

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 7 October, 2020 10:27 AM
To: Kitty Tan; 'assignments'; 'SUR'
Cc: Claims Dept of CTI; Natalie Ng; Lua Siew Hui; Wendy Jiang
Subject: RE: SNM20D203696/GBC5714B/LEWLC / FW: Pre-repair Survey Traffic Accident involving SMR 7976P & c on 30th September 2020 at about 1405 hrs [2009-7750 (28)(PD)]

WITHOUT PREJUDICE

Dear Kitty,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Tuesday, October 6, 2020 7:34 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: RE: SNM20D203696/GBC5714B/LEWLC / FW: Pre-repair Survey Traffic Accident involving SMR 7976P & c on 30th September 2020 at about 1405 hrs [2009-7750 (28)(PD)]

Dear Ms. Lew,

We refer to your email of even date.

We write to inform that our client will be appointing its own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Roger Lim of 28 Auto Werkz Pte Ltd. at mobile no. 93628159 for a pre-repair survey of our clients' vehicle located at SRS SERVICE CENTRE PTE LTD 60 Jalan Lam Huat #07-37/38/39/40 Carros Centre Singapore 737869.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, October 6, 2020 9:14 AM

To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203696/GBC5714B/LEWLC / FW: Pre-repair Survey Traffic Accident involving SMR 7976P & c on 30th September 2020 at about 1405 hrs [2009-7750 (28)(PD)]

Without Prejudice

Our reference: **SNM20D203696C02/ GBC5714B/lewl**

Your reference: **SMR7976P**

Dear Sirs / Madam,

ACCIDENT INVOLVING GBC5714B & SMR7976P on 30/09/2020

We refer to your email of 05/10/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, October 6, 2020 8:42 AM

To: kitty_tan@rssolomon.com; Natalie Ng <natalie_ng@rssolomon.com>; lua_siewhui@rssolomon.com; wendy_jiang@rssolomon.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203696/GBC5714B/LEWLC / FW: Pre-repair Survey Traffic Accident involving SMR 7976P & c on 30th September 2020 at about 1405 hrs [2009-7750 (28)(PD)]

Dear Jenny,

Please conduct PRS for **SMR7976P. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896172.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Monday, October 5, 2020 12:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: RE: Pre-repair Survey Traffic Accident involving SMR 7976P & c on 30th September 2020 at about 1405 hrs [2009-7750 (28)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMR 7976P.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBC 5714B at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA and Police reports lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **28 Auto Werkz Pte Ltd**

Address : **SRS SERVICE CENTRE PTE LTD**
60 Jalan Lam Huat
#07-37/38/39/40 Carros Centre
Singapore 737869

Contact : Mr. Roger Lim at Mobile no. 93628159

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



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