

Shirley Hiew (LKK Auto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 12 January 2021 2:13 pm
To: Shirley Hiew (LKK Auto)
Cc: Admin-D (LKKAuto); SUR
Subject: RE: SLX 7015 T - OD CLAIM DOA - 01/10/2020
Attachments: SLX 7015 T - 01102020 ADDENDUM.pdf

Dear Shirley,

Attached GIA report for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 4 January 2021 4:53 PM
To: Claims Dept
Cc: Admin-D (LKKAuto); SUR; nora.khai@premiumauto.com.sg
Subject: RE: SLX 7015 T - OD CLAIM DOA - 01/10/2020

Dear Tony,

Any update for the addendum GIA report?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, 15 October 2020 6:13 pm

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg

Subject: RE: SLX 7015 T - OD CLAIM DOA - 01/10/2020

Dear Tony,

According to our conversation this morning, we will noted the insured will convert this case to TP claim.

Please do update us once the addendum GIA report is done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Friday, 9 October 2020 11:46 am

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg

Subject: RE: SLX 7015 T - OD CLAIM DOA - 01/10/2020

Dear Tony,

OIC is Azlan, Syazairdina syazairdina.azlan@aig.com.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 8 October 2020 8:41 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; nora.khai@premiumauto.com.sg
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SLX 7015 T - OD CLAIM DOA - 01/10/2020

Dear Shirley,

Noted on repair approval.

Kindly let us know OIC of this case.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, 7 October 2020 4:48 PM
To: Claims Dept; claims@premiumautocare.com.sg; nora.khai@premiumauto.com.sg
Cc: Admin-D (LKKAuto); SUR
Subject: RE: SLX 7015 T - OD CLAIM DOA - 01/10/2020

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLX 7015T** (Excess \$1,600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: labour 2 at \$250. Labour 6 at \$1000, front door only spray painting. Provide photos if door is been repaired.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 6 October 2020 1:43 pm
To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumautocare.com.sg
Subject: RE: SLX 7015 T - OD CLAIM

Dear LKK,

Attached survey document for your kind reference.

Kindly register OD claim above mention case.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 6 October 2020 1:34 PM
To: 'admin'; sur@lkkauto.com
Cc: 'Claims Dept'
Subject: SLX 7015 T - OD CLAIM

Dear Nivitha,

Kindly arrange survey at Benoi today at 3pm.

Document will send to you shortly.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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