

To: **India International Insurance Pte Ltd**  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

Attn: **Motor Claims Department**

Date: 23<sup>rd</sup> November 2020

Dear Sir/Madam,

Claimant: **Azizah Binti Salim**  
282 Tampines Street 22  
#03-292 Singapore 520282

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 06/10/2020 at along Jalan Eunos before Eunos Crescent involving our client's vehicle registration number SMU 986 R and vehicle registration number PC 5399 L driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$4,500.00
2) Loss of Use (SGD\$80.00 x 6days)	\$480.00
3) LTA Search Fee	\$7.45
4) Purchase of GIA Report	\$29.00

**Total :** **\$5,016.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- LTA Search Fee Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

***Elin Cai***

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road, Eunos Spring  
#08-1339 Singapore 470130  
Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



## ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

✉ zoomautowerks@gmail.com

### LETTER OF AUTHORIZATION

Accident on 06/10/2020 @ 16:54 along Jalan Eunos before Eunos Crescent :  
Involving vehicles SMU 986 R and PL 5399L

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SMU 986 R at my request, I/We, Azizah Binti Salim ("the claimant") of 282 Tampines St 22, #03-292 S(520282) (address) bearing NRIC No S1643963J the owner of motor vehicle no SMU 986 R, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.


I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 06 day of 10 (month) 20 20 (year)

  
Signed by "the claimant"

Name: Azizah Binti Salim

NRIC No: S1643963J

  
Signed by Zoom Autowerks Pte Ltd

Name: Lim Cai



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2020D0001986  
Claimant Ref: SMU986R

We/I, Zoom Autowerks Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,400.00 (Global Sum), S\$                      (loss of occupational), S\$                      (search fee), vehicle no. SMU986R that was damaged pursuant to the accident which occurred on 06/10/2020 (date) at JALAN EUNOS BEFORE EUNOS CRESCENT (location) involving vehicle no. PC5399L (insured vehicle). This is pursuant to the inspection conducted on 08/10/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AZIZAH BINTI SALIM ("the third party claimant") of vehicle no. SMU986R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMU986R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,400.00 to Zoom Autowerks Pte Ltd

Dated this 22 day of 05 2021

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

  
Signed Elin Cai (shop)  
SB9014991

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

**INVOICE**

To: **India International Insurance Pte Ltd**  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

Invoice No. : ZI0000593  
Date : 22/5/2021  
VRN : SMU 986 R  
Make & Model : Hy. Accent  
DOA : 6/10/2020  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions Loss of Use LTA Search Purchase of GIA Report			2,400.00

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<b>TOTAL :</b>	<b>\$2,400.00</b>
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I agree to the price as listed above and confirm that  
goods are received in good condition.

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(Customer's Signature )

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(by Zoom Autowerks Pte Ltd)

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Oct 2020 / 13:58:26

Receipt Date/Time : 07 Oct 2020 / 13:56:35

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201007-001858

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - PC5399L As at 06 Oct 2020/16:54:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - PC5399L Enquiry Fee 20201007135538739272	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	526471XXXXXX0962	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-123279

Date of Request: 12/10/2020

Your Ref No: PURCHASE BY EMAIL

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Your Vehicle No: SMU986R

Date of Accident: 06/10/2020

Place of Accident: JLN EUNOS

Involving Vehicle No: PC5399L

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-123282

Date of Request: 12/10/2020

Your Ref No:

PURCHASE BY EMAIL

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Date of Accident: 06/10/2020

Vehicle No: SMU986R

Place of Accident: JALAN EUNOS BEFORE EUNOS CRESCENT

Involving Vehicle No: PC5399L

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
PC5399L	JALAN EUNOS BEFORE EUNOS CRESCENT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Oct 2020 10:15	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	08 Oct 2020 10:15	<b>Clim Veh Model Changed</b>	(205222) HYUNDAI ACCENT 1.4 (A).	[A] Lee Su Li
3	08 Oct 2020 10:15	<b>Clim Created</b>	Reg No: SMU986R. Acct Date: 2020/10/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (H Q). Workshop: Zoom Autowerks Pte Ltd ( )	[A] Lee Su Li
4	08 Oct 2020 10:15	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Oct 2020 10:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/19	[A] Lee Su Li
6	08 Oct 2020 10:15	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Oct 2020 10:16	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lee Su Li
8	08 Oct 2020 10:16	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lee Su Li
9	09 Oct 2020 16:36	<b>Clim Dtl Modified</b>	Claimant's Name: - -> AZIZAH BINTI SALIM.	[A] Lee Su Li
10	20 Oct 2020 09:45	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: TBA. Remarks: Kindly advise if insured had submitted video. We are currently pending for evidence from 3rd party.	[A] CHEW HSIAO TONG
11	27 Oct 2020 09:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/19. Mandate Remarks: WE HAVE REQUESTED VIDEO FOOTAGE FROM OUR INSURED. PENDING FOR THE SAME	[I] C. Meenachi
12	27 Oct 2020 09:27	<b>Adj Mandate Set</b>	Approved:0.00:WE HAVE REQUESTED VIDEO FOOTAGE FROM OUR INSURED. PENDING FOR THE SAME	[I] C. Meenachi
13	30 Oct 2020 08:29	<b>Adj Mandate Request</b>	Cur.Req:0.00:Hi, we are still pending evidence from 3rd party. Kindly advise if insured had submitted any video. Thanks.	[A] CHEW HSIAO TONG
14	02 Nov 2020 10:47	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/19. Mandate Remarks: YET TO RECEIVE. KINDLY REQUEST ANY VIDEO FOOTAGE FROM TP	[I] C. Meenachi
15	02 Nov 2020 10:47	<b>Adj Mandate Set</b>	Approved:0.00:YET TO RECEIVE. KINDLY REQUEST ANY VIDEO FOOTAGE FROM TP	[I] C. Meenachi
16	14 Nov 2020 21:29	<b>Adj Mandate Request</b>	Cur.Req:0.00:Hi, we are still pending evidence from 3rd party. Kindly advise if insured had submitted any video. Thanks.	[A] CHEW HSIAO TONG
17	19 Nov 2020 22:57	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/19. Mandate Remarks: YET TO RECEIVE.	[I] C. Meenachi
18	19 Nov 2020 22:57	<b>Adj Mandate Set</b>	Approved:0.00:YET TO RECEIVE.	[I] C. Meenachi
19	08 Feb 2021 09:49	<b>Adj Mandate Request</b>	Cur.Req:0.00:Hi, 3rd party had submitted a copy of video footage. Kindly refer to my email dated 08/02/2021.	[A] CHEW HSIAO TONG
20	11 Feb 2021 15:53	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/19. Mandate Remarks: IIAB : 50%	[I] C. Meenachi
21	11 Feb 2021 15:53	<b>Adj Mandate Set</b>	Approved:0.00:IIAB : 50%	[I] C. Meenachi
22	25 Mar 2021 09:29	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
23	25 Mar 2021 09:29	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	25 Mar 2021 09:29	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/07/29.	[A] JOANNE LEE KHANG MIN



AUDIT TRAIL				
No.	On	Audit	Remarks	By
25	25 Mar 2021 09:29	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
26	27 Mar 2021 14:12	<b>Adj Mandate Request</b>	Cur.Req:2466.45:PODS Liability: 50% *Quantum: [(a)COR: \$4,500.00 + (b)LOU(6days x \$60.00): \$360.00] @50% = 2,430.00+ (c)LTA/GIA search fee: \$36.45 = Total: \$2,466.45 *Vehicle Model: Hyundai Accent (139 6cc) *5recommendation repair days + 1PRS = 6da	[A] CHEW HSIAO TONG
27	29 Mar 2021 10:31	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/19. Mandate Remarks: IIAB : 50%	[I] Sherini Pillai
28	29 Mar 2021 10:31	<b>Adj Mandate Set</b>	Approved:2466.45:IIAB : 50%	[I] Sherini Pillai

Date From     Date To     Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2606592	09 Oct 2020 08:28:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMU986R	PC5399L	11.00
2669566	11 Feb 2021 15:55:18	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMU986R	C. Meenachi	xx.xx
2680385	25 Mar 2021 09:29:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMU986R	PC5399L	11.00