### admin

**From:** Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Wednesday, 7 October 2020 10:56 AM

**To:** Jerone; Claims Dept of CTI; 'ChiaArul -Weng Kit'; assignments

Subject: RE: SNM20D203730/GBG7765U/CHNGPW / FW: PRS Notice for SKX 1829M

Attachments: Surveyor List.pdf

### **Without Prejudice**

**Dear Sirs** 

We refer to the above matter.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

## Thank you.

### Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jerone < jerone@chiaarul.com>

Sent: Wednesday, 7 October 2020 10:45 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'ChiaArul -

Weng Kit' < wengkit@chiaarul.com>

Subject: RE: SNM20D203730/GBG7765U/CHNGPW / FW: PRS Notice for SKX 1829M

O/Ref: SKX 1829M (jr)

Y/Ref: SNM20D203730/GBG7765U/CHNGPW

Dear Sir / Madam,

We refer to your email below.

We are not agreeable to your list of proposed surveyors.

As such, we enclosed herewith a copy of our client's proposal for your attention.

Please feel free to contact us should you have any queries thereof.

Yours faithfully,

## Mr. Jerone Lee (Paralegal)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 7 October, 2020 9:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jerone <jerone@chiaarul.com>; 'ChiaArul -Weng Kit'

<wengkit@chiaarul.com>

Subject: RE: SNM20D203730/GBG7765U/CHNGPW / FW: PRS Notice for SKX 1829M

# Without Prejudice

Our reference: SNM20D203730C02/ GBG7765U/Chngpw

Your reference: SKX 1829M

Dear Sirs

## ACCIDENT INVOLVING GBG7765U & SKX1829M ON 06/10/2020

We refer to your email of 27/02/2020

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sq.cntaiping.com

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# Thank you.

#### Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 7 October 2020 9:26 AM

To: Jerone <jerone@chiaarul.com>; 'ChiaArul -Weng Kit' <wengkit@chiaarul.com>; Adeline Chng

<adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203730/GBG7765U/CHNGPW / FW: PRS Notice for SKX 1829M

Dear Adeline,

Please conduct PRS for SKX1829M. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Adeline Chng 63896530.

\*\*\* Kindly quote our reference number when replying.

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Thank you

# **Chong Boon Sen**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jerone < jerone@chiaarul.com > Sent: Tuesday, October 6, 2020 5:45 PM

**To:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Cc:** 'ChiaArul -Weng Kit' < <u>wengkit@chiaarul.com</u>>

Subject: PRS Notice for SKX 1829M

O/Ref: SKX 1829M (Jr)

Y/Ref: TBA

Dear Sirs,

We refer to the above matter.

Kindly find enclosed the PRS Notice for your attention.

Yours faithfully,

Mr. Jerone Lee (Paralegal)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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