

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 7 April, 2021 5:34 PM
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: [URGENT] RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020
Attachments: OI SAS report.pdf

[Confidential]

Dear Asher,

We refer to your email below.

Attached is our Discharge Voucher for claims settlement and your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, April 7, 2021 5:18 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [URGENT] RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

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Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 February 2021 2:06 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 20 January, 2021 9:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Mei Kwan,

We refer to your email below.

Our insured has yet to report the accident to us.

We will inform our insured to report the accident asap for us to revert to you.

Thank you.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 20, 2021 9:11 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 6 November, 2020 12:23 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident to us despite our reminder.

We will be sending out another letter by registered mail to inform our insured to report the accident soonest possible.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, November 5, 2020 11:39 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 12 October, 2020 10:19 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO)

<AsherSng@lkkauto.com>

Subject: RE: SNM20D203758/C02/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will write to insured to report the accident soonest possible for us to handle the matter.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 8, 2020 1:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203758/GBJ3832U/TANKL / FW: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D203758/GBJ3832U/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, October 8, 2020 1:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ3832U (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI20010840/Qea3) on 07/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 362D at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)