

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 8 October, 2020 11:01 AM
To: Vision Autowork; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D203753/GBG5774G/LEWLC / FW: GQ3000H (Pre-inspection) / Your Vehicle : GBG5774G
Attachments: 08102020100721.pdf

WITHOUT PREJUDICE

Dear Michelle,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Vision Autowork <visionautowork@gmail.com>
Sent: Thursday, October 8, 2020 10:58 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203753/GBG5774G/LEWLC / FW: GQ3000H (Pre-inspection) / Your Vehicle : GBG5774G

Dear Jenny,

We refer to your email dated 08/10/2020.

Please arrange Adrian Ling (LKK) to conduct the survey for vehicle GQ3000H.

Thank You

Yours faithfully,

Michelle
Hp: 9856 4815

8 Kaki Bukit Avenue 4,
#08-09, Premier @ Kaki Bukit,
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Thu, Oct 8, 2020 at 10:52 AM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D203753C02/ GBG5774G/lewlc
Your reference: GQ3000H

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG5774G & GQ3000H on 08/10/2020

We refer to your email of 08/10/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 8, 2020 10:40 AM

To: Vision Autowork <visionautowork@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203753/GBG5774G/LEWLC / FW: GQ3000H (Pre-inspection) / Your Vehicle : GBG5774G

Dear Jenny,

Please conduct PRS for **GQ3000H. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896172.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Vision Autowork <visionautowork@gmail.com>

Sent: Thursday, October 8, 2020 10:11 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: GQ3000H (Pre-inspection) / Your Vehicle : GBG5774G

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY and GIA report will e-mail to your once receive from my client ****

--

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,

#08-09,Premier @ Kaki Bukit,

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778