

Authorized Signature
for SMRT Automotive Services Pte Ltd

E. & O.E



SMRT Automotive Services Pte Ltd

60 Woodlands Ind Park E4
Singapore 757705

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705**Tax Invoice**GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201100162
Date : 13.11.2020
Vehicle No. : SHF362D
Your Ref No. : TAX/10/20/2011
Our Ref No. : 24108407
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
Labour						
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO REPAIR REAR END PANEL	1.00	\$ 0.00	0.00	\$	0.00	\$ 0.00
Others						
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$	0.00	\$ 30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$	0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
GRAND TOTAL						\$ 1,223.88

Remark :

Make/Model : PRIUS4
Accident Date : 07.10.2020

Payment Instructions

Please issue cheque in favour
of SMRT TAXIS PTE LTD.Koo Yew Chung

Koo Yew Chung (Nov 13, 2020 11:04 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

E. & O.E



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/20/2011

From: SMRT Taxis Pte Ltd

Date: 16/10/2020

**ACCIDENT ON 07/10/2020 INVOLVING SHF 362D & GBJ 3832U ALONG
WOODLANDS AVE 2 TOWARDS SLE / BKE**

This is to confirm that the daily rental rate for SHF 362D is \$113.96 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 05/10/2020

Accident End Date : 15/10/2020

Date Generated : 15/10/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/20/2011	SHF362D	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24108407	07/10/2020 10:10 AM	13/10/2020 8:22 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	07 Oct 2020 / 13:07:11	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBJ3832U	Business Transaction Reference No:	20201007130711830662
Transaction Type:	18,32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	07 Oct 2020 07:25:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 8 April 2021 2:06 PM
To: dharshinikayilasan@gmail.com
Subject: ACCIDENT INVOLVING GBJ 3832U AND SHF 362D ON 07/10/2020

Our Ref: CC3/CTI20010840/Qea3

08 APR 2021

NEW PALANIVILAS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 3832U AND SHF 362D ON 07/10/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 1 June 2021 5:23 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: [URGENT] RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$2,132.66(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, May 24, 2021 12:54 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: [URGENT] RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to our email dated 05/05/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 5 May 2021 2:15 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [MANDATE REQUEST] RE: [URGENT] RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Your ref : SNM20D203758

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$2,132.66 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 6,708.30	\$ 1,223.88
2. Loss of Rental (5.75days x \$113.96)	\$ 655.27	\$ 626.78 (5.5days x \$113.96)
3. Loss of Income (5.75days x \$60)	\$ 345.00	\$ 275.00 (5.5days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 7,715.57	\$ 2,132.66

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 7 April 2021 5:34 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [URGENT] RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

[Confidential]

Dear Asher,

We refer to your email below.

Attached is our Discharge Voucher for claims settlement and your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, April 7, 2021 5:18 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [URGENT] RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 February 2021 2:06 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 20 January, 2021 9:46 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Mei Kwan,

We refer to your email below.

Our insured has yet to report the accident to us.

We will inform our insured to report the accident asap for us to revert to you.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 20, 2021 9:11 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 6 November, 2020 12:23 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident to us despite our reminder.

We will be sending out another letter by registered mail to inform our insured to report the accident soonest possible.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, November 5, 2020 11:39 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 12 October, 2020 10:19 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will write to insured to report the accident soonest possible for us to handle the matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 8, 2020 1:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203758/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D203758/GBJ3832U/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, October 8, 2020 1:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 362D at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)